

## Notice of Data Event

WIRX Pharmacy (“WIRX”) is providing notice of an event that involves personal or protected health information related to certain individuals. This notice provides information about the event, WIRX’s response, and resources available to individuals to help protect their information from possible misuse, should they feel it is appropriate to do so.

**What Happened?** On or around December 7, 2025, WIRX became aware of suspicious activity in its network environment. WIRX secured its systems and launched an investigation into the nature and scope of the activity. The investigation determined that certain data on WIRX systems was accessed or acquired without authorization from December 6, 2025 to December 7, 2025. WIRX undertook a comprehensive review of the files involved to identify what information was contained within them and to whom the information relates. Through this effort, WIRX determined on January 23, 2026 that personal or protected health information related to certain individuals was present in the affected files.

**What Information Was Involved?** The types of personal or protected health information present in the files include certain individuals’ names and the following: clinical information (diagnosis/conditions, medications, and other treatment information), demographic information (Social Security number, address, date of birth, and other identifier), and financial account or claims information.

**What We Are Doing.** WIRX takes this event and information security seriously. Upon becoming aware, WIRX moved quickly to investigate and respond to the event, assess the security of its systems, and notify potentially affected individuals. As part of WIRX’s ongoing commitment to information security, WIRX is reviewing its existing policies and procedures to reduce the likelihood of similar future events. WIRX also notified federal law enforcement.

**What You Can Do.** WIRX encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing their account statements, explanation of benefits statements, and monitoring free credit reports for suspicious activity and to detect errors. Suspicious activity should be promptly reported to relevant parties such as an insurance company, healthcare provider, and/or financial institution. Additional information and resources may be found below in the *Steps Individuals Can Take to Help Protect Personal Information*.

**For More Information.** Individuals with additional questions may call WIRX’s toll-free dedicated assistance line at 833-918-1152, Monday through Friday from 8am-8pm CST, excluding major U.S. holidays. Please be prepared to provide engagement number **B159052**. Individuals may also write to WIRX at 540 Pennsylvania Ave., STE 203, Fort Washington, PA 19034.

### Steps Individuals Can Take To Help Protect Personal Information

#### **Monitor Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- Social Security number;
- Date of birth;
- Addresses for the prior two to five years;
- Proof of current address, such as a current utility bill or telephone bill;
- A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
- A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.