

January 28, 2026

VIA ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330

Re: Notice of Data Security Incident

Dear Attorney General Frey:

Constangy, Brooks, Smith & Prophete, LLP, represents Trocaire College in relation to a recent data security incident. Trocaire College takes the protection of all information within its possession very seriously and has taken measures to reduce the likelihood of a similar incident from reoccurring. This notice is being sent on behalf of Trocaire College because personal information for approximately 7 Maine residents could have been involved in the incident.

1. Nature of the Security Incident

On March 13, 2025, we discovered unusual activity in our digital environment. Upon discovering this activity, we immediately took steps to secure the network and initiated an investigation, aided by independent cybersecurity experts, to determine what happened and whether sensitive information may have been affected. This forensic investigation determined that certain Trocaire College data may have been accessed or acquired without authorization in connection with this incident. As a result, we initiated a comprehensive review of the potentially affected data to identify individuals' contact information in order to effectuate notifications. This review concluded on December 4, 2025, and notice was provided promptly thereafter.

The potentially affected information varies for each individual but may have included individuals' name, Social Security Number, driver's license or state identification number, and/or passport number.

2. Number of Maine Residents Affected

On January 16, 2026, Trocaire College notified approximately 7 Maine residents within the potentially affected population, via USPS First-Class Mail. A sample copy of the notification letter sent to the impacted individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

As soon as Trocaire College learned of the unusual network activity, we took steps to secure its systems and launched an investigation to learn more about what happened and what information could have been affected. Trocaire College implemented additional safeguards to help ensure the security of its systems and to reduce the risk of a similar incident occurring in the future.

Trocaire College is providing those whose Social Security number was involved with identity protection services through IDX. The IDX identity protection services include 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. In addition, Trocaire College has established a toll-free call center through IDX to answer questions about the incident and address related concerns.

Additionally, Trocaire College is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Trocaire College is also providing individuals with information on how to place a fraud alert and security freeze on their credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

4. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at mefaplatidis@constangy.com or 917.414.8991.

Sincerely,

A handwritten signature in dark ink, appearing to read 'MEF', with a stylized flourish extending from the end.

Maria Efaplatidis
Partner, Constangy Cyber Team

Attachment: Sample Notification Letter