UNITED STATES DISTRICT COURT EASTERN DISTRICT OF TENNESSEE

DANIEL SMITH, RICHARD COHEN, WAYMON BLEVINS, VICKIE LYNN BLEVINS, DANA JONES, individually and on behalf of her minor child A.J., ANN LOVELL, and MATTHEW HAMMOND, on behalf of his minor child R.H., individually and on behalf of all others similarly situated,

No. 1:24-cv-00286-CLC-CHS

Judge Curtis L. Collier

Plaintiffs,

v.

SPECIALTY NETWORKS, LLC, and PRIME IMAGING, LLC

Defendants.

SETTLEMENT AGREEMENT AND RELEASES

This Settlement Agreement¹ is entered into between Plaintiffs Daniel Smith, Richard Cohen, Waymon Blevins, Vickie Lynn Blevins, Dana Jones, individually and on behalf of her minor child A.J., Ann Lovell, and Matthew Hammond, on behalf of his minor child R.H. (collectively "Plaintiffs"), on behalf of themselves and the Settlement Class, and Defendants Specialty Networks, LLC ("Specialty Networks") and Prime Imaging, LLC ("Prime Imaging," collectively, "Defendants"), subject to preliminary and final Court approval. As provided herein, Defendants and Plaintiffs hereby stipulate and agree that, in consideration of the promises and covenants set forth in this Agreement and upon entry by the Court of a final order and judgment, all claims of the Settlement Class against the Defendants in connection with the Data Security Incident as alleged in the action titled *Daniel Smith*, et al. v. Specialty Networks, LLC, et al., Case

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¹ Unless provided elsewhere, all capitalized terms herein shall have the same meanings as those defined in Section II herein.

No. 1:24-cv-00286-CLC-CHS, pending in the United States District Court for the Eastern District of Tennessee, shall be settled and compromised upon the terms and conditions contained herein.

The Plaintiffs and Defendants are collectively referred to herein as the "Parties."

I. PROCEDURAL HISTORY

- 1. Specialty Networks, provides radiology information systems, digital transcription services, and Enterprise Practice Management solutions for medical facilities.
- 2. Prime Imaging is a medical provider of radiology and other diagnostic imaging technology, for which Specialty Networks provides services. As part of that relationship, Specialty Networks manages and stores data related to Prime Imaging's patients.
- 3. On or about December 18, 2023, Specialty Networks became aware of unusual activity within its network. In response, Specialty Networks launched an investigation which revealed that an unauthorized actor potentially accessed data that included the following personal information of current or former patients of Specialty Networks' provider clients: names, dates of birth, driver's license numbers, Social Security numbers, medical record numbers, treatment and condition information, diagnoses, medications, and health insurance information.
- 4. On about August 15, 2024, Specialty Networks began notifying approximately 395,866 potentially impacted individuals by mail that their Private Information may have been impacted by the Data Security Incident. Substitute notice was also provided for a population of 12,234 individuals for whom there was inadequate address information.
- 5. As a result, on August 20, 2024, Plaintiff Daniel Smith filed a complaint against Specialty Networks asserting several causes of action related to its role in the Data Security Incident. [ECF No. 1].
 - 6. Following the filing of Plaintiff Smith's complaint, Specialty Networks and/or

Prime Imaging were named as defendants in five other Related Actions that were materially and substantively similar, as they had overlapping claims, sought to represent the same putative class members, and arose out of the same Data Security Incident.

- 7. On September 24, 2024, Plaintiffs in the Related Actions filed a motion to consolidate the Related Actions and appoint Counsel J. Gerard Stranch, IV as Interim Class Counsel. [ECF No. 12]. The Court granted the motion on October 8, 2024. [ECF No. 16].
- 8. On November 7, 2024, Plaintiffs filed a Consolidated Complaint in the Action against Defendants with causes of action sounding in negligence, breach of fiduciary duty, breach of third-party beneficiary contract, unjust enrichment, and invasion of privacy. [ECF No. 18].
- 9. On November 8, 2024, and again on December 4, 2024, the Parties moved for an extension of time for Defendants to file a response to the Consolidated Complaint, which motions were granted. [ECF Nos. 23, 28, 37, 38].
- 10. Shortly thereafter, the Parties began discussing settlement and scheduled a mediation with experienced class action mediator Ret. Judge Daryl R. Fansler of Bernstein, Stair & McAdams LLP, which was the earliest date available for all Parties and the mediator.
- 11. On January 3, 2025, the Parties filed a Joint Motion to Stay Proceedings Pending Mediation. [ECF No. 40]. The Court granted the motion on January 8, 2025. [ECF No. 41].
- 12. In advance of the mediation, Plaintiffs propounded informal discovery requests on Defendants, to which Defendants responded by providing information related to, among other things, the nature and cause of the Data Security Incident, the number and geographic location of individuals potentially impacted, and the specific type of information potentially impacted. The Parties also exchanged mediation statements in advance of the mediation.
 - 13. The Parties mediated on February 3, 2025. Following a full day of mediation, the

Parties reached an agreement on the material terms of a class wide settlement.

14. The Parties now agree to settle the Action (including all allegations made in the

Related Actions) entirely, without any admission of liability or wrongdoing, with respect to all

Released Claims of the Releasing Parties against the Released Parties. Defendants have entered

into this Agreement to resolve all controversies and disputes arising out of or relating to the

allegations made in the Complaint, and to avoid the potential litigation costs and expenses,

distractions, burden, expense, and disruption to their business operations associated with further

litigation. Defendants do not in any way acknowledge, admit to, or concede any of the allegations

made in the Complaint (and similarly do not concede any of the allegations in the other complaints

in the Related Actions), and expressly disclaim and deny any fault or liability, or any charges of

wrongdoing that have been or could have been asserted in the Complaint. Nothing contained in

this Agreement shall be used or construed as an admission of liability, and this Agreement shall

not be offered or received in evidence in any action or proceeding in any court or other forum as

an admission or concession of liability or wrongdoing of any nature or for any other purpose other

than to enforce the terms of this Agreement. Plaintiffs have entered into this Agreement to recover

on the claims asserted in the Complaint, and to avoid the risk, delay, and uncertainty of continued

litigation. Plaintiffs do not in any way concede that the claims alleged in the Complaint lack merit

or are subject to any defenses. The Parties intend this Agreement to bind Plaintiffs, Defendants,

and all Settlement Class Members.

NOW, THEREFORE, in light of the foregoing, for good and valuable consideration, the

receipt and sufficiency of which is hereby mutually acknowledged, the Parties agree, subject to

approval by the Court, as follows.

II. <u>DEFINITIONS</u>

- 15. "Action" means the consolidated class action lawsuit entitled: *Daniel Smith, et al.* v. *Specialty Networks, LLC, et al.*, No.: 1:24-cv-00286-CLC-CHS, pending in the United States District Court for the Eastern District of Tennessee.
- 16. "Agreement" or "Settlement Agreement" means this Settlement Agreement and Releases, including its attached Exhibits (which are an integral part of this Settlement Agreement and Releases and are incorporated in their entirety herein by reference).
- 17. "Application for Attorneys' Fees, Costs, and Service Awards" means the application made with the Motion for Final Approval for attorneys' fees and costs for Class Counsel, and Service Awards for the Class Representatives.
- 18. "CAFA Notice" means the Class Action Fairness Act Notice which the Settlement Administrator shall serve upon the appropriate state and federal officials, providing notice of the proposed Settlement. The Settlement Administrator shall provide a declaration attesting to compliance with 28 U.S.C. § 1715(b), which will be filed with the Motion for Final Approval. CAFA Notice is considered a Settlement Administration cost.
- 19. "Cash Payment" means compensation paid to Settlement Class Members who submitted a Claim and elected either Cash Payment A Documented Losses or Cash Payment B Flat Cash.
- 20. "Cash Payment A Documented Losses" means the Settlement Class Member Benefit consisting of a maximum payment of Five Thousand Dollars (\$5,000.00), that Settlement Class members, who incurred documented losses and expenses, may elect upon submission of a valid Claim Form, pursuant to Section V herein.
 - 21. "Cash Payment B Flat Cash" means the Settlement Class Member Benefit

consisting of an estimated One Hundred Dollars (\$100.00) cash payment, that Settlement Class members may elect upon submission of a valid Claim Form, pursuant to Section V herein.

- 22. "Claim" means the submission of a Claim Form by a Claimant for Settlement Class Member Benefits.
- 23. "Claim Form" means the form Settlement Class Members must submit to be eligible for relief under the terms of the Settlement, the proposed form of which is attached hereto as Exhibit 3, which may be modified, subject to the Parties approval, to meet the requirements of the Settlement Administrator.
- 24. "Claim Form Deadline" means the deadline by which a Claim Form must be postmarked or submitted electronically to the Settlement Website, in order for a Settlement Class Member to be entitled to any of the monetary consideration contemplated in this Settlement Agreement. The Claims Deadline shall be sixty (60) days after the Notice Deadline.
 - 25. "Claimant" means a Settlement Class member who submits a Claim Form.
- 26. "Claims Process" means the process by which Settlement Class members may submit Claim Forms online at the Settlement Website or by mail to the Settlement Administrator, including the procedure to approve or reject Claims.
- 27. "Class Counsel" means J. Gerard Stranch, IV of Stranch, Jennings & Garvey, PLLC.
- 28. "Class List" shall mean a list compiled by the Settlement Administrator that shall include all persons identified by Defendants to be Settlement Class Members and whose full name and current or last known address is provided to the Settlement Administrator by Defendants. Defendants shall provide the Class List to the Settlement Administrator within ten (10) days after the Court's entry of the Preliminary Approval Order.

- 29. "Class Representatives" mean Daniel Smith, Richard Cohen, Waymon Blevins, Vickie Lynn Blevins, Dana Jones, individually and on behalf of her minor child A.J, Ann Lovell, and Matthew Hammond, on behalf of his minor child R.H.
- 30. "Complaint" or "Consolidated Complaint" means the Consolidated Class Action Complaint filed by Plaintiffs on November 7, 2024.
- 31. "Court" means the United States District Court for the Eastern District of Tennessee and the Judge(s) assigned to the Action.
- 32. "Credit Monitoring" means the three years with three credit bureaus of credit/data monitoring that Settlement Class members may elect to receive pursuant to Section V herein.
- 33. "Data Security Incident" means the cybersecurity incident involving Specialty Networks resulting in the potential unauthorized access of Settlement Class Members' Private Information, which Specialty Networks discovered on or about December 18, 2023.
- 34. "Defendants" means Specialty Networks, LLC and Prime Imaging, LLC, collectively.
 - 35. "Defendants' Counsel" means Jordan O'Donnell of Mullen Coughlin LLC.
- 36. "Effective Date" means one (1) day after date when this Agreement becomes Final, as defined herein.
- 37. "Escrow Account" means the interest-bearing account to be established by the Settlement Administrator consistent with the terms and conditions described herein.
- 38. "Final" means each and every of the following conditions have occurred: (1) this Settlement Agreement has been fully executed by all Parties and their counsel; (2) Orders have been entered by the Court certifying the Settlement Class, granting preliminary approval of this Settlement Agreement, and approving the Notice Program and Claim Form, as provided herein;

(3) the Court-approved Notice has been sent and the Settlement Website has been fully created and

maintained as ordered by the Court; (4) the Court has entered a Final Approval Order finally

approving this Settlement Agreement, as provided herein; and (5) either (i) no appeal has been

taken from the judgment as of the date on which all times to appeal or seek permission to appeal

themselves have expired, or (ii) if an appeal or other review proceeding of the judgment has been

commenced, it has been finally concluded and no longer is subject to further review by any court,

whether by appeal, petitions or rehearing or re-argument, petitions for rehearing *en banc*, petitions

for writ of certiorari, or otherwise, and such appeal or other review has finally been resolved in a

manner that affirms the Final Approval Order in all material respects. Notwithstanding the above,

any order modifying or reversing any Service Awards or award of attorney's fees or costs shall not

affect whether a judgment in this matter is Final or any other aspect of the judgment.

39. "Final Approval" means the final approval of the Settlement, which occurs when

the Court enters the Final Approval Order.

40. "Final Approval Hearing" means the hearing held before the Court during which

the Court will consider granting Final Approval of the Settlement and the Application for

Attorneys' Fees, Costs, and Service Awards.

41. "Final Approval Order" means the final order the Court enters granting Final

Approval of the Settlement. The proposed Final Approval Order shall be in a form agreed upon by

the Parties and shall be substantially in the form attached as an exhibit to the Motion for Final

Approval. Final Approval Order also includes the orders, which may be entered separately,

determining the amount of attorneys' fees and costs awarded to Class Counsel and Service Awards

to the Class Representatives.

42. "Frequently Asked Questions" or "FAQs" are questions and answers to those

questions that are frequently posed by Settlement Class Members about class action settlements and specifically about this Settlement.

- 43. "Long Form Notice" means the long form notice of the Settlement, substantially in the form attached hereto as **Exhibit 2**, that shall be posted on the Settlement Website and shall be available to Settlement Class members by mail on request made to the Settlement Administrator.
- 44. "Motion for Final Approval" means the motion that Plaintiffs and Class Counsel shall file with the Court seeking Final Approval of the Settlement, including Class Counsel's Application for Attorneys' Fees, Costs, and Service Awards.
- 45. "**Motion for Preliminary Approval**" means the motion that Plaintiffs shall file with the Court seeking Preliminary Approval of the Settlement.
- 46. "**Notice**" means the Postcard Notice, and Long Form Notice that Plaintiffs will ask the Court to approve in connection with the Motion for Preliminary Approval.
- 47. "Notice Deadline" mean the date by which the Settlement Administrator must first mail notice to the Settlement Class to the pursuant to the Notice Program, which shall be thirty (30) days after the Court has entered the Preliminary Approval Order
- 48. "Notice Program" means the methods provided for in this Agreement for giving Notice to the Settlement Class and consists of the Postcard Notice, and Long Form Notice.
- 49. "**Notice of Deficiency**" means the notice sent by the Settlement Administrator to a Settlement Class member who has submitted an invalid Claim.
- 50. "Objection Deadline" means the date by which a written objection to this Settlement Agreement or a request for exclusion submitted by a person within the Settlement Class must be postmarked and/or filed with the Court and sent to the Settlement Administrator, which shall be designated as sixty (60) days after the Notice Deadline, or such other date as ordered by

the Court.

51. "Opt-Out Deadline" means the last day on which a Settlement Class Member may

file a request to be excluded from the Settlement Class, which will be sixty (60) days after the

Notice Deadline, or such other date as ordered by the Court

52. "Party" or "Parties" means each of the Plaintiffs and Defendants, and "Parties"

means Plaintiffs and Defendants collectively.

53. "Plaintiffs" means Daniel Smith, Richard Cohen, Waymon Blevins, Vickie Lynn

Blevins, Dana Jones, individually and on behalf of her minor child A.J., Ann Lovell, and Matthew

Hammond, on behalf of his minor child R.H..

54. "Postcard Notice" means the postcard notice of the Settlement, substantially in the

form attached hereto as Exhibit 1 that the Settlement Administrator shall disseminate to Settlement

Class members by mail.

55. "Preliminary Approval" means the preliminary approval of the Settlement, which

occurs when the Court enters the Preliminary Approval Order, substantially in the form attached

to the Motion for Preliminary Approval.

56. "Preliminary Approval Order" means the order preliminarily approving the

Settlement and proposed Notice Program, substantially in the form attached hereto as **Exhibit 4**.

57. "Private Information" means the information stored by Specialty Networks

related to individuals within the definition of the Settlement Class, and which constitutes their

names, dates of birth, driver's license numbers, Social Security numbers, medical record numbers,

treatment and condition information, diagnoses, medications, and/or health insurance information.

The term "Private Information" is not intended here, nor should it be viewed as, having any bearing

on the meaning of this term or similar term in any statute or source of law beyond this Agreement.

- 58. "Related Actions" means Daniel Smith, et al. v. Specialty Networks, LLC, et al., Case No. 1:24-cv-00286-CLC-CHS, along with Richard Cohen v. Specialty Networks, LLC, No. 24-cv-00287 ("Cohen"), Waymon Blevins and Vickie Lynn Blevins v. Specialty Networks, LLC, No. 24-cv-00288 ("Blevins"), Dana Jones, et al. v. Specialty Networks, LLC, No. 24-cv-00291 ("Jones"), Ann Lovell v. Specialty Networks, LLC and Prime Imaging, LLC, No. 24-cv-00305 ("Lovell"); Lisa Bryson v. Specialty Networks, LLC and Specialty Networks II, LLC, Case No. 1:24-cv-00319.
- 59. "Releases" means the releases and waiver set forth in Section XIII of this Agreement.
- "Released Claims" means any and all past, present, and future claims, demands, rights, actions or causes of action, liabilities, damages, losses, obligations, judgments, suits, penalties, remedies, matters, and issues of any kind or nature, whether known or unknown, contingent or absolute, existing or potential, suspected or unsuspected, disclosed or undisclosed, matured or unmatured, liquidated or unliquidated, legal, statutory, or equitable, in the Action or Related Actions, or in any court, tribunal, or proceeding by or on behalf of the Plaintiffs or any members of the Settlement Class, arising out of, or relating to the Data Security Incident, and which have been asserted or could have been asserted based on the facts alleged in this Action or the Related Actions against any of the Released Parties (defined below) whether based on federal, state, local, statutory, common law, or any other law, rule or regulation, including the law of any jurisdiction outside the United States, against any or all of the Released Parties, which the Plaintiffs or any member of the Settlement Class ever had, now has, or hereinafter may have, prior to entry of the final order and judgment in this Action or the Related Actions. Released Claims include all Unknown Claims, as defined below. Released Claims shall not include the right of

Plaintiffs, Settlement Class Members, or any Released Person to enforce the terms of the Settlement Agreement and claims not arising from the facts alleged in the Action or Related Actions.

61. "Released Parties" means Specialty Networks, LLC; Specialty Networks II, LLC; Prime Imaging LLC d/b/a PIVC/PrimeImaging & Vein Center Gunbarrel, PrimeImaging COC/PrimeImaging Chattanooga Outpatient Center, PrimeImaging PET/CT, and PrimeImaging Tennessee Imaging & Vein Center; Allied Professional Services, Inc. d/b/a Mobile Sonix and Allied Mobile; Diagnostic Radiology Consultants, P.A. d/b/a Chattanooga Ear Nose & Throat Associates, Dyer Orthopedic, Frank Kimsey MD, Hamilton County, Ortho South Imaging and Wellness Clinic; EN, LLC d/b/a Express Care; Galen Medical Group, P.C. d/b/a Galen Hepatology; Insight Imaging, LLC d/b/a Videre and Videre Diagnostics; Knight Health Holdings, LLC d/b/a Kindred Hospital Chattanooga; any provider customers or clients of Specialty Networks, LLC that had patient information potentially impacted in the Data Security Incident; and any and all of their present or past direct or indirect heirs, executors, estates, affiliates, divisions, predecessors, successors, assigns, parents, or subsidiaries ("Released Entities"), and the owners, associates, employers, employees, agents, consultants, contractors, independent contractors, vendors, insurers, directors, managers, managing directors, officers, partners, principals, members, attorneys, accountants, administrators, bankruptcy trustee(s), financial and other advisors, investment bankers, underwriters, shareholders, lenders, auditors, investment advisors, sellers, distributors, legal representatives, successors in interest, assigns and persons, firms, trustees, trusts, corporations, officers, directors, and general or limited partners of the Released Entities.

62. "Releasing Parties" shall refer, jointly and severally, and individually and

collectively, to Plaintiffs and Settlement Class Members and their respective past, present, and

future heirs, devisees, beneficiaries, conservators, executors, estates, administrators, assigns,

trustees, receivers, agents, attorneys, accountants, financial and other advisors, and any other

representatives of any of these persons and entities.

63. "Service Awards" means the payment the Court may award the Plaintiffs for

serving as Class Representatives, which is in addition to any Settlement Class Member Benefit

due to Plaintiffs as Settlement Class Members.

64. "Settlement Administrator" means, subject to Court approval, Kroll Settlement

Administration LLC or "Kroll".

65. Settlement Administration Costs" means all costs and fees of the Settlement

Administrator regarding Notice and Settlement administration.

66. "Settlement Class" means "all living individuals residing in the United States

whose Private Information was identified as being potentially impacted in the Data Security

Incident, including those who were sent a notice by Specialty Networks, LLC, regarding their

Private Information being potentially impacted in the Data Security Incident." Excluded from the

Settlement Class are all persons who are: (a) employees, directors, officers, and agents of

Defendants; and (b) the Judge assigned to the Action, that Judge's immediate family, and Court

staff. For purposes of settling this Action, the Parties conditionally stipulate and agree that the

requirements for establishing class certification with respect to the Settlement Class have been

met, and that the Settlement Class is comprised of approximately 408,103 individuals.

67. "Settlement Class Member" shall mean an individual who falls within the

definition of the Settlement Class.

68. "Settlement Class Member Benefit" means the Cash Payment and/or Credit

Monitoring that Settlement Class members may elect to Claim pursuant to Section V herein.

69. "Settlement Fund" means the non-reversionary common fund amount of Two

Million Six Hundred Thousand Dollars (\$2,600,000.00), which Defendants agree to pay to resolve

the claims of the Settlement Class, and to fund all relief to the Settlement Class as described herein,

including the costs of Notice and Settlement Administration Costs, Service Awards, and the Fee

and Expense Request of Class Counsel, this being the full and complete limit and extent of

Defendants' obligations with respect to the Settlement. For purposes of this Agreement, the

Settlement Fund does not exist until the Court has granted Final Approval and the Settlement is

Final.

70. "Settlement Website" means the website the Settlement Administrator will

establish as a means for the Settlement Class members to submit Claim Forms and obtain notice

and information about the Settlement, including hyperlinked access to this Agreement, the

Preliminary Approval Order, Long Form Notice, Claim Form, Motion for Final Approval,

Application for Attorneys' Fees, Costs, and Service Awards, and Final Approval Order, as well as

other documents as the Parties agree to post or the Court orders posted. The Settlement Website

shall remain online and operable for ninety (90) days after Final Approval.

71. "Taxes and Tax-Related Expenses" means any and all applicable taxes, duties,

and similar charges imposed by a government authority (including any estimated taxes, interest or

penalties) arising in any jurisdiction, if any, with respect to the income or gains earned by or in

respect of the Settlement Fund, including, without limitation, any taxes that may be imposed upon

Defendants with respect to any income or gains earned by or in respect of the Settlement Fund for

any period while it is held in the Settlement Fund.

72. "Unknown Claims" means any of the Released Claims that Plaintiffs, any member

of the Settlement Class, or any Releasing Party does not know or suspect to exist in their favor at the time of the release of the Released Entities that, if known by them, might have affected his or her agreement to release the Released Parties or the Released Claims or might affect his or her decision to agree, object to, and/or participate in the Settlement. With respect to any and all Released Claims, the Parties stipulate and agree that upon the Effective Date, the Releasing Parties intend to and expressly shall have waived the provisions, rights, and benefits and also any and all provisions, rights, and benefits conferred by any law of any state, province, or territory of the United States, the District of Columbia, or principle of common law or otherwise, which includes or is similar, comparable to California Civil Code §1542, which provides:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.

Upon the Effective Date, each of the Releasing Parties may hereafter discover facts in addition to, or different from, those that he or she, and any of them, now know or believe to be true with respect to the subject matter of the Released Claims, but Plaintiffs expressly shall have, upon the Effective Date, fully, finally and forever settled and released any and all Released Claims, including but not limited to any Unknown Claims they may have, as that term is defined in this Paragraph. The Parties acknowledge that the foregoing waiver is a material element of the Settlement Agreement of which this release is a part.

- 73. "United States" as used in this Settlement Agreement includes the District of Columbia and all U.S. territories.
- 74. "Valid Claim" means a Claim Form submitted by a Settlement Class Member that is: (a) submitted in accordance with the provisions of the Settlement; (b) accurately, fully, and

truthfully completed and executed, with all of the information requested in the Claim Form, by a Settlement Class Member; (c) signed physically or by e-signature by a Settlement Class Member personally, subject to the penalty of perjury; (d) returned via mail and postmarked by the Claim Form Deadline, or, if submitted online, submitted by 11:59 p.m. Eastern time on the Claim Form Deadline; and (e) determined to be valid by the Settlement Administrator. The Settlement Administrator may require additional information from the Claimant to validate the Claim, including, but not limited to, answers related to questions regarding the validity or legitimacy of the physical or e-signature. Failure to respond to the Settlement Administrator's Notice of Deficiency may result in a determination that the Claim is not a Valid Claim.

III. <u>SETTLEMENT FUND</u>

75. Within twenty-five (25) days of the Preliminary Approval Order, Defendants will cause to be paid to the Settlement Administrator an amount indicated by the Settlement Administrator as the cost for notice to be sent to all Settlement Class Members, which amount will be credited towards the \$2,600,000.00 total amount of the Settlement Fund. The Settlement Administrator shall provide an invoice for this amount as well as wiring instructions and a properly completed and duly executed IRS Form W-9, along with any other necessary forms to Defendants within five (5) days of the Preliminary Approval Order. To the extent this Settlement is not finally approved, Defendants will be entitled to the return of any amounts not already incurred and expended by the Settlement Administrator in connection with Settlement Administration.

76. Within twenty (20) days of the Effective Date, Defendants will cause to be paid to the Settlement Administrator the remaining amount of the Settlement Fund minus the amounts advanced by Defendants for certain notice and administration costs, as described in the above paragraph. The Settlement Administrator shall provide wiring instructions and a properly

completed and duly executed IRS Form W-9, along with any other necessary forms to Defendants within ten (10) days of entry of the order by the Court granting Final Approval of the Settlement. For the avoidance of doubt, and for purposes of this Settlement Agreement only, Defendants' liability under this Settlement Agreement shall not exceed two million six hundred thousand dollars and no/100 cents (\$2,600,000.00). The Settlement Fund will be used to pay all Settlement Administration Costs, any Court-awarded attorneys' fees, costs, and Service Awards, and all Settlement Class Member Benefits.

- 77. All payments from Defendants as described in the above paragraphs shall be caused by the Settlement Administrator to be deposited into the Escrow Account.
- a "qualified settlement fund" within the meaning of United States Treasury Reg. § 1.468B-l at all times since creation of the Escrow Account. All interest earned on the Settlement funds shall be for the benefit of the Settlement Class. All taxes (including any estimated taxes, and any interest or penalties relating to them) arising with respect to the income earned by the Escrow Account or otherwise, including any taxes or tax detriments that may be imposed Defendants, Defendants' Counsel, Plaintiffs, and/or Class Counsel with respect to income earned by the Escrow Account, for any period during which the Escrow Account does not qualify as a "qualified settlement fund" for the purpose of federal or state income taxes or otherwise, shall be paid by the Settlement Administrator out of the Escrow Account. Defendants, Defendants' Counsel, Plaintiffs, and Class Counsel shall have no liability or responsibility for any of the taxes. The Escrow Account shall indemnify and hold Defendants, Defendants' Counsel, Plaintiffs, and Class Counsel harmless for all taxes (including, without limitation, taxes payable by reason of any such indemnification). The Settlement Administrator shall provide an accounting of any and all funds in the Settlement Fund,

including any interest accrued thereon and payments made pursuant to this Agreement, upon

request of any of the Parties.

79. The Settlement Fund shall be deemed to be in the custody of the Court and shall

remain subject to the jurisdiction of the Court until such time as the entirety of the Settlement Fund

is distributed pursuant to this Settlement Agreement or the balance returned to those who paid the

Settlement Fund in the event this Settlement Agreement is terminated in accordance with Section

XIV.

80. The Parties and their respective counsel have made no representation or warranty

with respect to the tax treatment by the Class Representatives or any Settlement Class Member of

any payment or transfer made pursuant to this Agreement or derived from or made pursuant to the

Settlement Fund. The Class Representatives and Participating Settlement Class Members shall be

solely responsible for the federal, state, and local tax consequences to him, her, or it of the receipt

of funds from the Settlement Fund pursuant to this Agreement.

IV. <u>CERTIFICATION OF THE SETTLEMENT CLASS</u>

> 81. In the Motion for Preliminary Approval, Plaintiffs shall propose and request to the

Court that the Settlement Class be certified for Settlement purposes. Defendants agree solely for

purposes of the Settlement provided for in this Agreement, and the implementation of such

Settlement, that this case shall proceed as a class action; provided however, that if a Final Approval

Order is not issued, then any certification shall be null and void and, for the avoidance of doubt,

Defendants shall retain all rights to object to any future requests to certify a class. Plaintiffs and

Class Counsel shall not reference this Agreement in support of any subsequent motion for class

certification of any class in the Action.

V. **SETTLEMENT CONSIDERATION**

82. When submitting a Claim, Settlement Class members must choose either Cash Payment A – Documented Losses and Expenses or Cash Payment B – Cash Payment. Additionally, all Settlement Class Members may elect to receive Credit Monitoring. If a Settlement Class Member does not submit a Valid Claim or opt-out of the Settlement, the Settlement Class Member will release his or her claims against the Released Entities without receiving a Settlement Class Member Benefit.

a. Cash Payment A – Documented Losses

Settlement Class Members may submit a Claim for a Cash Payment under this section for up to Five Thousand Dollars (\$5,000.00) per Settlement Cass Member upon presentment of documented losses fairly traceable to the Data Security Incident. To receive a documented loss or expense payment, a Settlement Class Member must elect Cash Payment A on the Claim Form attesting under penalty of perjury to incurring documenting losses. Documented losses may include, without limitation, unreimbursed costs, losses, or expenditures relating to fraud or identity theft; professional fees including accountants' fees and fees for credit repair services; costs associated with freezing or unfreezing credit with any credit reporting agency; credit monitoring costs that were incurred on or after the Data Security Incident through the date of claim submission; and miscellaneous expenses such as notary, fax, postage, copying, mileage, and long-distance telephone charges. Settlement Class Members will be required to submit to the Settlement Administrator the information and reasonable third-party documentation supporting the losses to evaluate the claim as set forth in the Claim Form, including but not limited to: (1) the Settlement Class Member's name and current address; (2) documentation supporting the unreimbursed cost(s), loss(es), or expenditure(s); and (3) a brief description of the documentation describing the nature of the cost(s), loss(es), or expenditure(s), if the nature of the cost(s), loss(es), or

expenditure(s) are not apparent from the documentation alone. "Self-prepared" documents such as handwritten receipts are, by themselves, insufficient to receive reimbursement, but can be considered to add clarity or support other submitted documentation. Settlement Class Members shall not be reimbursed for expenses if they have been reimbursed for the same expenses by another source, including compensation provided in connection with the identity protection and credit monitoring services offered as part of the notification letter provided by Defendants or otherwise. If a Settlement Class Member does not submit reasonable documentation supporting a loss, or if their Claim is rejected by the Settlement Administrator for any reason, and the Settlement Class Member fails to cure his or her Claim, the Claim will be rejected.

b. Cash Payment B – Flat Cash

As an alternative to Cash Payment A – Documented Losses above, a Settlement Class Member may elect to receive Cash Payment B – Flat Cash, which is a flat cash payment in an estimated amount of One Hundred Dollars (\$100.00) but will be increased or decreased based on the number of claims filed to ensure the Settlement Fund is exhausted.

c. Credit Monitoring

In addition to electing a Cash Payment, Settlement Class Members may elect to receive three years of Credit Monitoring. The Credit Monitoring will include: (i) real time monitoring of the Settlement Class Member's credit file at three bureaus; (ii) dark web scanning with immediate notification of potential misuse; (iii) comprehensive public record monitoring; (iv) medical identity monitoring; (v) identity theft insurance with no deductible; and (vi) access to fraud resolution agents to help investigate and resolves instances of theft. The Credit Monitoring has a value of One Hundred and Ten Dollars (\$110.00) per year per Settlement Class Member.

83. **Pro Rata Adjustments on Cash Payments** – Settlement Class Cash Payments will

be subject to a pro rata increase in the event the amount of Valid Claims is insufficient to exhaust

the entire Settlement Fund. Similarly, in the event the amount of Valid Claims exhausts the amount

of the Settlement Fund, the amount of the Cash Payments will be reduced *pro rata* accordingly.

For purposes of calculating the *pro rata* increase or decrease, the Settlement Administrator must

distribute the funds in the Settlement Fund first for payment of Credit Monitoring and documented

losses and expenses, and then for Cash Payments. Any pro rata increases or decreases to Cash

Payments will be on an equal percentage basis.

84. **Injunctive Relief** – Defendant Specialty Networks, which suffered the Data

Security Incident, has or will implement a range of additional cybersecurity measures over a three-

year period, which are valued at approximately Three Hundred Thousand Dollars (\$300,000.00)

over that period. For security purposes, these additional cybersecurity measures will remain

confidential, but Class Counsel believes they are substantial and significantly improve the

protections afforded to the sensitive data held in Specialty Networks' information systems.

VI. SETTLEMENT APPROVAL

> 85. Within ten (10) days following execution of this Agreement by all Parties and Class

Counsel, Class Counsel shall file a Motion for Preliminary Approval. The proposed Preliminary

Approval Order shall be attached to the motion as an exhibit and shall be in a form agreed to by

Class Counsel and Defendant.

86. The Motion for Preliminary Approval shall, among other things, request the Court:

(1) preliminarily approve the terms of the Settlement as being within the range of fair, adequate,

and reasonable; (2) provisionally certify the Settlement Class for settlement purposes only;

(3) approve the Notice Program set forth herein and approve the form and content of the Notices

of the Settlement; (4) approve the Claim Form and Claim Process; (5) approve the procedures for

Settlement Class members to opt-out of the Settlement or for Settlement Class Members to object to the Settlement; (6) appoint all those who signed this Agreement as Class Representatives and J. Gerard Stranch, IV as Class Counsel for Settlement purposes; (7) stay the Action pending Final Approval of the Settlement; and (8) schedule a Final Approval Hearing for a time and date mutually convenient for the Court, the Parties, Class Counsel, and Defendants' Counsel.

VII. <u>SETTLEMENT ADMINISTRATOR</u>

- 87. The Parties agree that, subject to Court approval, Kroll Settlement Administration LLC shall be the Settlement Administrator. The Parties shall jointly oversee the Settlement Administrator. The Settlement Administrator shall fulfill the requirements set forth in the Preliminary Approval Order and the Agreement and comply with all applicable laws, including, but not limited to, the Due Process Clause of the United States Constitution.
- 88. The Settlement Administrator shall administer various aspects of the Settlement as described in the next paragraph and perform such other functions as are specified for the Settlement Administrator elsewhere in this Agreement, including, but not limited to, effectuating the Notice Program, handling the Claims Process, administering the Settlement Fund, and distributing the Cash Payments and Credit Monitoring activation codes to Settlement Class Members who submit Valid Claims.
 - 89. The Settlement Administrator's duties include:
 - a. Providing CAFA Notice;
 - b. Completing the Court-approved Notice Program by noticing the Settlement Class by Postcard Notice, sending out Long Form Notices and paper Claim Forms on request from Settlement Class Members, reviewing Claim Forms, notifying Claimants of deficient Claim Forms using the Notice of Deficiency, and sending Settlement Class Member Benefits to Settlement Class Members who submit Valid Claims:
 - c. Establishing and maintaining the Escrow Account approved by the Parties;

- d. Establishing and maintaining a post office box to receive opt-out requests from the Settlement Class, objections from Settlement Class Members, and Claim Forms;
- e. Establishing and maintaining the Settlement Website to provide important information and to receive electronic Claim Forms;
- f. Establishing and maintaining an automated toll-free telephone line for Settlement Class members to call with Settlement-related inquiries, and answer the Frequently Asked Questions of Settlement Class Members who call with or otherwise communicate such inquiries;
- g. Responding to any mailed Settlement Class Member inquiries;
- h. Processing all opt-out requests from the Settlement Class;
- i. Providing weekly reports to Class Counsel and Defendants' Counsel that summarize the number of Claims submitted, Claims approved and rejected, Notices of Deficiency sent, opt-out requests and objections received that week, the total number of opt-out requests and objections received to date, and other pertinent information:
- j. In advance of the Final Approval Hearing, preparing a declaration for the Parties confirming that the Notice Program was completed in accordance with the terms of this Agreement and the Preliminary Approval Order, describing how the Notice Program was completed, indicating the number of Claim Forms received, providing the names of each Settlement Class Member who timely and properly requested to opt-out from the Settlement Class, indicating the number of objections received, and other information as may be necessary to allow the Parties to seek and obtain Final Approval;
- k. Distributing, out of the Settlement Fund, Cash Payments by electronic means or by paper check;
- 1. Sending Settlement Class Members who elect Credit Monitoring emails instructing how to activate their Credit Monitoring service.
- m. Paying Court-approved attorneys' fees, costs, and Service Awards, out of the Settlement Fund;
- n. Paying Settlement Administration Costs out of the Settlement Fund following approval by Class Counsel; and
- o. Any other Settlement administration function at the instruction of Class Counsel and Defendants' Counsel, including, but not limited to, verifying that the Settlement Fund has been properly administered and that the Cash Payments and Credit

Monitoring access information have been properly distributed

90. Limitation of Liability. The Parties, Class Counsel, and Defendants' Counsel shall

not have any liability whatsoever with respect to (i) any act, omission or determination of the

Settlement Administrator, or any of its respective designees or agents, in connection with the

administration of the Settlement or otherwise; (ii) the management, investment or distribution of

the Settlement Fund; (iii) the formulation, design or terms of the disbursement of the Settlement

Fund; (iv) the determination, administration, calculation or payment of any claims asserted against

the Settlement Fund; (v) any losses suffered by or fluctuations in the value of the Settlement Fund;

or (vi) the payment or withholding of any Taxes and Tax-Related Expenses.

91. **Indemnification.** The Settlement Administrator shall indemnify and hold harmless

the Parties, Class Counsel, and Defendants' Counsel for (i) any act or omission or determination

of the Settlement Administrator, or any of Settlement Administrator's designees or agents, in

connection with the Notice Program and the administration of the Settlement; (ii) the management,

investment or distribution of the Settlement Fund; (iii) the formulation, design or terms of the

disbursement of the Settlement Fund; (iv) the determination, administration, calculation or

payment of any claims asserted against the Settlement Fund; (v) any losses suffered by, or

fluctuations in the value of the Settlement Fund; or (vi) the payment or withholding of any Taxes

and Tax-Related Expenses.

VIII. NOTICE TO THE SETTLEMENT CLASS, OPT-OUT PROCEDURES, AND **OBJECTION PROCEDURES**

92. Defendants will make available to the Settlement Administrator the Class List no

later than ten (10) days after entry of the Preliminary Approval Order. To the extent necessary,

Defendants will cooperate with updating the Class List to accomplish the Notice Program and

otherwise administer the Settlement.

93. Within thirty (30) days following entry of the Preliminary Approval Order, the

Settlement Administrator shall commence the Notice Program provided herein, using the forms of

Notice approved by the Court. Settlement Class Members receive a Postcard Notice by mail.

94. The Postcard Notice shall include, among other information: a description of the

material terms of the Settlement; how to submit a Claim Form; the Claim Form Deadline; the last

day of the Opt-Out Period for Settlement Class members to opt-out of the Settlement Class; the

last day of the Objection Period for Settlement Class Members to object to the Settlement and/or

Application for Attorneys' Fees, Costs, and Service Awards; the Final Approval Hearing date; and

the Settlement Website address at which Settlement Class Members may access this Agreement

and other related documents and information. Class Counsel shall insert the correct dates and

deadlines in the Notice before the Notice Program commences, based upon those dates and

deadlines set by the Court in the Preliminary Approval Order. If the date or time for the Final

Approval Hearing changes, the Settlement Administrator shall update the Settlement Website to

reflect the new date. No additional notice to the Settlement Class is required if the date or time for

the Final Approval Hearing changes.

95. The Settlement Administrator shall establish the Settlement Website no later than

the day before Notice is first initiated. The Settlement Administrator shall ensure the Settlement

Website makes available the Court-approved online Claim Form that can be submitted directly on

the Settlement Website or in printable version that can be sent by U.S. Mail to the Settlement

Administrator.

96. The Long Form Notice also shall include a procedure for Settlement Class

Members to opt-out of the Settlement Class, and the Postcard Notice shall direct Settlement Class

Members to review the Long Form Notice to obtain the opt-out instructions. A Settlement Class

Class Member does not submit a Valid Claim.

Member may opt out of the Settlement Class at any time during the Opt-Out Period by mailing a request to opt-out to the Settlement Administrator postmarked no later than the last day of the Opt-Out Deadline, which is sixty (60) days after the Notice Deadline. The opt-out request must be personally signed by the Settlement Class Member and contain the requestor's name, address, telephone number, and email address (if any), and include a statement indicating a request to be excluded from the Settlement Class. Any Settlement Class Member who does not timely and validly request to opt-out shall be bound by the terms of this Agreement even if that Settlement

97. The Long Form Notice also shall include a procedure for Settlement Class Members to object to the Settlement and/or Application for Attorneys' Fees, Costs, and Service Awards, and the Postcard Notice shall direct Settlement Class Members to review the Long Form Notice to obtain the objection instructions. Objections must be filed with the Court, and sent by U.S. Mail to Class Counsel, Defendants' Counsel, and the Settlement Administrator. For an objection to be considered by the Court, the relevant Settlement Class Member must submit the objection no later than the last day of the Objection Period, which is no later than sixty (60) days after the Notice Deadline, as specified in the Notice, and the relevant Settlement Class Member must not have excluded themself from the Settlement Class. If submitted by mail, an objection shall be deemed to have been submitted when posted if received with a postmark date indicated on the envelope if mailed first-class postage prepaid and addressed in accordance with the instructions. If submitted by courier (e.g., Federal Express), an objection shall be deemed to have been submitted on the shipping date reflected on the shipping label.

- 98. For an objection to be considered by the Court, the objection must also set forth:
 - a. the objector's full name, mailing address, telephone number, and email

address (if any);

b. all grounds for the objection, accompanied by any legal support for the

objection known to the objector or objector's counsel;

c. the number of times the objector has objected to a class action settlement

within the five (5) years preceding the date that the objector files the objection, the caption of each

case in which the objector has made such objection, and a copy of any orders related to or ruling

upon the objector's prior objections that were issued by the trial and appellate courts in each listed

case;

d. the identity of all counsel who represent the objector, including any former

or current counsel who may be entitled to compensation for any reason related to the objection to

the Settlement and/or Application for Attorneys' Fees, Costs, and Service Awards;

e. the number of times in which the objector's counsel and/or counsel's law

firm have objected to a class action settlement within the five (5) years preceding the date of the

filed objection, the caption of each case in which counsel or the firm has made such objection and

a copy of any orders related to or ruling upon counsel's or the counsel's law firm's prior objections

that were issued by the trial and appellate courts in each listed case in which the objector's counsel

and/or counsel's law firm have objected to a class action settlement within the preceding five (5)

years;

f. the identity of all counsel (if any) representing the objector, and whether

they will appear at the Final Approval Hearing;

g. a list of all persons who will be called to testify at the Final Approval

Hearing in support of the objection (if any);

h. a statement confirming whether the objector intends to personally appear

and/or testify at the Final Approval Hearing; and

i. the objector's signature (an attorney's signature is not sufficient).

Class Counsel and/or Defendants' Counsel may conduct limited discovery on any objector or

objector's counsel.

99. The Settlement Administrator shall perform reasonable address traces for Postcard

Notices that are returned as undeliverable. By way of example, a reasonable tracing procedure

would be to run addresses of returned postcards through the Lexis/Nexis database that can be

utilized for such purpose. No later than sixty (60) days before the original date set for the Final

Approval Hearing, the Settlement Administrator shall complete the re-mailing of Postcard Notice

to those Settlement Class Members whose new addresses were identified as of that time through

address traces.

100. The Notice Program shall be completed no later than sixty (60) days before the

original date set for the Final Approval Hearing.

IX. <u>CLAIM FORM PROCESS AND DISBURSEMENT OF SETTLEMENT CLASS</u>
MEMBER BENEFITS

101. The Notice and the Settlement Website will explain to Settlement Class Members

that they may be entitled to a Settlement Class Member Benefit and how to submit a Claim Form.

102. Claim Forms may be submitted online through the Settlement Website or through

U.S. Mail by sending them to the Settlement Administrator at the address designated on the Claim

Form.

103. The Settlement Administrator shall collect, review, and address each Claim Form

received to determine whether the Claim Form meets the requirements set forth in this Settlement

and is thus a Valid Claim. The Settlement Administrator shall examine the Claim Form before

designating the Claim as a Valid Claim to determine that the information on the Claim Form is

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reasonably complete. The Settlement Administrator shall have the sole authority to determine

whether a Claim by any Claimant is a Valid Claim.

104. The Settlement Administrator shall use all reasonable efforts and means to identify

and reject duplicate claims. No Settlement Class Member may submit more than one Claim Form.

The Settlement Administrator shall identify any Claim Forms that appear to seek relief on behalf

of the same Settlement Class Member. If the Settlement Administrator identifies any Claim Form

that appears to be a duplication, the Settlement Administrator shall contact the Settlement Class

Member in an effort to determine which Claim Form is the appropriate one for consideration.

105. The Settlement Administrator shall exercise, in its discretion, all usual and

customary steps to prevent fraud and abuse and take any reasonable steps to prevent fraud and

abuse in the Claim Process. The Settlement Administrator may, in its discretion, deny in whole or

in part any Claim Form to prevent actual or possible fraud or abuse. By agreement, the Parties can

instruct the Settlement Administrator to take whatever steps it deems appropriate if the Settlement

Administrator identifies actual or possible fraud or abuse relating to the submission of claims,

including, but not limited to, denying in whole or in part any Claim to prevent actual or possible

fraud or abuse. If any fraud is detected or reasonably suspected, the Settlement Administrator and

Parties may require information from Claimants or deny Claims, subject to the supervision of the

Parties and ultimate oversight by the Court.

106. Claim Forms that do not meet the terms and conditions of this Settlement shall be

promptly rejected by the Settlement Administrator and the Settlement Administrator shall advise

the Claimant or Settlement Class Member of the reason(s) why the Claim Form was rejected.

However, if the Claim Form is rejected for containing incomplete or inaccurate information, and/or

omitting required information, the Settlement Administrator may send a Notice of Deficiency

explaining what information is missing or inaccurate and needed to validate the Claim and have it submitted for consideration. The Settlement Administrator shall notify the Claimant using the contact information provided in the Claim Form. The additional information and/or documentation can include, for example, answers to questions regarding the validity of the Claimant's physical or e-signature. A Claimant shall have until the Claim Form Deadline, or fifteen (15) days from the date the Notice of Deficiency is sent to the Claimant via mail and postmarked to reply to the Notice of Deficiency and provide the required information. If the Claimant timely and adequately provides the requested information and/or documentation, the Claim shall be deemed a Valid Claim and processed by the Settlement Administrator. If the Claimant does not timely and completely provide the requested information and/or documentation, the Settlement Administrator shall reduce or deny the Claim unless Defendants and Class Counsel otherwise agree.

- 107. Where a good faith basis exists, the Settlement Administrator may reduce or reject a Claim for, among other reasons, the following:
 - a. Failure to fully complete and/or sign the Claim Form;
 - b. Illegible Claim Form;
 - c. The Claim Form is fraudulent;
 - d. The Claim Form is duplicative of another Claim Form;
 - e. The Claimant is not a Settlement Class Member;
- f. The Claimant submitted a timely and valid request to opt out of the Settlement Class;
- g. The person submitting the Claim Form requests that payment be made to a person or entity other than the Claimant for whom the Claim Form is submitted;
 - h. Failure to submit a Claim Form by the Claim Form Deadline; and/or

- i. The Claim Form otherwise does not comply with the requirements of this
 Settlement.
- 108. The Settlement Administrator's reduction or denial of a Claim is final, subject to the following dispute resolution procedures:
- a. The Settlement Administrator shall have thirty (30) days from the Claim Form Deadline to approve or reject Claims;
- b. A request for additional information by sending a Notice of Deficiency shall not be considered a denial for purposes of this Paragraph;
- c. If a Claim is rejected, the Settlement Administrator shall notify the Claimant using the contact information provided in the Claim Form. Class Counsel and Defendants' Counsel shall be provided with copies of all such notifications to Claimants; and
- d. The Settlement Administrator's determination as to whether to approve, deny, or reduce a Claim shall be final and binding.
- 109. The Settlement Administrator shall provide all information gathered in investigating Claims, including, but not limited to, copies of all correspondence and email and all notes of the Settlement Administrator, the decision reached, and all reasons supporting the decision, if requested by Class Counsel or Defendants' Counsel. Additionally, Class Counsel and Defendants' Counsel shall have the right to inspect the Claim Forms and supporting documentation received by the Settlement Administrator at any time upon reasonable notice.
- 110. No person or entity shall have any claim against Defendants, Defendants' Counsel, Plaintiffs, the Settlement Class, Class Counsel, and/or the Settlement Administrator based on any eligibility determinations, distributions, or awards made in accordance with this Settlement.
 - 111. The Settlement Administrator shall distribute the Settlement Class Member

Benefits no later than thirty (30) days after the Effective Date.

112. Cash Payments to Settlement Class Members will be made by electronic payment

or by paper check, by sending Settlement Class Members with Valid Claims an email to select

from alternative forms of electronic payment or by paper check. Settlement Class Members will

have a period of ninety (90) days to select their electronic payment. In the event of any

complications arising in connection with the issuance of an electronic payment, the Settlement

Administrator shall provide written notice to Class Counsel and Defendants' Counsel. Absent

specific instructions from Class Counsel and Defendants' Counsel, the Settlement Administrator

shall proceed to resolve the dispute using its best practices and procedures to ensure that the funds

are fairly and properly distributed to the person or persons who are entitled to receive them. In the

event the Settlement Administrator is unable to distribute funds to the person or persons entitled

to receive them due to incorrect or incomplete information provided to the Settlement

Administrator, the funds shall become residual funds, and the Settlement Class Member shall

forfeit their entitlement right to the funds.

113. The Settlement Administrator will send an email to Settlement Class Members with

Valid Claims that elected Credit Monitoring with information on how to enroll in the Credit

Monitoring, including the activation code.

X. FINAL APPROVAL ORDER AND FINAL JUDGMENT

114. Plaintiffs shall file their Motion for Final Approval of the Settlement, inclusive of

the Application for Attorneys' Fees, Costs, and Service Awards, no later than forty-five (45) days

before the original date set for the Final Approval Hearing. At the Final Approval Hearing, the

Court will hear argument on Plaintiffs' Motion for Final Approval of the Settlement and

Application for Attorneys' Fees, Costs, and Service Awards. In the Court's discretion, the Court

requirements listed in this Agreement.

will also hear argument at the Final Approval Hearing from any Settlement Class Members (or their counsel) who object to the Settlement and/or to the Application for Attorneys' Fees, Costs, and Service Awards, provided the objectors submitted timely objections that meet all of the

- 115. At or following the Final Approval Hearing, the Court will determine whether to enter the Final Approval Order and final judgment thereon, and whether to grant the Application for Attorneys' Fees, Costs, and Service Awards. Such proposed Final Approval Order shall, among other things:
 - a. Determine that the Settlement is fair, adequate and reasonable;
 - b. Finally certify the Settlement Class for settlement purposes only;
 - c. Determine that the Notice Program satisfies Due Process requirements;
- d. Bar and enjoin all Releasing Parties from asserting or otherwise pursuing any of the Released Claims at any time and in any jurisdiction, including during any appeal from the Final Approval Order; and retain jurisdiction over the enforcement of the Court's injunctions;
- e. Release Defendants and the other Released Entities from the Released Claims; and
- f. Reserve the Court's continuing and exclusive jurisdiction over the Parties to this Agreement, including Defendants, Plaintiffs, all Settlement Class Members, and all objectors, to administer, supervise, construe, and enforce this Agreement in accordance with its terms.

XI. SERVICE AWARDS, ATTORNEYS' FEES AND COSTS

Service Awards – The Class Representatives may seek Service Awards of up to
 \$2,500 each, subject to Court approval. The Service Awards shall be payable out of the Settlement

Fund by the Settlement Administrator to Class Counsel or to the Class Representatives directly,

within five (5) days of when Defendants fully fund the Settlement Fund after the Final Approval

Order. Class Counsel will provide the Settlement Administrator with instructions following the

Effective Date.

117. Attorneys' Fees and Costs - Class Counsel may apply to the Court for an award

of attorneys' fees of up to one-third of the total value of the Settlement, plus reimbursement of

reasonable costs. The attorneys' fees and cost awards approved by the Court shall be payable out

of the Settlement Fund by the Settlement Administrator by wire transfer to an account designated

by Class Counsel within five (5) days of when Defendants fully fund the Settlement Fund.

This Settlement is not contingent on approval of the request for attorneys' fees and 118.

costs or Service Awards, and if the Court denies the request or grants amounts less than what was

requested, the remaining provisions of the Agreement shall remain in force. The provision for

attorneys' fees and costs was negotiated after all material terms of the Settlement.

XII. **DISPOSITION OF RESIDUAL FUNDS**

> In the event there are funds remaining in the Settlement Fund following the ninety 119.

(90) day period to cash checks or for Settlement Class Members to select the form of electronic

payment, following payment of Settlement Class Member Payments, any residual funds shall be

distributed to an appropriate mutually agreeable cy pres recipient approved by the Court. The

Parties agree to propose the Legal Aid Society of Middle Tennessee and the Cumberland as the cy

pres recipient.

XIII. <u>RELEASES</u>

120. Upon the Effective Date, and in consideration of the settlement relief and other

consideration described herein, the Releasing Parties shall be deemed to have, and by operation of

the Final Approval Order shall have, fully, finally, and forever released, acquitted, relinquished, and completely discharged the Released Parties from any and all Released Claims, including the Unknown Claims, including but not limited to any state law or common law claims arising out of or relating to the Data Security Incident that the Releasing Parties may have or had. Each Party expressly waives all rights under California Civil Code section 1542, which provides:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.

The Releasing Parties agree that, once this Agreement is executed, they will not, directly or indirectly, individually or in concert with another, maintain, cause to be maintained, or voluntarily assist in maintaining any further demand, action, claim, lawsuit, arbitration, or similar proceeding, in any capacity whatsoever, against any of the Released Parties based on any of the Released Claims or Unknown Claims.

- 121. Settlement Class members who opt-out of the Settlement prior to the Opt-Out Deadline do not release their claims and will not obtain any benefits, including any Settlement Class Member Benefit, under the Settlement.
- 122. Each Releasing Party waives any and all defenses, rights, and benefits that may be derived from the provisions of applicable law in any jurisdiction that, absent such waiver, may limit the extent or effect of the release contained in this Settlement Agreement.
- 123. Upon entry of the Final Approval Order, the Releasing Parties shall be enjoined from prosecuting any claim they have released in the preceding paragraphs in any proceeding against Defendants or based on any actions taken by any of the Released Parties that are authorized or required by this Agreement or by the Final Approval Order. It is further agreed that the

Settlement may be pleaded as a complete defense to any proceeding subject to this section.

XIV. TERMINATION OF SETTLEMENT

- 124. This Agreement shall be subject to and is expressly conditioned on the occurrence of all of the following events:
- a. Court approval of the Settlement consideration set forth in Section V and the Releases set forth in Section XIII of this Agreement;
 - b. The Court has entered the Preliminary Approval Order;
- c. The Court has entered the Final Approval Order, and all objections, if any, are overruled, all appeals taken from the Final Approval Order are resolved in favor of Final Approval, and all periods with which to appeal have expired; and
 - d. The Effective Date has occurred.
- 125. If any of the conditions specified in the preceding paragraph are not met, or if the Court otherwise imposes any modification to or condition to approval of the Settlement to which the Parties do not consent, then this Agreement may be cancelled and terminated.
- 126. Defendants shall have the option to terminate this Agreement if more than four hundred (400) members of the Settlement Class opt-out of the Settlement. Defendants shall notify Class Counsel and the Court of its intent to terminate this Agreement pursuant to this paragraph within ten (10) days after the end of the Opt-Out Period, or the option to terminate shall be considered waived.
- 127. If: (1) the Court does not issue the Preliminary Approval Order or Final Approval Order; (2) the Effective Date does not occur; or (3) the Final Approval Order is modified or reversed in any material respect by any appellate or other court, the Parties shall have sixty (60) days from the date of such non-occurrence during which the Parties shall work together in good

faith in considering, drafting, and submitting reasonable modifications to this Agreement to

address any issues identified by the Court or that otherwise caused the Preliminary Approval Order

or Final Approval Order not to issue or the Effective Date not to occur. If such efforts are

unsuccessful, either Party may at their sole discretion terminate this Agreement on seven (7) days

written notice to the other Party. For avoidance of any doubt, neither Party may terminate the

Agreement while an appeal from an order granting approval of the Settlement is pending.

128. In the event this Agreement is terminated or fails to become effective, then the

Parties shall return to the status quo ante in the Action as if the Parties had not entered into this

Agreement, and the Parties shall jointly file a status report in the Court seeking to reopen the Action

and all papers filed. In such event, the terms and provisions of this Agreement shall have no further

force and effect with respect to the Parties and shall not be used in this Action or in any other action

or proceeding for any other purpose, and any order entered by this Court in accordance with the

terms of this Agreement shall be treated as vacated, nunc pro tunc.

129. In the event this Agreement is terminated or fails to become effective, all funds in

the Settlement Fund shall be promptly returned to Defendants. However, Defendants shall have no

right to seek from Plaintiffs, Class Counsel, or the Settlement Administrator the Settlement

Administration Costs already incurred and paid. After payment of any Settlement Administration

Costs that have been incurred and are due to be paid from the Settlement Fund, the Settlement

Administrator shall return the balance of the Settlement Fund to Defendants within twenty (20)

days of termination.

XV. <u>EFFECT OF TERMINATION</u>

130. The grounds upon which this Agreement may be terminated are set forth in Section

XIV. In the event of a termination, this Agreement shall be considered null and void; all of

Plaintiffs', Class Counsel's, Defendants', and Defendants' Counsel's obligations under the

Settlement shall cease to be of any force and effect; and the Parties shall return to the status quo

ante in the Action as if the Parties had not entered into this Agreement. In addition, in the event of

such a termination, all of the Parties' respective pre-Settlement rights, claims, and defenses will be

retained and preserved.

Any orders preliminarily or finally approving the certification of any class

contemplated by the Settlement shall be null, void, and vacated, and shall not be used or cited

thereafter by any person or entity in support of claims or defenses or in support or in opposition to

a class certification motion. In addition: (a) the fact that Defendants did not oppose certification of

a class under the Settlement shall not be used or cited thereafter by any person or entity, including

in a contested proceeding relating to class certification and (b) in the event of such a termination,

all the Parties' respective pre-Settlement claims and defenses will be preserved.

132. In the event the Settlement is terminated in accordance with the provisions of this

Agreement, any discussions, offers, or negotiations associated with this Settlement shall not be

discoverable or offered into evidence or used in the Action or any other action or proceeding for

any purpose. In such event, all Parties to the Action shall stand in the same position as if this

Agreement had not been negotiated, made, or filed with the Court.

XVI. NO ADMISSION OF LIABILITY

133. This Agreement reflects the Parties' compromise and settlement of disputed claims.

This Agreement shall not be construed as or deemed to be evidence of an admission or concession

of any point of fact or law. Defendants have denied and continue to deny each of the claims and

contentions alleged in the Complaint. Defendants specifically deny that a class could or should be

certified in the Action for litigation purposes. Defendants do not admit any liability or wrongdoing

of any kind, by this Agreement or otherwise. Defendants have agreed to enter into this Agreement

to avoid the potential further expense, inconvenience, and distraction of burdensome and

protracted litigation, and to be completely free of any further claims that were asserted or could

possibly have been asserted in the Action.

134. Class Counsel believe the claims asserted in the Action have merit, and they have

examined and considered the benefits to be obtained under the proposed Settlement set forth in

this Agreement, the risks associated with the continued prosecution of this complex, costly, and

time-consuming litigation, and the likelihood of success on the merits of the Action. Class Counsel

have investigated the facts and law relevant to the merits of the claims, conducted informal

discovery, and conducted independent investigation of the alleged claims. Class Counsel

concluded that the proposed Settlement set forth in this Agreement is fair, adequate, reasonable,

and in the best interests of the Settlement Class Members.

135. This Agreement constitutes a compromise and settlement of disputed claims. No

action taken by the Parties in connection with the negotiations of this Agreement shall be deemed

or construed to be an admission of the truth or falsity of any claims or defenses heretofore made,

or an acknowledgment or admission by any party of any fault, liability, or wrongdoing of any kind

whatsoever.

136. Neither the Settlement, nor any act performed or document executed pursuant to or

in furtherance of the Settlement (a) is or may be deemed to be, or may be used as, an admission

of, or evidence of, the validity of any claim made by the Plaintiffs or Settlement Class Members,

or of any wrongdoing or liability of the Released Parties; or (b) is or may be deemed to be, or may

be used as, an admission of, or evidence of, any fault or omission of any of the Released Parties,

in the Action or in any proceeding in any court, administrative agency, or other tribunal.

137. In addition to any other defenses Defendants or the Released Parties may have at law, in equity, or otherwise, to the extent permitted by law, this Agreement may be pleaded as a full and complete defense to and may be used as the basis for an injunction against, any action, suit, or other proceeding that may be instituted, prosecuted, or attempted in breach of this Agreement or the Releases contained herein.

XVII. MISCELLANEOUS PROVISIONS

Confidentiality. To the extent permitted by ethics rules, the Parties and their counsel shall keep confidential all settlement communications, including communications regarding the negotiation and drafting of this Agreement. The Parties will not make any public statement about the Settlement that has not been approved by the other side, except as required or authorized by law. Approval of any proposed public statement of the other side will not be unreasonably withheld. The Parties will cooperate with each other regarding public statements about the Settlement. This paragraph shall not be construed to limit or impede the Notice requirements contained in this Agreement, nor shall this paragraph be construed to prevent Class Counsel or Defendants' Counsel from notifying or explaining that the Action has settled or limit the representations that the Parties or their counsel may make to the Court to assist in the Court's evaluation of the Settlement, Preliminary Approval, Final Approval, and any objection to the Settlement's terms. Defendants may also provide information about the Settlement to their attorneys, members, partners, insurers, brokers, agents, and other persons or entities as required by securities laws or other applicable laws and regulations.

139. **Gender and Plurals.** As used in this Agreement, the masculine, feminine or neuter gender, and the singular or plural number, shall each be deemed to include the others whenever the context so indicates.

- 140. **Binding Effect.** This Agreement shall be binding upon, and inure to and for the
- benefit of, the successors and assigns of the Releasing Parties and the Released Parties.
- 141. <u>Cooperation of Parties</u>. The Parties to this Agreement agree to cooperate in good faith to prepare and execute all documents, seek Court approval, uphold Court approval, and do all things reasonably necessary to complete and effectuate the Settlement described in this

Agreement.

142. Obligation to Meet and Confer. Before filing any motion in the Court raising a

dispute arising out of or related to this Agreement, the Parties shall consult with each other and

certify to the Court that they have met and conferred in an attempt to resolve the dispute.

143. <u>Integration and No Reliance</u>. This Agreement constitutes a single, integrated

written contract expressing the entire agreement of the Parties relative to the subject matter hereof.

This Agreement is executed without reliance on any covenant, agreement, representation, or

warranty by any Party or any Party's representative other than those expressly set forth in this

Agreement. No covenants, agreements, representations, or warranties of any kind whatsoever have

been made by any Party hereto, except as provided for herein.

144. No Conflict Intended. Any inconsistency between the headings used in this

Agreement and the text of the paragraphs of this Agreement shall be resolved in favor of the text.

145. Governing Law. Except as otherwise provided herein, the Agreement shall be

construed in accordance with, and be governed by, the laws of the state of Tennessee, without

regard to the principles thereof regarding choice of law.

146. <u>Counterparts.</u> This Agreement may be executed in any number of counterparts,

each of which shall be deemed an original, but all of which together shall constitute one and the

same instrument, even though all Parties do not sign the same counterparts. Original signatures are

not required. Any signature submitted by facsimile or through email of a PDF shall be deemed an

original.

147. **Jurisdiction.** The Court shall retain jurisdiction over the implementation,

enforcement, and performance of this Agreement, and shall have exclusive jurisdiction over any

suit, action, proceeding, or dispute arising out of or relating to this Agreement that cannot be

resolved by negotiation and agreement by counsel for the Parties. The Court shall also retain

jurisdiction over all questions and/or disputes related to the Notice Program and the Settlement

Administrator. As part of the agreement to render services in connection with this Settlement, the

Settlement Administrator shall consent to the jurisdiction of the Court for this purpose. The Court

shall retain jurisdiction over the enforcement of the Court's injunction barring and enjoining all

Releasing Parties from asserting any of the Released Claims and from pursuing any Released

Claims against the Released Parties at any time and in any jurisdiction, including during any appeal

from the Final Approval Order.

148. **Notices.** All notices provided for herein, shall be sent by email with a hard copy

sent by overnight mail to:

If to Plaintiffs or Class Counsel:

J. Gerard Stranch, IV

STRANCH, JENNINGS & GARVEY, PLLC

The Freedom Center

223 Rosa L. Parks Avenue, Suite 200

Nashville, TN 37203

gstranch@stranchlaw.com

If to Defendants or Defendants' Counsel:

Jordan S. O'Donnell

MULLEN COUGHLIN, LLC

426 W. Lancaster Avenue, Suite 200

Devon, PA 19333

jsodonnell@mullen.law

The notice recipients and addresses designated above may be changed by written notice. Upon the request of any of the Parties, the Parties agree to promptly provide each other with copies of

objections, requests for exclusion, or other filings received as a result of the Notice Program.

149. <u>Modification and Amendment</u>. This Agreement may not be amended or modified, except by a written instrument signed by Class Counsel and Defendant's Counsel and, if the

Settlement has been approved preliminarily by the Court, approved by the Court.

150. <u>No Waiver.</u> The waiver by any Party of any breach of this Agreement by another Party shall not be deemed or construed as a waiver of any other breach, whether prior, subsequent,

or contemporaneous, of this Agreement.

Authority. Class Counsel (for the Plaintiffs and the Settlement Class Members), and Defendant's Counsel, represent and warrant that the persons signing this Agreement on their behalf have full power and authority to bind every person, partnership, corporation, or entity included within the definitions of Plaintiffs and Defendants respectively to all terms of this Agreement. Any person executing this Agreement in a representative capacity represents and warrants that he or she is fully authorized to do so and to bind the Party on whose behalf he or she

152. Agreement Mutually Prepared. Neither Plaintiffs nor Defendants shall be

considered to be the drafter of this Agreement or any of its provisions for the purpose of any statute,

signs this Agreement to all of the terms and provisions of this Agreement.

case law, or rule of interpretation or construction that would or might cause any provision to be

construed against the drafter of this Agreement.

153. <u>Independent Investigation and Decision to Settle</u>. The Parties understand and

acknowledge they: (a) have performed an independent investigation of the allegations of fact and

law made in connection with this Action; and (b) that even if they may hereafter discover facts in

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addition to, or different from, those that they now know or believe to be true with respect to the

subject matter of the Action as reflected in this Agreement, that will not affect or in any respect

limit the binding nature of this Agreement. All Parties recognize and acknowledge they reviewed

and analyzed data that they and their experts used to make certain determinations, arguments, and

settlement positions. The Parties agree this Settlement is fair, reasonable, and adequate, and will

not attempt to renegotiate or otherwise void or invalidate or terminate the Settlement irrespective

of what any unexamined data later shows. It is the Parties' intention to resolve their disputes in

connection with this Action pursuant to the terms of this Agreement now and thus, in furtherance

of their intentions, the Agreement shall remain in full force and effect notwithstanding the

discovery of any additional facts or law, or changes in law, and this Agreement shall not be subject

to rescission or modification by reason of any changes or differences in facts or law, subsequently

occurring or otherwise.

154. **Receipt of Advice of Counsel.** Each Party acknowledges, agrees, and specifically

warrants that he, she, or it has fully read this Agreement and the Releases contained herein,

received independent legal advice with respect to the advisability of entering into this Agreement

and the Releases, and the legal effects of this Agreement and the Releases, and fully understands

the effect of this Agreement and the Releases.

Signature Page to Follow

PLAINTIFFS	
Daniel Smith	
Richard Cohen	
Wayman Dlaying	
Waymon Blevins Signed by:	5/14/2025 11:47 AM CDT
VICKIE LYINI BILVINS	
VICKIC LYIIII DICVIIIS	
Dana Jones, individually and on	behalf of her minor child A.J.
Ann Lovell	
Matthew Hammond, on behalf or	f his minor child R.H.
CLASS COUNSEL	
Signed by:	5/14/2025 10:54 AM CDT
J. Gerard Strand, IV	3/ 14/ 2023 10.34 AM CDT
STRANCH, JENNINGS & GAR	RVEY, PLLC
SPECIALTY NETWORKS, LI	LC
D	_
By Its	
PRIME IMAGING, LLC	
By	_
Its	

PLAINTIFFS
Daniel Smith
Richard Cohen (LOSMON) & BLUVED Waymon Blevins
Vickie Lynn Blevins
Dana Jones, individually and on behalf of her minor child A.J.
Ann Lovell
Matthew Hammond, on behalf of his minor child R.H.
CLASS COUNSEL
J. Gerard Stranch, IV STRANCH, JENNINGS & GARVEY, PLLC
SPECIALTY NETWORKS, LLC
By Its
PRIME IMAGING, LLC
By Its

PLAINTIFFS Daniel Smith (May 20, 2025 11:16 EDT) Daniel Smith Richard Cohen Waymon Blevins Vickie Lynn Blevins Dana Jones, individually and on behalf of her minor child A.J. Ann Lovell Matthew Hammond, on behalf of his minor child R.H. **CLASS COUNSEL** J. Gerard Stranch, IV STRANCH, JENNINGS & GARVEY, PLLC SPECIALTY NETWORKS, LLC $\overline{\mathrm{By}}$ PRIME IMAGING, LLC By Its

PLAINTIFFS
Daniel Smith
Richard Cohen
Waymon Blevins
Vickie Lynn Blevins
Dana Jones, individually and on behalf of her minor child A.J.
Anna Lovell
Matthew Hammond, on behalf of his minor child R.H.
CLASS COUNSEL
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\mathcal{D}
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By
Its
PRIME IMAGING, LLC
By Its
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Vickie Lynn Blevins	
Dana Jones, individually and on l	behalf of her minor child A.J.
Ann Lovell	
Matthew Hammond, on behalf of	f his minor child R.H.
CLASS COUNSEL	
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PRIME IMAGING, LLC	
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CLASS COUNSEL
J. Gerard Stranch, IV STRANCH, JENNINGS & GARVEY, PLLC
SPECIALTY NETWORKS, LLC By Its
PRIME IMAGING, LLC

Jordan O'Donnell

Jordan S. O'Donnell MULLEN COUGHLIN, LLC

EXHIBIT 1

Cocusign Envelope ID: 2EEB580E-0251-415A-9B02-7A50E8FDC664
C/o Kroll Settlement Administration LLC
P.O. Box XXXXX
New York, NY 10150-XXXX

FIRST-CLASS MAIL U.S. POSTAGE PAID CITY, ST PERMIT NO XXXX

ELECTRONIC SERVICE REQUESTED

Legal Notice

Daniel Smith, et al. v. Specialty Networks, LLC, et al. Case No.: 1:24-cv-00286-CLC-CHS

If You Are A Living Individual Residing In The United States Who Was Sent A Notice By Defendant Specialty Networks, LLC That Their Private Information May Have Been Impacted in the Data Security Incident, You Are Eligible to Receive a Settlement Class Member Benefit from a Class Action Settlement

A Court has authorized this Notice. This is **not** a solicitation from a lawyer.

For more information, please visit

www.Websiteaddress.com or call (XXX) XXX-XXXX.

<<Refnum Barcode>>

CLASS MEMBER ID: <<Refnum>>

Postal Service: Please do not mark barcode

[FIRST NAME] [LAST NAME] [COMPANY] [ADDRESS 1] [ADDRESS 2] [CITY] [STATE] [ZIP][ZIP4]

Case 1:24-cv-00286-CLC-CHS

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A Docusign Envelope ID: 2EEB580E-0251-415A-9B02-7A50E8FDC664
A dagainst Defendant Specialty Networks, LLC. The Action anegos man, or or suspicious activity within its network. In response, Defendant Specialty Networks, LLC launched an investigation which revealed that an unauthorized actor potentially accessed data that included the following personal information of current or former patients of Specialty Networks, LLC's provider clients: names, dates of birth, driver's license numbers, Social Security Numbers, medical record numbers, treatment and condition information, diagnoses, medications, and health insurance information. On about August 15, 2024, Defendant Specialty Networks, LLC began notifying approximately 395,866 potentially impacted individuals by mail that their Private Information may have been impacted by the Data Security Incident. Substitute notice was also provided for a population of 12,234 individuals for whom there was inadequate address information. Defendants deny any wrongdoing whatsoever.

Who is included in the settlement?

The Settlement Class is defined by the Court as "all living individuals residing in the United States identified as being potentially impacted in the Data Security Incident, including those who were sent a notice by Specialty Networks, LLC regarding their Private Information being potentially impacted in the Data Security Incident." Excluded from the Settlement Class are (a) employees, directors, officers, and agents of Defendants; (b) the Judge assigned to the Action, that Judge's immediate family, and Court staff. and (c) any Settlement Class Member who timely and validly requests to opt-out from the settlement.

What are the settlement benefits? The settlement provides the following benefits to Settlement Class Members who submit Valid Claims: (a) Cash Payment A – Documented Losses, up to \$5,000 per Settlement Class Member, with supporting documentation; or (b) Cash Payment B – Flat Cash – an estimated \$100 Settlement Class Member Benefit; and in addition to a Cash Payment (c) Credit Monitoring for three (3) years. Visit www.website.com or call the toll-free telephone number below for complete benefit details.

What are my other options? If you Do Nothing, you will be legally bound by the terms of the settlement, and you will release your claims against the Defendants and other Released Parties as defined in the Settlement Agreement. If you do not want to be legally bound by the settlement, you must Exclude Yourself by Copt-Out Period, or you will not be able to sue the Defendants or any other Released Parties for Released Claims relating to the Data Security Incident. If you exclude yourself, you cannot get a Settlement Class Member Benefit from this settlement. If you want to Object to the settlement, you may file an objection by Copiection Period. The Long Form Notice, posted on the Settlement Website, explains how to submit a Claim Form, exclude yourself, or object.

Do I have a lawyer in this case? Yes, the Court appointed J. Gerard Stranch, IV of Stranch, Jennings & Garvey, PLLC, as Class Counsel for the Settlement Class. If you want to be represented by your own lawyer, you may hire one at your own expense.

When will the Court decide whether to approve the settlement? The Court is scheduled to hold a Final Approval Hearing on DATE at TIME ET, at the KCourt Address to consider whether to approve the settlement, the attorneys' fees of up to 4033% one-third of the value of the Settlement.—Fund-or \$1,1000 to each Class Representative. You may appear at the hearing, either yourself or through an attorney hired by you, but you don't have to.

For more information or to update your contact information, call toll-free (XXX) XXX-XXXX or visit www.website.com.

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	Postage Required

<**Settlement Administrator** – Case ID >> c/o Kroll Settlement Administration LLC P.O. Box XXXXX New York, NY 10150-XXXX

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Class Member ID: <<Refnum>>
Daniel Smith, et al. v. Specialty Networks, LLC, et al.,

Case No. 1:24-cv-00286-CLC-CHS

VISIT THE SETTLEMENT WEBSITE BY SCANNING THE PROVIDED QR CODE

POSTCARD CLAIM FORM

To submit a Claim for Cash Payment B – Flat Cash and/or Credit Monitoring, please complete the below form, sign, and mail this portion of the postcard to the Settlement Administrator by **no later than Claim Form Deadline>**. *Note*: Claims for Cash Payment A – Documented Losses require supporting documentation and therefore must be submitted online at www.website.com or mailed to the Settlement Administrator with a separate Claim Form. To receive a Cash Payment from this Settlement via an electronic payment, you must submit a Claim Form electronically at www.website.com by <Claim Form Deadline>>>.

		If different than th	ne preprinted data on the let	t, please print	your correct i	nformation:
Class Member ID: < <firstname>> < <<firstname>> < <<company>> <<address1>> < <<city>>, <<state:< td=""></state:<></city></address1></company></firstname></firstname>	astname>> address2>>	First Name Address	MI	Last Name		
		City		State	Zip	Code
Telephone Number: ()Ema	nil Address:				
Cash Payn	nent B - Flat Cash		Cre	edit Monitorin	<u>ng</u>	
	ve an estimated \$100 Cash Payment ompensation for documented losses.		I would like to rec Monitoring with thr		. , ,	of Credit
	SIGN AND DA	ATE YOUR CLAIM FO	<u>ORM</u>			
	ry that the information supplied in this Claim h above, to obtain any necessary suppleme		ect. I authorize the Settler	ment Administ	rator to cont	act me, using
Signature:	Print Name		Date (mm/dd/	ww).	1 1	

Case 1:24-cv-00286-CLC-CHS

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EXHIBIT 2

NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

United States District Court for the Eastern District of Tennessee

Daniel Smith, et al. v. Specialty Networks, LLC, et al. Case No.: 1:24-cv-00286-CLC-CHS

A Court has authorized this Long Form Notice ("Notice"). This is not a solicitation from a lawyer.

If You Are A Living Individual Residing In The United States Who Was Sent A Notice By Defendant Specialty Networks, LLC That Their Private Information May Have Been Impacted in the Data Security Incident, You Are Eligible to Receive a Settlement Class Member Benefit from a Class Action Settlement

- A Court authorized this Notice, to those that are eligible to receive Settlement Class Member Benefits from a proposed class action settlement. The Action is titled *Daniel Smith, et al. v. Specialty Networks, LLC, et al.*, Case No.: 1:24-cv-00286-CLC-CHS and is pending in the United States District Court for the Eastern District of Tennessee. The persons that filed the class action lawsuit are called Plaintiffs or Class Representatives and the companies they sued are Specialty Networks, LLC and Prime Imaging, LLC (or Defendants). Defendants deny any wrongdoing whatsoever.
- Who is a Settlement Class Member?

All living individuals residing in the United States whose Private Information was identified as being potentially impacted in the Data Security Incident, including those who were sent a notice by Specialty Networks, LLC.

Excluded from the Settlement Class are all persons who are: (a) employees, directors, officers, and agents of Defendants; (b) the Judge assigned to the Action, that Judge's immediate family, and Court staff. and (c) any Settlement Class Member who timely and validly requests to optout from the settlement.

- Settlement Class Members under the Settlement Agreement will be eligible to receive:
 - ❖ Cash Payment A Documented Losses: Settlement Class Members may submit a Claim for a Cash Payment for up to \$5,000 per Settlement Class Member that includes reasonable documentation supporting the losses fairly traceable to the Data Security Incident, upon submission of a Valid Claim and supporting documentation, for documented losses incurred as a result of the Data Breach;

OR

❖ Cash Payment B – Flat Cash: As an alternative to Cash Payment A – Documented Losses above, a Settlement Class Member may elect to receive Cash Payment B − Flat Cash, which is a flat Cash Payment in an estimated amount of \$100.

In addition to a Cash Payment, Settlement Class Members may select the following:

❖ Credit Monitoring – Settlement Class Members may may elect to receive three (3)

years of Credit Monitoring. Credit Monitoring has a value of \$110 per year per Settlement Class Member.

To submit a Claim or obtain more information visit www.website.com or call (XXX) XXX-XXXX to request a Claim Form no later than << Claim Form Deadline>>.

Please read this Notice carefully. Your legal rights will be affected, and you have a choice to make at this time.

	Summary of Legal Rights	Deadline(s)
Submit a Claim Form	The only way to receive a Settlement Class Member Benefit from the settlement.	Submitted or postmarked on or before < <claim deadline="" form="">>.</claim>
Exclude Yourself by Opting Out of the Class	Receive no benefit from the settlement. This is the only option that allows you to keep your right to bring any other lawsuit against Defendants relating to the Data Security Incident.	Mailed and postmarked on or before <<opt-out period="">></opt-out> .
Object to the Settlement and/or Attend the Final Approval Hearing	You can write the Court about why you agree or disagree with the settlement or the Application for Attorneys' Fees, Costs and Service Awards. The Court cannot order a different settlement. You can also ask to speak at the Final Approval Hearing on << Final Approval Hearing date>>, about the fairness of the settlement, with or without your own attorney.	Mailed and postmarked on or before << Objection Period>>.
Do Nothing	You will not receive any Settlement Class Member Benefit from this class action settlement.	N/A

- Your rights and options as a Settlement Class Member and the deadlines to exercise your **rights** – are explained in this Notice.
- The Court still will have to decide whether to approve the settlement. Payments to Settlement Class Members will be made only if the Court approves the settlement and after any possible appeals are resolved.

Case 1:24-cv-002065tone-CHS www Dockritic and 45-call (XXX) XXX-XXXX PageID #: 328

What This Notice Contains

Basic Information	4
Who is in the Settlement	4
The Settlement Benefits—What You Get if You Qualify	5
How Do You Submit a Claim	6
Excluding Yourself from the Settlement	7
Objecting to the Settlement	8
The Lawyers Representing You	9
The Court's Final Approval Hearing	9
If You Do Nothing 1	0
Additional Information 1	0

BASIC INFORMATION

Why is there a Notice?

The Court authorized this Notice because you have a right to know about the settlement, and all of your options, before the Court decides whether to give Final Approval to the settlement. This Notice explains the nature of the Action that is the subject of the settlement, the general terms of the settlement, and your legal rights and options.

The Judge Curtis L. Collier of the United States District Court for the Eastern District of Tennessee is overseeing this case captioned as Daniel Smith, et al. v. Specialty Networks, LLC, et al., Case No.: 1:24-cv-00286-CLC-CHS. The people who brought the lawsuit are called the Class Representatives. The companies being sued, Specialty Networks, LLC, and Prime Imaging, LLC, are called the Defendants.

2. What is the Action about?

The Action alleges that, on or about December 18, 2023, Defendant Specialty Networks, LLC became aware of suspicious activity within its network. In response, it launched an investigation which revealed that an unauthorized actor potentially accessed data that included the following personal information of current or former patients of Specialty Networks, LLC's provider clients: names, dates of birth, driver's license numbers, Social Security Numbers, medical record numbers, treatment and condition information, diagnoses, medications, and health insurance information. On about August 15, 2024, Specialty Networks, LLC began notifying approximately 395,866 potentially impacted individuals by mail that their Private Information may have been impacted by the Data Security Incident. Substitute notice was also provided for a population of 12,234 individuals for whom there was inadequate address information.

Defendants deny any wrongdoing whatsoever. No court or other judicial body has made any judgment or other determination that Defendants have done anything wrong.

3. Why is this a class action?

In a class action, one or more people called "Class Representatives" or "Plaintiffs" sue on behalf of all people who have similar claims. Together, all of these people are called a "Settlement Class," and the individuals are called "Settlement Class Members." One court resolves the issues for all Settlement Class Members, except for those who exclude themselves from the Settlement Class.

4. Why is there a settlement?

The Court has not decided in favor of the Plaintiffs or Defendants. Instead, both sides agreed to the settlement. The settlement avoids the cost and risk of a trial and related appeals, while providing benefits to Settlement Class Members. The Class Representatives appointed to represent the Settlement Class, and the attorneys for the Settlement Class, Class Counsel, think the settlement is best for all Settlement Class Members.

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WHO IS IN THE SETTLEMENT?

5. How do I know if I am part of the settlement?

You are affected by the settlement and potentially a Settlement Class Member if you are a living individual residing in the United States identified as being potentially impacted in the Data Security Incident, including those who were sent a notice by Specialty Networks, LLC regarding their Private Information being potentially impacted in the Data Security Incident.

Only Settlement Class Members are eligible to receive benefits under the settlement. Excluded from the Settlement Class are all persons who are: (a) employees, directors, officers, and agents of Defendants; (b) the Judge assigned to the Action, that Judge's immediate family, and Court staff. and (c) any Settlement Class Member who timely and validly requests to opt-out from the settlement.

6. What if I am not sure whether I am included in the settlement?

If you are not sure whether you are included in the settlement, you may call (XXX) XXX-XXXX with questions. You may also write with questions to:

<<Settlement Administrator – Case ID>> c/o Kroll Settlement Administration LLC P.O. Box XXXX New York, NY 10150-XXXX

THE SETTLEMENT BENEFITS-WHAT YOU GET IF YOU QUALIFY

7. What does the settlement provide?

The Settlement provides the following Settlement Class Member Benefits available to Settlement Class Members who submit Valid Claims: (a) Cash Payment A – Documented Losses, up to \$5,000 per Settlement Class Member, with supporting documentation; or (b) Cash Payment B – Flat Cash – an estimated \$100 Settlement Class Member Benefit; and in addition to a Cash Payment (c) Credit Monitoring for three (3) years.

All settlement Cash Payments will be subject to a *pro rata increase* in the event the amount of Valid Claims is insufficient to exhaust the entire Settlement Fund. Similarly, in the event the amount of Valid Claims exhausts the amount of the Settlement Fund, the amount of the Cash Payments will be reduced *pro rata* accordingly. Any *pro rata* increases or decreases to Cash Payments will be on an equal percentage basis.

Injunctive Relief – Defendant Specialty Networks, LLC, which suffered the Data Security Incident, has or implement a range of additional cybersecurity measures over a three-year period. These additional measures have been disclosed to Class Counsel, which believes they are substantial and significantly improve the protections afforded to the sensitive data held in Specialty Networks, LLC's information systems. The costs of which are the responsibility of the Defendants and will not in any way reduce the Settlement Amount.

8. What payments are available for reimbursement under the settlement?

Settlement Class Members that submit a valid and timely Claim Form may select <u>one</u> of the following Cash Payments:

- a) Cash Payment A Documented Losses: Settlement Class Members may submit a Claim for up to a total of \$5,000 per Settlement Class Member, upon submission of a Claim and supporting documentation.
 - To receive a documented loss payment, a Settlement Class Member must elect Cash Payment A on the Claim Form attesting under penalty of perjury to incurring documenting losses. Settlement Class Members will be required to submit reasonable documentation supporting the losses. Settlement Class Members shall not be reimbursed for expenses if they have been reimbursed for the same expenses by another source, including compensation provided in connection with the identity protection and credit monitoring services offered as part of the notification letter provided by Defendants or otherwise. If a Settlement Class Member does not submit reasonable documentation supporting a loss, or if their Claim is rejected by the Settlement Administrator for any reason, and the Settlement Class Member fails to cure his or her Claim, the Claim will be rejected.

OR

b) Cash Payment B – Flat Cash: As an alternative to Cash Payment A – Documented Losses above, a Settlement Class Member may elect to receive Cash Payment B – Flat Cash, which is a flat cash payment in an estimated amount of \$100.

The amount of the Cash Payments will be increased or decreased on a *pro rata* basis, depending upon the number of Valid Claims filed and the amount of funds available for these payments.

In addition to electing a Cash Payment, Settlement Class Members may also elect:

c) Credit Monitoring: up to three (3) years of Credit Monitoring. The Credit Monitoring will include: (i) real time monitoring of the Settlement Class Member's credit file at three bureaus; (ii) dark web scanning with immediate notification of potential misuse; (iii) comprehensive public record monitoring; (iv) medical identity monitoring; (iv) medical identity monitoring; (v) identity theft insurance with no deductible; and (vi) access to fraud resolution agents to help investigate and resolves instances of theft. The Credit Monitoring has a value of \$110 per year per Settlement Class Member.

HOW DO YOU SUBMIT A CLAIM?

9. How do I get a Settlement Class Member Benefit?

To receive a Settlement Class Member Benefit, you must complete and submit a Claim Form online at www.website.com or by mail to >>, c/o Kroll Settlement Administration LLC, P.O. Box XXXX, New York, NY 10150-XXXX. Read the Claim Form instructions carefully, fill out the Claim Form, provide the required documentation, and submit online

by <<Claim Form Deadline>> or by mail postmarked by <<Claim Form Deadline>>.

TO RECEIVE AN ELECTRONIC OR ACH PAYMENT FOR YOUR VALID CLAIM, YOU MUST FILE A CLAIM FORM ONLINE AT WWW.WEBSITE.COM

10. When will I get my Settlement Class Member Benefit?

The Court will hold a Final Approval Hearing on <**Date>>, at <Time>> a.m. ET** to decide whether to approve the settlement. If the Court approves the settlement, there may be appeals from that decision and resolving them can take time. It also takes time for all of the Claim Forms to be processed. Please be patient. Cash Payments will begin after the settlement has obtained Court approval and the time for all appeals has expired.

11. What am I giving up as part of the settlement?

Defendants, their affiliates, and other entities identified in the Settlement Agreement as "Released Parties" will receive a Release from all claims that could have been or that were brought against them relating to the Data Security Incident. Thus, if the settlement becomes final and you do not exclude yourself from the settlement, you will be a Settlement Class Member and you will give up your right to sue Defendants, the other identified released entities, and each entity which is controlled by, controlling or under common control with them and their past, present, and future direct and indirect heirs, assigns, associates, corporations, investors, owners, parents, subsidiaries, affiliates, divisions, officers, directors, shareholders, members, agents, servants, employees, partners, attorneys, insurers, reinsurers, benefit plans, predecessors, successors, managers, administrators, executors, and trustees, and assigns of each of them as well as covered entities associated with the Data Security Incident. These Releases are described in Section XIII of the Settlement Agreement, which is available at www.website.com. If you have any questions, you can talk to the law firms listed in Question 17 for free or you can talk to your own lawyer.

EXCLUDING YOURSELF FROM THE SETTLEMENT

If you do not want to be part of the settlement, then you must take steps to exclude yourself from the Settlement Class. This is sometimes referred to as "opting out" of the Settlement Class.

12. If I exclude myself, can I get a Cash Payment from this settlement?

No. If you exclude yourself, you will not be entitled to receive any benefits from the settlement.

13. If I do not exclude myself, can I sue the Released Parties for the same thing later?

No. Unless you exclude yourself, you give up any right to sue Defendants and any other Released Parties for any claim that could have been or was brought relating to the Data Security Incident. You must exclude yourself from the settlement to start your own lawsuit or to be part of any different lawsuit relating to the claims in this case.

14. How do I exclude myself from the settlement?

To exclude yourself, send an opt-out request or written notice of intent to opt-out that says you want to be excluded from the settlement. The opt-out request must be personally signed by the Settlement Class Member and contain the requestor's name, address, telephone number, and email address (if any), and include a statement indicating a request to be excluded from the Settlement Class. Any Settlement Class Member who does not file a timely opt-out request as described will lose the opportunity to exclude himself or herself from the settlement and will be bound by the settlement. You must mail your opt-out request to the Settlement Administrator **postmarked by <<end of the Opt-Out Period>>**, to:

<<Settlement Administrator – Case ID>> c/o Kroll Settlement Administration LLC P.O. Box XXXX New York, NY 10150-XXXX

OBJECTING TO THE SETTLEMENT

15. How do I tell the Court that I do not like the settlement?

You can tell the Court that you do not agree with the settlement, and/or Application for Attorneys' Fees, Costs and Service Awards or some part of it by objecting to the settlement. For an objection to be a valid objection under the settlement, it must be in writing, filed with the Court, and sent by U.S. Mail to Class Counsel, Defendant's Counsel, and the Settlement Administrator at the addresses listed below, postmarked by **no later than <<end of the Objection Period>>.**

Clerk of the Court	Class Counsel
Clerk of Court 800 Market Street, Suite 130 Knoxville, TN 37902	J. Gerard Stranch, IV Stranch, Jennings & Garvey, PLLC The Freedom Center 223 Rosa L. Parks Avenue, Suite 200 Nashville, TN 37203
Defendant's Counsel	Settlement Administrator
Jordan S. O'Donnell Mullen Coughlin, LLC 426 W. Lancaster Avenue, Suite 200 Devon, PA 19333	< <settlement administrator="" case="" id="" –="">> c/o Kroll Settlement Administration LLC P.O. Box XXXX New York, NY 10150-XXXX</settlement>

Your objection must be written and must include all of the following:

- i) the objector's full name, mailing address, telephone number, and email address (if any);
- ii) all grounds for the objection, accompanied by any legal support for the objection known to the objector's counsel;
- the number of times the objector has objected to a class action settlement within the 5 years preceding the date that the objector files the objection, the caption of each case in which the

- objector has made such objection, and a copy of any orders related to or ruling upon the objector's prior objections that were issued by the trial and appellate courts in each listed case;
- iv) the identity of all counsel who represent the objector, including any former or current counsel who may be entitled to compensation for any reason related to the objection to the Settlement and/or Application for Attorneys' Fees, Costs, and Service Awards;
- v) the number of times in which the objector's counsel and/or counsel's law firm have objected to a class action settlement within the 5 years preceding the date of the filed objection, the caption of each case in which counsel or the firm has made such objection and a copy of any orders related to or ruling upon counsel's or the counsel's law firm's prior objections that were issued by the trial and appellate courts in each listed case in which the objector's counsel and/or counsel's law firm have objected to a class action settlement within the preceding 5 years;
- vi) the identity of all counsel (if any) representing the objector, and whether they will appear at the Final Approval Hearing;
- vii) a list of all persons who will be called to testify at the Final Approval Hearing in support of the objection (if any);
- viii) a statement confirming whether the objector intends to personally appear and/or testify at the Final Approval Hearing; and
- ix) the objector's signature (an attorney's signature is not sufficient).
- x) Class Counsel and/or Defendant's Counsel may conduct limited discovery on any objector or objector's counsel.

16. What is the difference between objecting and asking to be excluded?

Objecting is telling the Court that you do not like the settlement or parts of it and why you do not think it should be approved. You can object only if you are a Settlement Class Member. Excluding yourself is telling the Court that you do not want to be part of the Settlement Class and do not want to receive any payment from the settlement. If you exclude yourself, you have no basis to object because you are no longer a Settlement Class Member, and the case no longer affects you.

THE LAWYERS REPRESENTING YOU

17. Do I have a lawyer in this case?

Yes. The Court appointed J. Gerard Stranch, IV of Stranch, Jennings & Garvey, PLLC, as Class Counsel to represent the Settlement Class in settlement negotiations. If you want to be represented by your own lawyer, you may hire one at your own expense.

18. How will the lawyers be paid?

Class Counsel shall apply to the Court for an award of attorneys' fees of up to one-third of the value of Settlement, plus reimbursement of reasonable costs. Any such award would compensate Class Counsel for investigating the facts, litigating the case, and negotiating the settlement and will be the only payment to them for their efforts in achieving this settlement and for their risk in undertaking this representation on a wholly contingent basis.

Class Counsel will include a request for Service Award payments for the Class Representatives in recognition for their contributions to this Action not to exceed \$2,500 per Class Representative, from

the Settlement Fund.

Any attorneys' fees, costs and Service Award payments must be approved by the Court. The Court may award less than the amounts requested.

THE COURT'S FINAL APPROVAL HEARING

19. When and where will the Court decide whether to approve the settlement?

The Court will hold a Final Approval Hearing at **Time> ET on Date>**, at the **Court Address>**, Room ___ as ordered by the Court. At this hearing, the Court will consider whether the settlement is fair, reasonable, and adequate. If there are timely and valid objections, the Court will consider them and will listen to people who have asked to speak at the hearing if such a request has been properly made. The Court will also rule on the Application for Attorneys' Fees, Costs and Service Awards payments. After the hearing, the Court will decide whether to approve the settlement. We do not know how long these decisions will take. The hearing may be moved to a different date or time without additional notice, so Class Counsel recommends checking the Settlement Website www.website.com, or calling (XXX) XXX-XXXX.

20. Do I have to attend the hearing?

No. Class Counsel will present the Settlement Class to the Court. You or your own lawyer are welcome to attend at your expense, but you are not required to do so. If you send an objection, you do not have to visit the Court to talk about it. As long as you filed your written objection on time with the Court and mailed it according to the instructions provided in Question 15, the Court will consider it.

21. May I speak at the hearing?

You may ask the Court for permission to speak at the Final Approval Hearing. To do so, you must file an objection according to the instructions in Question 15, including all the information required. Your objection must be <u>mailed</u> to the Clerk of the Court, Class Counsel, Defendant's Counsel and the Settlement Administrator, at the mailing addresses listed above, **postmarked by no later than the <<end of the Objection Period>>.**

IF YOU DO NOTHING

22. What happens if I do nothing?

If you do nothing, you will not receive any Settlement Class Member Benefits from this settlement. If the settlement is granted Final Approval and becomes final, you will not be able to start a lawsuit, continue with a lawsuit, or be part of any other lawsuit against Defendants or the other Released Parties based on any claim that could have been or that was brought relating to the Data Security Incident.

ADDITIONAL INFORMATION

23. How do I get more information?

This Notice summarizes the settlement. More details are in the Settlement Agreement itself. A

copy of the Settlement Agreement is available at **www.website.com**. You may also call the Settlement Administrator with questions or to receive a Claim Form at **(XXX) XXX-XXXX**.

24. What if my contact information changes or I no longer live at my address?

It is your responsibility to inform the Settlement Administrator of your updated information. You may do so at the address below, calling toll-free (XXX) XXX-XXXX or at the Contact page of the Settlement Website:

<<Settlement Administrator – Case ID>> c/o Kroll Settlement Administration LLC P.O. Box XXXX New York, NY 10150-XXXX

PLEASE DO NOT CONTACT THE COURT, CLERK OF THE COURT OR CLASS COUNSEL FOR INFORMATION ABOUT THE CLASS ACTION SETTLEMENT

EXHIBIT 3

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Your claim must be submitted online or postmarked by:

<Claim Form Deadline>>

CLAIM FORM FOR SPECIALTY NETWORKS DATA SECURITY INCIDENT ACTION

Daniel Smith, et al. v. Specialty Networks, LLC, et al.
Case No. 1:24-cv-00286-CLC-CHS
United States District Court for the Eastern District of Tennessee

SPECIALTY-C

GENERAL INSTRUCTIONS

You have been identified by the Settlement Administrator as a Settlement Class Member who may have received a notice from Defendant Specialty Networks, LLC that your Private Information may have been impacted by the Data Security Incident. You may submit a Claim for a Settlement Class Member Benefit, outlined below.

Please refer to the Notice posted on the Settlement Website <u>www.Website.com</u>, for more information on submitting a Claim Form and if you part of the Settlement Class.

To receive a Settlement Class Member Benefit from this settlement via an electronic payment, you must submit the Claim Form below electronically at www.Website.com by <<Claim Form Deadline>>.

This Claim Form may also be mailed to the address below. Please type or legibly print all requested information in blue or black ink. Mail your completed Claim Form, including any supporting documentation, by U.S. mail to:

<<Settlement Administrator – Case ID>> c/o Kroll Settlement Administration LLC P.O. Box XXXX New York, NY 10150-XXXX

Cash Payments will be adjusted up or down depending on the amount of Valid Claims. Any increases or decreases to Cash Payments will be on a *pro rata*, or equal basis. **You may submit a Claim for one of the following benefits:**

- 1) Cash Payment A Documented Losses: Settlement Class Members may submit a Claim for a Cash Payment for up to \$5,000 per Settlement Class Member that includes reasonable documentation supporting the losses fairly traceable to the Data Security Incident, upon submission of a Valid Claim and supporting documentation, for unreimbursed ordinary and/or extraordinary economic losses incurred as a result of the Data Security Incident; **OR**
- 2) Cash Payment B Flat Cash: As an alternative to Cash Payment A Documented Losses above, a Settlement Class Member may elect to receive Cash Payment B Flat Cash, which is a flat Cash Payment in an estimated amount of \$100.

In addition to a Cash Payment, Settlement Class Members may select the following:

3) *Credit/Data Monitoring* – Settlement Class Members may elect up to three (3) years of Credit Monitoring. Credit Monitoring has a value of \$110 per year per Settlement Class Member.

Questions? Go to www.Website.com or call (XXX) XXX-XXXX.

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If you would like to elect to receive your Cash Payment through electronic transfer, please visit the Settlement Website and

timely file your Claim Form. The Settlement Website includes a step-by-step guide for you to complete the electronic payment option.			electronic	
II. SETTLEMENT CLASS MEMBER NAME AND CONTACT INFORMATION				
Provide your name and contact information below changes after you submit this Claim Form.	w. You must notify the Settlen	nent Administrato	or if your contact in	formation
First Name	Last Name			_
Address 1				
Address 2				
City		State		
Email Address (optional):				com
Telephone Number: ())				
III. PROOF OF DATA SECURITY INCII	DENT SETTLEMENT CL	ASS MEMBER	SHIP	
Check this box to certify if you are a liv Defendant Specialty Networks, LLC that Incident, that occurred on or about Dece	at their Private Information m			
Enter the Class Member ID Number provided or	on your Postcard Notice:			
Class Mombor ID . 0 0 0 0				

Questions? Go to www.Website.com or call (XXX) XXX-XXXX.

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IV. CASH PAYMENT A – DOCUMENTED LOSSES

All Settlement Class Members are eligible for compensation for up to \$5,000 per Settlement Class Member for documented losses incurred as a result of the Data Security Incident.

(i) Settlement Class Members will be required to submit reasonable documentation supporting the losses. Settlement Class Members shall not be reimbursed for expenses if they have been reimbursed for the same expenses by another source, including compensation provided in connection with the identity protection and credit monitoring services offered as part of the notification letter provided by Defendant Specialty Networks, LLC or otherwise.

Settlement Class Members with documented losses must submit documentation supporting their claims. This can include receipts or other documentation not "self-prepared" by the claimant that document the costs incurred. "Self-prepared" documents such as handwritten receipts are, by themselves, insufficient to receive reimbursement, but can be considered to add clarity or support other submitted documentation.

You must have documented losses incurred as a result of the Data Security Incident and submit documentation to obtain this benefit.

I have attached documentation showing that the documented losses are fairly traceable to the Data Security Incident.
"Self-prepared" documents such as handwritten receipts are, by themselves, insufficient to receive reimbursement, but can
be considered to add clarity or support to other submitted documentation.

Cost Type (Fill all that apply)	Approximate Date of Loss	Amount of Loss	Description of Supporting Reasonable Documentation (Identify what you are attaching and why)
Example: Identity Theft Protection Service	<u>0</u> <u>7/17/2</u> <u>0</u> (mm/dd/yy)	\$50.00	Copy of identity theft protection service bill
	//	\$	
	// (mm/dd/yy)	\$	
	//	\$	

Questions? Go to www.Website.com or call (XXX) XXX-XXXX.

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V. CASH PAYMENT B – FLAT CASH	
By checking the below box, I choose an estimated \$100 pro rate be combined with a Claim for Cash Payment A – Document	
Yes, I choose an estimated \$100 Cash Payment instead	d of the documented losses above.
IN ADDITION TO THE CASH PAYMENTS, YOU M MEMBER BENE	
VI. CREDIT MONITORING	
3-years of Credit Monitoring	
Check the box above if you wish to receive, in addition to elect three (3) years of Credit Monitoring. You may also select Cash	
VII. ATTESTATION & SIGNATURE	
I swear and affirm under the laws of my state that the information the best of my recollection, and that this form was executed on the	
	/ /
Signature	Date
Print Name	
I IIII I MIIIO	

Questions? Go to www.Website.com or call (XXX) XXX-XXXX.

EXHIBIT 4

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF TENNESSEE

DANIEL SMITH, RICHARD COHEN, WAYMON BLEVINS, VICKIE LYNN BLEVINS, DANA JONES, individually and on behalf of her minor child A.J., ANN LOVELL, and MATTHEW HAMMOND, on behalf of his minor child R.H., individually and on behalf of all others similarly situated,

Case No. 1:24-cv-00286-CLC-CHS

Plaintiffs,

v.

SPECIALTY NETWORKS, LLC,

Defendants.

[PROPOSED] ORDER GRANTING PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT

WHEREAS, the above-captioned class action is pending in this Court (the "Action");

WHEREAS, Plaintiffs Daniel Smith; Richard Cohen; Waymon Blevins; Vickie Lynn Blevins; Dana Jones, individually and on behalf of her minor child A.J.; Ann Lovell, and Matthew Hammond, on behalf of his minor child R.H.; individually and on behalf of all others similarly situated ("Plaintiffs") and Defendant Specialty Networks, LLC ("Defendant" or "Specialty Networks") have entered into a Settlement Agreement (the "Settlement Agreement") that resolves the above-captioned litigation and provides for a complete dismissal with prejudice of the claims asserted against Defendant in the Action on the terms and conditions set forth in the Settlement Agreement, subject to the approval of the Court;

WHEREAS, Plaintiffs have made an application, pursuant to Rule 23 of the Federal Rules of Civil Procedure, for an order preliminarily approving the Settlement in accordance with the Settlement Agreement, certifying the Settlement Class for purposes of the Settlement only, appointing Plaintiffs as Class Representatives, appointing J. Gerard Stranch, IV of Stranch,

Case 1:24-cv-00286-CLC-CHS Document 45-1 Fi PageID #: 344

Jennings & Garvey, PLLC as counsel for the Settlement Class, appointing Kroll Settlement Administration LLC ('Kroll') as Settlement Administrator, and allowing notice to Settlement

Class Members as more fully described herein;

WHEREAS, the Court has read and considered: (a) Plaintiffs' motion for preliminary approval of the Settlement, and the papers filed and arguments made in connection therewith; and (b) the Settlement Agreement and exhibits attached thereto; and

WHEREAS, unless otherwise defined herein, the capitalized terms herein shall have the same meaning as they have in the Settlement Agreement.

Having fully considered the issue, the Court hereby **GRANTS** Plaintiffs' Motion for Preliminary Approval of Class Action Settlement, and **ORDERS** as follows:

- 1. **Jurisdiction:** The Court, pursuant to 28 U.S.C. § 1332, has jurisdiction over the Action, Plaintiffs, Settlement Class Members, Defendant, and any party to any agreement that is part of or related to the Settlement Agreement.
- 2. <u>Class Certification for Settlement Purposes Only</u>. For settlement purposes only and pursuant to Fed. R. Civ. P. 23(b)(3) and (e), the Court certifies, solely for purposes of effectuating the proposed Settlement, a Settlement Class in this matter defined as follows:

All living individuals residing in the United States who were sent a notice by Defendant that their Private Information may have been impacted in the Data Breach.

3. The Settlement Class includes approximately 405,000 people. The Settlement Class specifically excludes: (1) Defendant and all those entities listed in Appendix A of the Settlement Agreement, as well as their officers, directors, and agents; (2) all Persons who submit a timely and valid Request for Exclusion from the Settlement Class; and (3) the Court, the Judge's staff, and the assigned Judge's immediate family.

Document 45-1

- 4. Class Findings: The Court provisionally finds, for settlement purposes only, that: (a) the Settlement Class is so numerous that joinder of all Settlement Class Members would be impracticable; (b) there are issues of law and fact common to the Settlement Class; (c) the claims of the Class Representatives are typical of and arise from the same operative facts and seek similar relief as the claims of the Settlement Class Members; (d) the Class Representatives and Settlement Class Counsel will fairly and adequately protect the interests of the Settlement Class as the Class Representatives have no interests antagonistic to or in conflict with the Settlement Class and have retained experienced and competent counsel to prosecute this matter on behalf of the Settlement Class; (e) questions of law or fact common to Settlement Class Members predominate over any questions affecting only individual members; and (f) a class action and class settlement is superior to other methods available for a fair and efficient resolution of this controversy.
- 5. Class Representatives and Settlement Class Counsel: The Court finds that Plaintiffs will likely satisfy the requirements of Rule 23(e)(2)(A) and are hereby provisionally designated and appointed as the Class Representatives in this Action. The Court provisionally finds that, for settlement purposes only, the Class Representatives are similarly situated to absent Settlement Class Members and therefore typical of the Settlement Class and that they will be adequate Class Representatives. The Court further finds that J. Gerard Stranch, IV of Stranch, Jennings, & Garvey, PLLC will likely satisfy the requirements of Rule 23(e)(2)(A) as experienced and adequate counsel and is hereby provisionally designated as Settlement Class Counsel pursuant to Rule 23(g)(1).
- <u>Preliminary Settlement Approval</u>. The Court hereby preliminarily approves the 6. Settlement, as embodied in the Settlement Agreement, as being fair, reasonable and adequate to the Settlement Class, subject to further consideration at the Final Approval Hearing to be

conducted as described below. Pursuant to Rule 23(e)(1) of the Federal Rules of Civil Procedure, the Parties have shown that the Court will likely be able to approve the Settlement Agreement under Rule 23(e)(2), which requires the Court to consider the following factors in determining whether a proposed settlement is fair, reasonable, and adequate:

- (A) the class representatives and class counsel have adequately represented the class;
- (B) the proposal was negotiated at arm's length;
- (C) the relief provided for the class is adequate, taking into account:
 - (i) the costs, risks, and delay of trial and appeal;
 - (ii) the effectiveness of any proposed method of distributing relief to the class, including the method of processing class-member claims;
 - (iii) the terms of any proposed award of attorney's fees, including timing of payment; and
 - (iv) any agreement required to be identified under Rule 23(e)(3); and
- (D) the proposal treats class members equitably relative to each other.

After considering the benefits provided to the Settlement Class through the Settlement, the specific risks faced by the Settlement Class in prevailing on their claims, the negotiations between the Parties, the effectiveness of the proposed method for distributing Notice and benefits to the Settlement Class, and the proposed manner of allocating benefits to Settlement Class Members, solely for the purposes of preliminary approval, the Court finds: (a) Plaintiffs and Plaintiffs' Counsel have adequately represented the Settlement Class; (b) the Settlement is the result of good faith, arm's length negotiations conducted between experienced counsel; (c) the relief provided is adequate when considering (i) the substantial costs, risks, and delay of continued litigation, (ii) the proposed method for processing Settlement Class Members' claims and distributing relief to eligible claimants is standard in data security class action settlements, which has been found to be effective in these types of settlements, and (iii) the reasonable and standard conditions under which the Parties may terminate the Settlement; and (d) the Settlement treats Settlement Class Members equitably relative to one another.

- 7. Final Approval Hearing. A Final Approval Hearing shall be held at ... m. on , 202, in the United States District Court for the Eastern District of Tennessee, at the Joel W. Solomon Federal Building, U.S. Courthouse, 900 Georgia Avenue, Chattanooga, Tennessee, 37402 or via Zoom or by phone to determine, among other things, whether: (a) this Action should be finally certified as a class action for settlement purposes pursuant to Fed. R. Civ. P. 23(a) and (b)(3); (b) the Settlement should be approved as fair, reasonable, and adequate, and finally approved pursuant to Fed. R. Civ. P. 23(e); (c) this Action should be dismissed with prejudice pursuant to the terms of the Settlement Agreement; (d) Settlement Class Members (who have not timely and validly excluded themselves from the Settlement) should be bound by the releases set forth in the Settlement Agreement; (e) Settlement Class Counsel's motion for attorneys' fees and costs should be approved pursuant to Fed. R. Civ. P. 23(h); and (f) Settlement Class Counsel's motion for Service Awards for the Class Representatives should be approved. Notice of the Settlement and the Final Approval Hearing shall be given to the Settlement Class Members as set forth herein.
- 8. The Court retains jurisdiction to consider all further requests or matters arising out of or connected with the proposed Settlement, may adjourn the Final Approval Hearing without further notice to the Settlement Class Members, and may approve the proposed Settlement with such modifications as the Parties may agree to, if appropriate, without further notice to the Settlement Class Members.
- 9. Retention of Settlement Administrator and Manner of Giving Notice. The Parties are authorized to retain Kroll (the "Settlement Administrator") to supervise and administer the notice procedure in connection with the proposed Settlement as well as the processing of Claims as set forth in the Settlement Agreement and the Notices and Claim Form attached to the

Document 45-1

Settlement Agreement as <u>Exhibits 1–3</u>. Notice of the Settlement and the Final Approval Hearing shall be given as follows:

- a) Within ten days of this Order, Defendant shall provide the Settlement Class List to the Settlement Administrator;
- b) Within thirty days of this Order, the Settlement Administrator shall began distributing Notice to the Settlement Class Members in the manner set forth in the Settlement Agreement; and
- c) Before the Postcard Notice is first mailed, the Settlement Administrator shall establish the Settlement Website as set forth in the Settlement Agreement.
- 10. Approval of Form and Content of Notice. The Court (a) approves, as to form and content, the Claim Form, the Long Form Notice, and the Postcard Notice, attached to the Settlement Agreement as Exhibits 1–3, and (b) finds that the Notice provided to Settlement Class Members as set forth in the Settlement Agreement (i) is the best notice practicable under the circumstances; (ii) constitutes notice that is reasonably calculated, under the circumstances, to apprise the Settlement Class Members of the pendency of the Action, of the effect of the proposed Settlement (including the releases to be provided thereunder), of Class Counsel's request attorneys' fees and costs and Class Representatives' request for Service Awards, of Settlement Class Members' right to object to the Settlement, and of their right to appear at the Final Approval Hearing; (iii) constitutes due, adequate and sufficient notice to all persons entitled to receive notice of the proposed Settlement; and (iv) satisfies the requirements of Rule 23 of the Federal Rules of Civil Procedure, the United States Constitution (including the Due Process Clause), and all other applicable law and rules. The Court further finds that the Notice provided for in the Settlement Agreement is written in plain language, uses simple terminology, and is designed to be readily understandable by Settlement Class Members. The date and time of the Final Approval Hearing shall be included in the Notice before it is distributed.

created a process for Settlement Class Members to claim benefits under the Settlement. The Court preliminarily approves this process and directs the Settlement Administrator to make the Claim

Participation in the Settlement. Settlement Class Counsel and Defendant have

Form or its substantial equivalent available to Settlement Class Members in the manner specified

in the Notice. The Settlement Administrator will be responsible for effectuating the notice and

claims process.

11.

12. Settlement Class Members who wish to submit a Claim Form shall do so in

accordance with the requirements and procedures specified in the Notice and the Claim Form and

must do so no later than fifteen days before the Final Approval Hearing. If a Final Approval Order

and Judgment is entered, all Settlement Class Members who do not submit valid and timely

Request for Exclusion, as set forth in the Settlement Agreement, shall be forever barred from

receiving any Settlement benefit, and will be subject to and bound by the provisions in the

Settlement Agreement, the Release included in that Settlement Agreement, and the Final Approval

Order and Judgment.

13. Class Action Fairness Act Notice. Within ten days after the filing of the Motion

for Preliminary Approval of Class Action Settlement, the Settlement Administrator acting on

behalf of Defendant shall have served or caused to be served a notice of the proposed Settlement

on the appropriate officials in accordance with the requirements under the Class Action Fairness

Act ("CAFA"), 28 U.S.C. § 1715(b).

14. Claims Process and Distribution and Allocation Plan. The Parties have created

a process for assessing and determining the validity and value of claims and a payment

methodology to Settlement Class Members who submit a timely, valid Claim Forms. The Court

preliminarily approves the claims process described in the Settlement Agreement and directs that

15.

the Settlement Administrator effectuate the distribution of Settlement consideration according to the terms of the Settlement Agreement, should the Settlement be finally approved.

from the Settlement Class must mail a written notification of their intent to exclude themselves from the Settlement Class to the Settlement Administrator at the address provided in the Notice, postmarked no later than thirty days before the Final Approval Hearing (the "Opt-Out Deadline").

Exclusion from Class. Any Settlement Class Member who wishes to be excluded

The written notification must include the name of the proceeding, the individual's full name,

current address, personal signature, and must specifically state their desire to be excluded from the

Settlement and from the Settlement Class.

16. Any Settlement Class Member who does not timely and validly exclude themselves

from the Settlement shall be bound by the terms of the Settlement Agreement. If a Final Approval

Order and Judgment is entered, any Settlement Class Member who has not submitted a valid

Request for Exclusion from the Settlement Class shall be bound by all proceedings, orders, and

judgments in this matter, including but not limited to the Release set forth in the Final Approval

Order and Judgment, including Settlement Class Members who have previously initiated or who

subsequently initiate any litigation against any or all of the Released Parties relating to the

Released Claims. All Settlement Class Members who submit valid and timely Requests for

Exclusion from the Settlement Class shall not be entitled to receive any benefits of the Settlement.

17. **Objections and Appearances**. No Settlement Class Member shall be heard, and

no papers, briefs, pleadings, or other documents submitted by any Settlement Class Member shall

be received and considered by the Court, unless the objection is mailed to Settlement Class

Counsel and counsel for Defendant or filed with the Clerk of Court and served concurrently on

Class Counsel and counsel for Defendant no later than thirty days before the Final Approval

o Document 45-1 PageID #: 351 Hearing (the "Objection Deadline") as specified in the Notice and Paragraph 90 of the Settlement Agreement. For an objection to be considered by the Court, the objection must also include all the information set forth in Section VIII of the Settlement Agreement. Any Settlement Class Member who fails to comply with the provisions in Section VIII of the Settlement Agreement, and especially paragraphs 85 and 86, may waive and forfeit any and all rights they may have to object, and shall be bound by all the terms of the Settlement Agreement, this Order, and by all proceedings, orders, and judgments in this matter, including, but not limited to, the release in the Settlement Agreement if a Final Approval Order and Judgment is entered. If a Final Approval Order and Judgment is entered, any Settlement Class Member who fails to object in the manner prescribed herein shall be deemed to have waived their objections and shall be forever barred from making any such objections in this Action or in any other proceeding or from challenging or opposing, or seeking to reverse, vacate, or modify any approval of the Settlement Agreement, the motion for Service Awards, or Class Counsel's motion for attorneys' fees and costs.

- 18. <u>Termination of Settlement</u>. This Order shall become null and void and shall be without prejudice to the rights of the Parties, all of whom shall be restored to their respective positions existing as of the date of the execution of the Settlement Agreement, if the Settlement is not finally approved by the Court or is terminated in accordance with the Settlement Agreement. In such event, the Settlement and Settlement Agreement shall become null and void and be of no further force and effect, and neither the Settlement Agreement nor the Court's orders, including this Order, relating to the Settlement shall be used or referred to for any purpose whatsoever.
- 19. <u>Use of Order</u>. This Order shall be of no force or effect if a Final Approval Order and Judgment is not entered or there is no Effective Date and shall not be construed or used as an admission, concession, or declaration by or against Defendant of any fault, wrongdoing, breach,

liability, or the certifiability of any class. Nor shall this Order be construed or used as an admission, concession, or declaration by or against the Settlement Class Representatives or any other Settlement Class Member that his or her claim lacks merit or that the relief requested is inappropriate, improper, unavailable, or as a waiver by any Party of any defense or claim he, she, or it may have in this litigation or in any other lawsuit.

- 20. Stay of Proceedings and Temporary Injunction. Until otherwise ordered by the Court, the Court stays all proceedings in the Action other than proceedings necessary to carry out or enforce the terms and conditions of the Settlement Agreement. Pending final determination of whether the Settlement should be approved, the Court bars and enjoins Plaintiff, and all other members of the Settlement Class, from commencing or prosecuting any and all of the Released Claims against the Released Entities.
- 21. The Court retains jurisdiction to consider all further applications arising out of or connected with the proposed Settlement.
- 22. <u>Summary of Deadlines</u>. The preliminarily approved Settlement shall be administered according to its terms pending the Final Approval Hearing. Deadlines arising under the Settlement Agreement and this Order include but are not limited to:

Event	Date
Settlement Administrator to Provide CAFA Notice	No later than 10 days after Plaintiff's
Required by 28 U.S.C. § 1715(b)	Motion for Preliminary Approval is
	filed with the Court
Defendant to Provide Contact Information for	Within 10 days after Entry of
Settlement Class Members to Settlement	Preliminary Approval Order
Administrator	
Notice Program Commences	30 days after entry of Preliminary
	Approval Order
Postmark Deadline for Request for Exclusion ("Opt-	30 days before the Final Approval
Out") or Objections	Hearing
Postmark/Filing Deadline to Submit Claims	15 days before the Final Approval
_	Hearing

Deadline for Plaintiff to file Motion for Final	No later than 45 days prior to the Final
Approval of the Settlement Agreement, inclusive of	Approval Hearing
request for attorneys' fees and Service Awards.	-
Final Approval Hearing	[DATE, TIME, and LOCATION]
That Approval Hearing	[DATE, TIME, and ECCATION]

IT IS SO ORDERED this day of	of, 202
	Hon. Judge Curtis L. Collier

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