UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

YASMIN NISANOV, on behalf of herself and all others similarly situated,

Plaintiffs,

-against-

ALLTRAN FINANCIAL, LP,

Defendant.

CIVIL ACTION

CLASS ACTION COMPLAINT

AND

DEMAND FOR JURY TRIAL

Plaintiff YASMIN NISANOV (hereinafter, "Plaintiff"), a New York resident, brings this action complaint by and through her attorneys, Joseph H. Mizrahi Law, P.C., against Defendant ALLTRAN FINANCIAL, LP (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

INTRODUCTION/PRELIMINARY STATEMENT

- 1. Congress enacted the FDCPA in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws . . . [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).
- 2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using

abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's illegal practices, in connection with the collection of a debt allegedly owed by Plaintiff in violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA").
- 6. Defendant's actions violated § 1692 *et seq*. of Title 15 of the United States Code, commonly referred to as the "FDCPA," which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
- 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

PARTIES

- 8. Plaintiff is a natural person and a resident of the State of New York, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- 9. Defendant is a collection agency with an office maintained in Houston, Texas.
- 10. Upon information and belief, Defendant is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to

collect debts alleged to be due another.

11. Defendant is a "debt collector," as defined under the FDCPA under 15 U.S.C. § 1692a(6).

CLASS ALLEGATIONS

- 12. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP")
 Rule 23, individually and on behalf of the following nationwide consumer class (the "Class"):
 - All New York consumers from whom Defendant improperly required a dispute to be in writing in violation of 15 U.S.C. §1692 *et seq*.
 - The Class period begins one year to the filing of this Action.
- 13. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
 - Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons whom Defendant has improperly denied the right to dispute a debt in violation of specific provisions of the FDCPA.
 - There are questions of law and fact which are common to the Class and which
 predominate over questions affecting any individual Class member. These common
 questions of law and fact include, without limitation:
 - a. Whether Defendant violated various provisions of the FDCPA;
 - b. Whether Plaintiff and the Class have been injured by Defendant's conduct;
 - c. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendant's wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
 - d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
 - Plaintiff's claims are typical of the Class, which all arise from the same operative facts

- and are based on the same legal theories.
- Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
- Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are likely to be encountered in the management of this class action.
- A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as monetary damages. If Defendant's conduct is allowed proceed to without remedy they will continue to reap and retain the proceeds of their ill-gotten gains.
- Defendant has acted on grounds generally applicable to the entire Class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the Class as a whole.

ALLEGATIONS OF FACT

- 14. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "13" herein with the same force and effect as if the same were set forth at length herein.
- 15. Upon information and belief, Defendant, on behalf of a third-party, began efforts to collect an alleged consumer debt from Plaintiff.

- 16. Defendant was attempting to collect on Plaintiff's purportedly overdue account with Touro College.
- 17. In an effort to begin collecting on this debt, on or about January 10, 2018, Defendant sent Plaintiff a collection letter.
- 18. Thereafter, on or around January 23, 2018, Plaintiff called Defendant to inquire about the alleged debt.
- 19. A representative of Defendant answered the phone and identified himself as Mr. "Daryl."
- 20. During that phone call, Plaintiff authorized her husband (hereinafter "Plaintiff"), to discuss the status of the debt with Defendant.
- 21. After taking steps to find the account, Defendant stated an amount owed of \$2100.00.
- 22. Plaintiff thereafter stated that she disagreed with the balance and wanted to dispute the debt.
- 23. In response, Defendant stated that "You would actually dispute it [directly] with Touro...it's not us that the debt is with, it's with Touro College."
- 24. Plaintiff then remarked, "You're the debt collector, I can't dispute it with debt collector?" to which Defendant affirmatively responded, "No."
- 25. As set forth in the following Counts Defendant violated the FDCPA.

First Count 15 U.S.C. §1692e et seq. False and Misleading Representations

- 26. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "25" herein with the same force and effect as if the same were set forth at length herein.
- 27. Defendant's debt collection efforts attempted and/or directed towards Plaintiff violated various provisions of the FDCPA, including but not limited to § 1692(e) by using false, deceptive, and misleading representations in connection with the collection of a debt.
- 28. Defendant violated said section by not accepting Plaintiff's dispute over the phone.

- 29. Defendant further violated same by falsely stating that in order to dispute the debt, Plaintiff would have to send something in writing.
- 30. The FDCPA allows the consumer to orally dispute a debt.¹
- 31. The FDCPA allows the consumer to orally dispute a debt for no reason at all.²
- 32. As the Second Circuit opined, "a debt collector cannot require a consumer to have a valid reason or to submit particular types of documentation in order to dispute a debt." *DeSantis v. Computer Credit, Inc.*, 269 F.3d 159, 162 (2d Cir. 2001).
- 33. Plaintiff was misled into believing that there was no way to dispute this debt over the phone with Defendant.
- 34. Plaintiff was misled into believing that a dispute must occur directly with the Creditor.
- 35. Upon information and belief, Defendant and its employees wrongfully stated to Plaintiff that he could not orally dispute the debt with Defendant.

¹ It is well settled that § 1692g(a)(3) does not impose a writing requirement on a consumer., See. Register v. Reiner, Reiner & Bendett, P.C., 488 F.Supp.2d 143 (D.Conn. 2007), Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich, 464 F.Supp.2d 720 (N.D. Ohio 2006), Baez v. Wagner & Hunt, P.A., 442 F.Supp.2d 1273 (S.D.Fla. 2006), Turner v. Shenandoah Legal Group, P.C., No. 3:06CV045, 2006 WL 1685698 (E.D. Va. 2006), Vega v. Credit Bureau Enters., No. CIVA02CV1550, 2005 WL 711657 (E.D.N.Y. Mar. 29, 2005), Nasca v. GC Servs. Ltd. P'ship, No 01CIV10127, 2002 WL 31040647 (S.D.N.Y. Sept. 12, 2002), In re Risk Mgmt. Alternatives, Inc., Fair Debt Collection Practices Act Litig., 208 F.R.D. 493 (S.D.N.Y. June 14, 2002), Sambor v. Omnia Credit Servs., Inc., 183 F.Supp.2d 1234 (D.Haw. 2002), Sanchez v. Robert E. Weiss, Inc., 173 F.Supp.2d 1029 (N.D. Cal. 2001), Castro v. ARS Nat'l Servs., Inc., No. 99 CIV. 4596, 2000 WL 264310 (S.D.N.Y. Mar. 8, 2000), Ong v. Am. Collections Enter., No. 98-CV-5117, 1999 WL 51816 (E.D.N.Y. Jan. 15, 1999), Reed v. Smith. Smith. & Smith. No. Civ. A. 93-956. 1995 WL 907764 (M.D.La. Feb. 8, 1995), Harvey v. United Adjusters, 509 F.Supp.1218 (D.Or. 1981), Semper v. JBC Legal Group, 2005 WL 2172377 (W.D. Wash. Sept. 6, 2005). (Collector's must communicate that a debt is disputed. Matter of Sommersdorf., 139 B.R. 700, 701 (Bankr. S.D. Ohio 1991); Ditty v. CheckRite, Ltd., 973 F.Supp. 1320, 1331 D.Utah 1997). (A consumer is entitled to dispute a debt orally and need not seek validation to overcome the debt collector's assumption of validity.), See. Rosado v. Taylor., 324 F. Supp. 2d 917 (N.D. Ind. 2004). (The collection attorney violated § 1692g(a)(3) by requiring that disputes be in writing to prevent the collector from considering the debt valid. The court noted that oral disputes overcome the assumption of validity and impose a requirement under § 1692e(8) that the debt collector report the dispute if reporting the debt to third parties. ² Sambor v. Omnia Credit Servs., 183 F. Supp. 2d 1234 (D. Haw. 2002), Mendez v. M.R.S. Assoc., 2004 WL 1745779 *2 (N.D. Ill. Aug. 3, 2004). (A consumer is entitled to dispute the validity of a debt for a good reason, a bad reason, or no reason at all), Whitten v. ARS National Servs, Inc., 2002 WL 1050320 *4 (N.D. 111 May 23, 2002). (Imposing a requirement that a consumer have a `valid' reason to dispute the debt is inconsistent with FDCPA), Castro v. ARS National Servs., Inc., 2000 WL 264310 (S.D.N.Y. Mar. 8, 2000), Frey v. Satter, Beyer & Spires., 1999 WL 301650 (N.D. Ill. May 3, 1999), DeSantis v. Computer Credit, Inc., 269 f.3d 159 (2nd Cir. 2001), Mejia v. Marauder Corporation., 2007 WL 806486 (N.D. Cal. 2007). (Unlawful to suggest that proof of payment required for dispute).

- 36. Upon information and belief, Defendant and its employees, wrongfully stated to Plaintiff that he could only dispute the debt directly with the Creditor.
- 37. Upon information and belief, Defendant and its employee, by intentionally denying Plaintiff and any other debtor to dispute the debt orally unfairly intimidate and force debtors in to paying disputed debts.
- 38. Defendant's employee who spoke with Plaintiff intended to speak said words to Plaintiff.
- 39. The acts and omissions of Defendant and its employees done in connection with efforts to collect a debt from Plaintiff were done intentionally and willfully.
- 40. Upon information and belief, Defendant and its employees intentionally and willfully violated the FDCPA and do so as a matter of pattern and practice by not letting any of the class members orally dispute the debt contrary to the FDCPA.

Second Count 15 U.S.C. §1692g and §1692e et seq. Failure to Adequately and Honestly Convey the Amount of the Debt

- 41. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "40" herein with the same force and effect as if the same were set forth at length herein.
- 42. 15 U.S.C. § 1692g provides that within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing certain enumerated information.
- 43. One such requirement is that the debt collector provide "the amount of the debt." 15 U.S.C. § 1692g(a)(1).
- 44. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must convey the amount of the debt clearly and accurately from the perspective of the least sophisticated consumer.
- 45. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must allow the least sophisticated

- consumer to determine the minimum amount he or she owes at the time of the notice.
- 46. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must allow the least sophisticated consumer to determine what he or she will need to pay to resolve the debt at any given moment in the future.
- 47. The written notice, to comply with 15 U.S.C. § 1692g(a)(1), must contain an explanation, understandable by the least sophisticated consumer, of any fees or interest that may cause the balance to increase at any time in the future.
- 48. The failure to include the foregoing information renders an otherwise accurate statement of the "amount of the debt" violative of 15 U.S.C. § 1692g(a)(1).
- 49. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 50. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 51. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on any non- enumerated practice.
- 52. A collection letter is deceptive under 15 U.S.C. § 1692e if it can reasonably be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate.
- 53. A collection letter is also deceptive under 15 U.S.C. § 1692e if it is reasonably susceptible to an inaccurate reading by the least sophisticated consumer.
- 54. The Letter stated in pertinent part:

As of the date of this letter you owe the total balance due reflected above. Because of interest, late charges and other charges that may vary from day to day, the amount due on the day you pay may be greater. As a result, if you pay the amount shown above, an adjustment may be necessary after we receive your payment, in which event we will contact you.

- 55. The Letter failed to inform Plaintiff whether the amount listed is the actual amount of debt due.
- 56. The Letter failed to adequately inform Plaintiff whether the amount listed will increase.
- 57. The Letter failed to inform Plaintiff what "other charges" might apply.
- 58. The Letter failed to inform Plaintiff if "other charges" are applied, when such "other charges" will be applied.
- 59. The Letter failed to inform Plaintiff if "other charges" are applied, what the amount of those "other charges" will be.
- 60. The Letter failed to inform Plaintiff of the nature of the "other charges."
- 61. The Letter failed to inform Plaintiff if there is "interest," what the amount of the accrued interest will be.
- 62. The Letter failed to inform Plaintiff if there is "interest," when such interest will be applied.
- 63. The Letter failed to inform Plaintiff if there is "interest," what the interest rate is.
- 64. The Letter failed to inform Plaintiff if there is "interest," the amount of money the amount listed will increase per day.
- 65. The Letter failed to inform Plaintiff if there is "interest," the amount of money the amount listed will increase per week.
- 66. The Letter failed to inform Plaintiff if there is "interest," the amount of money the amount listed will increase per month.
- 67. The Letter failed to inform Plaintiff if there is "interest," the amount of money the amount listed will increase per any measurable period.
- 68. The Letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine the amount of his or her debt.

- 69. The least sophisticated consumer could reasonably believe that the debt could be satisfied by remitting the listed amount as of the date of the letter, at any time after receipt of the letter.
- 70. The least sophisticated consumer could reasonably believe that the amount listed was accurate only on the date of the Letter.
- 71. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate the applicable interest rate.
- 72. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate what the amount of the accrued interest will be.
- 73. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate when such interest will be applied.
- 74. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate the amount of money the amount listed will increase at any measurable period.
- 75. If "other charges" are continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate the nature of the "other charges." 3
- 76. The Defendant's failures are purposeful.

Carlin v. Davidson Fink III

³ Carlin v. Davidson Fink LLP, 852 F.3d 207 (2d Cir. 2017), Balke v. All. One Receivables Mgmt., No. 16-cv-5624(ADS)(AKT), 2017 U.S. Dist. LEXIS 94021, at *14 (E.D.N.Y. June 19, 2017) ("[T]he Collection Letter in this case refers with vagueness to "accrued interest or other charges," without providing any information regarding the rate of interest; the nature of the "other charges"; how any such charges would be calculated; and what portion of the balance due, if any, reflects already-accrued interest and other charges. By failing to provide even the most basic level of specificity in this regard, the Court "cannot say whether those amounts are properly part of the amount of the debt," for purposes of section 1692g.Carlin, 852 F.3d at 216. Further, as set forth in Carlin, without any clarifying details, the Collection Letter states only that these unspecified assessments may be added to the balance due, which the Court finds to be insufficient to "accurately inform[] the [Plaintiff] that the amount of the debt stated in the letter will increase over time.") consumer knew the true amount due, Defendant does not inform the consumer whether the amount listed will increase.

- 77. In order to induce payments from consumers that would not otherwise be made if the consumer knew the true amount due, Defendant does not inform the consumer whether the amount listed will increase.
- 78. In order to induce payments from consumers that would not otherwise be made if the consumer knew the true amount due, Defendant does not inform the consumer what "other charges" might apply.
- 79. In order to induce payments from consumers that would not otherwise be made if the consumer knew the true amount due, Defendant does not inform the consumer when such "other charges" will be applied.
- 80. Defendant failed to clearly and unambiguously state the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).
- 81. The Letter would likely make the least sophisticated consumer uncertain as to the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).
- 82. The Letter would likely make the least sophisticated consumer confused as to the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).
- 83. Defendant's conduct constitutes a false, deceptive, and misleading means and representation in connection with the collection of the debt, in violation of 15 U.S.C. § 1692e.
- 84. The letter can reasonably be read by the least sophisticated consumer to have two or more meanings concerning the actual balance due, one of which must is inaccurate, in violation of 15 U.S.C. § 1692e.
- 85. Defendant's conduct violated 15 U.S.C. §§ 1692g(a)(1) and 1692e.
- 86. Plaintiff suffered injury in fact by being subjected to unfair and abusive practices of the Defendant.

- 87. Plaintiff suffered actual harm by being the target of the Defendant's misleading debt collection communications.
- 88. Defendant violated the Plaintiff's right not to be the target of misleading debt collection communications.
- 89. Defendant violated the Plaintiff's right to a truthful and fair debt collection process.
- 90. Defendant used materially false, deceptive, misleading representations and means in its attempted collection of Plaintiff's alleged debt.
- 91. Defendant's communications were designed to cause the debtor to suffer a harmful disadvantage in charting a course of action in response to Defendant's collection efforts.
- 92. The FDCPA ensures that consumers are fully and truthfully apprised of the facts and of their rights, the act enables them to understand, make informed decisions about, and participate fully and meaningfully in the debt collection process. The purpose of the FDCPA is to provide information that helps consumers to choose intelligently. The Defendant's false representations misled the Plaintiff in a manner that deprived him of his right to enjoy these benefits, these materially misleading statements trigger liability under section 1692e of the Act.
- 93. These deceptive communications additionally violated the FDCPA since they frustrate the consumer's ability to intelligently choose his or her response.
- 94. Defendant could have taken the steps necessary to bring its actions within compliance with the FDCPA, but neglected to do so and failed to adequately review its actions to ensure compliance with the law.
- 95. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Sections 1692g and 1692e, *et seq.* of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendant as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative, and Joseph H. Mizrahi, Esq., as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

Respectfully submitted,

By: /s/ Joseph H. Mizrahi Joseph H. Mizrahi, Esq. Joseph H. Mizrahi Law, P.C. 300 Cadman Plaza W, 12th Floor Brooklyn, New York 11201 Phone: (917) 299-6612

Fax: (718) 425-8954

Email: Joseph@Jmizrahilaw.com

Attorneys for Plaintiff

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Joseph H. Mizrahi
Joseph H. Mizrahi, Esq.

Dated: Brooklyn, New York

February 7, 2018

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil de	ocket sneet. (SEE INSTRUC	TIONS ON NEXT PAGE OF TH					
I. (a) PLAINTIFFS			DEFENDANTS				
YASMIN NISANOV, on be	ehalf of herself and all o	thers similarly situated	I ALLTRAN FINAI	ALLTRAN FINANCIAL, LP			
(b) County of Residence of (E.	of First Listed Plaintiff CANCEPT IN U.S. PLAINTIFF CAN	Queens	NOTE: IN LAND	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, 1	Address. and Telephone Numbe	r)	Attorneys (If Know	m)			
JOSEPH H. MIZRAHI LA NY 11201, (917) 299-662	.W, P.C., 300 Cadman		yn,				
II. BASIS OF JURISDI	CTION (Place an "X" in O	ine Box Only)	I. CITIZENSHIP OF (For Diversity Cases Only)		(Place an "X" in One Box for Plaintif and One Box for Defendant)		
☐ 1 U.S. Government		Not a Party)	Citizen of This State	PTF DEF □ 1 □ 1 Incorporated or Pr of Business In □	PTF DEF rincipal Place		
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh.)	ip of Parties in Item III)	Citizen of Another State	☐ 2 ☐ 2 Incorporated and of Business In			
			Citizen or Subject of a Foreign Country	□ 3 □ 3 Foreign Nation	□ 6 □ 6		
IV. NATURE OF SUIT		ely) PRTS	FORFEITURE/PENALTY		of Suit Code Descriptions. OTHER STATUTES		
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 385 Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	☐ 625 Drug Related Seizure of Property 21 USC 88 ☐ 690 Other	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes		
	moved from 3	Remanded from		sferred from			
VI. CAUSE OF ACTIO	15 USC 1692	use:	iling (Do not cite jurisdictional s	statutes unless diversity):			
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	DEMAND \$	CHECK YES only JURY DEMAND	if demanded in complaint: Yes □ No		
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER			
DATE 2/7/2018 FOR OFFICE USE ONLY		signature of attor /s/ Joseph H. Miz					
	MOUNT	APPLYING IFP	JUDGE	MAG. JUI	OGE		

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, JOSEPH	H. MIZRAHI , counsel for PLAINTIFF , do hereby certify that the above captioned citle for compulsory arbitration for the following reason(s):	vil action								
ř	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,									
Ī	the complaint seeks injunctive relief,									
Ţ.	the matter is otherwise ineligible for the following reason Question of law rather than question of fact predominates	;								
	DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1									
	Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:									
NONE										
	RELATED CASE STATEMENT (Section VIII on the Front of this Form)									
to another substantial deemed "re "Presumpt	all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is inivil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall lated" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that eley, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are sore the court."	a not be at								
NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)										
1.)	Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Sc County?	uffolk								
2.)	If you answered "no" above: a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or County? Yes No	Suffolk								
	b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? Yes No	n								
	c) If this is a Fair Debt Collection Practice Act case, specify the County in which the offending communication was received: Queens County									
	oswer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassa ounty, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassa ounty? Yes									
Odnom	(Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).									
	BAR ADMISSION									
	I am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court.									
	✓ Yes No									
	Are you currently the subject of any disciplinary action (s) in this or any other state or federal court?									
	Yes (If yes, please explain No									
	I certify the accuracy of all information provided above.									
	Signature: /s/ Joseph H. Mizrahi									

Date:

United States District Court for the Eastern District of New York YASMIN NISANOV, on behalf of herself and all others similarly situated Plaintiff Civil Action No. ALLTRAN FINANCIAL, LP Defendant SUMMONS IN A CIVIL ACTION ALLTRAN FINANCIAL, LP To: (Defendant's name and address) C/O CT CORPORATION SYSTEM 111 EIGHTH AVENUE NEW YORK, NEW YORK 10011 A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: JOSEPH H. MIZRAHI LAW, P.C. 300 CADMAN PLAZA WEST 12TH FLOOR BROOKLYN, NY 11201 If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. CLERK OF COURT

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nan	ne of individual and title, if any)							
was re	ceived by me on (date)	·							
	☐ I personally served	the summons on the individual a	t (place)						
			on (date)	; or					
	☐ I left the summons	at the individual's residence or us	sual place of abode with (name)						
	, a person of suitable age and discretion who resides there,								
	on (date), and mailed a copy to the individual's last known address; or								
	☐ I served the summo	☐ I served the summons on (name of individual)							
	designated by law to	accept service of process on behal	f of (name of organization)						
	-		on (date)	; or					
	☐ I returned the sum	nons unexecuted because			; or				
	☐ Other (specify):								
	My fees are \$	for travel and \$	for services, for a total of \$	0.00					
	I daalara undar nanalt	y of perjury that this information	ic teno						
	i deciare under penan	y or perjury that this information.	is true.						
Dotos									
Date:			Server's signature						
			Printed name and title						
			Server's address						

Additional information regarding attempted service, etc:

Dept 1910 case 1:18-cv-00830 Document 1-3 Filed 02/07/18 Page/1 PO Box 1259

Alltran Education, Inc.

840 S. Frontage Road, Woodridge, IL 60517 Office: (800) 377-1904 Fax: (630) 225-4261

Alltran Education Acct #:

7914

Principal: \$2100.00 Interest: \$0.00

Collection Cost: \$0.00

Fees & Other Non-Collection Charges: \$0.00

Total Current Balance: \$2100.00

VONAZIN I NIMZAY

Oaks PA 19456

Jan 10, 2018

Alltran Education, Inc. PO Box 5008 Woodridge: IL 60517-0008

If you would like to make an on-line payment, please visit, www.helpupay.com

Amount Enclosed \$

Creditor TOURO COLLEGE Amt Owed 2100.00

Amount Owed: \$2100.00

Alltran Education Account #

Re/Original Creditor: TOURO COLLEGE

Dear Yasmin I Nisanov,

Your above referenced debt has been placed with our office for collections. Should you elect to resolve your account and avoid the additional time and inconvenience of collection procedures, you can do so as follows:

- Please call WILLIAM BATISTA at (800) 377-1904 X3141 Office Hours are 8am to 9pm (CST) Monday - Thursday, 8am to 5pm (CST) Friday, 8am to 12pm (CST) Saturday.
- Mail check, money order, or cashier's check payable to Alltran Education, Inc. to our address shown above.
- Pay your account on-line at Alltran Education, Inc.'s self-pay site....www.helpupay.com

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within the thirty day period that the debt, or any portion thereof, is disputed, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days from receiving this notice, this office will provide you the name and address of the original creditor, if different from the current creditor.

Thank you in advance for your anticipated cooperation.

Sincerely,

WILLIAM BATISTA

Toll Free: (800) 377-1904 X3141

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

As of the date of this letter, you owe the total balance due reflected above. Because of interest, late charges, and other charges that may vary from day to day, the amount due on the day you pay may be greater. As a result, if you pay the amount shown above, an adjustment may be necessary after we receive your payment, in which event we will contact you. For further information regarding your balance or interest charges, write the undersigned or call 1.800.211.0432.

See the reverse side and/or additional page(s) for more information including information about e-mail communications.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: NY Consumer Alleges Alltran Financial Prevented Her from Orally Disputing Debt