Smith, et al., v. The Hospital Authority of the City of Bainbridge and Decatur County d/b/a Memorial Hospital and Manor

Case No. 25SV00030 State Court of Decatur County, Georgia

DATA INCIDENT SETTLEMENT CLAIM FORM

Your claim must be submitted online or postmarked by: January 5, 2026

GENERAL INSTRUCTIONS

Who is eligible to file a claim? The court has defined the Class this way: "All living individuals in the United States who received notice from Memorial Hospital that their Private Information may have been compromised as a result of the Data Incident."

Excluded from the Settlement Class are: (1) the Judge in this case, and the Judge's family and staff; (2) MHM officers and directors; (3) government entities; and (4) anyone who validly excludes themselves from the Settlement.

COMPLETE THIS CLAIM FORM IF YOU ARE A CLASS MEMBER AND WISH TO RECEIVE ONE OR MORE OF THE FOLLOWING SETTLEMENT BENEFITS

AVAILABLE BENEFITS

Memorial Hospital and Manor ("MHM") has agree to provide **Medical Data Monitoring** and **one** of three **Cash Payments** to every Class Member who files a valid claim. These benefits are explained below, and complete information is available in the Settlement Agreement at www.MemorialHospitalDataSettlement.com.

MEDICAL DATA MONITORING. All Class Members are eligible to enroll in one year of **CyEx Medical Shield Pro**. This comprehensive service comes with \$1 million of medical identity theft insurance, and includes monitoring for:

- healthcare insurance ID exposure
- Medical Record Number (MRN) exposure
- unauthorized Health Savings Account (HSA) spending

If anything suspicious happens, you will be able to talk to a fraud resolution agent to help with any problems.

CASH PAYMENTS. All Class Members may claim **one** of the following **Cash Payments**:

Option A – Documented Losses Cash Payment. If you incurred actual, <u>documented</u> out-of-pocket losses due to the Data Incident, you can get back up to **\$5,000.00**. The losses must have occurred between November 2, 2024, and January 5, 2026.

This benefit covers out-of-pocket expenses like:

- losses because of identity theft or fraud
- fees for credit reports, credit monitoring, or freezing and unfreezing your credit
- cost to replace your IDs
- postage to contact banks by mail

Questions? Call 1-833-417-4951 Toll-Free or Visit www.MemorialHospitalDataSettlement.com

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You need to send proof, like bank statements or receipts, to show how much you spent or lost. You can also send notes or papers you made yourself to explain or support other proof, but those notes or papers alone are not enough to make a valid claim.

Option B – Cash Payment for Lost Time. Class Members who spent time responding to the Data Incident may claim up to four hours, at \$25.00 per hour, for a maximum of **\$100.00**.

You must have spent the time on tasks related to the Data Incident. Some examples include things like:

- changing your passwords
- investigating suspicious activity in your accounts
- researching the Data Incident

Option C – Alternate Cash Payment. Instead of the benefits in Option A or B, you may claim a one-time **\$40.00** cash payment. You do not have to provide any proof or explanation to claim this payment.

If you have questions about these benefits, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@MemorialHospitalDataSettlement.com
- Call toll free, 24/7: 1-833-417-4951
- By mail: MHM Data Incident Settlement c/o Settlement Administrator PO Box 25226 Santa Ana, CA 92799

THE MOST EFFICIENT WAY TO SUBMIT YOUR CLAIMS IS ONLINE AT www.MemorialHospitalDataSettlement.com

You may also print out and complete this Claim Form, and submit it by U.S. mail to:

MHM Data Incident Settlement c/o Settlement Administrator PO Box 25226 Santa Ana, CA 92799

An electronic image of the completed Claim Form can also be emailed to info@MemorialHospitalDataSettlement.com

You must submit online, mail, or email your Claim Form by January 5, 2026.

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DATA INCIDENT SETTLEMENT CLAIM FORM

I. CLASS MEMBER NAME AND CONTACT INFORMA	ATION	
Print your name and contact information below. You information changes after you submit this claim for	-	
First Name	Last Name	
Street Address		,
	7	
City	State	Zip Code
Email Address	Unique ID (if known)	
II. MEDICAL DATA MONITORING SERVICES		
☐ Check this box if you would like to enroll in one	year of Medical Data Monito	ring.
III. CASH PAYMENT OPTION A – CASH PAYMENT F	OR DOCUMENTED LOSSES	
☐ Check this box if you would like to claim reimb You can get back up to \$5,000.00.	ursement for <u>documented</u> l	osses due to identity theft or fraud.
Please complete the table below, describ	ing the supporting documen	tation you are submitting.
Description of Document	Amount	
Example: Unauthorized bank transfer	\$500	

If you have more expenses than rows, you may attach additional sheets of paper to account for them. Please print your name and sign the bottom of each additional sheet of paper.

TOTAL CLAIMED:

If you are claiming this cash payment option, skip Sections IV and V, and continue to Section VI.

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IV.	CASH PAYMENT OPTION B – CASH PAY	MENT FOR LOST TIME	
If yo	ou spent time fixing problems caused by I	Data Incident, please select h	ow many hours (up to four) you spent.
l aff	irm that I spent (select only one):	☐ 1 hour (\$25.00)	☐ 2 hours (\$50.00)
		☐ 3 hours (\$75.00)	☐ 4 hours (\$100.00)
Bri	ef Description of the problems and each	•	
lfy	ou are claiming this cash payment opti	on, skip Sections III and V, a	nd continue to Section VI.
V.	CASH PAYMENT OPTION C – ALTERNAT	E CASH PAYMENT	
□ □	Check this box if you want to claim a on	• •	
II y	ou are claiming this cash payment opti	on, skip sections in and iv, a	ind continue to Section VI.
VI.	PAYMENT SELECTION		
Plea	ase select one of the following payment o	options, which will be used if y	ou are claiming a cash payment.
	PayPal Email address, if different than you prov	vided in Section I:	
	Venmo Mobile number, if different than you pro	vided in Section I:	
	Zelle Email address or mobile number, if diffe	erent than you provided in Sec	etion I:
	Physical Check Payment will be mailed to the address p	provided in Section I.	

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documentation, is true and correct to the	ury that the information provided in this Clane best of my knowledge. I understand that my oplemental information by the Settlement Ad	claim is subject to verification
Signature	Printed Name	Date