## UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

KAYLA STAMM, Individually and on Behalf of	) Case No.: 19-cv-26
All Others Similarly Situated,	) CLASS ACTION COMPLAINT
Plaintiff,	) )
V.	<u> </u>
CERTIFIED RECOVERY INC.,	) Jury Trial Demanded ) )
Defendant.	) )

#### **INTRODUCTION**

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq*. (the "FDCPA"), and the Wisconsin Consumer Act, Chs. 421-427, Wis. Stats. (the "WCA").

#### **JURISDICTION AND VENUE**

2. The court has jurisdiction to grant the relief sought by the Plaintiffs pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331, 1337, and 1367. Venue in this District is proper in that Defendant directed its collection efforts into the District.

#### **PARTIES**

- 3. Plaintiff Kayla Stamm is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from Plaintiff a debt allegedly incurred for personal, family or household purposes.
- 5. Plaintiff is also a "customer" as defined in the WCA, Wis. Stat. § 421.301(17), in that the debt Defendant sought to collect arose from an agreement to defer payment.

- 6. Defendant Certified Recovery, Inc. ("CRI") is a Wisconsin corporation with its principal offices located at 1280 West Clairemont Avenue, Suite 1, Eau Claire, Wisconsin 54701.
- 7. CRI is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.
- 8. CRI is engaged in the business of collecting debts owed to others and incurred for personal, family, or household purposes.
- 9. CRI is licensed as a "Collection Agency" by the Wisconsin Department of Financial Institutions pursuant to Wis. Stat. § 218.04 and Wis. Admin. Code Ch. DFI-Bkg. 74.
  - 10. CRI is a debt collector as defined in 15 U.S.C. § 1692a and Wis. Stat. § 427.103(3).

#### **FACTS**

- 11. On or around December 11, 2018, Defendant mailed a debt collection letter to Plaintiff regarding an alleged debt. A copy of this letter is attached to this Complaint as <u>Exhibit</u> <u>A</u>.
- 12. Upon information and belief, the alleged debt referenced in Exhibit A was incurred for personal, family, or household purposes.
- 13. Upon information and belief, the alleged debt listed in Exhibit A was incurred as the result of a transaction for personal medical services and/or ambulance transportation by the City of Franklin EMS (*i.e.* "Emergency Medical Services").
- 14. In all EMS interactions, consumers are not expected to pay at the time of service; they are billed days or weeks after services are provided. Thus payment was deferred by agreement. *See Tylke v. Advanced Pain Mgmt., S.C.*, Case No. 14cv5354 (Milwaukee Co. Cir. Ct., Dec. 11, 2014) ("Any time a merchant sends a bill for goods or services after a consumer transaction has taken place, there is an 'agreement to defer payment."").

- 15. Upon information and belief, <u>Exhibit A</u> is a form letter, generated by a computer, and with the information specific to Plaintiff inserted by the computer.
- 16. Upon information and belief, <u>Exhibit A</u> is a form debt collection letter, used by Defendant to attempt to collect alleged debts.
- 17. Upon information and belief, <u>Exhibit A</u> is the first written communication Defendant mailed to Plaintiff regarding this alleged debt.
- 18. Exhibit A contains the statutory validation notice that the FDCPA, 15 U.S.C. § 1692g, requires debt collectors provide alleged debtors along with, or within five days of, the initial communication:

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days after receiving this notice, that you dispute the validity of this debt or any portion thereof this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

#### Exhibit A.

19. The header in Exhibit A contains the following:

Re: Creditor: EMS - FRANKLIN: \$399.95

Certified Recovery Inc's Account Number-

#### Exhibit A.

20. Exhibit A also includes the following:

As of the date of this letter, you owe \$399.95. Because of interest and other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an adjustment may be necessary after we receive your check, in which event we will inform you before depositing the check for collection. For further information, write to the address or call the number above.

#### Exhibit A.

- 21. The statement that "[b]ecause of interest and other charges that may vary from day to day, the amount due on the day you pay may be greater[]" tracks the "safe-harbor" language that the Seventh Circuit adopted in *Miller v. McCalla, Raymer, Padrick, Cobb, Nichols, & Clark, L.L.C.*, 214 F.3d 872, 876 (7th Cir. 2000).
- 22. The "Miller language" is a material representation to the consumer that the debt is accruing interest and other charges. Boucher v. Fin. Sys. of Green Bay, 880 F.3d 362, 370 (7th Cir. 2018).
- 23. In *Boucher*, the Seventh Circuit observed that a nebulous reference to "other charges" is unfair and misleading to the unsophisticated consumer in the context of a medical debts, because the consumer would likely have no way of understanding how such "charges" would be calculated and would be "left to guess about the economic consequences of failing to pay immediately." *Boucher*, 880 F.3d at 368.
- 24. In *Boucher*, the Seventh Circuit held that the debt collector violated the FDCPA by using *Miller* language that referred to "late charges" and "other charges" because Wisconsin law did not provide for such charges to accrue on medical debt. *Boucher*, 880 F.3d at 371 ("Debt collectors are required to tailor boilerplate language to avoid ambiguity.").
  - 25. Almost all of Plaintiff's outstanding debt is medical debt.
- 26. Upon information and belief, the alleged debt referenced in Exhibit A is a medical debt.

- 27. Upon information and belief, there were no "other charges" accruing on Plaintiff's account.
- 28. Upon information and belief, the reference to the imposition of "other charges" as a possible consequence of nonpayment is false and misleading to the unsophisticated consumer. *Boucher*, 880 F.3d at 367 n.1.
  - 29. Plaintiff was misled and confused by Exhibit A.
  - 30. The unsophisticated consumer would be misled and confused by Exhibit A.

#### The FDCPA

31. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. Derosia v. Credit Corp. Solutions, 2018 U.S. Dist. LEXIS 50016, \*12, 2018 WL 1513043 (E.D. Wis. March 27, 2018); Pogorzelski v. Patenaude & Felix APC, No. 16-C-1330, 2017 U.S. Dist. LEXIS 89678 \*9 (E.D. Wis. June 12, 2017) ("A plaintiff who receives misinformation from a debt collector has suffered the type of injury the FDCPA was intended to protect against."); Spuhler v. State Collection Servs., No. 16-CV-1149, 2017 U.S. Dist. LEXIS 177631 (E.D. Wis. Oct. 26, 2017) ("As in Pogorzelski, the Spuhlers' allegations that the debt collection letters sent by State Collection contained false representations of the character, amount, or legal status of a debt in violation of their rights under the FDCPA sufficiently pleads a concrete injury-in-fact for purposes of standing."); Bock v. Pressler & Pressler, LLP, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 \*21 (D.N.J. May 25, 2017) ("through [s]ection 1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and

to invasions of individual privacy,"); *Quinn v. Specialized Loan Servicing, LLC*, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 \*8-13 (N.D. III. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); *Lanev. Bayview Loan Servicing, LLC*, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 \*9-10 (N.D. III. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); *Church v. Accretive Health, Inc.*, No. 15-15708, 2016 U.S. App. LEXIS 12414 \*7-11 (11th Cir. July 6, 2016) (same); *see alsoMogg v. Jacobs*, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at \*5 (S.D. III. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting *Sterk v. Redbox Automated Retail, LLC*, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

- 32. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").
  - 33. The FDCPA is analyzed under the objective "unsophisticated consumer" standard:

The unsophisticated consumer is uninformed, naïve, and trusting, but possesses rudimentary knowledge about the financial world, is wise enough to read collection notices with added care, possesses reasonable intelligence, and is capable of making basic logical

deductions and inferences. An unsophisticated consumer may tend to read collection letters literally, but he does not interpret them in a bizarre or idiosyncratic fashion. That is, the unsophisticated consumer isn't a dimwit.

Boucher v. Fin. Sys. of Green Bay, 880 F.3d 362, 366 (7th Cir. 2018) (alterations, citations, and quotation marks omitted).

- 34. 15 U.S.C. § 1692e generally prohibits a debt collector from using "any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 35. 15 U.S.C. § 1692e(2)(A) specifically prohibits "the character, amount, or legal status of any debt."
- 36. 15 U.S.C. § 1692e(5) specifically prohibits "the threat to take any action that cannot legally be taken or that is not intended to be taken."
- 37. 15 U.S.C. § 1692e(10) specifically prohibits "the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer."
- 38. 15 U.S.C. § 1692f generally prohibits the use of any "unfair or unconscionable means to collect or attempt to collect any debt."
- 39. 15 U.S.C. § 1692f(1) specifically prohibits "the collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law."
  - 40. 15 U.S.C. § 1692g(a) provides that

Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing—

- (1) the amount of the debt;
- (2) the name of the creditor to whom the debt is owed[.]

#### The WCA

- 41. The Wisconsin Consumer Act ("WCA") was enacted to protect consumers against unfair, deceptive, and unconscionable business practices and to encourage development of fair and economically sound practices in consumer transactions. Wis. Stat. § 421.102(2).
- 42. The Wisconsin Supreme Court has favorably cited authority finding that the WCA "goes further to protect consumer interests than any other such legislation in the country," and is "probably the most sweeping consumer credit legislation yet enacted in any state." *Kett* v. *Community Credit Plan, Inc.*, 228 Wis. 2d 1, 18 n.15, 596 N.W.2d 786 (1999) (citations omitted).
- 43. To further these goals, the Act's protections must be "liberally construed and applied." Wis. Stat. § 421.102(1); see also § 425.301.
- 44. "The basic purpose of the remedies set forth in Chapter 425, Stats., is to induce compliance with the WCA and thereby promote its underlying objectives." *First Wisconsin Nat'l Bank v. Nicolaou*, 113 Wis. 2d 524, 533, 335 N.W.2d 390 (1983). Thus, private actions under the WCA are designed to both benefit consumers whose rights have been violated and also competitors of the violators, whose competitive advantage should not be diminished because of their compliance with the law.
- 45. To carry out this intent, the WCA provides Wisconsin consumers with an array of protections and legal remedies. The Act contains significant and sweeping restrictions on the activities of those attempting to collect debts. *See* Wis. Stats. § 427.104.
- 46. The Act limits the amounts and types of additional fees that may be charged to consumers in conjunction with transactions. Wis. Stats. § 422.202(1). The Act also provides injured consumers with causes of action for class-wide statutory and actual damages and injunctive remedies against defendants on behalf of all customers who suffer similar injuries. *See* Wis. Stats.

- §§ 426.110(1); § 426.110(4)(e). Finally, "a customer may not waive or agree to forego rights or benefits under [the Act]." Wis. Stat. § 421.106(1).
- 47. Consumers' WCA claims under Wis. Stat. § 427.104(1) are analyzed using the same methods as claims under the FDCPA. Indeed, the WCA itself requires that the court analyze the WCA "in accordance with the policies underlying a federal consumer credit protection act," including the FDCPA. Wis. Stat. § 421.102(1).
- 48. Further, the Wisconsin Supreme Court has held that WCA claims relating to debt collection are to be analyzed under the "unsophisticated consumer" standard. *Brunton v. Nuvell Credit Corp.*, 785 N.W.2d 302, 314-15. In *Brunton*, the Wisconsin Supreme Court explicitly adopted and followed the "unsophisticated consumer" standard, citing and discussing Gammon v. GC Servs. Ltd. P'ship, 27 F.3d 1254, 1257 (7th Cir. 1994). *Id*.
- 49. Wis. Stat. § 427.104(1)(g) states that a debt collector may not: "Communicate with the customer or a person related to the customer with such frequency of at such unusual hours or in such a manner as can reasonably be expected to threaten or harass the customer."
- 50. Wis. Stat. § 427.104(1)(h) states that a debt collector may not: "Engage in other conduct . . . in such a manner as can reasonably be expected to threaten or harass the customer."
- 51. The Wisconsin Department of Financial Institutions, which is tasked with regulating licensed collection agencies, has found that "conduct which violates the Federal Fair Debt Collection Practices Act" can reasonably be expected to threaten or harass the customer. *See* Wis. Admin. Code DFI-Bkg 74.16(9) ("Oppressive and deceptive practices prohibited."); *see also, Al v. Van Ru Credit Corp.*, No. 17-cv-1738, 2018 U.S. Dist. LEXIS 70321, at \*5, \*10 n.2 (E.D. Wis. Apr. 26, 2018).

#### **COUNT I - FDCPA**

- 52. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 53. Exhibit A represents to the unsophisticated consumer that the debt is accruing "other charges."
- 54. Upon information and belief, the alleged debt referenced in <u>Exhibit A</u> is a medical debt.
- 55. Upon information and belief, the alleged debt referenced in Exhibit A was not accruing any "other charges."
- 56. Defendant violated 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(5), 1692e(10), 1692f, 1692f(1), and 1692g(a)(1).

#### **COUNT II - WCA**

- 57. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 58. <u>Exhibit A</u> represents to the unsophisticated consumer that the debt is accruing "other charges."
- 59. Upon information and belief, the alleged debt referenced in Exhibit A is a medical debt.
- 60. Upon information and belief, the alleged debt referenced in Exhibit A was not accruing any "other charges."
  - 61. Exhibit A violates the FDCPA.
- 62. Defendant violated Wis. Stat. § 427.104(1)(g), 427.104(1)(h), 427.104(1)(j), and 427.104(1)(L).

### **CLASS ALLEGATIONS**

- 63. Plaintiff brings this action on behalf of a class, consisting of:
- (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form represented by Exhibit A to the Complaint in this action, (c) seeking to collect a debt for personal, family or household purposes, (d) stating that the debt was owed to a medical service provider, and (e) where the letter was mailed between January 3, 2018 and January 3, 2019, inclusive, (f) and was not returned by the postal service.
- 64. Plaintiff also brings this action on behalf of a subclass, consisting of:
- (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form represented by Exhibit A to the Complaint in this action, (c) seeking to collect a debt for personal, family or household purposes, (d) stating that the debt was owed to "Creditor: EMS FRANKLIN," and (e) where the letter was mailed between January 3, 2018 and January 3, 2019, inclusive, (f) and was not returned by the postal service.
- 65. The Class is so numerous that joinder is impracticable.
- 66. Upon information and belief, there are more than 50 members of the Class.
- 67. There are questions of law and fact common to the members of the Class, which common questions predominate over any questions that affect only individual Class members. The predominant common question is whether the Defendant complied with the FDCPA and/or the WCA.
- 68. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.
- 69. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 70. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

#### **JURY DEMAND**

71. Plaintiff hereby demands a trial by jury.

## **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: January 3, 2019

#### **ADEMI & O'REILLY, LLP**

By: /s/ John D. Blythin
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# **EXHIBIT A**

## CERTIFIED RECOVERY, INC. PO BOX 808 EAU CLAIRE, WI 54702

715-838-8434 or 888-595-3271 ext. 122

December 11, 2018

KAYLA L STAMM

Re: Creditor: EMS - FRANKLIN: \$399.95

Certified Recovery Inc's Account Number-

The above referenced account has been placed with our office for collection.

BE ADVISED: In the future, if not paid interest may be assessed at the legal rate as defined under state law.

As of the date of this letter, you owe \$399.95. Because of interest and other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an adjustment may be necessary after we receive your check, in which event we will inform you before depositing the check for collection. For further information, write to the address or call the number above.

This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days after receiving this notice, that you dispute the validity of this debt or any portion thereof this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

This collection agency is licensed by the Minnesota Department of Commerce.

This is an attempt to collect a debt by a debt collector and any information obtained will be used for that purpose.

## **CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate Box:	Green	Bay Division	<u> </u>	Milwaukee Division	
I. (a) PLAINTIFFS			DEFENDANTS		
KAYLA STAMM			CERTIFIED	RECOVERY INC.	
(b) County of Residence of First	t Listed Plaintiff No. S. PLAINTIFF CAS	filwaukee	County of Residence of	of First Listed Defendant (IN U.S. PLAINTIFF CASES)	ONLY)
(======================================		,	NOTE: IN LANI	CONDEMNATION CASES, US	
			LAND	INVOLVED.	
(c) Attorney's (Firm Name, Addres	s, and Telephone Number	r)	Attorneys (If Known)		
Ademi & O'Reilly, LLP, 3620 E. L (414) 482-8000-Telephone (414)		53110			
II. BASIS OF JURISDICTI	ON (Place an "X" in	n One Box Only)		RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff and One Box for Defendant)
□ 1 U.S. Government ☑ 3 Plaintiff	Federal Question (U.S. Government N	ot a Party)		TF DEF  1 Incorporated or Pr of Business In This	PTF DEF incipal Place 4 4 4
2 U.S. Government 4 Defendant	•	o of Parties in Item III)	Citizen of Another State	2 Incorporated and I of Business In A	· — —
	(indicate Chizenship	of Fattles in Item III)	Citizen or Subject of a Foreign Country	3 Greign Nation	6 6 6
IV. NATURE OF SUIT (Place					
CONTRACT  D 110 Incurance PER	TOR		FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
120 Marine	5 Airplane Product Liability ) Assault, Libel & Slander ) Federal Employers' Liability ) Marine 5 Marine Product Liability ) Motor Vehicle 5 Motor Vehicle Product Liability ) Other Personal Injury EIVIL RIGHTS 1 Voting 2 Employment 3 Housing/ Accommodations 4 Welfare	PERSONAL INJURY  362 Personal Injury - Med. Malpractice  365 Personal Injury - Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPERTY  370 Other Fraud  371 Truth in Lending  380 Other Personal Property Damage  385 Property Damage Product Liability  PRISONER PETITIONS  510 Motions to Vacate Sentence Habeas Corpus:  530 General  535 Death Penalty  540 Mandamus & Other  550 Civil Rights  555 Prison Condition	610 Agriculture   620 Other Food & Drug   625 Drug Related Seizure of Property 21 USC 881   630 Liquor Laws   640 R.R. & Truck   650 Airline Regs.   660 Occupational Safety/Health   690 Other   LABOR   710 Fair Labor Standards Act   720 Labor/Mgmt. Relations   730 Labor/Mgmt. Reporting & Disclosure Act   740 Railway Labor Act   790 Other Labor Litigation   791 Empl. Ret. Inc. Security Act   IMMIGRATION   462 Naturalization Application   463 Habeas Corpus - Alien Detainee   465 Other Immigration Actions	422 Appeal 28 USC 158   423 Withdrawal	400 State Reapportionment  410 Antitrust  430 Banks and Banking  450 Commerce  460 Deportation  470 Racketeer Influenced and Corrupt Organizations  ✓ 480 Consumer Credit  490 Cable/Sat TV  810 Selective Service  850 Securities/Commodities/ Exchange  875 Customer Challenge 12 USC 3410  890 Other Statutory Actions 891 Agricultural Acts  892 Economic Stabilization Act  893 Environmental Matters  894 Energy Allocation Act  895 Freedom of Information Act  900Appeal of Fee Determination Under Equal Access to Justice  950 Constitutionality of State Statutes
☐ 1 Original Proceeding ☐ 2 Removed State Cou	irt  Cite the U.S. Civil Stat 15 U.S.C. 1692 et seq Brief description of car violation of Fair Debt C	Appellate Court tute under which you are fi use: Collection Practices Act and IS A CLASS ACTION	Reopened another (specifing (Do not cite jurisdiction	al statutes unless diversity):	if demanded in complaint:
VIII. RELATED CASE(S) IF ANY	(See instructions):	JUDGE		DOCKET NUMBER	
DATE		SIGNATURE OF ATTOR	RNEY OF RECORD	<u> </u>	
January 3, 2019		s/ John D. Bl			

- Ca<del>se 2:19-cv-00</del>026 Filed <del>01/03/19 P</del>age 1 of <del>2 Docume</del>nt 1-2

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity.

Example:
U.S. Civil Statute: 47 USC 553
Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

## UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

		)
		) )
KAYLA S	ГАММ	, )
Plaintif	f(s)	
v.		) Civil Action No. 19-cv-26 )
CERTIFIED REC	OVERY INC.	) )
Defendar		_ )
	CLIMANAONIC	NA CIVIL ACTION
		S IN A CIVIL ACTION
To: (Defendant's name and address)	CERTIFIED RECOVER' c/o PATRICK J KARR 1280 W. CLAIREMONT EAU CLAIRE, WI 54701	AVE., SUITE 1
A lawsuit has been file	ed against you.	
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an off rve on the plaintiff an ar	on you (not counting the day you receive it) – or 60 days if you are icer or employee of the United States described in Fed. R. Civ. P. nswer to the attached complaint or a motion under Rule 12 of the on must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond You also must file your answe		Il be entered against you for the relief demanded in the complaint.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

Civil Action No. 19-cv-26

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

ceived by me on (date)	·		
☐ I personally served t	the summons and the attached con	applaint on the individual at (place):	
		on (date)	; or
☐ I left the summons a	and the attached complaint at the i	ndividual's residence or usual place of a	abode with
	, a r	erson of suitable age and discretion wh	o resides t
on (date)	, and mailed a copy	to the individual's last known address;	or
☐ I served the summon	ns and the attached complaint on (	name of individual)	
who is designated by lav	w to accept service of process on 1	pehalf of (name of organization)	
$\mathcal{C}$	w to accept service of process on t		
	w to decept service of process on t	on (date)	; or
		on (date)	; or
☐ I returned the summ	ons unexecuted because	On (date)	; or
☐ I returned the summ		On (date)	; or
☐ I returned the summ ☐ Other (specify):	ons unexecuted because	On (date)	; or
☐ I returned the summ ☐ Other (specify):  My fees are \$	ons unexecuted because	on (date)  for services, for a total of \$	; or
☐ I returned the summ ☐ Other (specify):  My fees are \$	for travel and \$	on (date)  for services, for a total of \$	; or
☐ I returned the summ ☐ Other (specify):  My fees are \$	for travel and \$	on (date)  for services, for a total of \$	; or
☐ I returned the summ ☐ Other (specify):  My fees are \$  I declare under penalty of	for travel and \$	on (date)  for services, for a total of \$ crue.	; or
☐ I returned the summ ☐ Other (specify):  My fees are \$  I declare under penalty of	for travel and \$	on (date)  for services, for a total of \$  rue.  Server's signature	; or

Additional information regarding attempted service, etc.:

## **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Class Action Says Certified Recovery Misrepresented Wisconsin Consumer's Medical Debt</u>