



South Central Public Health District

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CONSUMER PROTECTION
DIVISION



Public Health

Idaho Public Health Districts

December 10, 2025

Via Email: consumer_protection@ag.idaho.gov

Attorney General Raul Labrador
Office of the Idaho Attorney General
Consumer Protection Division
954 W. Jefferson, 2nd Floor
Boise, ID 83720

Re: Notice of Data Breach

Dear Attorney General Labrador:

SCPHD was notified on December 9, 2025 that one of our external vendors, TriZetto Provider Solutions (TPS) experienced a data breach. On October 2, 2025, TPS identified suspicious activity within the web portal used by some of its healthcare provider customers to access their systems. Upon discovery, TPS engaged an external cybersecurity expert, Mandiant; they conducted a thorough review of the affected application and removed the threat from their environment. TPS also reported the incident to law enforcement. There has been no evidence of activity within the TPS environment by the unauthorized actor since October 2, 2025.

Their investigation determined that, beginning in November 2024, an unauthorized actor accessed certain historical eligibility transaction reports stored within their system. These reports included protected health information (PHI) for individuals associated with our organization. At this time, the entity estimates that approximately 154 individuals connected to our organization, including patients and primary insureds, were affected.

The types of information involved varied by individual and may have included:

- Name
- Address
- Date of birth
- Social Security number
- Health insurance member number (which may include Medicare Beneficiary Identifiers)
- Health insurer name
- Primary insured or dependent information
- Other demographic, health, or health insurance details

The incident did not involve any payment card, bank account, or other financial information.

Main Office (Twin Falls)
1020 Washington St. N
(208) 737-5900

Bellevue
117 E Ash St.
(208) 788-4335

Gooding
255 N Canyon Dr.
(208) 934-4477

Jerome
951 E. Ave. H
(208) 324-8838

Mini-Cassia (Heyburn)
485 22nd Street
(208) 678-8221



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TPS has stated that they can send breach notifications on our behalf to all affected individuals. The vendor is prepared to issue letters via postal mail and to include an offer for complimentary credit monitoring, fraud consultation, and identity theft restoration services through Kroll. Call center support will also be provided by Kroll to assist any impacted individuals.

We believe this notification will occur quickly and we can provide you with any additional information once we receive it.

Thanks,

Logan Hudson, MN, RN
District Director

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