#### IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

ANTEAUS N. YARBOUGH	) Case No.:
behalf of herself and other persons	)
similarly situated,	)
•	) CLASS ACTION
Plaintiffs,	) COMPLAINT
	)
vs.	)
	) JURY TRIAL DEMANDED
KAISER PERMANENTE GEORGIA	)
REGION a/k/a KAISER	)
PERMANENTE INSURANCE	)
COMPANY	)
	)
Defendant.	)
	)

#### **COMPLAINT**

Plaintiff Anteaus N. Yarbough ("Plaintiff" or "Yarbough"), by and through her attorneys brings this action for damages and other legal and equitable relief, stating the following as her claims against Defendant Kaiser Permanente Georgia Region a/k/a Kaiser Permanente Insurance Company ("Kaiser Permanente"):

#### **PRELIMINARY STATEMENT**

- This case arises under the Americans with Disabilities Act, 42 U.S.C §
   12101 et seq., as amended ("ADA").
  - 2. Plaintiff was a Kaiser Permanente employee with an actual, recorded, or

perceived disability. She was cleared to work by her physician(s) and is qualified to perform the essential functions of her specific job with or without an accommodation. Plaintiff never had a work incident related to her actual, recorded, or perceived disability that would give Kaiser Permanente a reasonable belief that Plaintiff was unable to perform the essential functions of her job, or that Plaintiff posed a direct safety threat to others because of her medical conditions.

- 3. Pursuant to a company-wide pattern and practice, Kaiser Permanente singled out Plaintiff because of her actual, recorded, or perceived disability, and demanded that Plaintiff disclose her medical condition to it. Plaintiff informed Kaiser Permanente that she suffered from anxiety and depression in the Fall of 2018 and again in May 2019.
- 4. Once Kaiser Permanente learned of her diagnosis it singled out the Plaintiff to take what it termed as a "competency test" for the job she already occupied.
- 5. In March 2019, the Plaintiff requested a reasonable accommodation regarding taking the "competency test", which was denied. The specific accommodation was a postponement until she was mentally stable to sit for the test. Plaintiff's request was denied and she and others were told that they had failed the test, even though they did not receive their test scores.

- 6. Kaiser Permanente tested the Plaintiff again in August 2019. Again, she was not given her score; however, she was told that she had failed. Prior to taking the test [July 24, 2019], the Plaintiff had again requested a postponement until she was mentally stable enough to sit for it. As before, this request was denied outright.
- 7 Kaiser Permanente categorically refused to accommodate the Plaintiff's request that she be allowed a postponement to take the test due to mental instability.
- 8 Kaiser Permanente never followed up with Plaintiff regarding the proposed request, never offered the Plaintiff any accommodations whatsoever, and completely failed to engage in an interactive process regarding what accommodations could be provided to Plaintiff.

#### I. PARTIES

- 9. Yarbough is an individual who resides in College Park, Georgia.
- 10. Kaiser Permanente is a foreign corporation doing business in the Northern District of Georgia. Kaiser Permanente's headquarters are located at 3495 Piedmont Road NE, Atlanta, Georgia.
- 11. During all relevant times, Yarbough was an employee of Kaiser Permanente within the meaning of the ADA. Kaiser Permanente was Yarbough's employer within the meaning of the ADA.

#### II. <u>JURISDICTION AND VENUE</u>

- 12. This action arises under the ADA 42 U.S.C § 12101 et seq.
- 13. Venue is proper under 28 U.S.C. § 1391 because a substantial part of the events giving rise to this action occurred in the Northern District of Georgia.

#### III. FACTUAL ALLEGATIONS

- 14. Yarbough began working for Kaiser Permanente on or about October 4, 2010 as a Customer Service Coordinator, in Atlanta, Georgia. Prior to her termination she was a Patient Care Associate at Kaiser Permanente's Cascade, Georgia office.
- 15. Yarbough has been diagnosed with anxiety and depression and she disclosed her medical condition to Kaiser Permanente in the Fall of 2018.
- 16. Yarbough has never had a work incident related to her anxiety and depression, and her conditions are controlled through medication and therapy.
- 17. In 2019, the Defendant instituted what it called "competency test" for its employees. These tests were given to employees even if they were already occupying and performing satisfactorily in their current positions.
- 18. In March 2019, the Plaintiff requested a reasonable accommodation regarding taking the "competency test", which was denied. The specific accommodation was a postponement until she was mentally stable to sit for the test.

Plaintiff's request was denied and she and others were told that they had failed the test, even though they did not receive their test scores.

- 19. Kaiser Permanente tested the Plaintiff again in August 2019. Again, she was not given her score; however, she was told that she had failed. Prior to taking the test [July 24, 2019], the Plaintiff had again requested a postponement until she was mentally stable enough to sit for it. As before, this request was denied outright.
- 20. Kaiser Permanente categorically refused to accommodate the Plaintiff's request that she be allowed a postponement to take the test due to mental instability.
- 21. Kaiser Permanente never followed up with Plaintiff regarding the proposed request, never offered the Plaintiff any accommodations whatsoever, and completely failed to engage in an interactive process regarding what accommodations could be provided to Plaintiff.
- 22. On November 8, 2019, the Plaintiff was terminated because she, "no longer met the job requirements and was not successful passing the second attempt of the competency test."
- 23. Plaintiff timely filed a Charge of Discrimination with the Equal Employment Opportunity Commission ("EEOC"), on or around April 22, 2020, alleging violations of the ADA.
  - 24. The EEOC issued Plaintiff a right to sue on August 5, 2020.

#### IV. CAUSES OF ACTION

#### **COUNT I**

## VIOLATIONS OF THE AMERICANS WITH DISABILITIES ACT, AS AMENDED (DISABILITY DISCRIMINATION)

- 25. Plaintiff is a qualified individual with an actual, recorded, and/or perceived disability under the ADA.
- 26. Section 12112(a) of the ADA prohibits employers from discriminat[ing] against a qualified individual on the basis of disability in regard to job application procedures, the hiring, advancement, or discharge of employees, employee compensation, job training, and other terms, conditions, and privileges of employment.
- 27. Kaiser Permanente discriminated against Plaintiff on the basis of disability in regard to discharge of employees, employee compensation, job training, and other terms, conditions, and privileges of employment.
- 28. Because Kaiser Permanente violated 42 U.S.C. § 12112, Plaintiff has suffered and will continue to suffer loss of income, emotional distress, and other damages in an amount in excess of \$75,000. Plaintiff is also entitled to attorneys' fees and costs incurred in connection with her claims.

29. Kaiser Permanente committed the above-alleged facts with reckless or deliberate disregard for the rights and safety of Plaintiff. As a result, Plaintiff is entitled to punitive damages.

#### **COUNT II**

# VIOLATIONS OF THE AMERICANS WITH DISABILITIES ACT, AS AMENDED (UNLAWFUL MEDICAL REQUESTS)

- 30. Plaintiff is a qualified individual with an actual, recorded, and/or perceived disability under the ADA.
- 31. Section 12112(d)(4)(A) of the ADA provides: A covered entity shall not require a medical examination and shall not make inquiries of an employee as to whether such employee is an individual with a disability or as to the nature or severity of the disability, unless such examination or inquiry is shown to be job related and consistent with business necessity.
- 32. Though it was neither job-related nor consistent with any business necessity, Kaiser Permanente inquired as to whether Plaintiff is an individual with a disability and as to the nature and severity of the disability.
- 33. Because Kaiser Permanente violated 42 U.S.C. § 12112(d)(4)(A), Plaintiff has suffered and will continue to suffer loss of income, emotional distress, and other damages in an amount in excess of \$75,000. Plaintiff is also entitled to

attorneys' fees and costs incurred in connection with this claim.

34. Kaiser Permanente committed the above-alleged acts with reckless or deliberate disregard for the rights of Plaintiff. As a result, Plaintiff is entitled to punitive damages.

#### **COUNT III**

# VIOLATIONS OF THE AMERICANS WITH DISABILITIES ACT, AS AMENDED (FAILURE TO ACCOMMODATE)

- 35. Plaintiff is a qualified individual with an actual, recorded, and/or perceived disability under the ADA.
- 36. Section 12112(a) of the ADA prohibits discrimination against individuals with a qualified disability, and 42 U.S.C. § 122112(b)(5)(A) includes the following in the definition of "discrimination": [N]ot making reasonable accommodations to the known physical or mental limitations of an otherwise qualified individual with a disability who is an applicant or employee, unless such covered entity can demonstrate that the accommodation would impose an undue hardship on the operation of the business of such covered entity[.]
- 37. To the extent Plaintiff required accommodations, they were reasonable and Kaiser Permanente did not provide them.

- 38. Because Kaiser Permanente violated 42 U.S.C. § 12112(a), Plaintiff has suffered and will continue to suffer loss of income, emotional distress, and other damages in an amount in excess of \$75,000. Plaintiff is also entitled to attorneys' fees and costs incurred in connection with her claims.
- 39. Kaiser Permanente committed the above-alleged acts with reckless or deliberate disregard for the rights and safety of Plaintiff. As a result, Plaintiff is entitled to punitive damages.

#### V. PRAYER FOR RELIEF

WHEREFORE, Yarbough prays for judgment against Kaiser Permanente as follows:

- a) That the practices of Kaiser Permanente complained of herein be determined and adjudged to constitute violations of the ADA;
- b) An injunction against Kaiser Permanente and its directors, officers, owners, agents, successors, employees and representatives, and any and all persons acting in concert with them, from engaging in each of the unlawful practices, policies, customs and usages set forth herein;
- c) For an award of damages arising from loss of past and future income, and other damages, all in an amount in excess of \$75,000;

- d) For an award of damages for mental anguish and emotional distress in an amount in excess of \$75,000;
  - e) For Plaintiff's costs, disbursements and attorneys' fees pursuant to law;
  - f) For Pre-judgment interest, as provided by law;
- g) For all relief available under the ADA, including punitive damages and reinstatement;
  - h) For such other and further relief available by statute; and
  - i) For such other and further relief as the Court deems just and equitable.

#### **DEMAND FOR JURY TRIAL**

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff demands a trial by jury.

Respectfully submitted,

/s/Roderick T. Cooks

Roderick T. Cooks (*pro hac vice forthcoming*) Lee D. Winston (*pro hac vice forthcoming*) Attorneys for the Plaintiff

#### **OF COUNSEL:**

Winston Cooks, LLC 505 20th Street North Suite#815 Birmingham, AL 35203 Telephone: (205) 502-0970

Facsimile: (205) 278-5876

### **PLAINTIFF'S ADDRESS:**

Anteaus N. Yarbough c/o Winston Cooks, LLC 505 20<sup>th</sup> Street North Suite 815 Birmingham, AL 35203

#### **DEFENDANT'S ADDRESS:**

Kaiser Permanente Insurance Company CORPORATION SERVICE COMPANY 40 Technology Parkway South Suite 300 Norcross, GA 30092 JS 44 (Rev. 10/20)

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS	ocket sheet. (SEE INSTRUC	TIONS ON NEXT PAGE OF	DEFENDANTS			
Anteaus N. Yarbough			Kaiser Permanente Georgia Region			
(b) County of Residence of First Listed Plaintiff Fulton (EXCEPT IN U.S. PLAINTIFF CASES)			County of Residence of First Listed Defendant  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name,	(c) Attorneys (Firm Name, Address, and Telephone Number)			Attorneys (If Known)		
Winston Cooks,	LLC, 505 20th Stree 35203, (205) 482-57	t North, Suite 815	• • • • • • • • • • • • • • • • • • • •			
II. BASIS OF JURISD	ICTION (Place an "X" in C	One Box Only)	II. CITIZENSHIP OF P			
1 U.S. Government Plaintiff	(U.S. Government Not a Party)		(For Diversity Cases Only) PTF DEF Citizen of This State 1 Incorporated or Principal Place of Business In This State  and One Box for Defendant PTF DEF  DEF  1 Incorporated or Principal Place of Business In This State			
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship	p of Parties in Item III)	Citizen of Another State	2 Incorporated and F of Business In A		
			Citizen or Subject of a Foreign Country	3 Foreign Nation	<u> </u>	
IV. NATURE OF SUIT				Click here for: Nature of S		
CONTRACT		RTS  DEDCOMAL INHUDY	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgmen 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise    REAL PROPERTY   210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY  310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice  CIVIL RIGHTS 440 Other Civil Rights 441 Voting X 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY  365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPERTY  370 Other Fraud 371 Truth in Lending  380 Other Personal Property Damage Product Liability  PRISONER PETITIONS  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence  530 General  535 Death Penalty  Other:  540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee -	710 Fair Labor Standards Act 720 Labor/Management Relations 740 Railway Labor Act 751 Family and Medical Leave Act 5 790 Other Labor Litigation 791 Employee Retirement Income Security Act  IMMIGRATION 462 Naturalization Application	## 422 Appeal 28 USC 158 ## 423 Withdrawal ## 28 USC 157    PROPERTY RIGHTS	375 False Claims Act 376 Qui Tam (31 USC 3729(a)) 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit (15 USC 1681 or 1692) 485 Telephone Consumer Protection Act 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes	
	moved from 3 F	Conditions of Confinement  Remanded from Appellate Court	4 Reinstated or Reopened 5 Transfer Anothe (specify	r District Litigation		
VI. CAUSE OF ACTIO	The Americans with Dis	abilities Act Amendments use:	filing (Do not cite jurisdictional stated Act of 2008	tutes unless diversity):		
VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.		DEMAND \$	DEMAND \$ CHECK YES only if demanded in complaint:  JURY DEMAND: XYes No			
VIII. RELATED CASI	(See instructions):	JUDGE		DOCKET NUMBER		
DATE	SIGNATURE OF ATTORNEY OF RECORD					
Nov 3, 2020 FOR OFFICE USE ONLY		/s/Roderick T. Cooks				
	MOUNT	APPLYING IFP	JUDGE	MAG. JUI	DGE	

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

  United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

  Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- **III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.
  - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.

PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

  Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

  Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

## **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>'Singled Out': Lawsuit Claims Kaiser Permanente Denied 'Competency Test' Accommodation for Ex-Employee with Disability</u>