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US Mortgage Corporation is providing this notice of a data-security event involving some individuals' personal information. We are providing this notice to give you information about what happened and what we are doing in response.

WHAT HAPPENED

On May 14, 2025, we detected suspicious activity in a limited portion of our computer network. We promptly began working with third-party cybersecurity experts to investigate and remediate that activity. In July 2025, the investigation found that an unauthorized third party gained access to a portion of our computer network from May 13 to May 14, 2025. The investigation identified the files impacted by the event, and then we began working with a data-review firm to analyze those files' contents. We received the data-review results in October 2025. Many of those results did not contain contact information, so we have been working since October to ensure we have accurate contact information for notifying impacted individuals.

WHAT INFORMATION WAS INVOLVED

We determined that the impacted files contained the following categories of personal information: name, birthdate, contact information, government identification numbers (such as a Social Security number), financial account details (such as mortgage account information), and limited medical information.

WHAT WE ARE DOING

We worked with third-party experts to address this event, perform an investigation into the unauthorized activity, and further secure our systems to protect your information. We also notified law enforcement, which did not delay this notice.

WHAT YOU CAN DO

We encourage individuals to (1) remain vigilant for unauthorized financial activity by reviewing their account statements and free credit reports, (2) consider placing a fraud alert or security freeze on their credit file (which individuals can do for free), (3) report any suspicious activity to law enforcement, and (4) review any letter they received from us regarding this event.

FOR MORE INFORMATION

Should you have any questions, you can contact us at Incident@usmortgage.com (mailto:Incident@usmortgage.com) and one of our representatives will be happy to assist you. Thank you for your understanding and patience

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