IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEW MEXICO

LAHOMA SUE PARTON, on behalf of herself and all others similarly situated,

Plaintiff,

vs. No. 18-CV-409

THE UNITED STATES OF AMERICA, THE UNITED STATES DEPARTMENT OF THE INTERIOR, THE UNITED STATES OFFICE OF PERSONNEL MANAGEMENT, and THE UNITED STATES DEPARTMENT OF HOMELAND SECURITY,

Defendants.

COMPLAINT FOR DAMAGES PURSUANT TO THE FEDERAL TORT CLAIMS ACT AND FEDERAL PRIVACY ACT

Plaintiff Lahoma Sue Parton, individually and on behalf of a class of all those similarly situated, by and through counsel, Jason J. Lewis and Marshall J. Ray, brings this Complaint under 28 U.S.C. § 1346 for injunctive relief and for damages inflicted upon them because of the negligent and wrongful acts and omissions of federal employees while acting in the scope of their office or employment, and under and 5 U.S.C. 552a for willful and ongoing failure to comply with the statutory duties to protect Plaintiff's private information. Plaintiff alleges as follows:

JURISDICTION AND VENUE

1. Jurisdiction and venue are proper in the United States District Court for the District of New Mexico pursuant to 28 U.S.C. § 1346(b) and 5 U.S.C. 552a(g). Named Plaintiff is a resident of New Mexico. Of the 6,252 members of the proposed class, approximately 1,451 of those

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affected by the breach at issue in this lawsuit are residents of the State of New Mexico. The acts and omissions complained of herein were nationwide in scope, and they affected all class members throughout the United States during the relevant time period.

2. Plaintiff and persons similarly situated (the "Class Members") submitted their claims to the United States for administrative adjustment. The United States either denied or failed to respond and has generally acted in bad faith in responding to the tort claim notice. Plaintiffs have therefore exhausted their administrative remedies.

PARTIES

- 3. Plaintiff and all similarly situated persons were federal employees on or about April through June 2015. These individuals worked for the United States Department of the Interior ("DOI"), and their personnel records and personally identifying information and other personal confidential data were maintained by the United States Office of Personnel Management ("OPM") and by DOI and were breached because of the acts and omissions of OPM and the Department of Homeland Security ("DHS").
- 4. Plaintiff Parton is and at all relevant times has been an employee of the Bureau of Indian Education and is the President of the Federal Indian Service Employees Union ("FISE"). Furthermore, all other Class Members are or were employed at the Bureau of Indian Affairs, Bureau of Indian Education, or the Office of the Secretary/Office of the Special Trustee for American Indians and are represented by FISE, which is their exclusive bargaining agent in matters related to their employment.
- 5. The OPM, DHS and DOI are agencies of the United States and are subject to liability and suit for damages, costs, and attorney's fees under 5 U.S.C. § 552a.

- 6. The United States, OPM, DHS, and DOI are subject to suit for damages under 28 U.S.C. § 1346 and 5 U.S.C. § 552a.
- 7. At all times material to this Complaint, various unidentified employees or agents of the Defendants, while acting within the scope of their employment or office, committed and continue to commit a series of acts and omissions which are willful, negligent, and wrongful, and which injured Plaintiff and the Class Members.

GENERAL ALLEGATIONS

- 8. This lawsuit arises out of the historic data breach that the OPM, DOI, and DHS jointly permitted to occur in or around the Spring of 2015. Upon information and belief, the named agencies do not know exactly when the breach occurred.
- 9. Although OPM has not revealed or does not know the exact dates, it was ultimately revealed that the OPM suffered at least two major breaches that resulted in the unauthorized access and theft of private personnel records of millions of federal government employees, including the records of Plaintiff and the Class Members.
- 10. The House Committee on Oversight and Government Reform issued a report, titled, "The OPM Data Breach: How the Government Jeopardized Our National Security for More Than a Generation."
- 11. In its report, the Committee points out: "Despite this high value information maintained by OPM, the agency failed to prioritize cybersecurity and adequately secure high value data."
- 12. The report continues: "The lax state of OPM's information security left the agency's information systems exposed for any experienced hacker to infiltrate and compromise." *Id*.

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¹ https://oversight.house.gov/wp-content/uploads/2016/09/The-OPM-Data-Breach-How-the-Government-Jeopardized-Our-National-Security-for-More-than-a-Generation.pdf (last retrieved April 23, 2018).

- 13. Disturbingly, the report notes that the breach could have been prevented or significantly mitigated. Moreover, according to the report, the DHS and OPM were aware that a hacking incident was underway since approximately March 20, 2014. DHS and OPM monitored this hacking incident and formulated a plan to stop it.
- 14. Nevertheless, as the Committee concluded: the agencies' response was ineffective and failed to take steps which were known to be available, and which would have prevented the ultimate exfiltration of data that eventually occurred.
- 15. The information compromised included employees' name, social security number, date of birth, and other highly sensitive personal data including financial information, background checks, and personal identifying information of relatives.
- 16. Defendants knew for years that they had archaic, inadequate systems in place to protect the highly valuable and sensitive personal data of Federal Employees. Nevertheless, they took no steps to correct the glaring problems
- 17. As a result of Defendants' gross negligence and willful acts and omissions, Plaintiff's and the Class Members' personal data was allowed to fall into the hands of unknown parties.

CLASS ALLEGATIONS

18. Plaintiff Parton brings this lawsuit pursuant to Fed. R. Civ. P. 23(a) and (b)(2)-(3) on behalf of herself and the following class of similarly situated persons:

All persons belonging to the FISE bargaining unit who were employed at the Bureau of Indian Affairs, Bureau of Indian Education, the Office of the Assistant Secretary-Indian Affairs, and the Office of the Special Trustee in June 2015 when the data breach was announced.

- 19. The number of individuals in the class, excluding the named Plaintiff, is 6,251. The Class Members are or were employed at duty stations throughout the United States, such that the joinder of individual claims is impractical.
- 20. The identity of each class member is known through FISE records of bargaining unit employees for the covered agencies. Each individual claimant was identified to Defendants during the administrative process preceding this lawsuit.
- 21. Named Plaintiff's claims are typical of the Class Members because named Plaintiff and the Class Members suffered the same harm resulting from the same data breach or series of data breaches in Spring 2015 and are asserting the same legal theories.
- 22. Furthermore, the Named Plaintiff and the Class members share a community of interest. Defendants acted or failed to act in the same manner towards Plaintiff and all Class Members, necessitating uniform relief to insure compatible standards of conduct towards the Class Members.
- 23. All questions of law are common between the Named Plaintiff and the Class Members, and those questions predominate over any individual questions that might affect individual class members.
- 24. The common questions of law and fact among the Named Plaintiff and the Class Members include: whether the Defendants and their employees and agents' acts and omissions with respect the Class Members personal data constituted actionable negligence under the Tort Claims Act; whether acts and omissions leading to the data breach and subsequent actions by Defendants constitute willful violations of the Privacy Act with respect to the Class Members; and whether the Defendants are liable to the Class Members for damages, costs, and attorney's fees.

- 25. Given the uniform amount the Named Plaintiff and the Class Members are claiming in damages (\$10, 369.67 per person), it is more efficient to address the claims in one class action lawsuit, with all common questions of law and fact being adjudicated in one proceeding. A class action is superior to multiple individual actions because it conserves the resources of the judiciary and of the parties and promotes efficient and consistent adjudication.
- 26. Defendants recognized the advantages of adjudicating the data breach claims as a class and originally instructed Class counsel to submit the Tort Claim Notice of all Class Members under a single cover with a list of all claimants. Class counsel complied with Defendants' instructions.
- 27. The Named Plaintiff will fairly and adequately represent the interests of the Class Members. The Counsel representing the Class Members have extensive experience conducting complex litigation, including class actions. Furthermore, Counsel have represented employee interests, including years of work representing federal bargaining unit employees. The Class Members' counsel are committed to vigorously litigating the issues of this case and have the resources to do so. The Named Plaintiff and Counsel do not have any conflicts or interests that are or may be adverse to the interests of the Class Members. Moreover, the Named Plaintiff is the President of the FISE, which is the Class Members' exclusive agent with reference to employment matters and has a duty to work for the benefit of the Class Members—all of whom where members of the FISE bargaining unit during the time periods relevant to this Complaint.

COUNT I. TORT CLAIMS AGAINST DEFENDANTS

28. Plaintiff incorporates the preceding paragraphs as though fully set forth herein.

- 29. Defendants, through their employees and agents, engaged in acts and omissions over a number of years that culminated in the historic data breach and loss of Plaintiff's and the Class Members' private data.
- 30. Defendants had a well-defined duty to keep in place controls and security measures to protect the confidential, personal information with which it was entrusted.
- 31. Defendants were, at a minimum, grossly negligent and breached their duty to Plaintiff and to the Class Members.
- 32. Defendants' acts and omissions caused Plaintiff's and the Class Members' data to be compromised.
- 33. Plaintiff and the Class Members suffered damages as a result of Defendants' negligent loss of their personal information.
- 34. Plaintiff and the Class Members exhausted their administrative remedies and followed the instructions of Defendants in submitting their Tort Claim Notice.
- 35. At all stages of this litigation, Class Counsel has had the authority to represent the class, because Class Counsel was authorized by FISE, which is the exclusive bargaining agent for Plaintiff and the Class Members with respect to all matters related to their employment. Named Plaintiff is the President of FISE.
- 36. Defendants have refused compensate Plaintiff and the Class Members for the unprecedented violation of their privacy which Defendant permitted.

WHEREFORE, Plaintiff seeks judgment against Defendants the United States, the OPM, the DOI, and the DHS for compensatory damages in the amount of \$10,396.67 on behalf of herself, and \$10,396.67 dollars on behalf of each Class Member. This is the amount Plaintiff and the Class Members requested during the tort claim administrative proceedings.

COUNT II. CLAIM FOR DAMAGES, COSTS, AND ATTORNEY'S FEES FOR VIOLATIONS OF THE PRIVACY ACT AGAINST DEFENDANTS

- 37. Plaintiff incorporates the preceding paragraphs as though fully set forth herein.
- 38. Defendants acted willfully in refusing to correct known weaknesses in their system for storing employees' personal and confidential information.
- 39. Defendants violated the Privacy Act by failing to secure Plaintiff's and the Class Members' personal and confidential information, and in refusing and failing to correct known security flaws.
- 40. Defendants have for years refused to provide substantive responses to Freedom of Information Act ("FOIA") requests submitted by FISE on behalf of Plaintiff and Class Members seeking specific information about the data breach so that Plaintiffs could ascertain material facts about the breach and about whether ongoing failures to secure their data have ensued.
- 41. Defendants have acted in bad faith in responding to inquiries regarding the privacy breach and in responding to Plaintiff's and the Class Members' attempts to seek relief for the injuries Plaintiff and the Class Members sustained.

WHEREFORE, Plaintiff requests compensatory damages and an award of attorney's fees and costs on behalf of herself and the Class Members.

COUNT 3. CLAIM FOR INJUNCTIVE RELIEF AGAINST DEFENDANTS

- 42. The Privacy Act and other governing laws permit the Court to award damages, injunctive relief, attorney's fees, and costs to a prevailing plaintiff.
- 43. Plaintiff and the Class Members have been and continue to be irreparably harmed by the data breach, the ongoing failure of the Defendants to implement measures to prevent breaches of this nature in the future, and Defendants' refusal to respond to document requests so that Plaintiff

and Class Members may know when their data was breached, to what extent, and whether it

continues to be compromised.

44. Plaintiff and the Class Members do not have an adequate remedy at law and therefore

require injunctive relief in their favor.

45. It is in the public interest to grant injunctive relief against Defendants and in favor of

Plaintiff and the Class Members, ordering the Defendants to fully disclose the circumstances of

the breach of the Plaintiff and Class Members' private data, to implement immediate measures to

prevent future breaches and to secure Plaintiff's and Class Member's private information, to

provide ongoing credit and fraud monitoring, and to provide all documents related to the data

breach that pertain to Plaintiff and Class Members.

WHEREFORE, Plaintiff requests that the Court enter an order awarding Plaintiff and the

Class Members injunctive relieve, attorney's fees, and costs.

JURY TRIAL DEMAND

Plaintiff hereby demands a trial by jury on all counts for which a jury is permitted.

Respectfully Submitted,

LAW OFFICE OF JASON J. LEWIS, LLC

/s/ Jason J. Lewis

Jason J. Lewis 201 12th St. NW Albuquerque, NM 87102 (505) 244-0950

(505) 214-5108 (f)

LAW OFFICES OF MARSHALL J. RAY, LLC

/s/ Marshall J. Ray

Marshall J. Ray 201 12th St. NW Albuquerque, NM 87102

(505) 312-7598

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(505) 214-5977 (f)

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as

provided by local rules of court purpose of initiating the civil do	This form, approved by the cocket sheet. (SEE INSTRUC	he Judicial Conference o TIONS ON NEXT PAGE OF	of the Unit F THIS FO	ted States in September 1 RM.)	1974, is requi	ired for the use of	f the Clerk of Co	ourt for the	ė	
I. (a) PLAINTIFFS Lahoma Sue Parton, on behalf of herself and others similarly situa				ed. DEFENDANTS United States of America, US Department of Interior, US Department of Homeland Security, US Office of Personnel Management						
(b) County of Residence of First Listed Plaintiff Bernalillo (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Washington, DC (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name, A Jason J. Lewis, 201 12th Marshall J. Ray 201 12th	St NW Albuquerque I	NM 87102 (505) 244		Attorneys (If Known)						
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPA	L PARTIES	(Place an "X" in	One Box fo	r Plaintif	
☐ 1 U.S. Government Plaintiff	☐ 3 Federal Question (U.S. Government I	(For Diversity Cases Only) PTF DEF Citizen of This State X 1 □ 1 Incorporated or Principal Place of Business In This State								
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)		Citizen of Another State							
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IV. NATURE OF SUIT	1	* /				here for: Nature				
CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury - Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage 385 Property Damage 386 Property Damage 510 Motions to Vacate Sentence 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Othe 550 Civil Rights 550 Civil Detainee - Conditions of Confinement	TY	FORFETTURE/PENALTY 625 Drug Related Seizure of Property 21 USC 881 690 Other 710 Fair Labor Standards Act 720 Labor/Management Relations 740 Railway Labor Act 751 Family and Medical Leave Act 790 Other Labor Litigation 791 Employee Retirement Income Security Act IMMIGRATION 462 Naturalization Application 465 Other Immigration Actions		BANKRUPTCY □ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609		OTHER STATUTES □ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ \$890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes		
VI. CAUSE OF ACTION VII. REQUESTED IN COMPLAINT:	Cite the U.S. Civil Sta 28 U.S.C. § 1346 Brief description of ca Negligent safekea CHECK IF THIS UNDER RULE 2	Appellate Court utute under which you are 5, 5 U.S.C. 552a use: eping of federal emp IS A CLASS ACTION	ployees Di	Transit	er District) tutes unless di ng informa		v if demanded in	Multidist Litigation Direct File complain	n - e	
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INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" II. in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 - United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 - Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 - Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code IV. that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. **Origin.** Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.
 - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 - Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - Multidistrict Litigation Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C.
 - Multidistrict Litigation Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Government Employee Sues United States</u>, Fed. <u>Agencies Over 2015 Data Breach</u>