

Notice Regarding Data Security Incident

Questo, Inc.

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The privacy and security of the personal information we maintain is of the utmost importance to Questo, Inc. ("Questo"), the parent company of Morris Communications Company, LLC.

On October 9, 2025, we detected unusual activity in Questo's network environment. Upon learning of the issue, we immediately secured our network and launched an investigation in consultation with outside cybersecurity professionals to evaluate the extent of the impact on Questo's network environment. As part of our investigation, we devoted considerable time and effort to determine what, if any, information was impacted by this incident. The comprehensive investigation revealed that certain files were accessed by an unauthorized actor. After an extensive investigation and manual review of the files that may have been impacted, we determined on June 22, 2026, that between October 1, 2025, and October 9, 2025, some personal information may have been subject to unauthorized access.

Our review identified that the types of impacted information included full names and dates of birth, driver's license or other government identification card numbers, passport numbers, tax information, Social Security numbers, financial account information, payment card information, and medical information. Not all information was impacted for all individuals.

While we have no indication that there has been any fraud because of this incident, out of an abundance of caution, commencing on or about July 17, 2026, Questo notified individuals whose information was included in the files that may have been accessed and/or acquired by the unauthorized party. Notified individuals have been provided with best practices to protect their information.

Questo understands the importance of safeguarding protected health information. Questo remains fully committed to maintaining the privacy of personal and protected health information in our possession, and upon learning of the event, Questo took immediate action to protect the protected health information it maintains. Questo continually evaluates and modifies its practices to enhance the security and privacy of personal information and is taking measures to augment its existing cybersecurity.

If you have questions, please contact our dedicated and confidential call center at (844) 958-8901. The response line is available for 90 days from the date of this letter, between the hours of 9:00am to 6:30pm Eastern time, Monday through Friday, excluding holidays.

⬆— OTHER IMPORTANT INFORMATION —