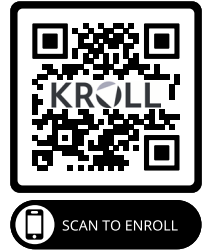




<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

<<b2b_text_1 (Notice of Data Breach)>>

Dear <<First_Name>> <<Last_Name>>:

Universal Plant Services, LLC (“Universal Plant Services”) writes to inform you of a recent event that may have involved your information as described below. This letter includes information about the event, our response, and resources we are making available to you.

What Happened? On June 12, 2026, we became aware of unauthorized activity on our computer network and immediately engaged third-party forensic specialists to determine the full nature and scope of the event. This investigation confirmed an unauthorized individual accessed data within the Universal Plant Services network from June 8, 2026, through June 12, 2026. We then began a thorough review of the impacted data to determine the types of information contained therein and to whom the information related. We completed this review July 14, 2026, and proceed to provide notification of this event.

What Information Was Involved? We determined the information potentially includes one or more of the following data elements: your first and last name in combination with your Social Security number, driver’s license number, and/or financial account information.

What We Are Doing. In response to this event, we reset passwords, secured all accounts, and conducted a full investigation into the event. With the safety of your information as our priority, we have taken measures that give us reason to believe the affected information was not distributed or misused. However, we understand that you may still have concern, and in an abundance of caution, we are offering you access to <<ServiceTerminMonths> of identity monitoring services at no cost to you. Due to privacy laws, we cannot activate these services for you directly. Additional information regarding how to activate the complimentary identity monitoring service is enclosed.

What You Can Do. We recommend that you remain vigilant against incidents of fraud and identity theft by reviewing your credit reports/account statements for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly contact your financial institution or company. Additionally, you can enroll to receive the complimentary identity monitoring services we are making available to you through Kroll. You can also review the enclosed “Steps You Can Take to Help Protect Your Information” for additional resources.

For More Information. We understand you may have questions about this event. You may call (844) 958-8964 between 9:00 a.m. to 6:30 p.m. Eastern Time or write to us at 806 Seaco Court, Deer Park, TX 77536. Please have your membership number ready.

We sincerely regret any concern this event may cause you. The privacy and security of your information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Universal Plant Services, LLC