UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF TENNESSEE NASHVILLE DIVISION

JOYCEANN SMITH, individually and on behalf of all others similarly situated;	Civil Action No:
Plaintiff,	
	JURY DEMAND

-V.-

HARVARD COLLECTION SERVICES, INC.
PENDRICK CAPITAL PARTNERS II, LLC,
and JOHN DOES 1-25,

Defendant(s).

CLASS ACTION COMPLAINT

Plaintiff Joyceann Smith (hereinafter, "Plaintiff" or "Smith"), a Tennessee resident, brings this Class Action Complaint by and through her attorneys, against Defendant Harvard Collection Services, Inc. (hereinafter "Harvard") and Defendant Pendrick Capital Partners II LLC (hereinafter "Pendrick"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure.

INTRODUCTION/PRELIMINARY STATEMENT

1. Congress enacted the Fair Debt Collection Practices Act (hereinafter "FDCPA") in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. §1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal

bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy."

Id. Congress concluded that "existing laws...[we]re inadequate to protect consumers," and that

"'the effective collection of debts" does not require "misrepresentation or other abusive debt

collection practices." 15 U.S.C. §§ 1692(b) & (c).

2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged." Id. § 1692(e). After determining that the existing consumer protection laws ·were inadequate id § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. Id. § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692 et. seq. The Court also has pendent jurisdiction over the State law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2) as this is where a substantial part of the events or omissions giving rise to the claim occurred.

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of Tennessee consumers under §1692 et seq. of Title 15 of the United States Code, commonly referred to "FDCPA", and
 - 6. Plaintiff is seeking damages and declaratory relief.

PARTIES

7. Plaintiff is a resident of the State of Tennessee, County of Rutherford, residing at 1025 Arlene Drive, La Vergne, TN, 37086.

- 8. Defendant Harvard Collection Services, Inc.. is a "debt collector" as the phrase is defined in 15 U.S.C. § 1692(a)(6) and used in the FDCPA with an address at 4839 N. Elston Ave., Chicago, IL 60630.
- 9. Defendant Pendrick Capital Partners II, LLC is a "debt collector" as the phrase is defined in 15 U.S.C. §1692(a)(6) and used in the FDCPA with an address at 1714 Hollinwood Drive, Alexandria, VA 22307.
- 10. Upon information and belief, Defendant Harvard is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
- 11. Upon information and belief, Defendant Pendrick is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
- 12. Defendant Harvard is a "debt collector", as defined under the FDCPA under 15 U.S.C. § 1692a(6).
- 13. Defendant Pendrick is a "debt collector", as defined under the FDCPA under 15 U.S.C. § 1692a(6).
- 14. John Does 1-25, are fictitious names of individuals and businesses alleged for the purpose of substituting names of Defendants whose identities will be disclosed in discovery and should be made parties to this action.

CLASS ALLEGATIONS

- 15. Plaintiff brings this claim on behalf of the following class, pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3).
 - 16. The Class consists of:
 - a. all individuals with addresses in the State of Tennessee:

- to whom Harvard Collection Services, Inc. sent a collection letter attempting to collect a consumer debt;
- c. which debt was currently owned by Pendrick Capital Partners II, LLC
- d. that deceptively included a statement that the IRS may be notified about settlement of the debt, when the requirements for this event to occur will not be met;
- e. which letter was sent on or after a date one (1) year prior to the filing of this action and on or before a date twenty-one (21) days after the filing of this action.
- 17. The identities of all class members are readily ascertainable from the records of Defendants and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.
- 18. Excluded from the Plaintiff Classes are the Defendants and all officer, members, partners, managers, directors and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action, and all members of their immediate families.
- 19. There are questions of law and fact common to the Plaintiff Classes, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the form attached as Exhibits A, violate 15 U.S.C. §§ 1692e and 1692f.
- 20. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories. The Plaintiff will fairly and adequately protect the interests of the Plaintiff Classes defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither

the Plaintiff nor her attorneys have any interests, which might cause them not to vigorously pursue this action.

- 21. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
 - a. <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff Classes defined above are so numerous that joinder of all members would be impractical.
 - b. <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff Class and those questions predominate over any questions or issues involving only individual class members. The principal issue is whether the Defendants' written communications to consumers, in the form **attached as Exhibit A** violate 15 § 1692e, § 1692g, and §1692f.
 - c. <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the class members. The Plaintiff and all members of the Plaintiff Classes have claims arising out of the Defendants' common uniform course of conduct complained of herein.
 - d. <u>Adequacy:</u> The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor her counsel

have any interests which might cause them not to vigorously pursue the instant class action lawsuit.

- e. <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender.
- 22. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 23. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

FACTUAL ALLEGATIONS

- 24. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs 1-23 above with the same force and effect as if the same were set forth at length herein.
 - 25. Sometime prior to May 11, 2017, an obligation was allegedly incurred by Plaintiff.
- 26. The alleged obligation arose out of a transaction involving a Cane Ridge Emergency debt, incurred by Plaintiff in which money, property, insurance or services, which

are the subject of the transaction, was used to purchase goods that were primarily for personal, family or household purposes, specifically in this case it was a personal medical debt.

- 27. The Cane Ridge debt was subsequently sold to Defendant Pendrick, the current owner of the debt.
 - 28. Defendant Pendrick contracted the Defendant Harvard to collect the alleged debt.
 - 29. The alleged obligation is a "debt" as defined by 15 U.S.C.§ 1692a(5).
- 30. Defendant Harvard collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Service, telephone and internet.

May 22, 2017 Collection Letter

- 31. On or about May 11, 2017, Defendant Harvard sent the Plaintiff a collection letter (the "Letter") seeking to collect an alleged debt owed to Defendant Pendrick. **See May 11, 2017 Collection Letter Attached hereto as Exhibit A.**
- 32. The letter stated "If the principal balance discharge is \$600 or more, our client may be required to report the discharge to the IRS. For additional information, contact your tax professional."
- 33. The total balance due on the debt being collected was \$661.03 and the proposed settlement amount was \$429.67.
 - 34. The amount of debt forgiven in this settlement offer was \$232.
- 35. The Notice in the Letter stating that a discharge of \$600 may be reported to the IRS is deceptive and misleading to the Plaintiff as there is no way that the amount of debt forgiveness could reach \$600.00.

- 36. The invocation of the Internal Revenue Service in the Letter only served to scare Plaintiff for fear of tax repercussions and served to overshadow the settlement offer.
- 37. A statement that serves to confuse a consumer, and can never apply during this collection is clearly deceptive and harmful.
- 38. Plaintiff incurred a financial risk of harm as she was afraid to take advantage of the settlement amount for fear of tax consequences which were falsely threatened to her.
- 39. As a result of Defendant's deceptive, misleading and false debt collection practices, Plaintiff has been damaged.

COUNT I VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692e et seq.

- 40. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs 1-39 above with the same force and effect as if the same were set forth at length herein.
- 41. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692e.
- 42. Pursuant to 15 U.S.C. §1692e, a debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 43. Defendant violated this section by making a false and misleading representation in violation of §§ 1692e(2), 1692e(5) and 1692e(10).
- 44. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692e et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

COUNT II VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692f et seq.

- 45. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs 1-44 above with the same force and effect as if the same were set forth at length herein.
- 46. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692f.
- 47. Pursuant to 15 U.S.C. §1692f, a debt collector may not use any unfair or unconscionable means in connection with the collection of any debt.
- 48. Defendant violated this section by unfairly and falsely scaring Plaintiff into believing she would suffer tax penalties if she accepted the settlement offer.
- 49. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692f et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

COUNT III VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692g et seq.

- 50. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs 1-49 above with the same force and effect as if the same were set forth at length herein.
- 51. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692g.
- 52. Pursuant to 15 USC §1692g, a debt collector shall, within five (5) days after the initial communication with a consumer in connection with the collection of any debt, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing:
 - 1. The amount of the debt;
 - 2. The name of the creditor to whom the debt is owed;

- 3. A statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt-collector;
- 4. A statement that if the consumer notifies the debt collector in writing within thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and
- 5. A statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.
- 53. The Defendant violated 15 U.S.C. §1692g, by invoking the IRS language causing the "g-notice" to be overshadowed, and coerces the consumer not to exert her rights under the FDCPA.
- 54. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692g et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

DEMAND FOR TRIAL BY JURY

55. Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Joyceann Smith individually, and on behalf of all others

similarly situated demands judgment from Defendant Harvard Collection Services, Inc. and

Defendant Pendrick Capital Partners II, LLC as follows:

1. Declaring that this action is properly maintainable as a Class Action and certifying

Plaintiff as Class representative, and Susan S. Lafferty, Esq. as Class Counsel;

2. Awarding Plaintiff and the Class statutory damages;

3. Awarding Plaintiff and the Class actual damages;

4. Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and

expenses;

5. Awarding pre-judgment interest and post-judgment interest; and

6. Awarding Plaintiff and the Class such other and further relief as this Court may

deem just and proper.

Respectfully Submitted,

Dated: May 10, 2018 LAFFERTY LAW FIRM, P.C.

/s/ Susan S. Lafferty

Susan S. Lafferty**BPR# 025961** 555 Marriott Drive, Ste 315

Nashville, TN 37214

Phone: (615) 878-1926

sus anl@laffertylawon line.com

Attorneys For Plaintiff

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the

purpose of initiating the civil do	ocket sheet. (SEE INSTRUC	TIONS ON NEXT PAGE OF	F THIS FOR	RM.)	or i, is required for the use of	the Clerk of Court for the
I. (a) PLAINTIFFS				DEFENDANTS		
JOYCEANN SMITH, indistituated; (b) County of Residence o	•	Rutherford	ly	PENDRICK CAPIT and JOHN DOES County of Residence	ECTION SERVICES, INC FAL PARTNERS II, LLC, 1-25, of First Listed Defendant (IN U.S. PLAINTIFF CASES OF ONDEMNATION CASES, USE TO OF LAND INVOLVED.	ONLY)
(c) Attorneys (Firm Name, A Lafferty Law Firm, P.C. 555 Marriott Drive, Ste 3 Ph: 615-878-1926	-			Attorneys (If Known)		
II. BASIS OF JURISDI	CTION (Place an "X" in C	ne Box Only)	III. CI	FIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif
☐ 1 U.S. Government Plaintiff	3 Federal Question (U.S. Government)	Not a Party)			IF DEF 1 □ 1 Incorporated <i>or</i> Prof Business In T	
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citize	n of Another State	2	
IV. NATURE OF SUIT				n or Subject of a eign Country	3 🗖 3 Foreign Nation	□ 6 □ 6
CONTRACT		ORTS	FO	RFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Othe 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	TY	Drug Related Seizure of Property 21 USC 881 Other LABOR Description of Property 21 USC 881 Other LABOR Description of Property 21 USC 881 Other Description of Property 21 USC 881 Other Description of Property 21 USC 881 Other Labor Standards Act Pamily and Medical Leave Act Other Labor Litigation Description of Employee Retirement Income Security Act IMMIGRATION Description of Property 21 USC 881 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations ▼ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes
	Cite the U.S. Civil State 15 USC Sect. 16 Brief description of care False, misleading	Appellate Court atute under which you are 92 et seq. Fair Deb	t Collect ection le	ened Anothe (specify, o not cite jurisdictional stati tion Practices Act	r District Litigation Transfer tutes unless diversity):	
COMPLAINT:	UNDER RULE 2			Ψ	JURY DEMAND	•
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE			DOCKET NUMBER	
DATE 05/10/2018		signature of att		F RECORD		
FOR OFFICE USE ONLY RECEIPT # Case	adi:18-cv-00443	Documentil-1	L File	d 05/10/186 _{GE} Pa	age 1 of 2 Pagello	

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INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 - United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 - Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 - Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- **III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- **V. Origin.** Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.
 - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 - Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - Multidistrict Litigation Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.
 - Multidistrict Litigation Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

EXHIBIT A

PO Box 1992 Southgate, MI 48195-0992

PRIORITY MESSAGE

MAY 11, 2017

Joyceann Smith

Harvard Collection Services Inc.

4839 N Elston Avenue Chicago, IL 60630-2534 Recovery Unit 888-973-5741

ACCOUNT IDENTIFICATION

Current Creditor Original Creditor Creditor Account # Original Account # Indentification No. : PENDRICK CAPITAL PARTNERS I! : CANE RIDGE EMERGENCY PHYS

: Snith, Joyceann M

Patient's Name : Smith, Joycean Amount Owed : \$ 661.03 Settlement Amount : \$ 429.67

Our client has authorized us to settle your obligation for 65% of the Total Amount Due. To accept this offer, pay \$ 429.67 within 45 days of the receipt of this letter. This settlement offer is guaranteed for no longer than 45 days. Upon expiration we reserve the right to modify or revoke it. You may contact our office to discuss an extension of this offer or for alternate payment arrangements.

Federal law gives you 30 days after you receive this letter to dispute the validity of the debt or any part of it. If you don't dispute it within that period, we will assume that it is valid. If you do dispute it and notify us in writing to that effect, we will obtain and mail to you proof of the debt. And if, within the same period, you request in writing the name and address of your original creditor, if the original creditor is different from the current creditor, we will furnish you with that information too.

If you request proof of the debt or the name and address of the original creditor within the 30 day period that begins with your receipt of this letter, the law requires us to suspend our efforts to collect the debt until we mail the requested information to you.

The above noted debt that was held with the original creditor, CANE RIDGE EMERGENCY PHYS (or its affiliates) has been purchased by PENDRICK CAPITAL PARTNERS II. You are hereby given notice that the debt is now owing to PENDRICK CAPITAL PARTNERS II and not CANE RIDGE EMERGENCY PHYS (or its affiliates).

Recovery Unit 888-973-5741 Harvard Collection Services, Inc.

If the principal balance discharge is \$600 or more, our client may be required to report the discharge to the IRS. For additional information, contact your tax professional.

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose. Sending an eligible check for payment to us is deemed sufficient authorization to complete the payment by electronic debit. By doing so, your checking account will be debited for the amount of the check and your cancelled check will not be returned to your bank.

ADDITIONAL INFORMATION FOR TENNESSEE RESIDENTS

This collection agency is licensed by the Collection Service Board, State Department of Commerce and Insurance.

Detach and Return with Payn Enter the requested information in the space	nent es provided below:
To pay by credit card, please complete the information below: Check one: Visa MasterCard Card Number: MasterCard	Current Creditor Original Creditor Creditor Account # Original Account # Indentification No. Patient's Name Amount Owed Settlement Amount : \$49.67
Expiration Date:	Settement Mount 1, 3 12707
Signature: Enclosing this notice with your payment will expedite credit to your account.	Harvard Collection Services, Inc. 4839 N Elston Avenue Chicago, IL 60630-2534
Make checks payable and send to Harvard Collection Services, Inc. HRVD/HCSPEN65 033 67250440 342/0000203/00001	HCSPEN6.

UNITED STATES DISTRICT COURT

for the

Middle District of Tennessee

JOYCEANN SMITH, individually and on behalf of others similarly situated;	f all
Plaintiff v. HARVARD COLLECTION SERVICES, INC. PENDRICK CAPITAL PARTNERS II, LLC, et e) Civil Action No. 3:18-cv-0443)
Defendant)
SUMMO	ONS IN A CIVIL ACTION
To: (Defendant's name and address) HARVARD COLLE c/oCORPORATIO 2908 POSTON AV NASHVILLE, TN 3	N SERVICE COMPANY /E
A lawsuit has been filed against you.	
are the United States or a United States agency, or P. 12 (a)(2) or (3) — you must serve on the plainting	P.C. , Ste 315
If you fail to respond, judgment by default You also must file your answer or motion with the	will be entered against you for the relief demanded in the complaint. court.
	KEITH THROCKMORTON
	CLERK OF COURT
Date: 5/10/2018	144

Signature of Clerk or Deputy Clerk

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

	This summons for (nam	ne of individual and title, if any)		
was re	ceived by me on (date)	,		
	☐ I personally served	the summons on the individual at (p	place)	
			on (date)	
		at the individual's residence or usua	al place of abode with (name)	
		, a person of s	uitable age and discretion who resi	des there,
	on (date)	, and mailed a copy to the	individual's last known address; or	
	☐ I served the summo	ons on (name of individual)		, who is
	designated by law to a	accept service of process on behalf of	of (name of organization)	
			on (date)	; or
		. 11		; or
	☐ Other (specify):		•	
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	of perjury that this information is t	rue.	
Datas				
Date:	AREA		Server's signature	
			Printed name and title	
			Server's address	

Additional information regarding attempted service, etc:

UNITED STATES DISTRICT COURT

for the

Middle Di	istrict of Tennessee
JOYCEANN SMITH, individually and on behalf of all others similarly situated; Plaintiff v. HARVARD COLLECTION SERVICES, INC. PENDRICK CAPITAL PARTNERS II, LLC, et el. Defendant))) Civil Action No. 3:18-cv-0443))
SUMMONS II	N A CIVIL ACTION
To: (Defendant's name and address) PENDRICK CAPITAL PA c/o C T CORPORATION 300 MONTVUE RD KNOXVILLE, TN 37919-	SYSTEM
are the United States or a United States agency, or an off P. 12 (a)(2) or (3) — you must serve on the plaintiff an a	you (not counting the day you received it) — or 60 days if you icer or employee of the United States described in Fed. R. Civ. nswer to the attached complaint or a motion under Rule 12 of tion must be served on the plaintiff or plaintiff's attorney,
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	we entered against you for the relief demanded in the complaint. **KEITH THROCKMORTON** **CLERK OF COURT**
Date: 5/10/2018	Signature of Clerk or Deputy Clerk

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

This summons for	(name of individual and title, if any)		
vas received by me on (da	ite)		
☐ I personally se	rved the summons on the individual a	it (place)	
		on (date)	; or
☐ I left the summ	nons at the individual's residence or us	sual place of abode with (name)	
	· ·	of suitable age and discretion who reside	
on (date)	, and mailed a copy to t	he individual's last known address; or	
☐ I served the su	mmons on (name of individual)		, who is
designated by law	v to accept service of process on beha		
		on (date)	; or
	summons unexecuted because		; or
☐ Other (specify):			
My fees are \$	for travel and \$	for services, for a total of \$	0.00
I declare under pe	nalty of perjury that this information	is true.	
Pate:		Server's signature	
		Printed name and title	
		Server's address	

Additional information regarding attempted service, etc:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Debt Collectors Sued Over Alleged False Threat of 'Tax Repercussions'</u>