

POST-INCIDENT MEDIA NOTICE

Lincoln, Maine – Today, Penobscot Valley Hospital, located in Lincoln, Maine announced that it began notifying certain patients and employees whose information was involved in a data security incident.

On January 28, 2026, Penobscot Valley Hospital was alerted to suspicious activity in its information technology environment. Penobscot Valley Hospital immediately implemented its incident response procedures, took steps to secure systems, and hired third-party forensic specialists to assist with an investigation. Penobscot Valley Hospital also notified law enforcement.

On February 12, 2026, this investigation determined that an unauthorized individual may have accessed certain files and folders. On June 4, 2026, the investigation determined that personal information and protected health information (“PHI”) may have been in the files impacted by this incident. These files contained information that varied per individual but could have included names and one or more of the following: address, date of birth, Social Security number, medical information related to your visit to Penobscot Valley Hospital, and/or financial information.

Penobscot Valley Hospital remains committed to protecting the confidentiality and security of all information within Penobscot Valley Hospital's control. Penobscot Valley Hospital is offering complimentary identity monitoring services to individuals whose information may have been involved. Additionally, Penobscot Valley Hospital recommends that individuals review the statements they receive from their healthcare providers and health insurance plans. If they see any services that were not received, they should contact the provider or health plan immediately.

Penobscot Valley Hospital takes this incident very seriously and sincerely regrets any concern this incident may cause. To help prevent something like this from happening again, Penobscot Valley Hospital has implemented additional safeguards and technical security measures to further protect and monitor its systems.

Penobscot Valley Hospital has established a dedicated, toll-free call center to answer questions about the incident. The call center can be reached at 1-833-319-8871, Monday through Friday from 8 am – 8 pm Eastern Time.