1 2 3 4 5 6 7	COOLEY LLP BENJAMIN H. KLEINE (257225) (bkleine@cooley.com) KELSEY R. SPECTOR (321488) (kspector@cooley.com) 101 California Street, 5th Floor San Francisco, California 94111-5800 Telephone: +1 415 693 2000 Facsimile: +1 415 693 2222 Attorneys for Defendant MEDMARK SERVICES, INC.	
8	INITED CTATES	DICTRICT COLUMN
9		DISTRICT COURT
10		ICT OF CALIFORNIA
11	OAKLANI	O DIVISION
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13	JIMMY WALSH, on behalf of himself and all others similarly situated,	Case No.
14	Plaintiff,	California Superior Court County of Contra Costa Case No. C20-01535
15	V.	
16	MEDMARK SERVICES, INC.,	DEFENDANT MEDMARK SERVICES, INC.'S NOTICE OF REMOVAL OF ACTION
17	Defendant.	PURSUANT TO 28 U.S.C. §§ 1332, 1441, & 1453
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COOLEY LLP ATTORNEYS AT LAW SAN FRANCISCO

DEF. MEDMARK SERVICES, INC.'S NOTICE OF REMOVAL OF ACTION

TO PLAINTIFFS, THE COURT, AND ALL ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that, pursuant to 28 U.S.C. §§ 1332(d), 1441, and 1453(b), Defendant MedMark Services, Inc. ("MedMark" or "Defendant") hereby removes the above-captioned action from the Superior Court of the State of California for the County of Contra Costa (the "Superior Court"), where the action is now pending, to the United States District Court for the Northern District of California, Oakland Division. The grounds for removal are as follows:

I. REMOVAL IS TIMELY

- 1. On August 10, 2020, Plaintiff Jimmy Walsh ("Plaintiff"), on behalf of himself and all others similarly situated, filed a class action complaint in the Superior Court, styled and captioned as above, and assigned Case No. C20-01535 ("State Court Action").
 - 2. On August 25, 2020, MedMark was served with the Complaint and Summons.
- 3. In accordance with the requirements of 28 U.S.C. § 1446(b), this Notice of Removal is filed within thirty (30) days after the date on which MedMark was served with a copy of the Summons and Complaint setting forth the claims for relief upon which Plaintiff's action is based. See Murphy Bros., Inc. v. Michetti Pipe Stringing, Inc., 526 U.S. 344, 354 (1999) ("[T]he defendant's period for removal will be no less than 30 days from service.").

II. PLAINTIFF'S COMPLAINT

- 4. MedMark is a Delaware corporation that is headquartered in Lewisville, Texas. Compl. ¶ 6. MedMark provides addiction-treatment services to patients throughout the United States. *Id.* ¶ 8.
- 5. Plaintiff is an individual residing in Contra Costa County, California. Compl. \P 5. Plaintiff alleges he is a patient at one of MedMark's treatment centers. *Id.* \P 9.
- 6. Plaintiff alleges that in November 2019, "computer hackers [broke] into Defendant's network that contained its patients' personal medical information and were attempting to blackmail Defendant." Compl. ¶ 10 (capitalization omitted).
- 7. Plaintiff seeks to maintain this action on behalf of "[a]ll persons within the United States who were patients at any one of Defendant's nationwide treatment facilities prior to November 2019, and whose personal medical information was compromised as a result of

Defendant's November 2019 data breach." Compl. ¶ 21 (capitalization omitted). While MedMark denies any liability as to the allegations in the Complaint and reserves all of its rights and defenses, Plaintiff asserts claims for: (1) violation of the California Data Breach Act, Cal. Civ. Code § 1798.80, et seq.; (2) violation of the California Confidentiality of Medical Information Act, Cal. Civ. Code § 56, et seq.; (3) violation of California's Unfair Competition Law, Cal. Bus. & Prof. Code § 17200, et seq.; (4) negligence; (5) negligence per se; and (6) invasion of privacy.

- 8. Plaintiff seeks, on behalf of himself and the putative class, injunctive relief; actual, statutory and/or punitive damages; restitution; pre- and post-judgment interest; reasonable attorneys' fees and costs; and such other relief as deemed appropriate. Compl., Prayer for Relief.
- III. REMOVAL TO FEDERAL COURT IS PROPER BECAUSE FEDERAL JURISDICTION EXISTS UNDER THE CLASS ACTION FAIRNESS ACT.
- 9. Removal is proper pursuant to the Class Action Fairness Act of 2005 ("CAFA"), 28 U.S.C. § 1332(d), which provides for federal jurisdiction over this action. CAFA provides original diversity jurisdiction for any putative class action: (a) involving 100 or more class members; (b) with an amount in controversy exceeding \$5 million dollars; and (c) in which any member of the plaintiff class is a citizen of a different country or state than any defendant. *See* 28 U.S.C. § 1332(d). Each jurisdictional requirement of CAFA is satisfied here.
- 10. **Plaintiff seeks to present more than 100 class members.** Plaintiff's allegation that the class "number[s] in the hundreds, if not thousands," Compl. ¶ 22, satisfies CAFA's requirement that the class consist of 100 or more members, 28 U.S.C. § 1332(d)(5)(B). Indeed, the putative class includes at least 36,000 individuals throughout the United States. *See* Declaration of Frank Baumann ("Baumann Decl.") ¶ 2.
- 11. The relief requested exceeds the amount-in-controversy requirement of \$5 million. For jurisdictional purposes, multiplying the number of represented parties by the amount of damages sought is sufficient to satisfy the amount-in-controversy requirement. 28 U.S.C. § 1332(d)(6) (to determine amount in controversy, "the claims of the individual class members shall be aggregated"). Here, Plaintiff purports to represent hundreds if not thousands of class members throughout the United States who were patients at MedMark's facilities prior to

November 2019. Compl. ¶ 21. In reality, the size of the putative nationwide class is much larger than that. As of November 1, 2019, MedMark had over 36,000 active patients throughout the country, over 12,000 of whom reside in California. *See* Baumann Decl. ¶¶ 2-3. Plaintiff also seeks actual, statutory, and damages on behalf of that putative class. *See* Compl., Prayer for Relief. For example, Plaintiff has asserted a claim under the California Confidentiality of Medical Information Act ("CCMIA"), Compl. ¶¶ 41-49, which authorizes \$1,000 in statutory damages, Cal. Civ. Code § 56.36(b). Plaintiff also seeks statutory damages on behalf of the class, *see* Compl., Prayer for Relief. The statutory damages for the CCMIA claim alone, when considered in light of the size of the putative class Plaintiff purports to represent, is sufficient to show that CAFA's \$5 million amount-of-controversy requirement is satisfied here.

Courts routinely consider statutory damages where determining whether CAFA's 12. amount-in-controversy requirement is met. See, e.g., Grant v. Cap. Mgm't Servs., L.P., 449 F. App'x 598, 600 (9th Cir. 2011) (multiplying statutory damages under the Telephone Consumer Protection Act by the estimated number of class members to determine that CAFA amount-incontroversy requirement was met); Lee v. Equifax Info. Servs., LLC, No. CV 13-4302 SI, 2013 WL 6627755, at *4 (N.D. Cal. Dec. 16, 2013) (conducting similar analysis of class claims brought under the California Consumer Credit Reporting Act). Here, Plaintiff purports to represent a nationwide class that he himself alleges consists of "hundreds, if not thousands" of class members, Compl. ¶ 22, and that in fact consists of over 36,000 putative class members, see Baumann Decl. ¶ 2. While MedMark does not concede and reserves the right to contest that non-California Plaintiffs have claims under the CCMIA, Plaintiff purports to represent a nationwide class. Compl. ¶ 22. Based on the size of that class (at least 36,000 putative members) and the CCMIA's provision of \$1,000 in statutory damages, Plaintiff has put at least \$36 million in controversy. As such, Plaintiffs' claims easily surpass CAFA's \$5 million amount-in-controversy threshold. See 28 U.S.C. § 1332(d)(6).

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¹ Further, Plaintiff seeks punitive damages under the CCMIA, Compl. ¶¶ 47-48, which authorizes punitive damages up-to \$3,000, *see* Cal. Civ. Code § 56.35. Thus, there is no real question that Plaintiffs' claims satisfy CAFA's amount-in-controversy requirement.

1	13. Minimal Diversity Exists. Removal pursuant to CAFA requires only that minimal			
2	diversity exists, meaning that the plaintiff or "any member of a class of plaintiffs is a citizen of a			
3	State different from any defendant." 28 U.S.C. § 1332(d)(2)(A).			
4	14. Plaintiff is a citizen and resident of California. Compl. ¶ 5. MedMark is			
5	incorporated in Delaware and has its principal place of business in Texas. <i>Id.</i> ¶ 6. MedMark is			
6	therefore a citizen of Delaware and Texas. See 28 U.S.C. § 1332(c)(1).			
7	15. Because Plaintiff is a citizen of California and MedMark is a citizen of Delaware			
8	and Texas, the minimal diversity jurisdiction requirement set forth in 28 U.S.C. §1332(d)(2)(A) is			
9	met.			
10	IV. MEDMARK HAS MET ALL ADDITIONAL PROCEDURAL REQUIREMENTS FOR REMOVAL.			
11	16. The State Court Action was originally pending in Contra Costa County, which is			
12	within this Court's judicial district. Therefore, the matter is properly removable to this court. 28			
13	U.S.C. § 1441(a).			
14	17. In accordance with 28 U.S.C. § 1446(a), true and correct copies of the summons,			
15	Complaint, and orders received by MedMark are attached hereto as Exhibit A.			
16	18. In accordance with 28 U.S.C. § 1446(d), MedMark will promptly provide notice to			
17	Plaintiff regarding removal. A copy of this Notice of Removal that MedMark will serve on Plaintiff			
18	is attached hereto as Exhibit B.			
19	19. Also in accordance with 28 U.S.C. § 1446(d), MedMark will promptly file a copy			
20	of this Notice of Removal with the Clerk of the Superior Court of Contra Costa County. A copy of			
21	that filing is attached hereto as Exhibit C. The docket of the Superior Court in this matter is also			
22	attached hereto as Exhibit D.			
23	20. This Notice of Removal is signed pursuant to Fed. R. Civ. P. 11 as required by 28			
24	U.S.C. § 1446(a).			
25	21. If any question arises as to the propriety of the removal of this action, MedMark			
26	requests the opportunity to brief any disputed issues and to present oral argument in support of its			
27	position that this action is properly removable. See Dart Cherokee Basin Operating Co., 574 U.S.			
28	81, 83 (2014) (holding that "a short and plain statement of the grounds of removal" is all that is			

1	necessary to remove under 28 U.S.C. § 1446 and evidentiary submissions should be addressed				
2	during remand briefing).				
3	22. Accordingly, MedMark hereby removes this action from the Superior Court of the				
4	State of California for the County of Contra Costa to the United States District Court for the				
5	Northern District of California, Oakland Division.				
6	Dated: September 23, 2020 COOLEY LLP				
7					
8	By: /s/ Benjamin Kleine				
9	Benjamin Kleine				
10	Attorneys for Defendant MEDMARK SERVICES, INC.				
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COOLEY LLP ATTORNEYS AT LAW SAN FRANCISCO

EXHIBIT A

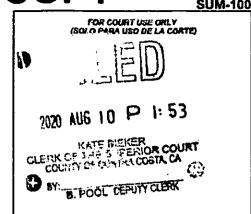
SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

MEDMARK SERVICES, INC.,

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

JIMMY WALSH, on behalf of himself and all others similarly situated,



NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your responso. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ce.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lewhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.co.gov/selfhelp), or by contacting your local count or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or orbitration award of \$10,000 or more in a civil case. The court's lien must be pold before the court will dismiss the case. [AVISO] Lo han demandado. Si no responde dentro de 30 dias, la corte puede decidir en su contra sin escuchar su versión, Lee la información a

Tiene 30 DÍAS DE CALENDARIO después de que la ontraguan esta citación y papalas tagales para presentar una respuesta por escrito en esta corte y hacer quo so entregue una copia el demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formeto legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más corca. Si no puede pagar la cuota do presentación, pida el secretario de la corte que le dé un formularte de exención de pago de cuotas. Si no prosente su respuesta e tiempo, puede parder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y blenes sin más edvertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoca a un abogado, puede llamar a un servicio d remisión e abogedos. Si no puede pegar e un abogado, es posible que cumple con los requisitos para obtener servicios legales gratuitos do un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro on el sitio web do Celifornia Legal Services, (www.lawhelpcalifornia.org), en al Cantro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un ecuardo o una concesión de arbitreje en un caso de darecho civil. Tiene que pegar el gravamen de la corta antes de que la corta pueda desachar el ceso.

The name and address of the court is:

(El nombre y dirección de la corte es): Wakefield Taylor Courthouse

725 Court Street Martinez, CA 94553

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:

(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, os):

Todd M. Friedman, 21550 Oxnard St., Suite 780 Woodland Hills, CA 91367, 323-306-4234

DATE: Deputy Clerk, by AUG 1 0 2020 B. POOL (Fecha) (Secretario) (Adjunto) (For proof of service of this summons, use Proof of Service of Summons (form POS-010).) (Para prueba de entrega de esta citatión use ol formularlo Proof of Service of Summons, (POS-010)). NOTICE TO THE PERSON SERVED: You are served (SEAL) as an individual defendant. as the person sued under the fictitious name of (specify): MedMark Services, Inc. a. Specify): under: CCP 416.10 (corporation) CCP 416.60 (minor) CCP 416.20 (defunct corporation) CCP 416.70 (conservatee) CCP 416.40 (association or partnership) [CCP 416.90 (authorized person) other (specify): 8-25-20 by personal delivery on (date): Code of CMI Procedure 68 412.20, 465

Form Adopted for Mandatory Use Audicini Council of Califo SUM-100 (Rev. July 1, 2009)

SUMMONS

- 1		
1 2 3 4 5 6 7 8	Todd M. Friedman (SBN 216752) Adrian R. Bacon (SBN 280332) Meghan E. George (SBN 274525) LAW OFFICES OF TODD M. FRIEDMAN 21550 Oxnard St., Suite 780 Woodland Hills, CA 91367 Phone: 323-306-4234 Fax: 866-633-0228 tfriedman@ toddflaw.com abacon@ toddflaw.com mgeorge@toddflaw.com Attorneys for Plaintiff	N, P.C. 2020 AUG 10 P 1: 53 CLERK OF THE COUNTY COSTA COUNTY EN B. DC. PER LOCAL RULE, THIS CASE IS ASSIGNED TO DEPT DEPT FOR ALL PURPOSES
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	i	IE STATE OF CALIFORNIA
10		CONTRA COSTA
11	UNLIMITED.	JURISDICTION
12	JIMMY WALSH, on behalf of himself and all others similarly situated,	Case G20 - 01535
14	Plaintiffs,	CLASS ACTION COMPLAINT 1. VIOLATION OF CALIFORNIA DATA BREACH ACT
15	,,	2. VIOLATION OF CALIFORNIA
16	v.	CONFIDENTIALITY OF
ا7	MEDMARK SERVICES, INC.,	MEDICAL INFORMATION ACT
18	Defendant.	3. VIOLATION OF CALIFORNIA
ا وا	Defendant.	UNFAIR COMPETITION LAW
		4. NEGLIGENCE
20	;	5. NEGLIGENCE PER SE 6. INVASION OF PRIVACY
21		6. INVASION OF PRIVACY 7. VIOLATION OF CALIFORNIA
ļ		DATA BREACH ACT
22		DEMAND FOR JURY TRIAL
24 25	INTROI	DUCTION
1	1. JIMMY WALSH ("PLAINT	CIEE") brings this class sation for damages
26	·	TIFF") brings this class action for damages,
27	injunctive relief, and any other available	legal or equitable remedies, resulting from
28	the illegal actions of MEDMARK SER	RVICES, INC. ("DEFENDANT") and its
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CLASS ACTION COMPLAINT

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1 | related entities, subsidiaries and agents, in failing to secure and protect its patients' 2 personal medical information ("INFORMATION") provided to DEFENDANT. 3 | PLAINTIFF alleges as follows upon personal knowledge as to himself and his own 4 acts and experiences, and, as to all other matters, upon information and belief, 5 | including investigation conducted by his attorneys.

In or around November of 2018, PLAINTIFF was made aware that 2. DEFENDANT'S computer systems had suffered a security breach and hackers had succeeded in gaining access to personal medical information of many of 9 | DEFENDANT'S patients. Said breach, which was caused by DEFENDANT'S failure 10 | to employ adequate security standards with respect to the handling of its customers' INFORMATION, has resulted in PLAINTIFF and members of the Class (as defined below) having their INFORMATION compromised and the privacy of their medical records placed in jeopardy.

JURISDICTION AND VENUE

- 3. This class action is brought pursuant to California Code of Civil Procedure § 382. All claims in this matter arise exclusively under California law. This Court has personal jurisdiction over Defendant because Defendant does business to such an extent within and throughout California as to demonstrate its purposeful availment of the protection and obligations of the laws of the State of California.
- 4. This matter is properly venued in the Superior Court of California for the County of Contra Costa because that PLAINTIFF resides in the County of Contra Costa and the events giving rise to PLAINTIFF'S causes of action against DEFENDANT occurred within the County of Contra Costa.

PARTIES

- 5. PLAINTIFF is, and at all times mentioned herein was, an individual citizen and resident of the County of Contra Costa, State of California.
- PLAINTIFF is informed and believes, and thereon alleges, that 6. DEFENDANT is, and at all times mentioned herein was, a corporation incorporated

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1 | in the State of Delaware, with its principal place of business in the City of Lewisville, 2 State of Texas, that is engaged in the treatment of substance abuse.

PLAINTIFF is informed and believes, and thereon alleges, that at all 4 times relevant DEFENDANT conducted business in the State of California.

FACTUAL ALLEGATIONS

- 8. DEFENDANT provides addiction treatment and primary healthcare services nationwide.
 - 9. PLAINTIFF is a patient at one of Defendant's treatment facilities.
- 10. In or around November 2019, a counselor at one of DEFENDANT'S 10 treatment facilities informed a patient at the facility, who informed PLAINTIFF, that computer hackers had broken into DEFENDANT'S network that contained its 12 patients' personal medical information and were attempting to blackmail 13 DEFENDANT.
 - 11. The data breach affected hundreds, if not thousands, of patients who have received treatment at any one of DEFENDNAT'S nationwide addiction treatment centers prior to November 2019.
 - 12. DEFENDANT did not, and as of the time of bringing this action, has not notified PLAINTIFF of the security breach, nor has DEFENDANTS publicly acknowledged the security breach.
 - Hackers could not have accessed this information on DEFENDANT'S 13. database but for DEFENDANT'S negligence.
 - 14. DEFENDANT failed to implement and maintain reasonable security procedures and practices appropriate to the nature and scope of the information compromised in the data breach.
 - 15. DEFENDANT knew or should have known that its systems for processing and/or storing patients' personal medical information were not secure and left the INFORMATION of PLAINTIFF and other members of the Class vulnerable to the release of private information.

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- 16. DEFENDANT recklessly, or as a matter of gross negligence, failed to 2 provide reasonable and adequate security measures to ensure that the personal medical 3 information of its patients would not be compromised.
 - 17. The compromised INFORMATION, including PLAINTIFF'S, is extremely sensitive, as the reasonable patient of an addiction rehabilitation facility would wish to keep their addiction and treatment history from being publicly disclosed, and would find the public disclosure of their medical information offensive.
 - 18. Additionally, DEFENDANT failed to notify PLAINTIFF and the other members of the Class in a timely manner of the security breach, as required by law.
 - 19. PLAINTIFF and the members of the Class have all suffered irreparable harm, including, but not limited to, anxiety, emotional distress, loss of privacy, and other economic and non-economic losses, as a result of DEFENDANT'S unlawful and wrongful conduct heretofore described.

CLASS ACTION ALLEGATIONS

- PLAINTIFF brings this action on behalf of himself and on behalf of all 20. others similarly situated ("the Class").
 - 21. PLAINTIFF represents, and is a member of, the Class, consisting of:

All persons within the United States who were patients at any one of DEFENDANT'S nationwide treatment facilities prior to November 2019, and whose personal medical compromised information was as DEFENDANT'S November 2019 data breach.

22. DEFENDANT and its employees or agents are excluded from the Class. PLAINTIFF does not know the number of members in the Class, but believes the Class members number in the hundreds, if not thousands. Thus, this matter should be certified as a Class action to assist in the expeditious litigation of this matter.

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- 23. PLAINTIFF and members of the Class were harmed by the acts and omissions of DEFENDANT in at least the following ways: PLAINTIFF and members of the Class have lost privacy, money, or property as a result of DEFENDANT'S negligence and concealments.
- 24. PLAINTIFF reserves the right to amend or modify the class description with greater particularity or further division into subclasses or limitation to particular issues.
- The joinder of the Class members is impractical and the disposition of their claims in the Class action will provide substantial benefits both to the parties and to the court. The Class can be identified through DEFENDANT'S records or DEFENDANT'S agents' records.
- There is a well-defined community of interest in the questions of law and fact involved affecting the parties to be represented. The questions of law and fact pertaining to the Class predominate over questions which may affect individual Class members, including *inter alia*:
 - a. Whether DEFENDANT unlawfully used, maintained, lost or disclosed Class members' personal medical information;
 - b. Whether DEFENDANT unreasonably delayed in notifying affected patients of the data breach;
 - c. Whether DEFENDANT failed to implement and maintain reasonable security procedures and practices appropriate to the nature and scope of the information compromised in the data breach;
 - d. Whether DEFENDANT violated the requirements of California Civil Code Section 1798.80 et seq.;
 - e. Whether DEFENDANT violated the requirements of California Civil Code Section 56 et seq.;
 - f. Whether DEFENDANT'S conduct violated the California Business & Professions Code § 17200, et seq.;

- g. Whether DEFENDANT'S conduct was negligent;
- h. Whether DEFENDANT acted willfully and/or with oppression, fraud, or malice;
- i. Whether DEFENDANT'S conduct constituted Intrusion;
- j. Whether DEFENDANT'S conduct constituted Public Disclosure of Private Facts;
- k. Whether DEFENDANT'S conduct violated Class members' California Constitutional Right to Privacy;
- I. Whether PLAINTIFF and the Class are entitled to damages, civil penalties, punitive damages, and/or injunctive relief.
- 27. As a person whose personal information was compromised as a result of DEFENDANT'S wrongful conduct as herein alleged, PLAINTIFF is asserting claims that are typical of the Class. PLAINTIFF will fairly and adequately represent and protect the interests of the Class in that PLAINTIFF has no interests antagonistic to any member of the Class.
- 28. PLAINTIFF and the members of the Class have all suffered irreparable harm as a result of the DEFENDANT'S unlawful and wrongful conduct. Absent a class action, the Class will continue to face the potential for irreparable harm. Because of the size of the individual Class member's claims, few, if any, Class members could afford to seek legal redress for the wrongs complained of herein.
- 29. PLAINTIFF has retained counsel experienced in handling class action lawsuits.
- 30. A class action is a superior method for the fair and efficient adjudication of this controversy. The interest of Class members in individually controlling the prosecution of separate claims against DEFENDANT is small. Management of these claims is likely to present significantly fewer difficulties than those presented in many

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1 class claims. Litigating this case as a class action will reduce the possibility of 2 repetitious litigation relating to DEFENDANT'S conduct.

DEFENDANT has acted on grounds generally applicable to the Class, 4 thereby making appropriate final injunctive relief and corresponding declaratory relief with respect to the Class as a whole.

FIRST CAUSE OF ACTION

VIOLATION OF THE CALIFORNIA DATA BREACH ACT, CAL CIV. CODE § 1798.80, et seq.

- 32. PLAINTIFF incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- The data breach constituted a "breach of the security system" of 33. 12 DEFENDANT pursuant to California Civil Code § 1798.82(g).
 - DEFENDANT recklessly, or as a matter of gross negligence, failed to 34. provide reasonable and adequate security measures.
- DEFENDANT unreasonably delayed informing PLAINTIFF and 35. 16 members of the Class about the security breach of the Class members' INFORMATION after DEFENDANT knew of the breach.
 - DEFENDANT failed to disclose to PLAINTIFF and members of the 36. Class, in the most expedient time possible, the breach of security of their INFORMATION after DEFENDANT knew of the breach.
- As a result of DEFENDANT'S violation of California Civil Code § 37. 22 1798.82, PLAINTIFF and members of the Class suffered economic and noneconomic damages, as alleged above.
 - 38. PLAINTIFF, individually and on behalf of the members of the Class, seeks all remedies available under California Civil Code § 1798.84.
 - 39. PLAINTIFF, individually and on behalf of the members of the Class, also seeks reasonable attorneys' fees and costs under California Civil Code §

1 1798.84(g).

By violating California Civil Code § 1798.80 et seq. as alleged above, 40. 3 DEFENDANT was guilty of oppression, fraud, or malice, in that DEFENDANT acted 4 or failed to act with a willful and conscious disregard of PLAINTIFF'S and Class 5 members' rights. PLAINTIFF therefore seeks an award of damages, including punitive damages, in an amount to be proven at trial, on behalf of himself and the Class.

SECOND CAUSE OF ACTION VIOLATION OF THE CALIFORNIA CONFIDENTIALITY OF MEDICAL INFORMATION ACT, CAL CIV. CODE § 56, et seq.

- 41. PLAINTIFF incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 42. The personal medical information compromised as a result of DEFENDANT'S data breach constituted "medical information" of PLAINTIFF and class members pursuant to California Civil Code § 56.05(j).
- 43. DEFENDANT recklessly, or as a matter of gross negligence, failed to provide reasonable and adequate security measures, which led to a disclosure of the medical information of PLAINTIFF and members of the Class.
- 44. DEFENDANT unreasonably delayed informing PLAINTIFF and members of the Class about the security breach of the Class members' INFORMATION after DEFENDANT knew of the breach.
- DEFENDANT failed to disclose to PLAINTIFF and members of the 45. Class the breach of security of their INFORMATION after DEFENDANT knew of the breach.
- As a result of DEFENDANT'S violation of California Civil Code § 46. 56.10, PLAINTIFF and members of the Class suffered economic and non-economic damages, as alleged above.
- PLAINTIFF, individually and on behalf of the members of the Class, seeks all remedies available under California Civil Code § 56.35.

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- 48. PLAINTIFF, individually and on behalf of the members of the Class, also seeks reasonable attorneys' fees and costs under California Civil Code § 56.35.
- By violating California Civil Code § 56 et seq. as alleged above, 4 | DEFENDANT was guilty of oppression, fraud, or malice, in that DEFENDANT acted or failed to act with a willful and conscious disregard of PLAINTIFF'S and Class members' rights. PLAINTIFF therefore seeks an award of damages, including punitive damages, in an amount to be proven at trial, on behalf of himself and the Class.

THIRD CAUSE OF ACTION UNLAWFUL, UNFAIR, AND FRAUDULENT BUSINESS PRACTICES UNDER CALIFORNIA BUSINESS AND PROFESSIONS CODE § 17200, et seq.

- 50. PLAINTIFF incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 51. DEFENDANT'S failure to disclose information concerning the data breach directly and promptly to affected patients constitutes a fraudulent act or practice in violation of California Business & Professions Code section 17200 et seq.
- 52. DEFENDANT'S acts, practices, and omissions detailed above constitute unlawful, unfair and/or fraudulent business practices and acts, within the meaning of California Business & Professions Code § 17200 et seq.
- 53. DEFENDANT'S acts, practices, and omissions detailed above constitute fraudulent practices in that they are likely to deceive a reasonable consumer in that PLAINTIFF and Class members were induced to receive treatment from DEFENDANT'S treatment facilities based on the understanding, whether explicit or implied, that DEFENDANT had implemented appropriate security protocols and that, in the event of a loss or breach, DEFENDANT would promptly notify affected patients.

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- 54. DEFENDANT'S acts, practices, and omissions detailed above, constitute unlawful practices and/or acts as they constitute violations of numerous provisions of California law, including but not limited to Cal. Civ. Code § 1798.80 et seq. and the Confidentiality of Medical Information Act, Cal. Civ. Code § 56 et seq.
- 55. DEFENDANT has committed all of the aforesaid acts of infringement deliberately, willfully, maliciously and oppressively, without regard to PLAINTIFF and Class members' legal rights. As a direct and proximate result of DEFENDANT'S unlawful, unfair and fraudulent business practices as alleged herein, PLAINTIFF and Class members have suffered injury in fact will continue to suffer injury and/or harm including, but not limited to, anxiety, emotional distress, loss of privacy, and other economic and non-economic losses.
- 56. Pursuant to California Business & Professions Code § 17203, 13 PLAINTIFF seeks an order of this Court prohibiting DEFENDANT from engaging 14 | in the unlawful, unfair, or fraudulent business acts or practices set forth in this Complaint and/or ordering DEFENDANT to perform its obligations under the law.

FOURTH CAUSE OF ACTION

NEGLIGENCE

- 57. PLAINTIFF incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 58. DEFENDANT came into possession of the INFORMATION of PLAINTIFF and other Class members and thus had a duty to exercise reasonable care in safeguarding and protecting such INFORMATION from being compromised, lost, stolen, misused, and/or disclosed to unauthorized parties.
- 59. Moreover, DEFENDANT had a duty to timely disclose that the INFORMATION of PLAINTIFF and Class members that was within its possession had been compromised.

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- 60. DEFENDANT had a duty to have procedures in place to detect and 2 prevent the loss or unauthorized dissemination of said INFORMATION.
- 61. DEFENDANT, through its actions and/or omissions, unlawfully 4 | breached its duty to PLAINTIFF and Class members by failing to exercise reasonable care in protecting and safeguarding said INFORMATION within its possession.
- 62. DEFENDANT, through its actions and/or omissions, unlawfully breached its duty to PLAINTIFF and Class members to exercise reasonable care by 8 | failing to have appropriate procedures in place to detect and prevent dissemination of 9 PLAINTIFF'S and other Class members' INFORMATION.
 - DEFENDANT, through its actions and/or omissions, unlawfully 63. breached its duty to timely disclose to PLAINTIFF and the Class members the fact that their INFORMATION had been compromised.
- DEFENDANT'S negligent and wrongful breach of its duties owed to 14 PLAINTIFF and the Class proximately caused PLAINTIFF and Class members' 15 INFORMATION to be compromised.
 - 65. As a direct and proximate cause of DEFENDANT'S failure to exercise reasonable care and use commercially reasonable security measures its databases were accessed without authorization and customers' INFORMATION was compromised and exposed to unauthorized access.
 - 66. As a further direct and proximate cause of DEFENDANT'S failure to exercise reasonable care as described herein, PLAINTIFF and Class members have suffered economic and non-economic damages as described above and prayed for below in an amount according to proof at trial. PLAINTIFF is informed and believes and based thereupon alleges that DEFENDANT will continue to negligently fail to adequately protect the INFORMATION of PLAINTIFF and other patients. As a result of DEFENDANT'S conduct PLAINTIFF seeks declaratory and injunctive relief, restitution, and compensatory and punitive damages.

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67. In failing to secure PLAINTIFF'S and Class members' INFORMATION and promptly notify them of a data breach or loss, as alleged above, DEFENDANT was guilty of oppression, fraud, or malice, in that DEFENDANT acted or failed to act with a willful and conscious disregard of PLAINTIFF'S and Class members' rights. PLAINTIFF therefore seeks an award of damages, including punitive damages, in an amount to be proven at trial, on behalf of himself and the Class.

FIFTH CAUSE OF ACTION **NEGLIGENCE PER SE**

- 68. PLAINTIFF incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 69. As herein, DEFENDANT violated various statutes, including California Civil Code §§ 1798.80 et seq., which requires a business that licenses, owns, or maintains INFORMATION to give prompt notification to persons potentially affected by a security breach.
- 70. This statute was intended to protect customers' information from unauthorized disclosure and to ensure prompt notification of any such unauthorized, unlawful disclosure.
- 71. As a direct and proximate cause of DEFENDANT'S violation of the foregoing statutes, PLAINTIFF and members of the Class have suffered and will continue to suffer other forms of injury and/or harm including, but not limited to, anxiety, emotional distress, loss of privacy, and other economic and non-economic losses.
- 72. By engaging in the negligent conduct as alleged above, DEFENDANT was guilty of oppression, fraud, or malice, in that DEFENDANT acted or failed to act with a willful and conscious disregard of PLAINTIFF'S and Class members' rights. PLAINTIFF therefore seeks an award of damages, including punitive damages, in an amount to be proven at trial, on behalf of himself and the Class.

SIXTH CAUSE OF ACTION INVASION OF PRIVACY

- 73. PLAINTIFF incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 74. The INFORMATION of PLAINTIFF and other consumers of DEFENDANT was and continues to be private information. PLAINTIFF and each member of the Class had a legally protected informational privacy interest in the confidential and sensitive information that DEFENDANT obtained and unlawfully disseminated.
- 75. PLAINTIFF and other members of the Class had a legally protected autonomy privacy interest regarding their INFORMATION without unwanted observation, intrusion, or interference.
- 76. PLAINTIFF and members of the Class reasonably expected that their confidential and sensitive information would be kept private.
- 77. DEFENDANT'S failure to secure and protect PLAINTIFF'S and other customers' INFORMATION resulted in the public disclosure and publication of such private information to third parties, including but not limited to hackers.
- 78. Dissemination of PLAINTIFF'S and other consumers' INFORMATION is not of a legitimate public concern; publicity of their INFORMATION would be, is, and will continue to be offensive to PLAINTIFF, putative class members, and other reasonable people.
- 79. DEFENDANT'S wrongful actions and/or inaction as described above constituted and continue to constitute a serious invasion of the privacy of PLAINTIFF and other consumers by publicly disclosing private facts (*i.e.*, their INFORMATION).
- 80. PLAINTIFF and other consumers were and continue to be damaged as a direct and/or proximate result of DEFENDANT'S invasion of their privacy by publicly disclosing their private facts (i.e., their INFORMATION) in the form of,

1 *inter alia*, anxiety, emotional distress, loss of privacy, and other economic and non-2 economic harm, for which they are entitled to compensation.

81. In violating the privacy of PLAINTIFF and Class members as alleged above, DEFENDANT was guilty of oppression, fraud, or malice, in that DEFENDANT acted or failed to act with a willful and conscious disregard of PLAINTIFF'S and Class members' rights. PLAINTIFF therefore seeks an award of damages, including punitive damages, in an amount to be proven at trial, on behalf of himself and the Class.

PRAYER FOR RELIEF

WHEREFORE, PLAINTIFF respectfully requests that the Court grant PLAINTIFF and the Class members the following relief against DEFENDANT:

- a. An order certifying the proposed class and appointing PLAINTIFF and PLAINTIFF'S counsel to represent the Class;
- b. Injunctive relief prohibiting DEFENDANT from engaging in such conduct as alleged herein in the future;
- c. Actual, statutory and/or punitive damages;
- d. Restitution, or any other equitable relief the Court may deem just and proper;
- e. Pre-judgment and post-judgment interest;
- f. Reasonable attorneys' fees and costs of the suit, including expert witness fees; and
- g. Any other relief the Court may deem just and proper.

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TRIAL BY JURY PLAINTIFF hereby demands a jury trial on all issues so triable. Respectfully Submitted this 7th Day of August, 2020. LAW OFFICES OF TODD M. FRIEDMAN, P.C. By: /s/ Todd M. Friedman Todd M. Friedman Law Offices of Todd M. Friedman Attorney for Plaintiff CLASS ACTION COMPLAINT

Case 3:20-cv-06682	-TSH Document 1-1 Filed 0	28320 Day 18 of 37
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar no Todd M. Friedman, Esq. SBN 216752	ember, and address):	FOR COURT USE ONLY
Law Offices of Todd M. Friedman		
21550 Oxnard St., Suite 780		120
Woodland Hills, CA 91367 TELEPHONE NO.: 323-306-4234	FAX NO.: 866-633-0228	
ATTORNEY FOR (Name): Plaintiff, Jimmy Walsh		
SUPERIOR COURT OF CALIFORNIA, COUNTY OF COI		
STREET ADDRESS: 725 Court Street		2020 AUG 10 P 1: 53
MAILING ADDRESS: 725 Court Street		7970 AGG 10
CITY AND ZIP CODE: Martinez, 94553 BRANCH NAME: Wakefield Taylor Cou	rth ouse	CLERK OF THE SUPERIOR COURT
CASE NAME:	Ithouse	OLERK OF THE TRACOSTA CA
Jimmy Walsh v. MedMark Services,	Inc	D W. T. S. M. CLERK
CIVIL CASE COVER SHEET	····	CASE NUMBER:
✓ Unlimited	Complex Case Designation	C20 - 01535
(Amount (Amount	Counter Joinder	nece:
demanded demanded is	Filed with first appearance by defenda	ant
exceeds \$25,000) \$25,000 or less)	(Cal. Rules of Court, rule 3.402)	DEPT:
	w must be completed (see instructions of	n page 2j.
Check one box below for the case type that	Contract P	rovisionally Complex Civil Litigation
Auto Tort Auto (22)		Cal. Rules of Court, rules 3.400-3.403)
Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
Other PI/PD/WD (Personal Injury/Property	Other collections (09)	Construction defect (10)
Damage/Wrongful Death) Tort	Insurance coverage (18)	Mass tort (40)
Asbestos (04)	Other contract (37)	Securities litigation (28)
Product liability (24)	Real Property	Environmental/Toxic tort (30)
Medical malpractice (45)	Eminant domain/Inverse	Insurance coverage claims arising from the
Other PI/PD/WD (23)	condemnation (14) Wrongful eviction (33)	above listed provisionally complex case types (41)
Non-PVPDAWD (Other) Tort	` ` ` `	inforcement of Judgment
Business tort/unfair business practice (07) Civil rights (08)	Unlawful Detainer	Enforcement of judgment (20)
Defamation (13)		discellaneous Civil Complaint
Fraud (16)	Residential (32)	RICO (27)
Intellectual property (19)	Drugs (38)	Other complaint (not specified above) (42)
Professional negligence (25)	Judicial Review	Alscellaneous Civil Petition
Other non-PI/PD/WD tort (35)	Asset forfelture (05)	Partnership and corporate governance (21)
Employment	Petition re: arbitration award (11)	Other petition (not specified above) (43)
Wrongful termination (36)	Writ of mandate (02)	
Other employment (15)	Other judicial review (39)	
		es of Court. If the case is complex, mark the
factors requiring exceptional judicial manag		of witnesses
a. Large number of separately repres		vith related actions pending in one or more courts
b. Extensive motion practice raising of issues that will be time-consuming	· · · · · · · · · · · · · · · · · · ·	es, states, or countries, or in a federal court
c. Substantial amount of documentar		stjudgment judicial supervision
	<u> </u>	
3. Remedies sought (check all that apply): a.[✓ monetary b. ✓ nonmonetary; delighter than the property of the property	eclaratory or injunctive relief c. 📈 punitive
4. Number of causes of action (specify): 7		
	s action suit.	and the form CM 045 l
6. If there are any known related cases, file ar	nd serve a nouce of related case. (You m	iay us y tomi Cim-015.)
Date: August 7, 2020	Tad	ld M. Frisdman
Todd M. Friedman	y - -	GNATURE OF PARTY OR ATTORNEY FOR PARTY)
	NOTICE	
Plaintiff must file this cover sheet with the fit	rst paper filed in the action or proceeding	(except small claims cases or cases filed
	veitare and Institutions Code). (Cal. Rule	s of Court, rule 3.220.) Failure to file may result
in sanctions. • File this cover sheet in addition to any cover	r sheet required by local court rule.	
 If this case is complex under rule 3.400 et s 	seq. of the California Rules of Court, you	must serve a copy of this cover sheet on ail
other parties to the action or proceeding.	3 740 or a complex case, this cover shee	et will be used for statistical numoses only

Form Adopted for Mandatory Use Judicial Council of California CNJ-010 [Ray, July 1, 2007]

CM-010

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party. its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiffs designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

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Auto Tort
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Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto)

Other PI/PD/WD (Personal Injury/ Property Damage/Wrongful Death) Tort

Asbestos (04)

Asbestos Property Damage Asbestos Personal Injury/ Wrongful Death

Product Liability (not asbestos or toxic/environmental) (24)

Medical Malpractice (45)

Medical Malpractice-

Physicians & Surgeons Other Professional Health Care Malpractice

Other PI/PD/WD (23)

Premises Liability (e.g., slip

and fall)

Intentional Bodily Injury/PD/WD (e.g., assault, vandalism)

Intentional Infliction of

Emotional Distress Negligent Infliction of

Emotional Distress

Other PI/PD/WD

Non-PI/PD/WD (Other) Tort

Business Tort/Unfair Business Practice (07)

Civil Rights (e.g., discrimination,

false arrest) (not civil

harassment) (08)

Defamation (e.g., slander, libel)

(13)

Fraud (16)

Intellectual Property (19)

Professional Negligence (25)

Legal Malpractice

Other Professional Malpractice (not medical or legal)

Other Non-PI/PD/WD Tort (35)

Employment

Wrongful Termination (36) Other Employment (15)

CASE TYPES AND EXAMPLES

Contract Breach of Contract/Warranty (06)

Breach of Rental/Lease

Contract (not unlawful detainer

or wrongful eviction)

Contract/Warranty Breach-Seller Plaintiff (not fraud or negligence)

Negligent Breach of Contract/

Warranty

Other Breach of Contract/Warranty

Collections (e.g., money owed, open

book accounts) (09)

Collection Case-Seller Plaintiff

Other Promissory Note/Collections Case

Insurance Coverage (not provisionally

complex) (18)

Auto Subrogation

Other Coverage

Other Contract (37)

Contractual Fraud

Other Contract Dispute

Real Property

Eminent Domain/Inverse Condemnation (14)

Wrongful Eviction (33)

Other Real Property (e.g., quiet title) (26)

Writ of Possession of Real Property

Mortgage Foreclosure

Quiet Title

Other Real Property (not eminent

domain, landlord/tenant, or

foreclosure)

Unlawful Detainer

Commercial (31)

Residential (32)

Drugs (38) (if the case involves illegal drugs, check this item; otherwise,

report as Commercial or Residential)

Judicial Review

Asset Forfeiture (05)

Petition Re: Arbitration Award (11)

Writ of Mandate (02)

Writ-Administrative Mandamus

Writ-Mandamus on Limited Court

Case Matter

Writ-Other Limited Court Case

Review

Other Judicial Review (39)
Review of Health Officer Order Notice of Appeal-Labor

Commissioner Appeals

Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403)

Antitrust/Trade Regulation (03)

Construction Defect (10)

Claims Involving Mass Tort (40)

Securities Litigation (28) Environmental/Toxic Tort (30)

Insurance Coverage Claims (arising from provisionally complex

case type listed above) (41)

Enforcement of Judgment

Enforcement of Judgment (20)

Abstract of Judgment (Out of

County)

Confession of Judgment (non-

domestic relations)

Sister State Judgment

Administrative Agency Award

(not unpaid taxes)

Petition/Certification of Entry of

Judgment on Unpaid Taxes

Other Enforcement of Judgment Case

Miscellaneous Civil Complaint

RICO (27)

Other Complaint (not specified above) (42)

Declaratory Relief Only Injunctive Relief Only (non-

harassment)

Mechanics Lien

Other Commercial Complaint

Case (non-tort/non-complex)

Other Civil Complaint

(non-tort/non-complex)

Miscellaneous Civil Petition

Partnership and Corporate

Governance (21)

Other Petition (not specified above) (43)

Civil Harassment

Workplace Violence

Elder/Dependent Adult

Abuse

Election Contest Petition for Name Change

Petition for Relief From Late

Claim

Other Civil Petition

SUPERIOR COURT - MARTINEZ COUNTY OF CONTRA COSTA MARTINEZ, CA, 94553

WALSH VS MEDMARK SERVICES, INC.

NOTICE OF CASE MANAGEMENT CONFERENCE

CIVMSC20-01535

1. NOTICE: THE CASE MANAGEMENT CONFERENCE HAS BEEN SCHEDULED FOR:

DATE: 01/04/21 DEPT: 21 TIME: 8:30

THIS FORM, A COPY OF THE NOTICE TO PLAINTIFFS, THE ADR INFORMATION SHEET, A BLANK CASE MANAGEMENT CONFERENCE QUESTIONNAIRE, AND A BLANK STIPULATION FORM ARE TO BE SERVED ON OPPOSING PARTIES. ALL PARTIES SERVED WITH SUMMONS AND COMPLAINT/CROSS-COMPLAINT OR THEIR ATTORNEY OF RECORD MUST APPEAR.

- 2. You may stipulate to an earlier Case Management Conference. If all parties agree to an early Case Management Conference, please contact the Court Clerk's Office at (925)608-1000 for Unlimited Civil and Limited Civil cases for assignment of an earlier date.
- 3. You must be familiar with the case and be fully prepared to participate effectively in the Case Management Conference and to discuss the suitability of this case for the EASE Program, private mediation, binding or non-binding arbitration, and/or use of a Special Master.
- 4. At any Case Management Conference the court may make pretrial orders including the following:
 - a. an order establishing a discovery schedule
 - b. an order referring the case to arbitration
 - c. an order transferring the case to limited jurisdiction
 - d. an order dismissing fictitious defendants
 - e. an order scheduling exchange of expert witness information
 - f. an order setting subsequent conference and the trial date
 - g. an order consolidating cases
 - h. an order severing trial of cross-complaints or bifurcating issues
 - i. an order determining when demurrers and motions will be filed

SANCTIONS

If you do not file the Case Management Conference Questionnaire or attend the Case Management Conference or participate effectively in the Conference, the court may impose sanctions (including dismissal of the case and payment of money).

Clerk of the Superior Court of Contra Costa County I declare under penalty of perjury that I am not a party to this action, and that I delivered or mailed a copy of this notice to the person representing the plaintiff/cross-complainant.

Dated: 08/10/20

BROOKE POOL
Deputy Clerk of the Court

UNLIMITED JURISDICTION Civil Actions PACKET

What you will find in this packet:

- Interpreter Request (MC-300e&s)
- Notice To Plaintiffs (CV-655a-INFO) .
- Notice To Defendants (CV-655d-INFO)
- ADR Case Management Stipulation and Order (CV-655b)
- Case Management Statement (CM-110)
- Alternative Dispute Resolution (ADR) Information (CV-655c-INFO)

You Can Get Court Forms FREE at: www.cc-courts.org/forms

Interpreter Request

If you need an interpreter, please complete the form below and submit it to any Filing Window or courtroom.

Case Number:			
Case Type:			
☐ Criminal	☐ Small Claims – (\$10,000 or less)		
☐ Traffic	☐ Civil - ☐ \$25,000 ☐ over \$25,000		
☐ Civil Harassment	Civil – Other		
☐ Conservatorship	☐ Family Law		
☐ Proceedings to terminate parental rights	☐ Unlawful Detainer		
☐ Dependent Adult Abuse	☐ Guardianship		
☐ Juvenile	☐ Elder Abuse		
Party Requesting Interpreter:			
Is interpreter for a witness? Yes No			
Phone Number(s) where party can be reached:			
Date of Hearing:			
Department: Location:			
Language Needed: Spanish Mandarin	☐ Cantonese ☐ Vietnamese		
Other:			
To avoid the risk that your hearing will have to be postponed, please submit this form a minimum of one week in advance.			
Current information about this program is available at our website:			

MC-300e&s Rev. 1/24/18

Solicitud Para Intérprete

Si necesita un intérprete, favor completar este formulario y presentarlo en cualquier ventanilla para archivar documentos o con la secretaria del tribunal. Número de Caso:

Tipo de Caso:				
☐ Criminal	☐ Demanda Civil – (\$10,000 o menos)			
☐ Tráfico	☐ Demanda Civil - ☐ \$25,000 ☐ más de \$25,000			
☐ Acoso Civil				
☐ Conservador	☐ Civil – otro tipo			
☐ Casos para Terminar Derechos de	Casos de Familia			
Madre o Padre	☐ Juicio de Desalojo			
☐ Abuso de Adultos Incapacitados	☐ Tutela			
☐ Tribual de Menores	☐ Abuso de Personas Mayores			
Persona que Necesita Intérprete:				
☐ Marque aquí si esta persona es un testigo				
Número Telefónico:				
Fecha de la Audiencia Judicial:	Hora:			
Departmento: Ciudad:				
Idioma Solicitado: Español Mandarín Cantonés Vietnamita				
Otro Idioma:				
Para evitar la posibilidad que su audiencia sea aplazada, favor the presentar este formulario al menos una semana antes de la fecha de su audiencia.				
Información actualizada acerca de este servicio se encuentra en nuestra página web:				

www.cc-courts.org/interpreter

NOTICE TO PLAINTIFFS

In Unlimited Jurisdiction Civil Actions

AFTER YOU FILE YOUR COURT CASE:

- 1. Have the forms the clerk gives you served on all defendants in this case:
 - a. The Complaint
 - b. The Summons
 - c. The Notice of Case Management Conference (shows hearing date and time)
 - d. The Notice to Defendants (Local Court Form CV-655d-INFO)
 - e. Blank: Case Management Statement (Judicial Council Form CM-110)
 - f. <u>Blank</u>: Stipulation and Order to Attend ADR and Delay First Case Management Conference 90 Days (Local Court Form CV-655b)
 - g. Alternative Dispute Resolution (ADR) Information (Local Court Form CV-655c-INFO)
- 2. Within 60 days of the date you filed the complaint you must prove that the forms have been served on (delivered to) the defendants correctly by filing the <u>Proof of Service</u> form (POS-010) (completed by the person who did the service) with the court.
- 3. Go to the case management conference on the date indicated on <u>The Notice of Case Management Conference.</u>
- 4. Consider using mediation, arbitration, or neutral case evaluation (ADR) to resolve the dispute. All parties must answer questions about ADR on the Case Management Statement form. For more information, see the enclosed ADR information, visit www.cc-courts.org/adr, or email adrweb@contracosta.courts.ca.gov
- 5. You may delay the first case management conference while you try to resolve the dispute in ADR. If all parties agree to use ADR, complete and file the <u>Stipulation and Order to Attend ADR and Continue First Case Management Conference 90 Days</u> form to tell the court you want to use this option.

All civil actions (except juvenile, probate, family, unlawful detainer, extraordinary writ, and asset forfeiture¹) and personal injury cases where a party is claiming damages² must meet the Civil Trial Delay Reduction time limits for filing documents and moving their cases forward. These time limits are listed in California Rule of Court 3.110 and Local Court Rules; Title Three. If parties miss these deadlines, a judge might issue an order (Order to Show Cause) for them to explain in court why they should not have to pay a fine or have their case dismissed.

VIEW LOCAL COURT RULES AT: (WWW.CC-COURTS.ORG/RULES)

Civil - Info / Instructions CV-655a-INFO Rev. 8/16/16

¹ Health and Safety Code §11470 et seq.

² Including claims for emotional distress and/or wrongful death.

NOTICE TO DEFENDANTS

In Unlimited Jurisdiction Civil Actions

YOU ARE BEING SUED. The packet you have been served should contain:

- a. The Summons
- b. The Complaint
- c. The Notice of Case Management (shows hearing date and time)
- d. <u>Blank</u>: Case Management Statement (Judicial Council Form CM-110)
- e. <u>Blank</u>: Stipulation and Order to Attend ADR and Delay First Case Management Conference 90 Days (Local Court Form CV-655b)
- f. Alternative Dispute Resolution (ADR) Information (Local Court Form CV-655c-INFO)



WHAT DO I DO NOW?



You must:

- 1. Prepare your response YOU COULD LOSE YOUR CASE—even before it is heard by a judge or before you can defend yourself, if you do not prepare and file a response on time. See the other side of this page for types of responses you can prepare.
- 2. Complete the Case Management Statement (CM-110)
- 3. File and serve your court papers on time Once your court forms are complete, you must file 1 original and 2 copies of the forms at court. An adult who is NOT involved in your case must serve one set of forms on the Plaintiff. If you were served in person you must file your response in 30 days. If the server left a copy of the papers with an adult living at your home or an adult in charge at your work or you received a copy by mail you must file your response in 40 days.
- 4. Prove you served your court papers on time by having your server complete a *Proof of Service*, (Judicial Council form POS-040), that <u>must</u> be filed at the court within <u>60</u> days.
- 5. Go to court on the date and time given in the Notice of Case Management Conference.
- 6. Consider trying to settle your case before trial If you and the other party to the case can agree to use mediation, arbitration or neutral case evaluation, the <u>Stipulation and Order to Attend ADR and Delay First Case Management Conference 90 Days</u> can be filed with your other papers. For more information read the enclosed ADR information, visit <u>www.cc-courts.org/adr</u>, or email <u>adrweb@contracosta.courts.ca.gov</u>.

IMPORTANT! The court recommends consulting an attorney for all or part of your case. While you may represent yourself, lawsuits can be complicated, and the court cannot give you legal advice.

<u>COURT FEES:</u> You must pay court fees the first time you file your papers. If you also file a motion, you must pay another fee. If you cannot afford the fees, you may ask the court to waive (allow you not to pay) fees. Use Judicial Council forms FW-001-INFO [information sheet]; FW-001 [application]; and FW-003 [order].

<u>COURT FORMS:</u> Buy forms at the Law Library (1020 Ward Street, Martinez, CA) or download them for free at: www.courtinfo.ca.gov/forms/

WHAT KIND OF RESPONSES CAN I FILE?

- If you disagree with some or all of what the plaintiff says in the complaint because you believe, or know it is not true, you can file an <u>ANSWER</u>.
- 2. If you have a claim in the same case against the plaintiff, you may file a CROSS-COMPLAINT.
- If you want to ask the court to do something on your behalf, you may file a <u>MOTION</u> (See TYPES OF MOTIONS below)

HOW DO I PREPARE AN ANSWER?

There are two kinds of Answers you can use, depending on whether the Complaint was verified. You can tell if a Complaint is verified because it says "Verified Complaint" and/or has a signed oath on the last page.

For complaints that are NOT verified:

Use Judicial Council form PLD-050 - General Denial

For complaints that ARE verified:

- a. For personal injury, property damage, and wrongful death claims, use Judicial Council PLD-Pt-003 (do not check number 2).
- b. For contract claims, use Judicial Council PLD-C-010 (do not check number 3a).
- c. Be sure to deny <u>every</u> claim with which you disagree. For example, you might write: "I believe, or know, that the information in paragraph #__ is untrue/incorrect." Continue your list until you have addressed each paragraph in the Complaint.

NOTE: The Judicial Council Answer forms have spaces for your affirmative defenses. Be sure to include them or you may not be able to use them later. To find out what your affirmative defenses might be, go to the law library and ask the librarian to help you find the information you need.

If you want to file a Cross-Complaint, you must do so at the same time you file the Answer.

- a. For a personal injury, property damage, and/or wrongful death Cross-Complaint, use Judicial Council form PLD-PI-002.
- b. For a contract Cross-Complaint, use Judicial Council PLD-C-001.

TYPES OF MOTIONS

Written motions are documents that ask the court to do something. You may have to file an *Answer* at the same time. At this point in the case, you can only make Motions from the following list:

- Demurrer (the facts stated in the complaint are wrong, or the deadline to file the lawsuit has passed);
- 2. Motion to Strike (the complaint is unclear, does not follow the law, "doesn't matter", etc.);
- Motion to Transfer (the complaint is in the wrong court or there's a more appropriate court);
- 4. Motion to Quash Service of Summons (you were not legally served);
- 5. Motion to Stay (put the case on hold); or
- 6. Motion to Dismiss (stops the case).

NOTE: Motions are very complicated and you may want to hire a lawyer to help you.

WHERE CAN I GET MORE HELP?

• Lawyer Referral Service: (925) 825-5700

Bay Area Legal Aid: (800) 551-5554

• Contra Costa County Law Library Martinez: (925) 646- 2783 Richmond: (510) 374-3019

Ask the Law Librarian: www.247ref.org/portal/access_law3.cfm

SUPERIOR COURT OF THE STATE OF CALIFORNIA IN AND FOR THE COUNTY OF CONTRA COSTA

	
Plaintiff(s) / Cross F	
vs.	ADR Case Management Stipulation and Orde (Unlimited Jurisdiction Civil Cases)
Defendant(s) / Cross Defe	CASE NO:
MUST SUBMIT THE ORDER FOR THE JU	D DELAYING THEIR CASE MANAGEMENT CONFERENCE 90 DAYS IDGE'S SIGNATURE AND FILE THIS FORM AT LEAST 15 DAYS ONFERENCE. (NOT AVAILABLE IN COMPLEX LITIGATION CASES.)
	THIS FILED STIPULATION AND ORDER TO THE ADR OFFICE: FAX: (925) 608-2109 MAIL: P.O. BOX 911, MARTINEZ, CA 94553
Counsel and all parties agree to delay their case ADR discovery as follows:	e management conference 90 days to attend ADR and complete pre-
·	S. L.C. (ADD)
Selection and scheduling for Alternative Dispute The parties have accept to ADR as follows:	
a. The parties have agreed to ADR as folio	
i. □ Mediation (□ Court-connection (□ Ludicial Arbitration (□ Ludicial Arbitr	-
ii. 🚨 Arbitration (🗀 Judicial Arbiti iii. 🗀 Neutral case evaluation	ration (non-binding)
	(as more than 14 days offer filing this form)
•	date): (no more than 14 days after filing this form). (no more than 90 days after filing this form)
c. ADR shall be completed by (date):	
2. The parties will complete the following discovery	
a. Written discovery: (Additional p	age(s) attached)
i. Interrogatories to:	•
ii. Request for Production of Doc	cuments to:
iii. Request for Admissions to:	•
iv. 🖸 Independent Medical Evaluati	ion of:
v. 🗅 Other:	
 Deposition of the following parties or 	r witnesses: (☐ Additional page(s) attached)
i	
ii.	
iii	
c. No Pre-ADR discovery needed	
3. The parties also agree:	
·	
1. Counsel and self-represented parties represent	they are familiar with and will fully comply with all local court rules related to
ADR as provided in Title Three; Chapter 5; will	pay the fees associated with these services, and understand that if they do
· not, without good cause, comply with this stipula	ation and all relevant local court rules, they may be subject to sanctions.
1	· 1
Counsel for Plaintiff (print) Fax	Counsel for Defendant (print) Fax
	<u> </u>
Signature	Signature
Counsel for Plaintiff (print) Fax	Counsel for Defendant (print) Fax
Signature	Signature
	ect to the Case Management Order to be filed, IT IS SO ORDERED that
he Case Management Conference set for 8:30 a.m. / Plaintiff / Plaintiffe cour	is vacated and rescheduled for at nsel must notify all parties of the new case management conference.
8:30 a.m. /) <u>Pramon / Pramon s cour</u>	1sel must notify all parties of the new case management conference.
Indust.	
Dated:	Judge of the Superior Court

	CM-110
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and eddress):	FOR COURT USE ONLY
TELEPHONE NO.: FAX NO. (Optional):	
E-MAIL ADDRESS (Optional):	
ATTORNEY FOR (Name):	
SUPERIOR COURT OF CALIFORNIA, COUNTY OF	
STREET ADDRESS: MAILING ADDRESS:	
CITY AND ZIP CODE:	
BRANCH NAME:	
PLAINTIFF/PETITIONER:	
DEFENDANT/RESPONDENT:	
CASE MANAGEMENT STATEMENT	CASE NUMBER:
(Check one): UNLIMITED CASE (Amount demanded exceeds \$25,000) UNLIMITED CASE (Amount demanded is \$25,000) or less)	
A CASE MANAGEMENT CONFERENCE is scheduled as follows:	
Date: Time: Dept.:	Div.: Room:
Address of court (if different from the address above):	
, , , , , , , , , , , , , , , , , , ,	
Notice of Intent to Appear by Telephone, by (name):	
INSTRUCTIONS: All applicable boxes must be checked, and the specified	information must be provided. *
Party or parties (answer one):	•
a. This statement is submitted by party (name):	
b. This statement is submitted jointly by parties (names):	
2. Complaint and cross-complaint (to be answered by plaintiffs and cross-complainant	ts only)
a. The complaint was filed on (date):	
b. The cross-complaint, if any, was filed on (date):	
3. Service (to be answered by plaintiffs and cross-complainants only)	
a. All parties named in the complaint and cross-complaint have been served,	have appeared, or have been dismissed.
b. The following parties named in the complaint or cross-complaint	
(1) have not been served (specify names and explain why not):	
(2) have been served but have not appeared and have not been	dismissed (specify names):
(3) have had a default entered against them (specify names):	
c. The following additional parties may be added (specify names, nature of in they may be served):	volvement in case, and date by which
4. Description of case	
	ncluding causes of action):

		CIVI-	110
D	PLAINTIFF/PETITIONER: EFENDANT/RESPONDENT:	CASE NUMBER:	
4.	b. Provide a brief statement of the case, including any damages. (If personal injury dam damages claimed, including medical expenses to date [indicate source and amount], earnings to date, and estimated future lost earnings. If equitable relief is sought, described.	l, estimated future medical expenses, lo	
5.	(If more space is needed, check this box and attach a page designated as Attachia Jury or nonjury trial The party or parties request a jury trial a nonjury trial. (If more than a requesting a jury trial):	nment 4b.) one party, provide the name of each pa	nrty
6.	 Trial date a The trial has been set for (date): b No trial date has been set. This case will be ready for trial within 12 months of not, explain): c. Dates on which parties or attorneys will not be available for trial (specify dates and explain): 	•	;
7.	Estimated length of trial The party or parties estimate that the trial will take (check one): a days (specify number): b hours (short causes) (specify):		
8.	Trial representation (to be answered for each party) The party or parties will be represented at trial by the attorney or party listed in the attorney: b. Firm: c. Address: d. Telephone number: e. E-mail address:	er:	
	e. E-mail address: g. Party reprint Additional representation is described in Attachment 8.	resented:	
9.	Preference This case is entitled to preference (specify code section):		
10.	Alternative dispute resolution (ADR)		
	in rule 3.221 to the client and reviewed ADR options with the client.		the
	b. Referral to judicial arbitration or civil action mediation (if available).		,.
	(1) This matter is subject to mandatory judicial arbitration under Code of Civil F mediation under Code of Civil Procedure section 1775.3 because the amount statutory limit.	Procedure section 1141.11 or to civil act unt in controversy does not exceed the	ion
	(2) Plaintiff elects to refer this case to judicial arbitration and agrees to limit rec Civil Procedure section 1141.11.	covery to the amount specified in Code	of
	(3) This case is exempt from judicial arbitration under rule 3.811 of the Californ mediation under Code of Civil Procedure section 1775 et seg. (specify exe	nia Rules of Court or from civil action	

				CIN-110
PLAINTIFF/PETITION	IER:	**************************************	CASE NUMBER:	
DEFENDANT/RESPONDS	ENT:			
	process or processes that the party cipated in (check all that apply and			o participate in, or
	The party or parties completing this form are willing to participate in the following ADR processes (check all that apply):	participate in or have alre	npleting this form in the ca eady completed an ADR p processes (attach a copy	rocess or processes,
(1) Mediation		Mediation session	on not yet scheduled on scheduled for (date): lete mediation by (date): leted on (date):	
(2) Settlement conference		Settlement confe	erence not yet scheduled erence scheduled for (date lete settlement conference erence completed on (date	by (date):
(3) Neutral evaluation		Neutral evaluation Agreed to compl	on not yet scheduled on scheduled for (date): lete neutral evaluation by (on completed on (date):	(date):
(4) Nonbinding judicial arbitration		Judicial arbitration Agreed to comple	on not yet scheduled on scheduled for (date): lete judicial arbitration by (on completed on (date):	date):
(5) Binding private arbitration		Private arbitratio	on not yet scheduled on scheduled for (date): lete private arbitration by (on on completed on (date):	date):
(6) Other (specify):			heduled for (<i>date</i>): lete ADR session by (<i>date</i>)):

	CM-110
PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
 11. Insurance a. Insurance carrier, if any, for party filing this statement (name): b. Reservation of rights: Yes No c. Coverage issues will significantly affect resolution of this case (explain): 	
12. Jurisdiction Indicate any matters that may affect the court's jurisdiction or processing of this case and of Bankruptcy Other (specify): Status:	describe the status.
13. Related cases, consolidation, and coordination a. There are companion, underlying, or related cases. (1) Name of case: (2) Name of court: (3) Case number: (4) Status: Additional cases are described in Attachment 13a. b. A motion to consolidate coordinate will be filed by (name)	me party):
14. Bifurcation The party or parties intend to file a motion for an order bifurcating, severing, or coord action (specify moving party, type of motion, and reasons):	finating the following issues or causes of
15. Other motions The party or parties expect to file the following motions before trial (specify moving p	party, type of motion, and issues):
a The party or parties have completed all discovery. b The following discovery will be completed by the date specified (describe all anti-	icipated discovery): <u>Date</u>
 The following discovery issues, including issues regarding the discovery of electronic anticipated (specify): 	ronically stored information, are

	CIM-110
PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
 17. Economic litigation a. This is a limited civil case (i.e., the amount demanded is \$25,000 or less) and of Civil Procedure sections 90-98 will apply to this case. b. This is a limited civil case and a motion to withdraw the case from the economic discovery will be filed (if checked, explain specifically why economic litigation should not apply to this case): 	nic litigation procedures or for additional
18. Other issues The party or parties request that the following additional matters be considered of conference (specify):	or determined at the case management
19. Meet and confer a The party or parties have met and conferred with all parties on all subjects recof Court (if not, explain):	quired by rule 3.724 of the California Rules
 After meeting and conferring as required by rule 3.724 of the California Rules of C (specify): 	ourt, the parties agree on the following
20. Total number of pages attached (if any): I am completely familiar with this case and will be fully prepared to discuss the status of discuss well as other issues raised by this statement, and will possess the authority to enter into the case management conference, including the written authority of the party where require Date:	stipulations on these issues at the time of
(TYPE OR PRINT NAME)	(SIGNATURE OF PARTY OR ATTORNEY)
	(Section 2012)
<u> </u>	
	(SIGNATURE OF PARTY OR ATTORNEY) signatures are attached.



CONTRA COSTA COUNTY SUPERIOR COURT ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION

All judges in the Civil Trial Delay Reduction Program agree that parties should consider using Alternative Dispute Resolution (ADR) to settle their cases. To tell the court you will use ADR:

- Choose ADR on the Case Management Form (CM-110);
- File a Stipulation and Order to Attend ADR and Continue First Case Management Conference 90-Days (local court form); or
- Agree to ADR at your first court appearance.

Questions? Email adrweb@contracosta.courts.ca.gov or call (925) 608-2075

MEDIATION

Mediation is often faster and less expensive than going to trial. Mediators help people who have a dispute talk about ways they can settle their case. Parties email, fax or visit the ADR Programs office to get a list of mediators. After parties have agreed on a mediator, they must write a summary (5 pages or less) explaining the facts, legal arguments, and legal authority for their position. They must send this summary to the other parties and the mediator at least 5 court days before mediation starts.

ALL parties and attorneys must go to mediation. Mediation can be held whenever and wherever the parties and the mediator want, as long as they finish before the court deadline. In some kinds of court cases, parties have the chance to mediate in the courthouse on their trial day.

Most mediators begin by talking with the parties together, helping them focus on the important issues. The mediator may also meet with each party alone. Mediators often ask parties for their ideas about how to settle the case. Some mediators tell the parties how much money they think a case is worth, or tell them what they think might happen if the case went to trial. Other mediators help the parties decide these things for themselves. No matter what approach a mediator takes, decisions about settling a case can only be made when all the parties agree.

If the parties go through the court ADR program, mediators do not charge fees for the first half hour spent scheduling or preparing for mediation. They also do not charge fees for the first two hours of mediation. If parties need more time, they must pay the mediators regular fees. Some mediators ask for a deposit before mediation starts. Mediators who do this must give back whatever is left after counting the time he or she spent preparing for or doing the mediation. A party whose court fees have been waived (cancelled) may ask if their mediation fees or deposit can be waived.

If parties agree about how they will settle their case, they can choose to keep it private, write it up as a contract, or ask the judge to make it a court order. What parties say and agree to in mediation is confidential (private).

PRIVATE MEDIATION

Private mediation works in the same way as judicial mediation, but the parties do not go through the ADR Programs office. Parties choose a mediator on their own, and pay the mediator's normal fees.

JUDICIAL ARBITRATION (non-binding)

In judicial arbitration, an independent attorney (arbitrator) looks at the evidence, listens to the parties and their witnesses, and decides how the case will be settled. Judicial arbitration is less formal than court. Parties email, fax or visit the ADR Programs office to get a list of arbitrators. If they cannot agree on an arbitrator, the court will assign one. The judge can send cases to arbitration if there is less than \$50,000 in dispute. The person who started the court case can make sure the case goes to arbitration if they agree to limit the amount they are asking for to \$50,000. Parties can also agree they want to use judicial arbitration. The arbitrator must send their decision (award) to the court within 10 days of the last hearing. The award becomes a court judgment unless a party asks the court to review the case within 60 days. Parties must use the ADR-102 form to ask for a new court hearing (called a trial de novo.) Judicial arbitrators charge \$150 per case or per day.

PRIVATE ARBITRATION (non-binding and binding)

Private, non-binding arbitration is the same as judicial arbitration, except that the parties do not go through the ADR Programs office to choose an arbitrator, and the arbitrator's award will not become a judgment of the court unless all parties agree. Parties must pay the arbitrator's normal fees.

Binding arbitration is different from judicial or private non-binding arbitration because the arbitrator's decision is final. Parties give up their right to have a judge review their case later (except for reasons listed in California Code of Civil Procedure, Section 1286.2.) Binding arbitration rules are listed in California Code of Civil Procedure, Sections 1280-1288.8. Parties may also agree any time before the judge has made a decision that ends the case to switch to binding arbitration. Parties choose the arbitrator on their own, and must pay the arbitrator's normal (not \$150) fees.

SETTLEMENT MENTOR CONFERENCE

Settlement mentors are independent, experienced trial attorneys that a judge has assigned to help parties look for ways to settle their case. The conference is free and is held in the courthouse. It is often held on the morning of trial, but it can be scheduled anytime. These conferences usually last two or three hours. Parties do not present evidence and do not call witnesses. Parties can ask the settlement mentor to keep some information confidential (private) from the other party, but not from the judge. The settlement mentor can share any information with the judge, or involve the judge in settlement discussions. All principals, clients, and claims representatives must attend the settlement mentor conference.

NEUTRAL CASE EVALUATION

In neutral case evaluation, an independent attorney (evaluator) reviews documents and listens to each party's side of the case. The evaluator then tells the parties what they think could happen if the case went to trial. Many people use the evaluator's opinion to reach an agreement on their own, or use this information later in mediation or arbitration to settle their case.

Parties email, fax or visit the ADR Programs office to get a list of evaluators. After parties have agreed on an evaluator, they must write a summary (5 pages or less) explaining the facts, legal arguments, and legal authority for their position. They must send this summary to the other parties and the evaluator at least 5 court days before evaluation starts. ALL parties and their attorneys must go to neutral case evaluation. The evaluation can be held whenever and wherever the parties and the evaluator want, as long as they finish before the court deadline. If the parties go through the court's ADR program, evaluators do not charge any fees for the first half hour spent scheduling or preparing for the evaluation conference. They also do not charge fees for the first two hours of the evaluation. If parties need more time, they must pay that evaluators regular fees. Some evaluators ask for a deposit before evaluation starts. Evaluators who do this must give back whatever is left after counting the time he or she spent preparing for or doing the evaluation. A party whose court fees have been waived (cancelled) may ask if their evaluation fees or deposit can be waived.

TEMPORARY JUDGE

Some parties want a trial, but want to choose who will decide the case and when the trial will take place. Parties can agree on an attorney that they want the court to appoint as a temporary judge for their case. (See Article 6, Section 21 of the State Constitution and Rule 2.830 of the California Rules of Court.) Temporary judges have nearly the same authority as a superior court judge to conduct a trial and make decisions. As long as the parties meet the court deadline, they can schedule the trial at their own and the temporary judge's convenience.

Each of the temporary judges on the court's panel has agreed to serve at no charge for up to 5 court days. If the parties need more time, they must pay that person's regular fees. All parties and their lawyers must attend the trial, and provide a copy of all briefs or other court documents to the temporary judge at least two weeks before the trial. These trials are similar to other civil trials, but are usually held outside the court. The temporary judge's decision can be appealed to the superior court. There is no option for a jury trial. The parties must provide their own court reporter.

SPECIAL MASTER

A special master is a private lawyer, retired judge, or other expert appointed by the court to help make day-to-day decisions in a court case. The special master's role can vary, but often includes making decisions that help the discovery (information exchange) process go more smoothly. He or she can make decisions about the facts in the case. Special masters can be especially helpful in complex cases. The trial judge defines what the special master can and cannot do in a court order.

Special masters often issue both interim recommendations and a final report to the parties and the court. If a party objects to what the special master decides or reports to the court, that party can ask the judge to review the matter. In general, the parties choose (by stipulation) whom they want the court to appoint as the special master, but there are times (see California Code of Civil Procedure Section 639), when the court may appoint a special master or referee without the parties' agreement. The parties are responsible to pay the special master's regular fees.

COMMUNITY MEDIATION SERVICES

Mediation Services are available through non-profit community organizations. These low-cost services are provided by trained volunteer mediators. For more information about these programs contact the ADR Program at adrweb@contracosta.courts.ca.gov

Case 3:20-cv-06682-TSH Document 1-1 Filed 09/23/20 Page 36 of 37



Service of Process Transmittal

08/25/2020

CT Log Number 538149071

TO:

David K. White, President & CEO Baymark Health Services Inc. 1720 LAKEPOINTE DR STE 117 LEWISVILLE, TX 75057-6425

RE: **Process Served in California**

FOR: Medmark Services, Inc. (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION: JIMMY WALSH, etc., Pltf. vs. MEDMARK SERVICES, INC., Dft.

DOCUMENT(S) SERVED:

COURT/AGENCY: None Specified

Case # C2001535

NATURE OF ACTION: Medical Injury - Improper Care and Treatment - -

ON WHOM PROCESS WAS SERVED: C T Corporation System, Los Angeles, CA DATE AND HOUR OF SERVICE: By Process Server on 08/25/2020 at 12:54

JURISDICTION SERVED: California

APPEARANCE OR ANSWER DUE: None Specified ATTORNEY(S) / SENDER(S): None Specified

ACTION ITEMS: SOP Papers with Transmittal, via UPS Next Day Air, 1ZX212780111965182

Image SOP

Email Notification, Susan Meyercord smeyercord@medmark.com Email Notification, Esther Cole-Torres ecole-torres@baymark.com

SIGNED: C T Corporation System

208 LaSalle Ave ADDRESS:

Suite 814

Chicago, IL 60604

For Questions: 866-539-8692

CorporationTeam@wolterskluwer.com



PROCESS SERVER DELIVERY DETAILS

Date: Tue, Aug 25, 2020

Server Name: judith smith

Location: Los Angeles, CA-LA

Entity Served MedMark Services, Inc.

Agent Name

Case Number C20-01535

Jurisdiction CA-LA



EXHIBIT B

1 2 3 4 5 6	COOLEY LLP BENJAMIN H. KLEINE (257225) (bkleine@cooley.com) KELSEY R. SPECTOR (321488) (kspector@cooley.com) 101 California Street, 5th Floor San Francisco, California 94111-5800 Telephone: +1 415 693 2000 Facsimile: +1 415 693 2222 Attorneys for Defendant MEDMARK SERVICES, INC.	
7 8		
9	UNITED STATES	DISTRICT COURT
10	NORTHERN DISTRI	CT OF CALIFORNIA
11		
12	JIMMY WALSH, on behalf of himself and all others similarly situated,	Case No.
13	Plaintiff,	NOTICE TO PLAINTIFF OF REMOVAL OF ACTION
14	V.	
15	MEDMARK SERVICES, INC.,	California Superior Court County of Contra Costa
16	Defendant.	Case No. C20-01535
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COOLEY LLP ATTORNEYS AT LAW SAN FRANCISCO

1	TO: JIMMY WALSH							
2	NOTICE IS HEREBY GIVEN that on September 23, 2020, Defendant MedMark Services,							
3	Inc., removed the action docketed in the Superior Court of the State of California, County of Contra							
4	Costa as Case No. C20-01535 to the United States District Court for the Northern District of							
5	California by filing a Notice of Removal of Civil Action with that Court, a copy of which is attached							
6	to this Notice.	to this Notice.						
7	Dated: September 23, 2020	OOLEY LLP						
8								
9	Ву	: /s/ Benjamin Kleine						
10		Benjamin Kleine						
11	Att MI	torneys for Defendant EDMARK SERVICES, INC.						
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COOLEY LLP ATTORNEYS AT LAW SAN FRANCISCO	2	NOTICE TO PLAINTIFF OF REMOVAL OF ACTION						

EXHIBIT C

COOLEY LLP BENJAMIN H. KLEINE (257225)	
(bkleine@cooley.com) KELSEY R. SPECTOR (321488)	
kspector@cooley.com) 101 California Street, 5th Floor	
San Francisco, California 94111-5800	
San Francisco, California 94111-5800 Felephone: +1 415 693 2000 Facsimile: +1 415 693 2222	
ttorneys for Defendant	
MEDMARK SERVICES, INC.	
SUPERIOR COURT OF THE	E STATE OF CALIFORNIA
COUNTY OF CO	ONTRA COSTA
JIMMY WALSH, on behalf of himself and all	Case No. C20-01535
others similarly situated,	No. 20 To 20
Plaintiff,	NOTICE OF FILING OF NOTICE OF REMOVAL
V.	Trial Date: None Yet
MEDMARK SERVICES, INC.,	Date Action Filed: August 10, 2020
Defendant.	
	1
NOTICE OF FILING OF NOTICE OF	REMOVAL – CASE No. C20-01535

COOLEY LLP ATTORNEYS AT LAW COLORADO

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD: PLEASE TAKE NOTICE that, on this date, MedMark Services, Inc., is filing with the United States District Court for the Northern District of California its Notice of Removal of Civil Action, a copy of which is attached to this Notice of Filing. Pursuant to the provisions of 28 U.S.C. § 1446(d), the filing of the Notice of Removal of Civil Action effects the removal of this action from the Superior Court's jurisdiction, and the Superior Court "shall proceed no further unless and until the case is remanded" by the federal court." Id. Dated: September 23, 2020 COOLEY LLP By: /s/ Benjamin Kleine Benjamin Kleine Attorneys for Defendant MEDMARK SERVICES, INC. - 2 -

COOLEY LLP
ATTORNEYS AT LAW
COLORADO

CERTIFICATE OF SERVICE 1 I am a citizen of the United States and a resident of the State of California. I am 2 employed in San Francisco County, State of California, in the office of a member of the bar of 3 this Court, at whose direction the service was made. I am over the age of eighteen years, and not 4 a party to the within action. My business address is Cooley LLP, 101 California Street, 5th Floor, 5 San Francisco, California 94111-5800. On September 23, 2020, I served the documents 6 described below in the manner described below: 7 8 NOTICE OF FILING OF NOTICE OF REMOVAL 9 (BY U.S. MAIL) I am personally and readily familiar with the business practice of X Cooley LLP for collection and processing of correspondence for mailing with the United States Postal Service, and I caused such envelope(s) with postage thereon 10 fully prepaid to be placed in the United States Postal Service at San Francisco, 11 California. 12 (BY ELECTRONIC MAIL) I am personally and readily familiar with the business X practice of Cooley LLP for the preparation and processing of documents in portable document format (PDF) for e-mailing, and I caused said documents to be 13 prepared in PDF and then served by electronic mail to the parties listed below. 14 on the following part(ies) in this action: 15 Todd M. Friedman 16 Adrian R. Bacon Meghan E. George 17 Law Offices of Todd M. Freidman, P.C. 21550 Oxnard Street, Suite 780 18 Woodland Hills, CA 91367 19 Tel: 323-306-4234 Email: tfriedman@toddflaw.com: 20 abacon@toddflaw.com, mgeorge@toddflaw.com 21 Attorneys for Plaintiffs, Jimmy Walsh, on behalf of himself, and all others similarly situated 22 23 Executed on September 23, 2020, at San Francisco, California. 24 25 26 Adriana Vera 27 234291427 28 - 3 -

COOLEY LLP ATTORNEYS AT LAW COLORADO

EXHIBIT D



Case Report



Home

Complaints/Parties

Actions

Minutes

Pending Hearings

Case Report

Images

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Case CIVMSC20-01535 - WALSH VS MEDMARK SERVICES, INC.

Case CIVMSC20-01535 - Complaints/Parties

Complaint Number: 1

Complaint Type:COMPLAINTFiling Date:08/10/2020Complaint Status:ACTIVE

Party Number	Party Type	Party Name	Attorney	Party Status
1	PLAINTIFF	JIMMY WALSH	FRIEDMAN, TODD M.	First Paper Fee Paid
2	DEFENDANT	MEDMARK SERVICES, INC.	<u>Unrepresented</u>	Serve Required (WaitS)

Case CIVMSC20-01535 - Actions/Minutes

Viewed	Date	Action Text	Disposition	Image		
	01/04/2021 8:30 AM DEPT. 21	CASE MANAGEMENT CONFERENCE				
	10/14/2020 7:00 AM DEPT. 21 CHECK FOR PROOF OF SERVICE					
	08/10/2020	CLERK`S TICKLER TO CHECK FOR PROOF OF SERVICE WAS SET FOR 10/14/20 AT 7:00 IN DEPT. 21				
	08/10/2020	CASE MANAGEMENT CONFERENCE WAS SET FOR 1/04/21 AT 8:30 IN DEPT. 21				
	08/10/2020 CASE HAS BEEN ASSIGNED TO DEPT. 21					
	08/10/2020	CASE ENTRY COMPLETE	Not Applicable			
	08/10/2020	ORIGINAL SUMMONS ON COMPLAINT FILED 08/10/2020 OF JIMMY WALSH FILED	Not Applicable	N/A		
	08/10/2020	COLOR OF FILE IS RED	Not Applicable			
	08/10/2020	COMPLAINT FILED. SUMMONS IS ISSUED	Not Applicable	N/A		
	Minutes You are Not Authorized to View Minutes prior to 12/31/2099					

Case CIVMSC20-01535 - Pending Hearings

Date	Action Text	Disposition	Image

 \parallel 01/04/2021 8:30 AM DEPT. 21 \parallel CASE MANAGEMENT CONFERENCE \parallel

1	COOLEY LLP BENJAMIN H. KLEINE (257225) (bkleine@co	olev com)
2	KELSEY R. SPECTOR (321488) (kspector@cod 101 California Street, 5th Floor	oley.com)
3	San Francisco, California 94111-5800	
4	Telephone: +1 415 693 2000 Facsimile: +1 415 693 2222	
5	Attorneys for Defendant	
6	MEDMARK SERVICES, INC.	3
7		
8		
9		
10		
11		
12	UNITED STATES	DISTRICT COURT
13	NORTHERN DISTRI	CT OF CALIFORNIA
14		
15	JIMMY WALSH, on behalf of himself	Case No.
	and all others similarly situated,	California Superior Court
16	Plaintiff,	County of Contra Costa Case No. C20-01535
17	V.	DECLARATION OF FRANK BAUMANN ISO
18	MEDMARK SERVICES, INC.,	MEDMARK SERVICES, INC.'S NOTICE OF REMOVAL OF ACTION PURSUANT TO 28
19	Defendant.	U.S.C. §§ 1332, 1441, & 1453
20		
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COOLEY LLP ATTORNEYS AT LAW		

DECL. OF FRANK BAUMANN

SAN FRANCISCO

1	I, Frank Baumann, declare as follows:
2	1. I am the President of MedMark Services, Inc. ("MedMark"). I have direct
3	knowledge of MedMark's operations, including the size of its patient base. I submit this declaration
4	in support of MedMark's Notice of Removal of Action Pursuant to 28 U.S.C. §§ 1332, 1441, &
5	1453.
6	2. As of November 1, 2019, MedMark had over 36,000 active patients throughout the
7	United States.
8	3. As of November 1, 2019, MedMark had over 12,000 active patients in California.
9	I declare under penalty of perjury that the foregoing is true and correct.
10	Executed on September 23, 2020 in Lewisville, Texas.
11	
12	1
13	Dated: September 23, 2020 By:
14	Prank Baumann
15	234299947
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COOLEY LLP ATTORNEYS AT LAW SAN FRANCISCO

-6 Filed 09/23/20 Page 1 of 1 **SHEET** Case 3:20-cv-06682-TSH_Document

The JS-CAND 44 civil cover sheet and the information contained herein neither

except as provided by local ru Court to initiate the civil dock	les of court. This form, approvet sheet. (SEE INSTRUCTIONS C	ed in its original fo	orm by the J	udicial Conference of t	the Unit	ed States in September 1974,	is required for the Clerk of	
I. (a) PLAINTIFFS JIMMY WALSH, on b	ehalf of himself and all of	hers similarly s	ituated,	DEFENDANTS MEDMARK S		ICES, INC.		
(b) County of Residence of First Listed Plaintiff Contra Costa County (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)				
				NOTE: IN LAND C THE TRAC	CONDEN	MNATION CASES, USE THE LO AND INVOLVED.	OCATION OF	
L/O of Todd M. Friedman,	Address, and Telephone Number) acon, Meghan E. George and Hills, CA 91367, Tel: 323-3	06-4234		Attorneys (If Known) Cooley LLP, Benjamine H. Kleine (25	7225), K	telsey R. Spector (321488) sco, CA 94111, Tel: 415-693-2	000	
II. BASIS OF JURIS	SDICTION (Place an "X" in	One Box Only)			RINCI	PAL PARTIES (Place an	"X" in One Box for Plaintiff	
1 U.S. Government Plaintif	ff 3 Federal Question (U.S. Government No	t a Party)	,	r Diversity Cases Only) PTF en of This State		and One Box for Defendant) DEF PTF DEF 1 Incorporated or Principal Place 4 4		
2 U.S. Government Defend		•	Citizen of Another State 2 Citizen or Subject of a 3		of Business In This S Incorporated <i>and</i> Print of Business In Anoth Foreign Nation	ncipal Place 5 🗶 5		
			roleig	n Country				
IV. NATURE OF ST	UIT (Place an "X" in One Box	Only) RTS		FORFEITURE/PENA	LTV	BANKRUPTCY	OTHER STATUTES	
110 Insurance	PERSONAL INJURY	PERSONAL I	NHIDV	625 Drug Related Seiz		422 Appeal 28 USC § 158	375 False Claims Act	
120 Marine 130 Miller Act	310 Airplane	365 Personal Inju		Property 21 USC §		423 Withdrawal 28 USC § 157	376 Qui Tam (31 USC § 3729(a))	
140 Negotiable Instrument	315 Airplane Product Liability 320 Assault, Libel & Slander	367 Health Care/		LABOR		PROPERTY RIGHTS	400 State Reapportionment	
150 Recovery of Overpayment Of Veteran's Benefits	330 Federal Employers' Liability	Pharmaceutic Injury Produ 368 Asbestos Per	ct Liability	710 Fair Labor Standar 720 Labor/Managemer		820 Copyrights 830 Patent	410 Antitrust 430 Banks and Banking 450 Commerce	
151 Medicare Act	340 Marine 345 Marine Product Liability	Product Liab	ility	Relations 740 Railway Labor Ac	·t	835 Patent—Abbreviated New Drug Application	460 Deportation	
152 Recovery of Defaulted Student Loans (Excludes	350 Motor Vehicle 355 Motor Vehicle Product	PERSONAL PR 370 Other Fraud	OPERTY	751 Family and Medica Leave Act		840 Trademark	470 Racketeer Influenced & Corrupt Organizations	
Veterans)	Liability	371 Truth in Lend		790 Other Labor Litiga	ation	SOCIAL SECURITY	480 Consumer Credit	
153 Recovery of Overpayment of Veteran's Benefits	★ 360 Other Personal Injury 362 Personal Injury -Medical	380 Other Person Damage		791 Employee Retirem Income Security A	nent	861 HIA (1395ff) 862 Black Lung (923)	485 Telephone Consumer Protection Act	
160 Stockholders' Suits	Malpractice	385 Property Dan Liability	nage Product	IMMIGRATION	1	863 DIWC/DIWW (405(g)) 864 SSID Title XVI	490 Cable/Sat TV 850 Securities/Commodities/	
190 Other Contract	CIVIL RIGHTS	PRISONER PET	TITIONS	462 Naturalization Application		865 RSI (405(g))	Exchange	
195 Contract Product Liability 196 Franchise	440 Other Civil Rights	HABEAS CORPUS		465 Other Immigration	FEDERAL TAX SUITS	890 Other Statutory Actions		
REAL PROPERTY	441 Voting	463 Alien Detain		Actions		870 Taxes (U.S. Plaintiff or	891 Agricultural Acts 893 Environmental Matters	
210 Land Condemnation	442 Employment 443 Housing/	510 Motions to V Sentence	acate			Defendant)	895 Freedom of Information	
220 Foreclosure	Accommodations	530 General				871 IRS—Third Party 26 USC § 7609	Act	
230 Rent Lease & Ejectment	445 Amer. w/Disabilities-	535 Death Penalt	y			v	896 Arbitration	
240 Torts to Land	Employment 446 Amer. w/Disabilities—Other	OTHE	R				899 Administrative Procedure Act/Review or Appeal o	
245 Tort Product Liability	448 Education	540 Mandamus &	Other				Agency Decision	
290 All Other Real Property	, to Buttune	550 Civil Rights 555 Prison Condi	tion				950 Constitutionality of State Statutes	
		560 Civil Detaine Conditions o	ee— f				Statutes	
V. ORIGIN (Place at	n "X" in One Box Only)							
1 Original Proceeding	Removed from 3	Remanded from Appellate Court	4 Reins Reope	tated or 5 Transfer ened Another		6 Multidistrict (specify) Litigation–Tran	8 Multidistrict sfer Litigation–Direct File	
VI. CAUSE OF	te the U.S. Civil Statute under	which you are filin	ng (Do not c	ite jurisdictional statutes u	unless di	versity):		
ACTION 28	8 U.S.C. §§ 1332, 1441, & 1453							
	ief description of cause: laintiff brings a putative c	lass action agai	nst Defen	dant for violation of	f the C	alifornia Data Breach Ac	et and related claims	
Plaintiff brings a putative class action against Defendant for violation of the California Data Breach Act and related claims.								
VII. REQUESTED I COMPLAINT:	N ✓ CHECK IF THIS IS A UNDER RULE 23, Fed	CLASS ACTION I. R. Civ. P.) DEM	AND \$		CHECK YES only if den JURY DEMAND:	nanded in complaint: X Yes No	
VIII. RELATED CAS IF ANY (See instr				DOCKET NU	MBER			

DATE 09/23/2020

(Place an "X" in One Box Only)

DIVISIONAL ASSIGNMENT (Civil Local Rule 3-2)

× SAN FRANCISCO/OAKLAND

SAN JOSE

EUREKA-MCKINLEYVILLE

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: MedMark Services Hit with Former Patient's Class Action Over November 2019 Data Breach