## UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA CASE NO.

BILAL SALEH, individually and on behalf of a class of others similarly situated,

Plaintiff,

# **CLASS ACTION**

v.

## JURY TRIAL DEMANDED

CRUNCH, LLC, a Delaware limited liability company; CRUNCH FRANCHISING, LLC, a Delaware limited liability company; and DELIU, LLC, a Delaware limited liability company, doing business as "Crunch Fitness Oakland Park",

Defendants.

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# COMPLAINT

1. Aimed at protecting consumer privacy, the Telephone Consumer Protection Act, 47 U.S.C. § 227 ("TCPA") prohibits the use of "automatic telephone dialing systems" to call cellular telephones. The TCPA bans nonemergency "robocalls," i.e., telephone calls placed through an automatic telephone dialer system, to cellular telephones unless the recipient expressly consents to receive those calls, including automatically sent text messages.

2. On or about November 29, 2017, Plaintiff Bilal Saleh ("Plaintiff") began receiving unsolicited autodialed text messages on his cellular telephone, which were placed by or on behalf of Crunch, LLC, Crunch Franchising, LLC, and DeLiu, LLC (collectively "Defendants"). The text messages were sent as part of a marketing campaign, the purpose of which was to advertise Defendants' products and/or services to a large number of potential customers in a short period of time.

3. As explained herein, Defendants are well aware of the TCPA's prohibitions against the use of automatic dialing systems to place calls and text messages to cell phones, but systematically use these devices as part of calling campaigns to gain customers, in spite of this knowledge.

4. Accordingly, Plaintiff brings this action against Defendants under the TCPA on behalf of himself and others similarly situated. Plaintiff seeks statutory damages for himself and the class and an injunction prohibiting Defendants from making impermissible, TCPA violative calls in the future.

## JURISDICTION AND VENUE

5. The Court has federal question subject matter jurisdiction over these TCPA claims. *Mims v. Arrow Financial Services, LLC*, 132 S.Ct. 740 (2012).

6. Venue is proper because a substantial portion of the events complained of occurred in this District.

### PARTIES

Plaintiff Bilal Saleh is a natural person, sui juris, who resides in Broward County,
 Florida.

8. Defendant Crunch, LLC. ("Crunch") is a Delaware limited liability company whose principal office is located at 22 West 19th Street, New York, NY 10011, and whose registered agent for service of process in the State of Florida is Corporation Service Company, 1201 Hays Street, Tallahassee, FL 32301.

9. Defendant Crunch Franchising, LLC ("Crunch Franchising") is a Delaware limited liability company whose principal office is located at 22 West 19th Street, New York, NY 10011, and whose registered agent for service of process is Corporation Service Company, 80 State Street, Albany, NY 12207. Crunch Franchising has no registered agent in the State of Florida.

10. Defendant DeLiu, LLC ("DeLiu") is a Florida limited liability company whose principal office is located at 4801 Peregrine Point Circle West, Sarasota, FL 34231, and whose registered agent for service of process in the State of Florida is Marc Delisle, 4801 Peregrine Point Circle West, Sarasota, FL 34231.

11. Defendants Crunch, Crunch Franchising, and DeLiu, LLC are collectively referred to herein as "Defendants."

12. Defendants Crunch and Crunch Fitness run a chain of fitness clubs located in and around numerous major cities.

13. Defendant DeLiu is a franchisee of one such fitness club located at 3500 North Andrews Avenue, Oakland Park, FL 33309. From that location, DeLiu does business as Crunch Fitness Oakland Park.

14. At all relevant times, Defendants conducted business in Florida, solicited business in Florida, engaged in a persistent, common course of conduct in Florida, and have derived substantial revenue from services rendered in Florida.

## **MARKETING SCHEME**

15. There are three ways that Defendants harvest cellular telephone numbers. None of three ways include obtention of the requisite prior express written consent for sending marketing text messages.

16. In the first of the three ways, Defendants harvest cellular telephone numbers from individuals who sign up for a free day pass on Defendants' website, <u>www.crunch.com</u>.

17. Second, when an individual visits a Crunch location (like Crunch Fitness Oakland Park) for the first time, they are offered a free trial day pass on the condition that they fill out a guest

pass form. Without explanation as to why, provision of a cellular telephone number is required on the form.

18. Finally, if an individual decides to sign up, Defendants collect the cellular telephone number again (again without explanation) and provides the individual with a membership agreement (via email).

19. None of the methods through which Defendants harvest cellular telephone numbers state or even infer that marketing texts will be sent to the phone number or that provision of the number comprises consent to receive marketing text messages.

## FACTUAL ALLEGATIONS RELATING TO PLAINTIFF

20. On or about November 28, 2017, Plaintiff visited Defendants' website, <u>www.crunch.com</u>, at which time he clicked on the link, "FREE TRIAL," after which he was directed to fill out an online form "for a 1-day pass to try us out."

21. The form asked for Plaintiff's First Name, Last Name, Email, Phone Number, and Location of Interest, all of which were *required* fields in order to submit the form.

22. After submitting the online form, Plaintiff received an online response stating, "Thanks for expressing interest in Crunch. Check your email for your free pass. We'll see you soon and sweaty!"

23. The very next day, November 29, 2017, between approximately 9:30 a.m. and 10:00 a.m.. Plaintiff received three text messages in the space of 30 minutes, the first of which thanked him for his inquiry at Crunch Fitness, the second of which informed him that he would be receiving 8 messages per month, and the third contained an offer to join Crunch Fitness and pay no dues until 2018.

24. The insert below is a true and accurate screenshot representation of Plaintiff's cellular telephone.

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<	87365	& ≡
	Wednesday, Novemb	er 29, 2017
	Thank you for your inqui at Crunch Fitness. We ho your enjoy your guest pa Please let us know if you have questions. <u>crunch.com</u> Phone 954-652-1221	ope ass.
	Crunch Fitness   No Crunch is a gym that believes in mak http://crunch.com	king s 9:30 AM
	Welcome to Crunch Fitn Alerts, msg&data may an Msg sent 8/month. Repl HELP for help. Reply STO to optout.	pply. ly
	Only 2 Days Left!: That's right, only 2 days left to j Crunch Fitness and pay no dues until 2018. Offer expires Nov 30th. reply STOP 2 stop	
		TUUT AIVI
2	Inter message	SEND

25. The text messages were sent from the short code 87365, which upon information and belief, which is registered to mobile marketing provider, Textmunication.com, which specializes, among other things in health and fitness club mobile marketing campaigns.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> Source: <u>https://textmunication.com/industries/</u> (Last visited December 7, 2017)

26. Textmunication is a "third-party telemarketer" within the meaning of the 2013

FCC Ruling Order, discussed infra.

27. Eric Jozwiak, District Marketing Manager of Crunch Fitness had this to say about the success of its Textmunication mobile marketing campaign:

"Our goal was to increase membership sales and door swings at each of our clubs. After enrolling with Textmunication, we sold almost 700 memberships in just one day. We recommend Textmunication to other clubs because 'if they are not using this system, they are leaving money on the table.'"

Source: <u>https://textmunication.com/</u> (Last viewed December 7, 2017).

28. Despite Defendants' clear intention for doing so, Plaintiff was in no way given any reason to believe, nor did Plaintiff contemplate, that by completing the online free trial form he would become the victim of unsolicited text message spam.

# TEXT MESSAGES PROVIDE TELEMARKETERS WITH INSTANT COMMUNICATION TO CONSUMERS TO PROMOTE GOODS AND SERVICES

29. In recent years, marketers stymied by federal laws limiting solicitation by telephone, facsimile machine, and email have increasingly looked to alternative technologies through which to send bulk solicitations to consumers easily and cheaply.

30. One of the newest methods of bulk marketing is to advertise through text messages sent to mobile phones.

31. Unlike faxes and unanswered phone calls, a text message allows virtually instantaneous communication with the recipient, almost anywhere in the world, day or night. Many cell phones immediately alert the recipient of new text messages. Consumers frequently use text messaging to stay in close contact with business colleagues and associates, family members, and friends. Text messaging is also used by schools, police departments, fire departments, and emergency medical services across the country.

32. The instantaneous nature of text message communication makes it very appealing to telemarketers—and very annoying to consumers subjected to spam text messages.

33. And unlike other forms of advertisement, spam texts can cost its recipients money. Many wireless customers have telephone plans that charge a fee for each text message, or that permit a limited number of text messages per month.

34. Spam text messages are a burgeoning phenomenon. One authority estimates that Americans received more than four billion spam texts in 2011 more than double the number sent just two years earlier.

# **OVERVIEW OF THE TCPA**

35. In 1991, Congress enacted the TCPA to regulate the explosive growth of the telemarketing industry. In so doing, Congress recognized that "[u]nrestricted telemarketing . . . can be an intrusive invasion of privacy . . . ." Telephone Consumer Protection Act of 1991, Pub. L. No. 102-243, § 2(5) (1991) (codified at 47 U.S.C. § 227). Specifically, in enacting the TCPA, Congress outlawed telemarketing via unsolicited automated or pre-recorded telephone calls ("Robocalls"), finding:

Evidence compiled by the Congress indicates that residential telephone subscribers consider automated or prerecorded telephone calls, regardless of the content or the initiator of the message, to be a nuisance and an invasion of privacy.

Banning such automated or prerecorded telephone calls to the home, except when the receiving party consents to receiving the call . . . , is the only effective means of protecting telephone consumers from this nuisance and privacy invasion.

. . . .

Id. § 2(10) and (12); See also Mims v. Arrow Financial Services, Inc., 132 S.Ct. 740 (Jan. 18, 2012).

36. While imposing general restrictions on a wide set of telemarketing practices, the TCPA's strictest provisions apply to telemarketing by automatic telephone dialing system. *See* 47 U.S.C. § 227(b)(1).

37. The statutory definition of an automatic telephone dialing system (sometimes called "autodialer") is "equipment which has the capacity to store or produce telephone numbers to be called, using a random or sequential number generator to dial the numbers[,]" and has the capacity to dial such numbers. Id. § 227(a)(1). The term also extends to predictive dialers and equipment that has the capacity to dial numbers without human intervention. *See* In The Matter of Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, 18 F.C.C.R. 14014, 14093 (2003).

38. With the limited exception of calls made for emergency purposes, the TCPA bans all calls to cell phones placed through an autodialer, regardless of whether they solicit the sale of goods or services, unless the recipient of the call provides "prior express consent" to receive the calls. 47 U.S.C. § 227(b); 47 C.F.R. § 64.1200(a)(1).

39. "Prior express consent" exists where a consumer has (a) clearly stated that the telemarketer may call, and (b) clearly expressed an understanding that the telemarketer's subsequent call will be made for the purpose of encouraging the purchase of goods or services. See In The Matter of Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, 10 F.C.C.R. 12391, 12396, para. 11 (1995).

40. Under FCC regulations, telemarketing calls require prior express *written* consent.
47 C.F.R. § 64.1200(a)(2). (emphasis added).

41. "Prior express written consent" means an agreement, in writing, bearing the signature of the person called that clearly authorizes the seller to deliver or cause to be delivered

to the person called advertisements or telemarketing messages using an automatic telephone dialing system or an artificial or prerecorded voice, and the telephone number to which the signatory authorizes such advertisements or telemarketing messages to be delivered. 47 C.F.R. § 64.1200(f)(8).

## Vicarious Liability

42. Under the TCPA, as interpreted by the FCC, a person or entity can be liable for calls made on its behalf even if that person or entity did not directly dial those calls.

43. The FCC has explained that its "rules generally establish that the party on whose behalf a solicitation is made bears ultimate responsibility for any violations." See Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, Memorandum and Order, 10 FCC Rcd. 12391, 12397, ¶ 13 (1995).

44. In 2008, the FCC reiterated that "a company on whose behalf a telephone solicitation is made bears the responsibility for any violations." See Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991 Request of ACA International for Clarification and Declaratory Ruling, CG 02-278, 23 F.C.C.R. 559 at ¶10 (Jan. 4, 2008) (specifically recognizing "on behalf of" liability in the context of a robocall sent to a consumer by a third party on another entity's behalf under 47 U.S.C. 227(b)).

45. In May of 2013, the FCC reinforced this issue. See In re Rules and Regulations Implementing the Tel. Consumer Prot. Act of 1991, --- FCC Rcd. --- (F.C.C. May 9, 2013) (hereinafter "2013 FCC Ruling Order") (clarifying that "a seller ... may be vicariously liable under federal common law agency-related principles for violations of either section 227(b) or 227(c) committed by telemarketers that initiate calls to market its products or services."). The FCC rejected a narrow view of TCPA liability, including the assertion that a seller's liability requires a finding of formal agency and immediate direction and control over the third-party who

placed the telemarketing call. Id. n.107.

## 46. The 2013 FCC Order further explained:

"To provide guidance in this area, we find that the following are illustrative examples of evidence that may demonstrate that the telemarketer is the seller's authorized representative with apparent authority to make the seller vicariously liable for the telemarketer's section 227(b) violations. For example, apparent authority may be supported by evidence that the seller allows the outside sales entity access to information and systems that normally would be within the seller's exclusive control, including: access to detailed information regarding the nature and pricing of the seller's products and services or to the seller's customer information. The ability by the outside sales entity to enter consumer information into the seller's sales or customer systems, as well as the authority to use the seller's trade name, trademark and service mark may also be relevant. It may also be persuasive that the seller approved, wrote or reviewed the outside entity's telemarketing scripts. Finally, a seller would be responsible under the TCPA for the unauthorized conduct of a third-party telemarketer that is otherwise authorized to market on the seller's behalf if the seller knew (or reasonably should have known) that the telemarketer was violating the TCPA on the seller's behalf and the seller failed to take effective steps within its power to force the telemarketer to cease that conduct. At a minimum, evidence of these kinds of relationships which consumers may acquire through discovery, if they are not independently privy to such information - should be sufficient to place upon the seller the burden of demonstrating that a reasonable consumer would not sensibly assume that the telemarketer was acting as the seller's authorized agent.

"[] In sum, under our current rules and administrative precedent interpreting and implementing sections 227(b) and 227(c), we do not think that an action taken for the benefit of a seller by a third-party retailer, without more, is sufficient to trigger the liability of a seller under section either section 227(c) or section 227(b). However, we see no reason that a seller should not be liable under those provisions for calls made by a third-party telemarketer when it has authorized that telemarketer to market its goods or services. In that circumstance, the seller has the ability, through its authorization, to oversee the conduct of its telemarketers, even if that power to supervise is unexercised. In the case of either actions to enforce section 227(b) or actions to enforce do-not-call restrictions under section 227(c), we stress that nothing in this order requires a consumer to provide proof – at the time it files its complaint – that the seller should be held vicariously liable for the offending call. (emphasis added)

Id. at ¶¶ 46-47).

47. Accordingly, it is undeniably clear, that an entity can be liable under the TCPA for a call made on its behalf even if the entity did not directly place the call under a number of theories, including vicarious liability. Under those circumstances, the entity is properly deemed to have initiated the call through the person or entity that actually placed the calls.

## **CLASS ALLEGATIONS**

48. Plaintiff brings this action on behalf of a nationwide class of similarly situated individuals, which consists of:

All persons in the United States to whom, within the four years immediately preceding the filing of this Complaint, Defendants or some person acting on Defendants' behalf sent a text message to their cellular telephone advertising Defendants' goods and/or services, through the use of the same or materially similar telephone dialing equipment as that which was used to send the text at issue to the Plaintiff.

49. Plaintiff is a member of this class.

50. Defendants and their employees or agents, Plaintiff's attorneys and their employees, the Judge to whom this action is assigned and any member of the Judge's staff and immediate family, and claims for personal injury, wrongful death, and/or emotional distress are excluded from the Classes.

51. The class is so numerous that joinder is impracticable. Upon information and belief, as well as common experience of the size of automated dialing campaigns, there are more than one thousand persons in the class.

52. Common questions of law and fact exist as to all members of the class and predominate over any questions solely affecting any individual member of the class, including plaintiff. Such questions common to the Class include, but are not limited to:

- a. Whether the calls that are the subject of this lawsuit were made using an "automatic telephone dialing system" as proscribed by the TCPA and applicable FCC regulations and orders;
- b. Whether the violation was negligent or willful.

53. Plaintiff will fairly and adequately protect the interests of the class. Plaintiff has no interests that might conflict with the interests of the class. Plaintiff is interested in pursuing his claims vigorously, and has retained counsel competent and experienced in class and complex litigation.

54. Class action treatment is superior to the alternatives for the fair and efficient adjudication of the controversy alleged herein. Such treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum simultaneously, efficiently, and without the duplication of effort and expense that numerous individual actions would entail.

55. No difficulties are likely to be encountered in the management of this class action that would preclude its maintenance as a class action, and no superior alternative exists for the fair and efficient adjudication of this controversy.

56. Defendants have acted on grounds generally applicable to the class, thereby making relief appropriate with respect to the class as a whole.

57. Prosecution of separate actions by individual members of the class, should they realize their rights have been violated, would likely create the risk of inconsistent or varying adjudications with respect to individual members of the class that would establish incompatible standards of conduct.

58. The identity of the class is likely readily identifiable from defendant's records, or the records of other person(s) involved with making the calls.

59. A class action is superior to other available methods for the fair and efficient adjudication of this controversy since joinder of all members is impracticable.

## COUNT I <u>Violation of 47 U.S.C. § 227 and the Regulations Promulgate Thereunder</u> (On Behalf of Plaintiff and the Class)

60. Plaintiff incorporates the foregoing paragraphs as if fully set forth herein.

61. It is a violation of the TCPA, 47 U.S.C. §227(b) to call a person's cellular telephone using an automatic telephone dialing system. The TCPA also specifically prohibits the use of an unsolicited text messages to advertise the sale of goods and services. 47 U.S.C. § 227(b)(1)(B); 47 C.F.R. § 64.1200.

62. Defendants, or some person on their behalf, initiated a call to plaintiff and others' cellular telephones, using an automatic telephone dialing system and/or an artificial or prerecorded voice.

63. Plaintiff and the class are entitled to have their rights, status and legal relations under the TCPA relating to defendant's telemarketing to cell phones using an automatic dialing system and artificial or prerecorded voice.

64. The defendant's calls were negligent placed, or alternatively, willfully placed despite prior knowledge of the TCPA.

**WHEREFORE**, plaintiff requests that the Court enter judgment in favor of himself and the class and against defendants that provides the following relief:

a. Statutory damages of \$500 per violation, and up to \$1,500 per violation if proven to be willful;

b. A permanent injunction prohibiting defendant from violating the TCPA in the

future through calling cell phones using an automatic telephone dialing system and/or a prerecorded voice message;

c. A declaration that defendant used an automatic telephone dialing system and artificial or prerecorded voice, and violated the TCPA in using such for calls to the cell phones of plaintiff and the class; and

d. Any other relief the Court finds just and proper.

# JURY DEMAND

65. Plaintiff demands trial by jury.

Dated: December 6, 2017

Respectfully submitted,

By: <u>/s/ Jibrael S. Hindi</u> Jibrael S. Hindi, Esq. THE LAW OFFICE OF JIBRAEL S. HINDI, PLLC 110 SE 6th Street Ft. Lauderdale, FL 33301 Tel: (954) 907-1136 Fax: (855) 529-9540 jibrael@jibraellaw.com

Scott D. Owens, Esq. SCOTT D. OWENS, P.A. 3800 S. Ocean Dr., Ste. 235 Hollywood, FL 33019 Tel: 954-589-0588 Fax: 954-337-0666 scott@scottdowens.com

## JS 44 (Rev. Gases 6 ilv TeOM 62416-MGC Docume OTVIL CEDVER SIN HE 5D Docket 12/08/2017 Page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)* NOTICE: Attorneys MUST Indicate All Re-filed Cases Below.

#### I. (a) PLAINTIFFS

#### BILAL SALEH

## DEFENDANTS

## CRUNCH, LLC et al

(b)	County of Residence of First Listed	Plaintiff	Broward
	(EXCEPT IN U.S.	PLAINTIF	F CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number) Scott D. Owens, P.A. | 954-589-0588 3800 S. Ocean Dr., Ste. 235, Hollywood, FL 33019 County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known)

(d) Check County Where Action Arose: 🗆 MIAMI- DADE 🗆 MONROE 💋 BROWARD 🗆 PALM BEACH 🗆 MARTIN 🗆 ST. LUCIE 🗖 INDIAN RIVER 🗖 OKEECHOBEE 🗖 HIGHLANDS

II. BASIS OF JURISDI	CTION (Place an "X" i	n One Box Only)			(Place an "X" in One Box for Plaintiff)
□ 1 U.S. Government	J 3 Fedd	eral Question	(For Diversity Cases Only,	) PTF DEF	and One Box for Defendant) <b>PTF DEF</b>
Plaintiff	(U.S. Government)			□ 1 □ 1 Incorporated or Pr of Business In Th	rincipal Place 4 4
2 U.S. Government Defendant		ersity ip of Parties in Item III)	Citizen of Another State	2 2 Incorporated and of Business In	
			Citizen or Subject of a Foreign Country	3 3 Foreign Nation	
IV. NATURE OF SUIT		*/	Click here for: Nature of Suit Cod	*	OTHED CTATUTES
110 Insurance	PERSONAL INJURY	RTS PERSONAL INJURY	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 120 Marine □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment	□ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	☐ 365 Personal Injury - Product Liability ☐ 367 Health Care/ Pharmaceutical	<ul> <li>625 Drug Related Seizure of Property 21 USC 881</li> <li>690 Other</li> </ul>	☐ 422 Appeal 28 USC 158 ☐ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS	<ul> <li>375 Faise Claims Act</li> <li>376 Qui Tam (31 USC 3729 (a))</li> <li>400 State Reapportionment</li> <li>410 Antitrust</li> </ul>
& Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted	Slander 330 Federal Employers' Liability	Personal Injury Product Liability 368 Asbestos Personal		☐ 820 Copyrights ☐ 830 Patent ☐ 835 Patent – Abbreviated New Drug Application	<ul> <li>430 Banks and Banking</li> <li>450 Commerce</li> <li>460 Deportation</li> </ul>
Student Loans	□ 340 Marine	Injury Product		■ New Drug Application ■ 840 Trademark	470 Racketeer Influenced and
(Excl. Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits ☐ 160 Stockholders' Suits	☐ 345 Marine Product Liability ☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	Liability <b>PERSONAL PROPERTY</b> 370 Other Fraud 371 Truth in Lending	LABOR 7 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations	SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g))	Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/
☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise	Product Liability 360 Other Personal Injury	<ul> <li>380 Other Personal Property Damage</li> <li>385 Property Damage</li> </ul>	<ul> <li>740 Railway Labor Act</li> <li>751 Family and Medical Leave Act</li> </ul>	☐ 864 SSID Title XVI ☐ 865 RSI (405(g))	Exchange 890 Other Statutory Actions 891 Agricultural Acts
	☐ 362 Personal Injury - Med. Malpractice	Product Liability	☐ 790 Other Labor Litigation ☐ 791 Empl. Ret. Inc.		<ul> <li>☐ 893 Environmental Matters</li> <li>☐ 895 Freedom of Information</li> </ul>
REAL PROPERTY 210 Land Condemnation	CIVIL RIGHTS	PRISONER PETITIONS Habeas Corpus:	Security Act	FEDERAL TAX SUITS	Act 896 Arbitration
<ul> <li>220 Foreclosure</li> <li>230 Rent Lease &amp; Ejectment</li> </ul>	441 Voting 442 Employment	☐ 463 Alien Detainee ☐ 510 Motions to Vacate	e	or Defendant) 871 IRS—Third Party 2 USC 7609	899 Administrative Procedure
□ 240 Torts to Land	443 Housing/ Accommodations	Sentence Other:		- USC 7609	Agency Decision
□ 245 Tort Product Liability	→ Accommodations ↓ 445 Amer. w/Disabilities -	☐ 530 General	IMMIGRATION		950 Constitutionality of State
290 All Other Real Property	Employment 446 Amer. w/Disabilities - Other 448 Education	535 Death Penalty	462 Naturalization Application 465 Other Immigration Actions	on	L Statutes
V. ORIGIN (Place of □ 1 Original Proceeding □ 2 Remo from S Court	an "X" in One Box Only) ved 3 Re-filed 4 State (See VI below)	Reinstated 5 Transfe or Reopened 5 <i>Stransfe</i>		t 7 Appeal to 8 District Judge from Magistrate Judgment	Multidistrict 9 Remanded from Litigation Appellate Court – Direct File
VI. RELATED/ RE-FILED CASE(S)	(See instructions): a) JUD		✓ NO b) Related	Cases □YES ✓ NO DOCKET NUMBE	R:
VII. CAUSE OF ACTION	ON 47 U.S.C. 227 et s	eq.   Unlawful calling	iling and Write a Brief Statem practices (for both sides to try entire cas	nent of Cause <i>(Do not cite jurisdi</i>	ctional statutes unless diversity):
VIII. REQUESTED IN		IS A CLASS ACTION	× · · · ·		
COMPLAINT:	UNDER F.R.C.P	. 23	DEMAND \$		if demanded in complaint:
ABOVE INFORMATION IS	TRUE & CORRECT TO '	THE BEST OF MV KNO	WLEDGE	JURY DEMAND:	Yes No
DATE December 8, 2017			TTORNEY OF RECORD	s/ Scott D. Ower	18
FOR OFFICE USE ONLY RECEIPT #	AMOUNT IF	P JUDGE		MAG JUDGE	

JS 44 (Rev. 06/17) FLSD Revised 06/01/2017

## INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

#### Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

I. (a) **Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.

(b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)

(c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".

**II.** Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked. Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

**III.** Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.

**IV.** Nature of Suit. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: <u>Nature of Suit Code Descriptions</u>.

V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Refiled (3) Attach copy of Order for Dismissal of Previous case. Also complete VI.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

Remanded from Appellate Court. (8) Check this box if remanded from Appellate Court.

VI. Related/Refiled Cases. This section of the JS 44 is used to reference related pending cases or re-filed cases. Insert the docket numbers and the corresponding judges name for such cases.

VII. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service

VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

Date and Attorney Signature. Date and sign the civil cover sheet.

Case 0:17-cv-62416-MGC Document 1-2 Entered on FLSD Docket 12/08/2017 Page 1 of 2

AO 440 (Rev. 06/12) Summons in a Civil Action

	ES DISTRICT COURT for the District of Florida
BILAL SAHEH, individually and on behalf of a class of others similarly situated, <i>Plaintiff(s)</i> v. CRUNCH, LLC, a Delaware limited liability company, CRUNCH FRANCHISING, LLC, a Delaware limited liability company, and DELIU, LLC a Delaware limited liability company, <i>Defendant(s)</i>	) ) ) ) ) ) ) ) ) ) ) ) ) ) ) )

## SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

CRUNCH, LLC c/o Corporation Service Company (Registered Agent) 1201 Hays Street Tallahassee, FL 32301

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

> Jibrael S. Hindi, Esq. The Law Office of Jibrael S. Hindi, PLLC 110 Se 6th Street Ft. Lauderdale, FL 33301

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

# **PROOF OF SERVICE**

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nan	ne of individual and title, if any	)	
was ree	ceived by me on (date)			
	□ I personally served	the summons on the indiv	vidual at (place)	
			on (date)	; or
	□ I left the summons		nce or usual place of abode with ( <i>name</i> )	ideo de ene
	on (date)		a person of suitable age and discretion who res opy to the individual's last known address; or	ides mere,
	□ I served the summons on (name of individual) designated by law to accept service of process on behalf of (name of organization) on (date);			
	$\Box$ I returned the summ	nons unexecuted because		; or
	<b>Other</b> ( <i>specify</i> ):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00 .
	I declare under penalty	of perjury that this infor	mation is true.	
Date:				
			Server's signature	
			Printed name and title	

Server's address

Additional information regarding attempted service, etc:

Case 0:17-cv-62416-MGC Document 1-3 Entered on FLSD Docket 12/08/2017 Page 1 of 2

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STAT	ES DISTRICT COURT
Southern	District of Florida
BILAL SAHEH, individually and on behalf of a class of others similarly situated,	
Plaintiff(s) v. CRUNCH, LLC, a Delaware limited liability company, CRUNCH FRANCHISING, LLC, a Delaware limited liability company, and DELIU, LLC a Delaware limited liability company,	) ) ) ) ) ) ) )
Defendant(s)	)

## SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

CRUNCH FRANCHISING, LLC c/o Corporation Service Company (Registered Agent) 80 State Street Albany, NY 12207

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

Jibrael S. Hindi, Esq. The Law Office of Jibrael S. Hindi, PLLC 110 Se 6th Street Ft. Lauderdale, FL 33301

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date: \_\_\_\_\_

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

# **PROOF OF SERVICE**

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nan	ne of individual and title, if any	)	
was ree	ceived by me on (date)			
	□ I personally served	the summons on the indiv	vidual at (place)	
			on (date)	; or
	□ I left the summons		nce or usual place of abode with ( <i>name</i> )	ideo de ene
	on (date)		a person of suitable age and discretion who res opy to the individual's last known address; or	ides mere,
	□ I served the summons on (name of individual) designated by law to accept service of process on behalf of (name of organization) on (date);			
	$\Box$ I returned the summ	nons unexecuted because		; or
	<b>Other</b> ( <i>specify</i> ):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00 .
	I declare under penalty	of perjury that this infor	mation is true.	
Date:				
			Server's signature	
			Printed name and title	

Server's address

Additional information regarding attempted service, etc:

Case 0:17-cv-62416-MGC Document 1-4 Entered on FLSD Docket 12/08/2017 Page 1 of 2

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STAT	ES DISTRICT COURT
Southern	District of Florida
BILAL SAHEH, individually and on behalf of a class of others similarly situated,	) ) )
Plaintiff(s) V.	) ) Civil Action No.
CRUNCH, LLC, a Delaware limited liability company, CRUNCH FRANCHISING, LLC, a Delaware limited liability company, and DELIU, LLC a Delaware limited liability company,	) ) ) )
Defendant(s)	)

## SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

DELIU, LLC c/o Marc Deslisle (Registered Agent) 4801 Peregrine Point Circle West Sarasota, FL 34231

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

Jibrael S. Hindi, Esq. The Law Office of Jibrael S. Hindi, PLLC 110 Se 6th Street Ft. Lauderdale, FL 33301

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date: \_\_\_\_\_

Signature of Clerk or Deputy Clerk

# Case 0:17-cv-62416-MGC Document 1-4 Entered on FLSD Docket 12/08/2017 Page 2 of 2

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

# **PROOF OF SERVICE**

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nam	ne of individual and title, if any)		
was re	ceived by me on (date)			
	□ I personally served	the summons on the individu	ual at (place)	
			on (date)	; or
	$\Box$ I left the summons	at the individual's residence	or usual place of abode with (name)	
		, a pe	rson of suitable age and discretion who res	sides there,
	on (date)	, and mailed a copy	to the individual's last known address; or	
	□ I served the summo	ns on (name of individual)		, who is
	designated by law to a	accept service of process on b	behalf of (name of organization)	
			on (date)	; or
	$\Box$ I returned the summ	nons unexecuted because		; or
	<b>Other</b> ( <i>specify</i> ):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	of perjury that this informat	ion is true.	
Date:			Server's signature	
			Server S Signutare	
			Printed name and title	

Server's address

Additional information regarding attempted service, etc:

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Crunch Facing TCPA Class Action Over Alleged Unauthorized Marketing Text Messages</u>