



Return to IDX
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXXXX>>

Enrollment Deadline: October 10, 2026

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

July 10, 2026

NOTICE OF DATA BREACH

Dear <<First Name>> <<Last Name>>,

ABC Phones of North Carolina, Inc., d/b/a Victra (“Victra”) is writing to inform you of a data security incident that compromised some personal information about you. This letter provides you with details about the incident, steps we are taking in response, and recommendations to help you protect against potential misuse of your information.

What Happened. Victra has determined that a bad actor gained unauthorized access to one of our employee’s email accounts on April 22, 2026. We discovered the attack shortly after it occurred and terminated the bad actor’s access the same day, April 22. We also initiated an investigation. During that investigation, on May 8, 2026, Victra determined some files the attacker may have accessed included personal information about Victra suppliers, including you.

What Information Was Involved? The affected personal information about you includes your first and last name, along with the following: << impacted data element(s)>>. We are not aware of any misuse of the information at the time of this writing

What We Are Doing. Upon discovering the attack shortly after it began, Victra promptly disabled the victim employee’s account and terminated the attacker’s access to our systems. We have taken steps to reduce the likelihood of a similar event occurring in the future, including strengthening our access controls.

We are offering you complimentary identity theft protection services through IDX. Those services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. Although we are unaware of any misuse of the affected information, it is always a good idea to remain vigilant for signs of identity theft and other fraud. We recommend that you review the “Further Steps You Can Take to Protect Your Information” enclosed with this letter for additional actions you can take to protect your information. We also encourage you to enroll in the complimentary IDX services described in this letter by calling (833) 788-9712, going to <https://app.idx.us/account-creation/protect>, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time.

For More Information. If you have questions about this incident, please contact Melissa Garcia Macias at (855) 591-7811 or consumer.privacy@victra.com. You may also write to us at the address below.

Victra is committed to protecting the security of our customers' information, and we appreciate your understanding. Please note that we will not send any electronic communications regarding this incident and ask that you do not share personal information electronically.

Sincerely,

Victra
4820 Emperor Blvd,
Durham, North Carolina 27703