

Notification of Data Security Incident

On or around February 4, 2026, Tower Administrative Services ("Tower") discovered suspicious activity within its network. Upon discovery, we took immediate action to secure the network and engaged a team of third-party specialists to investigate the incident. A thorough investigation determined that certain information within our systems was subject to unauthorized access on or around February 3, 2026. Upon discovery, we worked to identify the data at risk and began a thorough review to determine the types of information that may have been impacted, the individuals to whom it relates, and up-to-date address information. On May 20, 2026, this process was completed and we worked to confirm sufficient contact information to provide notification to potentially affected individuals.

The types of information contained within the affected information varies by individual and may have included individuals' name, address, Social Security number, and/or financial account information. At this time, we are not aware of any evidence to suggest that any information has been or will be misused. However, out of an abundance of caution, we are notifying potentially impacted individuals of this incident and providing access to credit monitoring services at no cost to potentially affected individuals.

In response to this incident, we have partnered with forensic specialists to evaluate and reinforce existing security measures within our network and are reviewing our policies and procedures related to data security. Although we have no evidence of actual or attempted misuse of information because of this incident, individuals are nonetheless encouraged to monitor their account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

We have also established a toll-free call center to answer questions about the incident. The call center is available between the hours of 8:00 AM and 8:00 PM Eastern Time, Monday through Friday, excluding major U.S. holidays, and can be reached at 1-844-593-8452. You can also write to us at 8 Marticville Road, Lancaster, PA 17603.