

Notice of Data Privacy Event

QualDerm Partners, LLC (“QualDerm”) is providing notice of an event potentially impacting certain information relating to current and former QualDerm patients. This notice explains the event, the measures that have been taken, and steps potentially affected individuals may take in response.

On December 24, 2025, QualDerm detected unauthorized activity on certain systems within our network. We promptly took steps to contain the activity and launched an investigation, with the support of a third-party cybersecurity forensics firm. This investigation determined an unauthorized actor gained access to a limited number of systems within our network between December 23, 2025, and December 24, 2025, and removed certain information stored within those systems. We then took steps to secure this information and thoroughly review and analyze the data to determine what was present within and the patients to whom it relates. Our detailed review of the data is ongoing, however we are notifying those involved patients who we have identified to date. The information varies by individual but may include, patient name, date of birth, doctor name, medical record number, date of death, email address, treatment information, diagnosis information, health insurance information. For a very small number of individuals, the information may have also included government-issued identification information, such as a driver’s license number.

We at QualDerm take this event and the security of information in our care seriously. Upon learning of this incident, we moved quickly to investigate and respond to the incident, assess the security of our systems, and notify those impacted by this event. We also provided notice to federal law enforcement and required regulatory agencies. As part of our ongoing commitment to the privacy of personal information in our care, we are reviewing our existing policies and procedures regarding information security, as well.

QualDerm is notifying individuals whose information may be involved in this incident. Although QualDerm is unaware of any attempted or actual misuse of information, out of an abundance of caution QualDerm is providing potentially impacted individuals with access to complimentary credit monitoring and identity protection services. QualDerm encourages individuals to remain vigilant by reviewing account statements and Explanation of Benefits forms for suspicious activity and report all suspicious activity to the institution that issued the record.

Individuals with questions regarding this event may contact the dedicated assistance line at 1-855-522-4707, Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time, excluding holidays. You can also write to QualDerm at the following address: 5141 Virginia Way, Suite 350, Brentwood, TN 37027.