#### UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

EFRAIN TORRES, Individually and on Behalf of	( ) Case No.: 18-cv-1
All Others Similarly Situated,	) CLASS ACTION COMPLAINT
Plaintiff,	{
vs.	Ś
	) Jury Trial Demanded
AFNI, INC.,	)
	\ \ \
Defendant.	{

#### INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq.* (the "FDCPA").

#### **JURISDICTION AND VENUE**

2. The court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331 and 1337. Venue in this District is proper in that Defendant directed its collection efforts into the District.

#### **PARTIES**

- 3. Plaintiff Efrain Torres is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from her a debt allegedly incurred for personal, family or household purposes.
- 5. Defendant Afni, Inc. ("Afni") is a debt collection agency with its principal offices located at 404 Brock Drive, Bloomington, Illinois 61701.
- 6. Afni is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.

- 7. Afni is engaged in the business of collecting debts owed to others and incurred for personal, family or household purposes.
  - 8. Afni is a debt collector as defined in 15 U.S.C. § 1692a.

#### **FACTS**

- 9. On or about February 7, 2017, Afni mailed a debt collection letter to Plaintiff regarding an alleged debt. A copy of this letter is attached to this complaint as Exhibit A.
- 10. Upon information and belief, the alleged debt that Afni was attempting to collect was incurred for telecommunications services used only for personal, family or household purposes.
- 11. Upon information and belief, <u>Exhibit A</u> is a form letter, generated by computer, and with the information specific to Plaintiff inserted by computer.
- 12. Upon information and belief, <u>Exhibit A</u> is a form debt collection letter used by Defendant to attempt to collect alleged debts.
- 13. Upon information and belief, <u>Exhibit A</u> is the first written communication that Defendant sent to Plaintiff regarding the alleged debt to which Exhibit A refers.
  - 14. Exhibit A contains the following text:

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of the debt or any portion thereof, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor. We may furnish information about your account to the credit bureaus. This is an attempt to collect a debt. Any information obtained will be used for that purpose. This letter is from a debt collector.

#### Exhibit A.

15. The above language in Exhibit A contains the debt validation notice that the FDCPA requires to be included with the initial written communication to the consumer, which discloses the statutorily mandated 30-day validation period. 15 U.S.C. § 1692g.

- 16. If <u>Exhibit A</u> was actually mailed on February 7, 2017, it would have been received on or after February 10, 2017.
- 17. If Exhibit A was received on February 10, 2017, the consumer would have until March 12, 2017 to mail out a request for validation. *Chauncey v. JDR Recovery Corp.*, 118 F.3d 516, 519 (7th Cir. 1997) (consumer triggers verification rights by mailing out written notice of dispute on thirtieth day after receiving validation notice).
  - 18. Exhibit A also contains the following settlement offer:

This account has been placed with our agency for collection. We are requesting your assistance in resolving this matter. We are willing to accept \$224.98, to resolve your account. Once you pay this discounted amount, your account will be closed and marked settled in full with Afni, Inc. and AT&T MOBILITY.

This offer is valid until 03-24-2017. Afni is not obligated to renew this offer.

#### Exhibit A.

- 19. The above offer requires that the consumer's payment be received by March 24, 2017. Exhibit A.
- 20. The above offer also states that "Afni is not obligated to renew this offer." Exhibit A.
- 21. Any consumer, unsure whether a payment received after March 24, 2017 would actually settle the debt, would feel compelled to allow for an extra two or three days for mailing and Afni processing to ensure they were able to take advantage of the settlement offer in Exhibit A and that the payment would not be processed as a partial payment on the full balance.
- 22. Thus, any consumer who wished to take advantage of the settlement offer in Exhibit A would feel compelled to mail out payment on or before March 18, 2017.
- 23. The 30-day validation period identified in Exhibit A would end at or around the same time the consumer would feel compelled to mail out a payment to take advantage of the settlement offer in Exhibit A before it expires. See 15 U.S.C. § 1692g(a).

- 24. Assuming the consumer sought verification at or near the end of the statutorily mandated 30-day validation period, there would be no way for Afni to provide verification in time for the consumer to tender payment in acceptance.
- 25. The unsophisticated consumer, realizing that the debt could not be verified before the settlement offer in Exhibit A expired and that Afni was not obligated to renew the offer would be unsure how, or whether, she could seek verification of the debt but accept the settlement offer if the debt could be verified.
- 26. The statement that a debt collector is "not obligated to renew" an offer tracks safe-harbor language that was created by the Seventh Circuit, which is meant to signal to the unsophisticated consumer that the offer may not *actually* expire on the expiration date because renewal of the offer is, at the very least, a possibility. *Evory v. RJM Acquisitions Funding L.L.C.*, 505 F.3d 769, 776 (7th Cir. 2007).
- Where the Seventh Circuit prescribes safe-harbor language, this language is not "blessed" as generally acceptable---rather, the Seventh Circuit has made it clear that its safe-harbor language applies only in the specific "type" of case addressed in the opinion. *Evory*, 505 F.3d at 775-76 ("we think the *present concern* can be adequately addressed . . ."); *Bartlett v. Heibl*, 128 F.3d 497, 501 (7th Cir. 1997) ("We commend this redaction as a safe harbor . . . for the kind of suit Bartlett has brought and now won. The qualification 'for the kind of suit that Bartlett has brought and now won' is important. We are not certifying our letter against challenges based on other provisions of the statute; those provisions are not before us."); *see also O'Chaney v. Shapiro and Kreisman, LLC*, 2004 U.S. Dist. LEXIS 5116, at \*13 (N.D. Ill. Mar. 25, 2004) (rejecting the argument that a debt collector could avoid liability for use of safe harbor

language where the Seventh Circuit expressly limited the reach of the language to different claims).

- 28. In the context of an initial settlement letter, the unsophisticated consumer, believing that the foregoing of validation rights is a material aspect of the settlement offer, would understand the language that the debt collector is "not obligated to renew" to mean that the debt collector would most likely *not* renew the offer, since the debtor would no longer have validation rights to bargain away.
- 29. <u>Exhibit A</u> does not explain how, or even whether, a consumer may request verification of the debt and accept the settlement offer if the debt is verified.
- 30. The unsophisticated consumer, wishing to take advantage of the settlement offer as long as it could be verified, might tender her payment to accept the settlement offer along with the notice of dispute.
- 31. The unsophisticated consumer would also not know whether or how she could receive her money back from Defendants if Defendants are unable to verify the debt or if the debt actually is not valid.
- 32. In fact, though the unsophisticated consumer would not realize it, the debt collector need not even verify the debt as long as it ceases further attempts to collect the debt. *See Jang v. A.M. Miller & Assocs.*, 122 F.3d 480, 483 (7th Cir. 1997).
- 33. Thus, the purpose and effect of providing a settlement offer with a letter containing the validation notice is to discourage the unsophisticated consumer from seeking verification.
- 34. Moreover, Exhibit A is patently unclear to the unsophisticated consumer whether the debt is owed to "AT&T" or to "AT&T Mobility" because it states that the creditor is "AT&T"

MOBILITY" but also instructs "victims of identity theft [to] follow the instructions above to dispute the debt, and, to further expedite resolution, AT&T requests that you contact them directly." Exhibit A.

- 35. AT&T Corp. and AT&T Mobility LLC are two distinct business entities.
- 36. Upon information and belief, the nature of AT&T Corp.'s business is telecommunications generally, whereas the nature of AT&T Mobility LLC's business is wireless and cellular phone services.
- 37. It is not uncommon for a consumer to have more than one "AT&T" account---one account for home telephone, internet, and television services and another, separate account for wireless or cellular phone services.

#### **FDCPA Violations**

- 38. The settlement offer in Exhibit A is confusing to the unsophisticated consumer because it requires that the consumer tender a payment within the validation period or shortly thereafter, but does not explain how the validation notice and settlement "deadline" fit together. Bartlett v. Heibl, 128 F.3d 497, 500 (7th Cir. 1997) ("In the typical case, the letter both demands payment within thirty days and explains the consumer's right to demand verification within thirty days. These rights are not inconsistent, but by failing to explain how they fit together the letter confuses.").
- 39. Because the settlement offer in Exhibit A expires at or around the same time as the validation period, there is an apparent contradiction between the settlement offer and the validation notice.
- 40. The unsophisticated consumer would be confused about whether the settlement offer in Exhibit A would require her to forego her rights to validate the debt.

- 41. The unsophisticated consumer would not know whether requesting verification of the debt would be interpreted as a rejection of the settlement offer.
- 42. The plain language of <u>Exhibit A</u> is unclear as to how Afni would proceed in the event that the consumer mailed a dispute along with a payment that was intended to accept the settlement offer in the case that the debt could be verified.
- 43. Where a consumer mailed a dispute along with a payment that was intended to accept a settlement offer in Exhibit A, under the terms of Exhibit A, Afni might:
  - a. Hold the payment in escrow pending verification of the debt;
  - b. Interpret the payment as an accord and satisfaction and settlement in full that contractually bars the consumer from requesting verification of the debt; or
  - c. Send the payment back to the consumer pending verification of the debt, in which case the consumer may no longer be able to settle the debt because the offer would have expired while the debt collector was obtaining verification.
- 44. Where a consumer mails a dispute along with a payment that was intended to accept a settlement offer with an impending expiration date, whether the FDCPA requires a debt collector to proceed along any of the above paths is an open question in the Seventh Circuit. *See Bailey v. TRW Receivables Management Services, Inc.*, 1990 U.S. Dist. LEXIS 19638, \*7-8 (D. Haw. Aug. 16, 1990) ("There is nothing in the statute which indicates that a debt collector is not required to provide verification where a consumer requests it after paying the debt.").
- 45. Whether accepting payment, or even holding payment pending verification, is a "further attempt to collect the debt" is an open question in the Seventh Circuit. *See Sambor v. Omnia Credit Servs.*, 183 F. Supp. 2d 1234, 1243 (D. Haw. Feb. 5, 2002) ("Because the debt collector in *Bailey* had already collected the debt, there was no collection to 'cease' pending validation. In *Bailey*, keeping the consumer's money was tantamount to continuing collection activity.").

- 46. The unsophisticated consumer would be confused as to whether she had effectively exercised her validation rights by sending a payment along with a dispute letter.
- 47. The unsophisticated consumer may unwittingly reject a settlement offer by tendering the settlement payment along with her dispute letter. If the debt collector treated the acceptance of a settlement offer as a continuing attempt to collect a debt, *see Sambor*, 183 F. Supp. 2d at 1243, the debt collector would need to return the settlement payment pending verification of the debt.
- 48. Because the debt collector may be legally obligated to return the consumer's settlement payment pending verification of the debt, the expiration date would lapse before the consumer had effectively made the settlement payment. By the time the debt collector verified the debt, the consumer would have missed her chance to settle the debt even though she attempted to tender a payment before the expiration date.
- 49. Moreover, the unsophisticated consumer would have no idea how to both seek verification of the debt and preserve the settlement offer in Exhibit A.
- 50. The consumer needs time to process the information contained in an initial debt collection letter before deciding whether to dispute, pay or take other action. This is the point of the 30 day period in 15 U.S.C. 1692g(a).
- 51. Prior to deciding whether to dispute a debt, a consumer may have to sort through personal records and/or memories to try to remember if the debt might be legitimate. She may not recognize the creditor debts are freely assignable and corporations, especially banks, often change names.
- 52. The § 1692g validation period lasts for 30 days. It is the consumer's right to request verification until the end of the thirty day period. If the request is not made until the end

of the thirty day period, the verification request would not be processed, researched by the creditor, and returned to the consumer until long after settlement offer payment deadline has expired. The consumer would be left with no time to review the verification and determine whether to accept the settlement offer.

- 53. The unsophisticated consumer would have no idea how to both seek verification of the debt and preserve the settlement offers in Exhibit A. It is likely that the settlement offer would expire before the debt collector provides verification. The consumer would be left with little or no time to review the verification and determine whether to accept the settlement offer.
- 54. The effect of the settlement offer in the initial written debt communication is to discourage or prevent consumers from exercising their validation rights. *See Muha v. Encore Receivable Mgmt.*, 558 F.3d 623, 629 ("Confusing language in a dunning letter can have an intimidating effect by making the recipient feel that he is in over his head and had better pay up rather than question the demand for payment.").
- 55. Defendant did not include explanatory language in Exhibit A, see, eg. Bartlett, 128 F.3d 497, 501-02 (7th Cir. 1997).
- 56. Any explanatory language should make clear whether a dispute will extend the settlement offer while the debt collector is in the process of complying with its obligation to verify the debt.
  - 57. Plaintiff was confused by Exhibit A.
  - 58. The unsophisticated consumer would be confused by Exhibit A.
- 59. Plaintiff had to spend time and money investigating <u>Exhibit A</u> and the consequences of any potential responses to <u>Exhibit A</u>.

60. Plaintiff had to take time to obtain and meet with counsel, including traveling to counsel's office by car and its related expenses, including but not limited to the cost of gasoline and mileage, to advise Plaintiff on the consequences of Exhibit A.

#### The FDCPA

61. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. Pogorzelski v. Patenaude & Felix APC, No. 16-C-1330, 2017 U.S. Dist. LEXIS 89678 \*9 (E.D. Wis. June 12, 2017) ("A plaintiff who receives misinformation from a debt collector has suffered the type of injury the FDCPA was intended to protect against."); Spuhler v. State Collection Servs., No. 16-CV-1149, 2017 U.S. Dist. LEXIS 177631 (E.D. Wis. Oct. 26, 2017) ("As in Pogorzelski, the Spuhlers' allegations that the debt collection letters sent by State Collection contained false representations of the character, amount, or legal status of a debt in violation of their rights under the FDCPA sufficiently pleads a concrete injury-in-fact for purposes of standing."); Bock v. Pressler & Pressler, LLP, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 \*21 (D.N.J. May 25, 2017) ("through [s]ection 1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy,"); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 \*8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 \*9-10 (N.D. Ill. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action

for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); *Church v. Accretive Health, Inc.*, No. 15-15708, 2016 U.S. App. LEXIS 12414 \*7-11 (11th Cir. July 6, 2016) (same); *see also Mogg v. Jacobs*, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at \*5 (S.D. Ill. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting *Sterk v. Redbox Automated Retail, LLC*, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

- 62. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").
- 63. 15 U.S.C. § 1692e generally prohibits the "use [of] any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 64. 15 U.S.C. § 1692e(2)(A) specifically prohibits "the false representation of the character, amount, or legal status of any debt."
- 65. 15 U.S.C. § 1692e(10) specifically prohibits: "The use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.

- 66. 15 U.S.C. § 1692f generally prohibits the "use [of] unfair or unconscionable means to collect or attempt to collect any debt."
- 67. 15 U.S.C. § 1692g(a)(2) requires that the debt collector identify the name of the creditor to whom the debt is owed in a non-confusing manner. *Bartlett*, 128 F.3d at 500. *See also Miller v. McCalla, Raymer, Padrick, Cobb, Nichols, & Clark, L.L.C.*, 214 F.3d 872, 875 (7th Cir. 2000) (statutory disclosures must be made in a non-confusing way):

It is no excuse that it was "impossible" for the defendants to comply when as in this case the amount of the debt changes daily. What would or might be impossible for the defendants to do would be to determine what the amount of the debt might be at some future date if for example the interest rate in the loan agreement was variable. What they certainly could do was to state the total amount due--interest and other charges as well as principal--on the date the dunning letter was sent. We think the statute required this.

68. While *Miller* addressed a debt collector's obligation to provide the amount of the debt under 15 U.S.C. § 1692g(a)(1), the Seventh Circuit has held that the standards for claims under § 1692e and § 1692g are the same. *McMillan v. Collection Professionals, Inc.*, 455 F.3d 754, 759 (7th Cir. 2006).

We cannot accept the district court's view that claims brought under § 1692e or § 1692f are different from claims brought under § 1692g for purposes of Rule 12(b)(6) analysis. Whether or not a letter is 'false, deceptive, or misleading' (in violation of § 1692e) or 'unfair or unconscionable' (in violation of § 1692f) are inquiries similar to whether a letter is confusing in violation of § 1692g. After all, as our cases reflect, the inquiry under §§ 1692e, 1692g and 1692f is basically the same: it requires a fact-bound determination of how an unsophisticated consumer would perceive the letter.")

- 69. 15 U.S.C. § 1692g(b) states, in part:
- (b) Disputed debts

. . .

Any collection activities and communication during the 30-day period may not overshadow or be inconsistent with the disclosure of the consumer's right to dispute the debt or request the name and address of the original creditor.

#### COUNT I - FDCPA

- 70. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 71. The expiration dates listed for the settlement offers in Exhibit A conflict with and overshadow the debt validation notice, in that Exhibit A does not explain how the debt collector would proceed if the consumer attempted to request verification of the debt and accept the settlement offer if the debt could be verified. 15 U.S.C. § 1692g; Bartlett, 128 F.3d at 500.
- 72. The expiration dates listed for the settlement offers in Exhibit A conflict with and overshadow the debt validation notice, in that the settlement offers require the consumer to tender payment during the validation period or shortly thereafter, but do not explain how the validation notice and settlement "deadline" fit together. 15 U.S.C. § 1692g; *Bartlett*, 128 F.3d at 500.
- 73. <u>Exhibit A</u> is confusing, deceptive, and/or misleading to the unsophisticated consumer.
  - 74. Defendant violated 15 U.S.C. §§ 1692e, 1692e(10), 1692f and 1692g(b).

#### COUNT II – FDCPA

- 75. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 76. <u>Exhibit A</u> contains false, deceptive, misleading, and confusing representations about the name of the creditor to whom the debt is owed. In some instances, Exhibit A states

that the debt is owed to AT&T Mobility but in other instances it states that the debt is owed to AT&T.

77. Defendant violated 15 U.S.C. §§ 1692g(a)(2).

#### **CLASS ALLEGATIONS**

- 78. Plaintiffs bring this action on behalf of a Class, consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form represented by Exhibit A to the complaint in this action, (c) seeking to collect a debt for personal, family or household purposes, (d) between January 1, 2017 and January 1, 2018, inclusive, (e) that was not returned by the postal service.
- 79. The Class is so numerous that joinder is impracticable. Upon information and belief, there are more than 50 members of the Class.
- 80. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether the Defendants complied with the FDCPA.
- 81. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.
- 82. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 83. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

#### **JURY DEMAND**

84. Plaintiff hereby demands a trial by jury.

#### **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: January 1, 2018 ADEMI & O'REILLY, LLP

By: /S/ John D. Blythin
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1089944)
Jesse Fruchter (SBN 1097673)
Ben J. Slatky (SBN 1106892)
3620 East Layton Avenue
Cudahy, WI 53110
(414) 482-8000
(414) 482-8001 (fax)
jblythin@ademilaw.com
meldridge@ademilaw.com
jfruchter@ademilaw.com
bslatky@ademilaw.com

# **EXHIBIT A**



Afni, Inc. 1310 Martin Luther King Drive PO Box 3517 Bloomington, IL 61702-3517

### COLLECTION NOTICE

This account has been placed with our agency for collection. We are requesting your assistance in resolving this matter. We are willing to accept \$224.98, to resolve your account. Once you pay this discounted amount, your account will be closed and marked settled in full with Afni, Inc. and AT&T MOBILITY.

#### This offer is valid until 03-24-2017. Afni is not obligated to renew this offer.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of the debt or any portion thereof, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor. We may furnish information about your account to the credit bureaus. This is an attempt to collect a debt. Any information obtained will be used for that purpose. This letter is from a debt collector.

Our office can be reached toll free at (877) 859-8779 Monday through Friday 7am-9pm and Saturday 8am - 12pm CT.

For victims of identity theft: Please follow the instructions above to dispute the debt, and, to further expedite resolution, AT&T requests that you contact them directly at 1-866-718-2011 if you feel you are or have been the victim of identity theft.

All conversations with Afni may be recorded.

#### Please retain this information for your records

1	Afni, Inc. Account #	Balance	Creditor	Creditor Account #	Letter Date
	24-01	\$449.95	AT&T MOBILITY	5095	02-07-2017

Detach along perforation and return bottom portion along with payment in the enclosed envelope. For proper credit, please include your Afni account # listed below on your check.

Make check payable to Afni, Inc.

Please include your Afni account# listed below on your check

AFNTA-0208-831030269 3592

Department 555 PO BOX 4115 CONCORD CA 94524

ADDRESS SERVICE REQUESTED

EFRAIN A TORRES 3009 W WANDA AVE GREENFIELD WI 53221-4153 Make check payable to: Afni, Inc.

Afni, Inc. Account #: Afni Toll Free #: Creditor: Creditor Account #:

(877) 859-8779 AT&T MOBILITY 5095

Balance:

\$449.95

Discounted Amount Due:

\$224.98

1

24 991868

991868 00000044995

#### **CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate	Box: Green Bay Division		☑ Milwaukee Division	
I. (a) PLAINTIFFS EFRAIN TO	RRES	DEFENDANTS AFNI, INC.	3	
(c) Attorney's (Firm Name Ademi & O'Reilly, LLP,	e of First Listed Plaintiff  EXCEPT IN U.S. PLAINTIFF CASES)  e, Address, and Telephone Number)  3620 E. Layton Ave., Cudahy, WI 53110  ne (414) 482-8001-Facsimile  DICTION (Place an "X" in One Box Only)  3 Federal Question (U.S. Government Not a Party)	NOTE: IN LA LANI Attorneys (If Known)  III. CITIZENSHIP OF (For Diversity Cases Only)	PRINCIPAL PARTIES(I	E THE LOCATION OF THE  Place an "X" in One Box for Plaintiff and One Box for Defendant)  PTF DEF ncipal Place
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen or Subject of a	2 Incorporated and P of Business In A	·
IV NATURE OF SUI	T (Place an "X" in One Box Only)	Foreign Country		
CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability 196 Franchise ■ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	<del></del>	620 Other Food & Drug	26 USC 7609	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/ □ Exchange □ 875 Customer Challenge □ 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 895 Freedom of Information □ Act □ 900 Appeal of Fee Determination Under Equal Access to Justice □ 950 Constitutionality of State Statutes
☑ 1 Original ☐ 2 R	tate Court Appellate Court	Reopened anot (spe	nsferred from ther district Litigation	ict 7 Appeal to District Judge from Magistrate Judgment
VI. CAUSE OF ACTI	ON  Cite the U.S. Civil Statute under which you 15 U.S.C. 1692 et seq  Brief description of cause: Violation of Fair Debt Collection Practices Ac		onal statutes unless diversity):	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CLASS ACTIO UNDER F.R.C.P. 23	N DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint:  Yes No
VIII. RELATED CAS IF ANY	(See instructions): JUDGE		DOCKET NUMBER	
DATE	SIGNATURE OF A	TTORNEY OF RECORD		
January 1, 2018 FOR OFFICE USE ONLY	s/ John D	. Blythin		

- Ca<del>se 2:18-cv-00</del>001 Filed <del>01/01/18 P</del>age 1 of <del>2 Docume</del>nt 1-2

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

## UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

		)
		)
EFRAIN TO	ORRES	)
	$\widetilde{f}(s)$	)
v.		Civil Action No. 18-cv-1
		)
		)
AFNI, I	NC.	)
Defendar	nt(s)	)
	SUMMONS I	N A CIVIL ACTION
To: (Defendant's name and address)	Afni, Inc. c/o CT CORPORATION SY 301 S. BEDFORD ST. SUIT MADISON, WI 53703	YSTEM
A lawsuit has been file	ed against you.	
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an office rve on the plaintiff an answ	you (not counting the day you receive it) – or 60 days if you are r or employee of the United States described in Fed. R. Civ. P. wer to the attached complaint or a motion under Rule 12 of the must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond. You also must file your answe	• •	be entered against you for the relief demanded in the complaint.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		Signature of Clerk or Deputy Clerk

Civil Action No. 18-cv-1

#### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

CIC IC	eceived by me on (date)	·			
	☐ I personally served	the summons and the attached com	plaint on the individual at (place):		
			On (date)	; or	
	☐ I left the summons		adividual's residence or usual place of a		
	on (date), a person of suitable age and discretion who resides there,  and mailed a copy to the individual's last known address; or				
	☐ I served the summo	ons and the attached complaint on (n	name of individual)		
	who is designated by la	aw to accept service of process on b	ehalf of (name of organization)		
			on (date)	; or	
	☐ I returned the summ	nons unexecuted because		; or	
	☐ Other (specify):				
	My fees are \$	for travel and \$	for services, for a total of \$	0.00	
	I declare under penalty	of perjury that this information is to	rue.		
ate:					
			Server's signature		
			Printed name and title		

Additional information regarding attempted service, etc.:

## **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Wisconsin Woman Sues Afni Over Potential FDCPA Violations