

comprehensive review to determine the specific information present in the files, including nonpublic information, and any customers potentially impacted.

## **2. Number of Affected Massachusetts Residents & Information Involved**

The incident involved information for approximately six Massachusetts residents. The information involved in the incident for Massachusetts residents may have included names and Social Security numbers, home address, dates of birth, driver's license/state ID numbers, and/or passport numbers.

## **3. Notification to Affected Individuals**

On July 25, 2025, UHM notified Massachusetts residents by email. The notification email provides resources and steps individuals can take to help protect their information. The notification email also offers the opportunity to enroll in complimentary 24-months credit monitoring services and proactive fraud assistance to help with any questions individuals may have. A sample notification email is enclosed.

## **4. Measures Taken to Address the Incident**

Upon discovering this incident, UHM conducted an immediate and comprehensive investigation to confirm the scope of the event to secure its network and to notify affected individuals. UHM established a toll-free call center to answer questions about the incident and to address related concerns. UHM continues to review policies and procedures and so it can implement additional measures as appropriate.

## **5. Contact Information**

If you have any questions or need additional information regarding this incident, please do not hesitate to contact me at [msachs@constangy.com](mailto:msachs@constangy.com) or 267.219.8332.

Sincerely,

A handwritten signature in blue ink that reads "Melissa J. Sachs".

Melissa J. Sachs  
Partner, Constangy Cyber Team

Encl.: Sample Notification Email