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1 2 3 4 5 6 7 8 9	DAVID M. ROSENBERG-WOHL (Cal. Bar No HERSHENSON ROSENBERG-WOHL, A PROFESSIONAL CORPORATION 3080 Washington St. San Francisco, CA 94115 (415) 317-7756 david@hrw-law.com MICHAEL MAIZES (admission <i>pro hac vice</i> fo MAIZES & MAIZES LLP 2027 Williamsbridge Road – 2 nd Fl. Bronx, NY 10461 (718) 823-4000 michael@maizes.law		
10 11 12	ALFRED G. YATES (admission <i>pro hac vice</i> fo LAW OFFICE OF ALFRED G. YATES, JR., P. 300 Mt. Lebanon Boulevard, Suite 206-B Pittsburgh, PA 15234 (412) 391-5164		
13	UNITED STATES	DISTRICT COURT	
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Plaintiffs, Judah Rosenwald, Craig Chouraki-Lewin, Cindy Rutter, William Rutter, Trinity Guevremont, Natasha Garamani, James Smith, Patricia Perez, Jeanine Eckert, and Preston Leschins ("Plaintiffs"), by and through the undersigned counsel, bring this Complaint on behalf of themselves and all other consumers similarly situated throughout the United States (as described in the Class Action Allegations below) against Defendant, Kimberly Clark Corporation, and Does 1-10 ("Defendants") for damages, restitution, declaratory and injunctive relief, along with attorneys' fees, and in support thereof state as follows:

PARTIES, JURISDITION AND VENUE

1. Plaintiffs Judah Rosenwald, Craig Chouraki-Lewin, Cindy Rutter, William Rutter, Trinity Guevremont, Natasha Garamani, James Smith, Patricia Perez, Jeanine Eckert, and Preston Leschins are consumers who have purchased Kleenex "wet wipes" made by Defendant, Kimberly Clark Corporation. Judah Rosenwald was at the time of his purchase a resident of California, Craig Chouraki-Lewin was at the time of his purchase a resident of Washington who has also been and is currently a resident of California. Cindy Rutter was at the time of her purchase a resident of Wyoming who has been and currently spends approximately half the year in California. William Rutter was at the time of his purchase a resident of Pennsylvania who also spends time regularly in California. Trinity Guevremont and Natasha Garamani were at the time of their purchases residents of Colorado. James Smith was at the time of his purchase a resident of New York. Jeanine Eckert was at the time of her purchase a resident of New York. Jeanine Eckert was at the time of her purchase a resident of New York. Jeanine Eckert was at the time of her purchase a resident of New York. Jeanine Eckert was at the time of her purchase a resident of New Jersey. Preston Leschins was at the time of his purchase a resident of Florida.

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Plaintiffs are ignorant of the true names and capacities of defendants sued herein as Does 1-10, inclusive, and therefore sue these defendants by such fictitious names. Plaintiffs will amend this complaint to allege the true names and capacities of these fictitiously named defendants when that information is ascertained. Plaintiffs are informed and believe and thereon allege that each of these fictitiously names defendants is responsible in some manner for the occurrences herein alleged, and that Plaintiffs' injuries as herein alleged were directly and legally caused by the aforementioned defendants. Plaintiffs are informed and believe and thereon allege that, at all times herein mentioned, each of these defendants was the agent and employee of each of the remaining defendant and, in doing the things hereinafter alleged, was acting within the course and scope of such agency and employment.

FACTUAL ALLEGATIONS

Kimberly Clark makes, markets and until recently has sold a product called "Kleenex wet wipes germ removal" throughout the US, sold in drug stores such as Walgreens and many other places. This product is sold in an orange soft-sided rectangular package. There is an asterisk following the term "germ removal" prominently linked to a "germ" with a frowning face in the upper right-hand portion of the packaging. Immediately below the term is the phrase "wipes away". To the left, within a bubble, is "safely wipes away 99% of germs from skin no harsh chemicals". On the back of the package is a picture showing both use on hands and on household objects.

4. Kimberly Clark makes, markets and until recently has sold two other versions of the wet wipes product that it differentiates from the "germ removal" product: one, a blue product, labeled "gentle clean" and more specifically, "a gentle clean for hands and face no harsh COMPLAINT [CLASS ACTION] - 3

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chemicals," and one, a green product, labeled "sensitive" and more specifically, "fragrance free with aloe & E for hands and face no harsh chemicals."

As Kimberly Clark represents that all of the wet wipes products lack "harsh chemicals," the product differentiation is presented by Kimberly Clark in terms of *function*: orange removes germs, blue cleans, and green softens. In other words, all clean but only one removes the germs –99% of them specifically.

6. The "germ removal" product competes with and is informed by products from other manufacturers presented nearby in the given store, many of which advertise language to the effect of "antibacterial hand wipes" and "kills 99.9% of germs," some of which are "alcohol free." For example, there are Wet Ones antibacterial hand wipes, fresh scent, which "Kills 99.99% of Germs," Clorox Disinfecting Wipes product that "kills 99.9% of Viruses & Bacteria," Up&Up's "antibacterial hand wipes" product that "kills 99.9% of common germs," Purell "hand sanitizing wipes" product that is "tough on messes and gentle on hands" and "kills 99.99% of most illness causing germs," and "Honest "keepin" it clean" alcohol wipes advertised to "kill 99.9% of germs" that promise "that feeling of wiping things away." Kimberly Clark's representations are designed to attract the same purchasers who would otherwise purchase products such as these to eliminate germs but, with its product, do it "safely" and with "no harsh chemicals".

7. The "gentle clean" and "sensitive" wet wipes products compete with and are informed by products from other manufactures presented nearby in the given store, such as Yipes! Face and hand wipes that are "safe for kids, good for everyone," "baby hand and face wipes" made by Johnson and also by Up& Up, the Wet Ones Sensitive Skin hand wipes product that "cleans, with moisturizers" and is "hypoallergenic," WaterWipes made of COMPLAINT [CLASS ACTION] - 4

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99.9% water, FitRight aloe personal cleansing cloths, Seventh Generation Free & Clear Baby Wipes that are for "sensitive skin," as well as Cottonelle flushable wipes that are "refreshing clean" and "shower fresh".

- 8. Kimberly Clark misrepresents the "germ removal" characteristic of the orange wet wipes product that it says "wipes away 99% of germs from skin."
- 9. There are no germicidal ingredients such as alcohol in the "germ removal" product. The only operative ingredients in the product are mild surfactants, i.e., soaps, or cleansers, namely "coco-betaine" and "polysorbate 20."

10. A reasonable consumer, such as each of the plaintiffs here, does not distinguish between killing and removing germs.

- A reasonable consumer, such as each of the plaintiffs here, believes that a product said to wipe away 99% of germs contains something that is more effective than soap.
- Kimberly Clark counts upon consumers' familiarity with the 99%, 99.9%, or 99.99%
 representations of germicidal products to sell what is really just soap, and at a premium
 over products that merely contain surfactants, or soaps, including other Kimberly Clark
 wet wipes products.
- Kimberly Clark does not instruct consumers on the "germ removal" product packaging or otherwise to scrub with the product, as a consumer would expect to use a soap-based product, suggesting effectiveness upon purely topical application suggestive of a germicidal agent that is in fact absent.
- 14. Kimberly Clark misrepresents that its "germ removal" wet wipes product has "no harsh chemicals" -- but in fact it contains no chemical "cleanser" in any significant quantity. There are two ingredients in this product that fall into the category of "surfactant," i.e.,

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soap, or a cleanser, but those two "coco-betaine" and "polysorbate 20," but no reasonable consumer would consider soap to be chemicals.

15. Kimberly Clark does not represent that its two other wet wipes products have "germ removal" characteristics, but they also contain only surfactants and likely remove as many germs as the "germ removal" product.

16. Kimberly Clark further misrepresents its "germ removal" product by explaining on the back of the package, in small hard to read print, that what makes the product "work" is not even soap but rather water itself: "The Cleansing Power of Water...Anytime, Anywhere." But no consumer would reasonably be expected to read the back, or the small print of the product. And further, no reasonable consumer would expect that Kimberly Clark would be selling a "germ removal" product that is just water. Rather, the consumer reasonably expects that there is some "chemical" in the product that eliminates germs but is simply not "harsh" – not as harsh, as say, alcohol. The fact that one or two ingredients are surfactants does not take away from the statement that the effectively "active" ingredient here (albeit concealed) is water.

17. More, when one compares the back of the package writing on the orange "germ removal" product to that of the blue and the green products, all share the same "cleansing" information, i.e., "The Cleansing Power of Water...Anytime, Anywhere." They also share "dermatologically tested," "paraben free," and "hypoallergenic." Specific to the orange package is "safe on skin," which one might reasonably associate more with the blue or the green product. The orange and the green share the label "alcohol free," which curiously is absent from the blue packaging – the only packaging that prominently suggests use for toileting purposes. The orange and green also share the "paraben free" COMPLAINT [CLASS ACTION] - 6

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label. Parabens are chemical compounds used for bactericidal and fungicidal properties, absent in all. The green product specifically is "fragrance" and "dye" free. All have a mild surfactant: coco-betane and polysorbate 20 for the "germ removal" product, cocamidoprophyl betane and polysorbate 20 for the "gentle clean" product, and "cocoglucoside for the "sensitive" product.

- 18. Each of the misrepresentations and concealments described above in paragraphs 3-17 was made by Kimberly Clark, knowingly. Kimberly Clark knows that it has been marketing the product to consumers who seek to purchase products to protect themselves from germs, bacteria or viruses, who are presented with an array of choices for hand and surface cleansing with varying advertising claims regarding fitness for particular use, many of which target "germs" or "bacteria" or "viruses".
- 19. Particularly in the time of COVID, Kimberly Clark is aware that consumers are acutely aware of the need to control viruses, especially COVID, that products customarily available on the shelves are often not available due to heightened demand, and that consumers may purchase their product, based upon how it is advertised, with a sense of relief that this product will assist in protection from COVID.

20. Kimberly Clark knows that consumers want the efficacy of alcohol-based products without the harsh effect on skin alcohol can generate, and so presents its product as containing alcohol-equivalent effectiveness at eradicating germs but without the alcohol. It does this by using the "99%" number, which is common to alcohol-based products (whether as the more prevalent gels or as wipes) and situating its product alongside them.

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- 21. Customer testimonials easily available on sites selling this product, as well as the website of of Kimberly Clark itself, make such claims, so Kimberly Clark is aware that the "Germ removal" product's reception matches its intended effect.
- 22. Consumers think that they are buying a product that eliminates germs just like an alcohol germicide yet is actually just a wipe damp with water for which they have paid a premium.
- 23. Each of the plaintiffs identified above purchased the "Germ removal" product believing, based upon the product's representations that this product had capabilities that the product does not, in fact, have. If Kimberly Clark had accurately disclosed what this product was and was not, none of the plaintiffs would have purchased this product. As a result, each has lost money.
 - 24. Shortly after bringing this potential lawsuit to Kimberly Clark's attention (see paragraph 37 below), Kimberly Clark effectively pulled it from the market. To the extent it is still available, were it accurately advertised, each of the Plaintiffs would continue to purchase Kleenex products and other Kimberly Clark products.

CLASS ACTION ALLEGATIONS

25. **Class definition:** All U.S. consumers who have purchased the Kleenex "germ removal" wet wipes product, from any time to the present. Alternatively, all consumers who have purchased the Kleenex "germ removal" wet wipes product, from any time to the present, from the following states: California, Washington, Wyoming, Colorado, Pennsylvania, New York, New Jersey, and Florida.

26. **Numerosity**. There are so many potential class members that individual joinder of class members is impractical.

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1	27.	Commonality. As is clear from paragraphs 1-24, there are questions of law or fact that
2		apply equally to all purchasers of Kleenex "germ removal" wet wipes product and are
3		therefore common to class members.
4	28.	Typicality . The claims of the Plaintiffs here, putative class representatives, are typical of
5		those of absent class members.
6	20	
7 8	29.	Adequacy of representation. Class counsel and Plaintiffs intend to fairly and adequately
9		protect the interests of absent class members.
10		FIRST CLAIM FOR RELIEF
11		(CLRA) (California class only)
12	30.	Plaintiffs incorporate by reference and hereby re-allege the allegations of paragraphs 1-29
13		of this Complaint as if fully set forth herein.
14	31.	The conduct set forth constitutes representations that goods have characteristics,
15 16		ingredients, uses, benefits, or quantities that they do not have, that goods are of a
10		particular standard, quality, or grade if they are of another, and advertising goods with
18		intent not to sell them as advertised, each and all in violation of Cal. Civ. Code §§
19		1770(a)(5), (7), and (9), each and all to the financial damage of Plaintiffs here in financial
20		outlay for the Kleenex "germ removal" wet wipes product.
21	32.	In particular, the above-mentioned behavior constitutes "unfair methods of competition
22		and unfair or deceptive acts or practices undertaken by any person in a transaction
23		intended to result or that results in the sale of goods to any consumer are unlawful" under
24 25		
25 26		Cal. Civ. Code sec. 1770(a).
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33. In particular, the above-mentioned behavior constitutes "[r]epresenting that goods ...have characteristics, ingredients, uses, benefits, or quantities that they do not have ..." under Cal. Civ. Code sec. 1770(a)(5).

34. In particular, the above-mentioned behavior constitutes "[r]epresenting that goods ... are of a particular standard, quality, or grade ... if they are of another" under Cal. Civ. Code sec. 1770(a)(7).

35. In particular, the above-mentioned behavior constitutes "[a]dvertising goods ... with intent not to sell them as advertised" under Cal. Civ. Code sec. 1770(a)(9).

36. In particular, plaintiff Judah Rosenwald was, at the time of his purchase and is, at present, over the age of 65 and therefore a "senior citizen" protected additionally under section 1780(b).

37. On September 6, 2019, the undersigned sent a CLRA demand letter to Kimberly Clark on behalf of Judah Rosenwald (Exh.1). On October 3, 2019, Kimberly Clark responded without offering to provide appropriate relief.

SECOND CLAIM FOR RELIEF

(FAL) (California class only)

38. Plaintiffs incorporate by reference and hereby re-alleges the allegations of paragraphs 1-37 of this Complaint as if fully set forth herein.

39. In particular, the above-mentioned conduct constitutes unlawful business acts or practices under the FAL, Section 17500, in that they constitute: "statement[s], ... concerning any circumstance or matter of fact connected with the proposed performance ..., which [are] untrue or misleading, and which [are] known, or which by the exercise of reasonable care

1		should be known, to be untrue or misleading," each and all to the financial damage of
2		Plaintiffs here in financial outlay for the Kleenex "germ removal" wet wipes product.
3		THIRD CLAIM FOR RELIEF
4		(UCL) (California class only)
5		
6	40.	Plaintiffs incorporate by reference and hereby re-allege the allegations of paragraphs 1-39
7		of this Complaint as if fully set forth herein.
8	41.	The conduct set forth constitutes "unlawful, unfair or fraudulent business act[s] or
9		practice[s] and unfair, deceptive, untrue or misleading advertising and act[s]
10 11		prohibited by Chapter 1 (commencing with Section 17500)," each and all in violation of
12		Cal. Bus. and Prof. Code sec. 17200 and each and all to the financial damage of Plaintiffs
13		here in financial outlay for Kleenex "germ removal" wet wipes product.
14	42.	In particular, the above-mentioned conduct constitutes unlawful business acts or practices
15		under the CLRA.
16	43.	In particular, the above-mentioned conduct constitutes unlawful business acts or practices
17		under the FAL.
18		
19	44.	In particular, the above-mentioned conduct constitutes unfair competition under the
20		Lanham Act, 15 U.S.C.S. 1125.
21	45.	Separately, the above-mentioned conduct constitutes unfair business acts or practices in
22 23		violation of Cal. Bus. and Prof. Code sec. 17200.
23	46.	Separately, the above-mentioned conduct constitutes fraudulent business acts or practices
25		in violation of Cal. Bus. and Prof. Code sec. 17200.
26	47.	Separately, the above-mentioned conduct constitutes unfair, deceptive, untrue or
27		misleading advertising," in violation of Cal. Bus. and Prof. Code sec. 17200.
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48. Separately, the above-mentioned conduct constitutes "statement[s], ... concerning any circumstance or matter of fact connected with the proposed performance ..., which [are] untrue or misleading, and which [are] known, or which by the exercise of reasonable care should be known, to be untrue or misleading," in violation of Section 17500 and thereby in violation of Cal. Bus. and Prof. Code sec. 17200. FOURTH CLAIM FOR RELIEF (WCPA) (Washington class only) 49. Plaintiff Chouraki-Lewin incorporates by reference and hereby re-alleges the allegations of paragraphs 1-48 of this Complaint as if fully set forth herein. 50. The above-mentioned behavior constitutes "[u]nfair methods of competition and unfair or deceptive acts or practices in the conduct of ... trade or commence" and are "unlawful" under ARCW section 19.86.020, each and all to the financial damage of Plaintiff here in financial outlay for the Kleenex "germ removal" wet wipes product. 51. The above-mentioned behavior is injurious to the public interest, in that there is an articulated public interest in protecting consumers from false advertising and due to the public nature of the advertising that is alleged herein many individuals have been and are likely to be harmed thereby. FIFTH CLAIM FOR RELIEF (WCPA) (Wyoming class only) 52. Plaintiff Cindy Rutter incorporates by reference and hereby re-alleges the allegations of paragraphs 1-51 of this Complaint as if fully set forth herein. 53. The conduct set forth constitutes "deceptive trade practices" unlawful under the WCPA, in particular WCPA §§ 40-12-105(a)(i), (iii), (x) and (xv), each and all to the financial COMPLAINT [CLASS ACTION] - 12

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1		damage of Plaintiff here in financial outlay for the Kleenex "germ removal" wet wipes
2		product.
3	54.	In particular, the above-mentioned behavior constitutes "[r]epresent[ing] that
4		merchandise has uses it does not have" under section (a)(i).
5 6	55.	In particular, the above-mentioned behavior constitutes "[r]epresent[ing] that
7		merchandise is of a particular standard, grade if it is not" under section (a)(iii).
8	50	
9	56.	In particular, the above-mentioned behavior constitutes "[a]dvertis[ing] merchandise with
10		intent not to sell it as advertised" under section $(a)(x)$.
11	57.	In particular, the above-mentioned behavior constitutes "[e]ngag[ing] in unfair or
12		deceptive practices" under section (a)(xv).
13	58.	In particular, Plaintiff Cindy Rutter was, at the time of her purchase and is, at present,
14		over the age of 60 and therefore an "older person" protected additionally under section
15		40-12-111.
16		SIXTH CLAIM FOR RELIEF
17 18		(CCPA) (Colorado class only)
18	50	
20	59.	Plaintiff Guevremont incorporates by reference and hereby re-alleges the allegations of
20		paragraphs 1-58 of this Complaint as if fully set forth herein.
21	60.	The conduct set forth constitutes "deceptive trade practices" unlawful under the CCPA,
22		in particular C.R.S. 6-1-105 §§ (1)(e), (g), (i), (u) and (kkk), each and all to the financial
24		damage of Plaintiff here in financial outlay for the Kleenex "germ removal" wet wipes
25		product.
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1	61.	In particular, the above-mentioned behavior constitutes "knowingly or recklessly
2		mak[ing] a false representation as to the characteristics, ingredients, uses, benefits of
3		goods" under section (1)(e).
4	62.	In particular, the above-mentioned behavior constitutes "[r]epresent[ing] that goods
6		are of a particular standard, quality, or grade if he knows or should know that they are
7		of another" under section (1)(g).
8	63.	In particular, the above-mentioned behavior constitutes "[a]dvertis[ing] goods with
9		intent not to sell them as advertised" under section (1)(i).
10		
11	64.	In particular, the above-mentioned behavior constitutes "[f]ail[ure] to disclose material
12		information concerning goods which information was known at the time of an
13		advertisement or sale if such failure to disclose such information was intended to induce
14		the consumer to enter into a transaction" under section (1)(u).
15	65.	In particular, the above-mentioned behavior constitutes "knowingly or recklessly
16 17		engag[ing] in any unfair, unconscionable, deceptive, deliberately misleading, false, or
18		fraudulent act or practice" under section (1)(kkk).
19		SEVENTH CLAIM FOR RELIEF
20		(UTPCPL) (Pennsylvania class only)
21		
22	66.	Plaintiff William Rutter and Smith incorporate by reference and hereby re-allege the
23		allegations of paragraphs 1-65 of this Complaint as if fully set forth herein.
24	67.	The conduct set forth constitutes "unfair methods of competition" and "deceptive trade
25		practices" unlawful under the UTPCPL, in particular 73 P.S. §§ (4)(v), (vii), (ix), and
26		(xxi), each and all to the financial damage of Plaintiffs here in financial outlay for the
27		Kleenex "germ removal" wet wipes product.
28	COMPI	LAINT [CLASS ACTION] - 14
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1	68.	In particular, the above-mentioned behavior constitutes "[r]epresenting that goods
2		have characteristics, ingredients, uses, benefits that they do not have" under section
3		(4)(v).
4 5	69.	In particular, the above-mentioned behavior constitutes "[r]epresent[ing] that goods
6		are of a particular standard, quality, or grade if they are of another" under section
7		(4)(vii).
8	70.	In particular, the above-mentioned behavior constitutes "[e]ngag[ing] in any other
9		fraudulent or deceptive conduct which creates a likelihood of confusion or of
10 11		misunderstanding" under section (4)(xxi).
12		EIGHTH CLAIM FOR RELIEF
13		(CPDAP) (New York class only)
14	71.	Plaintiff Perez incorporates by reference and hereby re-alleges the allegations of
15		paragraphs 1-70 of this Complaint as if fully set forth herein.
16 17	72.	The conduct set forth constitutes "[d]eceptive acts or practices in the conduct of any
18		business, trade or commerce" under NY CLS Gen Bus section 349(a), to the financial
19		damage of Plaintiffs here in financial outlay for the Kleenex "germ removal" wet wipes
20		product.
21	73.	The conduct set forth constitutes "false advertising" in that it is labeling of a commodity
22		that is misleading in a material respect under NY CLS Gen Bus sections 350 and 350-a,
23 24		to the financial damage of Plaintiff here in financial outlay for the Kleenex "wet wipe"
25		product.
26		NINTH CLAIM FOR RELIEF
27		
28		(NJCFA) (New Jersey class only)
	COMPI	LAINT [CLASS ACTION] - 15

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74. Plaintiff Eckert incorporates by reference and hereby re-alleges the allegations of paragraphs 1-73 of this Complaint as if fully set forth herein.

75. The conduct set forth constitutes "[t]he act, use or employment by any person of an[] unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing, concealment, suppression, or omission of an[] material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise" and "is declared to be an unlawful practice," to the financial damage of Plaintiffs here in financial outlay for the Kleenex "germ removal" wet wipes product under N.J. Stat. section 56:8-2.

76. The conduct set forth constitutes "[t]he advertisement of merchandise as part of a plan or scheme not to sell the item ... so advertised" is "an unlawful practice," to the financial damage of Plaintiff here in financial outlay for the Kleenex "germ removal" wet wipes product under N.J. Stat. section 56:8-2.2.

TENTH CLAIM FOR RELIEF

(FDUTPA) (Florida class only)

77. Plaintiff Leschins incorporates by reference and hereby re-alleges the allegations of paragraphs 1-76 of this Complaint as if fully set forth herein.

78. The conduct set forth constitutes "[u]nfair methods of competition, unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct of any trade or commerce" that are illegal, to the financial damage of Plaintiff here in financial outlay for the Kleenex "germ removal" wet wipes product under Fla. Stat. section 501.204(1).
79. The conduct set forth constitutes "[t]he advertisement of merchandise as part of a plan or scheme not to sell the item ... so advertised" is "an unlawful practice," to the financial

damage of Plaintiff here in financial outlay for the Kleenex "germ removal" wet wipes product under Fla. Stat. section 56:8-2.2.

80. In particular, plaintiff Preston Leschins was, at the time of his purchase and is, at present, over the age of 60 and therefore a "senior citizen" protected additionally under section Fla. Sta. section 501.2077.

ELEVENTH CLAIM FOR RELIEF

(Federal Declaratory Judgments Act) (nationwide class)

- 81. Plaintiffs incorporate by reference and hereby re-alleges the allegations of paragraphs 1-80 of this Complaint as if fully set forth herein.
- 82. Under 28 U.S.C.S. 2201(a) of the Declaratory Judgements Act, Plaintiffs have a present controversy concerning their rights vis-à-vis Defendants and as such are interested parties whose rights can and should be declared by this Court.

83. Under 28 U.S.C.S. 2202 of the Declaratory Judgements Act, this Court may and should grant "further necessary or proper relief" based upon the declaratory judgment sought, such relief including not just injunctive relief and restitution but damages and attorneys' fees and costs.

DEMAND FOR RELIEF

84. WHEREFORE, Plaintiffs prays for judgment against all Defendants that:

 To the extent the product is still being marketed and sold, Defendants be preliminarily and permanently enjoined from committing the acts alleged herein as well as be declared in violation of each of these laws;

 b. Defendants be declared to be in violation of law(s) and separately responsible to Plaintiffs for equitable and financial relief under the Declaratory Judgements Act;
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c.	Defendants be ordered to pay Plaintiffs' actual, consequential, incidental and special
	damages;
d.	Defendants be ordered to provide restitution to Plaintiffs;

- e. Defendants be ordered to pay Plaintiffs' attorneys' fees and costs to the extent available under the statutes sued hereunder and Cal. Code Civ. Proc. § 1021.5;
- f. Defendants be ordered to pay statutory damages and/or civil penalties;
- g. Plaintiffs be awarded punitive damages; and

h. Plaintiffs be awarded such other and further relief as the Court deems just and proper.

JURY DEMAND

Plaintiffs respectfully request a jury trial on all issues triable thereby.

Dated this 31st of August, 2022.

/s/ David M. Rosenberg-Wohl David M. Rosenberg-Wohl HERSHENSON ROSENBERG-WOHL A PROFESSIONAL CORPORATION

HERSHENSON ROSENBERG-WOHL A PROFESSIONAL CORPORATION 315 Montgomery SL, 10a FL. San Francisco, CA 94104 (415)8294330

September 6, 2019

Kimberly-Clark Corporation

351 Phelps Drive Irving, TX 75038

401 N. Lake St. Neenah, WI 54956-2072

c/o CT Corp. System 1999 Bryan St., Ste. 900 Dallas, TX 75201

VIA CERTIFIED/REGISTERED MAIL, RETURN RECEIPT REQUESTED

Re: Notice under California's CLRA, section 1782

To Whom It May Concern:

This office represents Judah Rosenwald, a California consumer who purchased, in San Francisco County, your product named "Kleenex wet wipes GERM REMOVAL" The prominent notice on the product packaging states: "safely wipes away 99% of germs from skin[,] no harsh chemicals." (An asterisk appears to specifically link the name of the product to the notice.)

The back of the product packaging states: "The Cleansing Power of Water ... Anytime, Anywhere."

Mr. Rosenwald purchased this product having been attracted to the packaging, and based on the information presented on that packaging, he expected that this product would allow him to easily wipe a surface and make it as clean as possible. However, the advertising claims on your product appear to be false. The language on the back speaks of "water" as the active cleansing agent – nothing else. No "active ingredient" is listed on the packaging in the small print, and none of the "gentle ingredients" in small print appear to have any cleansing capacity whatsoever.

You appear to be representing that goods have characteristics, ingredients, uses, benefits, or quantities that they do not have, that goods are of a particular standard or quality while they are of another, and advertising goods with the intent not to sell them as advertised – each of which is violation of the California Consumers Legal Remedies Act (the "Act"), set forth specifically at California Civil Code sections 1770(a)(5), (7), and (9).

It appears that Mr. Rosenwald is entitled to actual damages, an injunction, restitution, punitive damages, attorneys' fees, as well as any relief a court might deem proper under section 1780(a) of that Act. Because the conduct described above has caused and will continue to cause damage to other consumers similarly situated, it appears that Mr. Rosenwald may bring an action for the relief described on behalf of not just himself but on behalf of other consumers under section 1781(a) of the Act.

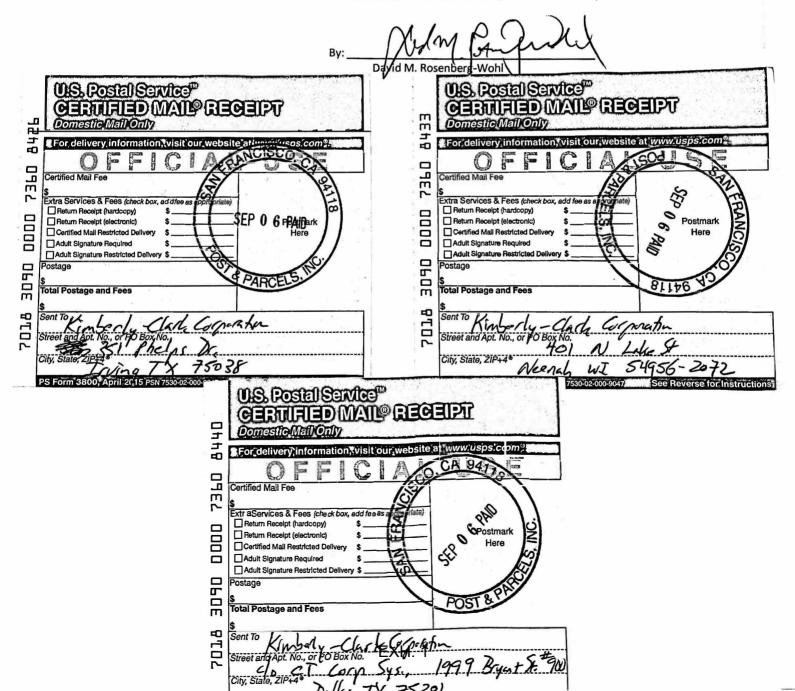
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Under section 1782(a)(2) of the Act, Mr. Rosenwald demands that the Kimberly-Clark Corporation correct, replace or otherwise rectify the goods described above in a way that makes him whole, make similarly situated consumers whole, and makes sure that no other consumers are subject to this conduct.

If Kimberly-Clark Corporation has any information or data that supports its representations on and about this product, please provide that information and/or data to the undersigned counsel immediately. This request includes any "clinical study," whether characterized as "proprietary" or not, conducted by Kimberly-Clark Corporation or on its behalf, to prove the truth of the claims made about this product.

Very truly yours,

HERSHENSON ROSENBERG-WOHL, a Professional Corporation



ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Class Action Challenges 'Germ Removal'</u> <u>Claims for Kleenex Wet Wipes</u>