University of Mississippi Medical Center

[redacted]

[redacted]



[redacted]

Dear [redacted]

The privacy and security of the personal information we maintain is of the utmost importance to the University of Mississippi Medical Center ("UMMC"). We are writing with important information regarding a data security incident that involved some of your information. We want to provide you with information about the incident and let you know that we continue to take significant measures to protect your information.

What Happened?

On or about February 19, 2026, UMMC became aware of unauthorized access to our computer network.

What We Are Doing?

Upon learning of this issue, UMMC took steps to ensure the security of our systems and commenced a prompt and thorough investigation. As part of our investigation, we have worked very closely with external cybersecurity professionals experienced in handling these types of situations to assist us in determining the full extent of the incident and the scope of any data impacted. On October 20, 2026, our investigation revealed that between February 11, 2026, and February 19, 2026, certain files containing your personal and/or protected health information may have been contained within the data that was subject to unauthorized access and/or acquisition.

What Information Was Involved?

The impacted information includes your full name and the following: [redacted]

What You Can Do.

To date, we do not have evidence that your information has been used to commit financial fraud or identity theft. Nevertheless, we want to make you aware of the incident. To help you protect your information, we are offering a complimentary [redacted] month membership of identity monitoring through Kroll. This product helps detect possible misuse of your protected health information and provides you with identity monitoring services focused on immediate identification and resolution of identity theft. The identity monitoring is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and Kroll, including instructions on how to activate your complimentary membership, please see the additional information in this letter.

This letter also provides other precautionary measures you can take to protect your protected health information, including placing a Fraud Alert and Security Freeze on your credit files, and obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

For More Information.

UMMC is committed to maintaining the privacy of protected health information in our possession and has taken many precautions to safeguard it. UMMC continually evaluates and modifies its practices and internal controls to enhance the security and privacy of your protected health information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at [redacted] This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against potential misuse of your information. The response line is available for ninety (90) days from the date of this letter between the hours of 8:00 a.m. to 5:30 p.m. Central Time, excluding major US holidays.

Sincerely,

University of Mississippi Medical Center
2500 N State St
Jackson, MS 39216