Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line
<<Full Name>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<City>>, <<State>> <<Zip>>
<<Country>>
***Postal IMB Barcode

<<Date>>

Dear <<Full Name>>:

Aesto, LLC ("Aesto") provides healthcare data migration and archiving services for healthcare providers and writes with important information regarding a recent data security incident at Aesto involving some of your protected health information. The privacy and security of the information we maintain is of the utmost importance to Aesto. We wanted to provide you with information about the incident, explain the services we are making available to you, and let you know that we continue to take significant measures to protect your information.

What Happened? On or about December 18, 2025, Aesto experienced a network security incident that impacted a limited portion of Aesto's Amazon Web Services infrastructure.

What We Are Doing. Upon learning of the issue, Aesto commenced a prompt and thorough investigation. As part of Aesto's investigation, Aesto worked very closely with external cybersecurity professionals experienced in handling these types of incidents. After an extensive forensic investigation and manual document review, on May 26, 2026, Aesto confirmed that between on or about December 2, 2025, and December 18, 2025, a limited amount of your protected health information pertaining to your care, which was stored on Aesto's network, may have been accessed and/or acquired by an unauthorized actor. Aesto notified your healthcare provider of this incident on July 10, 2026.

Aesto has no evidence that any of the information has been misused. Nevertheless, out of an abundance of caution, we want to make you aware of the incident.

What Information Was Involved? The information potentially impacted includes your full name, as well as your <<Data elements>>.

What You Can Do. Aesto has no evidence that any protected health information has been or will be misused for identity theft or financial fraud as a direct result of this incident. However, out of an abundance of caution, to help protect your identity, it is offering a complimentary <<12/24>> month membership of Epiq Privacy Solutions Plus. For more information on identity theft prevention and of Epiq Privacy Solutions Plus, including instructions on how to activate the complimentary <<12/24>> month membership, please see the additional information provided in this letter.

This letter also provides other precautionary measures you can take to protect your personal information, including placing a Fraud Alert and/or Security Freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis. To the extent that it is helpful, we are also suggesting steps you can take to protect your medical information on the following pages.

For More Information. Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at 833-918-8060. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, 8 am – 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide **your engagement number B167683.**

Sincerely,
Aesto LLC

END OF LETTER PROVIDED BY AESTO LLC. FURTHER INFORMATION PROVIDED BY COVERED ENTITY.