# UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

CASE NO.

CAROLYN YOUNG, a/k/a CARRIE YOUNG, on behalf of herself and all others similarly situated,

Plaintiffs,

v.

NORTHLAND GROUP LLC, a Minnesota Limited Liability Company, and CAVALRY INVESTMENTS, LLC, a Delaware Limited Liability Company, and CAVALRY PORTFOLIO SERVICES, LLC, a Delaware Limited Liability Company,

Defendants.		
		/

### **CLASS ACTION COMPLAINT**

1. Plaintiff, Carolyn Young, a/k/a Carrie Young, alleges violations of the *Fair Debt Collection Practices Act*, 15 U.S.C. §1692 et seq. ("FDCPA").

### **JURISDICTION AND VENUE**

2. This Court has jurisdiction under 28 U.S.C. §1331, and 15 U.S.C. §1692k. Venue in this District is proper because Defendants conduct business in this District.

#### **PARTIES**

3. Plaintiff, Carolyn Young, a/k/a Carrie Young ("Plaintiff"), is a natural person and citizen of the State of Florida, residing in Palm Beach County, Florida.

- 4. Defendant, Northland Group LLC, formerly Northland Group, Inc.,<sup>1</sup> ("Northland"), is a Minnesota Limited Liability Company engaged in the business of collecting consumer debts, which operates from offices located at 7831 Glenroy Road, Suite 250, Edina, Minnesota 55439. Northland Group, Inc. is still a licensed consumer debt collector in Florida having license number CCA0900498.
- 5. Defendant, Cavalry Investments, LLC ("CI"), is a Delaware Limited Liability Company engaged in the business of collecting consumer debts, which operates from offices located at 500 Summit Lake Drive, Suite 400, Valhalla, NY 10595. Defendant CI is a licensed consumer debt collector in Florida having license number CCA9902650.
- 6. Defendant, Cavalry Portfolio Services, LLC ("CPS"), is a Delaware Limited Liability Company engaged in the business of collecting consumer debts, which operates from offices located at 500 Summit Lake Drive, Suite 400, Valhalla, NY 10595. Defendant CPS is a licensed consumer debt collector in Florida having license number CCA9902186.
- 7. Defendant Northland Group LLC, Defendant Cavalry Investments, LLC, and Defendant Cavalry Portfolio Services, LLC shall collectively be referred to herein as "Defendants."
- 8. Defendants regularly use the United States Postal Service and telephone in the collection of consumer debt.
- 9. Defendants regularly collect or attempt to collect debts for other parties. Defendants are "debt collectors" as defined in the *FDCPA*.

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<sup>&</sup>lt;sup>1</sup> Northland Group, Inc., pursuant to Minnesota statutes, converted to a Limited Liability Company effective April 28, 2017 and became Northland Group LLC. Northland Group LLC registered to conduct business in Florida on May 2, 2017 and was assigned document number M17000003761.

- 10. At all times material to the allegations of this Complaint, Defendants were acting as debt collectors with respect to the collection of Plaintiff's alleged debt.
  - 11. Defendant CI purchased Plaintiff's debt while in default.

#### **FACTUAL ALLEGATIONS**

- 12. Defendants sought to collect from Plaintiff an alleged debt incurred by Plaintiff for personal, family, or household purposes.
- 13. On or about June 4, 2016, Defendant Northland sent a demand letter to Plaintiff that sought to collect an alleged debt due to Defendant Cavalry Investments, LLC on behalf of Northland's client, Defendant Cavalry Portfolio Services, LLC (The "Demand Letter"). Attached hereto as "Exhibit 1."
- 14. The Demand Letter was Defendants' initial communication with Plaintiff with respect to the debt alleged therein.
  - 15. The Defendants' Demand Letter stated in part:

Your past due account balance: \$3,631.47 Your settlement offer: \$1,634.16

#### XXXX

The above referenced CAVALRY PORTFOLIO SERVICES account has been assigned to Northland Group, Inc. for collection. CAVALRY PORTFOLIO SERVICES is willing to reduce your balance by offering you a settlement. We are not obligated to renew this offer. Upon receipt and clearance of \$1,634.16, a letter will be sent confirming the above referenced account has been resolved. This offer does not affect your rights set forth below.

#### XXXX

The law limits how long you can be sued on a debt. Because of the age of your debt, our client will not sue you for it. In many circumstances, you can renew the debt and start the time period for the filing of a lawsuit against you if you take specific actions such as making certain payment on the debt or making a written promise

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to pay. You should determine the effect of any actions you take with respect to this debt.

#### 16. *15 U.S.C.* §1692*e*(10) states:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

#### XXXX

(10) The use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.

# CLASS ACTION ALLEGATIONS AS TO ALL DEFENDANTS

- This action is brought on behalf of a Class consisting of (i) all persons with addresses in the Florida Counties that comprise the geographical boundaries of the United States District Court for the Southern District of Florida, namely Miami-Dade, Monroe, Broward, Palm Beach, Martin, Saint Lucie, Indian River, Okeechobee, and Highlands Counties (ii) to whom letters that contained the language: "The law limits how long you can be sued on a debt. Because of the age of your debt, our client will not sue you for it." (iii) that were mailed, or caused to be mailed, by Defendant Northland on behalf of Cavalry Portfolio Services, LLC for a debt alleged to be owed to Cavalry Investments, LLC (iv) that were not returned undeliverable by the U.S. Post Office (v) in an attempt to collect a debt incurred for personal, family, or household purposes (vi) during the one-year period prior to the filing of the original Complaint in this action through the date of certification.
- 18. Plaintiff alleges on information and belief based upon the Defendants' use of the phrase: "The law limits how long you can be sued on a debt. Because of the age of your debt, our

client will not sue you for it." in its letters served upon the Class is so numerous that joinder of all members of the Class is impractical.

- 19. There are questions of law or fact common to the Class, which common issues predominate over any issues involving only individual Class members. The factual issue common to each Class member is that each was mailed, or caused to be mailed, a letter by Defendant Northland on behalf of Cavalry Portfolio Services, LLC for a debt alleged to be owed to Cavalry Investments, LLC that contained the phrase: "The law limits how long you can be sued on a debt. Because of the age of your debt, our client will not sue you for it." The common principal legal issue is whether Defendant Northland's wording violated the *FDCPA* by misleadingly stating that "our client will not sue you" to collect the balance while not stating that the debt was time barred and that the creditor could not lawfully sue to recover the debt.
- 20. Plaintiff's claims are typical of those of the Class members. All are based on the same facts and legal theories.
- 21. Plaintiff will fairly and adequately protect the interests of the Class. Plaintiff has retained counsel experienced in handling actions involving unlawful practices under the *FDCPA* and Class actions. Neither Plaintiff nor her counsel have any interests which might cause them not to vigorously pursue this action.
- 22. Certification of the Class under  $Rule\ 23(b)(3)$  of the  $Federal\ Rules$  of  $Civil\ Procedure$  is also appropriate in that: (1) the questions of law or fact common to the members of the class predominate over any questions affecting an individual member; and (2) a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

23. Plaintiff requests certification of a Class under *Rule 23(b)(3)*, of the *Federal Rules* of *Civil Procedure*, for monetary damages; her appointment as Class Representative; and that her attorney, Leo W. Desmond, be appointed Class Counsel.

### COUNT I VIOLATION OF 15 U.S.C. §1692e CLASS CLAIM AGAINST ALL DEFENDANTS

- 24. Plaintiff re-alleges and incorporates Paragraphs 1 through 11 and Paragraphs 12 through 16.
  - 25. *15 U.S.C.* §1692*e* states:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

#### XXXX

- (10) The use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.
- 26. Defendant Northland sent the Demand Letter to Plaintiff on behalf of its client, Defendant Cavalry Portfolio Services, LLC on a debt alleged to be owed to Defendant Cavalry Investments, LLC in an attempt to collect a consumer debt, namely to collect alleged debts from Plaintiff's credit card usage.
- 27. The Demand Letter states in pertinent part: "The law limits how long you can be sued on a debt. Because of the age of your debt, our client will not sue you for it." ("The Phrase").
- 28. The Phrase does not state that the debt cannot be collected because the applicable statute of limitations has expired, making the filing of a lawsuit to collect the debt time barred.

29. The Phrase states that the "client will not sue you", meaning that Northland's client

has voluntarily chosen not to sue to collect the debt as opposed to stating that the client could not

sue to collect the time-barred debt.

30. The Phrase does not state that Northland's client cannot legally sue to collect the

debt due to the age of the debt and the fact that the statute of limitations precludes such a collection

lawsuit.

31. The Phrase can be interpreted more than one way, such as that while Northland's

client will not sue, any subsequent creditor could bring a collection lawsuit.

32. As a result of Defendants' conduct, Plaintiff and the Class are entitled to an award

of statutory damages pursuant to 15 U.S.C. §1692k.

33. As a result of Defendants' conduct, Plaintiff and the Class are entitled to an award

of costs and attorney's fees pursuant to 15 U.S.C. §1692k.

WHEREFORE, Plaintiff requests that the Court enter judgment in her favor against

Defendants that includes:

a. An Order certifying this matter as a Class action and appointment of Plaintiff as

Class Representative as to all claims against Defendants;

b. An Order appointing Leo W. Desmond as Class Counsel;

c. An award of statutory damages for Plaintiff and the Class pursuant to 15 U.S.C.

*§1692k* for all Class claims;

d. An award of attorney's fees, litigation expenses and costs of the instant suit; and

e. Such other or further relief as the Court deems proper.

Dated: May 31, 2017.

Respectfully submitted,

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/s/ Leo W. Desmond

Leo W. Desmond, Esquire Florida Bar Number 0041920 DESMOND LAW FIRM, P.C. 5070 Highway A1A, Suite D Vero Beach, Florida 32963 Telephone: 772.231.9600 Facsimile: 772.231.0300

lwd@desmondlawfirm.com

Attorney for Plaintiff

### JS 44 (Rev. 0 GAS 45: 9 id 7 ea 0 1/0 8 0 6 9 0 - KAM Docume OI VIL CONCERT SHIFT SD Docket 05/31/2017 Page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) NOTICE: Attorneys MUST Indicate All Re-filed Cases Below

of initiating the civil docket she	et. (SEE INSTRUCTIONS ON	NEXT PAGE OF THIS FORM.	) NOTICE: Attorneys MUS	ST Indicate A	II Re-filed Cases I	<mark>Below</mark> .		
I. (a) PLAINTIFFS C	arolyn Young, aka Car	rrie Young	DEFENDANT	Northlan and Cava	d Group LLC, alry Portfolio S	Cavalry Inve	estment	ts, LLC
* *	nond Law Firm, P.C.	SES)	County of Residence  NOTE:  Attorneys (If Known)	(IN U.S. I IN LAND C THE TRAC	ed Defendant PLAINTIFF CASES O ONDEMNATION C T OF LAND INVOL	ASES, USE THE	LOCATI	ON OF
(d) Check County Where Action	on Arose:   MIAMI- DADE	☐ MONROE ☐ BROWARD <b>↓</b>	PALM BEACH  MARTIN  ST.	LUCIE INDIA	AN RIVER	OBEE  HIGHLAN	IDS	
II. BASIS OF JURISDI	CTION (Place an "X" in	n One Box Only)	. CITIZENSHIP OF		L PARTIES (		-	
☐ 1 U.S. Government Plaintiff	(U.S. Government)	eral Question Not a Party)		PTF DEF	Incorporated or Pri		r Defenda PTF 4	
2 U.S. Government Defendant	<b>—</b>	ersity ip of Parties in Item III)	Citizen of Another State	□ 2 □ 2	Incorporated and P of Business In A	rincipal Place	□ 5	□ 5
			Citizen or Subject of a Foreign Country	3 3	Foreign Nation		□ 6	□ 6
IV. NATURE OF SUIT		ly) RTS	FORFEITURE/PENALTY	' BAN	NKRUPTCY	OTHER S	STATUT	ES
110 Insurance   120 Marine   130 Miller Act   140 Negotiable Instrument   150 Recovery of Overpayment & Enforcement of Judgment   151 Medicare Act   152 Recovery of Defaulted Student Loans (Excl. Veterans)   153 Recovery of Overpayment of Veteran's Benefits   160 Stockholders' Suits   190 Other Contract   195 Contract Product Liability   196 Franchise   REAL PROPERTY   210 Land Condemnation   220 Foreclosure   230 Rent Lease & Ejectment   240 Torts to Land   245 Tort Product Liability   290 All Other Real Property	PERSONAL INJURY    310 Airplane     315 Airplane Product     Liability     320 Assault, Libel & Slander     330 Federal Employers'     Liability     340 Marine     345 Marine     355 Motor Vehicle     355 Motor Vehicle     Product Liability     360 Other Personal     Injury     362 Personal Injury -     Med. Malpractice     CIVIL RIGHTS     440 Other Civil Rights     441 Voting     442 Employment     443 Housing/     Accommodations     445 Amer. w/Disabilities -     Employment     446 Amer. w/Disabilities -     Other     448 Education	PERSONAL INJURY  365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPERTY  370 Other Fraud  371 Truth in Lending  380 Other Personal Property Damage Product Liability  PERSONAL PROPERTY  370 Other Fraud  371 Truth in Lending  385 Property Damage Product Liability  PRISONER PETITIONS  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence Other:	□ 625 Drug Related Seizure of Property 21 USC 881 □ 690 Other  LABOR □ 710 Fair Labor Standards Act □ 720 Labor/Mgmt. Relations □ 740 Railway Labor Act □ 751 Family and Medical Leave Act □ 790 Other Labor Litigation □ 791 Empl. Ret. Inc. Security Act	422 Appu   423 With	eal 28 USC 158 drawal USC 157  ERTY RIGHTS vrights nt emark  AL SECURITY (1395ff) k Lung (923) C/DIWW (405(g)) D Title XVI	375 False Cl 376 Qui Tan 3729 (a))  400 State Re 410 Antitrus 430 Banks a 450 Comme 460 Deporta 470 Rackete Corrupt Org 480 Consum 490 Cable/S  850 Securitie Exchange  38 890 Other St 891 Agricult 893 Environ 895 Freedon Act 896 Arbitrat 899 Adminis	aims Act n (31 USC capportion t nd Bankir rce tion er Influen anizations er Credit at TV es/Comme tatutory A tural Acts mental M n of Infori or Appeal ision	nment ng nced and s odities/ actions latters mation rocedure
1 Original 2 Remo Proceeding Court	State (See VI below)	Reinstated 5 Transfer another (specify)	) Transfer	Dist: from Judg	rict Judge n Magistrate gment	Multidistrict Litigation  – Direct File	9 Rema	anded from Ilate Cour
VI. RELATED/ RE-FILED CASE(S)	(See instructions): a)  JUDO		✓ NO b) Related		ES 💋 NO CKET NUMBER	ł:		
VII. CAUSE OF ACTION		eq. Violation of the F	ling and Write a Brief Staten air Debt Collection Pra- for both sides to try entire ca:	ctices Act.	(Do not cite jurisdic	tional statutes unl	ess divers	ity):
VIII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER F.R.C.P.	IS A CLASS ACTION 23	<b>DEMAND \$ 1,500,00</b>		CHECK YES only		•	ıt:
ABOVE INFORMATION IS TO DATE May 31, 2017	TRUE & CORRECT TO		TTORNEY OF RECORD	0041920	RY DEMAND:	<u></u> Yes	<b>☑</b> No	
FOR OFFICE USE ONLY								

FOR OFFICE USE ONLY
RECEIPT # AMOUNT IFP JUDGE MAG JUDGE

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

#### Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Refiled (3) Attach copy of Order for Dismissal of Previous case. Also complete VI.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

Remanded from Appellate Court. (8) Check this box if remanded from Appellate Court.

- VI. Related/Refiled Cases. This section of the JS 44 is used to reference related pending cases or re-filed cases. Insert the docket numbers and the corresponding judges name for such cases.
- VII. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity**. Example: U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

Date and Attorney Signature. Date and sign the civil cover sheet.

## UNITED STATES DISTRICT COURT

for the

District of Florida

Southern District of Florida				
Carolyn Young, aka Carrie Young	) ) )			
Plaintiff(s) v.  Cavalry Investments, LLC  Defendant(s)	) () () () () () () () () () () () () ()			
SUMMONS	IN A CIVIL ACTION			
To: (Defendant's name and address)  Cavalry Investments, LL c/o CT Corporation Syst 1200 South Pine Island Plantation, FL 33324	tem (Registered Agent)			
A lawsuit has been filed against you.				
are the United States or a United States agency, or an or P. 12 (a)(2) or (3) — you must serve on the plaintiff and the Federal Rules of Civil Procedure. The answer or makes whose name and address are:	on you (not counting the day you received it) — or 60 days if you officer or employee of the United States described in Fed. R. Civ. a answer to the attached complaint or a motion under Rule 12 of notion must be served on the plaintiff or plaintiff's attorney,			
Leo W. Desmond, Esq. Desmond Law Firm, P.C 5070 Highway A1A Suite D Vero Beach, FL 32963	).			
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.				
	CLERK OF COURT			
Date:				
	Signature of Clerk or Deputy Clerk			

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

	This summons for (no	ame of individual and title, if an	y)	
was red	ceived by me on (date)		·	
	☐ I personally serve	d the summons on the ind	ividual at <i>(place)</i>	
			on (date)	; or
	☐ I left the summon	s at the individual's reside	ence or usual place of abode with (name)	
		,	a person of suitable age and discretion who res	ides there,
	on (date)	, and mailed a	copy to the individual's last known address; or	
	☐ I served the summ	nons on (name of individual)		, who is
	designated by law to	accept service of process	on behalf of (name of organization)	
			on (date)	; or
	☐ I returned the sum	nmons unexecuted because	e	; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penal	lty of perjury that this info	rmation is true.	
Date:				
2		_	Server's signature	
		_	Printed name and title	
		_	Server's address	

Additional information regarding attempted service, etc:

## UNITED STATES DISTRICT COURT

for the

District of Florida

Southern District of Florida				
Carolyn Young, aka Carrie Young	) ) )			
Plaintiff(s)  V.  Cavalry Portfolio Services, LLC  Defendant(s)	) ) Civil Action No. ) ) ) ) )			
SUMMONS II	N A CIVIL ACTION			
To: (Defendant's name and address)  Cavalry Portfolio Services c/o CT Corporation System 1200 South Pine Island Ro Plantation, FL 33324	m (Registered Agent)			
A lawsuit has been filed against you.  Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:  Leo W. Desmond, Esq.  Desmond Law Firm, P.C. 5070 Highway A1A Suite D Vero Beach, FL 32963				
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	be entered against you for the relief demanded in the complaint.  **CLERK OF COURT**			
Date:	Signature of Clerk or Deputy Clerk			

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

	This summons for (nam	ne of individual and title, if any)		
was re	ceived by me on (date)	·		
	☐ I personally served	the summons on the individual	at (place)	
			on (date)	; or
	☐ I left the summons	at the individual's residence or	usual place of abode with (name)	
		, a perso	on of suitable age and discretion who res	sides there,
	on (date)	, and mailed a copy to	the individual's last known address; or	
	☐ I served the summo	ons on (name of individual)		, who is
	designated by law to a	accept service of process on beh	alf of (name of organization)	
			on (date)	; or
	☐ I returned the summ	nons unexecuted because		; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	of perjury that this information	is true.	
Date:				
			Server's signature	
			Printed name and title	
			Server's address	

Additional information regarding attempted service, etc:

## UNITED STATES DISTRICT COURT

for the

Southern District of Florida				
Carolyn Young, aka Carrie Young				
Plaintiff(s)  V.  Northland Group LLC  Defendant(s)	Civil Action No.			
,				
SUMMONS IN A	CIVIL ACTION			
To: (Defendant's name and address)  Northland Group LLC c/o CT Corporation System (F 1200 South Pine Island Road Plantation, FL 33324	Registered Agent)			
A lawsuit has been filed against you.				
Within 21 days after service of this summons on you are the United States or a United States agency, or an officer P. 12 (a)(2) or (3) — you must serve on the plaintiff an answ the Federal Rules of Civil Procedure. The answer or motion whose name and address are:	er to the attached complaint or a motion under Rule 12 of			
Leo W. Desmond, Esq. Desmond Law Firm, P.C. 5070 Highway A1A Suite D Vero Beach, FL 32963				
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.				
	CLERK OF COURT			
Date:	Signature of Clerk or Deputy Clerk			

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

		ne of individual and title, if any)		
was re	ceived by me on (date)	·		
	☐ I personally served	the summons on the individual	at (place)	
			on (date)	; or
	☐ I left the summons	at the individual's residence or u	usual place of abode with (name)	
		, a perso	n of suitable age and discretion who res	sides there,
	on (date)	, and mailed a copy to	the individual's last known address; or	
		ons on (name of individual)		, who is
	designated by law to a	accept service of process on beh	alf of (name of organization)	
			on (date)	; or
	☐ I returned the sumn	nons unexecuted because		; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	y of perjury that this information	is true.	
Date:				
Dute.			Server's signature	
			Printed name and title	
			Server's address	

Additional information regarding attempted service, etc:



așe 9:17-cv-80690-KAM Document 1-5 Northland Group Inc.



ket 05/31/2017 Page 1 of 1

ACCOUNT INFORMATION

866-641-6872 ext 3509 For General Business Hours, please visit us at: www.payments2northland.com

June 4, 2016

Client: CAVALRY PORTFOLIO SERVICES Current Creditor: Cavalry Investments, LLC Original Creditor: HSBC RETAIL CARD SERVICES, INC. Original Account #: \*\*\*\*\*\*\*\*\*0359

Carolyn Young Po Box 3601 Boynton Beach, FL 33424 չվիվիդիկոլիիթվիիկարկինահանակերիլ

NORTHLAND REFERENCE NUMBER

F66001233



Your past due account balance: \$3,631.47 Your settlement offer: \$1,634.16

#### Dear Carolyn Young,

The above referenced CAVALRY PORTFOLIO SERVICES account has been assigned to Northland Group, Inc. for collection. CAVALRY PORTFOLIO SERVICES is willing to reduce your balance by offering you a settlement. We are not obligated to renew this offer. Upon receipt and clearance of \$1,634.16, a letter will be sent confirming the above referenced account has been resolved. This offer does not affect your rights set forth below.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current creditor.

Thank you,

Northland Group, Inc.

The law limits how long you can be sued on a debt. Because of the age of your debt, our client will not sue you for it. In many circumstances, you can renew the debt and start the time period for the filing of a lawsuit against you if you take specific actions such as making certain payment on the debt or making a written promise to pay. You should determine the effect of any actions you take with respect to this debt.



Pay Online: www.payments2northland.com



Pay by Phone: Please call Northland Group, Inc. at 866-641-6872 ext 3509. We offer check by phone, Western Union, and debit card.



Pay by Mail: Send payments to PO Box 390846, Minneapolis, MN 55439.

This is an attempt to collect a debt by a debt collector and any information obtained will be used for that purpose. This communication is sent to you by Northland Group, Inc., a debt collector and a member of ACA International. Northland Group is a collection agency. We do not sue people and we cannot and will not sue you on any account placed with our

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Florida Woman Hits Three Debt Collectors with Class Action