

**If your Private Information was impacted in the Data Incident involving Outcomes One, Inc., that occurred on July 1, 2025, and you were sent notice, you may be entitled to Benefits from a Settlement.**

*A Court authorized this Notice. This is not a solicitation from a lawyer.*

- A \$1,700,000.00 Settlement has been reached in a class action lawsuit against Outcomes One, Inc., (“Defendant”) arising from a Data Incident that occurred on July 1, 2025, in which a criminal third party gained unauthorized access to an email account of a single employee of Defendant and may have accessed Settlement Class Members’ Private Information. The Private Information involved includes information collected and/or maintained by Defendant, which may include some combination of the following: names, demographic information, medical provider information, health insurance information and medication information. The Defendant denies the legal claims, and any wrongdoing or liability, but the Parties have agreed to the Settlement to avoid the risks and uncertainty associated with continuing the lawsuit.
- The Settlement Class includes: all living individuals residing in the United States who were sent notice of the Data Incident indicating their Private Information may have been impacted in the Data Incident.
- If you are a member of the Settlement Class, you can submit a Claim Form for the following Settlement Class Member Benefits:

**Cash Payment A – Documented Losses:** You may submit a Claim Form and provide reasonable documentation for fraud or identity theft losses that can be reasonably traced to the Data Incident for up to \$3,500.00 per Settlement Class Member;

**OR**

**Cash Payment B – Alternate Cash:** Instead of Cash Payment A, without providing documentation, you may submit a Claim Form to receive a flat cash payment in the *estimated* amount of \$75.00; **AND**

**Medical Data Monitoring:** In addition to Cash Payment A - Documented Losses *or* Cash Payment B - Alternate Cash, you may also submit a Claim Form to receive one year of free Medical Data Monitoring.

**Information Security Enhancements:** Defendant has or will be implementing additional security measures following the Data Incident.

**This Notice may affect your rights. Please read it carefully.**

<b>Your Legal Rights &amp; Options</b>		<b>Deadline</b>
<b>Submit a Claim Form</b>	The only way to get Settlement Class Member Benefits is to submit a timely and valid Claim Form.	Submitted or Postmarked by: <b>May 5, 2026</b>
<b>Opt-Out</b>	Get no Settlement Class Member Benefits. Keep your right to file your own lawsuit against the Released Parties about the Released Claims that are released by the Settlement in this lawsuit.	Postmarked by: <b>April 20, 2026</b>
<b>Object to the Settlement</b>	Stay in the Settlement but tell the Court why you do not agree with the Settlement. You will still be bound by the Settlement if the Court approves it.	Filed by: <b>April 20, 2026</b>
<b>Do Nothing</b>	Get no Settlement Class Member Benefits. Give up your legal rights.	

**Questions? Go to [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) or call 1-877-315-7873**

- These rights and options—**and the deadlines to exercise them**—are explained in this Notice.
- The Court must decide whether to approve the Settlement, and Application for Attorneys’ Fees, Costs, and Service Awards. No Settlement Class Member Benefits will be provided unless the Court approves the Settlement.

## BASIC INFORMATION

### 1. Why is this Notice being provided?

A Court authorized this Notice because you have the right to know about the Settlement of this class action lawsuit and about all of your rights and options before the Court decides whether to grant final approval of the Settlement. This Notice explains the lawsuit, the Settlement, your legal rights, what Settlement Class Member Benefits are available, who is eligible for the Settlement Class Member Benefits, and how to get them.

The Honorable Michael A. Robinson of the 17<sup>th</sup> Judicial Circuit in Broward County, Florida, is overseeing this class action. The lawsuit is known as *Veronica Silva, et al. v. Outcomes One, Inc.*, Case No. CACE 25-019099 (“lawsuit”). The individuals who filed this lawsuit are called the “Plaintiffs” and/or “Class Representatives” and the company sued, Outcomes One, Inc., is called the “Defendant.”

### 2. What is this lawsuit about?

The Plaintiffs filed this lawsuit against the Defendant on behalf of themselves and all others similarly situated regarding a Data Incident that occurred on July 1, 2025, in which a criminal third party gained unauthorized access to an email account of a single employee of Defendant and may have accessed Settlement Class Members’ Private Information. The Private Information involved includes some combination of: names, demographic information, medical provider information, health insurance information and medication information.

Defendant denies the legal claims and any wrongdoing or liability. The Court has not made any determination of any wrongdoing by Defendant, or that any law has been violated. Instead, the Plaintiffs and Defendant have agreed to this Settlement to avoid the risk, cost, and time of continuing the lawsuit.

### 3. Why is there a Settlement?

The Plaintiffs and Defendant do not agree about the legal claims made in this lawsuit. The lawsuit has not gone to trial, and the Court has not decided in favor of the Plaintiffs or Defendant. Instead, the Plaintiffs and Defendant have agreed to settle the lawsuit. The Class Representatives, Defendant, and their lawyers believe the Settlement is best for the Settlement Class because of the Settlement Class Member Benefits available and the risks and uncertainty associated with continuing the lawsuit.

### 4. Why is this lawsuit a class action?

In a class action, one or more people (called Class Representatives) sue on behalf of all people who have similar legal claims. Together, all these people are called a class or class members. One court resolves the issues for all class members, except for those class members who timely exclude themselves (opt-out) from the class.

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## WHO IS INCLUDED IN THE SETTLEMENT?

### 5. How do I know if I am included in the Settlement?

You are included in the Settlement Class if you are a living individual residing in the United States who was sent notice of the Data Incident indicating your Private Information may have been impacted in the Data Incident.

### 6. Are there exceptions to being included in the Settlement?

Yes. Excluded from the Settlement Class are: (a) directors, officers, members, and agents of Defendant, or their respective subsidiaries and affiliated companies, and any entity in which Defendant has a controlling interest; (b) governmental entities; (c) the Judge assigned to the Action, that Judge's immediate family, and Court staff; (d) any Settlement Class member who timely and validly opts-out of the Settlement; and (e) any person found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding or abetting the criminal activity occurrence of the Data incident, or who pleads *nolo contendere* to any such charge.

### 7. What if I am still not sure whether I am part of the Settlement?

If you are still not sure whether you are a Settlement Class Member, you may go to [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) or call toll-free 1-877-315-7873.

## THE SETTLEMENT BENEFITS

### 8. What does this Settlement provide?

If you are a Settlement Class Member, you can submit a Claim Form for the following Settlement Class Member Benefits:

#### **Cash Payment A – Documented Losses**

You may submit a Claim Form with reasonable documentation for fraud or identity theft losses that can be reasonably traced to the Data Incident for up to \$3,500.00 per Settlement Class Member.

Examples of reasonable documentation include (but are not limited to): bills, invoices, telephone records, correspondence including emails, or receipts. You are required to submit reasonable documentation supporting the losses. You will not be reimbursed for expenses if you have been reimbursed for the same expenses by another source in connection with the credit monitoring and identity theft protection product offered as part of the notification letter provided by Defendant or otherwise.

If you do not submit reasonable documentation supporting a loss, or if your Claim Form is invalid as determined by the Settlement Administrator, and you do not cure your Claim Form, your Claim Form will be processed as if you elected Cash Payment B – Alternate Cash.

#### **Cash Payment B – Alternate Cash**

Instead of Cash Payment A, without providing documentation, you may submit a Claim Form to receive a cash payment in the *estimated* amount of \$75.00.

Your Cash Payment may be subject to a *pro rata* (a legal term meaning equal share) increase if the amount of Valid Claims does not use the entire Net Settlement Fund, calculated after payment of

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Settlement Administration Costs, any Attorneys' Fees, Costs, and Service Awards, and for Medical Monitoring has been subtracted. Alternatively, if the amount of Valid Claims exceeds the amount of the Net Settlement Fund, your Cash Payment may be subject to a *pro rata* reduction.

For purposes of calculating the *pro rata* increase or decrease, the Settlement Administrator must distribute the funds in the Net Settlement Fund as follows: first for payment of Settlement Administration Costs, any Attorneys' Fees, Costs, and Service Awards, and Medical Data Monitoring, then for Cash Payment A – Documented Losses, and then to those who elect Cash Payment B – Alternate Cash. Any *pro rata* increases or decreases to Cash Payments will be on an equal percentage basis.

### **Medical Data Monitoring**

In addition to Cash Payment A - Documented Losses *or* Cash Payment B - Alternative Cash, you may also submit a Claim Form to receive one year of Medical Data Monitoring.

### **Information Security Enhancements**

Defendant has or will be implementing additional security measures following the Data Incident.

## **9. What am I giving up to receive Settlement Class Member Benefits or stay in the Settlement Class?**

Unless you exclude yourself (opt-out), you will remain in the Settlement Class. If the Settlement is approved and becomes final, all Court orders and any judgments will apply to you and legally bind you. You will not be able to sue, continue to sue, or be part of any other lawsuit against the Released Parties about the Released Claims in this lawsuit. The specific rights you are giving up are called “Released Claims.”

## **10. What are the Released Claims?**

Section XIII of the Settlement Agreement describes the Releases, Released Claims, and Released Parties, in necessary legal terminology, so please read this section carefully. The Settlement Agreement is available at [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com). For questions regarding the Releases, Released Claims, or Released Parties and what the language in the Settlement Agreement means, you can also contact Class Counsel listed below for free, or you can talk to your own lawyer at your own expense.

## **HOW TO GET BENEFITS FROM THE SETTLEMENT**

### **11. How do I submit a Claim Form?**

You must submit a timely and valid Claim Form to receive any Settlement Class Member Benefits as described above. Your Claim Form must be submitted online at [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) by **May 5, 2026**, or mailed to the Settlement Administrator at the address on the Claim Form, **postmarked by May 5, 2026**. Claim Forms are also available at [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) or by calling 1-877-315-7873 or by writing to:

*Outcomes One, Inc. Data Incident*  
Settlement Administrator  
PO Box 2769  
Portland, OR 97208-2769

**Questions? Go to [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) or call 1-877-315-7873**

## 12. What happens if my contact information changes after I submit a Claim Form?

If you change your mailing address or email address after you submit a Claim Form, it is your responsibility to inform the Settlement Administrator of your updated information. You may notify the Settlement Administrator of any changes by writing to:

*Outcomes One Data Incident*  
Settlement Administrator  
PO Box 2769  
Portland, OR 97208-2769

## 13. When will I receive my Settlement Class Member Benefits?

If you file a timely and valid Claim Form, the Settlement Class Member Benefits will be provided after the Settlement is approved by the Court and becomes final.

It may take time for the Settlement to be approved and become final. Please be patient and check [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) for updates.

## EXCLUDE YOURSELF OR OPT-OUT OF THE SETTLEMENT

If you are a member of the Settlement Class and want to keep any right you may have to sue or continue to sue the Released Parties on your own about the legal claims in this lawsuit or the Released Claims, then you must take steps to get out of the Settlement. This is called excluding yourself from—or “opting-out” of—the Settlement.

## 14. How do I opt-out of the Settlement?

To opt-out from the Settlement, you must mail a written request opt-out request, which includes the following:

- 1) Your name, address, telephone number, and email address (if any);
- 2) Your personal physical signature;
- 3) The case name and number: *Veronica Silva, et al. v. Outcomes One Inc.*, Case No. CACE-25-019099 (Fla. Cir. Ct., Broward Cnty.); and
- 4) A statement that you want to be excluded from the Settlement Class, such as “I hereby request to be excluded from the Settlement Class in *Veronica Silva, et al. v. Outcomes One, Inc.*, Case No. CACE-25-019099 (Fla. Cir. Ct., Broward Cnty.).”

The exclusion request must be **mailed** to the Settlement Administrator at the following address, and be **postmarked** by **April 20, 2026**:

*Outcomes One, Inc. Data Incident*  
Settlement Administrator  
PO Box 2769  
Portland, OR 97208-2769

**You cannot opt-out (exclude yourself) by telephone or by email.**

“Mass” or “class” requests for exclusion filed by third parties on behalf of a “mass” or “class” of Settlement Class members or multiple Settlement Class Members where the opt-out has not been signed by each and every individual Settlement Class Member will not be allowed.

**Questions? Go to [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) or call 1-877-315-7873**

### 15. If I opt-out can I still get anything from the Settlement?

No. If you opt-out, you will not be able to receive Settlement Class Member Benefits, and you will not be bound by the Settlement or any judgments in this lawsuit. You can only get Settlement Class Member Benefits if you stay in the Settlement and submit a timely and valid Claim Form.

### 16. If I do not opt-out, can I sue Defendant for the same thing later?

No. Unless you opt-out, you give up any right to sue the Defendant and Released Parties for the legal claims this Settlement resolves and Releases, and you will be bound by all the terms of the Settlement, proceedings, orders, and judgments in the lawsuit. You must opt-out of this lawsuit to start or continue your own lawsuit or be part of any other lawsuit against the Released Parties about the Released Claims in this Settlement. If you have a pending lawsuit, speak to your lawyer in that lawsuit immediately.

## OBJECTING TO THE SETTLEMENT

### 17. How do I tell the Court I do not like the Settlement?

If you are a Settlement Class Member, you can tell the Court you do not agree with all or any part of the Settlement and/or Application for Attorneys' Fees, Costs, and Service Awards.

To object, you must file your timely written objection with the Court as provided below by **April 20, 2026**, and send copies by U.S. mail to Class Counsel, Defendant's Counsel, and the Settlement Administrator postmarked by or shipped by private courier (such as Federal Express) by **April 20, 2026**, stating you object to the Settlement in *Veronica Silva, et al. v. Outcomes One, Inc.*, Case No. CACE-25-019099 (Fla. Cir. Ct., Broward Cnty.).

To file an objection, you cannot exclude yourself from the Settlement Class. Your objection must include all of the following information:

- 1) Your full name, mailing address, telephone number, and email address (if any);
- 2) The case name and number: *Veronica Silva, et al. v. Outcomes One, Inc.*, Case No. CACE-25-019099 (Fla. Cir. Ct., Broward Cnty.);
- 3) Documentation sufficient to establish membership in the Settlement Class, such as a copy of the Postcard Notice you received;
- 4) All grounds for the objection, accompanied by any legal support for the objection known to you as the objector or your own lawyer;
- 5) The number of times you have objected to a class action settlement within the five years preceding the date that you file the objection, the caption of each case in which you have made such objection, and a copy of any orders related to or ruling upon your prior objections that were issued by the trial and appellate courts in each listed case;
- 6) The identity of all lawyers (if any) representing you in connection with the objection, including any former or current lawyers who may be entitled to compensation for any reason related to the objection to the Settlement and/or Application for Attorneys' Fees, Costs, and Service Awards;
- 7) The number of times your lawyer or your lawyer's law firm have objected to a class action settlement within the five years preceding the date of the filed objection, the caption of each case in which your lawyer or the firm has made such objection and a copy of any orders related to or ruling upon your lawyer's or the lawyer's law firm's prior objections that were issued

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- by the trial and appellate courts in each listed case in which the objector's counsel and/or counsel's law firm have objected to a class action settlement within the preceding five years;
- 8) Whether you and/or your lawyer will appear at the Final Approval Hearing;
  - 9) A list of all persons who will be called to testify at the Final Approval Hearing in support of your objection (if any);
  - 10) A statement confirming whether you intend to personally appear and/or testify at the Final Approval Hearing; and
  - 11) Your signature as the objector (a lawyer's signature is not sufficient).

Class Counsel and/or Defendant's Counsel may conduct limited discovery on any objector or objector's counsel, including the taking of depositions and propounding document requests.

To object, you must file your timely written objection with the Court by **April 20, 2026**, and send it by U.S. mail to Class Counsel, Defendant's Counsel, and the Settlement Administrator postmarked by or shipped by private courier (such as Federal Express) by **April 20, 2026**, at the following addresses:

COURT	CLASS COUNSEL	DEFENDANT'S COUNSEL	SETTLEMENT ADMINISTRATOR
Clerk of Court Seventeenth Judicial Circuit Court 201 SE 6 <sup>th</sup> Street Fort Lauderdale, FL 33301	Jeff Ostrow KOPELOWITZ OSTROW P.A. 1 West Las Olas Blvd. Suite 500 Fort Lauderdale, FL 33301  Mariya Weekes MILBERG, PLLC 201 Sevilla Ave. 2nd Floor Coral Gables, FL 33134	Casie D. Collignon Sean B. Solis BAKER & HOSTETLER LLP 1801 California St. Suite 4400 Denver, CO 80202	Outcomes One, Inc. Data Incident Settlement Administrator PO Box 2769 Portland, OR 97208-2769

### 18. What is the difference between objecting and asking to be excluded?

Objecting is simply telling the Court that you do not like something about the Settlement. You can object only if you stay in the Settlement Class. Opting-out is telling the Court that you do not want to be part of the Settlement Class. If you opt-out, you cannot object because you are no longer part of the Settlement.

## THE LAWYERS REPRESENTING YOU

### 19. Do I have a lawyer in the lawsuit?

Yes. The Court has appointed Jeff Ostrow of Kopelowitz Ostrow P.A., and Mariya Weekes of Milberg, PLLC as Class Counsel to represent you and the Settlement Class for the purposes of this Settlement. You may hire your own lawyer at your own cost if you want someone other than Class Counsel to represent you in this lawsuit.

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## 20. How will Class Counsel be paid?

Class Counsel will file a motion asking the Court to award attorneys' fees of up to \$600,000.00 of the Settlement Fund, plus reimbursement of costs. Class Counsel will also ask the Court to approve the Service Awards for the Class Representatives of up to \$3,000.00 each for their efforts. If awarded by the Court, the attorneys' fees and costs and the Service Awards will be paid from the Settlement Fund. The Court may award less than these amounts.

## THE FINAL APPROVAL HEARING

The Court will hold a "Final Approval Hearing" to decide whether to approve the Settlement and Application for Attorneys' Fees, Costs, and Service Awards. You may attend and you may ask to speak if you file an objection by the deadline, but you do not have to.

## 21. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing on **May 20, 2026, at 8:45 a.m.** before the Honorable Michael A. Robinson at the Seventeenth Judicial Circuit Court, 201 SE 6th Street, Fort Lauderdale, FL 33301. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate and decide whether to finally approve the Settlement and the Application for Attorneys' Fees, Costs, and Service Awards.

**Note:** The date and time of the Final Approval Hearing are subject to change without further notice to the Settlement Class. The Court may also decide to hold the hearing via video conference or by telephone. You should check the Settlement Website [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) to confirm the date and time of the Final Approval Hearing have not changed.

## 22. Do I have to attend the Final Approval Hearing?

No. Class Counsel will answer any questions the Court may have. However, you are welcome to attend at your own expense. If you file an objection, you do not have to attend the Final Approval Hearing to speak about it. As long as you file your written objection by the deadline, the Court will consider it.

## 23. May I speak at the Final Approval Hearing?

If there are objections that were filed by the deadline, the Court will consider them. If you file a timely objection, and you (or your lawyer) ask to speak at the hearing, the Court, at its discretion, may hear objections at the hearing.

## GET MORE INFORMATION

## 24. How do I get more information about the Settlement?

This Notice summarizes the Settlement. Complete details about the Settlement are provided in the Settlement Agreement. The Settlement Agreement and other related documents are available at [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com). You may get additional information at [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com), by calling toll-free 1-877-315-7873, or by writing to:

**Questions? Go to [www.OutcomesOneDataIncident.com](http://www.OutcomesOneDataIncident.com) or call 1-877-315-7873**

*Outcomes One, Inc. Data Incident*  
Settlement Administrator  
PO Box 2769  
Portland, OR 97208-2769

**PLEASE DO NOT TELEPHONE THE COURT OR THE COURT'S  
CLERK OFFICE REGARDING THIS NOTICE.**

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