

NSE Insurance Agencies Notice of Data Breach

The privacy and security of the personal information we maintain is of the utmost importance to NSE Insurance Agencies.

What Happened?

On or about November 28, 2025, we observed unauthorized access to our network.

What We Are Doing.

Upon learning of the issue, we immediately secured our environment and commenced a prompt and thorough investigation. As part of our investigation, we have been working very closely with external cybersecurity professionals experienced in handling these types of incidents. Our investigation determined on August 24, 2026 that between November 6, 2025, and November 29, 2025, certain files containing personal information may have been subject to unauthorized access and acquisition.

What Information Was Involved?

The potentially impacted personal information includes full names and one or more of the following: Social Security numbers, driver's license numbers or state identification numbers, other government identification numbers, financial account information, credit or debit card information, medical information, and/or health insurance policy information. Not all information was impacted for all individuals.

We have no evidence that any personal information has been or will be misused as a direct result of the incident.

What You Can Do.

Out of an abundance of caution, in accordance with state and federal laws, commencing on or about September 21, 2026, we provided notification via U.S. Mail to all those potentially impacted to the extent we had a last known home address. The notice specifies steps affected individuals may take in order to protect themselves, including enrolling in credit monitoring if their Social Security number was impacted, placing a fraud alert/security freeze on their credit files, obtaining free credit reports, remaining vigilant in reviewing financial account statements and credit reports for fraudulent or irregular activity, and taking steps to safeguard against medical identity theft.

For More Information.

Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of personal information.

Individuals with questions concerning this incident or who would like to inquire if they were impacted may call a dedicated and confidential toll-free response line that we have set up to respond to questions at 855-815-3925. The response line is available Monday through Friday, 9:00am to 9:00pm, Eastern Time.