

September 5, 2025



**VIA E-MAIL**

DOJ-CPB@doj.nh.gov

**Orrick, Herrington & Sutcliffe LLP**

401 Union St  
Suite 3300  
Seattle, WA 98101

+1 206-839-4300

**orrick.com**

**Joseph Santiesteban**

**E** JSantiesteban@orrick.com

**D** +1 206-839-4300

**F** +1 206-839-4301

**RE: Notice of Security Event – Toast, Inc.**

To Whom It May Concern:

I am writing on behalf of Orrick's client, Toast, Inc. ("Toast"), which has its principal place of business at 333 Summer Street, Boston, MA 02210, to provide notice of a security event.

In July 2025, Toast identified a pattern of suspicious login activity for a subset of customers on the Toast Payroll application. Upon detection, Toast required affected users to reset their account passwords, and launched an investigation with the assistance of a third-party cybersecurity firm to determine the nature and scope of the activity.

The unauthorized actor was able to view Toast customer employee's name and Social Security number.

To date, Toast has determined that the personal information of approximately 1 New Hampshire resident was affected in the incident. Toast is notifying this individual via U.S. mail beginning on September 5, 2025. Toast is offering this individual two years of complimentary identity monitoring services, including credit monitoring and identity theft restoration services. A sample individual notice is attached as Exhibit A. Toast has also established a dedicated call center to answer questions related to this incident.

In addition to these actions, Toast continues to regularly review its security and privacy policies and procedures, implementing changes when needed to enhance its information security and privacy program.

If you have any questions, please do not hesitate to contact me at +1 (206) 839 4352 or at jsantiesteban@orrick.com.

Respectfully yours,

/s/ Joseph C. Santiesteban

Partner, Orrick Herrington & Sutcliffe LLP