

NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

Joanne Vannier and James Ciuffo v. Parks Heritage Federal Credit Union
Case No. EF2025-73702
Supreme Court for Warren County, New York

IF YOUR PRIVATE INFORMATION WAS COMPROMISED IN THE JULY 2024 PARKS HERITAGE FEDERAL CREDIT UNION DATA SECURITY INCIDENT, A PROPOSED CLASS ACTION SETTLEMENT MAY AFFECT YOUR RIGHTS, AND ENTITLE YOU TO BENEFITS AND A CASH PAYMENT.

A court has authorized this notice. This is not a solicitation from a lawyer.

You are not being sued.

Please read this Notice carefully and completely.

- A Settlement has been reached with Parks Heritage Federal Credit Union (“Parks Heritage” or “Defendant”) in a class action lawsuit. This case is about the targeted cyberattack on Parks Heritage's computer systems that occurred in July 2024 (the “Data Security Incident”). Certain files that contained private information were accessed. These files may have contained personal information such as name; Social Security number; financial information; credit card number; and debit card number.
- The lawsuit is called *Joanne Vannier and James Ciuffo v. Parks Heritage Federal Credit Union*, Case No. EF2025-73702. It is pending in the Supreme Court for Warren County, New York (the “Litigation”).
- Parks Heritage denies that it did anything wrong, and the Court has not decided who is right.
- The parties have agreed to settle the lawsuit (the “Settlement”) to avoid the costs and risks, disruptions, and uncertainties of continuing the Litigation.
- Parks Heritage's records indicate that you are a Class Member, and entitled to benefits under the Settlement. You may have received a previous notice directly from Parks Heritage.
- Your rights are affected whether you act or don't act. ***Please read this Notice carefully and completely.***

| SUMMARY OF YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT | | DEADLINE |
|---|--|--------------------------|
| SUBMIT A CLAIM | <p>The only way to receive benefits or payments from this Settlement is by submitting a valid and timely Claim Form.</p> <p>The fastest way to submit your Claim Form is online at https://ParksHeritageDataIncident.com. If you prefer, you can download the Claim Form from the Settlement Website and mail it to the Settlement Administrator. You may also call or email the Settlement Administrator to receive a paper copy of the Claim Form.</p> | September 8, 2026 |
| OPT OUT OF THE SETTLEMENT | You can choose to opt out of the Settlement and receive no benefit or payment. This option allows you to sue, continue to sue, or be part of another lawsuit against the Defendants related to the legal claims resolved by this Settlement. You can hire your own lawyer at your own expense. | August 7, 2026 |
| OBJECT TO THE SETTLEMENT AND/OR ATTEND A HEARING | If you do not opt out of the Settlement, you may object to it by writing to the Court about why you don't like the Settlement. You may also ask the Court for permission to speak about your objection at the Final Approval Hearing. If you object, you may also file a claim for Settlement benefits. | August 7, 2026 |
| DO NOTHING | Unless you opt out of the Settlement, you are automatically part of the Settlement. If you do nothing, you will not receive benefits or payments from this Settlement and you will give up the right to sue, continue to sue, or be part of another lawsuit against the Defendant related to the legal claims resolved by this Settlement. | No Deadline |

- These rights and options—**and the deadlines to exercise them**—are explained in this Notice.
- The Court in charge of this case still has to decide whether to approve the Settlement.

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Basic Information

1. Why was this Notice issued?

The Supreme Court for Warren County, New York, authorized this Notice. You have a right to know about the proposed Settlement of this class action lawsuit, and about all of your options, before the Court decides whether to grant final approval of the Settlement. This Notice explains the lawsuit, your legal rights, what benefits are available, and who can receive them.

The lawsuit is called *Joanne Vannier and James Ciuffo v. Parks Heritage Federal Credit Union*, Case No. EF2025-73702. It is pending in the Supreme Court for Warren County, New York. The people that filed this lawsuit are called the “Plaintiffs” (or “Class Representatives”) and the company they sued, Parks Heritage Federal Credit Union, is called the “Defendant.”

2. What is this lawsuit about?

This lawsuit alleges that during the July 2024 targeted cyberattack on Parks Heritage's computer systems, certain files that contained private information were accessed. These files may have contained personal information such as name; Social Security number; financial information; credit card number; and debit card number.

3. What is a class action?

In a class action, one or more individuals sue on behalf of other people with similar claims. These individuals are called the “Plaintiffs” or “Class Representatives.” Together, the people included in the class action are called a “Class” or “Class Members.” One court resolves the lawsuit for all Class Members, except for those who opt out from the settlement. In this Settlement, the Class Representatives are Joanne Vannier and James Ciuffo. Everyone included in this Action are the Class Members.

4. Why is there a Settlement?

The Court did not decide whether the Plaintiffs or the Defendant are right. Both sides have agreed to a Settlement to avoid the costs and risks of a trial, and to allow the Class Members to receive benefits from the Settlement. The Plaintiffs and their attorney think the Settlement is best for all Class Members.

Who is in the Settlement?

5. Who is included in the Settlement?

The court has defined the Class this way: “All individuals residing in the United States whose Personal Information was compromised in the Data Security Incident experienced by Parks Heritage Federal Credit Union which began on or around July 17, 2024, until July 27, 2024, including all those who received notice of the Data Security Incident.”

6. Are there exceptions to being included?

Yes. Excluded from the Class are: (1) Parks Heritage and its officers, directors, and related companies; (2) anyone who validly excludes themselves from the Settlement; (3) the Judge in this case, and the Judge’s family and staff; and (4) anyone who perpetrated the Data Security Incident.

If you are not sure whether you are a Class Member, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@ParksHeritageDataIncident.com
- Call toll free, 24/7: (833) 421-7241
- By mail:

Parks Heritage Data Security Incident Settlement
c/o Settlement Administrator
P.O. Box 25226
Santa Ana, CA 92799-9958

You may also view the Settlement Agreement at <https://ParksHeritageDataIncident.com>.

The Settlement Benefits

7. What does the Settlement provide?

All Settlement Class Members may enroll in **Credit Monitoring Services** and choose either **Cash Payment A** (Documented Losses) or **Cash Payment B** (Alternative Cash Payment). Settlement Class Members may not receive both Cash Payment A and Cash Payment B. The benefits are explained in more detail below.

CREDIT MONITORING SERVICES. All Class Members are eligible to enroll in two years of CyEx Financial Shield Complete. This comprehensive service comes with \$1 million of financial fraud insurance, and includes monitoring for:

- fraud or identity theft
- unauthorized financial transactions
- personal information associated with high-risk transactions

If anything suspicious happens, you will be able to talk to a fraud resolution agent to help fix any problems.

CASH PAYMENT OPTIONS

Cash Payment A: Compensation of Documented Losses. If you incurred actual, unreimbursed, documented out-of-pocket losses due to the Data Security Incident, you can get back up to **\$4,500.00**. The losses must have occurred between July 17, 2024, and September 8, 2026.

This benefit covers out-of-pocket expenses like:

- losses because of identity theft or fraud
- fees for credit reports, credit monitoring, credit repair services or freezing and unfreezing your credit
- attorneys' fees and accountants' fees incurred because of the Data Security Incident
- cost to replace your IDs
- postage to contact banks by mail

You need to send proof, like bank statements or receipts, to show how much you spent or lost. You can also send notes or papers you made yourself to explain or support other proof, but those notes or papers alone are not enough to make a valid claim. Your proof or notes should show that your expenses were because of the Data Incident.

You cannot claim a payment for expenses that have already been reimbursed by a third party.

Reimbursement for Lost Time. Class Members who spent time responding to the Data Security Incident may claim up to four hours, at \$25.00 per hour, for a maximum of **\$100.00**. Reimbursement for lost time is also subject to the \$4,500 cap on documented losses.

You must have spent the time on tasks related to the Data Security Incident. Some examples include things like:

- changing your passwords
- investigating suspicious activity in your accounts
- researching the Data Security Incident

You must briefly describe how you spent this time.

Cash Payment B: Alternative Cash Payment. *Instead of any other cash payment option (above),* you may claim a one-time cash payment of \$75. You do not have to provide any proof or explanation to claim this payment.

If you have questions about these benefits, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@ParksHeritageDataIncident.com
 - Call toll free, 24/7: (833) 421-7241
- By mail:

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8. What claims am I releasing if I stay in the Class?

If you stay in the class, you won't be able to be part of any other lawsuit against Parks Heritage about the issues that this Settlement covers. The "Releases" section of the Settlement Agreement (Section IX) describes the legal claims that you give up if you remain in the Class. The Settlement Agreement is available at <https://ParksHeritageDataIncident.com>.

Submitting a Claim Form for a Settlement Payment

9. How do I submit a claim for a Settlement benefit?

The fastest way to submit your Claim Form is online at <https://ParksHeritageDataIncident.com>. If you prefer, you can download a printable Claim Form from the website and mail it to the Settlement Administrator at:

Parks Heritage Data Security Incident Settlement
c/o Settlement Administrator
P.O. Box 25226
Santa Ana, CA 92799-9958

You may also contact the Settlement Administrator to request a Claim Form by telephone, toll free, (833) 421-7241, by email info@ParksHeritageDataIncident.com, or by U.S. mail at the address above.

10. Are there any important Settlement payment deadlines?

If you are submitting a Claim Form online, you must do so by September 8, 2026. If you are submitting a claim by U.S. mail, the completed and signed Claim Form, including supporting documentation, must be postmarked no later than September 8, 2026.

11. When will the Settlement benefits be issued?

The Court will hold a final approval hearing on November 2, 2026 (**see Question 18**). If the Court approves the Settlement, there may be appeals. We do not know if appeals will be filed, or how long it will take to resolve them if they are filed.

Settlement payments will be distributed if the Court grants final approval, and after any appeals are resolved.

The Lawyers Representing You

12. Do I have a lawyer in the case?

Yes, the Court has appointed attorney Cassandra P. Miller of Strauss Borrelli PLLC, to represent you and other Class Members (“Class Counsel”).

13. Should I get my own lawyer?

You will not be charged for Class Counsel’s services. If you want your own lawyer, you may hire one at your expense.

14. How will Class Counsel be paid?

Class Counsel will ask the court to approve \$225,000.00 as reasonable attorney’s fees and reimbursement of litigation costs. This amount will be paid by Parks Heritage.

Class Counsel will also ask for Service Award payments of \$4,500.00 for each of the Class Representatives. Service Award payments will also be paid by Parks Heritage.

Excluding Yourself from the Settlement

15. How do I opt out of the Settlement?

If you do not want to be part of the Settlement, you must formally exclude yourself from the Settlement. This is called a Request for Exclusion and is sometimes also called “opting out.” If you opt out, you will not receive

Settlement benefits or payment. However, you will keep any rights you may have to sue Parks Heritage on your own about the legal issues in this case.

If you exclude yourself, you are telling the Court that you do not want to be part of the Settlement. You will not be eligible to receive any Settlement benefits if you exclude yourself.

The deadline to exclude yourself from the Settlement is **August 7, 2026**.

To be valid, your Request for Exclusion must have the following information:

- (1) the name of the Litigation: *Joanne Vannier and James Ciuffo v. Parks Heritage Federal Credit Union*, Case No. EF2025-73702, pending in the Supreme Court for Warren County, New York;
- (2) your full name, mailing address, telephone number, and email address;
- (3) personal signature; and
- (4) the words “Request for Exclusion” or a clear and similar statement that you do not want to participate in the Settlement.

You may only exclude yourself—not any other person.

Mail your Request for Exclusion to the Settlement Administrator at:

Parks Heritage Data Security Incident Settlement
c/o Settlement Administrator
P.O. Box 25226
Santa Ana, CA 92799-9958

Your Request for Exclusion must be submitted, postmarked, or emailed by **August 7, 2026**.

Commenting on or Objecting to the Settlement

16. How do I tell the Court if I like or do not like the Settlement?

If you are a Class Member and do not like part or all of the Settlement, you can object to it. Objecting means telling the Court your reasons for why you think the Court should not approve the Settlement. The Court will consider your views.

You cannot object if you have excluded yourself from the Settlement (**see Question 15**)

You must provide the following information for the Court to consider your objection:

- (1) the name of the Litigation: *Joanne Vannier and James Ciuffo v. Parks Heritage Federal Credit Union*, Case No. EF2025-73702, pending in the Supreme Court for Warren County, New York;
- (2) your full name, mailing address, telephone number, and email address;
- (3) a clear description of all the reasons you object; include any legal support, such as documents, you may have for your objection;
- (4) if you have hired your own lawyer to represent you for this objection, provide their name, bar number, and contact information;
- (5) whether or not you or your lawyer would like to speak at the Final Approval Hearing;
- (6) information that proves that you are a Class Member (such as a notice you have received); and

(7) your signature (or, if you have hired your own lawyer, your lawyer's signature).

For your objection to be valid, it must meet each of these requirements.

To be considered by the Court, you must file your complete objection with the Clerk of Court by **August 7, 2026**. You must also send a copy of the objection to the Settlement Administrator.

| Clerk of the Court | Settlement Administrator |
|---|--|
| Clerk of the Court Supreme Court of the State of New York, Warren County Warren County Municipal Center 1340 State Route 9 Lake George, NY 12845 | Parks Heritage Data Security Incident Settlement c/o Settlement Administrator P.O. Box 25226 Santa Ana, CA 92799-9958 |

17. What is the difference between objecting and excluding?

Objecting is telling the Court that you do not like something about the Settlement. You can object to the Settlement only if you do not exclude yourself from the Settlement. Excluding yourself from the Settlement is opting out and stating to the Court that you do not want to be part of the Settlement. If you opt out of the Settlement, you cannot object to it because the Settlement no longer affects you.

The Court's Final Approval Hearing

18. When is the Court's Final Approval Hearing?

The Court will hold a final approval hearing on **November 2, 2026, at 9:30 a.m. Eastern Time**, virtually on Microsoft Teams. Information regarding how to access the hearing will be posted here when it becomes available. Please check this page periodically for updates and further information.

At the final approval hearing, the Court will decide whether to approve the Settlement. The Court will also decide how Class Counsel should be paid, and whether to award Service Award payments to the Class Representatives. The Court will also consider any objections to the Settlement.

If you are a Class Member, you or your lawyer may ask permission to speak at the hearing at your own cost (**See Question 16**).

The date and time of this hearing may change without further notice. Please check <https://ParksHeritageDataIncident.com> for updates.

19. Do I have to come to the Final Approval Hearing?

No. Class Counsel will answer any questions the Court may have. You may attend at your own expense if you wish, but you do not have to.

If you file an objection, you do not have to come to the Final Approval Hearing to talk about it; the Court will consider it as long as it was filed on time. You may also pay your own lawyer to attend, but you do not have to.

If I Do Nothing

20. What happens if I do nothing at all?

If you do nothing, you will not receive a benefit from this Settlement.

You will also give up the rights described in **Question 8**.

Getting More Information

21. How do I get more information?

This Notice is a summary of the proposed Settlement. The full Settlement Agreement and other related documents are available at the Settlement Website <https://ParksHeritageDataIncident.com>.

If you have additional questions, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@ParksHeritageDataIncident.com
- Call toll free, 24/7: (833) 421-7241
- By mail:

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P.O. Box 25226
Santa Ana, CA 92799-9958

You can obtain copies of publicly filed documents by visiting the office of the Clerk of the Court, Supreme Court of the State of New York, Warren County, Warren County Municipal Center, 1340 State Route 9, Lake George, NY 12845.

DO NOT CONTACT THE COURT OR CLERK OF COURT REGARDING THIS SETTLEMENT