UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

EMANUEL SMITH, on behalf of himself and all others similarly situated,

Plaintiffs,

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

-against-

MONARCH RECOVERY MANAGEMENT, INC

Defendant.

Plaintiff Emanuel Smith (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through his attorneys, Cohen & Mizrahi LLP, against Defendant MONARCH RECOVERY MANAGEMENT, INC ("Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

1. Congress enacted § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA") in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws... [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).

2. Congress explained that the purpose of the FDCPA was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged." *Id.*; § 1692(e). After determining that the existing consumer protection laws were inadequate, Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.*; § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
 - 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's actions of using a misleading, deceptive, unfair and unconscionable means to collect a debt.
- 6. Defendant's actions violated § 1692 *et seq.*, of the FDCPA, which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
 - 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

PARTIES

- 8. Plaintiff is a natural person and a resident of the State of New York and is a "Consumer" as defined by 15 U.S.C. §1692a(3).
- 9. Defendant is a collection agency with its principal office located in Bensalem, Pennsylvania.

- 10. Defendant is a company that uses the mail, telephone, and facsimile, and regularly engages in business, the principal purpose of which is to attempt to collect debts alleged to be due another.
- 11. Defendant is a "debt collector" as defined under the FDCPA under 15 U.S.C. § 1692a(6).

CLASS ALLEGATIONS

- 12. Plaintiff repeats and realleges the allegations contained in paragraphs numbered "1" through "11" herein with the same force and effect as if set forth at length herein.
- 13. Plaintiff brings claims, pursuant to the Fed. R. Civ. P. 23(a) and 23(b)(3), individually and on behalf of the following consumer class (the "Class").
- 14. The Class consists of (a) all individuals with addresses in Queens County in the State of New York (b) to whom Defendant (c) sent a collection letter attempting to collect a consumer debt on behalf of Synchrony Bank (d) stating "As of the date of this letter, you owe..." (e) which letter was sent on or after a date one year prior to filing this action and on or before a date 21 days after filing this action.
- 15. The identities of all Class members are readily ascertainable from Defendant's records and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.
- 16. Excluded from the Class are the Defendants and all officers, members, partners, managers, directors, and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.
- 17. There are questions of law and fact common to the Class, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendant's written communications to consumers, in the form attached as **Exhibit**

A, violate 15 U.S.C. § 1692e and 1692g.

- 18. The Plaintiff's claims are typical of the Class members, as all are based upon the same facts and legal theories.
- 19. The Plaintiff will fairly and adequately protect the interests of the Class defined in this complaint. The Plaintiff has retained counsel with experience handling in consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor his attorneys have any interests, which might cause them not to vigorously pursue this action.
- 20. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Fed. R. Civ. P. 23 because there is a well-defined community interest in the litigation:
 - a. <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Class defined above are so numerous that joinder of all members would be impractical.
 - b. <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Class and those questions predominate over any questions or issues involving only individual class members. The principal issue is whether the Defendant's written communications to consumers, in the form attached as **Exhibit A**, violate 15 U.S.C. § 1692e and 1692g.
 - c. <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the Class members. The Plaintiff and all members of the Class have claims arising out of the Defendant's common uniform course of conduct complained of herein.

- d. Adequacy: The Plaintiff will fairly and adequately protect the interests of the Class members insofar as Plaintiff has no interest that are adverse to the absent Class members. Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor his counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.
- e. <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impractical. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense.
- 21. Certification of a class under Fed. R. Civ. P. 23(b)(3) is also appropriate in that the questions of law and fact are common to all members of the Class and predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 22. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

ALLEGATIONS PARTICULAR TO EMANUEL SMITH

23. Plaintiff repeats and realleges the allegations contained in paragraphs numbered "1" through "22" herein with the same force and effect as if set forth at length herein.

- 24. Defendant collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone, facsimile, and Internet.
- 25. Upon information and belief, within the last year Defendant commenced efforts to collect an alleged consumer "debt" as defined by 15 U.S.C. 1692a(5), when it mailed a collection letter to Plaintiff seeking to collect on an unpaid account originally owed to Synchrony Bank.
- 26. On or about January 04, 2018, Defendant sent Plaintiff a collection letter (the "Collection Letter") seeking to collect a balance allegedly incurred for personal purposes. A copy of the Collection Letter is attached hereto and incorporated herein as **Exhibit A**.
- 27. The Collection Letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. §1692a(6).
 - 28. The Collection Letter is a "communication" as defined by 15 U.S.C. §1692a(2).
 - 29. Upon information and belief, Defendant's Collection Letter is a form letter.
- 30. Upon information and belief, the Defendant's Collection Letter is identical to other collection letters sent to consumers, which number in the hundreds.
- 31. Defendant's Collection Letter provides, in pertinent part, as follows: "As of the date of this letter, you owe \$12074.33"
 - 32. As a result of the following counts Defendant violated the FDCPA.

First Count Violation of 15 U.S.C. §§ 1692e and 1692g

- 33. Plaintiff repeats and realleges the allegations contained in paragraphs numbered "1" through "32" herein with the same force and effect as if set forth at length herein.
 - 34. 15 U.S.C. § 1692g provides, in pertinent part, as follows:

§ 1692g. Validation of debts

- (a) NOTICE OF DEBT; CONTENTS. Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing—
 - (1) the amount of debt
- 35. 15 U.S.C. § 1692e provides, in pertinent part, as follows:

"A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

- (2) the false representation of
 - (A) the character, amount, or legal status of any debt; or...
- (5) the threat to take any action that cannot legally be taken or that is not intended to be taken
- (10) the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer."
- 36. The Letter states: "As of the date of this letter, you owe \$12074.33"
- 37. It is Plaintiff's understanding and belief that, under the terms and conditions applicable to his Synchrony Bank account, interest, late charges, and other charges and fees would accrue.
- 38. The least sophisticated consumer would reasonably presume and understand that the underlying installment account such here, if not paid in full every month, accrues interest, late charges, and other fees that vary from day to day. Thus, the least sophisticated consumer would

believe the truth of (a) the statement in the Letters that "As of the date of this letter, you owe \$12074.33" was merely the balance as of the date of that respective letter, and (b) the implication that the amount due would increase daily because of interest, late charges, and other charges and fees if not promptly paid.

- 39. In fact, however, the balance of \$12074.33 was static and could not increase and, even if it could, Synchrony Bank never intended to add, would not add, and did not add any lawful interest, late charges, or other fees and charges to increase the balance stated in the Letter.
- 40. Creditors charge-off defaulted debts in accordance with federal regulations that require the creditor to remove debt from their financial statements as assets. See *Victoria J. Haneman, The Ethical Exploitation of the Unrepresented Consumer*, 73 Mo. L. Rev. 707, 713-14 (2008) ("a credit card account is characterized as a "charge-off" account (or worthless account for taxable purposes) when no payment has been received for 180 days.") These charged-off accounts are treated as a loss and the creditor receives a tax deduction under the Internal Revenue Code.
- 41. That pursuant to such Regulations, Post-Charge-Off fees, interest and/or charges no longer accrue, and as such, Defendant was not contractually entitled to interest and fees.
- 42. Although the Letters' qualification of the amount due "as of the date of this letter" was literally true, such qualification was not a fact necessary to accurately disclose the amount of the Debt. The Letters would have accurately stated the amount of the Debt by stating "The amount due is \$12074.33" or "The amount of the debt is \$12074.33." By qualifying the amount due was "as of the date of this letter" however, Defendant failed to accurately state the amount of the debt, and falsely, deceptively, and misleadingly represented to the least sophisticated consumer that the amount owed to the creditor would or could increase on a daily basis due to interest, late charges,

and other charges and fees—indeed, that the amount owed had already changed by the time the Letter was received days later.

- 43. The Letters' effect of leading a consumer to wrongly conclude that the amount due is not static but, instead, could increase on a daily basis, materially affects the decision of the least sophisticated consumer whether to pay the debt because, with limited resources and the inability to pay all debts, such a consumer would rationally pay a debt with a balance that was increasing due to interest before paying an otherwise identical debt with a static balance.
- 44. A statement in a collection letter that the amount owed is as of a specified date implies that the balance will increase at a different date. See *Islam v. Am. Recovery Serv.*, No.: 17-cv-4228-BMC, 2017 WL 4990570 (E.D.N.Y. Oct. 31, 2017) (Language such as the "current balance" or "as of the date of this letter" is insufficient disclosure to a debtor that her balance is either dynamic or static and such ambiguity violates the framework of *Avila*). See also, *Medzhidzade v. Kirschenbaum & Phillips, P.C.*, No.: 17-cv-6452-BMC, 2018 WL 2093116 (E.D.N.Y. May 3, 2018).
- The form letter attached as Exhibit A violates 15 U.S.C. §§ 1692e, 1692e(2), and 1692e(10) and 1692g, in that the letter suggests that the amount of the debt is increasing with time, but does not clearly disclose whether this is the case. See *Taylor v. Fin. Recovery Servs., Inc.*, 886 F.3d 212, 215 (2d Cir. 2018) (citing *Chuway v. Nat'l Action Fin. Servs., Inc.*, 362 F.3d 944, 949 (7th Cir. 2004)); see also *Thomas v. Midland Credit Mgmt., Inc.*, No. 2:17-CV-00523(ADS)(ARL), 2017 WL 5714722, at *4 (E.D.N.Y. Nov. 27, 2017); *Islam v. American Recovery Service Incorporated*, 17-CV-4228 (BMC), 2017 WL 4990570, at *2 (E.D.N.Y. Oct. 30, 2017); and *Medzhidzade v. Kirschenbaum & Phillips, P.C.*, No.: 17-cv-6452-BMC, 2018 WL 2093116 (E.D.N.Y. May 3, 2018).

46. As a result of the foregoing Count, Defendant violated the FDCPA.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative and Cohen & Mizrahi LLP, as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (d) Awarding pre-judgment interest and post-judgment interest; and
- (e) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

COHEN & MIZRAHI LLP

Dated: Brooklyn, New York

January 3, 2019

By: /s/ Daniel C. Cohen

Daniel C. Cohen, Esq. Cohen & Mizrahi LLP

300 Cadman Plaza W, 12th floor

Brooklyn, New York 11201

Phone: (929) 575-4175 Fax: (929) 575-4195 Email: dan@cml.legal Attorneys for Plaintiff

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Daniel C. Cohen

Daniel C. Cohen, Esq.

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil de	ocket sneet. (SEE INSTRUC	TIONS ON NEXT PAGE OF	THIS FO	PRM.)					
I. (a) PLAINTIFFS				DEFENDANTS					
EMANUEL SMITH, on I and all others similarly				MONARCH REC	OVERY M	ANAGEMENT,	INC.		
(b) County of Residence of First Listed PlaintiffQueens(EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)		Attorneys (If Known)					
COHEN & MIZRAHI LLP, 3 (929)575-4175	300 Cadman Plz W, 12	2 Fl., Brooklyn, NY 1	11201,						
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)		TIZENSHIP OF P	RINCIPA	L PARTIES			
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U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citize	en of Another State	2 🗖 2	Incorporated and P of Business In A		□ 5	□ 5
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VI. CAUSE OF ACTIO	N 15 USC 1692 Brief description of ca	use:	e filing (1	Do not cite jurisdictional stat	utes unless di	versity):			
VII. REQUESTED IN COMPLAINT:	Defendant violate CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION	D	EMAND \$		HECK YES only:		complair	nt:
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			DOCKE	T NUMBER			
DATE 12/20/18 FOR OFFICE USE ONLY		signature of att /s/ Daniel Coher		OF RECORD					
	MOUNT	APPLYING IFP		JUDGE		MAG. JUD	GE		

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, DANIEL				ounsel for PLAINTIFF			, do hereby certify that the above captioned civil action
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F	mone	etary damages sought a		ess of \$150,000, excl	usive of intere	st and	costs,
	7	omplaint seeks injuncti					
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		DISCLOSURE	STAT	EMENT - FEDE	RAL RUL	ES C	CIVIL PROCEDURE 7.1
NONE	≣	Identify any parent	corporation	on and any publicly h	eld corporatior	n that o	owns 10% or more or its stocks:
		RELATED CA	ASE ST	ATEMENT (Se	ection VIII	on th	ne Front of this Form)
to another substantial deemed "re "Presumpt	civil case for purpol I saving of judicial elated" to another	oses of this guideline wher resources is likely to result civil case merely because	i, because of from assign the civil cas	of the similarity of facts a ning both cases to the s e: (A) involves identical	and legal issues ame judge and r legal issues, or	or beca nagistra (B) invo	ont of this form. Rule 50.3.1 (a) provides that "A civil case is "related" use the cases arise from the same transactions or events, a te judge." Rule 50.3.1 (b) provides that "A civil case shall not be lives the same parties." Rule 50.3.1 (c) further provides that shall not be deemed to be "related" unless both cases are still
			NY-E	DIVISION OF BU	SINESS RU	JLE 5	0.1(d)(2)
1.)	Is the civil a County?	ction being filed in Yes	the Eas	tern District remo No	oved from a	New	York State Court located in Nassau or Suffolk
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	I am currently	admitted in the Eas	tern Distr	ict of New York an	d currently a	memb	ber in good standing of the bar of this court.
			Yes				No
	Are you curi	rently the subject o	f any dis	sciplinary action ((s) in this or	any c	other state or federal court?
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	i certify the	accuracy of all info		provided above.			
	Signatura.	/s/ Daniel Co	hon				

UNITED STATES DISTRICT COURT

for the

	Eastern District	of New York
EMANUEL SMITH, on behalf and all others similarly situa		
Plaintiff))
v.)	Civil Action No.
MONARCH RECOVERY MANA	AGEMENT, INC.)
Defendant)	1
	SUMMONS IN A	CIVIL ACTION
To: (Defendant's name and address)	MONARCH RECOVERY N C/O NATIONAL CORPOR 10 EAST 40TH STREET, 1 NEW YORK, NEW YORK	ATE RESEARCH, LTD. IOTH FLOOR
A lawsuit has been filed	l against you.	
are the United States or a United P. 12 (a)(2) or (3) — you must sthe Federal Rules of Civil Process whose name and address are:	d States agency, or an officer serve on the plaintiff an answ	a (not counting the day you received it) — or 60 days if you or employee of the United States described in Fed. R. Civ. wer to the attached complaint or a motion under Rule 12 of must be served on the plaintiff or plaintiff's attorney,
If you fail to respond, ju You also must file your answer	•	ntered against you for the relief demanded in the complaint.
		CLERK OF COURT
Date		
Date:	<u> </u>	Signature of Clerk or Deputy Clerk

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nar	ne of individual and title, if any)					
was re	ceived by me on (date)						
	☐ I personally served	the summons on the individual a	t (place)				
			on (date)	; or			
	☐ I left the summons	at the individual's residence or us	sual place of abode with (name)				
		f suitable age and discretion who resid	les there,				
	on (date)	, and mailed a copy to the	he individual's last known address; or				
	☐ I served the summo	ons on (name of individual)		, who is			
	designated by law to a	accept service of process on behal	f of (name of organization)				
			on (date)	; or			
	☐ I returned the sumr	mons unexecuted because		; or			
	☐ Other (<i>specify</i>):						
	My fees are \$	for travel and \$	for services, for a total of \$	0.00			
	* 1 1 1 1						
	I declare under penalt	y of perjury that this information	is true.				
ъ.							
Date:			Server's signature				
			Printed name and title				
			Server's address				

Additional information regarding attempted service, etc:

Case 1:19-cv-00072 Document 1-3 Filed 01/04/19

MONARCE

Recovery Management, Inc

Toll Free 1(844) 280-6009

3260 Tillman Drive, Suite 75 Bensalem, PA 19020 RETURN SERVICE REQUESTED

January 4, 2018

Account #:	**********9706
Monarch File #:	
Total Balance as of 04 JAN 2018:	\$12074.33

Make Check Payable to: Monarch Recovery

MONARCH RECOVERY MANAGEMENT, INC. P.O. BOX 986

P.O. BOX 986 BENSALEM PA 19020

FAR ROCKAWAY NY 11691-5127

Pay Online ACH accepted: www.monarchrm.com and click 'Make a Payment'

* Detach and Return Top Portion to Expedite Processing *

		ACCOUNT INFORMATION	
Date of letter:	January 4, 2018	Creditor: SYNCHRONY BANK	
Account #:	************9706		
Monarch File #:		Additional Information: Suzuki InstallmentFinance	
Total Balance as of 04 JAN 2018: \$12074.33		RV and Marine	

This is to advise you that your account has been transferred to our office for collection by SYNCHRONY BANK.

As of the date of this letter, you owe \$12074.33.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will assume that this debt is valid. If you notify this office in writing within 30 days from receipt of this notice that the debt, or any portion thereof, is disputed, this office will obtain verification of the debt or a copy of the judgment against the consumer and a copy of such verification or judgment and mail it to you. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

This is an attempt by a debt collector to collect a debt. Any information obtained will be used for that purpose. This communication is from a debt collector.

If you have a complaint about the way we are collecting this debt, please write to our Compliance Center at 3260 Tillman Drive, Suite 75, Bensalem, PA 19020, email us at compliance@monarchrm.com, or call us toll-free at 1-800-220-0605 ext. 2261, between 9:00 A.M. Eastern Time and 5:00 P.M. Eastern Time Monday-Friday.

Yours truly

MATT FITHIAN DEBT COLLECTOR TOLL FREE 844-280-6009

New York City Department of Consumer Affairs License #1345051 and #1345050.

Debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to: (i) the use or threat of violence; (ii) the use of obscene or profane language; and (iii) repeated phone calls made with the intent to annoy, abuse, or harass. If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt: 1. Supplemental security income, (SSI); 2. Social security; 3. Public assistance (welfare); 4. Spousal support, maintenance (alimony) or child support; 5. Unemployment benefits; 6. Disability benefits; 7. Workers' compensation benefits; 8. Public or private pensions; 9. Veterans' benefits; 10. Federal student loans, federal student grants, and federal work study funds; and 11. Ninety percent of your wages or salary earned in the last sixty-days.

The total amount of the debt due as of charge off: \$12074.33 Total amount of interest accrued since charge off: \$0.00

Total amount of non-interest charges/fees accrued since charge off: \$0.00

Total amount of payments made on the debt since charge off: \$0.00

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Monarch Recovery Management Misled Consumer Regarding Charged-Off Debt, Lawsuit Alleges