IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF MICHIGAN SOUTHERN DIVISION

MICHAEL T. SKERJANCE On Behalf of Himself and All Others Similarly Situated,

Plaintiff

PROPOSED CLASS ACTION

Case No. Hon. Magistrate Judge:

v.

ENERSON LAW, LLC and CACH, LLC

Defendant.

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

COMES NOW the Plaintiff, **MICHAEL T. SKERJANCE** (Hereinafter termed "Plaintiff" or "SKERJANCE"), on behalf of themselves and all others similarly situated, and by way of this Class Action Complaint against Defendant **ENERSON LAW, LLC** ("Enerson") and **CACH, LLC** ("CACH") and state:

I. PRELIMINARY STATEMENT

1. Plaintiff, on behalf of herself and all others similarly situated, and demanding a trial by jury, brings this action for the illegal practices of the Defendants who, *inter alia*, used false, deceptive, misleading, unconscionable, and other illegal practices, in connection with their attempts to collect an alleged debt from the Plaintiff and others.

2. Defendants are filing debt collection lawsuits and threatening Michigan residents with lawsuits and threats of lawsuits throughout Michigan based upon SallieMae debt they don't

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 2 of 17 Pg ID 2

own, have not been assigned, are not in the chain of title to prove ownership or have standing to sue upon. Defendants own lawsuits don't allege ownership or transfer of ownership to them. See **Exhibit 1**.

3. The Plaintiff alleges that Defendants' collection practices violate the Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692, *et seq.* ("FDCPA") and The Regulation of Michigan Collection Practices Act (RCPA), codified at MCL 445.251 et seq.

4. Such violative collection practices include, *inter alia*, sending consumers written communications that:

- (a) Make false, deceptive, and misleading representations that Defendants are allowed and permitted to sue Michigan Residents based upon student loan debt they have no standing to sue upon. Examples of the debt assignments that have no chain of title from the original creditor are at Exhibit 2; and
- (b) Collecting and attempting to collect a debt based upon a note not assigned or sold to Defendants. See Examples at Exhibit 1 and Exhibit 2.
- (c) The class members include all Michigan consumers that received a letter or a lawsuit from Defendants in the form of <u>Exhibit 1</u> and/or were sued and/or sued which resulted in a judgment based upon student loan debt not owned by or assigned to Defendants or that Defendants had the no right to collect upon. See <u>Exhibit 3</u> for the type of promissory notes Defendants are suing upon with no standing.
- (d) Michigan residents are being forced or threatened into payment plans with Defendants on debts Defendants have not proof or ownership or assignment to act or sue upon.

-2-

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 3 of 17 Pg ID 3

5. The FDCPA regulates the behavior of collection agencies attempting to collect a debt on behalf of another. The United States Congress has found abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors, and has determined that abusive debt collection practices contribute to a number of personal bankruptcies, marital instability, loss of jobs, and invasions of individual privacy. Congress enacted the FDCPA to eliminate abusive debt collection practices by debt collectors, to ensure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote uniform State action to protect consumers against debt collection abuses. 15 U.S.C. § 1692(a) - (e).

6. The FDCPA is a strict liability statute, which provides for actual or statutory damages upon the showing of one violation. The Sixth Circuit has held that whether a debt collector's conduct violates the FDCPA should be judged from the standpoint of the "least sophisticated consumer." *Harvey v. Great Seneca Fin. Corp.*, 453 F.3d 324, 329 (6th Cir. 2006). This standard ensures "that the FDCPA protects all consumers, the gullible as well as the shrewd." *Kistner v. Law Offices of Michael P. Margelefsky, LLC.*, 518 F.3d 433, 438 (6th Cir. 2008).

7. To prohibit deceptive practices, the FDCPA, at 15 U.S.C. § 1692e, outlaws the use of false, deceptive, and misleading collection letters and names a non-exhaustive list of certain *per se* violations of false and deceptive collection conduct. 15 U.S.C. § 1692e (1)-(16). Among these *per se* violations prohibited by that section are: false representations concerning the character, amount, or legal status of any debt, 15 U.S.C. §1692e(2)(A); and the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer, 15 U.S.C. § 1692e(10).

-3-

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 4 of 17 Pg ID 4

8. To prohibit unconscionable and unfair practices, the FDCPA at 15 U.S.C. § 1692f, outlaws the use of unfair or unconscionable means to collect or attempt to collect any debt and names a non-exhaustive list of certain *per se* violations of unconscionable and unfair collection conduct. 15 U.S.C. §§ 1692f (1)-(8). Included among the *per se* violations prohibited in this section are the collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly permitted by law, 15 U.S.C. § 1692f (1).

9. The RCPA, like the FDCPA, prohibits debt collectors from using deceptive, coercive, threatening, abusive, and other repugnant practices for collecting a consumer debt. *McKeown v. Mary Jane M. Elliott P.C.*, No. 07-12016-BC, 2007 WL 4326825, at *5 (E.D. Mich. Dec. 10, 2007 (citing *Hubbard v. Nat'l Bond and Collection Assocs., Inc.,* 126 B.R. 422, 426 (D.Del.1991)) held that "§ 445.252(e) applies to Defendant, its analysis is similar to that under § 1692e of the FDCPA, both of which bar misleading and deceptive communications... In light of the similarity between 15 U.S.C. § 1692e and these causes of action, it appears appropriate to view Plaintiff's claims under the same "least sophisticated consumer" standard.

10. The Plaintiff, on behalf of himself and all others similarly situated, seeks statutory damages, actual damages, attorney fees, costs, and all other relief, equitable or legal in nature, as deemed appropriate by this Court given how Plaintiff and class members are damaged in being sued by debt collectors with no standing to sue upon the alleged student debt in violation of the FDCPA, RCPA, and all other common law or statutory regimes.

11. This case involves an obligation, or an alleged obligation, primarily for personal, family, or household purposes, and arising from a transaction or alleged transaction. The Regulation of Collection Practices Act, (RCPA) codified at MCL 445.251 et seq., deals with debt collection practices by "regulated persons" in the State of Michigan. The RCPA applies to debt

-4-

collectors, banks, and a range of other creditors.

II. PARTIES

12. Plaintiff Skerjance is a natural person and consumer and resided in the City of

Royal Oak, County of Oakland, and State of Michigan.

13. At all times relevant to this complaint, ENERSON LAW, LLC ("ENERSON") is a

debt collector law firm engaged in the business of using the mails and telephone to collect

consumer debts originally owed to others under the FDCPA located in the State of Wisconsin with

a satellite office at Bingham Farms in Oakland County. Their website states:

What is Enerson Law?

We are a law firm hired by SquareTwo Financial and its subsidiaries to attempt to resolve your consumer or commercial debt. We want to work with you to create a payment solution that is appropriate for your unique financial situation. If you have received a letter or phone call from our office, we invite you to contact us today so we can try to help you resolve your account. **Please see Exhibit 4**

14. CACH is a debt collector and debt buyer located in an address of 4340 S.

Monaco, 2nd FL, City of Denver, State of Colorado, and is a debt collector that purports to

purchase default student loan debt prior to having Enerson Law prosecute lawsuits based upon

the student loan debt similar to the Sallie Mae debt at **Exhibit 3**. The Enerson Law website

identifies who CACH is:

What is CACH or CACV of Colorado

CACH, LLC, CACV of Colorado, LLC or one of SquareTwo Financial's other subsidiaries, now owns your debt. This subsidiary has purchased your debt from your prior creditor. In other words, your account is no longer owed to your prior creditor. You are still responsible for your debt, but now you owe the subsidiary the money needed to resolve your unsettled financial obligation.

Please see Exhibit 4

III. JURISDICTION & VENUE

15. Jurisdiction arises under 15 U.S.C. § 1692k (d) and 28 U.S.C. §§ 1331, 1337.

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 6 of 17 Pg ID 6

Supplemental jurisdiction for Plaintiff's state law claims arise under 28 U.S.C. § 1367. Supplemental jurisdiction for Plaintiff's state law claims arise under 28 U.S.C. § 1367. *Baltierra v. Orlans Associates PC*, No. 15-cv-10008 (E.D. Mich. Oct. 7, 2015).

16. The factual basis of the RCPA claim is the same as the factual basis of the FDCPA claim and this district court has "supplemental jurisdiction over all other claims that are so related to the claims in the action within such original jurisdiction that they form part of the same case or controversy under Article III of the United States Constitution. 28 U.S.C. § 1367(a). Declaratory relief is available pursuant to under 28 U.S.C. §§ 2201, 2202. Supplemental jurisdiction for Plaintiff's state law claims arise under 28 U.S.C. § 1367.

17. Venue is appropriate in this federal district pursuant to 28 U.S.C. §1391(b) because a substantial part of the events giving rise to Plaintiff's claims occurred within this federal judicial district, and because each of the Defendants are subject to personal jurisdiction in the State of Michigan at the time this action is commenced.

IV. FACTS CONCERNING PLAINTIFF

18. Plaintiff allegedly incurred a financial obligation to SallieMae based upon a promissory note that was unsigned by Mr. Skerjance on June 26, 2006. <u>Please see Exhibit 3</u>.

19. Plaintiff did not owe the debt or sign up for the obligation. At some point after Plaintiff's alleged default, Plaintiff received letters from CACH through attorney law offices.

20. The alleged Obligation is a "debt" as defined by 15 U.S.C. §1692a (5).

21. The alleged Obligation is a "claim" or "debt" as defined by MCL 445.251(a).

22. Plaintiff is, at all times relevant to this lawsuit, a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).

23. Plaintiff is, at all times relevant to this complaint, a "consumer" or "debtor" as that

-6-

term is defined by MCL 445.251(d).

24. The Application for the promissory notes at **Exhibit 3** both stated that the loan was

from the creditor, SallieMae:

Signature Stude	ent Loan [®]		SallieMa	Academic Yea
Application and Promissory N For Loss Applications Received	ote		Education Tru	
			XS	9009050000
Section A: Borrower Information		is section.		
	Less Nems and Suffix skerjance	First Name michael		MI t
Permanent Address (No P.O. Bonos) 1 1 200	P. 4	City		The I was a state

25. The address of SallieMae is in Gainesville, State of Florida and listed on the bottom

of the Applications:

comply with all applicable loan policies and provisions; a	re Student Loan; that the Total Certified Amount does not exceed the stude day, provide the lender with subsequent information regarding the Berrow ad that information provided in Sections A and B is true, complete and cor	and the second	
 Authorized school official Sign and data;	Print ve type nämn and title:	Phone	
ONWLD_SWIS Return Application To: Sallie Mae - 1	O Box 147023 · Gainesville, FL 32614-7023 (Copyright & Selle Mas 2000-06) I Miller an Meritana and an and and sens and sense and sense and and and sense and sense and	App Code: 1X8P0601 Fram Neto Code: 1X8P0601	

Please see Exhibit 3.

26. At the time of the creation of the Obligations listed at **Exhibit 3**, SallieMae was known by the name SLM Corporation and Sallie Mae Bank. Here, it appears to be Sallie Mae Education Trust.

27. Together, Defendants Enerson and CACH are suing Michigan residents like Ms.

Davis based upon student loan debt they claim to have purchased from a SLM Education Credit

Finance Corporation. A typical Sale Agreement that Defendants state evidences their right to sue

on the purchased debt like the one at **Exhibit 2** states,

EXHIBIT B BILL OF SALE AND ASSIGNMENT

SLM EDUCATION CREDIT FINANCE CORPORATION ("Seller") for value received and pursuant to the terms and conditions of that certain Charged Off Educational Loan Portfolio Purchase and Sale Agreement dated as of October 1, 2012, between Seller and CACH, LLC ("Purchaser") ("Purchase Agreement"), hereby assigns effective as of the 1st of October all rights, title, and interest of Seller in and to those certain receivables, judgments or evidences of debt described in <u>Exhibit A</u> attached hereto and made a part hereof for all purposes.

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 8 of 17 Pg ID 8

Please see <u>Exhibit 2</u> representing the "Sale" of the promissory note of <u>Exhibit 3</u> to CACH, LLC although there is never an assignment from the original creditor to SLM.

28. There is no SLM Education Credit Finance Corporation in the chain of title or assignment from SallieMae that grants SLM Education Credit Finance Corporation the power to sell the debt to CACH.

29. There is no SLM Education Credit Finance Corporation listed as a corporation in the State of Florida (the Gainesville, Florida address of SallieMae), in Michigan where Michigan Residents are being sued upon this debt or in Colorado or Wisconsin where Defendants are located.

30. Defendants are suing Michigan residents for defaulted student loan debt without ownership of the debt or standing to sue upon the debt in Michigan court rooms through examples of lawsuits at **Exhibit 1 based on Exhibit 3 supported by Exhibit 2**.

31. Defendants are obtaining judgments against Michigan residents based upon student loan debt without ownership of the debt or standing to sue upon the debt in Michigan court rooms.

32. Defendants are threatening to sue upon student loan debt against Michigan residents that Defendants have no right to sue upon and to settle debts with a threat, forcing Michigan residents to make payment arrangements with them on false claims.

33. Even the form or template complaint Defendants rely upon to sue Michigan residents (**Exhibit 1**) does not allege it has the right to sue upon the debt, owns the debt or has been assigned the debt:

-8-

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 9 of 17 Pg ID 9

		COMPLAINT
above	Plain e-caption	tiff, CACH, LLC, by ENERSON LAW, LLC and through its undersigned counsel, for its Complaint in the ned matter, states as follows:
	1.	Defendant(s), MICHAEL T SKERJANCE currently resides in the State of Michigan, vesting this Honorable Court with personal jurisdiction under MCL 600.701.
	2.	The amount in controversy in this action is within the subject matter jurisdiction of this Honorable Court under MCL 600.8301 and venue is proper under MCL 600.1621 via MCL 600.8312(5).

BREACH OF CONTRACT

- Defendant(s) entered into a contractual loan agreement with Plaintiff or Plaintiff's assigner to borrow money in accordance with the terms and conditions of the agreement attached, See Exhibit A.
- 4. Per the terms and conditions of the agreement, Defendant(s) was to repay the principal amount financed, plus applicable interest and late fees, as provided for in the fee schedule.
- However, Defendant(s) defaulted under the terms and conditions of the agreement by failing to make the requisite payments.
- 6. As a result of the failure to pay, the amount currently due and owed to Plaintiff is \$15398.52.

WHEREFORE, Plaintiff, CACH, LLC, respectfully requests that this Honorable Court enter Judgment in its favor against Defendant(s), MICHAEL T SKERJANCE in the amount of \$15,398.52 and costs and a statutory attorney fee/other sundry fee.

Dated: 9-12-16

Respectfully Submitted,

ENERSON LAW, LLC ATTORNEYS IN THE PRACTICE OF DEBT COLLECTION

:0

By:

s/Mark Linto

Mark Linton, Of Counsel #P66503 Dustin A. McMahon, Of Counsel #P80217 David Canine, Of Counsel #P61828 30150 Telegraph, Suite 444 Bingham Farms, MI 48334 Attorney Direct Phone No. (262) 796-5664

34. Defendants are filing debt collection lawsuits and threatening Michigan residents

with lawsuits throughout Michigan based upon SallieMae debt they don't own, have not been assigned, are not in the chain of title to prove ownership or have standing to sue upon. Both the FDCPA and RCPA class represent Michigan residents subject to this wrongful collection activity by Defendants.

35. This Class Action is founded upon the fact that Defendant violated the FDCPA and RCPA in letters and lawsuits to the Plaintiff and the class members also, *inter alia*, that demand that Michigan residents pay upon debts Defendants don't have the right to sue upon as

2:17-cv-10553-PDB-DRG Doc #1 Filed 02/21/17 Pg 10 of 17 Pg ID 10

there is no assignment or transfer from the Original Creditor.

V. CLASS ALLEGATIONS

36. This action is brought as a class action. Plaintiff brings this action on behalf of herself and on behalf of all other persons similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure.

37. Plaintiff seeks to certify two classes as set forth, and defined, *infra*.

38. With respect to the First Plaintiff Class, this claim is brought on behalf of a class of (a) all persons with addresses in the State of Michigan; (b) to whom Defendants sent a written communication or lawsuit materially like the form attached as **Exhibit 1 based upon Exhibit 3 using Exhibit 2**; (c) in an attempt to collect student loan debt on behalf of CACH that CACH claims to have purchased from SLM Education Credit Finance Corporation even though the corporation SLM Education Credit Finance Corporation does not exist in the chain of title ownership or assignment chain with the Original Creditor, SallieMae; (d) during the period beginning one year prior to the filing of this action and ending 21 days after the filing of this action.

39. With respect to the Second Plaintiff Class, this claim is brought on behalf of a class of (a) all persons with addresses in the State of Michigan; (b) to whom Defendants sent a written communication or lawsuit materially like the form attached as **Exhibit 1 based upon Exhibit 3 using Exhibit 2**; (c) in an attempt to collect student loan debt on behalf of CACH that CACH claims to have purchased from SLM Education Credit Finance Corporation even though the corporation SLM Education Credit Finance Corporation does not exist in the chain of title ownership or assignment chain with the Original Creditor, SallieMae; (d) during the period beginning six years prior to the filing of this action and ending 21 days after the filing of this action.

2:17-cv-10553-PDB-DRG Doc #1 Filed 02/21/17 Pg 11 of 17 Pg ID 11

40. The identities of all class members are readily ascertainable from the business records of Defendants and/or the known or unknown creditors that Defendants collect "purchased" school obligations from.

41. Excluded from the Plaintiff Classes are the Defendants and all officers, members, partners, managers, directors, and employees of the Defendants and each of their respective immediate families, and legal counsel for all parties to this action and all members of their respective immediate families.

42. There are questions of law and fact common to First Plaintiff Class, which common issues predominate over any issues involving only individual class members. The principal issues are whether the Defendants' initial written communications and lawsuits, in the form attached as **Exhibit 1 based upon Exhibit 3 using Exhibit 2**, violate 15 U.S.C. §§ 1692e, 1692d, 1692e(2)(A) and (B), 1692e (5), 1692e (10), 1692f, and 1692f (1).

43. There are questions of law and fact common to Second Plaintiff Class, which common issues predominate over any issues involving only individual class members. The principal issues are whether the Defendants' initial written communications, in the form attached as **Exhibit 1 based upon Exhibit 3 using Exhibit 2**, violate MCL 445.251(a), (e), (f), (n) and (q).

44. The Plaintiff's claims are typical of the class members, as all claims are based upon the same facts and legal theories.

45. The Plaintiff will fairly and adequately protect the interests of the Plaintiff Classes defined in this complaint. Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor her attorneys have any interests, which might cause them not to vigorously pursue this action.

46. This action has been brought, and may properly be maintained, as a class action

-11-

2:17-cv-10553-PDB-DRG Doc # 1 Filed 02/21/17 Pg 12 of 17 Pg ID 12

pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:

- (a) <u>Numerosity</u>: The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff Classes defined above are so numerous that joinder of all members would be impractical.
- (b) <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff Classes and those questions predominate over any questions or issues involving only individual class members. The principal issue is whether the Defendants' written communications, in the form attached as <u>Exhibit</u> <u>1, 2 3</u>, violate 15 U.S.C. §§ 1692e, 1692d, 1692e(2)(A) and (B), 1692e (5), 1692e (10), 1692f, and 1692f (1) as well as MCL 445.251(a), (e), (f), (n) and (q).
- (c) <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the class members. Plaintiff and all members of the Plaintiff Classes have claims arising out of the Defendants' common uniform course of conduct complained of herein: Is each class member being sued or threatened by Defendants based upon false ownership of debts and Exhibit 1, 2 and 3.
- (d) <u>Adequacy:</u> The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor her counsel has any interests, which might cause them not to vigorously pursue the instant class action lawsuit.

(e) <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender.

47. Certification of a class under Rule 23(b)(1)(A) of the Federal Rules of Civil Procedure is appropriate because adjudications with respect to individual members create a risk of inconsistent or varying adjudications which could establish incompatible standards of conduct for Defendants, who collect debts throughout the United States of America.

48. Certification of a class(es) under Rule 23(b)(2) of the Federal Rules of Civil Procedure is appropriate in that a determination that Defendants' written communications and lawsuits and lawsuit threats in the form attached as **Exhibit 1, 2 and 3**, the RCPA and FDCPA and would permit Plaintiff and the Plaintiff Classes to obtain injunctive relief pursuant to MCL 445.257(1).

49. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff Classes predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

50. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to modify the class definition and/or certify a class only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

VI. FIRST CAUSE OF ACTION VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT

-13-

2:17-cv-10553-PDB-DRG Doc #1 Filed 02/21/17 Pg 14 of 17 Pg ID 14

51. Plaintiff realleges and incorporates by reference the allegations in the preceding paragraphs of this Complaint.

52. Defendants violated the FDCPA. Defendants' violation, with respect to their written communications in the form attached as **Exhibit 1, 2 and 3** statewide include, but are not limited to, the following:

- Using false, deceptive, and misleading representations or means in connection with the collection of any debt in violation of 15 U.S.C. § 1692e using Exhibit 1, 2 and 3; and
- (b) Making false, deceptive, and misleading representations concerning the character, amount, or legal status of any debt in violation of 15 U.S.C. §1692e(2)(A) and (B) in Exhibit 1, Exhibit 2 and Exhibit 3 statewide; and
- (c) Making false, deceptive, and misleading representations concerning any services rendered or compensation which may be lawfully received by any debt collector for the collection of a debt in violation of 15 U.S.C. §1692e(2)(B) as stated above; and
- (d) Using false representations and/or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer in violation of 15 U.S.C.
 § 1692e (10) as stated above; and
- (e) Using an unfair or unconscionable means to collect or attempt to collect any debt in violation of 15 U.S.C. § 1692f and f (1) through **Exhibit 1, 2 and 3**; and
- (f) Collecting amounts that are incidental to the principal obligation, which amounts are not expressly authorized by the agreement creating the debt or permitted by law

in violation of 15 U.S.C. §§ 1692e, 1692e (2), 1692f, and 1692f (1); and

(g) Making collection attempts, threats upon Michigan residents to sue and suing Michigan residents based upon debts Defendants don't own or have assignment in violation of 15 U.S.C. §§ 1692e (5).

VII. SECOND CAUSE OF ACTION

(The Regulation of Collection Practices Act, (RCPA))

53. Plaintiff realleges and incorporates by reference the allegations in the preceding paragraphs of this Complaint.

54. Defendants violated MCL 445.251(a), (e), (f), (n) and (q) with the forms and templates attached as **Exhibit 1, 2 and 3** including that attempt to collect and sue upon debts they do not own or have standing to sue upon as outlined above.

VIII. PRAYER FOR RELIEF

55. WHEREFORE, Plaintiff respectfully requests that the Court enter judgment in her favor and in favor of the Plaintiff Class as follows:

A. For the FIRST CAUSE OF ACTION:

- (i) An order certifying that the First Cause of Action may be maintained as a class pursuant to Rule 23 of the Federal Rules of Civil Procedure and appointing Plaintiff and the undersigned counsel to represent the First Plaintiff Class as previously set forth and defined *supra*;
- (ii) An award of the maximum statutory damages for Plaintiff and the First Plaintiff
 Class pursuant to 15 U.S.C. § 1692k(a)(2)(B);
- (iii) An award of actual damages for Plaintiff and the First Plaintiff Class pursuant to
 15 U.S.C. § 1692k(a)(1);

2:17-cv-10553-PDB-DRG Doc #1 Filed 02/21/17 Pg 16 of 17 Pg ID 16

- (iv) For declaratory relief, pursuant to 28 U.S.C. §§ 2201, 2202 adjudging Defendant's collection letters and lawsuits, examples of which is attached hereto as <u>Exhibit 1</u>, and which is complained of herein, violates the FDCPA;
- (v) Damages for losing the opportunity and chance to matriculate in school because of the increased cost of paying off the debt created by Defendants and emotional and financial distress;
- (vi) Attorney's fees, litigation expenses, and costs pursuant to 15 U.S.C. § 1692k(a)(3);and
- (vii) For such other and further relief as may be just and proper.

B. For the SECOND CAUSE OF ACTION:

- (i) An order certifying that the Second Cause of Action may be maintained as a class pursuant to Rule 23 of the Federal Rules of Civil Procedure and MCL 445.257 and appointing Plaintiff and the undersigned counsel to represent the Second Plaintiff Class as previously set forth and defined above.
- (ii) An award of statutory and/or actual damages for Plaintiff and the Second Plaintiff Class, including all amounts collected for the defaults or payment plans as a result of receiving documents such as <u>Exhibit 1, 2 3</u> pursuant to MCL 445.257(2) in an amount to be determined by the Court on Motion or at trial;
- (iii) For injunctive relief for Plaintiff and the Second Plaintiff Class pursuant to MCL 445.257(1);
- (iv) For declaratory relief, pursuant to 28 U.S.C. §§ 2201, 2202 adjudicating that Defendants' collection conduct complained of herein violates the RCPA using <u>Exhibit 1, 2 and 3</u> misrepresenting that debt is real and has valid chain of title when

it does not.

- (v) Attorney's fees, litigation expenses, and costs pursuant to MCL 445.257(2); and
- (vi) For such other and further relief as may be just and proper.

IX. JURY DEMAND

Plaintiff hereby demands that this case be tried before a Jury.

/s/ Brian P. Parker Brian P. Parker, Esq. (P48617) LAW OFFICES OF BRIAN PARKER, P.C. 2000 Town Center, Suite 1900 Southfield MI 48075 Telephone: (248) 642-6268 Facsimile: (248) 659-1733 E-Mail: brianparker@collectionstopper.com

Attorneys for Plaintiff, Michael T. Skerjance, and all others similarly situated

Respectfully submitted this 21st Day of February, 2017.

EXHIBIT #1

STATE OF MICHIGAN IN THE 45A JUDICIAL DISTRICT COURT

Plaintiff,	Case No	
	Hon	2016 S
RJANCE Defendant(s).	Our File: 120018633095	SEP 72
		7

COMPLAINT

Plaintiff, CACH, LLC, by ENERSON LAW, LLC and through its undersigned counsel, for its Complaint in the above-captioned matter, states as follows:

- Defendant(s), MICHAEL T SKERJANCE currently resides in the State of Michigan, vesting this 1. Honorable Court with personal jurisdiction under MCL 600.701.
- The amount in controversy in this action is within the subject matter jurisdiction of this Honorable Court 2. under MCL 600.8301 and venue is proper under MCL 600.1621 via MCL 600.8312(5).

BREACH OF CONTRACT

- 3. Defendant(s) entered into a contractual loan agreement with Plaintiff or Plaintiff's assignor to borrow money in accordance with the terms and conditions of the agreement attached, See Exhibit A.
- Per the terms and conditions of the agreement, Defendant(s) was to repay the principal amount financed, 4. plus applicable interest and late fees, as provided for in the fee schedule.
- However, Defendant(s) defaulted under the terms and conditions of the agreement by failing to make the 5. requisite payments.
- As a result of the failure to pay, the amount currently due and owed to Plaintiff is \$15398.52. б.

WHEREFORE, Plaintiff, CACH, LLC, respectfully requests that this Honorable Court enter Judgment in its favor against Defendant(s), MICHAEL T SKERJANCE in the amount of \$15,398.52 and costs and a statutory attorney fee/other sundry fee.

Dated: ______6

CACH, LLC

MICHAEL T SKERJANCE

Vs.

Respectfully Submitted.

ENERSON LAW, LLC ATTORNEYS IN THE PRACTICE OF DEBT COLLECTION

By: /s/Mark Linton

Mark Linton, Of Counsel #P66503 Dustin A. McMahon, Of Counsel #P80217 David Canine, Of Counsel #P61828 30150 Telegraph, Suite 444 Bingham Farms, MI 48334 Attorney Direct Phone No. (262) 796-5664

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared ANGELICA MARTINEZ who. being by me duly sworn, upon his/her oath deposed and stated as follows:

"My name is _ANGELICA MARTINEZ I am over the age of 18, of sound mind, capable of making this affidavit, and have personal knowledge of the facts herein stated:

I am an authorized representative and custodian of the records of CACH, LLC ("CACH, LLC"), and I am also familiar with the processes of CACH, LLC regarding its purchase of accounts. CACH, LLC purchased a portfolio of accounts from SLM Education Credit Finance Corporation (the "Seller"). I have reviewed the Bill of Sale and Assignment between CACH, LLC and the Seller fully executed on or about October 10, 2012 governing this transaction, including the account schedule attached thereto (collectively, "Bill of Sale"). Pursuant to the Bill of Sale, the Seller assigned all of its right, title and interest in the accounts listed in the account schedule attached to the Bill of Sale to CACH, LLC.

Attached hereto is a true and correct copy of the aforesaid Bill of Sale, together with a copy of the loan schedule attached thereto. The Bill of Sale and Ioan schedule are kept by CACH, LLC in the regular course of business, and it was part of the regular course of business of CACH, LLC for a representative of CACH, LLC with knowledge of the act, event, condition, opinion, or diagnosis recorded to make the record or to transmit information thereof to be included in such record; and, the record was made at or near the time or reasonably soon thereafter.

The records attached hereto are exact duplicates of the originals, except to the extent that the Bill of Sale has been redacted. It is CACH, LLC's regular practice to redact the account schedule attached to the Bill of Sale before providing it to agencies and law firms for use in collection on an account, in order to protect potentially confidential information of the defendant and information relating to other debtors' accounts listed thereon. It is my intention in executing this affidavit that the affidavit, together with the Bill of Sale and redacted account schedule, be provided to agencies and law firms for the purpose of authenticating the Bill of Sale.

Signed this ____ day of ____ Alth 1 7 20% 2016 SWORN TO AND SUBSCRIBED before me in the County of DEN State of Colorado, on the

and a second and a second s

day of ANG 1 7 2016 . 2016.

Signature of Notary Public

KATARZYNA STRAHAN

[PRINTED Name of Notary Public]

Notary Public in and for State of Colorado

My commission expires:

KATARZYNA D. STRAHAN NOTARY PUBLIC STATE OF COLORADO NOTARY ID 20074009100 MY COMMISSION EXPIRES MARCH 18, 2019

[Affix Seal]

A STATE AND A S

Load File #142174

2:17-cv-10553-PDB-DRG $\$ Doc # 1-1 $\$ Filed 02/21/17 $\$ Pg 4 of 15 $\$ Pg ID 21 $\$

EXHIBIT #2

,

2:17-cv-10553-PDB-DRG Doc # 1-1 Filed 02/21/17 Pg 5 of 15 Pg ID 22

EXHIBIT B BILL OF SALE AND ASSIGNMENT

SLM EDUCATION CREDIT FINANCE CORPORATION ("Seller") for value received and pursuant to the terms and conditions of that certain Charged Off Educational Loan Portfolio Purchase and Sale Agreement dated as of October 1, 2012, between Seller and CACH, LLC ("Purchaser") ("Purchase Agreement"), hereby assigns effective as of the 1" of October all rights, title, and interest of Seller in and to those certain receivables, judgments or evidences of debt described in Exhibit A attached hereto and made a part hereof for all purposes.

Amounts due to Seller by Purchaser pursuant to the Purchase Agreement shall be paid in U.S. Dollars by a wire transfer to be received by Seller by 2:00 p.m. Seller's time on October 10, 2012 (the "Closing Date"), as follows:

Bank of New York Mellon ABA Acct Name: Acct Name: Acct His Acct Hi

This Bill of Sale and Assignment is executed without recourse except as stated in the Purchase Agreement. No other representation of or warranty of title or enforceability is expressed or implied.

SLM EDY	CATION CREDIT FINANCE CORPORATION
Title:	Todd Rieg Director

Date: 10/10/12 Loan Acquisition & Conversion

2:17-cv-10553-PDB-DRG Doc # 1-1 Filed 02/21/17 Pg 6 of 15 Pg ID 23

EXHIBIT #3

			IIIIKUŬ	HUD				NU AILAN		
	1 19994894CL=*P	o) ary (90-00	X and alles a bistry	40) EZOL-4	1975 IA 'A	HVBanha O . E20741	NDE C	N Salk eille ? . T mit	komu yaphes	SIMS GIMN
Tieg put ofport	HEAL AND TO THE		anatimite and a	(7 Pdgs 12 g						ורבו בשין קושו: התקופונוטין גרווטין
THE IDOUDS	in the state	Sound's Nation	adt galbrager no	ti interimentation de la construcción de la const Construcción de la construcción de la c	nurpesdan d	the shool off obiv obivious doctanization	i tadi è	ntaangi2 a yoj efdigilo i hoel edi la iscapet bili i me faminirang bas anisi	icepie loss pol	ides in the wide of app
		out Contract Amount of	r loca not ence	JUROWA K	nitine) late	t and the the Te	obut? e	notable for a Signature	i neonog an	bereby control that
\$	*	1 1 7						·		
\$	r —		7	115	er sens (anna a	Anticipated Gradmatic	1	SAS	🛄 enderlight	🛄 sab-taf
\$	T	· / · ·	1			7 6 5	(mainto	Contra of Search (rates to Stat	(**	CONCENT States (check of
1	· · · ·	1 1 1	7	100		• O		and in	9007/10/80	
אייייייייייייייייייייייייייייייייייייי	((()))	Distruction Date (minu				CENTRAL MICHIGAN UNIVERSITY Over Conductors (drate cos) Fines rate of the Lord (drate cos) Fines rate of the second secon			Por the Resultance Party	
		(mail)			official.	loadse bestrodier	the La	Mant be completed	Cortification.	Incites . I Tother
									destique II) g	Cotigner Bigmenn
9002/92/	90 mma ((1631) (1631)			BORDER	1 1	····	CHANNELS WAR	STONE A	Barrower Signatio
100	Petween nt	tro catho surcentent	ADDITION COLOR							
	raodinggo br	2 200131 00 1 '0000 000	20000 6000 1901 1901	HOLD DITION	1 1448 80			orb enneled bierran ein t lainteq a or behines ed	Washin	NOLICE
에 뛰어 30 20101 1		provide the part of the lease			1 BOOKAD	에 다니 사무님 다니 아내지는 사람이		s of bolition one no V (0) and area control (0) and	- JELOVEN	VILLITCVIRT COL
		STATISTICS AND A STATIS		the local second second		ann ann rfertid 1792 20	1010031		JELTILIN	BLFORE KON AUG
to stad the to the best of	woo pur enn	ai evoda bahiyong a imorif ada basa svad	nite the information	l daclaire l	1 14	The second s		Notice to Customer () read the Franktory No	I ATEEDIO	LINI LOG LINE
								simmile an	rer and Contr	Section C: Borro
	<u></u>	metany and stand	+			anderself and the second state	1000			Caselink A Dented
		Administration Photos Mandow Relationships to Conferent	P				4 2004			ז) לאנו אנויים אוון אוונגיי
		Relationship to Contents				State Phone Manahor		SECOND DI		
								The line and link (1		
		Control Long - Control		 If there are a first and former and the set of the set first the best first the best first and the set of th					Bring F	
THE TAX AND AND ADDRESS		Work Porne Hander	Ĺ	(BDC) JTT WEEK ((res) manual to face						
(space case)	(RAY) SCHUTCH & RO	Telence and and	<u></u>	(LL pyrana)	यमा क्षां हर्मक				Storipstart	Freed Explored Contents
1000		05		CRA		·····	• • •			
MCOM	92a		e prince (11'heee Cars co.e	Table at Real		w Address (No P.O. Boxuer)				done in and in a start
<u>T</u> Copp.		25		40						1020 G.O. 7 of Quantity A
<u></u>	·····			Pine Hones			wes per	Amaly Sec.1		WALLET BOLIETLY HEREIN
	B/II	nigenia i Paragi aperany y	<u> </u>	7	itera nifi si	perore completin	aohter.	tent berr veral? no	their Information	Section B: Costs
	nnours	owned to the second t	I m	1		SUC Support				B/UI mappy praci
	8/11	notion) (agood " of accred A	- 18			Heres .	101		nesari'	ביינן אנשא פשין איין (צ
1	Nelative	Presidenting to Bonnets	, IN			Inol washing		<u></u>	B/II mappy prog	
		Current Orthwarding Street	······			. • • • • • • • • • • • • • • • • • • •	7264 (ada mada wakina monarchira dan	74 17 82	
IW mans		Current Outries and	T LTU	BUS	T TAT	Etherstandert or se	tial from 0	in a second	70	a
LO/LO	90/8	n :		PLEAS	The	LA	SAE	CHIGAN UNIV	ITRAL MI	Report Marias CEV
Re contract 12 contracted (a contract to postone and the second factor (many 1). To (contract)				a 21 benjan 10 12 benjan 10	nein) Laine Rangeman	Togargah sugar		initiant) for used to has all the plane from the plane initiant of	ytanium ytanium	00.007.8 a
Mare y rea defective on a modern (equal (chief, care) Yes (N Pio's 's min				Amound Wa course	Total Lots Appendix
			Contraction of the second seco			() () () () () () () () () ()	Alan II Som	P) Act Chine Farmer	MARSTAR (Citimatity (chark an
10 com	(cn)	s							iyedoğ a	PLA MUTH HOL
E5987	IIII 400	8	uommoon	1221 I				0AIm	ARM VIDE CO	Addit of aller workship
Training 1	7 maj		למרכבה (לל (שבש להבית כרבש מלורכבה (לל (שבש להבית כרבש	LAND YOUL	T	I/II ".	m l			EII mappy son
LPAN MOUT	im ****	:	acommon	10			9	vib vewiel 005	II.	Properties Phone Man
1 [74			lasdoim			skerjance			· (MARCH - VI. (+	
	06006			'qop'	xan ninki gai	מו שיומיר כמשףניו	otrandi		initial lawor	HOR 1A ROUDAR.
		Education Tru	J /				20	otvod by May 31, 20	oexi anotrasi	ror Loan App
1008-5001)					stoN (10	na mart an	a antimolida A
ey simebra		sMaill62					₽ U	so.I jasbi	nre Sti	Jengia
			· · · · · · · · · · · · · · · · · · ·					_	· · ·	

Signature Student Loan Promissory Note Document 3XSP0601

In this Promissory Note ("Note") the words "I," "me," "my," "mine" and "we" mean the borrower and cosigner who signed the application, unless the language specifically refers to only one or the other. "You," 'your' and 'yours' mean the lender as fisted below and any subsequent holder of this Note. Lender:

A. PROMISE TO PAY

.

i

I promise to pay to your order according to the terms below the sum of: the Loan Amount Requested, to the extent it is advanced to me, Requested, to the extent it is advanced to the, or on my behalf, which includes the Supplemental Fees (together, the "Loan Amount"); other interest, fees and charges accrued or capitalized on the Loan Amount as described in this Note; and, in the event of detault, reasonable attorney's fees, court costs and collection agency fees to the extent parmitted by law: permitted by law:

B. DEFINITIONS

- Interim Period The "Interim Period" will begin on the day of my first disbursement. My Interim Period will and 6 months after
- I graduate or drop below half-lime enrolment et an eligible school-rif ram-enrolled in a health profession and obtain: an internship or residency determent within 6 months after leaving school, my interne Period will and 6 months after the deferment ends.
 - cerement ends. 2. Repayment Period The "Repayment Period" will begin on the day after the Interim Period ends and will continue up to 360 months depending on my loan balance. If my loan is made six months or more after 1 graduate or drop below hal-time enrollment there is no interim period and my Repayment Period begins on the day of my first disbursement. 3. Capitalized Interact and Other the
 - 3. Capitalized Interest and Other Amounts -Capitalized meres and other Amounts -From time to time, any interest, fees, charges and costs due and not yet paid may be added, without notice, to the principal amount of the loan. This addition is called "capitalizing." Since interest accrues on the outstanding principal balance, capitalizing increases the lotal cost of the hom. cost of the loan.
- cost of the loan.
 4. Default You may declare my loan in default following an event described in Section J except as follows: <u>IDAHO, IOWA, KANSAS, MAINE and SOUTH CAROLINA RESIDENTS ONLY</u>. I will be in default if I fall to make a payment as required by this Note (or within 10 days of the time required by this Note, for lowa residents) or if the moment of mu dayment or or if the prospect of my payment or performance is significantly impaired. The burden of establishing the prospect of significant impairment is on the lender.
 - WISCONSIN RESIDENTS ONLY 1 Will be in default (a) if 1 permit to be outstanding an amount exceeding 1 full payment which has remained unpaid for more than 10

days after its scheduled due date or deferred due date, or I fail to pay the first payment or the last payment within 40 days of its scheduled due date or deferred due date, or (b) if I fall to observe any other provision of this Note, the breach of which materially impairs my ability to pay the amounts due under the Note.

- 5 Disbursement Date The date shown on the loan check or the date the loan funds are electronically transferred to my school named in Section D of the application "School").
- Interim Disclosure The Truth in Lending Disclosure that will be sent at the time of my first disbursament and which is hereby incorporated into this Note.
- 7. Final Disclosure The Truth In Lending Disclosure that will be sent at the time the repayment schedule for my loan is established and which is incorporated into this Note. In the event of any conflict between the Interim Disclosure and the Final Disclosure, the Final Disclosure shall aovem.
- 8. The terms "Interest," "Late Charge," "Payment Rotum Fee," "Collection Costs," and "Supplemental Fees" are defined in the Note sections so titled. "Variable Rate" is defined under Section C, Interest, of this Note.
- C. INTEREST
- 1. Interest on this Note will accrue at the Variable Hate Ias defined below), beginning on the first Olsbursament Date, on the principal balance advanced and Capitalized Interest and Other Amounts, until the principal balance and all accrued interest are paid in full.
- until the principal balance and ell accrued interest are paid in full.
 2. The Variable Rate will change monthly on the first day of each month if the Current inder, changes. The Variable Rate tor any month during the Interim Period and for the Repayment Periodis the annual rate equal to the biohest U.S. Prime. Rate. published in *The Wall Street Journal* "Money Rates" section, or any successor section or table for the pupping such rate, on the next to the last New York business day before the end of the prior month (the "Current Index"), plus or minus the percentage identified on my interim Disclosure (the "Margin"), rounded to the nearest one-eighth of one percent (0.125%). A New York business day is defined as any day that is not a Saturday. Sunday, holiday or other day on which banking institutions in New York are authorized or ordered to close by law or executive order. For example, the Variable Rate for January will be detarmined by the highest U.S. Prime Rate published in *The Wall Street Journal* or the precetting December 30th if both the 30th and 31st are New York business days.
- are New York business days. 3. The Margin is based on my School, credit history and cosigner's credit history. Once set, the Margin does not change. If *The* wall Stratt looffiel School and the set of the set

U.S. Prime Rate. If the Current Index ceases to be available, you wil choose a comparable substitute.

D. TERMS OF REPAYMENT

- I am not required to make payments during the Interim Period. You will capitalize unpaid accrued interest at the beginning of the Repayment Period. If I am an eligible health student, you will capitalize unpaid accrued interest atmusliky during any cateform of interest atmusliky during any cateform of interest atmusliky Capitalize Unpaid accreat interest autoary during any residency or internship deferment, at the end of any residency or internship deferment period of less than 12 months, and when I enter repayment.
- months, and when I enter repayment. You and I agree that the repayment schedule will be established as follows: subject to the terms of paragraph 4 of this section, prior to the start of the Repayment Period you will send me a Final Disclosure setting forth an initial repayment schedule whereby I will repay my toan in consecutive monthly installments of principal and interest calculated to equal the amounts necessary to amortize the unpaid principal and interest at the Variable Rate than in effect over the entire Repayment Period. You will also send me statements showing the amounts and payment due dates of my monthly payments. 2 payments.
- 3. Subject to the terms of paragraph 4 of this Subject to the terms of paragraphic of this Section, you will revise the repayment schedule so that I will repay my loan. In consecutive monthly installments of principal and interest calculated to equal principal and interest calculated to equal the amounts necessary to anortize the impaid principal and interest at the Variable Rate then in effect over the number of months remaining in the Repayment Period with the payment amount changing in the months of February, May, August, and November, as necessary. The statements that you send me will reflect any changes in the amounts of my monthly navments payments.
- 4. I may choose a graduated repayment option, if available. If I convert to this option. I will notify you in writing.
- 5. I will make consecutive monthly payments during the Repayment Period in the amounts and on or before the payment due dates shown on my statements until I have paid all of the principal and interest and any other fees, charges, and costs I may owe under this Note.
- 6. Since interest accrues daily upon the unpaid principal balance of my loan, if I make payments after my payment due dates, I may owe additional principal and interest, tees and charges at the end of the Repayment Period. In such case, I shall pay the additional amounts, and you may, but are not required to, lengthen the Repayment Period.
- Notwithstanding paragraphs 3, 4 and 6 of this Section, I agree to pay at least \$50 par month, or the unpaid balance, whichever is less, on all my Signature Student Loans.

(Copyright Q Sallie Mag 2000-06) 3XSP0601

If I request and you agree to provide optional services to me in connection with my loan, you may charge me and I agree to pay the fees for may charge me and I agree to pay the fees for me services may metuer any such service. Contonal services are not a superior of the me subwing me to make an expanding payment on allowing me to make an expanded payment on H. CHARGES FOR OFTIONAL SERVICES

payment so returned.

returned or returned by my bank for any reason. I agree to pay a charge of up to \$20.00 for each si make a payment and that payment is

G. PAYMENT RETURN FEE.

C. PAYMENT RETURN FEES are based on my subscription is dependent of the friend is explainted.
3. Supplemental Fees are based on my subscripting in the anount of the supplemental fees are based in Utah. If my Lander is located in Utah, if the supplemental fee not exceeding 5% of the Supplemental fee not exceeding 5% of the Supplemental fee not exceeding 5% of the Supplemental fee on the subscription of the supplemental fees are based and are not of the supplemental fee exceeding 5% of the Supplemental fee on the supplemental fee of the supplemental fee of the supplemental fee and are not of the supplemental fee exceeding 5% of the supplemental fee exceeding 5% of the supplemental fee exceeding 5% is early of the supplemental fee exceeding 5% is not of the supplemental fee exceeding 5% is the number of the supplemental fee exceeding 5% is the number of the supplemental fee exceeding 5% is not of the supplemental fee exceeding 5% is early of the supplemental fee exceeding 5% is the number of the supplemental fee exceeding 5% is the supplemental fee exceeding 5%

2. You may daring me a Supplementary or 2. You may daring me a Supplementary which will be identified on my Dischesures, which will be identified of my Bergorian of upon an even the earlier. This foo will be a percentage of the principal balance of my foon after uppad interstance of uny foon after uppad interstance of uny participation of the principal balance of my the intertion of the principal balance of my the intertion of the principal balance of my the intertion of the principal balance of the the principal participal participal participal participal 3. Stuppenetical fees are based on my

You may not a provide a provider of the provided by the provider of the provided by the provider of the provided by the provider of the equal to the provided loan tata portion of the equal to the provided loan tat You may charge an amount equal to the Supplemental rea at disbursement of my ioan. This fee will be identified on my

E- SUPPLEMENTAL-FEES

t will pay a Late Charge if i fail to make any part it becomes due. The amount of the Late Charge will be identified on my Disclosures.

E. LATE CHARGE

ມແລະ ເພື່ອ ເພື 9.11 (with the make a payment in 9.11 (with the make a large of a satisfield of a disputed amount of satisfield of 0.1353600, while a point of 0.1353600, while a point of the point ('ABW

lanuary, my next payment due date will be amount due will solvence the next payments of the date by the neutrops of whole payments to miss (1001 st finants insurface of a staged payment and solven and the month of the month of the solven and the solven and the solven the solven and the solven and solven and the solven and the solven and the solven and solven and the solven and the solven and solven and solven and the solven and the solven and the solven and solven and solven and solven and the solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and solven and the solven and solven and solven and solven and solven and solven and the solven and solv

with the state of 4.1 understand that the fullowing netice is required by federal law and up to "ury" how and "bits note; the word "you" and be word its note; other means the costgnet(s) who signed the mean and signet.

- ----

reliected in thy orealit bureau report. Leis payments, missed payments, 3. You may report this status of this loan is the form of the states. The School and to any credit bureaus.

2. Any notice required to be given to me by you will be effective when mailed to the labet address you have for me.

1.1 will send written notice to you, or any subsequent holder of this Note, within 10 days after any change in my name, address, telephore number of School enrollment stelus.

SECTION 'T

appellate or bankruptcy proceedings.

and costs incurred in connection with any If I am in detauti. I agree to pay you reasonable amounts permitted by law, including collection agency lees, unstate anomers' lees and count cosits, which you lictui fit and reacting the terms of this Hole, Any such amounts include fees of the Hole. Any such amounts include fees and costs. Included in connecting with any such costs. ג' כסדרדכעוסא בספופ

nanner as deige.

This is the state of the state Ybean's yean I area! Yhe no fillenab ni me I .7

5. I die or my cosigner dies; or

5.1 makes any takes written statement in sophying for this loan or at any time during the interim Period or Repayment Period; or the interim Period or Repayment Period; or

JO 'SÁRO O Yu rugad zi gridosova yorunika yo ol ku rugad zi gridosova yorunika yo to to to to to zicki or to zicki or to zicki or

Note: of sint in sestmong reads in the vision of the

L.1 on time; or 2. I fail to provide a notice required in Section

qne: ot nenw voy of insmyed yns exem of list i .!

th ,sm

of this Note are due and payable at once and to Subject to sports with the work of the mark of the mar

T' MHOLE LOAN DUE

t have the right to prepay all or any part of my to an element.

YARAARY OT THOIR ...

express delivery or lacsimile transmission.

(Copyright O Salite Mate 2000-06) 3X5P0601

residents of that state. CALIFORMLA RESIDENTS ONLY. A married applicant may apply of a separate deporting spanoy in tear by California and defore you need in 2...You may prepay interest testofents, you' means the bolinghing of an my costigner, nor the tender, Norrice to own and kansas costigner, nor the tender, Norrice to testofents, you' means the bolinghing testofents, you' means and testofents, you' means the bolinghing testofents, you' means and kansas testoff record may be submined to a credit testofents, you' means the bolinghinghing testofents, you' means and kansas testoff record may be submined to a credit testofents, you' means and kansas testoff record may be submined testofents, you' means and kansas testoff record may be submined testofents, you' means and kansas testoff record may be submined testoff recor

6.1 Undérdant the trie following notices are service at the following model and that the provided by or necessary under state and that these notices and that the service at the tries of the wing the service at the provide at the

HEREUNDER.

NEED ANDES YMONALS LAND BÀ LIHE DEBIGU DEBLOK SHYFT NOL EXCEED KECOAEKA HEHEONDEH BÀ LHE AALH LHE, GUOCEEDS HEHEOF GOODS OH SEHAICES OLIVINED WOODS OH SEHAICES OLIVINED WHICH THE DEBTOR COULD WHICH THE DEBTOR COULD REMUZIOS RIFT AO REDMIT YNA 101 Toelaus is toating greet 102 Toelaus Sitoating 101 Toela 30LION

educational expenses at for-profit cibility expenses at for-profit seducational institutions of institutions cibility and the FTC helder Ruis vorder 16 C.F.A. 5433.2 i soliton envoltot sitt trait bristator i .e. solitor si bas wei terebat yt bristapen egnenti ol bsuzzi ensol ol sidisolitoja pritori-101 is eseresa si forotisoubs solitatione isolitatione isolitacibe

nakes you liable for the contract that makes you liable for the debt

אסת כנפקון נפרסנק Your credit means default, that fact may become a part of such as suing you, gandaring you are as suing you, gandaring you new orn be used against the borrower, The lender can collect this series from trum by burder that hybrid to callect the vert round by burder that hybrid is callect the burden series collection methods former you the burder of the burder of the burden the burder of the burder of the burder of the burden the burder of the burder of the burder of the burden the burder of the burd

ាររាប់លាន នាំប្រ You may have to pay up u the full amount of the debt if the borraver does tees or collection costs, which increase tees or collection costs, which increase the amount

You are being asked to guardes this debt. Thick carefully before you do. If the borrower doacn't pay the debt, you will have to, for any you can alfort to pay (f you have to, and that you want to accept this response to, and that you want to want to be a supported to the supported to the supported to the full you may have to any to the full want to the supported to the supported to the full want to the supported to the supported to the full want to the supported to the supported to the full want to the supported to the supported to the full want to the supported to the supporte

MOLICE 10 CORIENER:

unearned charges in accordance with law. <u>MARYLAND RESIDENTS ONLY</u>: You elect to make this foan pursuant to Sublitle 10 (Credit' Grantor Closed End Gredit provisions) of TRIs 12 of the Maryland Commercial Law Article only to the extent that such provisions are not inconsistent with your authority under federal law (12 U.S.C. § 35. § 1463(g), or § 1831d, as appropriate) and related regulations and interpretations, which authority you expressly reserve. <u>MASSACHUSETTS</u> <u>RESIDENTS ONLY</u>: Massachusetts law prohibits discrimination based upon marital status or sexual orientation. <u>MiSSOURI RESIDENTS ONLY</u>: ORAL AGREEMENTS ON COMMITMENTS TO LOAN MONEY, EXTEND CREDIT OR FORBEAR FROM ENFORCING REPAYMENT OF DEBT INCLUDING PROMISES TO EXTEND OR RENEW SUCH DEBT ARE NOT ENFORCE ABLE. TO PROTECT YOU (BORROW-ER(S)) AND US (CREDITOR) FROM MISUNDERSTANDING OR DISAP-POINTMENT, ANY AGREEMENTS WE REACH COVENING SUCH MATTERS ARE CONTAINED IN THIS WEITING. POINTMENT, ANY AGREEMENTS WE REACH COVERING SUCH MATTERS ARE CONTAINED IN THIS WRITTING, WHICH IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN US, EXCEPT AS WE MAY LATER AGREE IN WRITING TO MODIFY IT. NEVADA RESIDENTS ONLY. This is a toan for study. NEW_JERSEY_RESIDENTS ONLY. The section Headings of the Note are a table of contents and not contract terms. Portious. If this Note with references to actions taken to the extent of applicable law apply to acts or practices that New Jersey law permits or requires. In this Nota, acts or practices (I) by you which are or may be permitted by "applicable law" are permitted by New Jersey Jaw, and (II) that may or will be taken by you unless prohibited by "applicable law" are permitted by New Jersey law, NEW YORK, RHODE (SLAND and VERMONT RESIDENTS). I understand and agree that you may obtain a consumer credit report in connection with any updates, renewals, or extensions of any updates, renewals or extensions of any updates, renewals or extensions of any updates, renewals or extensions of any updates to the agency that furnished the report l also understand ad agree that you may obtain a consumer credit report in connection with any updates of the agency that furnished the report l also understand and agree that you may obtain a consumer credit report in connection with the ceview or collection of any loan made to me as a result of this application or for other legitimate purposes related to such toans. OHIO RESIDENTS ONLY. The Ohio laws against discrimination require that all creditors worthy customers, and that credit REACH COVERING SUCH MATTERS

.

55

cosigner, not the lender.) NOTICE TO COSIGNER: YOUR SIGNATURE ON THIS NOTE MEANS THAT YOU ARE OF THIS LOAN. IF THE BORROWER DOES NOT PAY, THE LENDER HAS A LEGAL RIGHT TO COLLECT FROM YDU. WISCONSIN RESIDENTS ONLY: For married Wisconsin residents, my signature confirms that this toan obligation is being incurred in the interest of my marriage of anning No provision of any marital property agreement, unitateral statement under § 766.59 of the Wisconsin Statutes or court decree under § 766.70 adversely affects your interest unless, prior to the lime that the loan is approved, you are furnished with a copy of the marital property agreement, statement, or decree or have actual knowledge of the idverse provision.

M. ADDITIONAL AGREEMENTS

- M. ADDITIONAL AGREEMENTS

 I understand that when you accept the attached application, you are not agreeing to land me maney and that there will be no such agreement until the later of the time the first disbursement of the toan is made or no right to cancel in paragraph 4 of this section has expired. You have the right to land an anount less than the Loan Amount Requested if the School certifies a lower cost of attendance. You also have the right to cancel any undisbursed amount if (a) I cease to be errolled at less that time at the School and I do not own the School (or any amounts I do not own the School (or any amounts I do not own the School (or any amounts I do not own the School (or any amounts I do not own the School (or any amounts I do not own the School (or any amounts I do not own the School and I do not own the School (or any amounts I do not own the School (or any amounts I do not own the School of any mounts)
 - least half time. (b) any bosigner notifies you that he or she no longer wants to repay the amount not yet disbursed, or (c) an event occurs as described in Section J, or (d) the School ceases to be eligible to participate in the Signature Student Loan oroaram.
- 2. If this Note is assigned, the assignee will become the owner of this Note and will have all your rights to enforce this Note against me.
- against me. 3. I understand that you are located in the State listed in the introductory paragraph of this Note and this Note will be amered into in the same State. Consequently, the provisions of this Note will be governed by federal laws and the laws of that State to the extent, not preampted, without regard to conflict of law rules.
- regard to conflict of law rules. 9. Upon receipt of the Interim Disclosure, I will review it and if I am not satisfied with the terms of my loan as approved, I may cancel this Note and all disbursements. To cancel this Note, I will contact you within 3 days of receipt by me of the loan check and I will not cash any loan checks, or if funds are transmitted electronically, I will instruct the School, within 3 days of receipt by me of the Interim Disclosure, to return the funds to you. I understand and agrae that if the information on my Interim or Final Disclosure conflicts with the Information in this Note, the information on the Disclosures applies. make credit equally available to all credit-worthy customers, and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administors compliance with this law. <u>VERMONT_RESIDENTS_ONLY</u> (For purposes of the following: notice: 10 years 52 your acceptance of past due payments. Yarount' residents, "you" means any, description of the interim Disclosure, to return the funds to you. I understand and agree that if bistories on each individual upon request. The Ohio Civil Rights Commission Usclosure conflicts with the information in this Note, the information on the Oisclosures applies. <u>Vermont'</u> residents, "you" means any, description of waite <u>understand</u> and agree that if unds to you. I understand and agree that if bistories on each individual upon request. The Ohio Civil Rights Commission purposes of the following: notice: 10 years description waite <u>understand</u> and agree that if this Note. I waite an any accelerate to the past due payments description waite understand and the payments of the information of the information on the origination of the information of the information on the origination of the information of the information of the origination of the information of the information of the origination of the information of the information of the origination of the information of the information of the origination of the information of the information of the origination of the information of

dishonor, notice of protest, presentment, demand for payment, and all other notices or demands in connection with this Nota or demands in connection with this two and consent to the addition of a party who will be liable upon this loan or any other loans i have outstanding under the program, to any and all edensions, renewais, or releases of any party hable upon this loan or any other loans i have outstanding under the program, or waiver or modification the program, or waiver or modification that may be manted by you, all without affecting or releasing any borrower or cosigner from such loans. My responsibility for repaying this ban is not affected by the liability of any other person to you or by your failure to notify me that a payment has not been made.

- 6. If any provision of this Note is held invalid or unenforceable, that provision shall be considered ornitled from this Note without affecting the validity or enforceability of the remainder of this Note.
- 7. This Note may be modified only if you put This Note may be modified only if you put the modification in writing and the modification is agreed to by any borrower or cosigner. Any such modification does not require the consent of any other borrower or cosigner and will not affect the validity or enforceability of the remainder of the New York and the remainder of this Note.
- 8. I understand that this loan is an educational loan and is made under a program that includes Stafford loans and other loans and which is funded in part by orner loans and which is funded in part by non-profit organizations, including governmental units and, berefere, is not olschargeable-in-bankruptsy, except pursuant to 11 U.S.C. § 523(a)(6). 9. I acknowledge that I have received a true and exact copy of this Note.
- 10. I may not assign this Note or any of its benefits or obligations. You may assign this Note at any time. The obligations of this Note will be binding on my estate.
- 11. Your failure to exercise any right hereunder does not constitute a waiver thereof. All waivers must be in writing.
- 12. I hereby waive all my defenses to this Note based on suretyship.
- I understand that you may use automated 13 I understand that you may use automated telephone dialing equipment or an artificial or pre-recorded voice message to contact me in contraction with this loan of loan application. You may contact me at any telephone number I provide in this application or I provide in the future, even if that number is a cellular talephone number.

IMPORTANT. INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an ccount.

What this means for me: When I apply for a student loan, you will ask for my name, address, date of birth, and other information that will allow you to identify me. You may also ask to see my driver's license or other-identifying documents.

2.401<u>.27</u>.47.62 Linder Statistics

(Copyright © Sullie Mac 2000-06)-3XSP0601

N. CERTIFICATION AND CONSENT TO INFORMATION SHARING

ż

1. I certify that the information contained in I carrily that the information contained in Sections A, B and C of the application is true, complete and correct to the best of my knowledge and belief and is made in good faith, that I am eligible for this loan and that I will repay it according to the terms of this Note. I understand and agree that my Lender is listed in the introductory paragraph of this Note. I hereby authorize the School to nav to you any evident the school to nav to you any evident the paragraph of this Note. I hereby authorize the School to pay to you any refurid that may be due me up to the amount of this toan. I understand that I must immediately repay any funds that I receive which cannot reasonably be attributed to meeting my educational expenses related to attendance at the School. At your option, you may either electronically transmit funds to the School to be applied to my account, or if you issue checks. you may issue a check School to be applied to my account, or if you issue checks, you may issue a check lainity payable to me and the School, and send it to the School. If funds are electronically transmitted, i hereby authorize the School to hansfer the funds to my account at the School Lunderstand that failure to complete the educational program undertaken by me does not relieve me of any obligation under this Note. Note.

 I authorize any school that I may attend to release to you, the U.S. Department of Education, the guarantor or that agents, any requested information partment to any requested informatice participant to this loan (a.g., employment, enrollment status, current address) and to advise you Whellier I am eligible for a future-loan. I authorize you, your agents, and the guarantor or its agents, II any, to check my credit and employment history for this lean and for future loans that may be offered to me, to answer questions about their credit experience with me, and to release the results of the credit review process to the School. I further authorize you to referese are other authorize you to refeese any other information on this toan to the School, to oltai school; i have attended for which i have taken out a student loan, and to the guarantor, if any.

In ersates de las

- I consent to the sharing of any information about this foan with my 3.1 parent, guardian, child, spouse or stbling who complies with your procedures unless I revoke this consent or unless prohibited by law. I understand that I may revoke this consent by contacting the servicer at 1-888-2SALLIE or P.O. Box 9500, Wilkes-Barre, PA 18773-9500,
- I certify that all of the loan proceeds are solary to pay for my qualified higher education expenses at the School.
- education expenses at the School. 5. I also certify that. I have read the materials explaining the loan program that have been provided to me, I have read, understand and agree to the provisions of the program, my responsibilities and my rights under this program, the terms of this Note and this "Certification and Consent to Information Sharing" and that the program is funded in part by non-profit organizations. organizations.

Berner an find the fatter and the state of t State of the state

O. CORRECTION OF ERRORS

All parties to this Note agree to fully cooperate All parties to this while agree to fully cooperate and adjust all typographical, computer, calculation or clerical errors discovered in any or all of the toan documents including the Application, Note and Disclosures. In the event this procedure is used, all parties involved will be notified and receive a corrected copy of the changed document.

P. COSIGNER/BORROWER RELEASE

I agree that, if any cosigner applicant fails to qualify for this toan, said cosigner applicant will be released from lability hereunder, but this Note will still bind the borrower. I also agree that an approved cosigner may be released from liability hereunder upon application by a borrower who has made 24 consecutive ortime monthly payments of principal and interest during the first 2 years of the Repayment Period of this loan (not including deferments and forbearances) and who meets applicable credit criteria at the time of the application, with the borrower remaining liable for this loan after such costiner release. As costigner, I agree that if the borrower is released from liability on this loan for any reason, including infancy, I hereby consent to such release and to my continued liability for this loan after such release.

Q. ARBITRATION AGREEMENT -READ CAREFULLY

You and I agree that either party may elect to arbitrate - and require the other party to arbitrate - any Claim under the following terms

- and not be any claim under the following terms and consistions. This Arbitration Agreement is ... pair of the Signature Studient toan Promissory.
 Note ("Note").
 1. RIGHT TO REJECT -- I may reject this Arbitration Agreement by sending you a rejection notice by cartified or registered meal or by messenger service within 60 darys after the date of my first disbursament, Any Rejection Notice must include my name, address, telephone number and lean or account number, and must be sent to Salile Maa, P.O. Box 59030, Panama City, F. 32412.
 2. IMPORTANT WAIVERS AND WARNING II
- 2. IMPORTANT WAIVERS AND WARNING II YOU or I elect to arbitrate a Claim, you amd | both waive the right to: (A) have a coord or a lary decide the Claim; (B) participate in a claim action in court or in arbitration, either as a class representative or a class member, or act arbitrative or a class member, or act. representative of a class member, of act ass a private attorney general to court or in a retrigration (the "Class Actien Waiver"); (C) join or consolidate Claim(s) with claims involving any other person; or (0) obtain information except as provided herein. WARNING: Other rights are more Harrilled or for available in arbitration. 3. DEFINITIONS - In this Arbitration A Greenent, the following definitions will a por
- apply:

affiliate or subsidiary, all of their parents, wholly or majority owned subsidiaries and wholly or majority owned subsidiaries and affiliates; any predecessors, successors and assigns of these entities; and all officers, directors and employees thereof. It also includes any party raised as a co-defendant with you in a Claim essented by me, such as investors or potential investors, credit bureaus, credit insurance Comparies clocked party accession and oy me, such as investors of puterinal investors, credit bureaus, credit insurance comparies, closing agents, ecrow agents, insurance agents, ioan originators, rating agencies, loan servicers, debt collectors, toan guarantors, performance bond trustees, tuition recovery fands, the School, and any of the School's financial ald offices or officers. "Administrator" means, as applicable, the American Arbitration Association, 335 Madiison Avenue, New York, NY 10017, <u>www.adr.org</u>, (800) 778-7879, or the National Arbitration Forum, PO. Box 50191, Minneapolis, NN 55405, www. atb-forum.com, (800) 474-2371, provided that the Administration must not have in piace a formal or informal policy that is inconsistent with and purports to override the terms of this Arbitration Agreement. "Claim" means any claim, dispute or

the terms of this Arbitration Agreement. "Claim" means any claim, dispute or controversy between you and me that arises from or relates in any way to the Note, including any dispute arising before the date of this Arbitration Agreement and any dispute relating to: (1) the Note and any applications, disclosures and other documents relating in any way to the transactions evidenced by the Note; (2) any insufance or other service or product oftered or mate available by of through you in connection with the Note, and any associated fees or charges; and (3) any Viele on the second state of the second second state of the second regulation or common law, and disputes involving requests for injunctions or other equilable refler. However, "Claim" does not include any individual action brought by me in small claims court or my state's equivationt court, unless such action is transferred, removed, or appealed to a different court. "Claim" does not include any challenge to the validity and effect of the Class Action Waiver, which must be dealted the a court dacided by a court.

4. STARTING AN ARBITRATION - To Initiale an arbitration, you or I must give written notice of an election to arbitrate. This notice may be given after a lawsuit has been filed and may be given in popers or motions in the lawsuit. If such a notice is given the (later shall be mathed by) a D py: "I." "me" and "my" mean each and every b O mower and cosigner on the Note; the Structure on whose behalf the proceeds of the Note have been advanced; and the hears, executors and assigns of all of the forregoing. "You." "your" and "yours" mean the einder any other subsequent holder of the note: Sale Mase, Inc. any Salia Mae with a splicable rules of the Administrator when I give notice of my election to arbitrate or within 20 days of-your-notice: otherwise; you will select the

(Copyright @ Sallie Mae 2000-06) 3XSP0601

. . Administrator. The arbitrator will be selected under the Administrator's rules, except that the arbitrator must be a lawyer with at least ten years of experience or a retired judge.

• • • •

ava.ur.i

1002 1

- retired judge. 5. LOCATION AND COSTS - Any arbitration hearing that I attend will take place in a location that is reasonably convenient to me. You will consider (and generally honor) any good faith request by me for you to bear the fees charged by the Administrator and the arbitrator and will always pay the fees if required by applicable law. You will not seek reimbursement from me of fees you are required to pay or agree to pay on my behalf. Each party must pay the expanse of that party's attorneys, experts and witnesses, regardless of which party prevails in the arbitration, unless applicable law cherwise provides.
- DISCOVERY, GETTING INFORMATION Either party may obtain from the other party prior to the hearing any information available under the Administrator's rules or any information the arbitrator determines should be made available.
 EFFECT OF ARBITRATION AWARD - Any court the Information AWARD - Any
- 7. EFFECT OF ARBITRATION AWARD Any court with jurisdiction may enter judgment upon the arbitrator's award. The arbitrator's award will be final and binding, except for: (A) any appeal right under the

Federal Arbitration Act, 9 U.S.C. §§1 et seq. (the "FAA"); and (B) Claims involving more than \$50,000. For Claims involving more than \$50,000, any party may appeal the award to a three-arbitrator panel appointed by the Administrator, which will reconsider de novo any aspect of the initial award that is appealed. The panel's decision will be final and binding, except for any appeal right under the FAA. Except as provided above under the caption "Location and Costs," the appealing party will pay the Administrator's and arbitrator's costs of the appeal. GOVERNING 1.AW - This Arbitration

8. GOVERNING LAW - This Arbitration Agreement is made pursuant to a transaction involving interstate commerce and shall be governed by the FAA, and not by any state law concerning arbitration. The arbitrator shall follow applicable substantive taw to the extant consistant with the FAA, applicable privilege rules, and shall be authorized to award all remedias permitted by applicable substantive law, including, without limitation, compensatory, statutory and punitive damages (subject to constitutional limits that would apply in court), declatatory, injunctive and other equitable relief, and attorneys' fees and

1944 - 1949 - 19

- Charles and the second state of the second state

costs. Upon the timely request of either party, the arbitrator shall write a brief explanation of the basis of his or her award.

SURVIVAL, SEVERABILITY, PRIMACY -This Arbitration Agreement shal survive my full payment of the Note; your sale or transfer of the Note; any legal proceeding to collect a dabt owed by me; any bankruptcy or insolvency; any totearance or modification granted pursual to the Note; any cancellation, or request for cancellation, of any or all distursements under the Note; any or all distursements under the Note; and any change in the School enrollment stalus of the Sudent. If any portion of this Arbitration Agreement cannot be enforced, the rest of the Arbitration Agreement will continue to apply, provided that the entire Arbitration Agreement shall be mill and void if the Claim, subject to any right to appeal such holding. In the event of any conflict or inconsistency between the Administration agreement in the Administrator's uies or the Note, this Arbitration Agreement, will govern; in the event of any conflict or inconsistency between the Administrator's rules will govern.

nen and and an and a substantian a second and a second and

والمتعقدة وتعوينا الرواوقية وموردين

Treasure to serve the server of the Tr

(Copyright @ Sallie Mac 2000-06) 3XSP0601

••

. . .

Les amounts and

EXHIBIT #4



Case Fore an ourit and others Forgeric ets

MAKE A PAYMENT KOW

Home 🔅 Who We Are 🔅 FAQ

ROME

We're Hore When

Yes, here 855.441.5986

FREQUENTLY ASKED QUESTIONS

355, 141 5998

Our majking address is 250 Bishops Way. Suite 300, Brookfield, WI 53005. Our toll-free number is 855-441-5986.

CONSUMERS What is Enerson Law?

We are a law firm hired by SquareTwo Financial and its subsidiaries to attempt to resolve your consumer or commercial debt. We want to work with you to create a payment solution that is appropriate for your unique financial situation. If you have received a letter or phone call from our polyacy, we invite you to contact us today so we can try to help you resolve your account.

What is CACH or CACV of Colorado

CCACH_LLE, CACV of Colorado, LLC or one of SquareTwo Financial's other subsidiaries, now owns your debt. This subsidiary has purchased your debt from your prior creditor. In other words, your account is no longer owed to your prior creditor. You are still responsible for your debt, but now you owe the subsidiary the money needed to resolve your unsettled financial obligation.

If I didn't borrow the money from CACH, LLC, CACV of Colorado, LLC in the first place, why should I pay you?

CACH. LLC, CACV of Colorado, LLC has purchased and now owns your debt. You now you owe CACH. LLC, CACV of Colorado, LLC.

How can I pay my outstanding debt?

How do I find my account number?

I can't pay the whole balance right now. Can I pay over time?

I've already paid this debt to the company that used to own my account. Who should I call to resolve this issue, you or the company that I paid?

Please contact our office directly as soon as possible so we can investigate and respond to you in a timely manner.

What payment methods do you accept?

You contacted my family member about a debt that they owe. Can I act on their behalf to resolve this issue?

What if I'm unable to pay my debt right now?

4

+

+

2:17-cv-10553-PDB-DRG Doc # 1-1 Filed 02/21/17 Pg 15 of 15 Pg ID 32

I've paid my debt, why do collectors continue to contact me?

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose. We are engaged in the collection of consumer and commercial debt. The information in these FAQs is offered for informational purposes only and does not constitute legal advice.

HAVE FURTHER QUESTIONS?

.

CONTACT US

4

FIND RESOURCES

We want to hear from you, please give us a call today! 855-441-5986

All calls may be monitored and recorded for quality assurance

Q

Enter your search

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

Enerson Law is the trade name or marketing name for Enerson Law, LLC.

Contact Us	Consumer Assistance		
Employment	Payment Options		
FAQ	Privacy Policy		
Resources	Terms & Conditions		

00016 Enerson Law, ULC, All rights reserved.

ittp://enersonlaw.com/who-we-are/faq/

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Lawsuit: Enerson Law Threatened Consumers to Collect Unowned Debts