IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF KENTUCKY LOUISVILLE DIVISION

LIFEBACK RECOVERY CENTER, PLLC, on behalf of plaintiff and)
the class members defined herein,)
Plaintiff,) Cause No. 3:18-cv-724-CHB
v.))
WALMART INC.,	
and JOHN DOES 1-10,))
Defendants.	

COMPLAINT - CLASS ACTION

MATTERS COMMON TO MULTIPLE COUNTS

INTRODUCTION

- 1. Plaintiff LifeBack Recovery Center, PLLC ("LifeBack"), brings this action to secure redress for the actions of defendant Walmart Inc. d/b/a Walmart Pharmacy, in sending or causing the sending of unsolicited advertisements to telephone facsimile machines in violation of the Telephone Consumer Protection Act, 47 U.S.C. §227 ("TCPA") and the common law.
- 2. The TCPA expressly prohibits unsolicited fax advertising. Unsolicited fax advertising damages the recipients. The recipient is deprived of its paper and ink or toner and the use of its fax machine. The recipient also wastes valuable time it would have spent on something else. Unsolicited faxes prevent fax machines from receiving and sending authorized faxes, cause wear and tear on fax machines, and require labor to attempt to identify the source and purpose of the unsolicited faxes.

PARTIES

- 3. Plaintiff LifeBack is a limited liability company chartered under Kentucky law with offices located at 700 Envoy Circle, Louisville, Kentucky 40299, where it maintains telephone facsimile equipment.
- 4. Defendant Walmart Inc. d/b/a Walmart Pharmacy ("Walmart Pharmacy"), is an Delaware corporation and maintains its principal place of business at 702 SW 8th Street, Bentonville, Arkansas 72716.
- 5. John Does 1-10 are other natural or artificial persons that were involved in the sending of the facsimile advertisements described below. Plaintiff does not know who they are.

JURISDICTION AND VENUE

- 6. This Court has jurisdiction under 28 U.S.C. §§1331 and 1367. Mims v. Arrow Financial Services, LLC, 132 S. Ct. 740, 751-53 (2012); Brill v. Countrywide Home Loans, Inc., 427 F.3d 446 (7th Cir. 2005).
 - 7. Personal jurisdiction exists in Kentucky, in that defendants:
 - a. Have committed tortious acts in Kentucky by causing the transmission of unlawful communications into the state.
 - **b.** Have transacted business in Kentucky.
 - **c.** Are located in Kentucky.
 - 8. Venue in this District is proper for the same reason.

FACTS

9. On or about August 10, 2016, plaintiff LifeBack received the unsolicited fax

advertisement attached as Exhibit A on its facsimile machine.

- 10. Discovery may reveal the transmission of additional faxes as well.
- 11. Defendant Walmart Pharmacy is responsible for sending or causing the sending of the faxes.
- 12. Defendant Walmart Pharmacy as the entity whose products or services were advertised in the faxes, derived economic benefit from the sending of the faxes.
- 13. Defendant Walmart Pharmacy either negligently or willfully violated the rights of plaintiff and other recipients in sending the faxes.
- 14. Plaintiff had no prior relationship with defendant and had not authorized the sending of fax advertisements to plaintiff.
- 15. On information and belief, the fax attached hereto was sent as part of a mass broadcasting of faxes.
 - 16. The fax does not contain an "opt out" notice that complies with 47 U.S.C. § 227.
- 17. The TCPA provides for affirmative defenses of consent or an established business relationship. Both defenses are conditioned on the provision of an opt out notice that complies with the TCPA. *Holtzman v. Turza*, 728 F.3d 682 (7th Cir. 2013); *Nack v. Walburg*, 715 F.3d 680 (8th Cir. 2013).
- 18. On information and belief, defendant has transmitted similar unsolicited fax advertisements to at least 40 other persons in Kentucky.
- 19. There is no reasonable means for plaintiff or other recipients of defendant's unsolicited advertising faxes to avoid receiving illegal faxes. Fax machines must be left on and ready

to receive the urgent communications authorized by their owners.

COUNT I - TCPA

- 20. Plaintiff incorporates ¶¶ 1-19.
- 21. The TCPA makes unlawful the "use of any telephone facsimile machine, computer or other device to send an unsolicited advertisement to a telephone facsimile machine ..." 47 U.S.C. §227(b)(1)(C).
 - 22. The TCPA, 47 U.S.C. §227(b)(3), provides:

Private right of action.

A person or entity may, if otherwise permitted by the laws or rules of court of a State, bring in an appropriate court of that State-

- (A) an action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation,
- (B) an action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or
- (C) both such actions.

If the Court finds that the defendant willfully or knowingly violated this subsection or the regulations prescribed under this subsection, the court may, in its discretion, increase the amount of the award to an amount equal to not more than 3 times the amount available under the subparagraph (B) of this paragraph.

- 23. Plaintiff and each class member suffered damages as a result of receipt of the unsolicited faxes, in the form of paper and ink or toner consumed as a result. Furthermore, plaintiff's statutory right of privacy was invaded.
 - 24. Plaintiff and each class member is entitled to statutory damages.

- 25. Defendant violated the TCPA even if its actions were only negligent.
- 26. Defendant should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

- 27. Pursuant to Fed. R. Civ. P. 23(a) and (b)(3), plaintiff brings this claim on behalf of a class, consisting of (a) all persons with fax numbers (b) who, on or after a date four years prior to the filing of this action (28 U.S.C. §1658), (c) were sent faxes by or on behalf of defendant Walmart Pharmacy promoting their goods or services for sale (d) and which did not contain an opt out notice as described in 47 U.S.C. § 227.
- 28. The class is so numerous that joinder of all members is impractical. Plaintiff alleges on information and belief that there are more than 40 members of the class.
- 29. There are questions of law and fact common to the class that predominate over any questions affecting only individual class members. The predominant common questions include:
 - a. Whether defendant engaged in a pattern of sending unsolicited fax advertisements;
 - b. The manner in which defendant compiled or obtained its list of fax numbers; and
 - c. Whether defendant thereby violated the TCPA.
- 30. Plaintiff will fairly and adequately protect the interests of the class. Plaintiff has retained counsel experienced in handling class actions and claims involving unlawful business practices. Neither plaintiff nor plaintiff's counsel have any interests which might cause them not

to vigorously pursue this action.

- 31. Plaintiff's claims are typical of the claims of the class members. All are based on the same factual and legal theories.
- 32. A class action is the superior method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendants is small because it is not economically feasible to bring individual actions.
- 33. Numerous courts have certified class actions under the TCPA. Holtzman v.

 Turza, No. 08 C 2014, 2009 WL 3334909 (N.D.Ill. Oct. 14, 2009), aff'd in part, rev'd in part,
 vacated in part, 728 F.3d 682 (7th Cir. 2013); Ballard RN Center, Inc. v. Kohll's Pharmacy and
 Homecare, Inc. 2015 IL 118644, 48 N.E.3d 1060; American Copper & Brass, Inc. v. Lake City Indus.
 Products, Inc., 757 F.3d 540, 544 (6th Cir. 2014); In re Sandusky Wellness Center, LLC, 570

 Fed.Appx. 437, 437 (6th Cir. 2014); Sandusky Wellness Center, LLC v. Medtox Scientific, Inc., 821

 F.3d 992, 998 (8th Cir. 2016); Sadowski v. Med1 Online, LLC, No. 07 C 2973, 2008 WL 2224892

 (N.D.Ill. May 27, 2008); CE Design Ltd. v. Cy's Crabhouse North, Inc., 259 F.R.D. 135 (N.D.Ill.
 2009); Targin Sign Systems, Inc. v. Preferred Chiropractic Center, Ltd., 679 F.Supp.2d 894 (N.D.Ill.
 2010); Garrett v. Ragle Dental Laboratory, Inc., No. 10 C 1315, 2010 WL 4074379 (N.D.Ill. Oct.
 12, 2010); Hinman v. M&M Rental Center, Inc., 545 F.Supp.2d 802 (N.D.Ill. 2008); Clearbrook v.
 Rooflifters, LLC, No. 08 C 3276, 2010 U.S. Dist. LEXIS 72902 (N.D.Ill. July 20, 2010) (Cox,
 M.J.); G.M. Sign, Inc. v. Group C Communications, Inc., No. 08-cv-4521, 2010 WL 744262

 (N.D.Ill. Feb. 25, 2010); Kavu, Inc. v. Omnipak Corp., 246 F.R.D. 642 (W.D.Wash. 2007);

Display South, Inc. v. Express Computer Supply, Inc., 961 So.2d 451, 455 (La.App. 2007); Display South, Inc. v. Graphics House Sports Promotions, Inc., 992 So.2d 510 (La.App. 2008); Lampkin v. GGH, Inc., 146 P.3d 847 (Ok. App. 2006); ESI Ergonomic Solutions, LLC v. United Artists Theatre Circuit, Inc., 203 Ariz. 94, 50 P.3d 844 (2002); Core Funding Group, LLC v. Young, 792 N.E.2d 547 (Ind. App. 2003); Critchfield Physical Therapy v. Taranto Group, Inc., 293 Kan. 285, 263 P.3d 767 (2011); Karen S. Little, L.L.C. v. Drury Inns, Inc., 306 S.W.3d 577 (Mo. App. 2010); Lindsay Transmission, LLC v. Office Depot, Inc., No. 4:12-CV-221 (CEJ), 2013 WL 275568 (E.D. Mo. Feb. 24, 2013).

34. Management of this class action is likely to present significantly fewer difficulties than those presented in many class actions, e.g. for securities fraud.

WHEREFORE, plaintiff requests that the Court enter judgment in favor of plaintiff and the class and against defendant for:

- a. Actual damages;
- b. Statutory damages;
- c. An injunction against the further transmission of unsolicited fax advertising;
- d. Costs of suit;
- e. Such other or further relief as the Court deems just and proper.

/s/ Zachary L. Taylor
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(312) 419-0379 (FAX)

*Pro hac vice applications to be filed Attorneys for Plaintiff Lifeback Recovery Center, PLLC, Individually, and on behalf of all others similarly situated

NOTICE OF LIEN AND ASSIGNMENT

Please be advised that we claim a lien upon any recovery herein for 1/3 or such amount as a court awards. All rights relating to attorney's fees have been assigned to counsel.

s/ Daniel A. Edelman
Daniel A. Edelman

Daniel A. Edelman
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& GOODWIN, LLC
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(312) 739-4200
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August 10, 2016

Dear Provider,

Our Walmart Pharmacy team is committed to providing quality information and healthcare services to our patients. We understand the importance for individualized patient care and how this may impact protection against disease for patients and their families. One way we can better accomplish this task is to partner with you and your staff in an effort to educate patients about the need to keep current with their immunizations. At Walmart Pharmacy, immunizations are not a seasonal promotion but a year round service. Some of the immunizations we offer at Walmart Pharmacy are:

Influenza

Pneumonia (Pneumovax 23°)

Pneumonia (Prevnar 13°)

Tdap-Tetanus/Diphteria/Pertussis (Adacel®/Boostrix®)

Heptatis A (Vaqta Havrix)

Heptatis B (Recombivax®/Energix®)

MMR-Measies/Mumps/Rubella (MMR II®)

HPV-Human Papillomavirus (Gardasil®)

Meningtis (Menactra*/Menveo* for College Freshmen)

Our role as providers and pharmacists is pivotal when it comes to promoting patient awareness for immunizations. If you have any additional questions or would like additional information regarding our immunization services, please give us a call and we would be glad to speak with you. Our phone number is 502-499-1355 and our fax number is 502-499-1310. We are looking forward to working with you.

Sincerely,

Anu Anil
Pharmacy Manager/ Pharmacist

Tony Oswald
Staff Pharmacist

Walmart : Pharmacy 502-497-1355

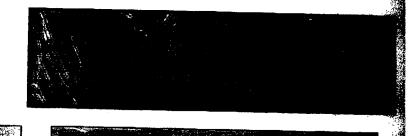
- Cimzia
- Enbrel
- Humira
- Orencia
- Otezia
- Simponi
- Stelara

- Xeljanz
- Daklinza
- Harvoni
- Olysio
- Sovaldi
- Technivie
- Viekira

(Carles) A series

- Alimta
- Arimidex
- Aromasin
- Dibenzyline
- Erbitux
- Femara
- Gleevec
- Lupron Depot
- Sprycel
- Temodar
- Xeloda
- Zoladex

- Aranesp
- Neulasta
- Neupogen
- Procrit



- Avonex
- Betaseron
- Copaxone
- Extavia
- Gilenya
- Rebif



The state of the s

- Atripla
- Complera
- Descovy
- Epzicom
- Evotaz
- intelence
- Isentress
- Kaletra
- Prezista
- Prezcobix
- Seizentry
- Stribild
- Sustiva
- Tivicay
- Truvada
- Viread
- - Cellcept
 - Myfortic
 - Prograf
 - Rapamune
 - Zortress



- Baraclude (Hepatitis B)
- Prolia (Osteoporosis)
- Xenazine (Huntington's Disease)

^{*}These are only a few of the specialty drugs available from your local Wal-Mart Pharmacy.

For a comprehensive list, please contact your local Wal-Mart Pharmacy. Save Money. Live Better.

JS 44 (Rev. 08/18)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the

purpose of initiating the civil do	ocket sheet. (SEE INSTRUCT	TIONS ON NEXT PAGE OF	THIS FO	RM.)					
I. (a) PLAINTIFFS				DEFENDANTS					
LIFEBACK RECOVERY CENTER, PLLC				Walmart, Inc.					
(b) County of Residence of First Listed Plaintiff Jefferson, Kentucky (EXCEPT IN U.S. PLAINTIFF CASES) (c) Attorneys (Firm Name, Address, and Telephone Number) Zachary L. Taylor, Taylor Couch PLLC, 130 St. Matthews Ave., St. Louisville, KY 40207; 502-625-5000				County of Residence NOTE: IN LAND CO THE TRACT Attorneys (If Known)	(IN U.S. P.	LAINTIFF CASES O	,)F	
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	II. CI	TIZENSHIP OF PI	RINCIPA	L PARTIES	(Place an "X" in G	One Box t	or Plainti
□ 1 U.S. Government				(For Diversity Cases Only) PT en of This State	F DEF	Incorporated or Pri	and One Box fo		
☐ 2 U.S. Government Defendant	ent		Citizo	en of Another State	2 🗖 2	Incorporated and P of Business In A		□ 5	5
				en or Subject of a reign Country	3 🗆 3	Foreign Nation		□ 6	□ 6
IV. NATURE OF SUIT			E	DESITIOE/DENALTY		here for: Nature o	of Suit Code Des		
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERT 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage 70 Alien Personal Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	62	DRFEITURE/PENALTY 5 Drug Related Seizure of Property 21 USC 881 0 Other LABOR 0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	423 Withdrawal		□ 375 False Cla □ 376 Qui Tam	nims Act (31 USC) apportions ad Banking ce ion er Influenc Organizati er Credit ne Consun on Act tt TV s/Commo ge tuttory Act tral Acts mental Ma of Inform on trative Pre ew or App Decision tionality o	ment g med and ions mer dities/ tions atters nation occedure peal of
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VII. REQUESTED IN COMPLAINT:	Violation of the Te	elephone Consumer IS A CLASS ACTION		etion Act EMAND \$		HECK YES only URY DEMAND:		complair	nt:
VIII. RELATED CASE IF ANY		JUDGE				T NUMBER			
DATE 10/31/2018	signature of attorney of record /s/ Zachary L. Taylor (ztaylor@taylorcouchlaw.com)								
FOR OFFICE USE ONLY	MOLINIT	ADDI VING IED		HIDGE		MAG IUD	GE		

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the

Western District of Kentucky				
LIFEBACK RECOVERY CENTER, PLLC, Plaintiff(s) v. Walmart, Inc.)))) Civil Action No. 3:18-cv-724-CHB)			
Defendant(s)))			
	A CIVIL ACTION			
To: (Defendant's name and address) Walmart, Inc. c/o C T CORPORATION S 306 W MAIN ST SUITE 512 FRANKFORT, KY 40601				
A lawsuit has been filed against you.				
are the United States or a United States agency, or an office				
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.				
	CLERK OF COURT			
Date:	Signature of Clerk or Deputy Clerk			

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No. 3:18-cv-724-CHB

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

was re	This summons for <i>(nam ceived by me on (date)</i>	e of individual and title, if any) .						
	☐ I personally served	the summons on the individual at						
			on (date)	; or				
	☐ I left the summons a	☐ I left the summons at the individual's residence or usual place of abode with (name)						
	Q	, a person of suitable age and discretion who resides there,						
	on (date)	on (date) , and mailed a copy to the individual's last known address; or						
		served the summons on (name of individual) , who gnated by law to accept service of process on behalf of (name of organization)						
	designated by law to a	eccept service of process on benam						
			on (date)	; or				
	☐ I returned the summ	nons unexecuted because		; or				
	☐ Other (specify):							
	My fees are \$	for travel and \$	for services, for a total of \$	0.00				
	I declare under penalty	of perjury that this information is	true.					
Date:								
			Server's signature					
			Printed name and title					
			Server's address					

Additional information regarding attempted service, etc:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Walmart Pharmacy Sued Over Allegedly Unauthorized Fax Advertisement