## IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

EDWARD SMITH and CAROL SMITH, Individually and on behalf of those similarly situated, Civil Action No.:

Plaintiffs,

JURY TRIAL DEMANDED

v.

RADIAN SETTLEMENT SERVICES, INC., and SHAWN P. MURPHY,

Defendants.

## **CLASS ACTION COMPLAINT**

Edward Smith and Carol Smith (the "Smiths"), by and through their undersigned counsel, Individually and on behalf of those similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure, state:

### STATEMENT OF THE CASE

1. This case is about Defendant Radian Settlement Services Inc.'s practice of charging and collecting notary fees that exceed the fees a notary public may charge under applicable State law.

#### **JURISDICTION AND VENUE**

- 2. Edward Smith is a resident of Berwick, Pennsylvania.
- 3. Carol Smith is a resident of Berwick, Pennsylvania.
- 4. Radian Settlement Services, Inc. ("Radian Settlement") is a Pennsylvania corporation, and its registered office is located at Corporation Service Company, 2595 Interstate Drive, Suite 103, Harrisburg, Pennsylvania 17110.
- 5. On information and belief, Shawn P. Murphy ("Murphy") is Chief Executive Officer of Radian Settlement and upon information and belief a resident of Chagrin Falls, Ohio.

- 6. This Court has subject matter jurisdiction over this matter pursuant to 28 U.S.C. § 1332(d)(2)(A), in that this is a "civil action in which the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs, and is a class action in which . . . any member of a class of Plaintiff is a citizen of a State different from any Defendant." *Id.*, 28 U.S.C. § 1367.
- 7. This Court has original jurisdiction over this action under the Class Action Fairness Act of 2005 ("CAFA"), 28 U.S.C. § 1332(d) because: (a) the amount in controversy exceeds \$5,000,000, exclusive of interest and costs; (b) the proposed Class consists of more than 100 Class members; (c) it is a class action in which any member of a class of plaintiffs is a citizen of a State different from that of defendant; and (d) none of the exceptions under the subsection apply to this action.
- 8. This Court has supplemental jurisdiction over the violation of 57 Pa.C.S. § 301, et seq., 73 Pa.C.S. § 201-1, et seq., and claims of unjust enrichment as well as any other state statutory and common law claims pursuant to 28 U.S.C. § 1367 (supplemental jurisdiction over pendant state law claims).
- 9. This Court has both general and specific personal jurisdiction over Radian Settlement and Murphy ("Defendants") because the Defendants have conducted and continue to conduct substantial business in the State of Pennsylvania and Columbia County.
- 10. Venue is proper in the United States District Court for the Middle District of Pennsylvania pursuant to 28 U.S.C. § 1391(b) because a substantial part of the events giving rise to the claims alleged herein occurred within this judicial district and Defendants conduct substantial business within this judicial district.

#### STATUTORY FRAMEWORK

11. The Pennsylvania Department of State appoints and commissions individuals to

serve as notaries public throughout the Commonwealth of Pennsylvania.

- 12. Each notary public must take an official oath of office to faithfully perform the duties of the office under the laws of the Commonwealth of Pennsylvania.
- 13. Each notary public must keep a journal on a tangible medium or an electronic format of that person's notarial acts, and the journal must include the date and time of the notarial act, a description of the type of notarial act, and the fee charged by the notary public.
- 14. Notaries public in Pennsylvania are governed by the Revised Uniform Law on Notarial Acts (RULNA), 57 Pa.C.S.A. 300, et seq., and applicable State Regulations, and the fee charged for performing notarial acts may not exceed the fees authorized by 4 Pa. Code § 161.1.
- 15. A notary public in Pennsylvania may not charge more than \$5.00 for notarizing all signatures executing an affidavit (no matter how many signatures); \$5.00 for notarizing a signature executing a certificate or verification; and \$5.00 for notarizing a signature executing an acknowledgment and \$2.00 for notarizing each additional name in executing acknowledgments.
- 16. There is a presumption that the fee for a notary public is the property of the notary public and shall not belong to or be received by the entity that employs the notary public unless mutually agreed by the notary public and the employer.
- 17. A notary's employer is liable for damages if the notary was acting within the scope of the notary's employment or agency and the employer consented to the notary's actions.

### FACTUAL BACKGROUND

18. On or about September 12, 2022, the Smiths refinanced their mortgage secured by residential real estate in Pennsylvania at 222 Duval Street Berwick, Pennsylvania 18603. As part of the closing on the residential real estate loan, they were given a Closing Disclosure that itemized the closing costs associated with the real estate mortgage. The Loan Costs in the Closing Disclosure at line 5 in section B designated Services Borrower Did Not Shop For shows

that Radian Settlement charged the Smiths \$225 as a notary fee and the Smiths paid the fee.

- 19. A Closing Disclosure is a form issued by the Consumer Financial Protection Board, created by the Frank-Dodd Wall Street Reform and Consumer Protection Act, 12 U.S.C. §5301, *et seq.*, and is mandated for use in all closed-end consumer credit transactions secured by real property, including purchase money loans, refinances, and loans secured by 25 acres or less.
- 20. On information and belief, the only notarial service performed by Radian Settlement's notary public was the acknowledgment of the Smiths' signature on the mortgage and signature affidavit. A signature affidavit is a form that allows anyone to compare a person's notarized signature to that person's signatures appearing in the closing documents. No other signature in the closing documents is notarized. This is typical of residential mortgages involving a single purchaser or borrower. For residential purchase mortgages involving two purchasers or borrowers, the notary public typically notarizes the signature of the borrowers on the mortgage and signature affidavit.
- 21. On information and belief, the only notarial service performed by Radian Settlement's notary public at the closing of a residential real estate purchase is the acknowledgment of the buyer's signature on the mortgage and signature affidavit. No other signature in the closing documents of a residential real estate purchase is notarized. This is typical of residential real estate purchases involving one buyer. For residential mortgage purchases and refinances involving two buyers, the notary public typically notarizes the signature of the buyers on the mortgage and signature affidavit.
- 22. On information and belief, Radian Settlement established a company policy of overcharging, collecting, and receiving fees for notary public services in excess of the fees fixed by the Secretary of the Commonwealth of Pennsylvania.
  - 23. On information and belief, at all times material hereto, Murphy acted on his own

behalf and as Chief Executive Officer or other corporate officer of Radian Settlement in actively participating in the wrongful injury producing conduct, by acting as a notary public and acting on the policies and collecting the charges and/or fees complained of by Plaintiffs as herein set forth.

- 24. The inflated \$225 notary fee in the Closing Disclosure that the Smiths received was a misrepresentation by Defendants.
- 25. Residential mortgage lenders require the borrower or purchaser to use the services of a notary public in connection with the settlement of the mortgage loan.
- 26. A reasonable consumer inherently expects fees for settlement services listed in a Closing Disclosure to be bona fide and proper in amount.
- 27. The Smiths' mortgage lender required them to use, and the Smiths had no choice but to use, the services of a notary public in connection with the settlement of their residential mortgage loan.
- 28. Defendants by their conduct lead the Smiths to assume the \$225 notary fee was bona fide and proper.
- 29. Plaintiffs and members of the class relied on Defendants to, and assumed Defendants would, follow Pennsylvania law in providing notarial services.
- 30. A notary public acknowledged The Smiths' signature in connection with the settlement of his residential mortgage loan.
- 31. The Smiths paid the \$225 notary fee without objection and thereby relied on Defendants' misrepresentation.
- 32. The Smiths' reliance on Defendants to follow Pennsylvania law and on Defendants' misrepresentation was justified.
- 33. Defendants knew or should have known the correct notary charges for signature acknowledgment.

- 34. Because a notary public is statutorily barred from charging more than \$5.00 for notarizing a signature, Radian Settlement and its notary public violated the statute by overcharging the Smiths, at a minimum, by \$205.
- 35. Radian Settlement is liable under respondent superior and under statutory authority because the notary public notarized the signatures in the scope of the notary public's employment with Radian Settlement during the closing of the Smiths' loan. Radian Settlement knew of the overcharge as it set the notary fee and collected the notary fee. This overcharge is typical of the overcharge of all of Radian Settlement's notaries public.
- 36. The Smiths estimate that, at a minimum, Radian Settlement overcharged buyers of residential real estate by at least \$215 in transactions involving one borrower or buyer and by at least \$205 in those involving two borrowers or buyers.
- 37. Upon information and belief, there was no mutual agreement between Radian Settlement and any of the notaries public employed by Radian Settlement that the fees for notary public were fees belonging to or to be received by Radian Settlement. Therefore, *all* notary fees collected by Radian Settlement were illegal overcharges.
- 38. Defendants have directly benefitted from the intentional overcharge at closings as they received more money from Plaintiffs and the Class than was statutorily authorized.

### **CLASS ACTION ALLEGATIONS**

- 39. Plaintiffs bring this action on behalf of themselves, and all others similarly situated, pursuant to Rule 23(a), 23(b)(2), and 23(b)(3), and 23(c)(4) of the Federal Rules of Civil Procedure.
  - 40. Plaintiffs seek to represent a plaintiff class of:

All persons who purchased, sold or refinanced residential real estate in the State of Pennsylvania within, at a minimum, six years prior to and including the date of filing of this complaint and who were charged by Radian Settlement and paid notary fees to Radian Settlement in connection with such purchase, sale or refinance that were in excess of the fees fixed by the Secretary of the Commonwealth of Pennsylvania ("Class").

- 41. The following people are excluded from the Class: (a) any judge or magistrate presiding over this action and members of their families; (b) Radian Settlement, Radian Settlement's parents, subsidiaries, successors, predecessors, affiliates, and any entity in which Radian Settlement or its parents have a controlling interest and their current or former employees, officers, and directors; (c) members of the family of Murphy, (d) persons who properly execute and file a timely request for exclusion from the Class; (e) persons whose claims in this matter have been finally adjudicated on the merits or otherwise released; (f) counsel for Plaintiffs and members of the Class and counsel for Radian Settlement and Murphy, and (g) the legal representatives, successors, and assigns of any such excluded persons.
- 42. Plaintiffs satisfy the numerosity, commonality, typicality, adequacy, and predominance prerequisites for suing as representative parties pursuant to Rule 23 of the Federal Rules of Civil Procedure.
- 43. **Numerosity**. On information and belief, the Class consists of many thousands of people who are so numerous that it is impractical to join them all in this case. Furthermore, the relatively small amount of damage suffered by each Class member makes filing separate suits by each member economically unfeasible.
- 44. Members of the Class can be easily identified through Radian Settlement's records, and objective criteria permitting self-identification in response to notice, and notice can be provided through techniques similar to those customarily used in other unjust enrichment claims, statutory violations, unlawful trade practices, and class action controversies.
  - 45. **Typicality**: Plaintiffs' claims are typical of the claims of other members of the

Class in that Plaintiffs and the Class members sustained damages that all arise out of Radian Settlement's contracts, agreements, wrongful conduct and misrepresentations, and unlawful practices, and Plaintiffs and the Class members sustained similar injuries and damages as a result of Radian Settlement's uniform illegal conduct.

- 46. **Adequate Representation**: Plaintiffs are similarly situated to the members of the Class and will fairly and adequately represent all members of the Class. Plaintiffs do not have a relationship with Radian Settlement or Murphy other than as an adverse party in this case.
- 47. Proposed counsel for the proposed Class, Jonathan F. Andres of Jonathan F. Andres, P.C. and D. Aaron Rihn of Robert Peirce & Associates, P.C. are experienced and knowledgeable about this type of litigation and will fairly and adequately represent the interest of the proposed Class.
- 48. No unusual difficulties are anticipated in the management of this action and the Class as a class action.
- 49. **Commonality and Predominance**. There are numerous questions of law and facts common to the members of the proposed Class, and these questions predominate over any questions of law or facts that may affect individual members of the Class.
- 50. The claims raised by Plaintiffs are typical of those of the other members of the Class.
- 51. Common questions of law and facts applicable to the Class include, but are not necessarily limited to, the following:
  - a. Whether Defendants routinely overcharged the Class members for notarial services;
  - b. Whether Defendants' conduct and overcharge constitutes a violation of the notary public law;

- c. Whether Radian Settlement collected, took, or received monies in Radian Settlement's possession and belonging to Plaintiffs and the Class and wrongfully converted such monies to its own use and benefit;
- d. Whether the overcharge amounts to unjust enrichment of Radian Settlement;
- e. Whether Plaintiffs and the Class justifiably relied on Defendants' conduct or representation;
- f. Whether Plaintiffs and the Class were damaged as a proximate cause or result of Defendants' conduct;
- g. Whether Plaintiffs and the Class are entitled to rescission, restitution, or other relief;
- h. Whether Defendants' conduct and overcharge constitutes deceptive conduct which creates a likelihood of confusion or of misunderstanding;
- i. Whether any Defendant acted with malice and/or reckless disregard for the law and rights of Plaintiffs and the Class necessary for treble damages; and,
- j. Whether Plaintiffs and the Class are entitled to any such further relief as the Court deems appropriate.
- 52. **Superiority**. A class action is superior to other available methods for the fair and efficient resolution of this controversy as joinder of all parties in impracticable. A class action is superior to individual litigation because: (a) the amount of damages available to individual plaintiffs are insufficient to make litigation addressing Radian Settlement's conduct economically feasible in the absence of the class action procedure; (b) individualized litigation would present a potential for inconsistent or contradictory judgments and increases the delay and expense to all parties and the court system; and (c) the class action device presents far fewer management difficulties and provides the benefits of a single adjudication, economies of scale,

and comprehensive supervision by a single court.

- 53. In addition, class certification is appropriate under Rule 23(b)(1) or (b)(2) because: (a) the prosecution of separate actions by the individual members of the proposed Class would create a risk of inconsistent or varying adjudication which would establish incompatible standards of conduct for Radian Settlement; (b) the prosecution of separate actions by individual Class members would create a risk of adjudications with respect to them which would, as a practical matter, be dispositive of the interests of other Class members not parties to the adjudications, or substantially impair or impede their ability to protect their interests; and (c) Radian Settlement has acted or refused to act on grounds that apply generally to the proposed Class, thereby making final injunctive relief or declaratory relief described herein appropriate with respect to the proposed Class as a whole.
- 54. The damages suffered by the individual Class members will likely be relatively small, especially given the burden and expense of individual prosecution of the complex litigation necessitated by Radian Settlement's actions. Thus, it would be virtually impossible for the individual Class members to obtain effective relief from Radian Settlement's misconduct. Even if Class members could sustain such individual litigation it still would not be preferable to a class action because individual litigation would increase the delay and expense to all parties due to the complex legal and factual controversies presented in this complaint. By contrast, a class action presents far fewer management difficulties and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single court. Economies of time, effort and expense will be fostered and uniformity of decisions ensured.
- 55. On information and belief, based on publicly available information, Plaintiffs allege that the total amount in controversy exclusive of fees, costs, and interest, based on the estimated number of real estate purchases by members of the Class during the proposed Class

period, exceeds \$5,000,000.

## COUNT I

## VIOLATION OF PENNSYLVANIA'S REVISED UNIFORM LAW ON NOTARIAL ACTS (RULNA 57 PA.C.S. § 301, et seq.)

- 56. Plaintiffs incorporate by reference all allegations in the Complaint.
- 57. Under Pennsylvania law, persons are prohibited from charging more than \$5.00 for notarizing a signature.
- 58. By charging a fee for notarial acts higher than the statutory maximum, Radian Settlement has violated 57 Pa.C.S.A. 329.1 and 4 Pa. Code 161.1. Radian Settlement therefore is liable for damages to all members of the Class to whom the company charged excessive fees.
- 59. By personally and actively participating in the company policy of charging a fee for notary public service higher than the statutory maximum, Murphy has violated the statute and regulation. Murphy therefore is individually liable for damages to all members of the Class to whom he participated with Radian Settlement in charging excessive fees.
- 60. The conduct of Defendants was willful, wanton, malicious, and done with a reckless disregard for the rights of Plaintiffs and the Members of the Class.

WHEREFORE, Plaintiffs Edward Smith and Carol Smith, individually and on behalf of each member of the proposed Class, prays the Court grants the following relief:

- a. Enter an order certifying this action as a class action consisting of all persons who purchased, sold or refinanced the purchase of residential real estate in Pennsylvania and were overcharged for notarial services by Defendants from six years before this complaint was filed to the date of judgment;
- b. Enter an order appointing Plaintiffs as representatives of the Class and appointing Jonathan Andres of Jonathan F. Andres, P.C. and D. Aaron Rihn of Robert Peirce & Associates, P.C. counsel for

the Class;

- c. Enter judgment and award of actual damages incurred by Plaintiffs and the Members of the Class they seek to represent as a result of the wrongful acts complained of, including an award to Plaintiffs for their time and effort in the prosecution of this case, along with pre-judgment and post-judgment interest at the maximum rate allowed by law against Radian Settlement and Murphy, jointly and severally;
- d. Enter judgment and award of punitive damages to Plaintiffs and the Members of the Class they seek to represent; and,
- e. Award Plaintiffs reimbursement of costs and expenses incurred in pursuing this civil action, require Defendants to pay the costs and expenses of Class notice and claim administration, and grant such further relief as the Court may find proper under the premises.

## COUNT II UNJUST ENRICHMENT

- 61. Plaintiffs incorporate by reference all allegations in the Complaint.
- 62. Defendants were or should have been aware of the statutory limitation on notary fees.
- 63. Defendants knew that persons who purchased, sold or refinanced the purchase of residential real estate in Pennsylvania were not generally aware of the statutory limitations on notarial fees.
- 64. Defendants took advantage of the ignorance of such persons and overcharged them for services.
- 65. Radian Settlement was unjustly enriched by collecting more money for its services and services of notaries public it employed than was statutorily entitled. Radian Settlement's unjust collection of excessive fees should be returned to Plaintiffs and the Class

members.

66. Murphy personally and actively participated in the establishment of a company policy of charging a fee for notary public service higher than the statutory maximum and, therefore, he is individually liable for damages to all members of the Class caused by Radian Settlement's unjust collection of excessive fees that should be returned to Plaintiffs and the Class members.

WHEREFORE, Plaintiffs Edward Smith and Carol Smith, individually and on behalf of each member of the proposed Class, pray the Court grants the following relief:

- a. Enter an order certifying this action as a class action consisting of all persons who purchased, sold or refinanced the purchase of residential real estate in Pennsylvania and were overcharged for notarial services by Defendants from six years before this complaint was filed to the date of judgment;
- b. Enter an order appointing Plaintiffs as representatives of the Class and appointing Jonathan Andres of Jonathan F. Andres, P.C. and D. Aaron Rihn of Robert Peirce & Associates, P.C. counsel for the Class;
- c. Enter judgment and award of actual damages incurred by Plaintiffs and the Members of the Class they seek to represent as a result of the wrongful acts complained of, including an award to Plaintiffs for their time and effort in the prosecution of this case, along with pre-judgment and post-judgment interest at the maximum rate allowed by law against Radian Settlement and Murphy, jointly and severally;
- d. Enter judgment and award of punitive damages to Plaintiffs and the Members of the Class they seek to represent; and
- e. Award Plaintiffs reimbursement of costs and expenses incurred in pursuing this civil action, require Defendants to pay the costs and expenses of Class notice and claim administration, and grant such further relief as the Court may find proper under the premises.

## **COUNT III**

# VIOLATION OF PENNSYLVANIA'S UNFAIR TRADE PRACTICES AND CONSUMER PROTECTION LAW (UTPCPL 73 PA.C.S.A. 201-1 et seq.)

- 67. Plaintiffs incorporate by reference all allegations in the Complaint.
- 68. The overcharging of notarial fees is a deceptive act or practice in the conduct of trade or commerce, as those terms are used and defined in the Pennsylvania Unfair Trade Practices and Consumer Protection Law ("Consumer Protection Law"), 73 Pa.C.S. § 201-1, et seq.
- 69. Radian Settlement engaged in fraudulent or deceptive conduct which created a likelihood of confusion or of misunderstanding that includes and/or may include, but is not necessarily limited to, the following:
  - a. Charging and collecting a fee disclosed as Notary Fee for service(s) not identified in the notarial services listed in 4 Pa. Code § 161.1;
  - b. Failing to disclose if the fee charged and disclosed as a Notary Fee was for services or activities not listed in 4 Pa. Code § 161.1;
  - c. Failing to itemize and charge separately for services or activities not listed in 4 Pa. Code § 161.1;
  - d. Charging and collecting a fee for notarizing a signature without mutual agreement between the notary public notarizing such signature and Radian Settlement that the fee did not belong to the notary public; and,
  - e. Charging and collecting a fee for notarizing a signature when Radian Settlement did not employ the notary public who notarized the signature.
- 70. Radian Settlement violated the Consumer Protection Law by charging Plaintiffs and the members of the Class excessive notary fees during the purchase, sale or refinance of

residential real estate in Pennsylvania.

- 71. By personally and actively participating in the establishment by Radian Settlement of a company policy of charging a fee for notary public service higher than the statutory maximum and the fraudulent or deceptive conduct alleged herein, Murphy has violated the Consumer Protection Law. Therefore, Murphy is individually liable for damages to all members of the Class to whom he participated with Radian Settlement in charging excessive fees.
  - 72. Plaintiffs and each Member of the Class have thereby been damaged.
- 73. As a result of Defendants' deceptive acts, Plaintiffs and the Members of the Class are entitled to reimbursement of the overcharges.
- 74. The conduct of Defendants was willful, wanton, malicious, and done with a reckless disregard for the rights of Plaintiffs and the Members of the Class.

WHEREFORE, Plaintiffs Edward Smith and Carol Smith, individually and on behalf of each member of the proposed Class, pray the Court grant the following relief:

- a. Enter an order certifying this action as a class action consisting of all persons who purchased, sold or refinanced the purchase of residential real estate in Pennsylvania and were overcharged for notarial services by Defendants from six years before this complaint was filed to the date of judgment;
- b. Enter an order appointing Plaintiffs as representatives of the Class and appointing Jonathan Andres of Jonathan F. Andres, P.C. and D. Aaron Rihn of Robert Peirce & Associates, P.C. counsel for the Class;
- c. Enter judgment and award of actual damages incurred by Plaintiffs and the Members of the Class they seek to represent as a result of the wrongful acts complained of, including an award to Plaintiffs for their time and effort in the prosecution of this case, along with pre-judgment and post-judgment interest at the maximum rate allowed by law against Radian Settlement and Murphy, jointly and

severally;

- d. Enter a judgment in favor of Plaintiffs and the members of the Class for treble damages in the sum of three times the amount of the notarial overcharges against Radian Settlement and Murphy, jointly and severally;
- e. Award Class counsel reasonable attorney's fees and reimbursement of all costs and expenses in pursuing this civil action, require Defendants to pay the costs and expenses of Class notice and claim administration, and grant such further relief as the Court may find proper under the premises.

## **JURY DEMAND**

Plaintiffs hereby demand a trial by jury on all issues so triable.

**Dated**: October 4, 2023 Respectfully submitted,

/s/ D. Aaron Rihn

D. Aaron Rihn, Esquire PA Bar ID No.: 85752 ROBERT PEIRCE & ASSOCIATES, P.C.

707 Grant Street, Suite 125 Pittsburgh, PA 15219

Tel: 412-281-7229 Fax: 412-281-4229

arihn@peircelaw.com

Jonathan F. Andres Esquire (*pro hac* pending) JONATHAN F. ANDRES P.C. 1127 Hoot Owl Rd. St. Louis, MO 63005 Tel: 636-633-1208

andres@andreslawpc.com

Counsel for Plaintiffs

## **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Class Action Claims Radian Settlement Services Notary Fees Exceed Pennsylvania Maximum</u>