

Service Manager Bulletin

TITLE:

Climate system heating performance (HVCH) Customer information

GROUP: 87	NO: 001	ISSUING DEPARTMENT:	CAR MARKET: United States and Canada	
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“Right first time in Time”

DESCRIPTION:

If customer experiences poor heating performance from the Climate system and has DTC CCM U133A93 set, please follow advice under service.

CSC Customer Symptom Codes

Code	Description
UJ	Parking heater/Does not work
8E	Temperature control/Heater not hot enough in front section
TN	Temperature control/Heater does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
CCM	U133A93	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2023		-	201835-999952
225							2019-2023		-	201817-999952
227							2019-2023		-	201846-999952
234							2017-2017		-	201617-999952
235							2017-2023		-	201624-999952
236							2017-2023		-	201646-999952
238							2018-2023		-	201646-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246							2018-2023		-	201717-999952
256							2016-2023		-	201505-999952

SERVICE:

If a replacement part is available, follow the advice in VIDA for repair instruction.

Note: If there is **NO** replacement part available, please see below

Temporary alternative way to generate heat, customer can change drive mode to **POWER or AWD** to start the combustion engine and thereby generate heat to the climate system.

(do not use Pure or Hybrid drive mode)

Please follow the advice in Owner's Manual how to change drive mode.

This applies only SPA Hybrid vehicles.

Reference Technical Journal 36414