UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

DERRICK THOMAS, individually and on behalf of all others similarly situated,

Case No.

Plaintiff,

ν.

PETERSON'S HARLEY DAVIDSON OF MIAMI, L.L.C., a Florida limited liability company,

Defendant.

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff Derrick Thomas ("Thomas" or "Plaintiff") brings this class action under the Telephone Consumer Protection Act against Defendant Peterson's Harley Davidson of Miami, L.L.C. ("Peterson's" or "Defendant"), to stop its practice of sending unauthorized and unwanted text messages promoting its Harley Davidson motorcycles, apparel, and other merchandise, and to obtain redress for all persons similarly injured by its conduct. Plaintiff alleges as follows upon personal knowledge as to himself and his own acts and experiences, and, as to all other matters, upon information and belief, including investigation conducted by his attorneys.

NATURE OF THE ACTION

- 1. This case challenges Defendant Peterson's practice of sending unsolicited text messages to consumers promoting Peterson's Harley Davidson motorcycles, apparel, and other merchandise.
- 2. Peterson's unsolicited texts violated the Telephone Consumer Protection Act, 47 U.S.C. § 227, and caused Plaintiff and putative members of the Class to suffer actual harm, including the aggravation, nuisance, loss of time, and invasions of privacy that result from the

receipt of such text messages, lost value of cellular services paid for, and a loss of the use and enjoyment of their phones, including wear and tear to their phones' data, memory, software, hardware, and battery components, among other harms.

 Accordingly, Plaintiff seeks an injunction requiring Peterson's to cease sending unsolicited text messages to consumers, as well as an award of actual and/or statutory damages and costs.

PARTIES

- 4. Plaintiff Derrick Thomas is a Broward County, Florida resident.
- 5. Defendant Peterson's Harley Davidson of Miami, L.L.C. is a Florida limited liability company with a principal place of business in this District.

JURISDICTION & VENUE

- 6. This Court has federal question subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1331, as the action arises under the Telephone Consumer Protection Act, 47 U.S.C. § 227 ("TCPA").
- 7. The Court has personal jurisdiction over Defendant and venue is proper in this District because Peterson's is incorporated and headquartered here, and because Peterson's unauthorized marketing scheme was directed by Defendant from and/or into this District, including to Plaintiff.

FACTUAL ALLEGATIONS

- 8. Peterson's is one of the oldest Harley Davidson dealers in the country.
- 9. As part of its marketing plan, Peterson's sends consumers text messages promoting Peterson's Harley Davidson motorcycles, apparel, and other merchandise.
- 10. However, Peterson's does not attempt to obtain consent from consumers before repeatedly sending solicitous texts. And that is precisely what happened to Plaintiff.

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11. Between November 2, 2017 and April 1, 2018, Peterson's sent at least 5 texts to Plaintiff's cellular phone number, from short code 599-25, without Plaintiff's consent:

599-25 Text Message Thu, Nov 2, 3:07 PM 1/2 Petersons Harley-Davidson of Miami: Reply Y to join our FREE VIP Mbl Club and get 20% OFF Men's and Women's apparel! 4msg/mo. Consent 2/2 not req'd to buy Thu, Dec 7, 10:11 AM 1/2 Petersons Harley-Davidson of Miami: Reply Y To join our VIP Club and receive 20%Off Chrome Parts plus special offers & Prizes! 4msg/mo. 2/2 Consent not reg'd to buy Thu, Apr 5, 3:36 PM Petersons Harley-Davidson of Miami: Reply Y to get 15% OFF Backrests & Women's Apparel, and join our VIP Mbl Club! Exp 4/8/18 4msg/mo. Consent not req'd to buy

- 12. Peterson's unsolicited texts were a nuisance that aggravated Plaintiff, wasted his time, invaded his privacy, diminished the value of the cellular services he paid for, caused him to temporarily lose the use and enjoyment of his phone, and caused wear and tear to his phone's data, memory, software, hardware, and battery components.
- 13. On information and belief, Peterson's, or a third-party acting on its behalf, sent substantively identical unsolicited text messages *en masse* to the cellular telephone numbers of thousands of consumers. To the extent the text messages were sent on Peterson's behalf to consumers, Peterson provided the third-party access to its records, authorized use of its trade name,

otherwise controlled the content of the messages, and knew of, but failed to stop, the sending of the text messages in violation of the TCPA.

- 14. In sending the unsolicited text messages at issue, Peterson's, or a third party acting on its behalf, utilized an automatic telephone dialing system; hardware and/or software with the capacity to store or produce cellular telephone number to be called, using a random or sequential number generator. This is evident from the circumstances surrounding the text messages, including the ability to trigger an automated response by replying "Y," the text messages' commercial and generic content, that substantively identical texts were sent to multiple recipients, and that they were sent from a short code, which is consistent with the use of an automatic telephone dialing system to send text messages.
- 15. Accordingly, Plaintiff brings this action pursuant to Federal Rule of Civil Procedure 23(b)(2) and Rule 23(b)(3) on behalf of himself and all others similarly situated and seeks certification of the following Class:

All persons who, on or after four years prior to the filing of the initial complaint in this action, (1) were sent a text message to their cellular telephone number by or on behalf of Peterson's, (2) using an automatic telephone dialing system, (3) for the purpose of soliciting their purchase of Peterson's products, and (4) from whom Peterson's (a) does not allege to have consent, or (b) alleges to have obtained consent in the same manner it alleges to have obtained consent from Plaintiff.

16. The following individuals are excluded from the Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) Defendant, its subsidiaries, parents, successors, predecessors, and any entity in which Defendant or its parents have a controlling interest and their current or former employees, officers and directors; (3) Plaintiff's attorneys; (4) persons who properly execute and file a timely request for exclusion from the Class; (5) the legal representatives, successors or assigns of any such excluded persons; and (6) persons whose claims against Defendant have been

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fully and finally adjudicated and/or released. Plaintiff anticipates the need to amend the class definitions following appropriate discovery.

- 17. **Numerosity**: The exact size of the Class is unknown and unavailable to Plaintiff at this time, but it is clear that individual joinder is impracticable. On information and belief, Defendant sent unsolicited text messages to thousands of individuals who fall into the Class definition. Class membership can be easily determined from Defendant's records.
- 18. **Typicality**: Plaintiff's claims are typical of the claims of the other members of the Class. Plaintiff is a member of the Class, and if Defendant violated the TCPA with respect to Plaintiff, then it violated the TCPA with respect to the other members of the Class. Plaintiff and the Class sustained the same damages as a result of Defendant's uniform wrongful conduct.
- 19. **Commonality and Predominance**: There are many questions of law and fact common to the claims of Plaintiff and the Class, and those questions predominate over any questions that may affect individual members of the Class. Common questions for the Class include, but are not necessarily limited to the following:
 - a) How Defendant gathered, compiled, or obtained the cellular telephone numbers of Plaintiff and the Class;
 - b) Whether the text messages were sent using an automatic telephone dialing system;
 - c) Whether Defendant's text messages were sent for the purpose of marketing Defendant's products;
 - d) Whether Defendant sent some or all of the text messages without the consent of Plaintiff and the Class; and
 - e) Whether Defendant's conduct was willful and knowing such that Plaintiff and the Class are entitled to treble damages.
- 20. **Adequate Representation**: Plaintiff will fairly and adequately represent and protect the interests of the Class and has retained counsel competent and experienced in complex class

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actions. Plaintiff has no interest antagonistic to those of the Class, and Defendant has no defenses unique to Plaintiff.

- 21. **Policies Generally Applicable to the Class**: This class action is appropriate for certification because Defendant has acted or refused to act on grounds generally applicable to the Class as a whole, thereby requiring the Court's imposition of uniform relief to ensure compatible standards of conduct toward the members of the Class, and making final injunctive relief appropriate with respect to the Class as a whole. Defendant's practices challenged herein apply to and affect the members of the Class uniformly, and Plaintiff's challenge of those practices hinges on Defendant's conduct with respect to the Class as a whole, not on facts or law applicable only to Plaintiff.
- 22. **Superiority**: This case is also appropriate for class certification because class proceedings are superior to all other available methods for the fair and efficient adjudication of this controversy given that joinder of all parties is impracticable. The damages suffered by the individual members of the Class will likely be relatively small, especially given the burden and expense of individual prosecution of the complex litigation necessitated by Defendant's actions. Thus, it would be virtually impossible for the individual members of the Class to obtain effective relief from Defendant's misconduct. Even if members of the Class could sustain such individual litigation, it would still not be preferable to a class action, because individual litigation would increase the delay and expense to all parties due to the complex legal and factual controversies presented in this case. By contrast, a class action presents far fewer management difficulties and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single court. Economies of time, effort, and expense will be fostered and uniformity of decisions ensured.

FIRST CAUSE OF ACTION Violation of 47 U.S.C. § 227 (On Behalf of Plaintiff and the Class)

- 23. Plaintiff repeats and realleges the allegations of paragraphs 1 through 22 of this complaint and incorporates them by reference.
- 24. Defendant and/or its agents agent transmitted text messages to cellular telephone numbers belonging to Plaintiff and the other members of the Class using an automatic telephone dialing system.
- 25. These solicitation text messages were sent without the consent of Plaintiff and the other members of the Class.
- 26. Defendant has, therefore, violated 47 U.S.C. § 227(b)(1)(A)(iii), and as a result, under 47 U.S.C. § 227(b)(3)(B), Plaintiff and the Class are entitled to a minimum of \$500.00 in damages for each violation.
- 27. In the event that the Court determines that Defendant's conduct was wilful and knowing, it may, under 47 U.S.C. § 227(b)(3)(C), treble the amount of statutory damages recoverable by Plaintiff and the Class.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Thomas, individually and on behalf of the Class, prays for the following relief:

- a) An order certifying this case as a class action on behalf of the Class as defined above, and appointing Plaintiff as the representative of the Class and his counsel as Class Counsel;
 - b) An award of actual and/or statutory damages;
 - c) An order declaring that Defendant's actions, as set out above, violate the TCPA;
- d) An injunction requiring Defendant to cease all unsolicited text messaging activity, and to otherwise protect the interests of the Class; and

e) Such further and other relief as the Court deems necessary.

JURY TRIAL DEMAND

Plaintiff requests a jury trial.

Dated: July 26, 2018.

By /s/Avi R. Kaufman

Avi R. Kaufman (Florida Bar no. 84382) KAUFMAN P.A. 400 NW 26th Street Miami, Florida 33127 Telephone: (305) 469-5881

Email: kaufman@kaufmanpa.com

Counsel for Plaintiff Derrick Thomas and all others similarly situated

$_{\text{JS 44}}\text{ (Rev. 0617)} \text{ Case 0:18-cv-61723-BB} \quad \text{Document 1-1} \text{ Covers of FLSD Docket 07/26/2018} \quad \text{Page 1 of 1 } \text{ Covers of Cover$

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS			DEFENDANTS	·			
DERRICK THOMAS				PETERSON 'S HARLEY DAVIDSON OF MIAMI, L.L.C.			
(b) County of Residence of (EZ	of First Listed Plaintiff B XCEPT IN U.S. PLAINTIFF CA	roward .SES)	County of Residence	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) Miami-Dade			
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)	Attorneys (If Known)				
Avi R. Kaufman, Kaufmakaufman@kaufmanna.co		Street, Miami, FL 3312	7				
II. BASIS OF JURISDI	ICTION (Place an "X" in O	ine Box Only)	. CITIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif and One Box for Defendant)		
☐ 1 U.S. Government Plaintiff	Ճ 3 Federal Question (U.S. Government l	Not a Party)	P	TF DEF 1 □ 1 Incorporated <i>or</i> Pr of Business In T	PTF DEF incipal Place		
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi)	ip of Parties in Item III)	Citizen of Another State	2			
			Citizen or Subject of a Foreign Country	3	□ 6 □ 6		
IV. NATURE OF SUIT		ely) ORTS	FORFEITURE/PENALTY	Click here for: Nature of Suit Code Descriptions.			
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 370 Other Personal Property In Injury Product Liability 370 Other Personal Property Damage 385 Property Damage 385 Property Damage Product Liability 385 Property Damage Product Liability 385 Property Damage Product Liability PRISONER PETITIONS 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	TABOR □ 625 Drug Related Seizure of Property 21 USC 881 □ 690 Other □ 710 Fair Labor Standards Act □ 720 Labor/Management Relations □ 740 Railway Labor Act □ 751 Family and Medical Leave Act □ 790 Other Labor Litigation □ 791 Employee Retirement Income Security Act ■ IMMIGRATION □ 462 Naturalization Application 465 Other Immigration Actions	322 Appeal 28 USC 158 423 Withdrawal 28 USC 157 423 Withdrawal 28 USC 157 424 Withdrawal 28 USC 157 425 Withdrawal 28	OTHER STATUTES □ 375 False Claims Act □ 376 Qui Tam (31 USC		
	moved from	Appellate Court	Reopened Anothe (specify,				
VI. CAUSE OF ACTIO	ON 47 USC 227 Brief description of ca		ling (Do not cite jurisdictional state of the control of the contr	tutes unless diversity):			
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION	DEMAND \$				
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER			
DATE 07/25/2018 FOR OFFICE USE ONLY		SIGNATURE OF ATTOR Avi R. Kaufman	NEY OF RECORD				
	MOUNT	APPLYING IFP	JUDGE	MAG. JUI	OGE		

Date:

UNITED STATES DISTRICT COURT for the Southern District of Florida DERRICK THOMAS, individually and on behalf of all others similarly situated, *Plaintiff(s)* Civil Action No. v. PETERSON'S HARLEY DAVIDSON OF MIAMI, L.L.C., a Florida Imited liability company, Defendant(s) SUMMONS IN A CIVIL ACTION PETERSON'S HARLEY DAVIDSON OF MIAMI, L.L.C. To: (Defendant's name and address) PETERSON, DIRK M, REGISTERED AGENT 19400 N.W. 2ND AVENUE MIAMI, FL 33169 A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff's attorney, whose name and address are: Avi R. Kaufman Kaufman P.A. 400 NW 26th Street Miami. FL 33127 kaufman@kaufmanpa.com 305-469-5881 If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. CLERK OF COURT

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was re	This summons for (no ceived by me on (date)	ame of individual and title, if an	ıy)					
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	recisonany serve	a the summons on the ma	on (date)	; or				
	☐ I left the summons at the individual's residence or usual place of abode with (name)							
	, a person of suitable age and discretion who resides there, on (date), and mailed a copy to the individual's last known address; or							
	☐ I served the summons on (name of individual) , who designated by law to accept service of process on behalf of (name of organization)							
	designated by law to	accept service of process		; or				
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	☐ Other (<i>specify</i>):							
	My fees are \$	for travel and \$	for services, for a total of \$	0.00				
	I declare under penalty of perjury that this information is true.							
Date:		· _						
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Additional information regarding attempted service, etc:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Peterson's Harley Davidson of Miami Sued Over Allegedly Unsolicited Promotional Text Messages</u>