

By providing this notice, Pollard & Associates (“Pollard”) does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

### **Nature of the Data Event**

On or around May 15, 2025, Pollard became aware of suspicious network activity. Pollard immediately launched an investigation, with the assistance of third-party computer forensic specialists, to confirm the full nature and scope of the activity. The investigation determined that certain files in Pollard’s network were copied without authorization on or around April 8, 2025. Pollard thereafter undertook a thorough review of the potentially impacted files to determine what information was included in the files, to whom the information related, and to identify contact information for purposes of providing notifications. That review recently concluded on July 15, 2025.

On August 8, 2025, Pollard began providing notice to its clients from whom Pollard receives PII in relation to the TPA services it provides to them, with notice of this incident and offered to notify potentially impacted individuals and applicable state regulators.

The information that subject to unauthorized acquisition varies by individual but includes name, financial account information, and/or Social Security number.

### **Notice to Maine Residents**

On or about September 16, 2025, Pollard provided written notice of this incident to eighteen (18) Maine residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

### **Other Steps Taken and To Be Taken**

Upon discovering the event, Pollard moved quickly to investigate and respond to the incident, assess the security of Pollard systems, and identify potentially affected individuals. Further, Pollard notified federal law enforcement regarding the event. Pollard is also working to implement additional safeguards and training to its employees. Pollard is providing access to credit monitoring services for 12 months, through IDX, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Pollard is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Pollard is providing individuals with information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.