UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

CASE NO.: 1:18cv22333

SOGUI SUAREZ, individually and on behalf of all others similarly situated,

Plaintiff,

v.

<u>COMPLAINT – CLASS ACTION</u>

ACTION COLLECTION AGENCIES, INC. d/b/a ACTION COLLECTION AGENCY OF BOSTON,

Defendants	S.	
		/

CLASS ACTION COMPLAINT SEEKING INJUNCTIVE RELIEF AND STATUTORY DAMAGES

JURY DEMAND

On behalf of the putative class, Plaintiff SOGUI SUAREZ ("Plaintiff"), seeks redress for the unlawful conduct of Defendant, ACTION COLLECTION AGENCIES, INC. d/b/a ACTION COLLECTION AGENCY OF BOSTON ("Defendant"), to wit, for violation of 15 U.S.C. § 1692 et seq., the Fair Debt Collection Practices Act ("FDCPA"). Simply put, Defendant has dispatched thousands unlawful collection letters to Florida consumers, whereby each such letter contains identical violations of multiple provisions of the FDCPA.

INTRODUCTION

1. The FDCPA "is a consumer protection statute that 'imposes open-ended prohibitions on, *inter alia*, false, deceptive, or unfair" debt-collection practices. <u>Crawford v.</u>

<u>LVNV Funding, LLC</u>, 758 F.3d 1254, 1257 (11th Cir. 2014) (*quoting* <u>Jerman v. Carlisle</u>, McNellie, Rini, Kramer & Ulrich LPA, 559 U.S. 573, 587 (2010)).

- 2. "Congress enacted the FDCPA after noting abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." <u>Brown v. Card Serv. Ctr.</u>, 464 F.3d 450 (3rd Cir. 2006) (internal quotations omitted); *see*, *e.g.*, <u>Id</u>. at 453 (quoting 15 U.S.C. §1692(a)) ("Abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy.").
- 3. As set forth in more detail below, Defendant has dispatched thousands of unlawful collection letters to consumers in an attempt to collect a debt, and in each such letter, Defendant has falsely and deceptively misrepresented the rights of Plaintiff and putative class members. Accordingly, Plaintiff, on behalf of the putative class, seeks statutory damages under the FDCPA.

JURISDICTION AND VENUE

- 4. This Court has jurisdiction for all counts under 28 U.S.C. §§ 1331, 1337, 1367 and 15 U.S.C. § 1692k.
- 5. Jurisdiction of this Court arises under 15 U.S.C. §1692k(d), 28 U.S.C §1331, and 28 U.S.C §1337.
- 6. Venue in this District is proper because Plaintiff resides here, Defendant transacts business here, and the complained of conduct occurred within the venue.

DEMAND FOR JURY TRIAL

7. Plaintiff is entitled to, and hereby respectfully demands, a trial by jury on all counts alleged and on any issues so triable. *See* Sibley v. Fulton DeKalb Collection Service, 677 F.2d 830 (11th Cir.1982) (wherein the Eleventh Circuit held that, "a plaintiff, upon timely demand, is entitled to a trial by jury in a claim for damages under the FDCPA.").

PARTIES

- 8. Plaintiff is a natural person, and a citizen of the State of Florida, residing in Dade County, Florida.
- 9. Plaintiff is a "consumer" within the meaning of the FDCPA. *See* 15 U.S.C §1692a.
- 10. Defendant is a Massachusetts corporation, with its principal place of business located in Middleboro, Massachusetts.
- 11. Defendant engages in interstate commerce by regularly using telephone and mail in a business whose principal purpose is the collection of debts.
- 12. At all times material hereto, Defendant was acting as a debt collector in respect to the collection of Plaintiff's debts.

FACTUAL ALLEGATIONS

- 13. The debt at issue (the "Consumer Debt") is a financial obligation Plaintiff incurred primarily for personal, family, or household purposes.
- 14. The Consumer Debt is a "debt" governed by the FDCPA and FCCPA. *See* 15 U.S.C §1692a(5).
- 15. On a date better known by Defendant, Defendant began attempting collect the Consumer Debts from Plaintiff.
- 16. On or about March 22, 2018, Defendant sent a collection letter to Plaintiff (the "Collection Letter") in an attempt to collect the Consumer Debt. A copy of the Collection Letter is attached hereto as "Exhibit A."
- 17. The Collection Letter was Defendant's first and/or initial communication with Plaintiff in connection with the Consumer Debt.

18. In the Collection Letter, Defendant makes the following disclosure:

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS
REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL
REQUEST WILL BE VALID FOR ONLY TEN (10) DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION
OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN (7) DAYS OF SUCH REQUEST. YOU
MAY TERMINATE THIS REQUEST BY WRITING TO THIS AGENCY.

See "Exhibit A."

- 19. Plaintiff and members of the putative class are not legally subjected to the purported "Notice of Important Rights" depicted above.
- 20. Defendant falsely and deceptively made Plaintiff and members of the putative class believe that they were subjected to the "Notice of Important Rights" as depicted above notwithstanding that no such law applies to members of the class.
- 21. For instance, if Plaintiff made an oral request to cease calls to her place of employment, Plaintiff's request *would not*, contrary to the "Notice of Important Rights," be valid for "ten days unless [she] provide[d] written confirmation of the request postmarked or delivered within seven days of such request."
- 22. Simply put, there is no law that Plaintiff and the putative class are subjected to that binds them to the rights in the "Notice of Important Rights." Such a disclosure is false, deceptive and misleading and violates several provisions of the FDCPA.
- 23. Any potential *bona fide* error defense which relies upon Defendant's mistaken interpretation of the legal duties imposed upon them by the FDCPA would fail as a matter of law. Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich, L.P.A., 130 S.Ct. 1605 (2010).

CLASS ACTION ALLEGATIONS

- 24. This action is brought on behalf of the following class:
 - (i) all persons in the United States (other than Massachusetts) (ii) who were sent a letter (iii) between June 10, 2017 and June 10, 2018

- (iv) from Defendant (v) in an attempt to collect a debt incurred for personal, family, or household purposes, (vi) of which Defendant included a "Notice of Important Rights" not applicable to such persons in violation of 15 U.S.C §§ 1692e, 1692e(2)(a), 1692e(5), 1692e(9), 1692e(10) and/or 1692f.
- 25. Plaintiff alleges on information and belief that the class is so numerous that joinder of all members is impracticable because Defendant has dispatched thousands of identical dunning letters to members of the class attempting to collect consumer debts.

A. EXISTENCE AND PREDOMINANCE OF COMMON QUESTIONS OF LAW & FACT

- 26. Common questions of law and fact exist to the class and predominate over any issues involving only individual class members.
 - 27. With respect to the class:
 - (a) The *factual issues common* to the class is whether members received a collection letter from Defendant, in an attempt to collect a consumer debt, within the class period; and
 - (b) The *principal legal issue* of the class is whether Defendant violated 15 U.S.C §§ 1692e, 1692e(2)(a), 1692e(5), 1692e(9), 1692e(10) and/or 1692f by including the "Notice of Important Rights" that is not applicable to members of the class.
- 28. Excluded from the class are Defendant's agents and employees, Plaintiff's attorneys and their employees, the Judge to whom this action is assigned, and any member of the Judge's staff and immediate family.

B. <u>TYPICALITY</u>

29. Plaintiff's claims are typical of the claims of each class member and are based on the same facts and legal theories.

C. <u>ADEQUACY</u>

- 30. Plaintiff is an adequate representative for the class.
- 31. Plaintiff will fairly and adequately protect the interests of the class.
- 32. Plaintiff has retained counsel experienced in handling actions involving unlawful practices under the FDCPA and consumer-based class actions. Neither Plaintiff nor Plaintiff's counsel have any interests which might cause them to not vigorously pursue this action.

D. PREDOMINANCE AND SUPERIORITY

- 33. Certification of the class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that:
 - (a) The questions of law or fact common to the members of the class predominate over any questions affecting an individual member.
 - (b) A class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 34. Certification of a classes under Rule 23(b)(2) of the Federal Rules of Civil Procedure is also appropriate, in that, Defendant has acted on grounds generally applicable to the class thereby making appropriate declaratory relief with respect to the class as a whole. Plaintiff requests certification of a hybrid class under Rule 23(b)(3) for monetary damages and to Rule 23(b)(2) for injunctive and equitable relief.

COUNT I. VIOLATION OF 15 U.S.C§§ 1692e, 1692e(2)(a), 1692e(5), 1692e(9), 1692e(10) and/or 1692f

35. Plaintiff incorporates by reference paragraphs 13-23 of this Complaint as though fully stated herein.

- 36. Pursuant to § 1692e(2)(a) of the FDCPA, Defendant is prohibited from, *inter alia*, falsely representing the character, amount or legal status of the consumer debt. *See* 15 U.S.C. § 1692e(2)(a). Here, by including the "Notice of Important Rights" in letters sent to members of the class, Defendant falsely represented the character and legal status of the debts it sought to collect.
- 37. Section 1692e(5) of the FDCPA prohibits "the threat to take any action that cannot legally be taken or that is not intended to be taken." 15 U.S.C. § 1692e(5). Here, by including the "Notice of Important Rights" in letters sent to members of the class, Defendant threatened to take action that it cannot legally take nor did it intend to take.
- 38. Section 1692e(9) of the FDCPA prohibits "the use or distribution of any written communication which simulates or is falsely represented to be a document authorized, issued, or approved by any court, official, or agency of the United States or any State, or which creates a false impression as to its source, authorization, or approval." 15 U.S.C. § 1692e(9). Here, by including the "Notice of Important Rights" in letters sent to members of the class, Defendant falsely represented that a state or federal law issued, required or otherwise approved such disclosures to be conveyed to members of the class.
- 39. Section 1692e(10) of the FDCPA prohibits "the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer." 15 U.S.C. § 1692e(10). Here, by including the "Notice of Important Rights" in letters sent to members of the class, Defendant made false, misleading and/or deceptive representations to members of the class with regards to their actual rights.
- 40. Section 1692f of the FDCPA prohibits "unfair or unconscionable means to collect or attempt to collect any debt." 15 U.S.C. § 1692f. Here, by including the "Notice of Important

Rights" in letters sent to members of the class, Defendant utilized unfair and/or unconscionable means in collecting debts from members of the class.

WHEREFORE, Plaintiff, individually and on behalf of the Class, request that the Court enter an order certifying the described Class and judgment in favor of Plaintiff and Class and against Defendant for:

- (1) Statutory damages, as provided under 15 U.S.C. § 1692k(a)(2)(B);
- (2) Attorney's fees, litigation expenses and costs of the instant suit, as provided under 15 U.S.C. § 1692k(a)(3); and
- (3) Such other or further relief as the Court deems proper.

DATED: June 12, 2018

Respectfully Submitted,

/s/ Jibrael S. Hindi

JIBRAEL S. HINDI, ESQ.

Florida Bar No.: 118259

E-mail: jibrael@jibraellaw.com The Law Offices of Jibrael S. Hindi

110 SE 6th Street, Suite 1744 Fort Lauderdale, Florida 33301

Phone: 954-907-1136 Fax: 855-529-9540

COUNSEL FOR PLAINTIFF

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) NOTICE: Attorneys MUST Indicate All Re-filed Cases Below.

and on behalf of all others similarly situated. (b) County of Residence of First Listed Plaintiff Miami- Dade (EXCEPT IN U.S. PLAINTIFF CASES) NOTE:		DEFENDANTS	ACTION COLLECTION AGENCIES, INC d/b/a ACTION COLLECTION AGENCY		
		SES)	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known)		
The Law Office of Jibra Fort Lauderdale FL, 333	el S. Hindi, PLLC, 61		14		
(d) Check County Where Actio	n Arose: MI MIAMI- DADE	☐ MONROE ☐ BROWARD ☐] PALM BEACH ☐ MARTIN ☐ ST. LU	UCIE ☐ INDIAN RIVER ☐ OKEECH	OBEE HIGHLANDS
II. BASIS OF JURISDI	CTION (Place an "X" in	n One Box Only)	(For Diversity Cases Only)	RINCIPAL PARTIES	Place an "X" in One Box for Plaintiff) and One Box for Defendant)
☐ 1 U.S. Government Plaintiff	(U.S. Government l	ral Question Not a Party)		IFF DEF 1	
2 U.S. Government Defendant		ersity ip of Parties in Item III)	Citizen of Another State	2 Incorporated and F of Business In A	
			Citizen or Subject of a Foreign Country	3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUIT		* *	EQUEETIDE/DENALTV	DANIZDUDTOV	OTHER STATISTICS
CONTRACT ☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury Med. Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities Employment 446 Amer. w/Disabilities Other 1448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage 385 Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence Other: 530 General 535 Death Penalty 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	FORFEITURE/PENALTY 625 Drug Related Seizure of Property 21 USC 881 690 Other LABOR 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations 740 Railway Labor Act 751 Family and Medical Leave Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act IMMIGRATION 462 Naturalization Application 465 Other Immigration Actions	BANKRUPTCY	OTHER STATUTES □ 375 False Claims Act □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ □ Exchange ■ 890 Other Statutory Actions □ 891 Agricultural Acts □ 895 Freedom of Information □ Act □ 896 Arbitration □ 899 Administrative Procedure □ Act/Review or Appeal of □ Agency Decision □ 950 Constitutionality of State Statutes
1 Original 2 Rem	e Court VI bel	, ,	another district (specify)	6 Multidistrict Litigation 7	Appeal to District Judge from Magistrate Judgment Appellate Court
VI. RELATED/ RE-FILED CASE(S)	(See instructions): JUDGE	iled Case □YES ☑ N	,	DOCKET NUMBER	
VII. CAUSE OF ACTION		•	ling and Write a Brief Statemer for both sides to try entire case	·	tional statutes unless diversity):
VIII. REQUESTED IN COMPLAINT:	UNDER F.R.C.P.		DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint: ✓ Yes □ No
ABOVE INFORMATION IS TO DATE	TRUE & CORRECT TO T	THE BEST OF MY KNOV SIGNATURE OF AT	WLEDGE TECRNEY OF RECORD		
June 12, 2018					
FOR OFFICE USE ONLY RECEIPT #	AMOUNT	IFP	JUDGE	MAG JUDGE	

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JS 44 Reverse (Rev. 12/12)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Refiled (3) Attach copy of Order for Dismissal of Previous case. Also complete VI.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

Remanded from Appellate Court. (8) Check this box if remanded from Appellate Court.

- VI. Related/Refiled Cases. This section of the JS 44 is used to reference related pending cases or re-filed cases. Insert the docket numbers and the corresponding judges name for such cases.
- VII. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the

Southern District of Florida					
SOGUI SUAREZ, individually and on behalf of all others similarly situated)))				
Plaintiff(s))				
V.) Civil Action No. 1:18-cv-22337				
ACTION COLLECTION AGENCIES, INC d/b/a ACTION COLLECTION AGENCY OF BOSTON))))				
Defendant(s))				
SUMMONS IN A CIVIL ACTION					
To: (Defendant's name and address) ACTION COLLECTION AC ACTION COLLECTION AC R/A: John Rockhill 2066 14TH AVE STE 200 VERO BEACH, FL 32960-	GENCY OF BOSTON				
A lawsuit has been filed against you.					
Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: The Law Offices of Jibrael S. Hindi, PLLC. 110 SE 6th St., Suite 1744, Fort Lauderdale, FL 33301. Phone: (844)542-7235 Email: jibrael@jibraellaw.com Fax: (855)529-9540					
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.					
	CLERK OF COURT				
Date					
Date:	Signature of Clerk or Deputy Clerk				
	y 1 y				

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No. 1:18-cv-22337

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was re	This summons for (nanceived by me on (date)	ne of individual and title, if any)				
	☐ I personally served	the summons on the individu	on (data)	; or		
	☐ I left the summons		or usual place of abode with (name)	- [·]		
	on (date) , a person of suitable age and discretion who resides there, on (date) , and mailed a copy to the individual's last known address; or					
	☐ I served the summons on (name of individual) designated by law to accept service of process on behalf of (name of organization) ,					
			on (date)	; or		
	☐ I returned the sumr	nons unexecuted because		; or		
	☐ Other (specify):					
	My fees are \$	for travel and \$	for services, for a total of \$	0.00		
	I declare under penalty	y of perjury that this informat	ion is true.			
Date:			Server's signature			
			Printed name and title			
			Server's address			

Additional information regarding attempted service, etc:

Print Save As... Reset

16 Commerce Blvd., Unit #4 • Middleboro, MA 02346 • www.acapayments.com (866) 467-4907

ACTION COLLECTION AGENCY of Boston

An Action Collection Agencies, Inc. Company

May 8, 2018

MA LIC# DC0012

NYC LIC# 106617

Office Hours: Monday - Thursday, 8 AM - 8 PM, Friday, 8 AM - 5 PM Saturday 8 AM - 12 PM

Account #: 8807539

REFERENCE # CH0044846491

AMOUNT 100.00

Total Due: \$100.00

CREDITOR STEWARD CARNEY/CAH

DEAR SOGUI SUAREZ.

THE ABOVE MENTIONED CLIENT HAS REFERRED YOUR ACCOUNT TO THIS OFFICE FOR HANDLING.

UNLESS YOU NOTIFY THIS OFFICE WITHIN THIRTY (30) DAYS AFTER RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL ASSUME THAT THIS DEBT IS VALID. IF YOU NOTIFY THIS OFFICE IN WRITING WITHIN THIRTY (30) DAYS FROM RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL: OBTAIN VERIFICATION OF THE DEBT OR OBTAIN A COPY OF A JUDGMENT AND MAIL YOU A COPY OF SUCH JUDGMENT OR VERIFICATION. IF YOU REQUEST THIS OFFICE IN WRITING WITHIN THIRTY (30) DAYS AFTER RECEIVING THIS NOTICE, THIS OFFICE WILL PROVIDE YOU WITH THE NAME AND ADDRESS OF THE ORIGINAL CREDITOR, IF DIFFERENT FROM THE CURRENT CREDITOR.

PLEASE SEND PAYMENT OR DIRECT ANY QUESTIONS TO THE OFFICE LISTED ABOVE.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

SINCERELY. Mr. Jones

*****NOTICE OF IMPORTANT RIGHTS*****

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN (10) DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN (7) DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THIS AGENCY.

OFFICE HOURS: Monday - Thursday, 8 AM - 8 PM, Friday, 8 AM - 5 PM Saturday 8 AM - 12 PM

915-CTABSG10-22-02/0

*** Detach Lower Portion And Return With Payment ***

PO Box 902 Middleboro MA 02346-0902 ELECTRONIC SERVICE REQUESTED

May 8, 2018

2345678-000915-01-1-AA

IF YOU WISH TO PAY BY CREDIT CARD, CIRCLE ONE AND FILL IN THE INFORMATION BELOW DISCOVER VISA EXP. DATE CARD NUMBER CVV CARD HOLDER NAME AMOUNT PAID SIGNATURE

> Account #: 8807539 Total: \$100.00

ութագրակարկանի արգարդութարերություն արգարդութար

0008120024007310873833160494455-Y2975713E8 915

22 - 915 SOGUL SUAREZ



ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Woman Claims Action Collection Agencies Misrepresented Legal Rights Concerning Debt Collection