UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

ESTHER SPREI, on behalf of herself and all others similarly situated,

Plaintiffs,

-against-

ALLTRAN FINANCIAL, LP

Defendant.

CIVIL ACTION

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff ESTHER SPREI (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through her attorneys, Cohen & Mizrahi LLP, against Defendants ALLTRAN FINANCIAL, LP (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

- 1. Congress enacted the FDCPA in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws . . . [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).
- 2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using

abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's actions of using a misleading, deceptive, unfair and unconscionable means to collect a debt.
- 6. Defendant's actions violated § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA") which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
- 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

PARTIES

- 8. Plaintiff is a natural person and a resident of the State of New York, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- 9. Defendant is a collection agency with an office maintained in Houston, Texas.
- 10. Defendant is a company that uses the mail, telephone, and facsimile, and regularly engages in business, the principal purpose of which is to attempt to collect debts alleged to be due another.
- 11. Defendant is a "debt collector," as defined under the FDCPA under 15 U.S.C. § 1692a(6).

CLASS ALLEGATIONS

- 12. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP")
 Rule 23, individually and on behalf of the following consumer class (the "Class"):
 - Plaintiff brings this action individually and as a class action on behalf of all
 persons similarly situated in the State of New York from whom Defendant
 attempted to collect a consumer debt using the same unlawful form letter herein,
 from one year before the date of this Complaint to the present.
 - The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
- 13. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
 - Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons who have received debt collection letters and/or notices from Defendant that violate specific provisions of the FDCPA. Plaintiff is complaining of a standard form letter and/or notice that is sent to hundreds of persons (*See* Exhibit A, except that the undersigned attorney has, in accordance with Fed. R. Civ. P. 5.2 partially redacted the financial account numbers in an effort to protect Plaintiff's privacy);
 - There are questions of law and fact which are common to the Class and which
 predominate over questions affecting any individual Class member. These
 common questions of law and fact include, without limitation:
 - a. Whether Defendant violated various provisions of the FDCPA;
 - b. Whether Plaintiff and the Class have been injured by Defendant's conduct:
 - c. Whether Plaintiff and the Class have sustained damages and are

entitled to restitution as a result of Defendant's wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and

- d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
- Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
- Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
- Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- A Class Action is superior to other methods for the fair and efficient adjudication
 of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are
 likely to be encountered in the management of this class action.
- A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as monetary damages. If Defendant's conduct is allowed to proceed without remedy, it will continue to reap and retain the proceeds of its ill-gotten gains.

Defendant has acted on grounds generally applicable to the entire Class, thereby
making appropriate final injunctive relief or corresponding declaratory relief with
respect to the Class as a whole.

ALLEGATIONS PARTICULAR TO ESTHER SPREI

- 14. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "13" herein with the same force and effect as if the same were set forth at length herein.
- 15. Defendant collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone, facsimile, and Internet.
- 16. Upon information and belief, within the last year Defendant commenced efforts to collect an alleged consumer "debt" as defined by 15 U.S.C. 1692a(5), when it mailed a Collection Letter to Plaintiff seeking to collect on an unpaid account allegedly owed to Chase Bank USA, N.A.
- 17. On or around January 9, 2018, Defendant sent Plaintiff a collection letter (hereinafter, the "Letter"). *See* Exhibit A.
- 18. The Letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. §1692a(6).
- 19. The Letter is a "communication" as defined by 15 U.S.C. §1692a(2).
- 20. The Letter states in pertinent part: "If we settle this debt with you for less than the full outstanding balance, Chase may offer you less favorable terms in the future for some Chase products or services, or may deny your application."
- 21. As a result of the following Counts, Defendant violated the FDCPA.

First Count

15 U.S.C. §§ 1692e, 1692e(10), 1692e(2)(A) & 1692f

<u>Defendant's Letter Dated January 9, 2018 Falsely Implies That Paying The Debt Claimed</u> <u>In Full Rather Than Accepting A Settlement Will Enhance The Consumer's Likelihood Of</u> <u>Receiving Future Credit Products, And Will Lead To Improved Creditworthiness</u>

- 22. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "21" herein with the same force and effect as if the same were set forth at length herein.
- 23. Sections 1692e, 1692e(10), and 1692e(2)(A), of Title 15 of the U.S. Code, prohibit false, misleading or deceitful statements in collection communications.
- 24. Section 1692f prohibits debt collectors from using unconscionable or unfair means in connection with the collection of a debt.
- 25. A collection notice that may confuse or mislead the least sophisticated consumer is deceptive under the FDCPA, such as where "it can be reasonably read to have two or more different meanings, one of which is inaccurate." *Russell v. Equifax A.R.S.*, 74 F.3d 30, 35 (2d Cir. 1996); *accord Brown v. Card Serv. Ctr.*, 464 F.3d 450, 455 (3rd Cir. 2006); *Kistener v. Law Offices of Michael P. Margelefsky, LLC*, 518 F.3d 433, 441 (6th Cir. 2008); *Gonzales v. Arrow Fin. Servs., LLC*, 660 F.3d 1055 (9th Cir. 2011) (conditional language on liability such as "may" or "if" may render a true statement misleading).
- 26. According to guidance published by the Consumer Financial Protection Bureau (hereinafter "CFPB"), a debt collector's representation to a consumer that paying debts may improve the consumer's creditworthiness or "enhance the likelihood that a consumer will subsequently receive credit from a lender" may be deceptive. CFPB Bulletin 2013-08 Representations Regarding Effect of Debt Payments on Credit Reports and Scores (July 10, 2013). available at: http://files.consumerfinance.gov/f/201307 cfpb bulletin collections-consumer-credit.pdf.

- 27. "The CFPB has authority to issue substantive rules for debt collection under the FDCPA."

 Zweigenhaft v. Receivables Performance Mgmt., LLC, No. 14 CV 01074 (RJD)(JMA), 2014

 U.S. Dist. LEXIS 160441, at *9 n.2 (E.D.N.Y. Nov. 13, 2014).
- 28. Courts appropriately consider guidance in CFPB Bulletins and other publications to determine whether a given statement or communication violates the FDCPA. See, e.g., Zweigenhaft, 2014 U.S. Dist. LEXIS 160441; Bautz v. ARS Nat'l Servs., 226 F. Supp. 3d 131, 148 n.7 (E.D.N.Y. 2016); Portalatin v. Blatt, 125 F. Supp. 3d 810, 816 (N.D. Ill. 2015) (citing Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich, L.P.A., 559 U.S. 573, 130 S. Ct. 1605 (2010)). Carter v. First Nat'l Collection Bureau, Inc., 135 F. Supp. 3d 565, 573 (S.D. Tex. 2015); Buchanan v. Northland Grp., 776 F.3d 393, 398 (6th Cir. 2015); Oberg v. Blatt, Hasenmiller, Leibsker & Moore, LLC, No. 14 C 7369, 2015 U.S. Dist. LEXIS 172439, at *9 (N.D. Ill. Dec. 29, 2015).
- 29. Courts frequently adjure debt collectors to look to consumer protection agencies for compliance with the FDCPA, as the rules, guidance and advisory opinions issued by these agencies are supported by extensive scientific studies and research to determine whether certain collection practices are likely to deceive the least sophisticated consumer. *See, e.g.*, *Bautz*, 226 F. Supp.3d at 148 n.7; *Portalatin*, 125 F. Supp. 3d at 816 (*citing Jerman*, 559 U.S. 573 (2010)) ("the whole point of authorizing the CFPB to produce advisory opinions is to encourage debt collectors to seek CFPB guidance regarding the meaning of the FDCPA."); *Hasenmiller*, 2015 U.S. Dist. LEXIS 172439, at *9 (Section 1692k(e) "provides that a debt collector that acts in reliance on a CFPB advisory opinion cannot be held liable even if the CFPB advisory opinion is later rescinded or reversed, either by the agency or by judicial decision").

- 30. Defendant's January 9, 2018 letter is misleading and deceptive viewed from the perspective of the least sophisticated consumer, in that it implies that the consumer may enhance her likelihood of approval for credit products by paying the claimed debt in full rather than the reduced settlement amount.
- 31. The language at issue states: "If we settle this debt with you for less than the full outstanding balance, Chase may offer you less favorable terms in the future for some Chase products or services, or may deny your application."
- 32. This language falsely implied that if the Plaintiff does the converse -- that is, pays the claimed balance in full rather than agreeing to the lesser settlement amount -- Plaintiff could enhance her likelihood of receiving future credit products from Chase Bank or improve her overall creditworthiness.
- 33. On information and belief, Plaintiff's payment in full of the amount claimed would not have enhanced her likelihood of obtaining Chase credit products or services in the future, nor would it have improved her overall creditworthiness.
- 34. Thus, Defendant's January 9, 2018 Letter violates Section 1692e(10) of the FDCPA when viewed from the perspective of the "least sophisticated consumer," by falsely implying that payment in-full (rather than settlement) of the claimed debt would have enhanced her likelihood of receiving future credit products or enhanced her overall creditworthiness.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative and Cohen & Mizrahi LLP, as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

Respectfully submitted,

By: /s/ Daniel Cohen
Daniel Cohen, Esq.
Cohen & Mizrahi LLP
300 Cadman Plaza W, 12th floor
Brooklyn, New York 11201

Phone: 929.575.4175 Fax: 929.575.4195 Email: Dan@cml.legal Attorneys for Plaintiff

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Daniel Cohen
Daniel Cohen, Esq.

Dated: Brooklyn, New York October 17, 2018

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil decket sheet. (SEE INSTRUCTIONS ON NEXT PACE OF THIS FORM.)

purpose of initiating the civil de	ocket sneet. (SEE INSTRUC	TIONS ON NEXT PAGE OF TH	HIS FORM.)				
I. (a) PLAINTIFFS			DEFENDANTS				
ESTHER SPREI, on b	ehalf of herself and all	others similarly situated	I, ALLTRAN FINA	ALLTRAN FINANCIAL, LP,			
(b) County of Residence of (E.	of First Listed Plaintiff _XCEPT IN U.S. PLAINTIFF CA	Kings SES)	NOTE: IN LAND CO	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, 1	Address, and Telephone Numbe	r)	Attorneys (If Known)				
OHEN & MIZRAHI LLP, 30 29) 575-4175	0 Cadman Plaza West,	12th FI, Brooklyn NY 1	1201				
II. BASIS OF JURISDI	ICTION (Place an "X" in O	ne Box Only)		RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif		
☐ 1 U.S. Government Plaintiff	✓ 3 Federal Question (U.S. Government)	Not a Party)		TF DEF □ 1 Incorporated or Pr of Business In T			
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi)	ip of Parties in Item III)	Citizen of Another State	2 Incorporated and I of Business In A			
			Citizen or Subject of a Foreign Country	3 G 3 Foreign Nation	□ 6 □ 6		
IV. NATURE OF SUIT		ely) PRTS	FORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES		
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability 385 Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	□ 625 Drug Related Seizure of Property 21 USC 881 □ 690 Other □ 710 Fair Labor Standards Act □ 720 Labor/Management Relations □ 740 Railway Labor Act □ 751 Family and Medical Leave Act □ 790 Other Labor Litigation □ 791 Employee Retirement Income Security Act □ MMIGRATION □ 462 Naturalization Application □ 465 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations ※ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes		
	moved from 3	Remanded from 4 Appellate Court		erred from			
VI. CAUSE OF ACTIO	15 USC 1692	use:	ling (Do not cite jurisdictional stat	/			
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	DEMAND \$	CHECK YES only JURY DEMAND :	if demanded in complaint: Yes □No		
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER			
DATE 10/17/18 FOR OFFICE USE ONLY		SIGNATURE OF ATTOR /S/ Daniel Cohen	NEY OF RECORD				
	MOUNT	APPLYING IFP	JUDGE	MAG. JUE	OGE		

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

-,	el Cohen, counsel for PLAINTIFF, do hereby certify that the above captioned civil act	ion							
	e for compulsory arbitration for the following reason(s):								
<u> </u>	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,								
F	the complaint seeks injunctive relief,								
Ŀ	the matter is otherwise ineligible for the following reason Question of law rather than questions of fact predominates								
	DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1								
NONE	Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:								
INOINE									
	RELATED CASE STATEMENT (Section VIII on the Front of this Form)								
to another substantial deemed "re "Presumpti	Il cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "relativil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, a saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be ated" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that ely, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still ore the court."	ed"							
	NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)								
1.)	Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk County? Yes No								
2.)	If you answered "no" above: a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffo County? Yes No	olk							
	b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? Yes No								
	c) If this is a Fair Debt Collection Practice Act case, specify the County in which the offending communication was received: KINGS COUNTY								
	swer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or ounty, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or ounty? Yes No								
Ounon	(Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).								
	BAR ADMISSION								
	am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court.								
	Yes No								
	Are you currently the subject of any disciplinary action (s) in this or any other state or federal court?								
	Yes (If yes, please explain No								
	certify the accuracy of all information provided above.								
	Signature: /s/ Daniel Cohen								

UNITED STATES DISTRICT COURT

for the

Eastern District of New York

ESTHER SPREI, on behalf of herself and all others similarly situated,)))					
Plaintiff(s))) Civil Action No.					
v. ALLTRAN FINANCIAL, LP						
· · · · · · · · · · · · · · · · · · ·						
Definition(e)						
Defendant(s))					
SUMMONS IN	A CIVIL ACTION					
To: (Defendant's name and address) ALLTRAN FINANCIAL, LP C/O CT CORPORATION SYSTEM 111 EIGHTH AVENUE NEW YORK, NEW YORK 10011						
A lawsuit has been filed against you.						
Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney,						
whose name and address are: COHEN & MIZRAHI LLP 300 CADMAN PLAZA WES BROOKLYN, NEW YORK 1	ST, 12 FLOOR					
	entered against you for the relief demanded in the complaint.					
You also must file your answer or motion with the court.						
	DOUGLAS C. PALMER CLERK OF COURT					
Date:						
	Signature of Clerk or Deputy Clerk					

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was re	This summons for (no ceived by me on (date)	ame of individual and title, if an	ıy)						
wasic	•	ed the summons on the ind	ividual at (place)						
	recisonany serve	a the summons on the ma	on (date)	; or					
	on (date), a person of suitable age and discretion who resides there, on (date), and mailed a copy to the individual's last known address; or								
	, who is								
	designated by law to	accept service of process	on behalf of (name of organization) on (date)	; or					
	☐ I returned the sum	nmons unexecuted because	2	; or					
	☐ Other (<i>specify</i>):								
	My fees are \$	for travel and \$	for services, for a total of \$	0.00					
	I declare under penalty of perjury that this information is true.								
Date:		· _							
			Server's signature						
		_	Printed name and title						
		_	Server's address						
			Server s adaress						

Additional information regarding attempted service, etc:

PO BOX 4045 CONCORD CA 94524-4045

January 9, 2018

ADDRESS SERVICE REQUESTED

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Esther Sprei

BROOKLYN NY 11204-2340

Alltran Financial, LP

Creditor: Chase Bank USA, N.A. Account: XXXXXXXXXXXXXX8541

Alltran ID:

Amount Due as of January 9, 2018: \$11,685.42 Partial Account Number for Your Security

SETTLEMENT OFFER \$3,505.63 IN 3 PAYMENTS

Our client, Chase Bank USA, N.A., has agreed to accept \$3,505.63 in 3 equal payments of \$1,168.54 as settlement for monies owing on your account. This settlement is only valid if the payment schedule outlined below is met. If the payment schedule outlined below is not met, we are not obligated to renew this offer. If you need additional time to consider this offer, or cannot timely make these payments, please call JENNIFER MORALES on our toll-free number 888-732-7013 Ext. 4243 to discuss.

Please mail each payment along with the corresponding payment coupon to the address shown on the coupon, and make your payment payable to Chase Bank USA, N.A..

If we settle this debt with you for less than the full outstanding balance, Chase may offer you less favorable terms in the future for some Chase products or services, or may deny your application.

This communication is from a debt collector. We are required to inform you that this is an attempt to collect a debt, and any information obtained will be used for that purpose.

erely, JENNIFER MORALES 888-732-7013 Ext. 4243

Looking for a secure and more convenient way to pay your account? Make payments with your Debit Card using your mobile phone or other electronic device at www.alltranfinancialpay.com to take advantage of this simple and free service available 24 hours a day.

Office Hours (all times Central)
Monday-Thursday: 8 AM to 9 PM • Friday: 8 AM to 4 PM • Saturday: 7 AM to 11 AM
NEW YORK CITY DEPARTMENT OF CONSUMER AFFAIRS LICENSE NUMBER 1304511,
1304544, 1304538.

Detach Coupon and Mail with Payment

Payment 1 of 3

Alltran ID: 39652316
Mail Payment To:
Alltran Financial, LP
P.O. Box 722929
HOUSTON TX 77272-2929

Payment Amt - \$1,168.54 Due Date - January 24, 2018

Payment 2 of 3

Alltran ID: 39652316
Mail Payment To:
Alltran Financial, LP
P.O. Box 722929
HOUSTON TX 77272-2929

Payment Amt - \$1,168.54 Due Date - February 23, 2018

Payment 3 of 3

Alltran ID: 39652316
Mail Payment To:
Alltran Financial, LP
P.O. Box 722929
HOUSTON TX 77272-2929

Payment Amt - \$1,168.54 Due Date - March 25, 2018

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Alltran Financial Sued Over Allegedly 'Deceptive' Collection Letter</u>