## **BARSHAY SANDERS, PLLC**

100 Garden City Plaza, Suite 500 Garden City, New York 11530

Tel: (516) 203-7600 Fax: (516) 706-5055

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Attorneys for Plaintiff
Our File No.: 116221

# UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

James J. Wyche, individually and on behalf of all others similarly situated,

Docket No:

Plaintiff,

VS.

**CLASS ACTION COMPLAINT** 

JURY TRIAL DEMANDED

Maddocks Collection Services, LLC,

Defendant.

James J. Wyche, individually and on behalf of all others similarly situated (hereinafter referred to as "*Plaintiff*"), by and through the undersigned counsel, complains, states and alleges against Maddocks Collection Services, LLC (hereinafter referred to as "*Defendant*"), as follows:

## **INTRODUCTION**

1. This action seeks to recover for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA").

## **JURISDICTION AND VENUE**

- 2. This Court has federal subject matter jurisdiction pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692k(d).
- 3. Venue is proper under 28 U.S.C. § 1391(b) because a substantial part of the events or omissions giving rise to the claim occurred in this Judicial District.
- 4. At all relevant times, Defendant conducted business within the State of New York.

## **PARTIES**

- 5. Plaintiff James J. Wyche is an individual who is a citizen of the State of New York residing in Nassau County, New York.
  - 6. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3).
- 7. On information and belief, Defendant Maddocks Collection Services, LLC, is a New York Limited Liability Company with a principal place of business in Albany County, New York.
- 8. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.
  - 9. Defendant is a "debt collector" as defined by 15 U.S.C. § 1692a(6).

## **ALLEGATIONS**

- 10. Defendant alleges Plaintiff owes a debt ("the Debt").
- 11. The Debt was primarily for personal, family or household purposes and is therefore a "debt" as defined by 15 U.S.C. § 1692a(5).
- 12. Sometime after the incurrence of the Debt, Plaintiff fell behind on payments owed.
- 13. Thereafter, at an exact time known only to Defendant, the Debt was assigned or otherwise transferred to Defendant for collection.
- 14. In its efforts to collect the debt, Defendant contacted Plaintiff by letter ("the Letter") dated January 30, 2018. ("Exhibit 1.")
  - 15. The Letter was the initial communication Plaintiff received from Defendant.
  - 16. The Letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 17. 15 U.S.C. § 1692g provides that within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing certain enumerated information.
  - 18. The written notice must contain the amount of the debt.
- 19. The written notice must contain the name of the creditor to whom the debt is owed.

- 20. The written notice must contain a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector.
- 21. The written notice must contain a statement that if the consumer notifies the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector.
- 22. The written notice must contain a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.
- 23. 15 U.S.C. § 1692g(b) provides that if the consumer notifies the debt collector in writing within the thirty-day validation period that the debt, or any portion thereof, is disputed, or that the consumer requests the name and address of the original creditor, the debt collector shall cease collection of the debt, or any disputed portion thereof, until the debt collector obtains verification of the debt or a copy of a judgment, or the name and address of the original creditor, and a copy of such verification or judgment, or name and address of the original creditor, is mailed to the consumer by the debt collector.
- 24. A debt collector has the obligation, not just to convey the required information, but also to convey such clearly.
- 25. Even if a debt collector conveys the required information accurately, the debt collector nonetheless violates the FDCPA if that information is overshadowed or contradicted by other language in the communication.
- 26. Even if a debt collector conveys the required information accurately, the debt collector nonetheless violates the FDCPA if that information is overshadowed by other collection activities during the 30-day validation period following the communication.
- 27. A collection activity or communication overshadows or contradicts the validation notice if it would make the "least sophisticated consumer" uncertain or confused as to her rights.
  - 28. Defendant has demanded Plaintiff make payment during the validation period.
- 29. The Letter states, "To avoid additional collection efforts, you must pay the above balance."

- 30. Defendant has implicitly demanded Plaintiff make payment during the validation period without explaining that such demand does not override the Plaintiff's right to dispute the debt.
- 31. Defendant has implicitly demanded Plaintiff make payment during the validation period without explaining that such demand does not override the Plaintiff's right to demand validation of the debt.
- 32. Defendant has implied that unless payment is remitted and cleared in full, collection efforts will continue unabated, without explaining that a written dispute as to the validity of the debt would require Defendants to cease collection activity until Defendants provide the requested information.
- 33. Defendant has implicitly stated that unless payment is remitted and cleared in full, collection efforts will continue unabated, without explaining that a written request for the name and address of the original creditor would require Defendant to cease collection activity until Defendants provide the requested information.
- 34. The least sophisticated consumer, upon reading that collection efforts will cease upon remittance and clearance of payment in full, would reasonably but inaccurately believe that remitting payment or arranging payments are the only ways to prevent such collection efforts.
- 35. The least sophisticated consumer, upon reading that collection efforts will cease upon remittance and clearance of payment in full, would reasonably but inaccurately believe that even if she disputes the validity of the debt in writing within the thirty-day validation period, collection efforts would nevertheless continue even during the verification process.
- 36. The least sophisticated consumer, upon reading that collection efforts will cease upon remittance and clearance of payment in full, would reasonably but inaccurately believe that even if she requests in writing the name and address of the original creditor within the thirty-day validation period, collection efforts would nevertheless continue even before Defendant furnishes the requested information.
- 37. The least sophisticated consumer, upon reading that collection efforts will cease upon remittance and clearance of payment in full, would likely be inclined to remit payment regardless of whether she believes the debt is valid.

- 38. The least sophisticated consumer, upon reading that collection efforts will cease upon remittance and clearance of payment in full, would likely be inclined to remit payment regardless of whether she is sure of the name and address of the original creditor.
- 39. Defendant's conduct, as detailed above, would likely make the least sophisticated consumer uncertain as to her rights.
- 40. Defendant's conduct, as detailed above, would likely make the least sophisticated consumer confused as to her rights.
- 41. Defendant violated § 1692g as Defendant overshadowed the information required to be provided by that Section.

## **CLASS ALLEGATIONS**

- 42. Plaintiff brings this action individually and as a class action on behalf of all persons similarly situated in the State of New York from whom Defendant attempted to collect a consumer debt using an initial collection letter that states, "To avoid additional collection efforts, you must pay the above balance," from one year before the date of this Complaint to the present.
- 43. This action seeks a finding that Defendant's conduct violates the FDCPA, and asks that the Court award damages as authorized by 15 U.S.C. § 1692k.
  - 44. Defendant regularly engages in debt collection.
- 45. The Class consists of more than 35 persons from whom Defendant attempted to collect a consumer debt using an initial collection letter that states, "To avoid additional collection efforts, you must pay the above balance."
- 46. Plaintiff's claims are typical of the claims of the Class. Common questions of law or fact raised by this class action complaint affect all members of the Class and predominate over any individual issues. Common relief is therefore sought on behalf of all members of the Class. This class action is superior to other available methods for the fair and efficient adjudication of this controversy.
- 47. The prosecution of separate actions by individual members of the Class would create a risk of inconsistent or varying adjudications with respect to the individual members of the Class, and a risk that any adjudications with respect to individual members of the Class would, as a practical matter, either be dispositive of the interests of other members of the Class not party to the adjudication, or substantially impair or impede their ability to protect their

interests. Defendant has acted in a manner applicable to the Class as a whole such that declaratory relief is warranted.

48. Plaintiff will fairly and adequately protect and represent the interests of the Class. The management of the class action proposed is not extraordinarily difficult, and the factual and legal issues raised by this class action complaint will not require extended contact with the members of the Class, because Defendant's conduct was perpetrated on all members of the Class and will be established by common proof. Moreover, Plaintiff has retained counsel experienced in actions brought under consumer protection laws.

## **JURY DEMAND**

49. Plaintiff hereby demands a trial of this action by jury.

## PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests judgment as follows:

- a. Certify this action as a class action; and
- b. Appoint Plaintiff as Class Representative of the Class, and Plaintiff's attorneys as Class Counsel; and
- c. Find that Defendant's actions violate the FDCPA; and
- d. Grant damages against Defendant pursuant to 15 U.S.C. § 1692k; and
- e. Grant Plaintiff's attorneys' fees pursuant to 15 U.S.C. § 1692k; and
- f. Grant Plaintiff's costs; together with
- g. Such other relief that the Court determines is just and proper.

DATED: January 28, 2019

## **BARSHAY SANDERS, PLLC**

By: <u>/s/ Craig B. Sanders</u>
Craig B. Sanders, Esq.
100 Garden City Plaza, Suite 500
Garden City, New York 11530

Tel: (516) 203-7600 Fax: (516) 706-5055

csanders@barshaysanders.com

Attorneys for Plaintiff Our File No.: 116221

## **Maddocks Collection Services**

980 Broadway, Suite 243 Thornwood, NY 10594

Tel: 1-800-830-3247

January 30, 2018

PAY ONLINE AT: www.maddockscollects.com

JAMES WYCHE 8 Gombert PI Roosevelt NY 11575-1602

HEMPSTEAD MAIN MEDICAL MCS Acct #: 5276

Dear JAMES WYCHE,

We have been requested by the client as listed above to obtain payment for the above listed account.

As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to the credit bureaus if you fail to fulfill the terms of your credit obligations.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume the debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor if different from the current creditor.

To avoid additional collection efforts, you must pay the above balance.

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

Sincerely,

Tania Frias Maddocks Collection Services

Creditor

HEMPSTEAD MAIN MEDICAL

Total

PAY ONLINE AT: www.maddockscollects.com

Total 280.00

\$280.00

PLEASE SEE REVERSE SIDE OF THIS LETTER FOR IMPORTANT INFORMATION

\*\*\* Please detach the lower portion and return with your payment \*\*\*



ADDRESS SERVICE REQUESTED

IF YOU WISH TO PAY BY CREDIT CARD, CIRCLE ONE AND FILL IN THE INFORMATION BELOW. VISA CARD NUMBER EXP. DATE CARD HOLDER NAME CVV SIGNATURE AMOUNT PAID IF YOU WISH TO PAY WITH A FLEX/MEDICAL SPENDING CARD CHECK HERE AND FILL IN INFORMATION ABOVE.

MCS Acct #: Total:

5276 \$280.00

**Payment Amount:** 

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A0010 - 358

JAMES WYCHE 8 Gombert Pl Roosevelt NY 11575-1602



lmHllmiddidiolalaididladlididalaidladliad Maddocks Collection Services 980 Broadway, Suite 243 Thornwood NY 10594-1139



12345678-000358-01-1-AA

## 

New York Verbiage:

Debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to: a) the use or threat of violence; b) the use of obscene or profane language; and c) repeated phone calls made with the intent to annoy, abuse, or harass. If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt: 1. Supplemental security income, (SSI); 2. Social security; 3. Public assistance (welfare); 4. Spousal support, maintenance (alimony) or child support; 5. Unemployment benefits; 6. Disability benefits; 7. Workers' compensation benefits; 8. Public or private pensions; 9. Veterans' benefits; 10. Federal student loans, federal student grants, and federal work study funds; and 11. Ninety percent of your wages or salary earned in the last sixty days.

This collection agency is licensed in New York City, License # 1378783

JS 44 (Rev. 01/29/2018 Case 2:19-cv-00559 Dequire 100 Files 11/29/19 Page 1 of 2 PageID #: 10

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except a regarded by leading of court. This form approved by the Indian Conference of the Third State with State 11/20 and 11/20 files and 11/20 files

provided by local rules of court purpose of initiating the civil do	. This form, approved by the ocket sheet. (SEE INSTRUC	the Judicial Conference of the CTIONS ON NEXT PAGE	he Unite OF THIS	d States in Septemb FORM.)	per 19	74, is requir	ed for the use of	the Clerk of Co	urt for th	ie
I. (a) PLAINTIFFS				DEFENDAN	TS					
JAMES J. WYCI	НЕ			MADDOCF	KS C	OLLECTIO	ON SERVICES	S, LLC		
<b>(b)</b> County of Residence of (E.	First Listed Plaintiff  XCEPT IN U.S. PLAINTIFF CA	NASSAU ASES)		County of Reside	CONE	(IN U.S. P	LAINTIFF CASES CASES, USE TH		<del></del>	
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	er)		Attorneys (If Kno	own)					
BARSHAY SAND 100 Garden City P (516) 203-7600	DERS, PLLC laza, Ste 500, Garden Ci	ity, NY 11530								
II. BASIS OF JURISDI	CTION (Place an "X" in C	One Box Only)	III. CIT	TIZENSHIP O	F PR	RINCIPA	L PARTIES	(Place an "X" in (	One Box fo	or Plaintiff
O 1 U.S. Government Plaintiff	• 3 Federal Question (U.S. Government)	Not a Party)		iversity Cases Only)  of This State	<b>PTI</b> O 1		Incorporated or Pr	rincipal Place	oxfor Defer PIF O 4	DEF
O 2 U.S. Government Defendant	O 4 Diversity (Indicate Citizenshi	ip of Parties in Item III)	Citizei	n of Another State	O 2	0 2	Incorporated and I		O 5	O 5
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O 110 Insurance O 120 Marine O 130 Miller Act O 140 Negotiable Instrument O 150 Recovery of Overpayment & Enforcement of Judgment O 151 Medicare Act O 152 Recovery of Defaulted Student Loans (Excludes Veterans) O 153 Recovery of Overpayment of Veteran's Benefits O 160 Stockholders' Suits O 190 Other Contract O 195 Contract Product Liability O 196 Franchise  REAL PROPERTY O 210 Land Condemnation O 220 Foreclosure O 230 Rent Lease & Ejectment O 240 Torts to Land O 245 Tort Product Liability O 290 All Other Real Property	Slander O 330 Federal Employers' Liability O 340 Marine O 345 Marine Product Liability O 350 Motor Vehicle O 355 Motor Vehicle Product Liability O 360 Other Personal Injury O 362 Personal Injury - Medical Malpractice CIVIL RIGHTS O 440 Other Civil Rights O 441 Voting O 442 Employment O 443 Housing/ Accommodations O 445 Amer. w/Disabilities - Employment O 446 Amer. w/Disabilities - Other O 448 Education	PERSONAL INJURY O 365 Personal Injury - Product Liability O 367 Health Care/ Pharmaceutical Personal Injury Product Liability O 368 Asbestos Personal Injury Product Liability PERSONAL PROPERT O 370 Other Fraud O 371 Truth in Lending O 380 Other Personal Property Damage O 385 Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: O 463 Alien Detainee O 510 Motions to Vacate Sentence O 530 General O 535 Death Penalty Other: O 540 Mandamus & Other O 550 Civil Rights O 555 Prison Condition O 560 Civil Detainee Conditions of Confinement	O 690  O 710  O 720  O 740  O 790  O 791  O 462  O 4	LABOR	on :	O 423 Withd. 28 USC  PROPES O 820 Copyr O 830 Patent O 840 Tradei  SOCIAL O 861 HIA (: O 862 Black O 863 DIWC O 864 SSID (O 865 RSI (4)  FEDER O 870 Taxes or De O 871 IRS—	C 157  RTY RIGHTS  ights  mark  SECURITY  1395ff)  Lung (923)  //DIWW (405(g))  Title XVI  -05(g))  AL TAX SUITS  (U.S. Plaintiff fendant)	● 480 Consum O 490 Cable/S O 850 Securiti Exchan O 890 Other S O 891 Agricu O 893 Enviror O 895 Freedor Act O 896 Arbitra O 899 Admini Act/Re Agenc O 950 Constitu	eapportion stand Bankierce attion ser Influer of Organiz ner Credit Sat TV ses/Comm nge statutory A ltural Act nmental M m of Infor strative Pr view or A y Decision	onment ing  aced and cations t  acidities/ Actions s Autters rmation  rocedure Appeal of n
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VI. CAUSE OF ACTIO		atute under which you are	filing (D	o not cite jurisdiction	al stati	utes unless di	versity): 15 USC	§1692		
VII DEOLIECTED IN	•	S A CLASS ACTION	DE		JSC §		ebt Collection Pr			• .
VII. REQUESTED IN COMPLAINT:	UNDER RULE 2		DE	MAND \$			CHECK YES on RY DEMAND:	•	•	
VIII. RELATED CASE IF ANY	Z(S)	JUDGE				DOCKE	ET NUMBER _			
DATE January 29, 2019	/s Craig Sanders	SIGNATURE OF ATTO	ORNEY O	F RECORD						
FOR OFFICE USE ONLY										
RECEIPT # AM	IOUNT	APPLYING IFP		JUDO	GΕ		MAG. JU	DGE		

# Case 2:19-cv-00559 Document 1-2 Filed 01/29/19 Page 2 of 2 PageID #: 11 CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

Case is El	igible for Arbitration ■
I,	, counsel for, do hereby certify that the above captioned civil action is ineligible for
	ry arbitration for the following reason(s):  monetary damages sought are in excess of \$150,000, exclusive of interest and costs, the complaint seeks injunctive relief, the matter is otherwise ineligible for the following reason
	the matter is otherwise mengine for the following reason
	DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1
	Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:
	RELATED CASE STATEMENT (Section VIII on the Front of this Form)
"related" to events, a so case shall r further prov	all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or ubstantial saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil not be deemed "related" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) rides that "Presumptively, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" cases are still pending before the court."
	NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)
	Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk County: ☐ Yes ■ No
·	If you answered "no" above: a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk County? ■ Yes □ No
	b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? ■ Yes □ No
	c) If this is a Fair Debt Collection Practice Act case, specific the County in which the offending communication was received: NASSAU
Suffolk C	iswer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or ounty, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or ounty?
	BAR ADMISSION
I am cur	rently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court.  ■ Yes □ No
Are you	currently the subject of any disciplinary action (s) in this or any other state or federal court?  ☐ Yes (If yes, please explain) ■ No
I certify t	he accuracy of all information provided above.

Signature: /s Craig B. Sanders

## UNITED STATES DISTRICT COURT

for the

## EASTERN DISTRICT OF NEW YORK

James J. Wyche, individually and on behalf of all others similarly situated,	) ) _
Plaintiff(s)	)
v.	) Civil Action No )
Maddocks Collection Services, LLC,	_ )
Defendant(s)	

## SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

Maddocks Collection Services, LLC
c/o Corporation Service Company
80 State Street
Albany, New York 12207

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) – or 60 days if you are the United States, or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) – you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

## BARSHAY SANDERS PLLC 100 GARDEN CITY PLAZA, SUITE 500 GARDEN CITY, NY 11530

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

	CLERK OF COURT
Date:	
	Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12	) Summons in a	Civil Action	(Page 2)
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Civil Action No.

## PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	ame of individual and title, if any) _		
received by me on (date)	)		
[ ] I personally serv	ed the summons on the individ	lual at (place)	
		on (date)	;
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Additional information regarding attempted service, etc:

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Class Action: Maddocks Collection Services Improperly Demanded Payment During Validation Period</u>