NFI North
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024

7179 [redacted]

August 5, 2026

Via First-Class Mail

Notice of Data Breach

Dear [redacted],

NFI North is writing to inform you of an incident that may have exposed your personal information. We take the security of your personal information seriously and want to provide you with information and resources that you can use to protect your information going forward. You are receiving this letter because your information was stored with [redacted].

What Happened:

On July 6, 2026, we determined that personal information may have been impacted as the result of unauthorized access to our network environment. The incident was first detected on September 6, 2025. We quickly engaged third-party forensic specialists to assist with securing the network environment and investigating the extent of any unauthorized activity. Our investigation determined an unauthorized third party acquired certain individual personal information and protected health information during this incident.

With the assistance of third-party specialists, we began a comprehensive and time-intensive review of the systems subject to unauthorized access to identify potentially impacted individuals, associated types of data, and address information.

What Information Was Involved:

After analyzing these files for Personally Identifiable Information and Protected Health Information, we created a list of impacted individuals. The information involved may include your name, [redacted]

What We Are Doing:

Data security is one of our highest priorities. Upon detecting this incident, we moved quickly to initiate a response, which included conducting an investigation with the assistance of forensic specialists and confirming the security of our network environment. We wiped and rebuilt affected systems and have taken steps to bolster our network security. We are also reviewing and altering our policies, procedures, and network security software relating to the security of our systems and servers, as well as how we store and manage data. Further, we notified the FBI and are fully cooperating with their investigation.

Additionally, while we have no evidence that your information has been misused, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for 12 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by TransUnion - a company specializing in fraud assistance and remediation services.

What You Can Do:

To enroll in Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services: [redacted]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18. Please note when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

For More Information:

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 833-851-8878 and be prepared to supply the fraud specialist with your unique code listed above. You are encouraged to take full advantage of these services.

Enclosed you will find additional materials regarding the resources available to you, and the steps you can take to further protect your personal information.

Again, we value the security of your personal data and understand the frustration, concern, and inconvenience that this incident may have caused.

Sincerely,

NFI North