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5 6 7 8 9 10	Andrew R. Frisch (<i>Pro hac vice forthcoming</i>) afrisch@forthepeople.com MORGAN & MORGAN, P.A. 8151 Peters Road, 4 th Floor Plantation, Florida 33324 Tel: (954)327-5355 Jordan Richards ((<i>Pro hac vice forthcoming</i>) Jordan@jordanrichardspllc.com JORDAN RICHARDS, PLLC 1800 SE 10 th Ave. Suite 205 Fort Lauderdale, Florida 33316 Tel: (954) 871-0050			
12	Counsel for Plaintiff and the Proposed Class			
13	IN THE UNITED STATES DISTRICT COURT			
14	NORTHERN DISTRICT OF CALIFORNIA			
15	KEESHA STEPTOUR, individually, and on behalf of all others similarly situated,) CASE NO.		
16	Plaintiff,) CLASS ACTION COMPLAINT		
17	v.)		
18 19	ANVIZ GLOBAL, INC. a California corporation.,	JURY TRIAL DEMANDED		
20	Defendant.)		
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		CLASS ACTION COMPLAINT		
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Plaintiff, Keesha Steptour (hereinafter "Plaintiff"), brings this class action under Rule 23 of the Federal Rules of Civil Procedure against ANVIZ GLOBAL, INC. ("Anviz Global" or "Defendant") for its violations of the Illinois Biometric Information Privacy Act, 740 ILCS § 14/1 (hereinafter "BIPA"). In support, Plaintiff alleges as follows:

INTRODUCTION

- 1. Plaintiff brings this class action for damages and other legal and equitable remedy resulting from the illegal actions of Defendant in collecting, obtaining, storing and/or using Plaintiff's, and other similarly situated individuals' biometric identifiers and biometric information (referred to collectively as "biometrics") without informed written consent in violation of the Illinois Biometric Information Privacy Act ("BIPA").
- 2. The Illinois Legislature has determined that "[b]iometrics are unlike any other unique identifiers that are used to access finances or other sensitive information." 740 ILCS 14/5I. "For example, social security numbers, when compromised, can be changed. Biometrics, however, are biologically unique to the individual; therefore, once compromised, the individual has no recourse, is at heightened risk for identity theft, and is likely to withdraw from biometricfacilitated transactions." Id. In recognition of these concerns over the security of individuals' biometrics, the Illinois Legislature enacted BIPA.
- 3. "Biometrics" refers to technologies used to identify an individual based on unique physical characteristics. Common biometric identifiers include fingerprints, hand or face geometry scans, retina or iris scans, or voice scans, which are all generally obtained by first acquiring an image or photograph of the biometric identifier.
- 4. Unlike other identifiers like Social Security or credit card numbers, which can be changed if compromised or stolen, biometric identifiers linked to a specific finger or hand cannot. These unique and permanent biometric identifiers, once exposed, leave victims with no means to prevent identify theft and unauthorized tracking.
- 5. As expressed herein, BIPA is the result of an expressed fundamental public policy and legislative intent in Illinois to regulate the collection of biometric information. BIPA provides, inter alia, that private entities like Defendant may not collect, capture, purchase, receive through

- 6. In direct violation of each of the foregoing provisions of Section 15(a) of BIPA, Defendant failed to provide, publish, or otherwise make publicly available data retention policies.
- 7. In direct violation of the foregoing provisions of Section 15(b) of BIPA, Defendant actively collected, stored, obtained, and used the biometrics of Illinois residents, including Plaintiff, without providing notice, or obtaining informed written consent.
- 8. Specifically, during the relevant time period, Plaintiff and other similarly situated individuals in Illinois were required to scan their faces on Defendant's biometric facial imaging devices to keep track of the amount of time Plaintiffs were working for Defendant's customers.
- 9. Plaintiff brings this action on behalf of herself and a class of similarly situated individuals to prevent Defendant from further violating privacy rights and to recover statutory damages for Defendant's unauthorized collection, storage and use of Plaintiff's biometrics in violation of BIPA.

PARTIES, JURISDICTION & VENUE

10. Plaintiff is and has been at all relevant times, a resident and citizen of the State of Illinois. Plaintiff was employed by a third-party, All Fleet, who utilized Defendant's biometric timekeeping devices during one or more workweeks when she worked as a dispatcher for her employer. Plaintiff worked for third-party, All Fleet, in Zion, Illinois, from approximately February 2022 to January 2023. Plaintiff was required to use her facial images to clock-in and clock-out of work to perform her duties daily within the five (5) year period prior to the filing of this Complaint. Plaintiff never consented, agreed or gave permission – written or otherwise – to this Defendant for the collection or storage of the biometric identifiers or biometric information

associated with her facial images. Further, this Defendant never provided Plaintiff, nor did she ever sign a written release allowing this Defendant to collect or store the biometric identifiers or biometric information associated with their facial images. Plaintiff consents to the Court's jurisdiction.

- 11. Defendant is a California corporation, with its registered agent, Lingling Qian, located at 32920 Alvarado-Niles Road #220 in Union City, California 94587. Defendant, while headquartered in California, engages in continuous business in Illinois and operates with Illinois companies by storing Illinois residents' biometric information in its database, and sends its biometric devices into the State of Illinois, and is subject to the laws of Illinois, including BIPA. Defendant owns, operates, and/or controls several biometric devices which it has delivered to the State of Illinois which collected the biometric information of hundreds (if not thousands) of individuals in the State of Illinois within the past 5 years. Defendant may be served through its registered agent, Lingling Qian at 32920 Alvarado-Niles Road #220 in Union City, California 94587.
- 12. This Court has subject matter jurisdiction over this matter pursuant to 28 U.S.C. § 1332(a) because there is complete diversity of citizenship between Plaintiff and Defendant and the amount in controversy exceeds \$75,000.00.
- 13. This Court also has subject matter jurisdiction over this matter pursuant to the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1332(d)(2), because this is a class action in which the Defendant is a citizen of a state different than Plaintiff and the other class members, and because the amount in controversy exceeds \$5,000,000.00.
 - 14. No applicable statutory exception to jurisdiction exists.
- 15. This Court has personal jurisdiction over Defendant named in this action because Defendant is a California corporation operating in California and Defendant maintains a place of business in California. Defendant collected the biometric information of Illinois residents in Illinois, and stored this information in a database over which it asserts and maintains control. Defendant engages in continuous and systematic business operations or activities within California and maintains a location in the State, including within Union City, within this judicial circuit.

16. Venue is proper in this Court because Defendant maintains its place of business within this County, transacts substantial business within this County, and the events giving rise to this lawsuit occurred in substantial part within this County.

ANVIZ GLOBAL'S BIOMETRIC DEVICES

- 17. Defendant advertises itself as a world leading provider of biometrics, video surveillance, intelligent smart homes, and smart building solutions. See www.anviz.com (last visited April 19, 2024).
- 18. To help make employee time and attendance tracking more accurate, Defendant advertises on its website to encourage its customers to use its biometric-based time clocks, which use an employee's biometric identifiers and biometric information to punch in and out of work, instead of key fobs, identification numbers, or swipe cards.
- 19. One of Defendant's biometric timekeeping products that it offers to clients is the Face Deep Series.
- 20. Defendant designed its Face Deep Series with a "Smart Face Recognition Terminal" so that employers could utilize its biometric verification function for time and attendance tracking which integrates with cloud software for reduced management costs.
- 21. More specifically, Defendant has created a unique BioNANO algorithm which relies upon facial geometric characteristics from users to create a database template of a known user and then compares subsequent information scanned with the database to find a match.
- 22. Defendant's own advertising brochures available for download on its website state that the Anviz Global Face Deep Series is powered by Anviz Facial Biometric Technology which utilizes the BioNANO algorithm:

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Innovative Features

		Current Version	Next-Gen
	Multi-Location	√	√
	Multi-level Administrator & Superviser	√	√
	Activity Dashboard	√	√
	Attendance Management	√	√
Contant	Shift Scheduling	√	√
System	Group Scheduling		√
	Time Tracking	√	√
	Approval Process Control	-	√
	Biometrics	√	√
	Body Tamperature & Mask Detection	√	√

See anviz.com/cloud-based-time-and-attendance-solution-crosschex-cloud.html (last visited April 23, 2024).

- 26. In light of the biometric features provided on its devices, Defendant markets its biometric devices to employers in Illinois as superior options to traditional time clocks. By marketing its biometric devices in this manner, Anviz Global obtains competitive advantage over other time clock companies and secures profits from its use of biometric data, all while failing to comply with the minimum requirements for handling employees' biometric data established by BIPA to protect Illinois residents.
- 27. Unlike key fobs, identification numbers, or swipe cards which can be changed or replaced if stolen or compromised facial imaging biometrics are unique, permanent biometric identifiers associated with each employee. This exposes employees who are required to use an Anviz Global device as a condition of their employment to serious and irreversible privacy risks.
- 28. In fact, Defendant advertises the Face Deep Series biometric devices it sells and/or leases to Illinois businesses as each being capable of storing biometric information from up to 50,000 different users.

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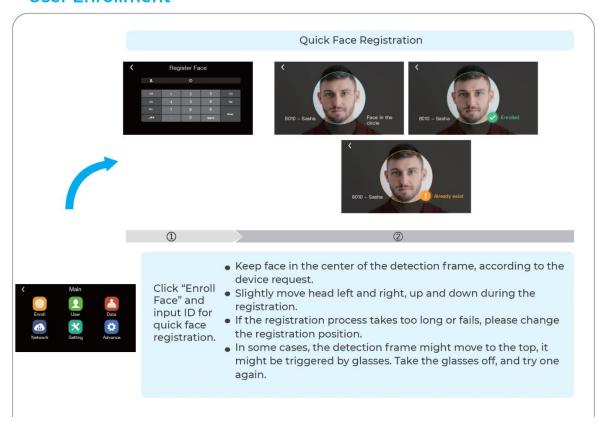
- 29. During the relevant time period, Anviz Global sent one or more biometric devices into the State of Illinois with the knowledge that its device would be capturing, obtaining, using, and/or collecting biometric information from Illinois residents.
- 30. For example, Anviz Global sent a Face Deep Series device to All Fleet in Illinois within the past 5 years with the knowledge that the Face Deep Series would collect and maintain biometric information from its users' facial scans.
- 31. When an employee first begins work at an Illinois company that uses one of Anviz Global's biometric devices, the employee is required to have their face scanned into the Anviz Global biometric device in order to create a template and enroll them in the Anviz Global database.
- 32. Defendant then stores the biometric information and/or identifiers of Illinois residents in its database so that Illinois employers can access the biometric information to use this information for timekeeping, payroll, and attendance confirmation.
- 33. When an Illinois resident employed by a company in Illinois scans its biometric information into an Anviz Global biometric device the Defendant becomes aware that it is in the possession of Illinois residents' biometric information.
- 34. Anviz Global maintains control over the biometric information it collects from individuals who use the Face Deep Series device and other biometric devices.

PLAINTIFF'S BIOMETRIC INFORMATION

- 35. Plaintiff was employed by All Fleet in Zion, Illinois from approximately February 2022, through January 11, 2023.
- 36. As a condition of her employment Plaintiff was required to scan her face on an Anviz Global Face Deep Series biometric device to clock-in and clock-out of work.
- 37. Plaintiff was first required to scan her face on the Anviz Global biometric device so that her biometric information could be kept in Defendant's database and thereafter use the device's BioNANO algorithm to identify Plaintiff each and every time she scanned on the device to clock-in and clock-out.
- 38. Plaintiff scanned her face on the Anviz Global biometric device while she was physically present and working in the State of Illinois.

39. Defendant's Quick Guide for the Face Deep 3 Smart Face Recognition Terminal provides an overview on User Enrollment for how users are to scan their faces on the device, which includes instructions to: (a) keep the face in the center of the detection frame, according to the device request; (b) slightly move head left and right, up and down during the registration; (c) remove glasses if the detection frame is triggered by the eyewear:

User Enrollment



- 40. Defendant thereafter collected and stored Plaintiff's biometric data in its CrossChex Cloud database(s) immediately after it was captured in the State of Illinois.
- 41. After registering on the device, Plaintiff was required to scan her face on the Anviz Global device each time she clocked in and out for work including each time she clocked out for a meal break and then clocked back in when returning from a meal break.
- 42. During her employment period Plaintiff scanned her face on Defendant's biometric device at least 4 times per day.

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- 43. During the 5 years preceding the filing of this lawsuit, Defendant collected facial scans from hundreds (if not thousands) of other Illinois residents through its reader/scanner to help its various business clients in Illinois verify employees and document the number of hours worked at its clients' locations in Illinois. Defendant collected the biometric information from individuals in Illinois because Plaintiff and other similarly situated individuals, were required to scan their faces on a daily basis by using their faces with Defendant's facial imaging scanner so that the employer could track the number of hours worked.
- 44. Accordingly, Defendant collected, stored, used, or otherwise obtained biometric information from Plaintiff and similarly situated individuals.
- 45. Defendant then stored and collected Plaintiff and similarly situated individuals' facial images in its database.
- 46. Plaintiff's facial images are considered "biometric information" as that term is defined under BIPA.
- 47. Defendant failed to obtain express written consent from Plaintiff when it used biometric technology in connection with its time-keeping system and prior to obtaining, collecting, or possessing Plaintiff's biometric information.
 - 48. The actions of Defendant violate the Plaintiff's statutory privacy rights under BIPA.
- 49. Defendant never informed Plaintiffs of the specific purpose and length of time for which their biometric identifiers or information would be collected, stored and used, nor did Defendant obtain a written consent or release from Plaintiff.
- 50. Defendant did not have written, publicly available policies identifying their retention schedules or guidelines for permanently destroying users' biometric identifiers or information.
- 51. Plaintiff has been required to retain the undersigned counsel to protect and enforce her rights under BIPA and is therefore entitled to recover reasonable attorney's fees and costs.

CLASS ALLEGATIONS

52. Class Definition: Plaintiffs bring this action pursuant to Fed. R. Civ. P. 23 on behalf

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of a class of similarly situated individuals, defined as follows (hereinafter "the Class"):

All individuals who resided in Illinois within the past 5 years who had their biometric identifiers, including "facial images" collected, captured, received, used, or otherwise obtained by Defendant in the State of Illinois on an Anviz Global biometric device.

- 53. The following are excluded from the Class: (1) any Judge presiding over this action and members of his or her family; (2) persons who properly executed and file a timely request for exclusion from the Class; (3) persons whose claims in this matter have been finally adjudicated on the merits or otherwise released; (4) Plaintiff's counsel and Defendant's counsel; and (6) legal representatives, successors, and assigns of any such excluded persons.
- 54. **Numerosity**: The number of persons within the Class is substantial and is believed to amount to hundreds of people. It is, therefore, impractical to join each member of the Class as a named Plaintiff. Further, the size and relatively modest value of the claims of the individual members of the Class renders joinder impractical. Accordingly, utilization of the class action mechanism is the most economically feasible means of determining and adjudicating the merits of this litigation.
- 55. **Commonality and Predominance**: There are well-defined common questions of facts and law that exist as to all members of the Class and that predominate over any questions affecting only individual members of the Class. These common legal and factual questions, which do not vary from Class member to Class member, and which may be determined without reference to the individual circumstances of any class member include, but are not limited to, the following:
- whether Defendant collected or otherwise obtained Plaintiffs' and the Class's (a) biometric identifiers or biometric information;
- (b) whether Defendant properly informed Plaintiffs and the Class that it collected, used, and stored their biometric identifiers or biometric information:
- (c) whether Defendant obtained a written release (as defined in 740 ILCS 1410) to collect, use, and store Plaintiffs' and the Class's biometric identifiers or biometric information;

- (d) whether Defendant developed a written policy, made available to the public, establishing a retention schedule and guidelines for permanently destroying biometric identifiers and biometrics information when the initial purpose for collecting or obtaining such identifiers or information has been satisfied or within 3 years of their last interaction, whichever occurs first;
- (e) whether Defendant used Plaintiffs' and the Class's biometric identifiers or biometric information to identify them; and
- (f) whether Defendant's violations of the BIPA were committed intentionally, reckless, or negligently.
- 56. Adequate Representation: Plaintiff has retained and are represented by qualified and competent counsel who are highly experienced in complex employment class action litigation. Plaintiff and her counsel are committed to vigorously prosecuting this class action. Neither Plaintiff nor her counsel have any interest adverse to, or in conflict with, the interests of the absent members of the Class. Plaintiff is able to fairly and adequately represent and protect the interests of such a Class. Plaintiff has raised viable statutory claims of the type reasonably expected to be raised by members of the Class, and will vigorously pursue those claims. If necessary, Plaintiffs may seek leave of this Court to amend this Class Action Complaint to include additional Class representatives to represent the Class or additional claims as may be appropriate.
- 57. **Superiority:** A class action is superior to other available methods for the fair and efficient adjudication of this controversy because individual litigation of the claims of all Class members is impracticable. Even if every member of the Class could afford to pursue individual litigation, the Court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, inconsistent or contradictory judgments, and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same factual issues. By contrast, the maintenance of this action as a class action, with respect to some or all of the issues presented herein, presents few management difficulties, conserves the resources of the parties and of the court system and protects the rights of each member of the Class. Plaintiffs

anticipate no difficulty in the management of his action as a class action. Class wide relief is essential to compel compliance with the BIPA.

<u>COUNT I – VIOLATION OF 740 ILCS 14/15(a) FOR FAILURE TO INSTITUTE,</u> <u>MAINTAIN, AND ADHERE TO PUBLICLY AVAILABLE RETENTION SCHEDULE</u>

(On Behalf of Plaintiff and the Class)

- 58. Plaintiff hereby incorporates the allegations within paragraphs 1-49 as though fully set forth herein.
- 59. Defendant is a California corporation that engages in business in Illinois and sends its biometric devices into Illinois to collect biometric information from Illinois residents, and thus qualifies as a "private entity" under BIPA. *See* 740 ILCS 14/10.
- 60. BIPA mandates that companies in possession of biometric data establish and maintain a satisfactory biometric data retention and, importantly, deletion policy. Specifically, those companies must: (i) make publicly available a written policy establishing a retention schedule and guidelines for permanent deletion of biometric data (at most three years after the company's last interaction with the individual); and (ii) actually adhere to that retention schedule and actually delete the biometric information. *See* 740 ILCS 14/15(a).
- 61. As a private entity covered under BIPA, Defendant failed and continues to fail to comply with these BIPA mandates.
- 62. Plaintiff and members of the putative class are individuals who had their "biometric identifiers" collected by Defendant, as explained in detail above. *See* 740 ILCS 14/10.
- 63. Plaintiff's and putative class members' biometric identifiers were used to identify Plaintiffs and, therefore, constitute "biometric information" as defined by BIPA. *See* ILCS 14/10.
- 64. Defendant failed to provide a publicly available retention schedule or guidelines for permanently destroying biometric identifiers and biometric information as specified by BIPA. *See* 740 ILCS 14/15(a).
- 65. Defendant likewise failed to comply or adhere to any such retention schedule or otherwise delete the biometric information it collected as required under BIPA.

66. Defendant lacks retention schedules and guidelines for permanently destroying Plaintiffs' and the Class's biometric data and have not and will not destroy Plaintiffs' and the Class's biometric data when the initial purpose for collecting or obtaining such data has been satisfied or within three years of the individual's last interaction with the company.

67. On behalf of herself and the Class, Plaintiff seeks: (1) declaratory relief; (2) injunctive relief and equitable relief as is necessary to protect the interests of Plaintiff and the Class by requiring Defendant to comply BIPA's requirements for the collection, storage, and use of biometric identifiers and biometric information as described herein; (3) statutory damages of \$5,000 for each intentional and/or reckless violation of BIPA pursuant to 740 ILCS 14/20(2), or, in the alternative, statutory damages of \$1,000 for each negligent violation of BIPA pursuant to 740 ILCS 14/20(1); and (4) reasonable attorney's fees and costs and other litigation expenses pursuant to 740 ILCS 14/20(3).

COUNT II – VIOLATION OF 740 ILCS 14/15(b) FOR FAILURE TO OBTAIN INFORMED WRITTEN CONSENT AND RELEASE BEFORE OBTAINING BIOMETRIC IDENTIFIERS OR INFORMATION

(On Behalf of Plaintiff and the Class)

- 68. Plaintiff incorporates the allegations within paragraphs 1-49 as though fully set forth herein.
- 69. Defendant is a California corporation that engages in business in Illinois and sends its biometric devices into Illinois to collect biometric information from Illinois residents, and thus qualifies as a "private entity" under BIPA. *See* 740 ILCS 14/10.
- 70. BIPA requires companies to obtain informed written consent from employees before acquiring their biometric data. Specifically, BIPA makes it unlawful for any private entity to "collect, capture, purchase, receive through trade, or otherwise obtain a person's or a customer's biometric identifiers or biometric information unless [the entity] first: (1) informs the subject... in writing that a biometric identifier or biometric information is being collected or stored; (2) informs the subject... in writing of the specific purpose and length of term for which a biometric identifier or biometric information is being collected, stored, and used; and (3) receives a written release

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executed by the subject of the biometric identifier or biometric information..." See 740 ILCS 14/15(b).

- 71. Defendant failed and still fails to comply with these BIPA mandates.
- 72. Plaintiff and members of the putative class are individuals who have had their "biometric identifiers" collected by Defendant, as explained in detail above. See 740 ILCS 14/10.
- 73. Plaintiff's and the Class's biometric identifiers were used to identify them and, therefore, constitutes "biometric information" as defined by BIPA. See 740 ILCS 14/10.
- 74. Defendant systematically and automatically collected, used, stored, and disseminated Plaintiff's and the Class's biometric identifiers and/or biometric information without first obtaining the written release required by 740 ILCS 14/15(b)(3).
- 75. Defendant never informed Plaintiffs and the Class in writing that their biometric identifiers and/or biometric information were being collected, stored, used and disseminated, nor did Defendant inform Plaintiffs and the Class in writing of the specific purpose(s) and length of term for which their biometric identifiers and/or biometric information were being collected, stored, used, and disseminated as required by 740 ILCS 14/15(b)(1)-(2).
- 76. By collecting, storing, using and disseminating Plaintiffs' and the Class's biometric identifiers and biometric information as described herein, Defendant violated Plaintiffs' and the Class's rights to privacy in their biometric identifiers and/or biometric information as set forth in BIPA. See 740 ILCS 14/1, et. seq.
- 77. On behalf of themselves and the Class, Plaintiffs seek: (1) declaratory relief; (2) injunctive relief and equitable relief as is necessary to protect the interests of Plaintiffs and the Class by requiring Defendant to comply with BIPA's requirements for the collection, storage, use and dissemination of biometric identifiers and biometric information as described herein; (3) statutory damages of \$5,000 for each intentional and/or reckless violation of BIPA pursuant to 740 ILCS 14/20(2), or, in the alternative, statutory damages of \$1,000 for each negligent violation of BIPA pursuant to 740 ILCS 14/20(1); and (4) reasonable attorney's fees and costs and other litigation expenses pursuant to 740 ILCS 14/20(3).

1	PRAYER FOR RELIEF		
2	WHEREFORE, Plaintiff, KEESHA STEPTOUR, on behalf of herself and the proposed		
3	Class, respectfully requests that this Court enter an Order:		
4	(A)	Certifying this case as a class action on behalf of the Class above pursuant to Fed.	
5	R. Civ. P. 23, appointing Plaintiff as representative of the class, and appointing Plaintiff's counse		
6	as Class Counsel;		
7	(B)	Declaring that Defendant's actions, as set out above, violate BIPA, 740 ILCS 14/1	
8	et seq.;		
9	(C)	Awarding statutory damages of \$5,000.00 for each and every intentional and	
10	reckless violation of the BIPA pursuant to 740 ILCS 14/20(2), or alternatively, statutory damages		
11	of \$1,000.00 pursuant to 740 ILCS 14/20(1) if the Court finds that Defendant's violations were		
12	negligent;		
13	(D) Awarding injunctive and other equitable relief as is necessary to protect the		
14	interests of the Class, including, inter alia, an order requiring Defendant to collect, store, and use		
15	biometric identifiers or biometric information in compliance with the BIPA;		
16	(E) Awarding Plaintiffs and the Class their reasonable litigation expenses and		
17	attorney's fees;		
18	(F) Awarding Plaintiffs and the Class pre- and post-judgment interest, to the extent		
19	allowable; and		
20	(G)	Awarding such other and further relief as equity and justice may require.	
21	JURY TRIAL DEMAND		
22	Plaintiff, KEESHA STEPTOUR, demands a trial by jury on all issues so triable on behalf		
23	of herself and similarly situated individuals.		
24	DATED: Ma	ny 1, 2024. MORGAN & MORGAN, P.A.	
25			
26		By: /s/ Michael Ram	
27		Michael F. Ram (SBN 104805) MORGAN & MORGAN	
28		COMPLEX LITIGATION GROUP -15-	
		CLASS ACTION COMPLAINT	

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ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Anviz Global Illegally Captured Illinois Workers' Facial Scans, Class Action Lawsuit Claims</u>