## UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

BELLA YUSHUVAYEV, on behalf of herself and all others similarly situated,

Plaintiffs,

-against-

WINDHAM PROFESSIONALS, INC.

Defendants.

#### **CIVIL ACTION**

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff BELLA YUSHUVAYEV (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through her attorneys, Joseph H. Mizrahi Law, P.C., against Defendants WINDHAM PROFESSIONALS, INC. (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

#### INTRODUCTION/PRELIMINARY STATEMENT

- 1. Congress enacted the FDCPA in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws . . . [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).
- 2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using

abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

#### JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

#### **NATURE OF THE ACTION**

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's actions of using an unfair and unconscionable means to collect a debt.
- 6. Defendant's actions violated § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA") which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
- 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

#### **PARTIES**

- 8. Plaintiff is a natural person and a resident of the State of New York, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- 9. Defendant is a collection agency with its principal office located in Salem, New Hampshire.
- 10. Defendant is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
- 11. Defendant is a "debt collector," as defined under the FDCPA under 15 U.S.C. § 1692a(6).

#### **CLASS ALLEGATIONS**

- 12. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP")
  Rule 23, individually and on behalf of the following consumer class (the "Class"):
  - All New York consumers who received a collection Letter from Defendant attempting to collect an obligation owed to or allegedly owed to Eurofinds Ntd Labs, that contains the alleged violation arising from Defendant's failure to adequately advise the consumer of their right to dispute the debt in violation of 15 U.S.C. §1692e, et seq.
  - The Class period begins one year to the filing of this Action.
- 13. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
  - Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons who have received debt collection Letter and/or notices from Defendant that fail to adequately advise the consumer of their right to dispute the debt in violation of the FDCPA. Plaintiff is complaining of a standard form Letter and/or notice that is sent to hundreds of persons (*See* Exhibit A, except that the undersigned attorney has, in accordance with Fed. R. Civ. P. 5.2 partially redacted the financial account numbers in an effort to protect Plaintiff's privacy);
  - There are questions of law and fact which are common to the Class and which
    predominate over questions affecting any individual Class member. These
    common questions of law and fact include, without limitation:
    - a. Whether Defendant violated various provisions of the FDCPA;
    - b. Whether Plaintiff and the Class have been injured by Defendant's conduct;

- c. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendant's wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
- d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
- Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
- Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
- Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are likely to be encountered in the management of this class action.
- A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as monetary damages. If

- Defendant's conduct is allowed to proceed without remedy they will continue to reap and retain the proceeds of their ill-gotten gains.
- Defendant has acted on grounds generally applicable to the entire Class, thereby
  making appropriate final injunctive relief or corresponding declaratory relief
  with respect to the Class as a whole.

#### ALLEGATIONS OF FACT PARTICULAR TO BELLA YUSHUVAYEV

- 14. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "13" herein with the same force and effect as if the same were set forth at length herein.
- 15. Defendant collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone and Internet.
- 16. Upon information and belief, within the last year Defendant commenced efforts to collect an alleged consumer "debt" as defined by 15 U.S.C. 1692a(5), when it mailed a Collection Letter to Plaintiff seeking to collect on an unpaid account originally owed to Eurofinds Ntd Labs.
- 17. On or about June 20, 2017, Defendant sent Plaintiff a collection letter (the "Letter"). *See* Exhibit A.
- 18. The Letter was sent or caused to be sent by persons employed by Defendant, as "any person that uses any instrumentality of interstate commerce or the mails in any business the principal purpose of which is the collection of any debts..." as defined by 15 U.S.C. §1692a(6).
- 19. The Letter is a "communication" as defined by 15 U.S.C. §1692a(2).
- 20. The Letter was an initial communication between Plaintiff and Defendant.
- 21. The Letter states in pertinent part, "Please send all correspondence to P.O. Box 1048, Salem, NH 03079."
- 22. As a result of the following Counts Defendant violated the FDCPA.

# First Count 15 U.S.C. §1692g(a)(3) Suggesting a Dispute Must be Made in Writing

- 23. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "22" herein with the same force and effect as if the same were set forth at length herein.
- 24. 15 U.S.C. § 1692g(3) requires the notice to include a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector.
- 25. There is no requirement that the consumer dispute the debt in writing.
- 26. It is a violation of FDCPA to require disputes be made in writing.
- 27. It is a violation of the FDCPA to include language in the Letter that overshadows the required 15 U.S.C. § 1692g(3) statement.
- 28. It is a violation of the FDCPA to include language in the Letter that contradicts the required 15 U.S.C. § 1692g(3) statement.
- 29. It is a violation of the FDCPA to include language in the Letter that, when examined from the perspective of the least sophisticated consumer, overshadows the required § 1692g(a)(3) statement.
- 30. It is a violation of the FDCPA to include language in the Letter that, when examined from the perspective of the least sophisticated consumer, contradicts the required § 1692g(a)(3) statement.
- 31. It is a violation of the FDCPA to include language in the Letter that, when examined from the perspective of the least sophisticated consumer, leads the least sophisticated consumer to believe that her dispute must be in writing.
- 32. Defendant's Letter states "Please send all correspondence to P.O. Box 1048, Salem, NH 03079" and proceeds to provide a mailing address for which to mail same.

- 33. The least sophisticated consumer, reading the Letter as a whole, would be likely to understand that, because a dispute is a correspondence, all disputes must be communicated in writing, thereby invalidating the right to make a dispute orally.
- 34. Disputes need not be in writing. *Hooks v. Forman, Holt, Eliades & Ravin, LLC*, 717 F.3d 282 (2d Cir. 2013).
- 35. The language concerning written disputes overshadows the required 15 U.S.C. § 1692g(3) statement.
- 36. The language concerning written disputes contradicts the required 15 U.S.C. § 1692g(3) statement.
- 37. The language concerning written disputes, when examined from the perspective of the least sophisticated consumer, overshadows the required § 1692g(a)(3) statement.
- 38. The language concerning written disputes, when examined from the perspective of the least sophisticated consumer, contradicts the required § 1692g(a)(3) statement.
- 39. The language concerning written disputes, when examined from the perspective of the least sophisticated consumer, leads the least sophisticated consumer to believe that her dispute must be in writing.
- 40. Defendant has violated § 1692g as the above-referenced language overshadows the information required to be provided by that Section. See *Balke v. All. One Receivables Mgt.*, *Inc.*, 16-CV-5624(ADS)(AKT), 2017 WL 2634653, at \*8 (E.D.N.Y. June 19, 2017).

<sup>&</sup>lt;sup>1</sup> Namely, the Court finds that, although the Collection Letter did not explicitly state that the Plaintiff could only dispute the debt in writing, from the perspective of the least sophisticated consumer, the inclusion of a mailing address to which "all correspondence for this account should be mailed" introduces enough uncertainty regarding the permissible methods of disputing the debt to state a plausible claim for relief under the statute.

# Second Count Violation of 15 U.S.C. § 1692e, et seq. False and Misleading Representations

- 41. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "40" herein with the same force and effect as if the same were set forth at length herein.
- 42. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 43. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on non-enumerated practice.
- 44. For purposes of 15 U.S.C. § 1692e, the failure to clearly provide the consumer with complete and accurate information notifying them of their rights and obligations is unfair and deceptive to the least sophisticated consumer.
- 45. Collection notices are deceptive if they can be reasonably read to have two or more different meanings, one of which is inaccurate.
- 46. The question of whether a collection Letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 47. Because the collection Letter in the instant case was reasonably susceptible to an inaccurate reading concerning Plaintiff's right to dispute the debt by something other than in writing, it is deceptive within the meaning of the FDCPA.
- 48. When confronted with Defendant's Letter which stated, "Please send all correspondence to P.O. Box 1048, Salem, NH 03079" it is reasonable for the least sophisticated consumer to believe that all disputes would be needed in writing. That is inaccurate since you can also call to orally dispute the debt.
- 49. When confronted with Defendant's Letter which states, "Please send all correspondence to P.O. Box 1048, Salem, NH 03079" it would be reasonable for the least sophisticated consumer

- to understand that statement to mean that in order to dispute the debt she must send it in writing.

  That would be inaccurate since she can dispute the debt verbally.
- 50. The least sophisticated consumer would likely be deceived in a material way by Defendant's conduct.
- 51. The least sophisticated consumer would be unsure as to whether a writing or oral communication is necessary to dispute the underlying debt.
- 52. Defendant's conduct violated 15 U.S.C. §1692e. There is no requirement that the consumer dispute the debt in writing.
- 53. Because the Letter, for the reasons described above, could be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate, such violates 15 U.S.C. § 1692e. See *Balke v. Alliance One Receivables Management, Inc.*, No. 16-CV 5624(ADS)(AKT), 2017 WL 2634653 (E.D.N.Y. June 19, 2017).

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative and Joseph H. Mizrahi Law, P.C., as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

Respectfully submitted,

By: /s/ Joseph H. Mizrahi
Joseph H. Mizrahi, Esq.
Joseph H. Mizrahi Law, P.C.
337 Avenue W, Suite 2F
Brooklyn, New York 11223
Phone: (917) 299 6612

Phone: (917) 299-6612 Fax: (347) 665-1545

Email: Jmizrahilaw@gmail.com

Attorney for Plaintiff

#### **DEMAND FOR TRIAL BY JURY**

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Joseph H. Mizrahi
Joseph H. Mizrahi, Esq.

Dated: Brooklyn, New York

August 30, 2017

JS 44 (Rev. 06/17)

### Case 1:17-cv-05125 Document 2-1 VEHed 08/20/17 Page 1 of 2 PageID #: 11

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil do	ocket sneet. (SEE INSTRUC	TIONS ON NEXT PAGE O	FTHISFC	ORM.)		
I. (a) PLAINTIFFS				DEFENDANTS		
BELLA YUSHUVAYEV, on behalf of herself and all others similarl situated,				WINDHAM PROFESSIONALS, INC.		
(b) County of Residence o	f First Listed Plaintiff			County of Residence	of First Listed Defendant	
(E)	CCEPT IN U.S. PLAINTIFF CA	SES)	<del></del>		(IN U.S. PLAINTIFF CASES O	· ·
				NOTE: IN LAND CO THE TRACT	ONDEMNATION CASES, USE T OF LAND INVOLVED.	HE LOCATION OF
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)		Attorneys (If Known)		
JOSEPH H. MIZRAHI LA 11223, (917) 299-6612	W, P.C., 337 Avenue	W, Ste 2f, Brooklyr	n, NY			
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plainti
□ 1 U.S. Government				(For Diversity Cases Only)	rf def	and One Box for Defendant) PTF DEF
Plaintiff	(U.S. Government)	Not a Party)	Citiz	en of This State		rincipal Place
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi)	ip of Parties in Item III)	Citiz	en of Another State	2	
W. MARVIDE OF GUY	,			en or Subject of a preign Country	3 🗖 3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUIT		ely) PRTS	F	ORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES
☐ 110 Insurance	PERSONAL INJURY	PERSONAL INJUR		25 Drug Related Seizure	☐ 422 Appeal 28 USC 158	☐ 375 False Claims Act
☐ 120 Marine	☐ 310 Airplane	☐ 365 Personal Injury -		of Property 21 USC 881	☐ 423 Withdrawal	376 Qui Tam (31 USC)
☐ 130 Miller Act ☐ 140 Negotiable Instrument	☐ 315 Airplane Product Liability	Product Liability  367 Health Care/	□ 69	90 Other	28 USC 157	3729(a))  ☐ 400 State Reapportionment
☐ 150 Recovery of Overpayment	☐ 320 Assault, Libel &	Pharmaceutical			PROPERTY RIGHTS	☐ 410 Antitrust
& Enforcement of Judgment  151 Medicare Act	Slander  ☐ 330 Federal Employers'	Personal Injury Product Liability			☐ 820 Copyrights ☐ 830 Patent	☐ 430 Banks and Banking ☐ 450 Commerce
☐ 152 Recovery of Defaulted	Liability	☐ 368 Asbestos Personal	l		☐ 835 Patent - Abbreviated	☐ 460 Deportation
Student Loans (Excludes Veterans)	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability			New Drug Application ☐ 840 Trademark	☐ 470 Racketeer Influenced and Corrupt Organizations
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPER		LABOR	SOCIAL SECURITY	480 Consumer Credit
of Veteran's Benefits ☐ 160 Stockholders' Suits	☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	☐ 370 Other Fraud☐ 371 Truth in Lending		10 Fair Labor Standards Act	□ 861 HIA (1395ff) □ 862 Black Lung (923)	☐ 490 Cable/Sat TV ☐ 850 Securities/Commodities/
☐ 190 Other Contract	Product Liability	☐ 380 Other Personal	<b>1</b> 72	20 Labor/Management	☐ 863 DIWC/DIWW (405(g))	Exchange
<ul><li>☐ 195 Contract Product Liability</li><li>☐ 196 Franchise</li></ul>	☐ 360 Other Personal Injury	Property Damage  385 Property Damage	<b>-</b> 74	Relations 40 Railway Labor Act	☐ 864 SSID Title XVI ☐ 865 RSI (405(g))	☐ 890 Other Statutory Actions ☐ 891 Agricultural Acts
	☐ 362 Personal Injury -	Product Liability	□ 75	51 Family and Medical		☐ 893 Environmental Matters ☐ 895 Freedom of Information
REAL PROPERTY	Medical Malpractice CIVIL RIGHTS	PRISONER PETITION	NS 🗆 79	Leave Act Other Labor Litigation	FEDERAL TAX SUITS	Act
☐ 210 Land Condemnation	☐ 440 Other Civil Rights	Habeas Corpus:	□ 79	91 Employee Retirement	☐ 870 Taxes (U.S. Plaintiff	□ 896 Arbitration
<ul><li>□ 220 Foreclosure</li><li>□ 230 Rent Lease &amp; Ejectment</li></ul>	☐ 441 Voting ☐ 442 Employment	<ul><li>☐ 463 Alien Detainee</li><li>☐ 510 Motions to Vacate</li></ul>		Income Security Act	or Defendant)  ☐ 871 IRS—Third Party	☐ 899 Administrative Procedure Act/Review or Appeal of
☐ 240 Torts to Land	□ 443 Housing/	Sentence			26 USC 7609	Agency Decision
<ul><li>245 Tort Product Liability</li><li>290 All Other Real Property</li></ul>	Accommodations  ☐ 445 Amer. w/Disabilities -	☐ 530 General ☐ 535 Death Penalty		IMMIGRATION	1	☐ 950 Constitutionality of State Statutes
	Employment	Other:		52 Naturalization Application		
	☐ 446 Amer. w/Disabilities - Other	☐ 540 Mandamus & Othe ☐ 550 Civil Rights	er 📙 40	65 Other Immigration Actions		
	☐ 448 Education	☐ 555 Prison Condition				
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V. ORIGIN (Place an "X" in   ▼ 1 Original □ 2 Representation □ 2 Repr		Remanded from	■ 4 Daim	nstated or	erred from 🗖 6 Multidistr	rict
	te Court	Appellate Court	Reo	pened Anothe (specify)	r District Litigation Transfer	
VI CAUCE OF ACTIO	15 USC 1692	tute under which you ar	re filing (I	Do not cite jurisdictional stat	tutes unless diversity):	
VI. CAUSE OF ACTIO	Brief description of ca Defendant violate					
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	) D	EMAND \$	CHECK YES only JURY DEMAND	if demanded in complaint:
VIII. RELATED CASE	E(S)				· ·	
IF ANY	(See instructions):	JUDGE	PODNIES:	OE RECORD	DOCKET NUMBER	
DATE 08/30/2017 FOR OFFICE USE ONLY		/s/ Joseph H. N		UF KECUKD		
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#### CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, JOSEPH	H H. MIZRAHI	, counsel for PLAINTIFF, do hereby certify that the above captioned civil action is ompulsory arbitration for the following reason(s):
	X	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,
		the complaint seeks injunctive relief,
	☒	Question of law rather than question of fact predominates <u>DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1</u>
NONE		Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:
		RELATED CASE STATEMENT (Section VIII on the Front of this Form)
provides because same jud case: (A)	that "A ci the cases a lge and ma ) involves	that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) vil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or urise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the agistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power mine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the
		NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)
1.)	Is the ci County:	vil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk
2.)		nswered "no" above: the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk
	b) Did t District	he events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern
Suffolk	County, olk Count	question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau y?
		BAR ADMISSION
I am cui	rrently ad	mitted in the Eastern District of New York and currently a member in good standing of the bar of this court.  No
Are you	currently	y the subject of any disciplinary action (s) in this or any other state or federal court?  Yes (If yes, please explain) No

I certify the accuracy of all information provided above.

Signature: /s/ Joseph H. Mizrahi

### UNITED STATES DISTRICT COURT

for the

Eastern District of New York

Eastern District	Of New Tork
BELLA YUSHUVAYEV, on behalf of herself and all others similarly situated, )	
Plaintiff(s)  V.  WINDHAM PROFESSIONALS, INC.	Civil Action No.
SUMMONS IN A	CIVIL ACTION
To: (Defendant's name and address) WINDHAM PROFESSIONAL C/O CORPORATION SERVICE 80 STATE STREET ALBANY, NEW YORK 12207	CE COMPANY
A lawsuit has been filed against you.  Within 21 days after service of this summons on you are the United States or a United States agency, or an officer P. 12 (a)(2) or (3) — you must serve on the plaintiff an answ the Federal Rules of Civil Procedure. The answer or motion whose name and address are:  JOSEPH H. MIZRAHI LAW, F. 337 AVENUE W, SUITE 2F BROOKLYN, NEW YORK 11.	er to the attached complaint or a motion under Rule 12 of must be served on the plaintiff or plaintiff's attorney, P.C.
If you fail to respond, judgment by default will be en You also must file your answer or motion with the court.	ntered against you for the relief demanded in the complaint.
	DOUGLAS C. PALMER CLERK OF COURT
Date:	
	Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

#### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was re	ceived by me on (date)	·		
	☐ I personally served	the summons on the individual	at (place)	
			on (date)	
	☐ I left the summons	at the individual's residence or	usual place of abode with (name)	
		, a perso	on of suitable age and discretion who res	sides there,
	on (date)	, and mailed a copy to	the individual's last known address; or	
	☐ I served the summo	ons on (name of individual)		, who is
	designated by law to a	accept service of process on beh	alf of (name of organization)	
			on (date)	; or
	☐ I returned the summ	nons unexecuted because		; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	y of perjury that this information	n is true.	
Date:				
Dute.			Server's signature	
			Printed name and title	
			Server's address	

Additional information regarding attempted service, etc:

Windham TO PROFESSIONALS

Toll Free: 1-855-296-6385

Please contact our office to make payment arrangements.

Mailing Address: 380 Main Street

Office Hours:

10:00 AM to 9:00 PM ET Monday - Thursday

PO Box 1048 Salem, NH 03079 10:00 AM to 7:00 PM ET Friday 10:00 AM to 2:00 PM ET Saturday

	Accour	nt Information	
Creditor	Eurofins Ntd Labs		
Name	Bella Yushuvayev		
For	Bella Yushuvayev		
Accour	nt Number	968	
Date of Service		01/16/2017	
Amount Due		\$280.00	

Date: June 20, 2017

#### Validation Notification

The records of Eurofins Ntd Labs, for the account listed above, indicate that your account is past due.

Unless you notify this office within thirty (30) days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within thirty (30) days from receiving this notice, that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within thirty (30) days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

If you have any questions you may contact Andrew Bowman at 1-855-296-6385.

You may pay by Check or Credit/Debit Card via our online portal at HTTP://WWW.WINDHAMPROS.COM/MAKEAPAYMENT.

Payments also may be sent to us at P.O. Box 1048, Salem, NH 03079. Please do not send cash.

Please send all correspondence to P.O. Box 1048, Salem, NH 03079.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. TO ENSURE QUALITY SERVICE, THIS FACILITY MAY RECORD AND/OR MONITOR TELEPHONE CALLS.

\*\* NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION \*\*

Detach and Return with Your Payment

I\_TTWIND01\_L-101MRD

TTWIND01 PO Box 1022 Wixom MI 48393-1022 ADDRESS SERVICE REQUESTED June 20, 2017



## **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Woman Claims Windham Professionals Contradicted Her Debt Dispute Rights