UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

CASE NO.: 9:18cv80776

DENA WITT, individually and on behalf of all others similarly situated,

Plaintiff,

v.

COMPLAINT - CLASS ACTION

VALENTINE & KEBARTAS, LLC,

Defendants.

CLASS ACTION COMPLAINT SEEKING
INJUNCTIVE RELIEF AND STATUTORY DAMAGES

JURY DEMAND

On behalf of the putative classes, Plaintiff DENA WITT ("Plaintiff"), seeks redress for the unlawful conduct of Defendant, VALENTINE & KEBARTAS, LLC. ("Defendant"), *to wit*, for violations of 15 U.S.C. § 1692 *et seq.*, the Fair Debt Collection Practices Act ("FDCPA"). Simply put, Defendant has dispatched thousands unlawful collection letters to Florida consumers, whereby each such letter contains identical violations § 1692g(a)(1), § 1692g(a)(2), §1692(e)(2) and/or §1692(10) of the FDCPA.

INTRODUCTION

1. The FDCPA "is a consumer protection statute that 'imposes open-ended prohibitions on, *inter alia*, false, deceptive, or unfair" debt-collection practices. <u>Crawford v. LVNV Funding, LLC</u>, 758 F.3d 1254, 1257 (11th Cir. 2014) (*quoting Jerman v. Carlisle*, McNellie, Rini, Kramer & Ulrich LPA, 559 U.S. 573, 587 (2010)).

- 2. "Congress enacted the FDCPA after noting abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." <u>Brown v. Card Serv. Ctr.</u>, 464 F.3d 450 (3rd Cir. 2006) (internal quotations omitted); *see*, *e.g.*, <u>Id</u>. at 453 (quoting 15 U.S.C. §1692(a)) ("Abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy.").
- 3. As set forth in more detail below, Defendant has dispatched thousands of unlawful collection letters to consumers in an attempt to collect a debt, and in each such letter, Defendant has failed to clearly and adequately disclose the name of the current creditor the debt is owed, in violation of § 1692g(a)(2). Defendant is also liable to Plaintiff and class members for violating several provisions under § 1692g and § 1692e of the FDCPA by falsely and deceptively misrepresenting the amount if the debt due. Accordingly, Plaintiff, on behalf of the putative class, seeks statutory damages under the FDCPA.

JURISDICTION AND VENUE

- 4. This Court has jurisdiction for all counts under 28 U.S.C. §§ 1331, 1337 and 15 U.S.C. § 1692k.
- 5. Jurisdiction of this Court arises under 15 U.S.C. §1692k(d), 28 U.S.C §1331, and 28 U.S.C §1337.
- 6. Venue in this District is proper because Plaintiff resides here, Defendant transacts business here, and the complained of conduct occurred within the venue.

DEMAND FOR JURY TRIAL

7. Plaintiff is entitled to, and hereby respectfully demands, a trial by jury on all counts alleged and on any issues so triable. *See* Sibley v. Fulton DeKalb Collection Service, 677 F.2d 830 (11th Cir.1982) (wherein the Eleventh Circuit held that, "a plaintiff, upon timely demand, is entitled to a trial by jury in a claim for damages under the FDCPA.").

PARTIES

- 8. Plaintiff is a natural person, and a citizen of the State of Florida, residing in Martin county, Florida.
- 9. Plaintiff is a "consumer" within the meaning of the FDCPA. *See* 15 U.S.C §1692a.
- 10. Defendant is a Massachusetts limited liability company, with its principal place of business located in Lawrence, Massachusetts.
- 11. Defendant engages in interstate commerce by regularly using telephone and mail in a business whose principal purpose is the collection of debts.
- 12. At all times material hereto, Defendant was acting as a debt collector in respect to the collection of Plaintiff's debts.

FACTUAL ALLEGATIONS

- 13. The debt at issue (the "Consumer Debt") is a financial obligation Plaintiff incurred primarily for personal, family, or household purposes.
- 14. The Consumer Debt is a "debt" governed by the FDCPA. *See* 15 U.S.C \$1692a(5).
- 15. On a date better known by Defendant, Defendant began attempting collect the Consumer Debts from Plaintiff.
- 16. On or about October 14, 2017, Defendant sent a collection letter to Plaintiff (the "Collection Letter") in an attempt to collect the Consumer Debt. A copy of the Collection Letter is attached hereto as Exhibit "A."
- 17. The Collection Letter was Defendant's first and/or initial communication with Plaintiff in connection with the Consumer Debt.

- 18. The Collection Letter fails to inform Plaintiff and members of the class that the alleged debt is subject to change due to accruing interest and/or fees pursuant to the agreement that formed the underlying debt in violation of 15 U.S.C §1692g(a)(1).
- 19. The Collection Letter also fails to clearly and adequately state who exactly is the *current creditor* of the debt as it is required to do under 15 U.S.C §1692g(a)(2) of the FDCPA.
- 20. Although the Collection Letter states that the that the *original creditor* is Capital One, N.A., nowhere in the Collection Letter does it state who the *current creditor* of the debt is as Defendant is required to clearly and effectively convey pursuant to 15 U.S.C §1692g(a)(2) of the FDCPA.
 - 21. Defendant's letter merely states, "Owner Name: LVNV Funding LLC."
- 22. Mere allusions to the creditor's identity are insufficient. The Collection Letter must specifically and clearly identify the creditor of the Consumer Debt.
- 23. However, Defendant's Collection Letter letter fails to identify any entity or party as "current creditor" to whom the debt is owed.
- 24. This confusion is magnified by the fact that Plaintiff received a letter from Capital One, N.A. *less than a month before receiving the Collection Letter* stating that the Consumer Debt was sold to and now owned by "Sherman Originator III, LLC." A copy of the Capital One N.A. letter is attached as "Exhibit B." Nowhere is Sherman Originator III, LLC identified in the Collection Letter as the *current creditor*.
- 25. As such, not only would the least sophisticated consumer be confused as to who the current creditor of the debt is, but Plaintiff still, in fact, has no idea as to who is the current creditor of the Consumer Debt.
- 26. Any potential *bona fide* error defense which relies upon Defendant's mistaken interpretation of the legal duties imposed upon them by the FDCPA would fail as a matter of law. Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich, L.P.A., 130 S.Ct. 1605 (2010).

CLASS ACTION ALLEGATIONS

20. This action is brought on behalf of the following two classes:

The Failure to Name Creditor Class:

(i) all persons in the State of Florida (ii) who were sent a letter (iii) between June 14, 2017 and June 14, 2018 (iv) from Defendant (v) in an attempt to collect a debt incurred for personal, family, or household purposes, (vi) of which Defendant failed to properly disclose the name of the creditor to whom the debt is owed pursuant to 15 U.S.C §1692g(a)(2).

and

The Failure to Inform of Accruing Interest and Fees Class:

- (i) all persons in the State of Florida (ii) who were sent a letter (iii) between June 14, 2017 and June 14, 2018 (iv) from Defendant (v) in an attempt to collect a debt incurred for personal, family, or household purposes, (vi) of which Defendant failed to inform consumers of the fact that the alleged debt it sought to collect was legally accruing interest and/or fees pursuant to the underlying credit agreement with the original creditor in violation of 15 U.S.C. §1692g(a)(1), §1692e, 1692e(2) and/or (10).
- 21. Plaintiff alleges on information and belief that the classes are so numerous that joinder of all members is impracticable because Defendant has dispatched thousands of identical dunning letters to members of the classes attempting to collect consumer debts.

A. <u>EXISTENCE AND PREDOMINANCE OF COMMON QUESTIONS OF LAW & FACT</u>

- 22. Common questions of law and fact exist to the classes and predominate over any issues involving only individual class members.
 - 23. With respect to the Failure to Name Creditor Class:
 - (a) The *factual issues common* to the class is whether members received a collection letter from Defendant, in an attempt to collect a consumer debt, within the class period; and

- (b) The *principal legal issue* of the Class is whether Defendant violated 15 U.S.C. § 1692g(a)(2) by failing to clearly, adequately, and effectively name of the creditor to whom the debt is owed.
- 24. With respect to the Failure to Inform of Accruing Interest and Fees Class:
 - (c) The *factual issues common* to the class is whether members received a collection letter from Defendant, in an attempt to collect a consumer debt, within the class period; and
 - (d) The *principal legal issue* of the Class is whether Defendant violated 15 U.S.C. §1692g(a)(1) and/or §§1692e, 1692e(2) and (10) by failing to inform consumers of the fact that the alleged debt it sought to collect was legally accruing interest and/or fees pursuant to the underlying credit agreement with the original creditor.
- 24. Excluded from the Classes are Defendant's agents and employees, Plaintiff's attorneys and their employees, the Judge to whom this action is assigned, and any member of the Judge's staff and immediate family.

B. <u>TYPICALITY</u>

25. Plaintiff's claims are typical of the claims of each class member and are based on the same facts and legal theories.

C. ADEQUACY

- 26. Plaintiff is an adequate representative for the Classes.
- 27. Plaintiff will fairly and adequately protect the interests of the Classes.
- 28. Plaintiff has retained counsel experienced in handling actions involving unlawful practices under the FDCPA and consumer-based class actions. Neither Plaintiff nor Plaintiff's counsel have any interests which might cause them to not vigorously pursue this action.

D. PREDOMINANCE AND SUPERIORITY

- 29. Certification of the classes under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that:
- (a) The questions of law or fact common to the members of the class predominate over any questions affecting an individual member.
- (b) A class action is superior to other available methods for the fair and efficient adjudication of the controversy. Certification of a classes under Rule 23(b)(2) of the Federal Rules of Civil Procedure is also appropriate, in that, Defendant has acted on grounds generally applicable to the class thereby making appropriate declaratory relief with respect to the class as a whole. Plaintiff requests certification of a hybrid class under Rule 23(b)(3) for monetary damages and to Rule 23(b)(2) for injunctive and equitable relief.

COUNT I. VIOLATION OF 15 U.S.C. § 1692g(a)(2)

- 31. Defendant violated §1692g(a)(2) of the FDCPA by failing to send Plaintiff a written notice that, in light of the least sophisticated consumer standard, sufficiently advises of the name of the creditor to whom the Consumer Debt is owed, in that, the Collection Letter fails to identify any entity as being the "current creditor." *See* Pardo v. Allied Interstate, L.L.C., 2015 WL 5607646 (S.D. Ind. Sept. 21, 2015) (where collection letter's body referred to "Resurgent Capital Services LP" as Allied Interstate's "Client," and offered no explanation of the relationship between LVNV and Resurgent Capital or why/how Resurgent Capital was involved with debt, consumer stated valid §1692g(a)(2) claim).
- 32. Here, in the Collection Letter, Defendant fails to clearly identify any entity as the *current creditor* of the debt. No person or entity is identified as the current creditor as §1692g(a)(2) requires debt collectors to disclose.

33. Courts have consistently held that "[m]erely including the current creditor's name in a debt collection letter, without more, is insufficient to satisfy 15 U.S.C. § 1692g(a)(2)." McGinty v. Professional Claims Bureau, Inc., Case No. 15-cv-4356 (SJF) (ARL), 2016 WL 6069180, at *4 (E.D.N.Y. Oct. 17, 2016); see also, Suellen v. Mercantile Adjustment Bureau, LLC, Case No. 12-cv-00916 NC, 2012 WL 2849651, at *6 (N.D. Cal. June 12, 2012) (observing that courts have held that "[m]erely naming the creditor without identifying it as the current creditor" is not sufficient for purposes of section 1692g(a)(2)); Sparkman v. Zwicker & Assocs., P.C., 374 F. Supp. 2d 293, 300-01 (E.D.N.Y. 2005) (holding that a debt collector violated 15 U.S.C. § 1692g where "[t]he name of the creditor . . . appear[ed] in the subject line of the Collection Letter, but [was] not identified as a creditor"); Dix v. Natl. Credit Sys., Inc., 2:16-CV-3257-HRH, 2017 WL 4865259, at *2 (D. Ariz. Oct. 27, 2017) ("[a]ll defendant did was name the current creditor. Defendant did nothing to identify 'Metro on 19th' as the current creditor. Thus, plaintiff is entitled to summary judgment on his section 1692g(a)(2) claim"); Datiz v. International Recovery Associates, Inc., Case No. 15-CV-3549 (ADS) (AKT), 2016 WL 4148330 (E.D.N.Y. Aug. 4, 2016) (because collection letter "did not make it *explicit* that [the hospital] was the current creditor to whom the plaintiff owed a debt" summary judgement was granted in favor of Plaintiff's §1692g(a)(2) claim).

WHEREFORE, Plaintiff, individually and on behalf of the Failure to Name Creditor Class, request that the Court enter an order certifying the described Class and judgment in favor of Plaintiff and Class and against Defendant for:

- (1) Statutory damages, as provided under 15 U.S.C. § 1692k(a)(2)(B);
- (2) Attorney's fees, litigation expenses and costs of the instant suit, as provided under 15 U.S.C. § 1692k(a)(3); and
- (3) Such other or further relief as the Court deems proper.

COUNT II. VIOLATION OF 15 U.S.C. § 1692g(a)(1) and § 1692e et seq.

- 34. Defendant violated § 1692(g)(a)(1) and § 1692e *et seq*. of the FDCPA by failing to adequately inform Plaintiff and class members of the true amount owed to the current creditor, by falsely representing the character and/or amount of the debt, and by utilizing false representations and/or deceptive means in collecting and/or attempting to collect the consumer debt from Plaintiff and class members. In short, Defendant failed to provide an explicit disclosure of accruing interest and or fees for which the current creditor can recover.
- 35. Section 1692g(a)(1) of the FDCPA requires that a debt collector send the consumer a written notice containing "the amount of the debt." See 15 U.S.C. §1692g(a)(1). That notice must be contained in either the initial communication regarding the debt, or in another communication "[w]ithin five days after the initial communication." Id. Critically, however, "[s]imply stating the amount due is not enough." Melillo v. Shendell & Assocs., P.A., 2012 WL 253205, at *4 (S.D. Fla. Jan. 26, 2012) (citing Chuway v. Nat'l Action Fin. Servs., Inc., 362 F.3d 944, 948 (7th Cir.2004). The collection letter "must state the amount of the debt 'clearly enough that the recipient is likely to understand it." Melillo, 2012 WL 253205 at *4 (quoting Williams v. OSI Educ. Servs., Inc., 505 F.3d 675, 677 (7th Cir.2007)); see also Russell v. Equifax A.R.S., 74 F.3d 30, 35 (2d Cir.1996) ("It is not enough for a debt collection agency simply to include the proper debt validation notice in a mailing to a consumer – Congress intended that such notice be clearly conveyed"); Weiss v. Zwicker & Assocs. ., P.C., 664 F.Supp.2d 214, 217 (E.D.N.Y.2009) (finding letter failed to state amount of debt where a consumer reading it could reasonably interpret the amount of debt in two ways); Fuller v. Becker & Poliakoff, P.A., 192 F.Supp.2d 1361, 1370 (M.D.Fla.2002) (finding letter failed to state amount of debt where it listed different amounts consumers may owe depending on when payments began, and did not indicate whether consumers owed the full amount stated or when payments began).

- 36. Similarly, §1692e of the FDCPA generally prohibits a debt collector from using "any false, deceptive, or misleading representation or means in connection with the collection of any debt." 15 U.S.C. §1692e.
- 37. In particular, §1692e(2)(A) and §1692e(10) explicitly prohibit "[t]he false representation of the character, amount, or legal status of any debt" and "use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer," respectively. 15 U.S.C. §§1692e(2)(A) and (10). See, e.g., Dragon v. I.C. System, Inc., 483 F.Supp.2d 198, 201–03 (D.Conn.2007) (finding that a collection letter violated §1692g(a)(1) and §§1692e(2) and (10) by not "specifically indicat[ing] the date as of which the 'BALANCE DUE' amount was the full amount of the debt," and was "potentially misleading for the least sophisticated consumer who could readily conclude that the total amount stated as due... was due at any time when in fact it was not and was subject to adjustment... on a periodic basis." (emphasis in original)); Hepsen v. J.C. Christensen & Associates, Inc., 2009 WL 3064865, at *4–5 (M.D. Fla. Sept. 22, 2009) ("A dunning letter must state the exact and correct amount of the debt in order to comply with § 1692g(a)(1) [and] [w]hen a debt collector demands an incorrect amount of money in a dunning letter, it makes a false and misleading representation in violation of § 1692e(2)(A).").
- 38. Here, the Consumer Debt is to be calculated as the sum of the principal portion of the original debt and, *inter alia*, the interest and fees which may be added to said principal pursuant to underlying agreement between Plaintiff and the original creditor. Critically, however, the amount that the current creditor (whomever it may be) is entitled to recover from Plaintiff goes much further.
- 39. "In diversity cases, federal courts should follow state law governing the award of prejudgment interest." Chalfonte Condo. Apartment Ass'n, Inc. v. QBE Ins. Corp., 526 F. Supp. 2d 1251, 1261 (S.D. Fla. 2007) (citing Seb S.A. v. Sunbeam Corp., 476 F.3d 1317, 1320 (11th

Cir.2007)). "Under Florida law, 'when a verdict liquidates damages on a plaintiff's out-of-pocket, pecuniary losses, plaintiff is entitled, as a matter of law, to prejudgment interest at the statutory rate from the date of that loss." Chalfonte, 526 F. Supp. 2d 1251, 1261 (S.D. Fla. 2007) (quoting Argonaut Ins. Co. v. May Plumbing Co., 474 So.2d 212, 215 (Fla.1985); See also Aker v. Americollect, Inc., 2017 WL 1352089 (7th Cir. Apr. 13, 2017) (holding that a debt collector's inclusion of statutory interest in the amount of the debt, without having first secured a judgment, was an accurate representation of the amount of the debt, and otherwise in conformity with the FDCPA, because under [state] law, statutory interest accrued from the moment of breach).

- 40. "[T]he Florida Supreme Court has said prejudgment interest is allowable after a demand of payment of an unsettled claim, for goods supplied or services rendered, from the time of the demand; and where the demand sued for is a money debt, from the time the debt became legally due and payable." Diversified Commercial Developers, Inc. v. Formrite, Inc., 450 So. 2d 533, 535–36 (Fla. Dist. Ct. App. 1984) (citing Brite v. Orange Belt Securities Company, 133 Fla. 266, 275–76 (1938); see also English and American Insurance Company v. Swain Groves Inc., 218 So.2d 453 (Fla. 4th DCA 1969) ("In actions ex contractu it is proper to allow interest at the legal rate from the date the debt was due. The fact that there is an honest and bona fide dispute as to whether the debt is actually due has no bearing on the question. If it is finally determined that the debt was due, the person to whom it was due is entitled not only to the payment of the principal of the debt but also to the interest at the lawful rate from the date due thereof.").
- 41. Here, Defendant failed to provide an explicit disclosure of accrued and accruing contractual interest and/or fees per agreement with the original creditor which the current creditor can legally recover, and as a result, the least sophisticated consumer can easily be misled or confused as to the amount of the Consumer Debt. *See* Wilson v. Quadramed Corp., 225 F.3d 350, 354 (3d Cir. 2000)) ("A debt collection letter is deceptive if "it can be reasonably read to have two or more different meanings, one of which is inaccurate." (quoting Russell v. Equifax A.R.S., 74

F.3d 30, 35 (2d Cir. 1996)). For example, the least sophisticated consumer may believe that he or she can pay the Consumer Debt, in-full, by remitting the principal and interest stated in the Collection Letter to the current creditor, regardless of how much time has passed. This is, of course, legally false.

42. The necessity of information which Defendant omitted from the Collection Letter was an issue Judge Kathleen M. Williams recently addressed in <u>Anselmi v. Shendell & Associates</u>, <u>P.A.</u>, stating, in relevant part:

The Seventh Circuit has offered some guidance regarding a debt collector's obligations under 15 U.S.C. §1692g(a). See Miller v. McCalla, Raymer, Padrick, Cobb, Nichols, & Clark, L.L.C., 214 F.3d 872, 876 (7th Cir. 2000). With regard to specifying the amount of the debt owed, the Seventh Circuit has held that the following statement would satisfy the debt collector's duty to state the amount of the debt where the amount may vary day to day: As of the date of this letter, you owe \$___ [the exact amount due]. Because of interest, late charges, and other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an adjustment may be necessary after we receive your check, in which event we will inform you before depositing the check for collection. For further information, write the undersigned or call 1–800–[phone number]. See Id. at 876. Although a debt collector need not use this exact language, using the aforementioned or similar language will preclude a debt collector from being accused of violating §1692g(a). Id.

2014 WL 5471111 at *3 (S.D. Fla. 2014) (emphasis added).

43. Yet, despite Judge Kathleen M. Williams' clear articulation of safe-harbor language capable of insulating Defendant from liability, Defendant still chose to wrongfully conceal necessary and pivotal information from Plaintiff – for example – Defendant did not inform the least sophisticated consumer that the Consumer Debt was accruing interest; Defendant did not provide a breakdown of the accrued interest or other fees and instead mislead the least sophisticated consumer by stating the amount owed as a single sum; Defendant did not state whether the Consumer Debt was subject to the accrual of interest or other charges; Defendant did

not state whether the Consumer Debt had accrued interest or other charges; Defendant did not state the amount of interest and other charges that had accrued on the principal portion of the Consumer Debt; Defendant did not state how or when the purported amount owed by Plaintiff had been calculated; and Defendant failed to advise of the added prejudgment interest which the current creditor could also recover from Plaintiff upon securing a judgment against Plaintiff. See Carlin v. Davidson Fink LLP, 852 F.3d 207 (2d Cir. 2017) (finding that the amount provided did not satisfy § 1692g(a)(1) because the collection letter "omit[ed] information allowing the least sophisticated consumer to determine the minimum amount she owes at the time of the notice, what she will need to pay to resolve the debt at any given moment in the future, and an explanation of any fees and interest that will cause the balance to increase." (emphasis added)); Avila v. Riexinger & Associates, LLC, 817 F.3d 72 (2d Cir. 2016) ([b]ecause the statement of an amount due, without notice that the amount is already increasing due to accruing interest or other charges, can mislead the least sophisticated consumer into believing that payment of the amount stated will clear her account, we hold that the FDCPA requires debt collectors, when they notify consumers of their account balance, to disclose that the balance may increase due to interest and fees. We think that requiring such disclosure best achieves the Congressional purpose of full and fair disclosure to consumers that is embodied in Section 1692e.); Anselmi v. Shendell & Assocs., P.A., 2014 WL 5471111, at *2 (S.D. Fla. Oct. 29, 2014) ("A debt collector is [] required to inform a debtor if the debt is subject to adjustment by the creditor on a periodic basis." (citing Miller, 214 F.3d 872 at 876).

44. Late last year, this Court adopted the 2nd Circuit's reasoning in <u>Avila</u>. In <u>Pimentel</u> v. <u>Nationwide Credit, Inc.</u>, this Court, in addressing this very matter, held that:

It appears that defendant's collection letters create the very issue about which the *Avila* court was concerned. Based on the wording of the collection letters, if plaintiff were to remit the "account balance" shown on the letters, she would not know whether she had paid the debt in full. Thus, plaintiff has adequately alleged a violation of § 1692e.

17-20226, 2017 WL 5633310, at *2 (S.D. Fla. Nov. 13, 2017)

45. Thus, in light of the forgoing, Defendant violated §1692g(a)(1) and §§1692e,

1692e(2) and (10) of the FDCPA by failing inform the least sophisticated consumer of the interest,

and/or fees which the Consumer Debt was and is subject to collection by the current creditor.

WHEREFORE, Plaintiff, individually and on behalf of the Failure to Inform of

Accruing Interest and Fees Class, request that the Court enter an order certifying the described

Class and judgment in favor of Plaintiff and Class and against Defendant for:

(1) Statutory damages, as provided under 15 U.S.C. § 1692k(a)(2)(B);

(2) Attorney's fees, litigation expenses and costs of the instant suit, as provided under

15 U.S.C. § 1692k(a)(3); and

(3) Such other or further relief as the Court deems proper.

DATED: June 14, 2018

Respectfully Submitted,

/s/ Jibrael S. Hindi

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COUNSEL FOR PLAINTIFF

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) NOTICE: Attorneys MUST Indicate All Re-filed Cases Below.

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I. (a) PLAINTIFFS DENA WITT, individually and on behalf of all others similarly situated.			DEFENDANTS VALENTINE & KEBARTAS, LLC		
 (b) County of Residence of First Listed Plaintiff Martin (EXCEPT IN U.S. PLAINTIFF CASES) (c) Attorneys (Firm Name, Address, and Telephone Number) The Law Office of Jibrael S. Hindi, PLLC, 610 SE 6th St., Suite 174 Fort Lauderdale FL, 33301. (954)628-5793. 			NOTE: Attorneys (If Known)		ASES, USE THE LOCATION OF VED.
(d) Check County Where Action			•		
II. BASIS OF JURISDIC	CTION (Place an "X" in	One Box Only)		RINCIPAL PARTIES (Place an "X" in One Box for Plaintiff)
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2 U.S. Government Defendant	_	ersity p of Parties in Item III)	Citizen of Another State	2	
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IV. NATURE OF SUIT	(Place an "X" in One Box Oni	(y)			
CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Med. Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PERSONAL PROPERTY 370 Other Fraud 510 Motions to Vacate Sentence Other: 530 General 535 Death Penalty 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee -	FORFEITURE/PENALTY □ 625 Drug Related Seizure of Property 21 USC 881 □ 690 Other LABOR □ 710 Fair Labor Standards Act □ 720 Labor/Mgmt. Relations □ 740 Railway Labor Act □ 751 Family and Medical Leave Act □ 790 Other Labor Litigation □ 791 Empl. Ret. Inc. Security Act IMMIGRATION □ 462 Naturalization Application □ 465 Other Immigration Actions	BANKRUPTCY	OTHER STATUTES □ 375 False Claims Act □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange ■ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 550 Constitutionality of State Statutes
Original Proceeding Rem State	Court VI belo	Conditions of Confinement d (See ☐ 4 Reinstated of Reopened) led Case ☐ YES ✓ N	another district (specify)	6 Multidistrict	Appeal to District Judge from Magistrate Judgment Remanded from Appellate Court
VI. RELATED/ RE-FILED CASE(S)	(See instructions): JUDGE		,	DOCKET NUMBER	
VII. CAUSE OF ACTIO			ing and Write a Brief Statemer for both sides to try entire case)	1	
VIII. REQUESTED IN COMPLAINT:	UNDER F.R.C.P.		DEMAND \$	CHECK YES only in JURY DEMAND:	if demanded in complaint: Yes No
ABOVE INFORMATION IS T DATE	TRUE & CORRECT TO T		WLEDGE TORNEY OF RECORD		
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JS 44 Reverse (Rev. 12/12)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Refiled (3) Attach copy of Order for Dismissal of Previous case. Also complete VI.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

Remanded from Appellate Court. (8) Check this box if remanded from Appellate Court.

- VI. Related/Refiled Cases. This section of the JS 44 is used to reference related pending cases or re-filed cases. Insert the docket numbers and the corresponding judges name for such cases.
- VII. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the

Southern District of Florida							
DENA WITT, individually and on behalf of all others similarly situated. Plaintiff(s) v. VALENTINE & KEBARTAS, LLC Defendant(s)))))) Civil Action No. 9:18cv80776))))						
SUMMONS IN A CIVIL ACTION							
To: (Defendant's name and address) VALENTINE & KEBARTA R/A: COGENCY GLOBA 115 NORTH CALHOUN TALLAHASSEE, FL 3230	L INC. STREET, SUITE 4						
A lawsuit has been filed against you.							
Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: The Law Offices of Jibrael S. Hindi, PLLC. 110 SE 6th St., Suite 1744, Fort Lauderdale, FL 33301. Phone: (844)542-7235 Email: jibrael@jibraellaw.com Fax: (855)529-9540							
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.							
	CLERK OF COURT						
Date:							
	Signature of Clerk or Deputy Clerk						

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No. 9:18cv80776

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was re	This summons for (nanceived by me on (date)	ne of individual and title, if any)							
	☐ I personally served	the summons on the individu	on (data)	; or					
	☐ I left the summons		or usual place of abode with (name)	- [·]					
	on (date) , a person of suitable age and discretion who resides there, , and mailed a copy to the individual's last known address; or								
		ons on (name of individual) accept service of process on b	pehalf of (name of organization)	, who is					
			on (date)	; or					
	☐ I returned the sumr	nons unexecuted because		; or					
	☐ Other (specify):								
	My fees are \$	for travel and \$	for services, for a total of \$	0.00					
	I declare under penalty of perjury that this information is true.								
Date:			Server's signature						
			Printed name and title						
			Server's address						

Additional information regarding attempted service, etc:

Print Save As... Reset

P.O. BOX 5804
TROY MI 48007-5804
RETURN SERVICE REQUESTED



Valentine & Kebartas, LLC
P.O. Box 325
Lawrence, MA 01842
(978) 975-0799
(800) 731-7766
Office Hours
Monday - Thursday: 8am - 8pm
Friday: 8am - 5pm
Saturday: 8am - Noon

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S-OTVAKI10 L-105 P7I4XU00301163 -529666743 103481 DENA WITT 12647 SE OLD CYPRESS DR HOBE SOUND FL 33455-7923

VALENTINE & KEBARTAS, LLC. P.O. BOX 325 LAWRENCE MA 01842-0325

October 14, 2017

Account No: 013843508-01-0000

Total Due: \$ 580.61

OWNER NAME: LVNV FUNDING LLC

C Detach Upper Portion And Return With Payment

VKI ACCT#: 013843508-01-0000
ORIGINAL CREDITOR: CAPITAL ONE N.A.
OWNER NAME: LVNV FUNDING LLC
TOTAL DUE: \$ 580.61

Dear DENA WITT,

WE HAVE BEEN ASKED TO CONTACT YOU TO ARRANGE A RESOLUTION OF YOUR DELINQUENT ACCOUNT.

ACCORDING TO OUR RECORDS, FULL PAYMENT OF YOUR ACCOUNT IS LONG OVERDUE. PLEASE CONTACT OUR OFFICE AT (800) 731-7766.

USE THE ENCLOSED ENVELOPE TO REMIT PAYMENT OF THE OUTSTANDING BALANCE.

*** IMPORTANT ***

UNLESS YOU NOTIFY THIS OFFICE WITHIN 30 DAYS AFTER RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL ASSUME THIS DEBT IS VALID. IF YOU NOTIFY THIS OFFICE IN WRITING WITHIN 30 DAYS FROM RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL OBTAIN VERIFICATION OF THE DEBT OR OBTAIN A COPY OF A JUDGMENT AND MAIL YOU A COPY OF SUCH JUDGMENT OR VERIFICATION. IF YOU REQUEST OF THIS OFFICE IN WRITING WITHIN 30 DAYS AFTER RECEIVING THIS NOTICE THIS OFFICE WILL PROVIDE YOU WITH THE NAME AND ADDRESS OF THE ORIGINAL CREDITOR, IF DIFFERENT FROM THE CURRENT CREDITOR.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

Please note that a negative credit bureau report reflecting on your credit record may be submitted to a credit reporting agency by the current account owner if you fail to fulfill the terms of your credit obligations. This notice in no way affects any rights you may have.

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

OF



Sherman Originator III,LLC now owns your account

Capital One Services, LLC P.O. Box 30285 Salt Lake City, UT 84130-0285

September 21, 2017

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DENA WITT 12647 SE OLD CYPRESS DR HOBE SOUND, FL 33455 41016

C209

Re: Account Number: 5178058487497482 Capital One

Dear DENA WITT,

We wanted to let you know about a change to your credit card account referenced above. Your credit card account with a balance of \$580.61 was acquired by Sherman Originator III,LLC on or about September 20, 2017. Sherman Originator III,LLC now owns your account and may contact you either directly or through an affiliate or third party.

If you have any questions about your account, please contact Sherman Originator III,LLC at:

Sherman Originator III,LLC 1-888-665-0374 PO BOX 10497

Greenville, SC 29603

Sincerely, Capital One®

THIS LETTER IS FOR INFORMATIONAL PURPOSES ONLY AND IS NOT AN ATTEMPT TO COLLECT A DEBT.

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ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Valentine & Kebartas Failed to Properly Identify Consumer's Creditor, According to Lawsuit</u>