

Appendix

STRATeBEN, Inc. (“STRATeBEN”) experienced a phishing-related security incident that resulted in unauthorized access to certain customers’ current and former group health plan members’ information. STRATeBEN first learned of the incident on December 3, 2025, when it identified unauthorized access to a STRATeBEN employee’s Microsoft 365 account. STRATeBEN immediately implemented its incident response plan, secured the account, and launched an investigation. A third-party cybersecurity firm was engaged to assist.

The investigation determined that an unauthorized party accessed the employee’s account at various times between August 14, 2025 and November 9, 2025. The account contained files shared with STRATeBEN to assist in the management of its customers’ benefit plans. STRATeBEN conducted a comprehensive review of the files and, on March 18, 2026 confirmed that one or more of them contained the names and Social Security numbers of two Vermont residents.

Today, March 26, 2026, STRATeBEN is mailing notification letters via First-Class mail to the Vermont residents. A sample of the notification letter is enclosed. STRATeBEN is offering one year of complimentary access to a credit monitoring and identity protection product to the residents. STRATeBEN also has established a dedicated, toll-free call center that the residents can call to obtain more information regarding the incident.

To help prevent something like this from happening again, STRATeBEN has taken steps to enhance its existing security protocols.