

----- Forwarded Message -----

From: Mr. Cooper <donotreply@email.nationstarmail.com>

To: [REDACTED]

Sent: Thursday, November 2, 2023 at 12:09:11 PM EDT

Subject: *Important cyber security notice

SECURITY UPDATE



Notice of Cyber Security Incident

On October 31st, Mr. Cooper became the target of a cyber security incident and took immediate steps to lock down our systems in order to keep your data safe. We are working to resolve the issue as quickly as possible.

Rest assured, you will not incur any fees, penalties or negative credit reporting related to late payments as we work to fix this issue.

For updated information, we encourage you to visit <https://incident.mrcooperinfo.com/>.

We value you as our customer and are truly sorry for any inconvenience or concern this incident may have caused.

Sincerely,
Your Mr. Cooper Team

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This email is to keep you informed about your Mr. Cooper account, including service updates and other information about your account.

Questions? Please don't respond to this email. Instead, just contact us.

Nationstar Mortgage LLC d/b/a Mr. Cooper
8950 Cypress Waters Blvd.
Dallas, TX 75019
NMLS: #2119 www.nmlsconsumeraccess.org

Nationstar Mortgage LLC d/b/a Mr. Cooper. Mr. Cooper is a registered service mark of Nationstar Mortgage LLC.



This email was sent by: Nationstar Mortgage LLC d/b/a Mr. Cooper
8950 Cypress Waters Blvd., Coppell, TX 75019