

Return Mail Processing
PO Box 999
Suwanee, GA 30024

21 1 4420 *****AUTO**All For SCF 808

SAMPLE A. SAMPLE - L01

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



July 28, 2026

NOTICE OF [Extra2]

Dear Sample A. Sample:

Sunrise Company (“Sunrise”) is writing to inform you of a recent event that may affect some of your information. We were in possession of your information due to our relationship with [Company]. Sunrise takes this event, and the privacy, security, and confidentiality of the information in our care very seriously. There is currently no evidence that your information was targeted or misused or that there is identity theft or fraud as a result of this event. However, we are providing you with information on the event, our response, and steps you can take to further protect your information, should you feel it necessary to do so.

What Happened? Sunrise recently detected suspicious activity on its systems. In response, Sunrise immediately took steps to contain the event and launched an investigation to determine the nature and scope of the activity. The investigation determined that on April 23, 2026, an unauthorized actor gained access to our network and acquired certain files. As part of the investigation, Sunrise undertook a thorough review of the potentially impacted data to determine what information is involved and to whom it relates. This review has recently concluded.

What Information Was Involved? You are receiving this letter because the review showed that your information was in the files that may have been accessed or acquired. The information in the reviewed files included your name and [Extra3] the following: [Extra1]. Please note that there is currently no evidence of identity theft or fraud as a result of this event.

What We Are Doing. Upon learning of this event, we moved to respond to and investigate the event and assess and secure our network. As part of our ongoing commitment to information security, we are reviewing our policies, procedures, and employee training to further protect against similar events occurring in the future. We will also be notifying state and federal regulators, as required.

As an added precaution, we would like to offer you twenty-four (24) months of complimentary access to credit monitoring and identity restoration services. These services will be provided by Experian, who specializes in fraud assistance and remediation services. Details of the services offered and instructions on how to enroll are enclosed within this letter.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Suspicious activity should be promptly reported to relevant parties, such as your financial institution. Please review the *Steps You Can Take to Protect Personal Information* section of this letter for useful information on what you can do to better protect against possible misuse of information. You may also enroll in the complimentary credit monitoring services we have provided. Please note that due to privacy concerns, we cannot enroll you in these services.

For More Information. We understand that you may have questions about this event that are not addressed in this letter. Please call our dedicated help line at 1-833-931-5455, Monday through Friday, 6 am to 6 pm Pacific Time. You may also write to us at 300 Eagle Dance Circle, Palm Desert, CA 92211. We take this event very seriously and sincerely regret any inconvenience or concern this event may cause you.

Sincerely,

Sunrise Company