UNITED	STATES	DISTRI	CT C	OURT
EASTER	N DISTR	ICT OF	NEW	YORK

ESSENCE SMITH, on behalf of herself individually and all others similarly situated,

Plaintiff,

-against-

CLASS ACTION COMPLAINT

NATIONAL CREDIT SERVICES, INC.,	
Defendant.	
	3 7

Plaintiff, by and through her attorneys, FAGENSON & PUGLISI, PLLC, upon knowledge as to herself and her own acts, and as to all other matters upon information and belief, brings this complaint against above-named defendant and in support thereof alleges the following:

INTRODUCTION

- 1. This is an action for damages brought by an individual consumer and on behalf of a class for defendant's violations of the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692, *et seq.* which prohibits debt collectors from engaging in abusive, deceptive and unfair acts and practices.
- 2. Further, this is an action for damages and injunctive relief brought by an individual consumer against defendant pursuant to New York General Business Law ("NYGBL") § 349 regarding defendant's deceptive acts and practices.

JURISDICTION AND VENUE

- 3. This Court has federal question jurisdiction pursuant to the FDCPA, 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1331 and supplemental jurisdiction exists over the NYGBL § 349 claims pursuant to 28 U.S.C. § 1367.
- 4. This Court has venue pursuant to 28 U.S.C. § 1391(b) in that a substantial portion of the events or omissions giving rise to this action occurred in this District.

PARTIES

- 5. Plaintiff is a natural person who resides in this District.
- 6. Plaintiff is a consumer within the meaning of 15 U.S.C. § 1692a(3) as she is a natural person who is alleged by defendant to owe a financial obligation.
- 7. The financial obligation which defendant sought to collect from plaintiff is a debt within the meaning of 15 U.S.C. § 1692a(5) in that the obligation which defendant sought to collect from plaintiff was originally incurred, if at all, for personal, family or household purposes for a student loan.
- 8. Plaintiff is a reasonable consumer within the meaning of NYGBL § 349 who acted reasonably under the circumstances alleged herein.
- 9. Defendant is a debt collector within the meaning of 15 U.S.C. § 1692a(6).

- 10. The principal purpose of defendant's business is the collection of defaulted consumer debts.
- 11. Defendant uses the mails in its business the principal purpose of which is the collection of defaulted consumer debts.
- 12. Defendant regularly collects or attempts to collect defaulted consumer debts owed or due or alleged to be owed or due to others.
- 13. Upon information and belief, defendant is a foreign business corporation incorporated in the State of Washington.

FACTUAL ALLEGATIONS

- 14. Plaintiff re-alleges paragraphs 1 to 13 as if fully re-stated herein.
- 15. Defendant sent to plaintiff a collection letter dated July 29,2017.
- 16. In the letter defendant stated that it was attempting to collect a debt held by the United States Department of Education.
- 17. The debt which defendant sought to collect was a student loan debt held by the U.S. Department of Education.
- There is no statute of limitations on student loan debts held by theU.S. Department of Education.

19. However, defendant stated in its letter, in pertinent part:

"Your creditor or debt collector believes that the legal time limit (statute of limitations) for suing you to collect this debt may have expired. It is a violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., to sue to collect on a debt for which the statute of limitations has expired. However, if the creditor sues you to collect on this debt, you may be able to prevent the creditor from obtaining a judgment against you. To do so, you must tell the court that the statute of limitations has expired.

Even if the statute of limitations has expired, you may choose to make payments on the debt. However, be aware: if you make a payment on the debt, admit to owing the debt, promise to pay the debt, or waive the statute of limitations on the debt, the time period in which the debt is enforceable in court may start again."

- 20. Upon receipt of defendant's letter and upon reading defendant's statement regarding the statute of limitations, plaintiff believed, erroneously, that she could not be sued for the debt.
- 21. Upon receipt of defendant's letter and upon reading defendant's statement regarding the statute of limitations, plaintiff believed, erroneously, that she would be able to get any lawsuit against her to collect the debt dismissed on the ground of the statute of limitations.

AS AND FOR A FIRST CAUSE OF ACTION

False, deceptive and misleading statement that statute of limitations had expired 15 U.S.C. §§ 1692e and 1692e(2)(A)

- 22. Plaintiff re-alleges paragraphs 1 to 21 as if fully re-stated herein.
- 23. By the letter dated July 29, 2017, defendant sought to collect from plaintiff a student loan debt held by the U.S. Department of Education.
- 24. There is no statute of limitations on student loan debts held by the U.S. Department of Education.
- 25. Defendant stated in its letter that the statute of limitations had expired.
- 26. Said statement was false because there is no statute of limitations on plaintiff's debt.
- 27. Said statement was deceptive and misleading because it would cause plaintiff and the least sophisticated consumer to believe, erroneously, that they could not be sued for the debt.
- 28. A reasonable reading of defendant's letter by plaintiff and the least sophisticated consumer would lead them to believe that the statute of limitations had expired.
- 29. Such a reading would be false because there is no statute of limitations on the debt and they could still be sued therefor.

- 30. Such a reading was deceptive and misleading because it would cause plaintiff and the least sophisticated consumer to believe, erroneously, that they could not be sued for the debt.
- 31. Plaintiff and the least sophisticated consumer would be less likely to pay a debt for which they are told they cannot be sued.
- 32. Defendant's statement would influence plaintiff and the least sophisticated consumer as to whether to pay the debt and as to the priority to give to the payment of the debt.
- 33. Defendant misrepresented the legal status of the debt by leading plaintiff and the least sophisticated consumer to believe that the statute of limitations on the debt had expired, when in fact there was no statute of limitations at all.
- 34. Defendant's misrepresentation that the statute of limitations on the debt had expired is therefore a false, deceptive and misleading representation used by defendant in its attempt to collect the debt in violation of the FDCPA, 15 U.S.C. § 1692e.
- 35. Defendant's misrepresentation that the statute of limitations on the debt had expired is also a false representation of the legal status of the debt, in violation of the FDCPA, 15 U.S.C. § 1692e(2)(A).

AS AND FOR A SECOND CAUSE OF ACTION

NYGBL § 349

- 36. Plaintiff re-alleges paragraphs 1 to 35 as if fully re-stated herein.
- 37. Defendant owed a duty to plaintiff to effect its collection of plaintiff's alleged debt with reasonable care.
- 38. Defendant breached its duty to collect plaintiff's debt with reasonable care.
 - 39. Defendant stated in its letter dated July 29, 2017, in pertinent part:

"Your creditor or debt collector believes that the legal time limit (statute of limitations) for suing you to collect this debt may have expired. It is a violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., to sue to collect on a debt for which the statute of limitations has expired. However, if the creditor sues you to collect on this debt, you may be able to prevent the creditor from obtaining a judgment against you. To do so, you must tell the court that the statute of limitations has expired.

Even if the statute of limitations has expired, you may choose to make payments on the debt. However, be aware: if you make a payment on the debt, admit to owing the debt, promise to pay the debt, or waive the statute of limitations on the debt, the time period in which the debt is enforceable in court may start again."

- 40. In the exercise of reasonable care defendant ought to have ensured that for any debt for which there was no statute of limitations it did not include the above-quoted statement in its collection letters.
- 41. The fact that defendant included the above-quoted statement in its collection letter to plaintiff for a debt for which there was no statute of limitations indicates a failure on the part of defendant to comply with or to perform its duty to effect collection of the debt with reasonable care.

- 42. On information and belief, defendant obtains tens, if not hundreds, of federal student loans of New York residents each month, for the purpose of collection.
- 43. Defendant's act of falsely stating that the statute of limitations on plaintiff's debt had expired is a deceptive act and practice.
- 44. Defendant's act of giving the false impression that the statute of limitations on the debt had expired is a deceptive act and practice.
- 45. Said deceptive act and practice was committed by defendant in the conduct of a business, trade or commerce or the furnishing of a service in the State of New York and constitutes a violation of NYGBL § 349.
- 46. Defendant's deceptive act and practice was consumer-oriented, in that defendant's act of sending a collection letter to plaintiff which included the false representation that the statute of limitations had expired was not an act limited to plaintiff's account, but extended to the federal student loan debts of other consumers which defendant obtained for collection.
- 47. Defendant maintained no procedure to ensure that it did not include in its collection letters the above-quoted statement for debts for which that statement was false.

- 48. Defendant's said conduct of falsely stating that the statute of limitations on a debt had expired has a broad impact on consumers at large whose federal student loans debts were obtained by defendant for collection.
- 49. Defendant's said false statement was deceptive in a material way in that incorrectly informing a consumer that she cannot be sued for a debt would give the consumer a false sense of security and would make the consumer prioritize the payment of the debt differently or even be less likely to pay it.
- 50. Defendant's said false statement was deceptive in a material way in that incorrectly informing plaintiff that she could not be sued for the debt gave her a false sense of security and made her prioritize the payment of the debt differently or even be less likely to pay it.
- 51. Plaintiff is a reasonable consumer within the meaning of the NYGBL and acted reasonably under the circumstances of this case.
- 52. Upon receipt of defendant's letter plaintiff believed, erroneously, that she could not be sued for the debt.
- 53. Upon receipt of defendant's letter plaintiff believed, erroneously, that she would be able to get any lawsuit against her for the debt dismissed on the ground of the statute of limitations.
- 54. Defendant violated NYGBL § 349(a) by its false and deceptive statement to plaintiff that the statute of limitations for the debt had expired, and is liable to plaintiff under NYGBL § 349(h).

CLASS ALLEGATIONS

- 55. Plaintiff re-alleges paragraphs 1 to 54 as if fully re-stated herein.
- 56. This action is brought on behalf of plaintiff and the members of a class. The class consists of all natural persons who defendant's records reflect were sent debt collection letters within the State of New York within the period of time commencing one year before the filing of this complaint up to and including the date of the filing of the complaint and who were sent a collection letter (a) in substantially the same form as the letter dated July 29, 2017; (b) the collection letter was sent to a consumer seeking payment of a student loan debt held by the U.S. Department of Education; (c) the collection letter was not returned by the postal service as undeliverable; and (d) the collection letter states, in sum or substance:

"Your creditor or debt collector believes that the legal time limit (statute of limitations) for suing you to collect this debt may have expired. It is a violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., to sue to collect on a debt for which the statute of limitations has expired. However, if the creditor sues you to collect on this debt, you may be able to prevent the creditor from obtaining a judgment against you. To do so, you must tell the court that the statute of limitations has expired.

Even if the statute of limitations has expired, you may choose to make payments on the debt. However, be aware: if you make a payment on the debt, admit to owing the debt, promise to pay the debt, or waive the statute of limitations on the debt, the time period in which the debt is enforceable in court may start again."

57. The class does not include defendant or persons who are officers, directors, or employees of defendant.

- 58. Pursuant to Federal Rule of Civil Procedure 23, a class action is appropriate and preferable in this case because:
 - (A) Based on the fact that the collection letter that is the gravamen of this litigation is a mass-mailed form letter, the class is so numerous that joinder of all members is impracticable. Upon information and belief, thousands of persons have received similar debt collection letters from defendant which violate the various provisions of the FDCPA.
 - (B) There are questions of law and fact common to the class, and these questions predominate over any questions affecting only individual class members. The principal question presented by this claim is whether defendant violated the FDCPA including but not limited to §§ 1692e and 1692e(2)(A) by inserting the statement regarding the statute of limitations in its collection letters for student loan debts held by the U.S. Department of Education.
 - (C) The only individual issue is the identification of the consumers who received the letters (the class members), a matter capable of ministerial determination from the records of defendant.
 - (D) The claims of plaintiff are typical of those of the class members. All are based on the same facts and legal theories.
 - (E) Plaintiff will fairly and adequately represent the class members' interests.

 Plaintiff has retained experienced counsel. Plaintiff's interests are consistent with those of the members of the class.

- 59. A class action is superior for the fair and efficient adjudication of the class members' claims. Congress specifically envisions class actions as a principal means of enforcing the FDCPA in 15 U.S.C. § 1692k. The members of the class are generally unsophisticated individuals, whose rights will not be vindicated in the absence of a class action. Prosecution of separate actions by individual members of the class would create the risk of inconsistent or varying adjudications resulting in the establishment of inconsistent or varying standards for the parties and would not be in the interest of judicial economy.
- 60. If the facts are discovered to be appropriate, plaintiff will seek to certify a class action pursuant to Rule 23(b)(3) of the Federal Rules of Civil Procedure.
- 61. Communications from debt collectors, such as those sent by defendant, are to be evaluated by the objective standard of the hypothetical "least sophisticated consumer".
- 62. As a result of the above violations, defendant is liable to plaintiff and the members of the class for damages in an amount to be determined at the time of trial, plus costs and attorneys' fees.

WHEREFORE, plaintiff respectfully prays that judgment be entered against defendant as follows:

- (a) certifying a class action pursuant to Rule 23(b)(3) of the Federal Rules of Civil Procedure;
- (b) awarding class members the maximum statutory damages pursuant to 15 U.S.C. § 1692k;
- (c) awarding maximum individual statutory damages pursuant to 15 U.S.C. § 1692k;
- (d) awarding actual damages pursuant to 15 U.S.C. § 1692k in an amount to be determined at time of trial.
- (e) awarding reasonable attorneys' fees, costs and disbursements pursuant to 15 U.S.C. § 1692k;
- (f) enjoining defendant from committing further deceptive and misleading acts and practices against plaintiff, pursuant to NYGBL § 349;
- (g) awarding actual damages pursuant to NYGBL § 349 in an amount to be determined at time of trial;
- (h) in the alternative to (g), awarding statutory damages pursuant to NYGBL § 349 in an amount to be determined at time of trial;
- (i) awarding reasonable attorneys' fees, costs and disbursements pursuant to NYGBL § 349(h); and
- (j) for such other and further relief as may be just and proper.

DEMAND FOR TRIAL BY JURY

Plaintiff requests trial by jury on all issues so triable.

Dated: New York, New York July 27, 2017.

/s/ Novlette R. Kidd

NOVLETTE R. KIDD, ESQ. (NK 9339) FAGENSON & PUGLISI, PLLC Attorneys for Plaintiff 450 Seventh Avenue, Suite 704 New York, New York 10123 Telephone: (212) 268-2128 Nkidd@fagensonpuglisi.com

UNITED STATES DISTRICT COURT

for the

Eastern District of New York

ESSENCE SMITH, on behalf of herself individually and all others similarly situated,)))
Plaintiff(s)	
v.	Civil Action No. 17-cv-04448
NATIONAL CREDIT SERVICES, INC.,)))
Defendant(s)))
SUMMONS IN	A CIVIL ACTION
To: (Defendant's name and address) NATIONAL CREDIT SERV 2525 220th Street SE, Sui Bothell, Washington 9802	te 200
A lawsuit has been filed against you.	
are the United States or a United States agency, or an offic	PLLC e 704
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	entered against you for the relief demanded in the complaint.
	DOUGLAS C. PALMER CLERK OF COURT
Date:	
	Signature of Clerk or Deputy Clerk

Civil Action No. 17-cv-04448

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

was ra	This summons for (no ceived by me on (date)	ame of individual and title, if a	ny)	
was re	cerved by the on (aate)		·	
	☐ I personally serve	ed the summons on the inc	lividual at (place)	
			on (date)	; or
	☐ I left the summon	s at the individual's reside	ence or usual place of abode with (name)	
	, a person of suitable age and discretion who resides there,			sides there,
	on (date)	, and mailed a	copy to the individual's last known address; or	
	☐ I served the sumn	nons on (name of individual)		, who is
	designated by law to	accept service of process	s on behalf of (name of organization)	
			on (date)	; or
	☐ I returned the sum	nmons unexecuted becaus	e	; or
	☐ Other (<i>specify</i>):			
	My fees are \$	for travel and S	\$ for services, for a total of \$	0.00
	I declare under penal	Ity of perjury that this info	ormation is true.	
Date:		_		
			Server's signature	
		_	Printed name and title	
		_	Server's address	

Additional information regarding attempted service, etc:

Print Save As... Reset

Print

Save As...

Case 1:17-cv-04448 Document 23 Filed 07/27/17 Page 1 of 2 PageID #: 17

The JS 44 civil cover sheet and the information contained herein neither

provided by local rules of court purpose of initiating the civil de	t. This form, approved by the ocket sheet. (SEE INSTRUC	he Judicial Conference of th TIONS ON NEXT PAGE OF TH	ne United States in September 1 HIS FORM.)	974, is required for the use of	the Clerk of Court for the
L (a) PLAINTIFFS ESSENCE SMITH, on behalf of herself individually and all others similarly situated (b) County of Residence of First Listed Plaintiff Kings (EXCEPT IN U.S. PLAINTIFF CASES)			County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.		
II. BASIS OF JURISDI	ICTION (Place an "X" in O	ne Box Only)		RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif
☐ 1 U.S. Government Plaintiff	★ 3 Federal Question (U.S. Government to	Not a Party)		FF DEF 1 □ 1 Incorporated <i>or</i> Pr. of Business In T	
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citizen of Another State	2	
			Citizen or Subject of a Foreign Country	3	□ 6 □ 6
IV. NATURE OF SUIT		aly) ORTS	FORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 360 Personal Injury - Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	□ 625 Drug Related Seizure of Property 21 USC 881 □ 690 Other □ 710 Fair Labor Standards Act □ 720 Labor/Management Relations □ 740 Railway Labor Act □ 751 Family and Medical Leave Act □ 790 Other Labor Litigation □ 791 Employee Retirement Income Security Act □ IMMIGRATION □ 462 Naturalization Application □ 465 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations ▼ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes
Proceeding Sta	moved from 3 Cite the U.S. Civil Sta	Appellate Court			
VI. CAUSE OF ACTIO	Brief description of ca		ices Act decention		
VII. REQUESTED IN COMPLAINT:	_	IS A CLASS ACTION	DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint: ▼ Yes □ No
VIII. RELATED CASI	E(S) (See instructions):	JUDGE		DOCKET NUMBER	
DATE 07/27/2017 FOR OFFICE USE ONLY		signature of attor /s/ Novlette R. Kic		-	
	MOUNT	APPLYING IFP	JUDGE	MAG. JUD	OGE

Reset

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I Novle	tte R. Kidd	, counsel for Plaintiff , do hereby certify that the above captioned civil action is
		, counsel for Plaintiff, do hereby certify that the above captioned civil action is ompulsory arbitration for the following reason(s):
		monetary damages sought are in excess of \$150,000, exclusive of interest and costs,
	X	the complaint seeks injunctive relief,
	X	the matter is otherwise ineligible for the following reason Class Action.
		DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1
N/A -	Plaintiff	Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks: is a natural person.
		RELATED CASE STATEMENT (Section VIII on the Front of this Form)
provides because same jud case: (A	s that "A c the cases a dge and ma) involves	s that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) ivil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the agistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power mine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the
		NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)
1.)	Is the ci	ivil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk
2.)		nswered "no" above: he events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk No
	b) Did t District	he events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern ? Yes
Suffolk	County, olk Count	o question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau by?
	(1)	
		BAR ADMISSION
I am cu	rrently ac	Imitted in the Eastern District of New York and currently a member in good standing of the bar of this court. Yes No
Are you	ı currentl	y the subject of any disciplinary action (s) in this or any other state or federal court? Yes (If yes, please explain) No
I certify	the accu	racy of all information provided above.

Signature:_/s/ Novlette R. Kidd

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Suit Says National Credit Services Misstates Consumers' Rights in Collection Letters</u>