UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

SAMANTHA STARKEY, Individually and on) Case No.: 18-cv-411
Behalf of All Others Similarly Situated,) CLASS ACTION COMPLAINT
Plaintiff,)
VS.	<u> </u>
GUARDIAN CREDIT UNION,	Jury Trial Demanded)
Defendant.)

INTRODUCTION

1. This class action seeks redress for outrageous collection practices that violate the the U.S. Bankruptcy Code and the Wisconsin Consumer Act, Ch. 421-427, Wis. Stat. Defendant Guardian Credit Union ("Guardian") attempted to collect an alleged debt from Plaintiff that had been discharged in Plaintiff's 2015 chapter 7 bankruptcy case. Guardian's conduct has the effect of deceiving consumers into making a payment, which resurrects a debt that has been discharged in a bankruptcy proceeding. Guardian's conduct is unmistakably confusing, misleading, and deceptive, and is the type of conduct that the WCA was intended to prohibit.

JURISDICTION AND VENUE

- 2. The Court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 28 U.S.C. §§ 1332, 1332d, and 1367.
- 3. Plaintiff resides in the state of Wisconsin. Defendant is a federal credit union whose primary place of business is located in Wisconsin.
- 4. This matter in controversy potentially exceeds \$5,000,000. Each member of the proposed Class is entitled to recover the greater of his or her actual damages or statutory damages up to \$1,000.00, plus costs and reasonable attorney's fees. Wis. Stat. § 425.304. Accordingly, this Court has jurisdiction pursuant to 28 U.S.C. § 1332(d)(2).

- 5. At least one Class member belongs to a different state from Guardian. Guardian's 2016 Annual Report, available at https://www.guardiancu.org/about-us/2016-annual-financial-reports, states that Guardian had 35,831 members in 2016. Further, Guardian's membership is open to non-Wisconsin residents. Guardian's requirements to become a new member merely require that "someone in [the member's] immediate family lives or work" in specified southeastern Wisconsin counties. Therefore, both elements of diversity jurisdiction under the Class Action Fairness Act of 2005 ("CAFA") are present.
- 6. Venue in this District is proper in that Defendant directed its collection efforts into the District.

PARTIES

- 7. Plaintiff Samantha Starkey is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 8. Plaintiff is a "customer" as defined in the Wisconsin Consumer Act, Wis. Stat. § 421.301(17), in that she engaged in a consumer transaction.
- 9. Defendant Guardian is a credit union organized under the laws of the United States of America. Defendant Guardian is headquartered at 11220 W. Oklahoma Ave., Milwaukee, WI 53227.
- 10. With respect to Plaintiff and the class, Guardian is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts.
- 11. Wis. Stat. § 427.103(3) defines debt collector as: "any person engaging, directly or indirectly, in debt collection, and includes any person who sells, or offers to sell, forms represented to be a collection system, device or scheme, intended or calculated to be used to collect claims. The term does not include a printing company engaging in the printing and sale of forms." (emphasis added).

- 12. Wis. Stat § 427.103(2) states: "Debt collection" means *any action*, conduct or practice of soliciting claims for collection or in the collection of claims owed or due or alleged to be owed or due a merchant by a customer." (emphasis added).
- 13. The Western District of Wisconsin has also noted: "Unlike the FDCPA, the Wisconsin Consumer Act does not provide exceptions to its general definition of a debt collector." *Hartman v. Meridian Fin. Servs.*, 191 F. Supp. 2d 1031, 1048 (W.D. Wis. 2002).
- 14. Guardian is in the business of collecting debts owed to itself or its predecessors in interest, incurred for personal, family or household purposes.

FACTS

- 15. Some time in or around July 2012, Plaintiff obtained an automobile loan from Guardian Credit Union.
- 16. The loan constituted a "consumer credit transaction" under the WCA, Wis. Stat. §§ 421-427.
 - 17. Wis. Stat. § 421.301(10) defines a "consumer credit transaction":
 - a consumer transaction between a merchant and a customer in which real or personal property, services or money is acquired on credit and the customer's obligation is payable in installments or for which credit a finance charge is or may be imposed, whether such transaction is pursuant to an open-end credit plan or is a transaction involving other than open-end credit. The term includes consumer credit sales, consumer loans, consumer leases and transactions pursuant to open-end credit plans.
 - 18. Automobile loans are consumer credit transactions.
- 19. Sometime in 2014, Plaintiff's account was in default. At the time, Plaintiff owed approximately \$4,970.64 on the loan.
- 20. On October 29, 2015, Guardian sued Plaintiff in the small claims division of the Milwaukee County Circuit Court, and the action was designated No. 2015sc28955 (the "Small

Claims Action"). Upon information and belief, Guardian sought to collect the same automobile loan referenced above in the Small Claims Action.

- 21. Guardian sought only a money judgment in the Small Claims Action. It did not seek replevin of the automobile.
- 22. On December 31, 2015, Plaintiff filed a chapter 7 bankruptcy petition in the bankruptcy court in the Eastern District of Wisconsin. Schedule F of Plaintiff's bankruptcy petition listed the Guardian Credit Union account and valued the claim at \$5,502.00.
- 23. Plaintiff sent, and Guardian Credit Union received, notice of Plaintiff's bankruptcy filing.
- 24. Despite the pendency of the bankruptcy case, Guardian allowed the small claims court to enter default judgment against Plaintiff and in favor of Guardian on January 22, 2016.
- 25. Plaintiff received a discharge on April 6, 2016. The certificate of notice, which shows that Guardian Credit Union was notified of the discharge, as well as the accompanying Order of Discharge are attached as Exhibit A.
- 26. From the time she filed the 2015 bankruptcy to the present, Plaintiff made no payments on the Guardian Credit Union account to Guardian or anyone else.
- 27. On or around July 1, 2017, Guardian mailed a statement to Plaintiff regarding the Guardian Credit Union account that had been discharged in Plaintiff's 2015 bankruptcy. A copy of Guardian's statement is attached as Exhibit B.
 - 28. <u>Exhibit B</u> states the following:

GUARDIAN CREDIT UNION				
Member No.:	XXXXXXX822			
Statement Period: 04/01/17 to 06/30/1				
Page No.: 1 of				
ACCOUNT SL	JMMARY			
Туре	Total Balance			
Savings Accounts	0.00			
Checking Accounts	0.00			
Certificate Accounts	0.00			
Club Accounts	0.00			
Loan Accounts	4,970.64			

29. Exhibit B also states:

CHARGE OFF-LC-	FILO USED			
Transaction Description	Amount	Principal	Fin. Chg.	Balance
Balance Forward				4,970.64
Ending balance subject to interest rate				4,970.64
Payment Inforr	nation			
Next Payment	279	9.94		
Past Due	4,970	0.64		
Total Due	4,970	0.64		
Late Charge Due	. (0.00		
Due Date	09/16	6/14		

- 30. Guardian sent two additional statements to Plaintiff regarding the same debt on or around October 1, 2017 and January 2, 2018. Copies of these statements are attached as <u>Exhibits</u> <u>C and D</u>. Each of those statements represented that Plaintiff owed a debt of \$4,970.64 to Guardian.
 - 31. <u>Exhibits B, C and D</u> misrepresent that Plaintiff owes a debt to Guardian.
- 32. The alleged debt referenced in <u>Exhibits B, C and D</u> was discharged in Plaintiff's Chapter 7 bankruptcy. <u>Exhibit A</u>.
 - 33. 11 U.S.C. § 524(a)(2) states:
 - (a) A discharge in a case under this title—
 - ...
 - (2) operates as an injunction against the commencement or continuation of an action, the employment of process, or an act, to collect, recover or offset any such debt as a personal liability of the debtor, whether or not discharge of such debt is waived;
- 34. Collecting a debt that has been discharged in bankruptcy after having received notice of the bankruptcy petition is "claim[ing], or attempt[ing] or threaten[ing] to enforce a right with knowledge or reason to know that the right does not exist." Wis. Stat. § 427.104(1)(j).
- 35. Guardian's conduct would also be a violation of the federal Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA") if the FDCPA generally applied to original creditors. Plaintiff does not bring an FDCPA claim in this complaint. *See* 15 U.S.C. § 1692a(6).

- 36. The WCA, however, is to be interpreted consistently with the FDCPA, and the standard is the FDCPA's objective "unsophisticated consumer" standard. *See Brunton v. Nuvell Credit Corp.*, 325 Wis. 2d 135, 161 n.12, 785 N.W.2d 302, 314 n.12 (2010) (coordinating the Wisconsin Supreme Court's interpretation of the WCA with the FDCPA, and noting that other courts have done so as well). In *Brunton*, the Wisconsin Supreme Court explicitly adopted and followed the "unsophisticated consumer" standard for the analysis of WCA debt collection actions, citing and discussing *Gammon v. GC Servs. Ltd. P'ship*, 27 F.3d 1254, 1257 (7th Cir. 1994).
- 37. Like the WCA, the FDCPA prohibits false and misleading "threat[s] to take any action that cannot legally be taken or that is not intended to be taken." 15 U.S.C. § 1692e(5); see also McMahon v. LVNV Funding, LLC, 744 F.3d 1010, 1020 (7th Cir. 2014) (a debt collector violates the FDCPA when it misleads an unsophisticated consumer to believe a time-barred debt is legally enforceable).
- 38. Defendant knew or should have known that its misrepresentations violate the WCA.
- 39. Any reasonable lender or debt collector would use bankruptcy "scrubbing" software that identifies accounts that have been discharged in bankruptcy.
- 40. Defendant's misrepresentation is likely to cause emotional distress to the unsophisticated consumer, who is afraid of having to deal with debt that the consumer believed to be discharged in bankruptcy, but was now reappearing after discharge. *See* Wis. Stat. § 427.105(1) ("actual damages shall include damages caused by emotional distress or mental anguish with or without accompanying physical injury proximately caused by a violation of this chapter").

- 41. Plaintiff did suffer emotional distress as a result of Exhibits B, C and D. She suffered stress and anxiety from receiving a letter stating that Guardian was pursuing an old debt that she thought had been discharge in the bankruptcy.
- 42. Plaintiff also had to spend time and money investigating Exhibits B, C and D, and the consequences of any potential responses to Exhibits B, C and D.
- 43. Plaintiff had to take time to obtain and meet with counsel, including traveling to counsel's office by car and its related expenses, including but not limited to the cost of gasoline and mileage, to advise Plaintiff on the consequences of Exhibits B, C and D.

COUNT I – WCA

- 44. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 45. Guardian attempted to collect Plaintiff's alleged debt that had been discharged in bankruptcy. Exhibits A, B, C and D.
- 46. Guardian attempts to collect a debt that does not exist, or that it is prohibited by law from collecting.
 - 47. Defendant violated Wis. Stat. § 427.104(1)(j).

CLASS ALLEGATIONS

- 48. Plaintiff brings this action on behalf of a Class consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a statement in the form represented by Exhibit B to the complaint in this action, (c) seeking to collect a debt owed to Guardian, (d) incurred for personal, family, or household purposes, (e) that had been discharged in bankruptcy, (f) between March 14, 2016 and March 14, 2018, inclusive, (g) that was not returned by the postal service.
- 49. The Class is so numerous that joinder is impracticable. On information and belief, there are more than 50 members of the Class.

- 50. There are questions of law and fact common to the members of each class, which common questions predominate over any questions that affect only individual class members. The predominant common questions are whether the Defendant complied with Wis. Stat. § 427.104(1)(j), and whether Guardian mailed collection letters that were barred by the bankruptcy code's discharge injunction.
- 51. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.
- 52. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 53. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

JURY DEMAND

54. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) Injunctive relief, including but not limited to:
 - i) An Order enjoining Guardian from continuing to collect the account identified in Exhibits B, C and D from Plaintiff;

- ii) An Order enjoining Guardian from mailing statements in the form of Exhibits B, C or D to the Complaint in this Action to customers who have discharged the debt in bankruptcy; and
- iii) An Order requiring Guardian to implement reasonable procedures to detect accounts discharged in bankruptcy, prior to mailing communications that represent that a customer owes a debt;
- (d) attorneys' fees, litigation expenses and costs of suit; and
- (e) such other or further relief as the Court deems proper.

Dated: March 14, 2018

ADEMI & O'REILLY, LLP

By: /s/ Mark A. Eldridge
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1046105)
Jesse Fruchter (SBN 1097673)
Ben J. Slatky (SBN 1106892)
3620 East Layton Avenue
Cudahy, WI 53110
(414) 482-8000
(414) 482-8001 (fax)
jblythin@ademilaw.com
meldridge@ademilaw.com
jfruchter@ademilaw.com
bslatky@ademilaw.com

EXHIBIT A

In re: Samantha K Starkey Debtor Case No. 15-33791-beh Chapter 7

TOTALS: 0, * 17, ## 0

CERTIFICATE OF NOTICE

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District/off: 0757-2
                                       User: admin
                                                                             Page 1 of 2
                                                                                                                  Date Rcvd: Apr 07, 2016
                                       Form ID: 318
                                                                             Total Noticed: 31
Notice by first class mail was sent to the following persons/entities by the Bankruptcy Noticing Center on
Apr 09, 2016.
db
                    +Samantha K Starkey,
                                                  2415 Nicholson Ave.,
                                                                                Apt. 410-4,
                                                                                                 South Milwaukee, WI 53172-2338
                    +Aes/nct, Po Box 61047, Harrisburg, PA 17106-1047
+Aurora Health Care Inc, PO Box 809418, Chicago, IL 60680-9418
9578084
                   +Aes/nct, Po Box 3131,
+Aurora Health Care Inc, PO Box 809418, Chicago, IL 60680-5410
+Capital Management Services, LP, PO Box 964, Buffalo, NY 14220-0964
+GC Services Limited Partnership, PO Box 1389, Copperas Cove, TX 76522-5389
West Milwaukee, WI 53214
9578086
9578088
                   +GC Services Limited Partnership, PO Box 1389, Copperas Cove, TX 76522-5389 Guardian Credit Union, 4502 W Greenfield Ave, West Milwaukee, WI 53214 +Kohn Law Firm, 735 N. Water Street, Suite 1300, Milwaukee, WI 53202-4106 +Mercantile Adjustment Bureau, LLC, PO Box 9055, Buffalo, NY 14231-9055
9578103
9578104
9578106
9578109
                    +Messerli & Kramer, 3033 Campus Dr., #250, Minneapolis, MN 55441-2662
+Northland Group Inc, PO Box 390905, Minneapolis, MN 55439-0905
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                   +Northiand Group Inc, PO Box 390905, Minneapolis, Min 55439-0905
+Northstar Location Services, LLC, PO Box 49, Bowmansville, NY 14026-0049
+State Collection Service, Po Box 6250, Madison, WI 53716-0250
+The CBE Group, PO Box 480, Waterloo, IA 50704-0480
+United Collection Bureau, PO Box 1418, Maumee, OH 43537-8418
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Notice by electronic transmission was sent to the following persons/entities by the Bankruptcy Noticing Center.
                   +EDI: QJMSCAFFIDI.COM Apr 08 2016 00:28:00
                                                                                 John M. Scaffidi,
                      4701 North Port Washington Road, P.O. Box 11975, Milwaukee, WI 53211-0975
9578085
                    +EDI: ALLIANCEONE.COM Apr 08 2016 00:28:00
                                                                                 AllianceOne Receivables Managment Inc,
                      PO Box 3111, Southeastern, PA 19398-3111
9578089
                    +EDI: CAPITALONE.COM Apr 08 2016 00:28:00
                                                                                Capital One,
                                                                                                  Attn: Bankruptcy,
                                                                                                                             Po Box 30285,
                   Salt Lake City, UT 84130-0285
+EDI: CHASE COM Apr 08 2016 00:28:00
                                                                          Chase Card Services, Attn: Correspondence Dept,
9578091
                      Po Box 15298, Wilmington, DE 19850-5298
                    +EDI: WFNNB.COM Apr 08 2016 00:28:00
                                                                         Comenity Bank/vctrssec, Po Box 182125,
9578092
                      Columbus, OH 43218-2125
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                    +E-mail/Text: electronicbkydocs@nelnet.net Apr 08 2016 00:43:07
                                                                                                             Dept Of Ed/Nelnet,
                      Attn: Claims, Po Box 82505, Lincoln, NE 68501-2505
                    +EDI: DISCOVER.COM Apr 08 2016 00:28:00
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                                                                            Discover Financial,
                                                                                                          Attn: Bankruptcv,
                      Po Box 3025,
                                       New Albany, OH 43054-3025
                    +EDI: TSYS2.COM Apr 08 2016 00:28:00
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                                                                         Dsnb Macys, Macys Bankruptcy Department,
                      Po Box 8053, Mason, OH 45040-8053
                    +E-mail/Text: bknotice@erccollections.com Apr 08 2016 00:43:08
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                                                                                                          ERC/Enhanced Recovery Corp,
                    8014 Bayberry Rd, Jacksonville, FL 32256-7412
+EDI: FSAE.COM Apr 08 2016 00:28:00 Firstsource
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                                                                        Firstsource Advantage LLC, 205 Bryant Woods South,
                      Buffalo, NY 14228-3609
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                    +EDI: CBSKOHLS.COM Apr 08 2016 00:28:00
                                                                             Kohls/Capital One, Po Box 3120,
                      Milwaukee, WI 53201-3120
                    +EDI: LTDFINANCIAL.COM Apr 08 2016 00:28:00
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                                                                                  LTD Financial Services LP,
                      7322 Southwest Freeway, Suite 1600, Houston, TX 77074-2134
                                                                 Midland Funding LLC, by its Servicing Agent,
8875 Aero Drive Suite 200, San Diego, CA 92123-2255
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                    +EDI: MID8.COM Apr 08 2016 00:28:00
                      Midland Credit Management Inc.,
                    +EDI: NAVIENTFKASMSERV.COM Apr 08 2016 00:28:00
                                                                                                                                  Po Box 9500,
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                      Wilkes-Barr, PA 18773-9500
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                      Po Box 103104, Roswell, GA 30076-9104
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                      Po Box 103104, Roswell, GA 30076-9104
                    +EDI: URSI.COM Apr 08 2016 00:28:00
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                                                                        United Recovery Systems LP, PO Box 722910,
                      Houston, TX 77272-2910
                                                                                                                         TOTAL: 17
              ***** BYPASSED RECIPIENTS (undeliverable, * duplicate) *****
                   +Aurora Health Care Inc, PO Box 809418, Chicago, IL 60680-9418
9578087*
                    +Capital One, Attn: Bankruptcy, Po Box 30285, Salt Lake City, UT 84130-0285
+Dept Of Ed/Nelnet, Attn: Claims, Po Box 82505, Lincoln, NE 68501-2505
+Dept Of Ed/Nelnet, Attn: Claims, Po Box 82505, Lincoln, NE 68501-2505
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                    +Dept Of Ed/Nelnet,
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                    +Dept Of Ed/Nelnet,
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                   +Dept Of Ed/Nelnet, Attn: Claims, Po Box 82505, Lincoln, NE 68501-2505
+LTD Financial Services LP, 7322 Southwest Freeway, Suite 1600, Houston
+Navient, Attn: Claims Dept, Po Box 9500, Wilkes-Barr, PA 18773-9500
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9578118*
                    +State Collection Service, Po Box 6250, Madison, WI 53716-0250
+State Collection Service, Po Box 6250, Madison, WI 53716-0250
9578122*
9578123*
                    +Syncb Bank/American Eagle, Attn: Bankruptcy, Po Box 103104, Roswell, GA 30076-9104
9578125*
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Addresses marked $^{\prime}$ + $^{\prime}$ were corrected by inserting the ZIP or replacing an incorrect ZIP. USPS regulations require that automation-compatible mail display the correct ZIP.

***** BYPASSED RECIPIENTS (continued) *****

I, Joseph Speetjens, declare under the penalty of perjury that I have sent the attached document to the above listed entities in the manner shown, and prepared the Certificate of Notice and that it is true and correct to the best of my information and belief.

Meeting of Creditor Notices only (Official Form 9): Pursuant to Fed. R. Bank. P. 2002(a)(1), a notice containing the complete Social Security Number (SSN) of the debtor(s) was furnished to all parties listed. This official court copy contains the redacted SSN as required by the bankruptcy rules and the Judiciary's privacy policies.

Date: Apr 09, 2016 Signature: /s/Joseph Speetjens

CM/ECF NOTICE OF ELECTRONIC FILING

The following persons/entities were sent notice through the court's CM/ECF electronic mail (Email) system on April 6, 2016 at the address(es) listed below:

John M. Scaffidi jmstrustee@rsmlaw.com, jscaffidi@ecf.epiqsystems.com
Mark A. Eldridge on behalf of Debtor Samantha K Starkey meldridge@ademilaw.com,
mark.a.eldridge@gmail.com

Office of the U.S. Trustee ustpregion11.mi.ecf@usdoj.gov

TOTAL: 3

Information to identify the case:						
Debtor 1	Samantha K Starkey	Social Security number or ITIN				
	First Name Middle Name Last Name	EIN				
Debtor 2	First Name Middle Name Last Name	Social Security number or ITIN				
(Spouse, if filing)	riist Name wildle Name Last Name	EIN				
United States E	Bankruptcy Court Eastern District of Wisconsin					
Case number:	15-33791-beh					

Order of Discharge

12/15

IT IS ORDERED: A discharge under 11 U.S.C. § 727 is granted to:

Samantha K Starkey

4/6/16

By the court: Beth E. Hanan

United States Bankruptcy Judge

Explanation of Bankruptcy Discharge in a Chapter 7 Case

This order does not close or dismiss the case, and it does not determine how much money, if any, the trustee will pay creditors.

Creditors cannot collect discharged debts

This order means that no one may make any attempt to collect a discharged debt from the debtors personally. For example, creditors cannot sue, garnish wages, assert a deficiency, or otherwise try to collect from the debtors personally on discharged debts. Creditors cannot contact the debtors by mail, phone, or otherwise in any attempt to collect the debt personally. Creditors who violate this order can be required to pay debtors damages and attorney's fees.

However, a creditor with a lien may enforce a claim against the debtors' property subject to that lien unless the lien was avoided or eliminated. For example, a creditor may have the right to foreclose a home mortgage or repossess an automobile.

This order does not prevent debtors from paying any debt voluntarily or from paying reaffirmed debts according to the reaffirmation agreement. 11 U.S.C. § 524(c), (f).

Most debts are discharged

Most debts are covered by the discharge, but not all. Generally, a discharge removes the debtors' personal liability for debts owed before the debtors' bankruptcy case was filed.

Also, if this case began under a different chapter of the Bankruptcy Code and was later converted to chapter 7, debts owed before the conversion are discharged.

In a case involving community property: Special rules protect certain community property owned by the debtor's spouse, even if that spouse did not file a bankruptcy case.

For more information, see page 2 >

Official Form 318

Order of Discharge

page 1

Some debts are not discharged

Examples of debts that are not discharged are:

- debts that are domestic support obligations;
- debts for most student loans;
- debts for most taxes;
- debts that the bankruptcy court has decided or will decide are not discharged in this bankruptcy case;
- debts for most fines, penalties, forfeitures, or criminal restitution obligations;
- some debts which the debtors did not properly list;
- debts for certain types of loans owed to pension, profit sharing, stock bonus, or retirement plans; and
- ♦ debts for death or personal injury caused by operating a vehicle while intoxicated.

Also, debts covered by a valid reaffirmation agreement are not discharged.

In addition, this discharge does not stop creditors from collecting from anyone else who is also liable on the debt, such as an insurance company or a person who cosigned or guaranteed a loan.

This information is only a general summary of the bankruptcy discharge; some exceptions exist. Because the law is complicated, you should consult an attorney to determine the exact effect of the discharge in this case.

Exhibit B



4501 W. Greenfield Avenue West Milwaukee, WI 53214-9820 (414) 546-7450 • (800) 556-5154 guardiancu.org

Account Statement

465s

GUARDIAN CREDIT UNION Member No.:

XXXXXXX822

Statement Period:

04/01/17 to 06/30/17

Page No.:

1 of 1





ACCOUNT SUMMARY	
Type	Total Balance
Savings Accounts	0.00
Checking Accounts	0.00
Certificate Accounts	0.00
Club Accounts	0.00
Loan Accounts	4,970.64

		Loan Accounts			4,370.04		
Loan:	CHARGE OFF-LC-FILO USED						
Trans. Post		Amount	Principal	Fin. Chg.	Balance		
	Balance Forward Ending balance subject to interest rate				4,970.64 4,970.64		
	Payment Informatio	n			,		
	Next Payment	279.9	94				
	Past Due	4,970.6					
	Total Due	4,970.6					
	Late Charge Due	0.0					
	Due Date	09/16/1					
	Totals This Period						
	Total Fees for This Period	0.0	00				
	Total Interest Charged for This Period	0.0	00				
	Totals Year to Date	<u> </u>					
	Total Principal Paid Year to Date	0.0	00				
	Total Fees Year to Date	0.0					
	Total Interest Charged Year to Date	0.0					
	2016 Information						
	Total Principal Paid in 2016	0.0	00				
	Total Interest Charged in 2016	0.0	00				
	Total Fees Charged in 2016	0.0	00				
	YTD Totals for All Ac	counts					
			*				
	Dividends Paid	0.0	טט				





Offer good July 1 - July 31, 2017 on new Guardian loans only the retinances of existing Guardian loans). The 90 day no pay promotion available for qualified credit candidates only. Unsecured and real estate loans are not eligible for this promotion. A \$5.00 savings account is required. Guardian Credit Union membership is open to those living or working in Milwaukee, Waukesha, Kenosha, Ozaukee, Racine, Walworth and Washington counties, Federally insured by NGUA.

SHARE DRAFT RECONCILIATION

				ENDING BALANCE SHOW	i.
PRAFT NUMBER	AMOUNT	DRAFT NUMBER	AMOUNT		
				ON THIS STATEMENT	\$
				DEPOSITS NOT CREDITED	
				IN THIS STATEMENT (IF AN)	· + \$
				ADD	+\$
					+\$
					+ \$
		-			+\$
				SUB-TOTAL	\$
				DRAFTS OUTSTANDING	
				SUBTRACT	- \$
				BALANCE	\$
. :				MOTE DIVIDENDS IF ANY THAT AS	DEAD AS A DEDOCIT ON THE
				NOTE: DIVIDENDS, IF ANY, THAT AF STATEMENT MUST ALSO BE	ENTERED IN <u>YOUR</u> SHARE DRAFT
				REGISTER AS A DEPOSIT, IN	ORDER TO BALANCE.
		TOTAL	\$	THIS FORM IS PROVIDED	TO HELP YOU BALANCE

TAX AND GENERAL INFORMATION. RETAIN THIS STATEMENT FOR YOUR RECORDS.

Important information: This statement of account contains income tax reporting data, year to date interest and / or dividend. The dividend amount will be reported to federal and state governments per requirements. Retain your statement of account for purposes of income tax reporting.

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Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

National Credit Union Administration

Exhibit C



SAMANTHA STARKEY

29 9568 1 AV 0.373 0.349 MC 465

1621 RAWSON AVE SOUTH MILWAUKEE, WI 53172-1845

ի Որդիկի հոլմոլի մանի գարկին հինդական ինդան կինդ

4501 W. Greenfield Avenue West Milwaukee, WI 53214-9820 (414) 546-7450 • (800) 556-5154 guardiancu.org

Account Statement

465s

GUARDIAN CREDIT UNION Member No.:

XXXXXXX822

Statement Period:

07/01/17 to 09/30/17

Page No.:

1 of 1

ACCOUNT

0.00

ACCOUNT COMMA	\1
Type	Total Balance
Savings Accounts	0.00
Checking Accounts	0.00
Certificate Accounts	0.00
Club Accounts	0.00
Loan Accounts	4,970.64

			Club Accounts		0.00
	-1		Loan Accounts		4,970.64
Loan:		CHARGE OFF-LC-F	ILO USED		
Trans	. Post	Transaction Description	Amount Principal	Fin. Chg.	Balance
		Balance Forward			4,970.64
		Ending balance subject to interest rate			4,970.64
		Payment Information	ation		
		Next Payment	279.94		
		Past Due	4,970.64		
		Total Due	4,970.64		
		Late Charge Due	0.00		
		Due Date	09/16/14		
		Totals This Per	riod		
		Total Fees for This Period	0.00		
		Total Interest Charged for This Perio	d 0.00		
		Totals Year to [)ata		
		Total Principal Paid Year to Date	0.00		
		Total Fees Year to Date	0.00		
		Total Interest Charged Year to Date	0.00		
		· · · · · · · · · · · · · · · · · · ·			
		2016 Informati			
		Total Principal Paid in 2016	0.00		
		Total Interest Charged in 2016	0.00		
		Total Fees Charged in 2016	0.00		

YTD Totals for All Accounts

Dividends Paid



SHARE DRAFT RECONCILIATION

		OT CHARGED TO AC		1	ENDING BALANCE SHOWN	
RAFT NUMBER	AMOUNT	DRAFT NUMBER	AMOUNT		ON THIS STATEMENT	\$
					DEPOSITS NOT CREDITED	
				-	IN THIS STATEMENT (IF ANY)	+\$
					ADD	+\$
				-		+\$
						+\$
						+\$
					SUB-TOTAL	\$
					DRAFTS OUTSTANDING	
					SUBTRACT	- \$
		-		-	BALANCE	\$
				NOTE	: DIVIDENDS, IF ANY, THAT APPE	AR AS A DEPOSIT ON THIS
					STATEMENT MUST ALSO BE EN	TERED IN <u>YOUR</u> SHARE DRAFT
		STEEL COLL DE COLL DE			REGISTER AS A DEPOSIT, IN ORI	DER TO BALANCE.
		TOTAL	\$		THIS FORM IS PROVIDED TO	HELP YOU BALANCE

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Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

A National Credit Union Administration, a U.S. Government America.

Exhibit D



4501 W. Greenfield Avenue West Milwaukee, WI 53214-9820 (414) 546-7450 • (800) 556-5154 guardiancu.org

Account Statement

465s

GUARDIAN CREDIT UNION Member No.:

XXXXXXX822

Statement Period:

10/01/17 to 12/31/17

Page No.:

1 of 1



ACCOUNT SUMMARY	
Type T	otal Balance
Savings Accounts	0.00
Checking Accounts	0.00
Certificate Accounts	0.00
Club Accounts	0.00
Loan Accounts	4,970.64

			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Loan:	CHARGE OFF-LC-FILO	USED	
Trans. Post	Transaction Description Balance Forward Ending balance subject to interest rate	Amount Principal Fin. Chg.	Balance 4,970.64 4,970.64
	Payment Information		
	Next Payment Past Due Total Due Late Charge Due Due Date	279.94 4,970.64 4,970.64 0.00 09/16/14	
	Totals This Period		
	Total Fees for This Period Total Interest Charged for This Period	0.00 0.00	
	Totals Year to Date		
	Total Principal Paid Year to Date Total Fees Year to Date Total Interest Charged Year to Date	0.00 0.00 0.00	
	YTD Totals for All Acco	bunts	
	Dividends Paid	0.00	



SHARE DRAFT RECONCILIATION

		OT CHARGED TO ACC	····		ENDING BALANCE SHOWN	
DRAFT NUMBER	AMOUNT	DRAFT NUMBER	AMOUNT		ON THIS STATEMENT	\$
					ON THIS STATEMENT	7
					DEPOSITS NOT CREDITED	
					IN THIS STATEMENT (IF ANY)	+ \$
					ADD	+ \$
						+ \$
						+\$
						+\$
					SUB-TOTAL	\$
					DRAFTS OUTSTANDING	
					SUBTRACT	- \$
					BALANCE	\$
				NOTE	DIVIDENDS, IF ANY, THAT APPEA	AR AS A DEPOSIT ON THIS
					STATEMENT MUST ALSO BE ENT	
					REGISTER AS A DEPOSIT, IN ORE	DER TO BALANCE.
		TOTAL	\$		THIS FORM IS PROVIDED TO I	HELP YOU BALANCE
				THIS FORM IS PROVIDED TO HELP YOU BALAI YOUR SHARE DRAFT STATEMENT.		

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CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate Box:	☐ Green Bay	y Division		Milwaukee Division	
I. (a) PLAINTIFFS SAMANTHA ST	CARKEY		DEFENDANTS GUARDIAN	CREDIT UNION	
(c) Attorney's (Firm Name, Addr Ademi & O'Reilly, LLP, 3620 E (414) 482-8000-Telephone (412) II. BASIS OF JURISDICT 1 U.S. Government Plaintiff	T IN U.S. PLAINTIFF CASES ress, and Telephone Number) Layton Ave., Cudahy, WI 5311 4) 482-8001-Facsimile	ne Box Only) III. a Party)	County of Residence of NOTE: IN LAND IN LAND IN LAND IN Attorneys (If Known) CITIZENSHIP OF P. (For Diversity Cases Only)	of First Listed Defendant (IN U.S. PLAINTIFF CASES OF CONDEMNATION CASES, USINVOLVED. RINCIPAL PARTIES TF DEF 1	Place an "X" in One Box for Plaintiff and One Box for Defendant) PTF DEF incipal Place 4 4 4 5 State Principal Place 5 5
	(mateure emiliensing et	· ·	Citizen or Subject of a Foreign Country	3 Groeign Nation	□ 6 □ 6
120 Marine	TORTS ERSONAL INJURY 10 Airplane	362 Personal Injury - Med. Malpractice 365 Personal Injury - Product Liability 368 Asbestos Personal Injury Product Liability 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability RISONER PETITIONS 510 Motions to Vacate Sentence Labeas Corpus: 530 General 535 Death Penalty	FORFEITURE/PENALTY 610 Agriculture 620 Other Food & Drug 625 Drug Related Seizure of Property 21 USC 881 630 Liquor Laws 640 R.R. & Truck 650 Airline Regs. 660 Occupational Safety/Health 690 Other LABOR 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations 730 Labor/Mgmt. Reporting & Disclosure Act 740 Railway Labor Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act IMMIGRATION 462 Naturalization Application 463 Habeas Corpus - Alien Detainee 465 Other Immigration Actions	322 Appeal 28 USC 158 423 Withdrawal 28 USC 157 425 Withdrawal 28 USC 157 426 Withdrawal 28 USC 157 427 Withdrawal 28 USC 157 427 Withdrawal 28 USC 167 427 Withdrawal 28 USC 167 Withdrawal 28 Withd	OTHER STATUTES 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/ Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 893 Environmental Matters 894 Energy Allocation Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes
☐ 1 Original ☐ 2 Remove State C	Cite the U.S. Civil Statute Class Action Fairness Act, 28 Brief description of cause: Violation of Wisconsin Cons	e under which you are fili U.S.C. § 1332(d)(2) : sumer Protection Act	Reopened another (specifing (Do not cite jurisdiction	al statutes unless diversity):	Judgment
VII. REQUESTED IN COMPLAINT: VIII. RELATED CASE(S)	CHECK IF THIS IS A UNDER F.R.C.P. 23	A CLASS ACTION	DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint: Yes No
IF ANY	(See instructions): JUI	DGE	VIV. O.P. P. P. C.O.P.	DOCKET NUMBER	
March 14, 2017 FOR OFFICE USE ONLY		/s/ Mark A. El			

– $\overset{ ext{AMOUNT}}{ ext{Case 2:18-cv-00}}$ 4 $\overset{ ext{APPLYING IFP}}{ ext{Diled}}$ $\overset{ ext{O3/14/18}}{ ext{Case 1}}$ Page $\overset{ ext{JUDGE}}{ ext{10f 2}}$ Document $\overset{ ext{MAG. JUDGE}}{ ext{1-5}}$

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

)
)
SAMANTHA STARKEY)
Plaintiff(s)	,)
V.) Civil Action No. 18-cv-411
)
)
GUARDIAN CREDIT UNION	,)
Defendant(s))
SUMMONS I	IN A CIVIL ACTION
To: (Defendant's name and address) GUARDIAN CREDIT UNI 11220 W. Oklahoma Ave. Milwaukee, WI 53227	ION
A lawsuit has been filed against you.	
the United States or a United States agency, or an office 12(a)(2) or (3) – you must serve on the plaintiff an ans	you (not counting the day you receive it) – or 60 days if you are er or employee of the United States described in Fed. R. Civ. P. wer to the attached complaint or a motion under Rule 12 of the n must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond, judgment by default will You also must file your answer or motion with the court.	be entered against you for the relief demanded in the complaint.
	STEPHEN C. DRIES, CLERK OF COURT
Date:	
	Signature of Clerk or Deputy Clerk

Civil Action No. 18-cv-411

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

		attached complaint for (name of indi	radia and mic, if any).						
were re	eceived by me on (date)	·							
	☐ I personally served the summons and the attached complaint on the individual at (place):								
			On (date)	; or					
	☐ I left the summons	and the attached complaint at the in	ndividual's residence or usual place of a	bode with (name)					
	, a person of suitable age and discretion who resides there,								
	on (date), and mailed a copy to the individual's last known address; or								
	☐ I served the summons and the attached complaint on (name of individual)								
	who is designated by law to accept service of process on behalf of (name of organization)								
			on (date)	_; or					
	☐ I returned the sumn		; or						
	Other (specify):								
	My fees are \$	for travel and \$	for services, for a total of \$	0.00					
	I declare under penalty	of perjury that this information is	rue.						
Date:									
			Server's signature						
			Printed name and title						
			Server's address						

Additional information regarding attempted service, etc.:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Guardian Credit Union Attempted to Collect Discharged Auto Loan Debt, Consumer Alleges</u>