

## **Notice of Data Security Incident**

Turning Point of Central California, Inc. (“TPOCC”) is providing notice of a data security incident that may have impacted some of its clients’ information. TPOCC provides (describe services).

### **What happened:**

On May 31, 2024, TPOCC discovered suspicious activity on its systems. As soon as TPOCC identified the suspicious activity, it implemented its incident response protocols, began an investigation, and engaged independent computer forensic specialists to help. On June 12, TPOCC determined that personal information of some clients may have been taken from the network. TPOCC is reviewing the data to identify any personal information and will notify impacted individuals as soon as this review is complete. At this time, there is no indication that any personal information has been misused.

### **What We Are Doing:**

TPOCC has taken steps to prevent a similar incident from occurring in the future, including putting additional security controls in place and is conducting a thorough review of its existing security controls. TPOCC will also be mailing letters to impacted individuals with more information about the incident. If an individual’s Social Security Number was affected, credit monitoring and identity restoration services will be provided at no cost.

### **What You Can Do:**

Individuals should remain vigilant for incidents of identity theft or fraud by reviewing bank accounts and other financial statements, as well as credit reports, for suspicious activity. Incidents of identity theft should be reported to law enforcement or the attorney general. Recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on a credit file can be found at [www.identitytheft.gov](http://www.identitytheft.gov).

### **For more Information**

Please call 1-877-225-2141 Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time with any questions. We take seriously the privacy and security of all information in our respective care, and deeply regret any inconvenience or concern that this matter may cause.