

April 20, 2026

VIA EMAIL to DOJ-CPB@DOJ.NH.GOV

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RE: Restaurant Management Company of Wichita, Inc. - Security Incident

Dear Sir/Madam:

I am writing on behalf of the Restaurant Management Company of Wichita, Inc., a management company located in Wichita, Kansas, to notify you of a security incident involving the personal information for 20 New Hampshire residents.

On October 13, 2025, RMC identified suspicious activity on a portion of its computer network and immediately took steps to begin investigating the incident and securing its environment. RMC promptly engaged Shook, Hardy & Bacon as outside counsel, and we, in turn, engaged a leading digital-forensics firm to assist in the investigation. The investigation subsequently determined that an unauthorized third party gained access to a portion of RMC's network from October 4 to October 13, 2025.

Once it was determined that files were potentially affected, a review of those files was conducted to determine what personal information, if any, was in those files. The results of that review were received on February 12, 2026. However, those results required significant additional effort in order to identify accurate contact information for the individuals that require notification, including lengthy manual review by RMC and the use of an address-locator service. Accurate contact information was not determined until March 26, 2026. The data review identified the following types of personal information as present in the affected files: name, mailing address, date of birth, financial account information (such as bank account number and routing number), health insurance information, and government identification numbers (e.g., Social Security numbers). The categories of impacted information varied from individual to individual.

With the help of a mailing vendor, on April 20, 2026, RMC started mailing written notices to affected individuals, and we have attached a template of the notification letters. For individuals receiving notice whose Social Security number or driver's license number was impacted, RMC is providing a complimentary one-year membership to Experian IdentityWorks credit monitoring. A toll-free call center has also been established to field any questions individuals have about the incident.

In addition to providing notice, RMC has taken a variety of measures to bolster the security of its systems. For example, RMC reset passwords, rebuilt the affected servers, and adopted additional technical safeguards. These measures were added to RMC's existing data security infrastructure, which included, among other measures, firewalls, multifactor authentication, and endpoint detection and response. Law enforcement was not notified.

Please contact me if you have any questions or need any additional information regarding this incident.

Sincerely,



Jonathan Wilson
Senior Counsel